

PRODUCT GUIDE

Metropolitan Telecommunications Corporation of Georgia, Inc.
d/b/a MetTel

55 Water Street, 32nd FL, New York, New York 10041

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

This Product Guide contains the descriptions, regulations, and rates applicable to the furnishing of local exchange telecommunications services provided by Metropolitan Telecommunications Corporation of Georgia, Inc. d/b/a MetTel (“Company”) within the State of Georgia.

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Issued by:

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CHECK SHEET

The Title Page and pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original Product Guide that are in effect on the date
*Revision shown on each page.

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EXPLANATION OF SYMBOLS

- (C) To signify a **change** in regulation
- (D) To signify a **deletion**
- (I) To signify a rate **increase**
- (M) To signify material **moved** in the Product Guide
- (N) To signify a **new** rate or regulation
- (R) To signify a rate **reduction**
- (T) To signify a change in **text** but no change in rate or regulation

PRODUCT GUIDE FORMAT

- A. **Sheet Numbering** – Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, occasionally, when a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. **Sheet Revision Numbers** – Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version. For example, the 4th revised Sheet 14 cancels the 3rd Revised Sheet 14. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** – There are nine levels of paragraph coding. Each level of code is subservient to its next higher level:
- 2.
 - 2.1.
 - 2.1.1
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).
- D. **Check Sheets** – When a Product Guide change is made, an updated Check Sheet accompanies the Product Guide. The Check Sheet lists the sheets contained in the Product Guide with a cross-reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk(*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The Product Guide user should refer to the latest Check Sheet to find if a particular sheet is the most current.

APPLICATION OF PRODUCT GUIDE

This Product Guide contains the rates applicable to the provision of intrastate communications services by virtue of one-way and/or two-way information transmission between points within the State of Georgia.

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SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS

Agency

For 911 or E911 service, the government agency(s) designated as having responsibility for the control and staffing of the emergency report center.

Alternate Routing (“AR”)

Allows E911 calls to be routed to a designated alternate location if: (1) all E911 exchange lines to the primary PSAP (*See* definition of PSAP below.) are busy; or (2) the primary PSAP closes down for a period (night service).

Authorized User

A person, corporation or other entity who is authorized by the Company's Customer to utilize service provided by the Company to the Customer. The Customer is responsible for all charges incurred by an Authorized User.

Automatic Location Identification (“ALI”)

The name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

Automatic Number Identification (“ANI”)

A system whereby the calling party's telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Business Service:

A service which conforms to one (1) or more of the following criteria:

- A. Used primarily for a paid commercial, professional or institutional activity; or
- B. The service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or
- C. The service number is listed as the principal or only number for a business in any telecommunications directory; or
- D. The service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided. However, such use of service, without compensation or reimbursement, for a charitable or civic purpose will not constitute a business use of service unless other criteria apply.

Called Station

The terminating point of a call (i.e., the called number).

Calling Card

A card issued by Company containing such account numbers assigned to its Customer which enables the charges for calls made to be properly billed on a pre-arranged basis.

Central Office

An operating office of the Company where connections are made between telephone exchange lines.

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Central Office Line

A line providing direct or indirect access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are referred to as central office trunks.

Change

Includes the rearrangement or reclassification of existing service at the same location.

Channel

A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels.

Channel Conversion

The termination of 1.544. Mbps Service at a Customer's location with conversion of the digital signal to 24 analog voice grade circuits. Channel Conversion can be furnished by the Customer.

Channel Service Unit (“CSU”)

The equipment located at the Customer's premises which terminates each 1.544 Mbps Digital Loop and performs such functions as proper termination of facilities, regeneration of signals, recognition and correction of signal format errors and provides remote loop-back capability.

Commission

Georgia Public Utilities Commission

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Communications Systems

Channels and other facilities which are capable of two-way communications between subscriber-provided terminal equipment or telephone company stations, even when not connected to exchange and message toll communications service.

Company

Metropolitan Telecommunications Corporation of Georgia, Inc. d/b/a MetTel

Credit Card

A valid bank or financial organization card, representing and account to which the costs of products and services purchased by the card holder may be charged for future payment. Such cards include those issued by VISA or MasterCard.

Customer

The person, firm, corporation or other entity which orders or uses service and is responsible for payment of charges and compliance with Product Guide regulation.

Customer Premises Equipment (“CPE”)

Equipment provided by the Customer for use with the Company's services. CPE can include a station set, facsimile machine, key system, PBX or other communication system.

Debit Card

A valid bank or financial organization card, representing both an account from which the costs of products and services purchased by the card holder may be charged.

Dedicated Access

Non-switched access between a Customer's premises and the point of presence of the Company's underlying carrier.

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Default Routing (“DR”)

When an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes, such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP.

Demarcation Point

The physical dividing point between the Company’s network and the Customer.

Digital

A method of storing, processing and transmitting information through the use of distinct electronic or optical pulses that represent the binary digits (bits) 0 and 1. Digital transmission/switching technologies employ a sequence of discrete, individually distinct pulses to represent information, as opposed to the continuously variable signal of analog technologies.

Direct Inward Dial (“DID”)

A service attribute that routes incoming calls directly to stations, by-passing a central answer point.

Direct Outward Dial (“DOD”)

A service attribute that allows individual station users to access and dial outside numbers directly.

Disconnect or Disconnection

The termination of a circuit connection between the originating station and the called station or the Company’s operator.

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Dual Tone Multi-Frequency (“DTMF”)

The pulse type employed by tone dial station sets (touch tone).

Emergency Service Number (“ESN”)

A unique code, assigned by the Company, used to define specific combinations of police, fire and/or ambulance jurisdictions, or any other authorized agency, which are designated by the Customer.

E911 Customer

A governmental agency that is the customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 service.

E911 Service Area

The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

Error

A discrepancy or unintentional deviation by the Company from what is correct or true. An “error” can also be an omission in records.

Exchange

An area, consisting of one or more central office districts, within which a call between any two points is a local call.

Exchange Access Line

A central office line furnished for direct or indirect access to the exchange system.

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Exchange Service

The provision to the subscriber of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

Final Account

A Customer whose service has been disconnected who has outstanding charges still owed to the Company.

Flat Rate Service

The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

Ground Start

Describes the signaling method between the PBX/key system interface and the Company's switch. It is the signal requesting service.

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Handicapped Person

A person who is legally blind, visually handicapped or physically handicapped, under the following definitions from the Federal Register (Vol. 35 No. 126 dated June 30, 1970).

Legally Blind - a person whose visual acuity is 20/200 or less in the better eye with correcting glasses, or whose widest diameter of visual field subtends an angular distance no greater than 20 degrees.

Visually Handicapped - a person whose visual disability, with correction and regardless of optical measurement with respect to legal blindness, are certified as unable to read normal printed material.

Physically Handicapped - a person who is certified by competent authority as unable to read or use ordinary printed materials as a result of physical limitation, or a person whose disabling condition causes difficulty with hand and finger coordination and use of a coin telephone.

Holidays

Holidays include New Year's Day (January 1), Memorial Day (last Monday in May) Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25).

Hunting

Routes a call to an idle station line in a prearranged group when the called station is busy.

Incoming Service Group

Two or more central office lines arranged so that a call to the first line is completed to a succeeding line in the group when the first line is in use.

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Interface

That point on the premises of the subscriber at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

Interoffice Mileage

The segment of a line which extends between the central offices serving the originating and terminating points.

Interruption

The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

LATA

Local Access and Transport Area. The area within which the Company provides local and long distance (“intraLATA”) service. For call to numbers outside this area (“interLATA”) service is provided by long distance companies.

Leased Channel

A non-switched electrical path used for connection of equipment furnished by the subscriber to equipment furnished by the subscriber or the Company for a specific purpose.

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Link

The physical facility from the network interface on an end-user's or carrier's premises to the point of interconnection on the main distribution frame of the Company's central office.

Local Call

A call which, if placed by a Customer over the facilities of the Company, is not rated as a toll call.

Local Calling Area

The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

Local Service

Telephone exchange service within a local calling area.

Loop Start

Describes the signaling between the terminal equipment or PBX/key system interface and the Company's switch. It is the signal requesting service.

Loops

Segments of a line which extend from the serving central office to the originating and to the terminating point.

Kbps

Kilobits per second, denotes thousands of bits per second.

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Message Rate Service

A type of exchange service provided at a monthly rate with an additional charge for local calling based on the usage of the local network. One completed call is equal to one message.

Move

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Multi-Frequency (“MF”)

An inter-machine pulse-type used for signaling between telephone company switches, or between telephone company switches and PBX/key systems.

Multiline Hunt

A method of call signaling by which a call placed to one number is subsequently routed to one or more alternative numbers when the called number is busy.

Network Control Signaling

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status and charging signals), address signaling (e.g. dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting) to control the operation of switching machines in the telecommunications system.

Network Control Signaling Unit

The terminal equipment furnished, installed and maintained by the Telephone Company for the provision of network control signaling.

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Node

The location to which digital channels are routed and where access is provided to such lines and associated equipment for testing.

PBX

A private branch exchange.

Port

A connection to the switching network with one or more voice grade communications channels, each with a unique network address (telephone number) dedicated to the Customer. A port connects a link to the public switched network.

Premises

The space occupied by a Customer or authorized user in a building or buildings or contiguous property not separated by a public right of way.

Private Branch Exchange Service

Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

Public Safety Answering Point (“PSAP”)

An answering location for E911 calls originating in a given area. A PSAP may be designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call.

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Rate Center

A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

Referral Periods

The time frame during which calls to a number which has been changed will be sent to a recording which will inform the caller of the new number.

Resale of Service

The subscription to communications service and facilities by one entity and the reoffering of communications service to others (with or without “adding value”) for profit.

Same Premises

All space in the same building in which one subscriber has the right of occupancy, and all space in different buildings on contiguous property when occupied solely by the same subscriber. Foyers, hallways and other space for the common use of all occupants of a building are considered the premises of the operator of the building.

Selective Routing (“SR”)

A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.

Serving Central Office

The central office from which local service is furnished.

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Sharing

An arrangement in which several users collectively use communications service and facilities provided by a carrier, with each user paying a pro-rata share of the communication related costs.

Station

Each telephone on a line and where no telephone associated with the line is provided on the same premises and in the same building, the first termination in station key equipment or a jack for use with a portable telephone.

Subscriber:

See “Customer” definition.

Suspension

Suspension of service for nonpayment is interruption of outgoing service only. Suspension of service at the subscriber's request is interruption of both incoming and outgoing service.

Toll Call

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

Two Way

A service attribute that includes DOD for outbound calls and can also be used to carry inbound calls to a central point for processing.

SECTION 2 – RULES AND REGULATIONS

2.1. UNDERTAKING OF COMPANY

- 2.1.1. Company's services are furnished for telecommunications originating and/or terminating in any area within the State of Georgia.
- 2.1.2. Company offers resold and facilities-based telecommunications services to Customers for the direct transmission and reception of voice, data, and other types of communications.
- 2.1.3. The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.4. Request for service under this Product Guide will authorize the Company to conduct a credit search on the Customer. The Company reserves the right to refuse service on the basis of credit history, and to refuse further service due to late payment or nonpayment by the Customer.

2.2. LIMITATIONS

- 2.2.1. Service is offered subject to availability of the necessary facilities and/or service and subject to the provisions of this Product Guide.
- 2.2.2. The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.3. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with the Company.
- 2.2.4. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Product Guide shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.5. The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this Product Guide are being complied with in the installation, operation or maintenance of the Customer's or the Company's facilities or equipment.

SECTION 2 – RULES AND REGULATIONS, Continued

2.2. LIMITATIONS, Continued

2.2.6. The Company reserves the right to refuse an application for service by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Product Guide until this indebtedness is satisfied.

2.3. USE

2.3.1. Service may be used for the transmission of communications by the Customer for any lawful purpose for which it is technically suited.

2.3.2. Service may not be used for any unlawful purpose or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the Customer, authorized user or joint user to share the cost of service.

2.3.3. The name(s) of the Customer(s) desiring to use the service must be set forth in the application for service, as well as the services requested and evidence of the customer's ability to be billed via the internet and to pay via major debit or credit card using the internet.

2.3.4. The Company strictly prohibits use of the Company's services without payment or an avoidance of payment by the Customer by fraudulent means or devices including providing falsified calling card numbers or invalid calling card numbers to the Company, providing falsified or invalid credit card numbers to the Company or in any way misrepresenting the identity of the Customer.

