



Implementation Technical Project Manager – VoIP

If you are passionate, innovative and self-motivated, we are inviting you to join our team.

Job Summary

Implementation Technical Project Manager leads all aspects implementation in MetTel, which includes supporting, organizing, deployment, coordination, and management. This role requires a broad range of technical skills and excellent project management skills.

Duties & Responsibilities

- Manage all aspects of telecom equipment deployment from: customer relationship, project plan of record, project schedule, cost, and inventory.
- Direct or complete equipment deployment activities
- Ensure that quality of the service providers' work is within client standards.
- Maintain a good working relationship with the customer's representatives and all disciplines involved in the project.
- Coordinate activities and ensure that all disciplines directly involved in the project are in line with the project goals and objectives.
- Ensure proper records are maintained for all equipment deployment.
- Determine the frequency and content of status reports from the project team, analyze results, and troubleshoot problem areas.
- Attend internal coordination and progress meetings, providing updates as needed.
- Manage day-to-day operational aspects of a project and scope.
- Ensure project documents are complete, current, and stored appropriately.
- Perform on-going status checks with the program team, and periodic reviews with upper management
- Manage integration of third-party technical partners with internal team
- Proactively manage changes in project scope, identify potential crises, and devise contingency plans.
- Define project success criteria and disseminate them to involved parties throughout project life cycle.
- Delegate tasks and responsibilities to appropriate personnel.
- Lead and facilitate project activities with the sales agent and client.
- Oversee the project timeline

Desired Qualifications

- 2-3 experiences in telecommunication industry and minimum 5 years project management experiences.
- Experience as a Switch, Field or Integration Engineer.



- Proven knowledge and experience in equipment deployment
- A good understanding of Core network connectivity (MSN, BSS, DAX- OC3) and RAN network connectivity- T1 NIU to transport DAX.
- Detail orientated with comprehensive analytical skills
 - Knowledge in following area is preferred:
 - CCNA (Cisco Certified Network Associate)
 - CCNP (Cisco Certified Network Professional)
 - Phone system (hosted-PBX, PBX)
 - VoIP (Voice over Internet Protocol)
 - CISCO equipment—switches, routers, and firewall
 - SAN (Storage Area Network)
 - NAS (Network Attachment Storage)
 - PC and Mac troubleshooting skills

Why MetTel

MetTel is a cutting-edge telecom service provider delivering software and telecom services to enterprise companies nationwide. Our teams help create next-generation systems to meet the challenge of today's rapidly changing business climate, and set new standards for the telecom industry. From traditional voice to advanced services, MetTel's extensive partnerships enable us to deliver a complete portfolio of services in the United States, Canada and Puerto Rico as well as global MPLS and VoIP solutions. We believe that each team member is a key to the success and sustainability of the group. In order to achieve this we offer an environment where all professionals can grow and develop their skills and competencies, collaborate with diverse professionals, share knowledge and enjoy a rewarding career.

To Learn More

Visit: www.mettel.net or email us: Career@mettel.net