SECTION 2 – RULES AND REGULATIONS, Continued

2.3. USE, Continued

- 2.3.5. Recording of telephone conversations of service provided by the Company under this Product Guide is prohibited except as authorized by applicable federal, state and local laws.
- 2.3.6. Service will not be used to call another person so frequently or at such times of day or in any other manner so as to annoy, abuse, threaten or harass the called party.
- 2.3.7. Service will not be used in any manner which interferes with other persons in the use of their service, prevents other persons from using their service or otherwise impairs the quality of service to other Customers.
- 2.3.8. The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Product Guide until the indebtedness is satisfied.

2.4. LIABILITIES OF THE COMPANY

- 2.4.1. The liabilities of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the Customer, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur. For the purpose of computing such amount a month is considered to have thirty (30) days. In no event will the Company be responsible for consequential damages for lost profits suffered by a customer or end user as the result of interrupted or unsatisfactory service.

SECTION 2 – RULES AND REGULATIONS, Continued

2.4. LIABILITIES OF THE COMPANY, Continued

- 2.4.2. Company is not liable for any act or omission of any other company or companies furnishing a portion of the service.
- 2.4.3. Company shall be indemnified and held harmless by the Customer against:
- A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information or other content transmitted over Company's facilities; and
 - B. Claims for patent infringement arising from combining or connecting Company's facilities with apparatus and systems of the Customer; and
 - C. All other claims arising out of any act or omission of the Customer in connection with any service provided by Company.
- 2.4.4. Company is not liable for any defacement of, or damage to, the equipment or premises of a customer resulting from the furnishing of services when such defacement or damage is not the result of the Company's negligence.
- 2.4.5. Company shall not be liable for, and the Customer indemnifies and holds harmless from, any and all loss claims, demands, suits, or other action or liability whatsoever, whether suffered, instituted or asserted by the Customer or by any other party of person, for any personal injury to, death of any person or persons, and for any loss, damage, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or by others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or wiring provided by Company where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of Company's negligence.

SECTION 2 – RULES AND REGULATIONS, Continued

2.4. LIABILITIES OF THE COMPANY, Continued

- 2.4.6. No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed agents or employees of the Company without written authorization.
- 2.4.7. The Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to, unavoidable interruption in the working of its circuits or those of another common carrier; acts of nature: storms, fire, flood, or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or any other governmental entity having jurisdiction over the company or of any department, agency, Commission, bureau, corporation, or other instrumentality or any one or more of such instrumentality or any one of more of such governmental entities, or of any civil or military authority; national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages, or other labor difficulties; or notwithstanding anything in this Product Guide to the contrary, the unlawful acts of the Company's agents and employees, if committed beyond the scope of their employment.
- 2.4.8. The Company shall not be liable for damages or adjustments, refunds, or cancellation of charges unless the Customer has notified the Company, in writing, of any dispute concerning charges, or the basis of any claim for damages, after the invoice is rendered by the company for the call giving rise to such dispute or claim, unless ordered by the Commission pursuant to Georgia law. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demands.
- 2.4.9. The Company shall not be liable for any damages, including usage charges, that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over the Company's network services without the authorization of the Customer. The Customer shall be fully liable for all such charges.

SECTION 2 - RULES AND REGULATIONS, Continued

2.4. LIABILITIES OF THE COMPANY, Continued

2.4.10. The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps, including obtaining, installing and maintaining all necessary equipment, materials and supplies for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as the Customer's agent, to the Company's network.

2.4.11. With respect to Emergency Number 911 Service:

- A. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer, or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service; or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.
- B. Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Emergency 911 Service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Emergency 911 Service, and which arises out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

SECTION 2 - RULES AND REGULATIONS, Continued

2.4. LIABILITIES OF THE COMPANY, Continued

- 2.4.12. In the absence of gross negligence or willful misconduct, no liability for damages arising from errors, mistakes in or omissions of directory listings, or errors, mistakes or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, will attach to the Company.
- 2.4.13. The Company's liability arising from errors or omissions in directory listings will be limited to the amount of actual impairment to the Customer's service and in no event will exceed one-half (1/2) the amount of the fixed monthly charges applicable to exchange service affected during the period covered by the directory in which the error or omission occurs.
- 2.4.14. As part of providing any private listing or semi-private listing services, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by dialing a number which includes the number of the party called. The Company will try to prevent the disclosure of unpublished listings, but will not be liable in any manner should such a number be divulged.
- 2.4.15. When a Customer with a non-published telephone number places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service, upon request of such governmental authority. By subscribing to service under this Product Guide, the Customer agrees to the release of such information under the above provision.
- 2.4.16. The Company will use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of, and compliance by the Customer with, the regulations contained in this Product Guide. The Company does not guarantee availability by any such date and will not be liable for any delays in commencing service to any Customer.

SECTION 2 - RULES AND REGULATIONS, Continued

2.5. EQUIPMENT AND FACILITIES

- 2.5.1. The Company will not be responsible for the installation, operation or maintenance of any Customer-provided communications equipment. The Company shall not be liable for the claims of vendors supplying equipment to Customers of the Company which may be installed at premises of the Company nor shall the Company be liable for the performance of said vendor or vendor's equipment. Where Customer-provisioned equipment is connected to the facilities furnished under this Product Guide, the responsibility of the Company will be limited to the furnishing of facilities offered pursuant to this Product Guide. Beyond this responsibility, the Company will not be responsible for:
- A. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - B. the reception of signals by Customer-provided equipment; or
 - C. network control signaling when performed by Customer-provided network control signaling equipment.
- 2.5.2. At the request of the Customer, installation or maintenance may be performed outside of the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged by the Company will apply. If installation or maintenance is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays and/or night hours, additional charges may apply.
- 2.5.3. The liability of the Company for damages arising out of the furnishing of these services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts of commission or omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.6. The extension of such allowances for interruption shall be the sole remedy of the Customer, authorized user, or joint user and the sole liability of the Company. The Company will not be liable for any special, consequential, exemplary or punitive damages a Customer may suffer, whether or not caused by the intentional acts or omissions or negligence of the Company's employees or agents.

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SECTION 2 - RULES AND REGULATIONS, Continued

2.5. EQUIPMENT AND FACILITIES, Continued

- 2.5.4. The Company shall not be liable for any failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.
- 2.5.5. The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided.
- 2.5.6. The Company shall not be liable for any damages resulting from delays in meeting any service dates due to delays resulting from normal construction procedures. Such delays shall include, but not be limited to, delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals and delays in actual construction work.
- 2.5.7. The Company is not liable for any defacement of or damage to the premises of a Customer (or authorized or joint user) resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, when such defacement or damage is not the result of negligence or willful misconduct on the part of the agents or employees of the Company.
- 2.5.8. The Company shall not be liable for any damages whatsoever to property resulting from the installation, maintenance, repair or removal of equipment and associated wiring unless the damage is caused by Company's willful misconduct or negligence.

SECTION 2 - RULES AND REGULATIONS, Continued

2.5. EQUIPMENT AND FACILITIES, Continued

- 2.5.9. The Company shall not be liable for any damages whatsoever associated with service, facilities, or equipment which the Company does not furnish or for any act or omission of Customer or any other entity furnishing services, facilities or equipment used for or in conjunction with Teleport Communications Service.
- 2.5.10. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

2.6. CUSTOMER RESPONSIBILITIES

- 2.6.1. The Customer is responsible for the payment of all charges for services furnished to the Customer and for all additional charges for calls the Customer elects to continue making.
- 2.6.2. The Customer is responsible for compliance with applicable regulations set forth in this Product Guide.
- 2.6.3. The Customer is responsible for establishing its identity as often as necessary during the course of the call or when seeking credits from the Company.

SECTION 2 - RULES AND REGULATIONS, Continued

2.6. CUSTOMER RESPONSIBILITIES, Continued

- 2.6.4. In the event Company incurs fees or expenses, including attorney's fees, to collect; or attempt to collect, any charges owed Company by customer, including charges alleged to have resulted from fraud or abuse of customer's service, the Company shall charge customer all such fees and expenses, including Company's reasonable attorney's fees, incurred to collect or to attempt to collect its charges, and Company shall be entitled to recover such fees or expenses irrespective of whether it prevails in any legal action brought to collect its charges, all in accordance with and subject to the following additional legal requirements.
- 2.6.5. In accordance with the "filed Product Guide doctrine," as established by judicial and regulatory decisions and precedents, customer shall pay all charges due and owing irrespective of any claims of loss, liability, set off, damages, or other claims against Company to which customer may claim to be entitled, the duty to pay such charges shall arise upon the demand for payment by Company and shall not be delayed or deferred by the commencement of any legal or equitable action by either customer or Company in connection with such charges incurred under this Product Guide.

SECTION 2 - RULES AND REGULATIONS, Continued

2.7. INTERRUPTION OF SERVICE

- 2.7.1. Credit for Interruptions: When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro rata adjustment of the monthly Recurring Charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's Product Guides. If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted. Credit allowance for interruptions of service which are not due to Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment and/or communications equipment provided by the Customer, are subject to the general liability provisions set forth in Section 2.4., herein. It shall be the obligation of the Customer to notify Company of any interruptions of service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer, not within the Customer's control.

SECTION 2 - RULES AND REGULATIONS, Continued

2.7. INTERRUPTION OF SERVICE, Continued

2.7.2. For purposes of credit computation for service, every month shall be considered to have 720 hours. No credit shall be allowed for an interruption of a continuous duration of less than two hours.

2.7.3. The subscriber shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit formula: $\text{Credit} = (A/720) \times B$

A - outage time in hours

B - total monthly charge for affected utility

2.7.4. The Company has no liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission or call processing of customer's communications traffic by any underlying carrier. The Company's liability for such damages occurring in the course of furnishing the Company's Services but not caused by its gross negligence or willful misconduct or that of its employees or agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which such mistakes, interruptions, omissions, delays, errors, or defects in the Company's furnishing of its Services occur.

SECTION 2 - RULES AND REGULATIONS, Continued

2.8. RESTORATION OF SERVICE

- 2.8.1. The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D, of the Federal Communications Commission's Rules and Regulations on file with the Commission, which specifies the priority system for such activities.
- 2.8.2. When a Customer's service has been disconnected in accordance with this Product Guide and the service has been terminated through the completion of a Company service order, service will be restored only upon the basis of application for new service.

2.9. MINIMUM SERVICE PERIOD

- 2.9.1. The minimum service period is one month (30 days). The Customer must pay the regular Product Guided rate for the service they subscribe to for the minimum period of service. If a Customer disconnects service before the end of the minimum service period, that Customer is responsible for paying the regular rates for the remainder of the minimum service period. When the service is moved within the same building, to another building on the same premises, or to a different premises entirely, the period of service at each location is accumulated to calculate if the Customer has met the minimum period of service obligation.
- 2.9.2. If service is terminated before the end of the minimum period of service as a result of condemnation of property, damage to property requiring the premises to be abandoned, or by the death of the Customer, the Customer is not obligated to pay for service for the remainder of the minimum period.
- 2.9.3. If service is switched over to a new Customer at the same premises after the first month's service, the minimum period of service requirements are assigned to the new Customer if the new Customer agrees in writing to accept them. For facilities not taken over by the new Customer, the original Customer is responsible for the remaining payment for the minimum service period in accordance with the terms under which the service was originally furnished.

SECTION 2 - RULES AND REGULATIONS, Continued

2.10. ACCESS TO CUSTOMER'S PREMISES

The Customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the Customer or any joint user or Customer of the Customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

2.11. PAYMENTS AND BILLING

- 2.11.1. Charges for service are applied on a recurring basis. Service is provided and billed on a monthly basis. The Company will render such monthly invoice in electronic or paper form at the Company's sole discretion. The billing date is dependent on the billing cycle assigned to the Customer. Service continues to be provided until cancelled by the Customer on not less than thirty (30) days' notice.
- 2.11.2. The Customer is responsible for the payment of all charges for services furnished to the Customer. Charges are based on actual usage, and are billed monthly in arrears. Customer will be billed and is responsible for payment of applicable local, state and federal taxes assessed in connection with the services used. It is contemplated that payment be done electronically, with payment made by means of the Customer's credit card, or other similar mechanism approved by the Company. In the sole discretion of the Company, payments may be made by check.
- 2.11.3. Billing is payable upon receipt and past due thirty (30) days after issuance and posting of invoice. Bills not paid within thirty-one (31) days after the date of posting are subject to a 1.5 percent late payment charge for the unpaid balance.

SECTION 2 - RULES AND REGULATIONS, Continued

2.11. PAYMENTS AND BILLING, Continued

2.11.4. Billing disputes should be addressed to Company's customer service organization by mail at P.O. Box 9660, Manchester, New Hampshire 03108-9660. Customer service representatives are available from 8:00 a.m. to 4:59 p.m. Eastern Time at 1.877.638.8351. Messages may be left for the Customer Service Department from 5:00 p.m. to 7:59 a.m. Eastern Time, which will be answered on the next business day, unless in the event of an emergency which threatens Customer service.

2.11.5. In the case of a dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer can take the following course of action:

- A. First, the customer may request, and the Company will perform, an in-depth review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection.
- B. Second, if there is still disagreement over the disputed amount after the investigation and review by a manager of the Company, the Customer may appeal to the Georgia Public Service Commission for its investigation and decision.

The address and telephone number of the Commission are:

Georgia Public Service Commission
47 Trinity Avenue
Atlanta, Georgia 30334

800.282.5813

SECTION 2 - RULES AND REGULATIONS, Continued

2.12. CANCELLATION BY CUSTOMER

- 2.12.1. Customer may cancel service by providing written notice to Company thirty (30) days prior to cancellation.
- 2.12.2. Customer is responsible for usage charges while still connected to the Company's service and the payment of associated local exchange company charges, if any, for service charges.
- 2.12.3. Any non-recoverable cost of Company expenditures shall be borne by the Customer if:
 - A. The Customer orders service requiring special facilities dedicated to the Customer's use and then cancels the order before such service begins, before completion of the minimum period or before completion of some the period mutually agreed with the Customer for the non-recoverable portions of expenditures; or
 - B. Liabilities are incurred expressly on behalf of the Customer by Company and not fully reimbursed by installation and monthly charges; and
 - C. If based on an order for service and construction has either begun or has been completed, but no service provided.

SECTION 2 - RULES AND REGULATIONS, Continued

2.13. CANCELLATION BY COMPANY

2.13.1. Company reserves the right to immediately discontinue furnishing the service to customers without incurring liability:

- A. In the event of a condition determined to be hazardous to the Customer, to other Customers of the Company, to the Company's equipment, the public or to employees of the Company; or
- B. By reason of any order or decision of a court or any other governmental authority which prohibits the Company from furnishing such service; or
- C. If the Company deems such refusal necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, facilities or services without notice; or
- D. For unlawful use of the service or use of the service for unlawful purposes; or
- E. If the Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past, current or planned use of Company's services.

2.13.2. Company may discontinue service according to the following conditions upon ten (10) days' written notice:

- A. For violation of Company's filed Product Guides; or
- B. For the non-payment of any proper charge as provided by Company's Product Guide; or
- C. For Customer's breach of the contract for service between the Company and Customer; or
- D. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

SECTION 2 - RULES AND REGULATIONS, Continued

2.13. CANCELLATION BY COMPANY, Continued

- 2.13.3. Prohibited, unlawful or improper use of the facilities or service includes, but is not limited to:
- A. The use of facilities or service of the Company without payment of Product Guide charges; or
 - B. Calling or permitting others to call another person or persons so frequently or at such times of the day or in such manner as to harass, frighten, abuse or torment such other person or persons; or
 - C. The use of profane or obscene language; or
 - D. The use of the service in such a manner such that it interferes with the service of other customers or prevents them from making or receiving calls.
- 2.13.4. The discontinuance of service(s) by the Company pursuant to this section does not relieve the Customer of any obligations to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance. The remedies available to the Company set forth herein shall not be exclusive and the Company shall at all times be entitled to all the rights available to it under law or equity.
- 2.13.5. The Company may refuse to permit collect calling, calling card, third number billing which it determines to be fraudulent and/or may limit the use of these billing options or services.

2.14. ADVANCED PAYMENTS AND DEPOSITS

The Company does not require an advanced payment or deposit from the Customer, but reserves the right to collect advanced payments and deposits, as necessary. The Company reserves the right to examine the credit record of all service applicants and require a service deposit when determined to be necessary to assure future payment. Security Deposits required will be equal to not more than 2 months estimated usage as computed by the Company. Any requests for service deposits will be provided via the internet and shall be paid with a credit card or debit card via the internet.

SECTION 2 - RULES AND REGULATIONS, Continued

2.15. INTERCONNECTION

- 2.15.1. The Customer shall secure all licenses, permits, rights-of-way and other arrangements necessary for interconnection with the Company. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service and the signals emitted into the Company's network are of the proper mode, band-width, power, data speed and signal level for the intended use of the Customer. If the Customer or its agent fails to properly maintain and operate its equipment and/or system of that of its agent, the Company may, upon written request, require the use of protective equipment at the Customer's expense.
- 2.15.2. Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Company. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the Customer's expense.
- 2.15.3. Interconnection between the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' Product Guides. The Customer is responsible for taking all necessary legal steps for interconnecting Customer-provided terminal equipment or communications equipment with Company's facilities. The Customer shall secure all licenses, permits, rights-of-way, and other such arrangements necessary for interconnection.

SECTION 2 - RULES AND REGULATIONS, Continued

2.16. FULL FORCE AND EFFECT

Should any provision or portion of this Product Guide be held by a court or administrative agency of competent jurisdiction to be illegal, invalid or unenforceable, the remaining provisions of this Product Guide will remain in full force and effect.

2.17. CREDIT LIMIT

The Company may, at any time and at its sole discretion, set a credit limit for any Customer's consumption of services for any monthly period.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES

3.1. LOCAL EXCHANGE SERVICE

3.1.1. Exchange Rate Group Classifications (see also, Section 3 of BellSouth's Georgia General Exchange Product Guide.)

A. Rate Group Assignments by Exchange Segment

Exchange	Exchange Segment	Group
ADAIRSVL	All	12
ALBANY	All	5B*
AMERICUS	All	2B*
APPLING	All	7D*
ARLINGTON	All	2C*
ATHENS	All	5C*
ATLANTA	All	12
ATLANTA NE	All	12
ATLANTA NW	All	12
ATLANTA SO	All	12
AUGUSTA	All	7
BACONTON	All	5C*
BAINBRIDGE	All	2C*
BARNESVL	All	12C*
BAXLEY	All	2C*
BLACKSHEAR	All	2B*
BOGARTSTHM	All	12C*
BOWDON	All	12C*
BREMEN	All	12
BRUNSWICK	All	5A* 2A*

* The basic local exchange service rates for this exchange additive are local exception rates which include an extended area service ("EAS").

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.1. Exchange Rate Group Classifications, Continued

A. Rate Group Assignments by Exchange Segment, Continued

Exchange	Exchange Segment	Group
BUCHANAN	All	12
BUFORD	All	12C*
CALHOUN	All	5D*
CAMILLA	All	5D*
CARROLLTON	All	12A*
CARTERSVL	All	12
CAVESPRING	All	
CEDARTOWN	All	12
CLAXTON	All	2C*
CLERMONT	All	12C*
COCHRAN	All	2C*
COLQUITT	All	2C*
COLUMBUS	All	7B*
CONCORD	All	12E*
CONYERS	All	12A*
CORDELE	All	2C*
COVINGTON	All	12A*
CUMMING	All	12A*
CUSSETA	All	7D*
DUBLIN	All	2C*
EASTMAN	All	2B*

* The basic local exchange service rates for this exchange are local exception rates which include an extended area service ("EAS") additive.

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.1. Exchange Rate Group Classifications, Continued

A. Rate Group Assignments by Exchange Segment, Continued

Exchange	Exchange Segment	Group
EATONTON	All	2B*
ELBERTON	All	2B*
FLOWEYBRCH	All	12C*
FORSYTH	All	5D*
FORTVALLEY	All	5A*
FRANKLIN	All	5D*
GAINESVL	All	12A*
GAY	All	12D*
GEORGETOWN	All	
GIBSON	All	2C*
GRANTVILLE	All	12D*
GREENSBORO	All	2C*
GREENVILLE	All	5D*
GRIFFIN	All	12
HAMILTON	All	7E
HARLEM	All	7D*
HAZLEHURST	All	2C*

* The basic local exchange service rates for this exchange are local exception rates which include an extended area service ("EAS") additive.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.1. Exchange Rate Group Classifications, Continued

A. Rate Group Assignments by Exchange Segment, Continued

Exchange	Exchange Segment	Group
HEPHZIBAH	All	7E
HOGANSVL	All	5D*
		2C*
		2C*
		2C*
JACKSON	All	12C*
JEKYLL IS	All	2B*
JESUP	All	2
JOHNSONCOR	All	2B*
KINGSTON	All	12C*
LAGRANGE	All	2A*
LAKE PARK	All	2
LEARY	All	5D*
LEESBURG	All	5C*
LOUISVILLE	All	2C*
LULA	All	12C*
LUMBERCITY	All	2B*
LUMPKIN	All	2B*
LUTHERSVL	All	12D*
LYONS	All	2C*
MACON	All	7C*
MADISON	All	2C*

* The basic local exchange service rates for this exchange are local exception rates which include an extended area service ("EAS") additive.

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.1. Exchange Rate Group Classifications, Continued

A. Rate Group Assignments by Exchange Segment, Continued

Exchange	Exchange Segment	Group
MCCAYSVL	All	-
MILLEN	All	2B*
MONTICELLO	All	2C*
NEWNAN	All	12C*
NEWTON	All	5D*
PELHAM	All	2C*
PINE MT	All	7F*
POOLER	All	7A*
RICHLAND	All	2B*
ROCKMART	All	12D*
ROME	All	5A*
ROOPVILLE	All	12
ROYSTON	All	2C*
RUTLEDGE	All	2C*
SANDERSVL	All	2C*
SARDIS	All	2B

* The basic local exchange service rates for this exchange are local exception rates which include an extended area service ("EAS") additive.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.1. Exchange Rate Group Classifications, Continued

A. Rate Group Assignments by Exchange Segment, Continued

Exchange	Exchange Segment	Group
SAVANNAH	All	7A*
SENOIA	All	12C*
SMITHVILLE	All	5D*
SOCIALCRCL	All	12D*
SPARKS	All	2C*
SPARTA	All	2B*
STSIMONSIS	All	2B*
SWAINSBORO	All	2B*
SYLVESTER	All	5D*
TALLAPOOSA	All	12
TEMPLE	All	12
TENNGA	All	-
THOMASVL	All	2C*
THOMSON	All	2C*
TIFTON	All	2D*

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.1. Exchange Rate Group Classifications, Continued

A. Rate Group Assignments by Exchange Segment, Continued

Exchange	Exchange Segment	Group
TYBEE IS	All	7A*
VALDOSTA	All	2E
VIDALIA	All	2C*
VILLA RICA	All	12
WADLEY	All	2C*
WARNERRBNS	All	7E
WARRENTON	All	2C
WATKINSVL	All	5C*
WAYCROSS	All	2A*
WAYNESBORO	All	2C*
WOODBURY	All	2C*
WRENS	All	2C*
WRIGHTSVL	All	2C*
ZEBULON	All	12E

* The basic local exchange service rates for this exchange are local exception rates which include an extended area service ("EAS") additive.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.2. List of Exchanges by Local Access and Transport Area – LATA. (See also, Section 3 of BellSouth’s Georgia General Exchange Product Guide.)

Albany LATA

Abbeville	Coolidge	Leesburg	Pitts
Adel	Cordele	Lenox	Plains
Alapaha	Cuthbert	Leslie	Preston
Albany	Dawson	Lumpkin	Quitman
Americus	Doerun	McRae	Ray City
Arlington	Donalsonville	Meigs	Rebecca
Ashburn	Edison	Milan	Reynoldsville
Attapulgus	Ellaville	Morgan	Rhine
Baconton	Enigma	Morven	Richland
Bainbridge	Fitzgerald	Moultrie	Rochelle
Barwick	Fort Gaines	Nashville	Sasser
Berlin	Funston	Newton	Shellman
Blakely	Hahira	Norman Park	Smithville
Bluffton	Iron City	Ochlocknee	Sparks
Boston	Irwinville	Ocilla	Sylvester
Buena Vista	Jacksonville	Omega	Thomasville
Cairo	Jakin	Parrott	Tifton
Calvary-Reno	Lake Blackshear	Pavo	Valdosta
Camilla	Lake Park	Pelham	Vienna
Cedar Springs	Lakeland	Pinehurst	Warwick
Colquitt	Leary	Pineview	Whigham

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.2. List of Exchanges by Local Access and Transport Area (LATA,), Continued

Atlanta LATA

Acworth	Crawfordville	Jasper	Rayle
Adairsville	Cumming	Jefferson	Rockmart
Alpharetta	Cusseta	Jonesboro	Rome
Athens	Dahlonega	Kingston	Roopville
Atlanta	Dallas	LaGrange	Roswell
Austell	Dalton	Lakewood	Royston
Barnesville	Danielsville	Langdale, AL	Rutledge
Batesville	Dawsonville	Lavonia	Senoia
Big Canoe	Dial	Lawrenceville	Shawmut, AL
Blairsville	Dillard-Mountain City	Lexington	Smyrna
Blue Ridge	Douglasville	Lincolnton	Social Circle
Bogart-Statham	Duluth	Lithonia	Stockbridge
Bowdon	Eastanollee	Loganville	Stone Mountain
Braselton	Eatonton	Lula	Suches
Bremen	Elberton	Luthersville	Summerville
Buchanan	Ellijay	Lyerly	Talbotton
Buford	Fairburn	Madison	Talapoosa
Calhoun	Fairmount	Manchester	Temple
Canton	Fayetteville	Marble Hill	Thomaston
Carlton	Flowery Branch	Marietta	Tignall

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.2. List of Exchanges by Local Access and Transport Area (LATA,), Continued

Atlanta LATA, Continued

Carnesville	Franklin	Maxeys	Toccoa
Carrollton	Fredonia, AL	Maysville	Trion
Cartersville	Fruithurst, AL	McDonough	Tucker
Cave Spring	Gainesville	Menlo	Tunnel Hill
Cedartown	Gay	Metasville	Union Point
Chamblee	Geneva	Monroe	Villa Rica
Chatsworth	Grantville	Monticello	Warm Springs
Clarkesville	Greensboro	Nelson	Washington
Clayton	Greenville	Newnan	Watkinsville
Clermont	Griffin	Nicholson	Waverly Hill
Cleveland	Hamilton	Norcross	West Point
Cohutta	Hampton	Oakland, AL	White Plains
Colbert	Hartwell	Palmetto	Winder
Columbus	Helen	Panola	Winterville
Comer	Hiawassee	Pendergrass	Woodbury
Commerce	Hogansville	Phenix City, AL	Woodland
Concord	Homer	Pine Mountain	Woodstock
Conyers	Huguley, AL	Powder Springs	Yatesville
Cornelia	Ranburne, AL	Young	Harris
Covington	Jackson	Ranger	Zebulon

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.2. List of Exchanges by Local Access and Transport Area (LATA,), Continued

Augusta LATA

Aiken, SC	Gibson, GA	Midville, GA	Thomson, GA
Appling, GA	Graniteville,	SC Millen, GA	Twin City, GA
Augusta, GA	Harlem, GA	New Ellenton, SC	Wadley, GA
Bartow, GA	Hephzibah, GA	North Augusta, SC	Warrenton, GA
Bath, SC	Jackson, SC	Sardis, GA	Waynesboro, GA
Beech Island, SC	Johnston, SC	Sparta, GA	Wrens, GA
Edgefield, SC	Louisville, GA	Swainsboro, GA	

Macon LATA

Adrian	Davisboro	Ideal	Montrose
Butler	Dexter	Irwinton	Perry
Byromville	Dublin	Jeffersonville	Rentz
Byron	Dudley	Kite	Reynolds
Cadwell	Eastman Lake	Sinclair	Roberta
Cedar Grove	Forsyth	Lizella	Sandersville-Tennille
Centerville	Fort Valley	Macon	Toombsboro
Chester	Gordon	Marshallville	Unadilla
Cochran	Gray	Milledgeville	Warner Robins
Culloden	Haddock	Montezuma	Wrightsville
Danville	Hawkinsville		

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.2. List of Exchanges by Local Access and Transport Area (LATA,), Continued

Savannah LATA

Alamo	Folkston	Lyons	St. George
Alma	Glennville	Metter	St. Marys
Anderson	Glenwood	Midway St.	Simons Island
Baxley	Guyton	Mount Vernon	Sapelo Island
Blackshear	Hardeeville, SC	Nahunta	Savannah
Bluffton, SC	Hazelhurst	Nevils	Screven
Brooklet	Hilltonia	Newington	Soperton
Broxton	Hilton Head, SC	Nicholls	South Guyton
Brunswick	Hinesville	Oak Park	Springfield
Claxton	Hoboken	Odum	Statesboro
Clito	Homerville	Patterson	Stilson
Cobbtown	Hortense	Pearson	Sylvania
Collins	Jekyll Island	Pembroke	Tybee Island
Darien	Jesup	Pooler	Uvalda
Douglas	Johnson Corner	Portal	Vidalia
Dover	Keller	Register	Waycross
Ellabelle	Lexsy	Reidsville	Waynesville
Eulonia	Ludowici	Richmond Hill	Willacoochee
Fargo	Lumber City	Rincon	

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.3. Basic Residence and Single-line and Multi-Line Business, without Hunting

- A. Flat Rate Service
Product Service Charge (Nonrecurring)
Residence - \$38.25
Business - \$114.50

Rate Class	Residence Monthly All Rate Groups	Business Monthly All Rate Groups
2	\$26.00	\$120.00
5		
7		
12		
2A		
2B		
2C		
2D		
2E		
5A		
5B		
5C		
5D		
5E		
7A		
7B		
7C		
7D		
7E		
7F		
12A		
12B		
12C		
12D		
12E		

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.4 Multi-Line Business, without Hunting

A. Rates and Charges – Flat Rate

<u>Rate Class</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36Months</u>
All Rate Groups	\$114.00	\$108.00	\$102.00

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.4.1 Multi-line Business with Hunting

B. Month-to-Month and Term Plan Discounts

<u>Rate Class</u>	<u>Month-to-Month</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36Months</u>
2	\$132.43	\$125.81	\$119.19	\$112.57
5	\$136.23	\$129.42	\$122.61	\$115.80
7	\$139.25	\$132.29	\$125.33	\$118.36
12	\$134.75	\$128.01	\$121.28	\$114.54
2A*	\$133.04	\$126.39	\$119.74	\$113.08
2B*	\$132.79	\$126.15	\$119.51	\$112.87
2C*	\$133.39	\$126.72	\$120.05	\$113.38
2D*	\$133.42	\$126.75	\$120.08	\$113.41
2E*	\$132.76	\$126.12	\$119.48	\$112.85
5A*	\$136.83	\$129.99	\$123.15	\$116.31
5B*	\$136.94	\$130.09	\$123.25	\$116.40
5C*	\$136.58	\$129.75	\$122.92	\$116.09
5D*	\$137.19	\$130.33	\$123.47	\$116.61
5E*	\$136.97	\$130.12	\$123.27	\$116.42
7A*	\$142.30	\$135.19	\$128.07	\$120.96
7B*	\$139.86	\$132.87	\$125.87	\$118.88
7C*	\$140.19	\$133.18	\$126.17	\$119.16
7D*	\$139.61	\$132.63	\$125.65	\$118.67
7E*	\$140.21	\$133.20	\$126.19	\$119.18
7F*	\$140.68	\$133.65	\$126.61	\$119.58
12A*	\$136.49	\$129.67	\$122.84	\$116.02
12B*	\$136.49	\$129.67	\$122.84	\$116.02
12C*	\$134.62	\$127.89	\$121.16	\$114.43
12D*	\$136.71	\$129.87	\$123.04	\$116.20
12E*	\$136.71	\$129.87	\$123.04	\$116.20

* The basic local exchange service rates for this exchange are local exception rates which include an extended area service (“EAS”) additive.

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.4.2 Multi-line and PBX Service

- A. Rates and Charges
1. PBX Trunks

<u>Rate Class</u>	All Trunk Types; Two Way, <u>Combination, Out Dial</u>
All Rate Groups	\$140.00

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.4.2 Multi-line and PBX Service

A. Rates and Charges

2. PBX Trunks – Direct Inward Dialing¹

All Rate Groups

Inward Only	\$140.00
Combination	\$175.00

¹DID Trunk Port Charge is in addition

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.5 DID Service

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Establish trunk group and provide first group of 20 DID numbers	\$915.00	\$8.00
Each additional group of 20 DID numbers	\$15.00	\$19.00
Non-Consecutive DID numbers, each	\$2.20	\$3.00
DID Trunk Termination, each Inward Only Trunk	\$90.00	\$83.00
DID trunk Termination, each Combination Trunk With Call Transfer	\$250.00	\$96.00
MF Pulsing Option	N/A	\$37.00
DTMF Pulsing Option	N/A	\$37.00
Automatic Intercept Service, per number referred	\$15.00	-
Group of 20 Reserved Numbers, each group	\$915.00	\$14.00
Reserved Non-Consecutive DID numbers, each	\$2.20	\$2.00

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1 LOCAL EXCHANGE SERVICE, Continued

3.1.7. Features

A. Individual Features

FEATURE	<u>Residential</u>	<u>Business</u>
Call Forwarding Variable	\$9.00	\$8.50
Three-Way Calling	\$7.00	\$6.95
Call Waiting	\$9.99	\$7.95
Speed Calling (8-Code)	\$8.00	\$7.00
Speed Calling (30-Code)	\$8.00	\$7.00
Call Forwarding Busy Line Multipath or Customer Control Call Forwarding Busy Line Multipath	\$3.00	\$800
Call Forwarding Don't Answer	\$2.00	\$8.00
Remote Access Call Forwarding Variable	\$7.00	\$9.00
Customer Control Call Forwarding Busy Line	\$3.00	\$8.00
Customer Control Call Forwarding Don't Answer	\$3.00	\$8.00
Call Forwarding Busy Line Multipath or Customer Control Call Forwarding Busy Line Multipath	\$3.50	\$5.00
Call Forwarding Don't Answer Multipath or Customer Control Call Forwarding Don't Answer Multipath	\$4.00	\$5.00
Call Forwarding Variable Multipath or Remote Access	\$7.00	\$7.45
Call Forwarding Variable Multipath		
Remote Call Forwarding (initial and addl paths)	N/A	\$44.10
Hot Line	N/A	\$14.00
Warm Line (Obsolete)	N/A	\$14.00

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SECTION 3 – SERVICE DESCRIPTION AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.7. Features, Continued

A. Individual Features, Continued

FEATURE	<u>Residential</u>	<u>Business</u>
Call Forwarding Don't Answer with Ring Control	\$2.00	\$5.45
Three-Way Calling with Transfer	\$8.00	\$6.95
Star 98 Access	\$1.00	\$7.00
Talking Call Waiting	\$3.50	n/a
Call Waiting Deluxe for Conferencing	\$9.99	n/a
Call Waiting Deluxe for Call Forwarding Don't Answer	\$9.99	n/a
Call Forwarding Variable (per trunk)	n/a	n/a
Speed Calling (8-Code) (per outward WATS line equipped)	n/a	\$7.00
Speed Calling (8-Code) (per trunk equipped)	n/a	\$7.00
Speed Calling (30-Code)	n/a	\$7.00
Speed Calling (30-Code) (per outward WATS line equipped)	n/a	\$7.00
Speed Calling (30-Code) (per trunk equipped)	n/a	\$7.00
Per Call Three-Way Calling	\$3.00	\$3.00
Remote Call Forwarding Per feature arranged for other than local calling	n/a	\$18.50
Remote Call Forwarding Per feature arranged for local calling	n/a	\$18.50
Remote Call Forwarding Per additional access facility	n/a	\$18.50
Call Return Per line	\$8.00	\$8.00
Call Return Per activation	\$2.00	\$2.00
Hunting	\$5.00	-

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SECTION 3 – SERVICE DESCRIPTION AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.7. Features, Continued

A. Individual Features, Continued

FEATURE	Residential	Business
Repeat Dialing Per line	\$7.50	\$7.00
Repeat Dialing Per activation	\$2.00	\$2.00
Repeat Dialing Denial of per activation	-	-
BusyConnect Per activation	\$2.00	\$2.00
Call Selector Per line	\$5.95	\$6.50
Preferred Call Forwarding Per line	\$7.00	\$6.00
Call Block Per line	\$7.00	\$7.00
Call Tracing	\$5.95	\$6.50
Calling Number Delivery Blocking - Permanent (agency)	-	-
Calling Number Delivery Blocking - Permanent (non-agency)	-	-
Calling Number Delivery Blocking - Per Call Per line	-	-
Anonymous Call Rejection	\$7.00	\$4.00
Caller ID - Basic	\$8.99	\$11.00
Caller ID - Deluxe (with ACR)	\$9.99	\$15.00
Caller ID - Deluxe (without ACR)	\$9.99	\$14.50
Enhanced Caller ID (with ACR)	NA	\$17.00
Enhanced Caller ID with Call Management (with ACR)	NA	\$18.00
Enhanced Caller ID with Call Management (with ACR and Call Forwarding Don't Answer)	NA	\$18.00
RingMaster One additional telephone number with distinctive ringing, per line	\$8.00	\$10.00
RingMaster First additional telephone number with distinctive ringing, per line	\$8.00	\$12.00
RingMaster Second additional telephone number with distinctive, per line	-	-
Privacy Director	\$9.99	n/a

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SECTION 3 – SERVICE DESCRIPTION AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.8. Directory Assistance Service

The Company furnishes a Directory Assistance service for the purpose of aiding subscribers in obtaining telephone numbers.

A. Rates and Charges

1. Directory Assistance service - request of a listing (maximum of two requests per call).
 - (a.) Within the Company's local calling area for the originating line.

	Rate
each call	\$3.99
 - (b.) Outside the Company's local calling and LATA/NPA serving areas for the originating line.

each call	\$3.99
-----------	--------
2. No charge applies for the first request of a listing within the local calling area for the originating line per month per residence main station access line.
3. Charges for Directory Assistance service are not applicable to requests of listings within the local calling area for calls originating from lines furnished for the use of handicapped persons.

SECTION 3 – SERVICE DESCRIPTION AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.9. Schedule of Charges for Connecting or Changing Service

	Residence	Business
A. Line Connection Charge		
Applies per exchange access line or trunk or per NAR on DIGITAL ESS- 1 service		
First line (per customer request)	\$38.25	\$114.50
Additional line (each)	\$15.08	\$75.00
B. Line Change Charge		
Applies per exchange access line or trunk or per NAR on DIGITAL ESS- 1 service.		
First line (per customer request)	\$18.00	\$40.00
Additional line (each)	\$9.00	\$12.00
C. Secondary Line Charges		
Applies per customer request for receiving, recording, and processing of customer requests to change services or add new or additional lines.		
Each	\$8.96	\$16.75
D. Premises Work Charge		
Duration of time, per technician		
First 1 Hour	\$250.00*	
Each Additional 1 Hour	\$125.00**	
Dispatch but No Trouble Found or No Access	\$175.00	
*Rate is \$450.00 when outside of business hours. **Rate is \$250.00 when outside of business hours.		
E. Disconnection Order Charge		
Disconnection Order Charge: When subscriber lines and trunks are disconnected the Company incurs costs which may include other carrier related charges.		
Per Line or Trunk	\$16.75	
F. Miscellaneous		
Feature Add/Change/Delete	Per Order	\$24.00
Change of Service	Per Line	\$16.75

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.10 Windstream Georgia Communications Service Areas

The rates specified in 3.1.15 entitle customers to access all stations bearing the central office designations of additional exchanges as shown below. The local calling area of the exchange in the left hand column also includes the exchanges listed in the right hand column.

<u>Exchanges /Rate Group</u>	<u>Additional Exchanges</u>
Abbeville / 33	Eastman** - Fitzgerald - Pineview - Pitts - Rebecca - Rochelle
Adel / 64	Enigma - Hahira - Lakeland - Lenox - Moultrie - Nashville - Norman Park - Omega - Sparks - Valdosta
Alapaha / 10	Enigma - Nashville - Tifton
Ashburn / 67	Albany - Cordele - Fitzgerald - Irwinville - Ocilla - Pitts - Rochelle - Sylvester - Tifton - Warwick
Barwick / 10	Boston - Coolidge - Meigs - Ochlocknee - Pavo - Thomasville
Berlin / 10	Doerun - Funston - Moultrie - Norman Park
Bluffton / 46	Arlington - Blakely - Edison - Fort Gaines - Leary - Morgan
Boston / 31	Barwick - Coolidge - Meigs - Ochlocknee - Pavo - Quitman - Thomasville
Broxton / 49	Douglas - Fitzgerald** - Nicholls - Ocilla** - Willacoochee
Buena Vista / 8	None
Byromville / 9	Ideal - Montezuma - Pinehurst - Unadilla - Vienna
Canton / 26	Jasper - Marble Hill - Nelson-Bell Ground - Woodstock - Alpharetta - Metro Atlanta exchanges*
Carnesville / 61	Comer - Commerce - Danielsville - Eastanollee - Homer - Ila - Lavonia - Maysville - Nicholson - Royston - Toccoa
Chatsworth / 16	Cohutta - Dalton - Tunnel Hill
Cohutta / 16	Chatsworth - Dalton - Tunnel Hill
Coolidge / 34	Barwick - Boston - Cairo - Doerun - Funston - Meigs - Moultrie - Norman Park - Ochlocknee - Pavo - Pelham - Thomasville
Cuthbert / 8	Shellman
Dalton / 16	Calhoun - Chatsworth - Cohutta - Tunnel Hill
Dawson / 35	Albany - Leary - Leesburg - Morgan - Parrott - Preston - Sasser - Shellman - Smithville
Doerun / 60	Albany - Baconton - Berlin - Camilla - Coolidge - Funston - Meigs - Moultrie - Norman Park - Omega - Pelham - Sylvester
Douglas / 24	Broxton - Fitzgerald - Nicholls - Ocilla - Pearson - Willacoochee Eastanollee Carnesville - Lavonia - Toccoa

* Metro Atlanta includes exchanges identified in orders of the Georgia Public Service Commission in Docket No. 4684-U

** These routes are interLATA routes zero rated (toll free) pursuant to House Bill 888 and remain the responsibility of the interexchange carrier. The customer must dial a 1 + in order to reach these exchanges. If the customer has toll block or has not chosen a long distance provider, the customer will be unable to complete the call to these exchanges.

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.10 Windstream Georgia Communications Service Areas, Continued

<u>Exchanges /Rate Group</u>	<u>Additional Exchanges</u>
Edison / 42	Arlington - Blakely - Bluffton - Leary - Morgan - Shellman
Ellaville / 15	Americus - Preston
Enigma / 57	Adel - Alapaha - Fitzgerald - Irwinville - Nashville - Ocilla - Omega - Sparks - Tifton – Willacoochee**
Fitzgerald / 29	Abbeville - Ashburn – Broxton*** – Douglas - Enigma - Irwinville - Ocilla - Rebecca - Rochelle
Fort Gaines / 8	Bluffton
Funston / 47	Baconton - Berlin - Camilla - Coolidge - Doerun - Meigs - Moultrie - Norman Park - Omega - Pavo - Pelham
Hahira / 66	Adel - Lakeland - Nashville - Quitman - Sparks - Valdosta
Ideal / 9	Byromville - Marshallville - Montezuma
Irwinville / 38	Ashburn - Enigma - Fitzgerald - Ocilla - Rebecca - Rochelle - Tifton
Jacksonville / 8	McRae (M)
Jasper / 26	Canton - Marble Hill - Metro Atlanta* - Nelson-Ball Ground
Lakeland / 31	Adel - Hahira - Homerville - Nashville - Ray City - Valdosta – Willacoochee**
Lavonia / 10	Carnesville - Eastanollee – Toccoa
Lyerly / 12	Cave Springs - Menlo - Rome - Summerville - Trion
Manchester / 21	Concord - Gay - Greenville - Hamilton - Pine Mountain - Talbotton - Thomaston - Warm Springs - Woodbury - Woodland
Marshallville / 27	Byron - Centerville - Ft. Valley - Montezuma - Perry
Meigs / 53	Baconton - Barwick - Boston - Cairo - Camilla - Coolidge - Doerun - Funston - Moultrie - Newton - Ochlocknee - Pavo - Pelham - Thomasville
Menlo / 46	Lyerly - Summerville – Trion – Rome
McRae / 8	Jacksonville
Milledgeville / 59	Eatonton** - Gray - Haddock – Sparta**
Monroe / 65	Athens - Madison - Rutledge - Social Circle - Watkinsville - Metro Atlanta exchanges*
Montezuma / 9	Byromville - Ideal - Marshallville
Morgan / 55	Arlington - Bluffton - Dawson - Edison - Leary - Newton - Sasser - Shellman
Morven / 10	Quitman - Valdosta
Moultrie / 15	Adel - Berlin - Coolidge - Doerun - Funston - Meigs - Norman Park - Omega - Pavo – Sparks

* Metro Atlanta includes exchanges identified in orders of the Georgia Public Service Commission in Docket No. 4684-U

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.10 Windstream Georgia Communications Service Areas, Continued

<u>Exchanges /Rate Group</u>	<u>Additional Exchanges</u>
Mount Vernon / 50	Cedar Grove** - Glenwood - Hazlehurst - Johnson Corner - Lumber City - Lyons - Soperton - Uvalda - Vidalia
Nashville / 72	Adel - Alapaha - Enigma - Hahira - Lakeland - Omega - Ray City - Sparks - Tifton - Valdosta - Willacoochee**
Norman Park / 71	Adel - Berlin - Coolidge - Doerun - Funston - Moultrie - Omega - Pavo - Sparks - Sylvester - Tifton
Ocilla / 22	Ashburn - Broxton** - Douglas - Enigma - Fitzgerald - Irwinville - Rebecca - Tifton - Willacoochee**
Parrott / 73	Albany - Americus - Dawson - Lumpkin - Preston - Richland - Sasser - Shellman - Smithville (M)
Pavo / 28	Barwick - Boston - Coolidge - Funston - Meigs - Moultrie - Norman Park - Ochlocknee - Quitman - Thomasville
Perry / 58	Byron - Centerville - Ft. Valley - Macon - Marshallville - Warner Robins
Preston / 64	Americus - Cusseta** - Dawson - Ellaville - Lumpkin - Parrott - Richland - Shellman - Smithville
Quitman / 27	Boston - Hahira - Morven - Pavo - Valdosta
Ray City / 20	Lakeland - Nashville - Valdosta
Sasser / 58	Albany - Dawson - Leary - Leesburg - Morgan - Parrott - Shellman - Smithville
Shellman / 30	Cuthbert - Dawson - Edison - Leary - Morgan - Parrott - Preston - Sasser
Summerville / 16	Lyerly - Menlo - Rome - Trion
Toccoa / 10	Carnesville - Eastanollee - Lavonia
Trion / 43	Lyerly - Menlo - Summerville - Rome
Tunnel Hill / 36	Chatsworth - Chickmauga** - Cohutta - Dalton - Rossville** - Tenna** - West Brow**
Unadilla / 8	Byromville - Pinehurst - Unadilla - Vienna
Warm Springs / 24	Concord - Gay - Greenville - Hamilton - Manchester - Pine Mountain - Thomaston - Woodbury - Woodland
Winder / 37	Athens - Commerce - Jefferson - Maysville - Nicholson - Pendergrass - Watkinsville - Metro Atlanta exchanges*
Woodland / 68	Gay - Geneva - Greenville - Hamilton - Manchester - Pine Mountain - Warm Springs - Talbotton - Thomaston - Waverly Hall - Woodbury

* Metro Atlanta includes exchanges identified in orders of the Georgia Public Service Commission in Docket No. 4684-U

** These routes are interLATA routes zero rated (toll free) pursuant to House Bill 888 and remain the responsibility of the interexchange carrier. The customer must dial a 1 + in order to reach these exchanges. If the customer has toll block or has not chosen a long distance provider, the customer will be unable to complete the call to these exchanges.

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.12 Windstream Georgia Inc. Service Areas

The rates specified herein entitle subscribers to access all exchange access lines in the subscriber's county within the same LATA, all exchange access lines bearing the central office designation(s) of the subscriber's exchange, and all exchange access lines bearing the central office designation(s) of additional exchanges or central offices as shown following:

<u>Exchanges /Rate Group</u>	<u>Additional exchanges included in Local Calling Areas</u>
Braselton / 26	Commerce, Homer, Jefferson, Maysville, Metro Atlanta exchanges*, Nicholson, Pendergrass
Byron / 18	Centerville, Fort Valley, Macon, Marshallville, Perry, Warner-Robbins
Cairo / 11	Attapulcus, Calvary-Reno, Coolidge, Meigs, Pelham, Thomasville, Whigham
Calvary-Reno / 56	Attapulcus, Bainbridge, Cairo, Thomasville, Whigham
Carlton / 25	Athens, Colbert, Comer, Crawford-Lexington, Danielsville, Elberton, Ila, Rayle, Royston, Winterville
Centerville /23	Byron, Ft. Valley, Jeffersonville, Macon, Marshallville, Perry, Warner-Robbins
Colbert / 62	Athens, Bogart-Statham, Carlton, Comer, Commerce, Crawford-Lexington, Danielsville, Elberton, Ila, Jefferson, Nicholson, Royston, Watkinsville, Winterville
Comer /60	Athens, Carlton, Carnesville, Colbert, Commerce, Crawford-Lexington, Danielsville, Elberton, Ila, Nicholson, Royston, Watkinsville, Winterville
Commerce /39	Athens, Bogart-Statham, Braselton, Carnesville, Colbert, Comer, Danielsville, Homer, Ila, Jefferson, Lula, Maysville, Nicholson, Pendergrass, Royston, Winder, Winterville
Crawford-Lexington /45	Athens, Carlton, Colbert, Comer, Danielsville, Elberton, Greensboro, Ila, Maxeys, Rayle, Union Point, Watkinsville, Winterville
Danielsville /54	Athens, Carlton, Carnesville, Colbert, Comer, Commerce, Crawford-Lexington, Elberton, Homer, Ila, Jefferson, Maysville, Nicholson, Royston, Watkinsville, Winterville
Homer / 48	Braselton, Carnesville, Clermont, Commerce, Danielsville, Gainesville, Ila, Jefferson, Lula, Maysville, Nicholson, Pendergrass

* Metro Atlanta includes exchanges identified in Orders of the Georgia Public Service Commission in Docket No. 4684-U, dated November 22, 1993 and June 2, 1994

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.12 Windstream Georgia Inc. Service Areas, Continued

A. Flat Rate Service, Continued

<u>Exchanges /Rate Group</u>	<u>Additional exchanges included in Local Calling Areas</u>
Ila /70	Athens, Bogart-Statham, Carlton, Carnesville, Colbert, Comer, Commerce, Crawford-Lexington, Danielsville, Homer, Jefferson, Maysville, Nicholson, Royston, Watkinsville, Winterville
Jefferson /40	Athens, Bogart-Statham, Braselton, Colbert, Commerce, Danielsville, Flowery Branch, Gainesville, Homer, Ila, Lula, Maysville, Nicholson, Pendergrass, Watkinsville, Winder, Winterville
Maxeys / 16	Athens, Crawford-Lexington, Greensboro, Union Point, White Plains, Winterville
Maysville /54	Bogart-Statham, Braselton, Carnesville, Clermont, Commerce, Danielsville, Flowery Branch, Gainesville, Homer, Ila, Jefferson, Lula, Nicholson, Pendergrass, Winder
Nicholson /70	Athens, Bogart-Statham, Braselton, Carnesville, Colbert, Comer, Commerce, Danielsville, Homer, Ila, Jefferson, Maysville, Pendergrass, Royston, Watkinsville, Winder, Winterville
Pendergrass /58	Bogart-Statham, Braselton, Buford, Commerce, Flowery Branch, Gainesville, Homer, Jefferson, Lula, Maysville, Nicholson, Winder
Union Point /21	Greensboro, Lexington, Maxeys, Rayle, Washington, White Plains
White Plains /9 Winterville /60	Greensboro, Maxeys, Union Point, Athens, Bogart-Statham, Carlton, Colbert, Comer, Commerce, Crawford-Lexington, Danielsville, Ila, Jefferson, Maxeys, Nicholson, Watkinsville

3.1.13 Georgia Windstream Inc. Service Areas

<u>Exchanges /Rate Group</u>	<u>Exchanges In Local Calling Area</u>
Alamo / 8	Alamo -Glenwood
Clayton / 9	Clayton - Dillard Mountain City
Collins / 52	Collins - Cobbtown - Glennville - Johnson Corner - Lyons - Nevels - Reidsville - Vidalia
Danville / 74	Cadwell - Chester - Cochran - Danville - Dexter - Dublin - Dudley - Jeffersonville - Montrose - Rentz - Warner Robbins
Dillard-Mountain City/ 9	Clayton - Dillard-Mountain City - Hiwassee
Donalsonville / 10	Bainbridge - Cedar Springs - Colquitt - Donalsonville - Iron City - Jakin - Reynoldsville

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.13 Georgia Windstream Inc. Service Areas, Continued

<u>Exchanges /Rate Group</u>	<u>Exchanges In Local Calling Area</u>
Fargo / 8	Fargo - Homerville
Folkston / 8	Folkston - St. George
Glennville / 46	Claxton - Collins - Glennville - Hinesville - Ludowici - Odum – Reidsville
Gray / 44	Gray - Haddock - Lake Sinclair - Macon - Milledgeville
Haddock / 39	Eatonton* - Gray - Haddock - Lake Sinclair - Macon – Milledgeville
Homerville / 8	Fargo - Homerville - Lakeland
Iron City / 75	Bainbridge - Donalsonville - Iron City - Jakin - Reynoldsville
Jakin / 13	Colquitt - Donalsonville - Iron City - Jakin - Reynoldsville
Jeffersonville / 51	Centerville - Cochran - Danville - Dudley - Jeffersonville - Macon - Montrose - Robbins – Warner
Kensington / 18	Chattanooga - High Point - Kensington - Lafayette - Noble - Rossville – Villanow
Lafayette / 18	Chattanooga - Kensington - Lafayette - Noble - Rossville – Villanow
Lake Sinclair / 9	Gray - Haddock - Lake Sinclair
Ludowici / 22	Glennville - Hinesville - Jesup - Ludowici - Odum
Milan / 8	Milan - Rhine
Montrose / 69	Cadwell - Chester - Cochran - Danville - Dexter - Dublin - Dudley - Jeffersonville - Montrose – Rentz
Noble / 18	Chattanooga - High Point - Kensington - Lafayette - Noble - Rossville
Odum / 32	Baxley - Glennville - Jesup - Ludowici - Odum - Screven
Pineview / 8	Abbeville - Pineview – Rochelle - Pitts
Pitts / 21	Abbeville - Ashburn - Cordele - Pitts – Pineview - Rebecca – Rochelle
Rebecca / 73	Abbeville - Ashburn - Cordele - Fitzgerald - Irwinville - Ocilla - Pitts - Rebecca - Rochelle - Tifton
Reidsville / 32	Claxton - Collins - Glennville - Johnson Corner - Lyons - Reidsville - Vidalia
Reynoldsville / 27	Attapulugus* - Bainbridge - Colquitt - Donalsonville - Iron City - Jakin – Reynoldsville
Rhine / 8	Milan - Rhine
Rincon / 17	Ellabelle - Guyton - Keller - Pembroke - Pooler - Richmond Hill - Rincon - Savannah - South Guyton - Springfield - Tybee Island
Rochelle / 46	Abbeville - Ashburn - Cordele - Fitzgerald - Irwinville – Pineview - Pitts - Rebecca - Rochelle

These routes are interLATA routes zero rated (toll free) pursuant to House Bill 888 and remain the responsibility of the interexchange carrier. The customer must dial a 1 + in order to reach these exchanges. If the customer has toll block or has not chosen a long distance provider, the customer will be unable to complete the call to these exchanges.

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.13 Georgia Windstream Inc. Service Areas, Continued

St. George / 8	Folkston - St. George
Screven / 14	Blackshear - Jesup - Odum - Screven
Springfield / 19	Ellabelle - Guyton - Keller - Newington - Pembroke - Pooler - Richmond Hill - Rincon - Savannah - South Guyton - Springfield - Tybee Island
Sylvania / 9	Dover - Hilltonia - Newington - Sylvania
Thomaston / 15	Barnesville - Concord - Gay - Manchester - Thomaston - Warm Springs - Woodbury - Woodland - Yatesville - Zebulon
Uvalda / 63	Baxley - Hazlehurst - Johnson Corner - Lumber City - Lyons - Mount Vernon - Uvalda - Vidalia
Villanow / 41	Chattanooga - Kensington - Lafayette - Noble - Rossville - Villanow - Rome
Yatesville / 10	Barnesville - Thomaston - Yatesville

3.1.14 Windstream Georgia Telephone, LLC Service Areas

<u>Exchanges</u>	<u>Additional Exchanges</u>
Blakely / 2	Arlington, Bluffton, Cedar Springs, Colquitt, Edison, and Jakin
Cedar Springs / 4	Blakely, Colquitt, Donalsonville and Jakin
Ochlocknee / 1	Barwick, Boston, Coolidge, Meigs, Pavo and Thomasville
Whigham / 3	Cairo, Calvary-Reno, Thomasville and Bainbridge

3.1.15 Windstream Standard, LLC Service Areas

<u>Exchange</u>	<u>Exchanges In Local Calling Area</u>
Batesville / 5	Batesville, Clarkesville, Cornelia
Big Canoe / 7	Metro Atlanta, Big Canoe (Windstream Standard), Dawsonville
Blairsville / 5	Blairsville, Hiawassee, Young Harris
Clarkesville / 5	Clarkesville, Batesville, Cornelia
Cleveland / 5	Cleveland, Helen
Cornelia / 5	Cornelia, Batesville, Clarkesville
Dahlonega / 5	Dahlonega, Suches, Dawsonville
Dawsonville / 6	Gainesville, Cumming, Dawsonville, Big Canoe (Windstream Standard), Dahlonega
Helen / 5	Helen, Cleveland
Hiawassee / 5	Dillard, Mountain City, Hiawassee, Blairsville, Young Harris
Suches / 5	Suches, Dahlonega
Young Harris / 5	Young Harris, Blairsville, Hiawassee

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.16 Business Flat Rate Business Line Rates¹

Rate Group	Exchange	Area(s)	Single Line	Multi Line
1	OCHLOCKNEE	WINDSTREAM GEORGIA TELEPHONE, INC.	\$17.00	\$19.96
2	BLAKELY	WINDSTREAM GEORGIA TELEPHONE, INC.	\$21.95	\$26.94
3	WHIGHAM	WINDSTREAM GEORGIA TELEPHONE, INC.	\$28.18	\$39.61
4	CEDAR SPG	WINDSTREAM GEORGIA TELEPHONE, INC.	\$30.50	\$41.01
5	CLEVELAND	WINDSTREAM STANDARD, INC.	\$23.54	\$32.73
6	DAWSONVL	WINDSTREAM STANDARD, INC.	\$38.04	\$53.52
7	BIG CANOE	WINDSTREAM STANDARD, INC.	\$52.28	\$80.60
8	MILAN	GEORGIA WINDSTREAM, INC.	\$35.61	\$45.44
9	LKSINCLAIR	GEORGIA WINDSTREAM, INC.	\$37.44	\$47.72
10	DONALSONVL	GEORGIA WINDSTREAM, INC.	\$39.54	\$50.56
11	CAIRO	WINDSTREAM GEORGIA, INC.	\$39.54	\$50.56
12	LYERLY	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$39.54	\$53.22
13	JAKIN	GEORGIA WINDSTREAM, INC.	\$41.15	\$48.52
14	SCREVEN	GEORGIA WINDSTREAM, INC.	\$41.15	\$49.60
15	THOMASTON	GEORGIA WINDSTREAM, INC.	\$41.15	\$52.02
16	DALTON	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$41.15	\$53.22
17	RINCON	GEORGIA WINDSTREAM, INC.	\$41.15	\$54.70
18	KENSINGTON	GEORGIA WINDSTREAM, INC.	\$41.15	\$55.64
19	SPRINGFLD	GEORGIA WINDSTREAM, INC.	\$41.15	\$45.44
20	RAY CITY	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$42.11	\$50.56
21	PITTS	GEORGIA WINDSTREAM, INC.	\$42.11	\$50.56
22	LUDOWICI	WINDSTREAM GEORGIA TELEPHONE, INC.	\$42.11	\$53.22
23	CENTERVL	WINDSTREAM GEORGIA TELEPHONE, INC.	\$42.11	\$55.64
24	WARM SPG	WINDSTREAM GEORGIA TELEPHONE, INC.	\$43.10	\$52.02
25	CARLTON	WINDSTREAM GEORGIA TELEPHONE, INC.	\$43.10	\$54.70
26	CANTON	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$43.10	\$58.61
27	REYNOLDSVL	GEORGIA WINDSTREAM, INC.	\$43.98	\$53.22

¹Rates include applicable Mandatory Extended Area Service Charges

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.16 Business Flat Rate Business Line Rates¹, Continued

Rate Group	Exchange	Area(s)	Single Line	Multi Line
28	PAVO	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$43.98	\$54.70
29	FITZGERALD	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$45.01	\$52.02
30	SHELLMAN	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$45.01	\$53.22
31	LAKELAND	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$45.01	\$54.70
32	REIDSVILLE	GEORGIA WINDSTREAM, INC.	\$45.98	\$53.22
33	ABBEVILLE	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$45.98	\$54.70
34	COOLIDGE	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$45.98	\$55.64
35	DAWSON	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$45.98	\$56.88
36	TUNNELHILL	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$45.98	\$56.88
37	WINDER	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$45.98	\$59.74
38	IRWINVILLE	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$46.79	\$55.64
39	HADDOCK	GEORGIA WINDSTREAM, INC.	\$46.79	\$56.88
40	JEFFERSON	WINDSTREAM GEORGIA, INC.	\$46.79	\$57.72
41	VILLANOW	GEORGIA WINDSTREAM, INC.	\$46.79	\$58.61
42	EDISON	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$47.81	\$53.22
43	TRION	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$47.81	\$54.70
44	GRAY	GEORGIA WINDSTREAM, INC.	\$47.81	\$57.72
45	LEXINGTON	WINDSTREAM GEORGIA, INC.	\$47.81	\$57.72
46	ROCHELLE	GEORGIA WINDSTREAM, INC.	\$48.35	\$55.64
47	FUNSTON	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$48.35	\$56.88
48	HOMER	WINDSTREAM GEORGIA, INC.	\$48.35	\$58.61
49	BROXTON	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$49.07	\$55.64
50	MT VERNON	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$50.86	\$56.88

¹Rates include applicable Mandatory Extended Area Service Charges

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.16 Business Flat Rate Business Line Rates¹, Continued

Rate Group	Exchanged	Area(s)	Single Line	Multi Line
51	JEFFERSNVL	GEORGIA WINDSTREAM, INC	\$50.86	\$59.74
52	COLLINS	GEORGIA WINDSTREAM, INC.	\$52.00	\$56.88
53	MEIGS	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$52.00	\$58.61
54	MAYSVILLE	WINDSTREAM GEORGIA, INC.	\$52.00	\$60.65
55	MORGAN	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$52.91	\$56.88
56	CALVAYRENO	WINDSTREAM GEORGIA, INC.	\$52.91	\$57.72
57	ENIGMA	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$52.91	\$59.74
58	SASSER	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$52.91	\$60.65
59	MILLEDGEVL	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$54.11	\$59.74
60	DOERUN	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$54.11	\$61.83
61	CARNESVL	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$54.96	\$60.65
62	COLBERT	WINDSTREAM GEORGIA, INC.	\$54.96	\$61.83
63	UVALDA	GEORGIA WINDSTREAM, INC.	\$56.15	\$59.74
64	PRESTON	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$57.26	\$61.83
65	MONROE	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$57.26	\$66.14
66	HAHIRA	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$58.48	\$63.16
67	ASHBURN	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$59.76	\$63.16
68	WOODLAND	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$61.81	\$63.16
69	MONTROSE	GEORGIA WINDSTREAM, INC.	\$61.81	\$64.33
70	NICHOLSON	WINDSTREAM GEORGIA, INC.	\$62.47	\$66.14
71	NORMANPARK	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$65.93	\$67.01
72	NASHVILLE	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$68.86	\$67.01
73	REBECCA	GEORGIA WINDSTREAM, INC.	\$77.97	\$71.69
74	DANVILLE	GEORGIA WINDSTREAM, INC.	\$79.21	\$71.69
75	IRON CITY	GEORGIA WINDSTREAM, INC.	\$35.61	\$50.56

¹Rates include applicable Mandatory Extended Area Service Charges

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.17 Business Flat Rate PBX Trunks¹

Rate Group	Exchange	Area(s)	Trunk	Trunk and DID Port ²
1	OCHLOCKNEE	WINDSTREAM GEORGIA TELEPHONE, INC.	\$35.90	\$75.90
2	BLAKELY	WINDSTREAM GEORGIA TELEPHONE, INC.	\$45.86	\$85.86
3	WHIGHAM	WINDSTREAM GEORGIA TELEPHONE, INC.	\$71.22	\$111.22
4	CEDAR SPG	WINDSTREAM GEORGIA TELEPHONE, INC.	\$78.02	\$118.02
5	CLEVELAND	WINDSTREAM STANDARD, INC.	\$40.30	\$90.30
6	DAWSONVL	WINDSTREAM STANDARD, INC.	\$71.35	\$121.35
7	BIG CANOE	WINDSTREAM STANDARD, INC.	\$102.61	\$152.61
8	MILAN	GEORGIA WINDSTREAM, INC.	\$67.21	\$107.21
9	LKSINCLAIR	GEORGIA WINDSTREAM, INC.	\$70.58	\$110.58
10	DONALSONVL	GEORGIA WINDSTREAM, INC.	\$74.11	\$114.11
11	CAIRO	WINDSTREAM GEORGIA, INC.	\$74.81	\$114.81
12	LYERLY	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$78.43	\$118.43
13	JAKIN	GEORGIA WINDSTREAM, INC.	\$71.79	\$111.79
14	SCREVEN	GEORGIA WINDSTREAM, INC.	\$73.38	\$113.38
15	THOMASTON	GEORGIA WINDSTREAM, INC.	\$76.11	\$116.11
16	DALTON	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$77.91	\$117.91
17	RINCON	GEORGIA WINDSTREAM, INC.	\$79.49	\$119.49
18	KENSINGTON	GEORGIA WINDSTREAM, INC.	\$82.32	\$122.32
19	SPRINGFLD	GEORGIA WINDSTREAM, INC.	\$77.91	\$117.91
20	RAY CITY	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$74.11	\$114.11
21	PITTS	GEORGIA WINDSTREAM, INC.	\$74.81	\$114.81
22	LUDOWICI	WINDSTREAM GEORGIA TELEPHONE, INC.	\$78.43	\$118.43
23	CENTERVL	WINDSTREAM GEORGIA TELEPHONE, INC.	\$82.32	\$122.32
24	WARM SPG	WINDSTREAM GEORGIA TELEPHONE, INC.	\$76.11	\$116.11
25	CARLTON	WINDSTREAM GEORGIA TELEPHONE, INC.	\$80.89	\$120.89
26	CANTON	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$85.78	\$125.78
27	REYNOLDSVL	GEORGIA WINDSTREAM, INC.	\$77.91	\$117.91

¹Rates include applicable Mandatory Extended Area Service Charges ²Includes Port Rate appearing in Section 3.1.18

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.12 Business Flat Rate PBX Trunks¹Continued

Rate Group	Exchange	Area(s)	Trunk	Trunk and DID Port ²
28	PAVO	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$80.89	\$120.89
29	FITZGERALD	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$76.11	\$116.11
30	SHELLMAN	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$79.49	\$119.49
31	LAKELAND	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$80.89	\$120.89
32	REIDSVILLE	GEORGIA WINDSTREAM, INC.	\$77.91	\$117.91
33	ABBEVILLE	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$79.49	\$119.49
34	COOLIDGE	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$82.32	\$122.32
35	DAWSON	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$83.73	\$123.73
36	TUNNELHILL	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$84.79	\$124.79
37	WINDER	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$88.40	\$128.40
38	IRWINVILLE	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$82.32	\$122.32
39	HADDOCK	GEORGIA WINDSTREAM, INC.	\$84.79	\$124.79
40	JEFFERSON	WINDSTREAM GEORGIA, INC.	\$84.79	\$124.79
41	VILLANOW	GEORGIA WINDSTREAM, INC.	\$86.69	\$126.69
42	EDISON	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$79.49	\$119.49
43	TRION	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$80.89	\$120.89
44	GRAY	GEORGIA WINDSTREAM, INC.	\$84.79	\$124.79
45	LEXINGTON	WINDSTREAM GEORGIA, INC.	\$85.78	\$125.78
46	ROCHELLE	GEORGIA WINDSTREAM, INC.	\$82.32	\$122.32
47	FUNSTON	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$83.73	\$123.73
48	HOMER	WINDSTREAM GEORGIA, INC.	\$86.69	\$126.69
49	BROXTON	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$82.32	\$122.32
50	MT VERNON	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$84.79	\$124.79

¹Rates include applicable Mandatory Extended Area Service Charges ²Includes Port Rate appearing in Section 3.1.18

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.17 Business Flat Rate PBX Trunks¹, Continued

Rate Group	Exchange	Area(s)	Trunk	Trunk and DID Port ²
51	JEFFERSNVL	GEORGIA WINDSTREAM, INC	\$88.40	\$128.40
52	COLLINS	GEORGIA WINDSTREAM, INC.	\$84.79	\$124.79
53	MEIGS	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$86.69	\$126.69
54	MAYSVILLE	WINDSTREAM GEORGIA, INC.	\$89.78	\$129.78
55	MORGAN	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$83.73	\$123.73
56	CALVAYRENO	WINDSTREAM GEORGIA, INC.	\$85.78	\$125.78
57	ENIGMA	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$88.40	\$128.40
58	SASSER	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$89.78	\$129.78
59	MILLEDGEVL	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$88.40	\$128.40
60	DOERUN	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$91.38	\$131.38
61	CARNESVL	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$89.78	\$129.78
62	COLBERT	WINDSTREAM GEORGIA, INC.	\$92.37	\$132.37
63	UVALDA	GEORGIA WINDSTREAM, INC.	\$88.40	\$128.40
64	PRESTON	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$91.38	\$131.38
65	MONROE	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$99.18	\$139.18
66	HAHIRA	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$92.37	\$132.37
67	ASHBURN	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$93.48	\$133.48
68	WOODLAND	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$93.48	\$133.48
69	MONTROSE	GEORGIA WINDSTREAM, INC.	\$95.18	\$135.18
70	NICHOLSON	WINDSTREAM GEORGIA, INC.	\$97.86	\$137.86
71	NORMANPARK	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$99.18	\$139.18
72	NASHVILLE	WINDSTREAM GEORGIA COMMUNICATIONS CORP.	\$99.18	\$139.18
73	REBECCA	GEORGIA WINDSTREAM, INC.	\$106.10	\$146.10
74	DANVILLE	GEORGIA WINDSTREAM, INC.	\$106.10	\$146.10
75	IRON CITY	GEORGIA WINDSTREAM, INC.	\$74.11	\$114.11

¹Rates include applicable Mandatory Extended Area Service Charges ²Includes Port Rate appearing in Section 3.1.18

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.18 Business DID Services – All Windstream Areas

	<u>Monthly</u>	<u>Installation</u>
DID Trunk Termination, each	\$40.00	\$100.00
Establish Trunk Group & First Block of 20 Numbers	\$10.00	\$915.00
Add'l Block of 20 Numbers	\$10.00	\$24.00
Establish Trunk Group & First Block of 100 Numbers	\$50.00	Available to existing customer only
Add'l block of 100 DID Numbers	\$50.00	Available to existing customer only

3.1.19 Business Directory Services – All Windstream Areas

DIRECTORY ASSISTANCE

Local	\$1.99
National	\$1.99

LISTINGS

Additional Listing	\$3.99
Non Listed Service	\$2.99
Foreign Listing	\$3.99
Joint Listing	\$3.99
Nonpublished Service	\$4.50

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.19 Business Custom Calling Services – All Windstream Areas

Feature	Rate
Call Forwarding-Basic	\$6.99
Call Forwarding-Busy /Don't Answer	\$7.99
Call Forwarding-Busy	\$4.00
Call Forwarding-Don't Answer	\$4.00
Call Tracing	\$6.99
Call Waiting	\$7.00
Cancel Call Waiting	\$2.00
Call Waiting ID	\$3.00
Caller ID	\$9.99
Caller ID Deluxe	\$11.00
Distinctive Ring One Dependent Number	\$7.00
Grp of 20 DID Numbers	\$10.00
Inside Wire Maintenance Plan	\$7.50
Remote Call Forwarding, Add'l Path	\$24.99
Selective Class of Call Screening(Collect or 3rd Number)	\$3.99
Speed Calling (30-Code)	\$5.99
Speed Calling (8-Code)	\$5.50
Three-Way Calling	\$6.99
Three -Way Per Use	\$1.25
Toll Restriction 1+, 0+, 0-, 011, DDD 1+, 411, 1+555-1212	\$6.99
Unlimited Call Return	\$6.00
Call Return-Per Use	\$1.25
Unlimited Repeat Dialing	\$6.00
Busy Redial-Per Use	\$1.25
Remote Call Forwarding	\$24.99

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.20 Business Service Connection Charges – All Windstream Areas

SERVICE CONNECTION CHARGES	First Line	Each Add'l Line
New Line Installation	\$68.00	\$48.00
Move Service-Different Premises	\$68.00	\$48.00
Telephone Number Change	\$39.00	\$24.00
Restore Service for Non-Payment - per line	\$33.00	\$33.00
Change of Service Charge	\$16.75	\$16.75
Add/Change/Delete Feature per order	\$24.00	
Hunting Arrangement - per line group	\$39.00	\$24.00
Rewire Charge	\$39.00	\$24.00
Toll Free Set-Up Charge - each	\$25.00	
Rewire-From One Type of Service to Another	\$39.00	\$24.00
New Install - Inside Wire	First hour	Each Add'l hour
Business Hours	\$250.00	\$125.00
Outside Business Hours	\$450.00	\$250.00
Repair Charges	First hour	Each Add'l hour
Inside Wire Repair	\$250.00	\$125.00
Disconnection Order Charge ¹	\$16.75	\$16.75

¹ When subscriber lines and trunks are disconnected the Company incurs costs which may include other carrier related charges.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.20 Business Service Basic Rate ISDN – All Windstream Areas

ISDN Feature / Functionality	Monthly	Installation
ISDN BRI Digital Line w/Measured Rate Local Circuit-Switched Voice & Data (Requires POTS Line)*	\$12.75	\$125.00
ISDN BRI Digital Line w/Unlimited Local Circuit-Switched Voice & Data (Requires POTS Line)**	\$107.75	\$125.00
Measured Ckt. Switched Data Usage Rate per minute per B Channel	\$0.02 per minute	
Unlimited Local CSV/CSD Usage (included in line charge)	\$95.00	
ISDN BRI Features		
Circuit Switched Voice per B Channel	\$3.00	\$10.00
Circuit Switched Data per B Channel	\$3.00	\$10.00
Alternate CS Voice & Data per B Channel	\$4.00	\$10.00

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.21 Local Calling Areas – Coastal Utilities, Inc. d/b/a CenturyLink

<u>Exchange/NXX</u>	<u>Exchanges in Local Calling Area</u>
HINESVILLE (368)(369)(370)(408)(448)(767)(876)	Fort Stewart (767) Midway (880)(884)
(877)	Richmond Hill (459)(756)(727) Ludowici (545) Glennville (654) Pembroke (653)
MIDWAY (880)(884)	Hinesville (368)(369)(370)(408)(448)(876)(877) Fort Stewart (767) Richmond Hill (459)(756)(727)
RICHMOND HILL (459)(756)(727)	Hinesville(368)(369)(370)(408)(448)(876)(877) Fort Stewart (767) Midway (880)(884) Rincon (826) Springfield (754) Savannah Metro Calling Area

3.1.22 Local Exchange Rates – Coastal Utilities, Inc. d/b/a CenturyLink

Basic Local Exchange Service is provided by means of station, wire, switching and other facilities, plant and equipment to enable the establishment of telephone communications between stations in the same or different exchanges at monthly rates as set forth below. The facilities, plant and equipment used to provide Basic Local Exchange Service are also used in the furnishing of toll telephone services at rates applicable for such services. Rates include monthly charge for touchtone appearing in 3.1.24 below.

Business	Hinesville	Midway	Richmond Hill
Monthly Network Access Charge	\$19.13	\$18.83	\$34.75

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.23 Listings – Coastal Utilities, Inc. d/b/a CenturyLink

Recurring Monthly Rate - Business

Primary Service Listing	N/C
Additional Name Listings in alphabetical section only	\$3.50
Foreign Directory Listing per line	\$3.00
Non-Listed Telephone Number per listing	\$3.25
Non-Listed Centrex, Key, And PBX per number	\$1.00
Non-Published Telephone Number per listing	\$3.50
Non-Published Centrex, Key, and PBX per number	\$1.00
Dual Name Listing;	
Primary Service Listing	N/C
Additional Listing	\$1.50

3.1.24 Tone Dialing – Coastal Utilities, Inc. d/b/a CenturyLink

Tone dialing is provided for the origination of telephone calls through the use of a touchtone pad instead of a rotary dial.

	<u>Installation Charge</u>	<u>Monthly Rate</u>
Business; per access line equipped	\$6.00	\$2.00
Trunks	\$6.00	\$3.00

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.25 Custom Calling Features – Coastal Utilities, Inc. d/b/a CenturyLink

<u>Feature</u>	<u>Monthly Rate</u>
Call Forwarding	\$3.00
Call Forwarding Enhanced	\$5.00
Call Forwarding Remote Access	\$3.00
Call Forward Busy Line	\$3.00
Call Forward Don't Answer	\$3.00
Call Transfer	\$3.00
Call Waiting	\$5.00
Home Intercom	\$3.00
Hot Line	\$3.00
Make Set Busy	\$3.00
Speed Dialing 8-Number	\$3.00
Speed Dialing 30-Number	\$7.00
Three-Way Calling	\$3.00
Warm Line	\$3.00
Anonymous Call Rejection	\$3.00
Automatic Call Back	\$3.00
Automatic Recall	\$5.00
Call Pickup	\$3.00
Call Waiting, Calling Number and Name Delivery	\$14.00
Customer-Originated Trace	\$5.00
Distinctive Ringing.	\$5.00
Additional Secondary Numbers	\$3.00
Selective Call Acceptance	\$3.00
Selective Call Forwarding	\$3.00
Selective Call Rejection	\$3.00
Selective Ringing	\$3.00

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.26 Directory Assistance and Operator Services – Coastal Utilities, Inc. d/b/a CenturyLink

Directory Assistance - General

Local directory assistance service is furnished to customers who request assistance in determining directory information. No charge applies to visually handicapped or physically handicapped individuals who present a certificate signed by a physician or issued by an agency recognized by the State of Georgia as having the authority to certify the existence of such handicaps. No credit will be given for any unused portion of the call allowance. No credit will be given for requested listings that are nonpublished or nonlisted. No credit will be given for requested listings that are not found in the Company's directory assistance records. Call allowances are not transferable between separately billed accounts of the same customer. Directory Assistance charges will apply to calls to Directory Assistance for telephone numbers of subscribers in the local calling area (maximum of two requested telephone numbers per call).

A charge of \$1.85 is applicable for each inquiry for directory assistance.

Nationwide directory assistance service is furnished to customers who request assistance in determining directory information for any number in the United States.

No charge applies to visually handicapped or physically handicapped individuals who present a certificate signed by a physician or issued by an agency recognized by the State of Georgia as having the authority to certify the existence of such handicaps.

The charge per inquiry is \$1.85.

Operator Services - Rates and Charges

The following service charges for operator assisted local calls apply in addition to the local dial rate applicable.

Station to station customer dialed credit card local call	\$.30
Station to station operator assisted sent paid, collect, third number billing local Calls and non-customer dialed credit card	\$.70
Person to person operator assisted calls	\$1.75

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.27 PBX Trunks and Direct-Inward Dialing Service – Coastal Utilities, Inc. d/b/a CenturyLink

Exchange Access for PBX or PABX Trunks

	Hinesville	Midway	Richmond Hill
Each AAL (Trunk)	\$37.90	\$31.10	\$68.00
Each MAL (Trunk)	\$21.20	\$17.05	\$55.75

Rates include monthly charge for touchtone appearing in 3.1.24 below.

Exchange Access for Key Systems Trunks

	Hinesville	Midway	Richmond Hill
Each MAL (Trunk)	\$21.20	\$17.05	\$55.75

Rates include monthly charge for touchtone appearing in 3.1.24 below.

The following rates and charges also apply to blocks of reserved telephone numbers. In addition to the rates and charges for the DID Trunk Termination, rates and charges for Key System Trunks or PBX Trunks apply, as appropriate. DID Trunk Service will be provided only in the exchanges equipped for such service, and in exchanges where adequate numbers are available.

	<u>Installation Charge</u>	<u>Monthly Rate</u>
a. Establish trunk group and provide first group of 10 DID numbers...	\$60.00	\$5.00
b. Each additional group of 10 DID numbers...	\$50.00	\$5.00
c. DID Trunk Termination each ...	\$50.00	\$50.00

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.28 Remote Call Forwarding – Coastal Utilities, Inc. d/b/a CenturyLink

- A. Remote Call Forwarding allows a customer capability to specify the number of calling paths that will be forwarded to another telephone number. The Remote Call Forwarding number is Remote in the Company's central office based on the number provided by the Customer in the initial service order. A new service order is required each time thereafter that the Customer requires a change in the Call Forwarding number.
- B. Remote Call Forwarding comes with one (1) path. Additional paths may be purchased up to a maximum of three (3) paths. Four (4) or more paths will be considered on an individual case basis.
- C. Remote Call Forwarding is intended for normal voice usage only.
- D. Remote Call Forwarding shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part, of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred.

Remote Call Forwarding – One (1) Path

The Remote Call Forwarding rate consists of the monthly business local exchange rate for the respective exchange found in Section 3.1.22 plus the monthly Call Forwarding rate found in Section 3.1.24.

	<u>Monthly Charge</u>
Additional Paths – Per month, up to three (3)	
Hinesville – per path	\$10.00
Midway – per path	\$10.00
Richmond Hill – per path	\$10.00

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.29 Miscellaneous Service Arrangements – Coastal Utilities, Inc. d/b/a CenturyLink

Transfer Service

This service provides for the automatic transfer of incoming calls from one line to another.

	Monthly Rate	Installation Charge
Customer transfer service including key	\$3.40	\$10.00

Call Completion

- A. Call Completion is an optional service provided to users of Local Directory Assistance Service. When dialing (411), Local Directory Assistance, customers may choose to have the telephone number they are requesting dialed by the Directory Assistance Operator System.
- B. Individual message detail is not included as a part of this service. This service is available only where billing and terminal capability exists.

Charge per Completed Call	\$0.30
---------------------------	--------

3.1.30 Verification and Emergency Interrupt Service – Coastal Utilities, Inc. d/b/a CenturyLink

- A. No charge will apply if the requesting customer identifies that the call is to or from an official public emergency agency. An official public emergency agency is defined as a government agency which is operated by the federal, state or local government, and has the capability and legal authority to provide prompt and direct aid to the public in emergency situations. Such agencies include the local police, state police, fire department, etc.
- B. Charges may not be billed on a collect basis or on a third number basis to the number being verified or interrupted.
- C. If the number verified is not in use, or as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the charges for operator assisted local calls as defined in Section 8 of this Product Guide apply.
- D. Nonrecurring charges:

Verification Request, each	\$6.45
Emergency Interrupt Request, each*	\$6.45

*A charge for a verification Requests also applies

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.1. LOCAL EXCHANGE SERVICE, Continued

3.1.31 Service Charges – Coastal Utilities, Inc. d/b/a CenturyLink

Central Office Line Connection Charge, per line	\$5.00
Service Ordering Charge, per Order	\$19.75
Restoration of service charge	\$35.00

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SECTION 3 – SERVICE DESCRIPTION AND RATES, Continued

3.2. INTRASTATE INTRALATA RATES

3.2.1. Residential and Business Customers

A. Rates shown in the following tables are applicable to intraLATA intrastate business for residence customers between all points within the same LATA and within the State of Georgia.

Basic Rate Table for all classes of Service		Day	Day
Rate Mileage	Initial Minute	Each Additional Minute	
0-10	\$0.11	\$0.04	
11 - 16	\$0.13	\$0.05	
Over 16	\$0.22	\$0.22	

Discounts apply equally to total charges for all messages with total fractional amounts rounded down to the lower cent. Discounts do not apply to add on charges for Customer Dialed Calling Card (Credit Card), other Station, or Person charges shown in preceding.

	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
7:00 AM	Full	Full	Full	Full	Full	Full	Full
to 6:00 PM ¹	Rate	Rate	Rate	Rate	Rate	Rate	Rate
6:00 PM	Full	Full	Full	Full	Full	Full	Full
to 7:00 AM ¹	Rate	Rate	Rate	Rate	Rate	Rate	Rate

Day Rate Period = Full Rate (Peak) Evening, Night and Weekend Rate Period = **Full Rate** (Off-Peak) Note 1: To, but not including

B. Surcharges	Per Call
Directory Assistance	
Private Telephones	\$1.25
Public Telephones	\$0.35
Calling Card	\$0.90
Operator-Assisted	\$2.20
Person-to-Person	\$4.85
Operator-Dialed	\$1.10
Coin Sent-Paid	\$2.20
Station Charge	\$0.35

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SECTION 3 – SERVICE DESCRIPTION AND RATES, Continued

3.2. INTRASTATE INTRALATA RATES, Continued

3.2.2. Calling Plans
C. Residence Calling Plans & Rates

The 23¢ Call Plan is an optional calling plan that is available to residence customers only. The 23¢ Call Plan provides for message based pricing for 1+ direct distance dialed (DDD) intrastate intraLATA toll calls. Customers are charged \$.23 per call for each eligible intrastate intraLATA toll call. The mileage distance to the location the subscriber is calling and the length of time spent on the call are eliminated as pricing variables for this plan. A monthly recurring charge per line is also assessed.

	Monthly Rate
23¢ Call Plan	\$4.46
Message	Per Call Rate
	\$0.23

Custom Rate Plan is an Optional Calling Plan offered to residential customers and is applicable to intrastate intraLATA long distance calls originated and terminated in the customer's home state. Eligible calls include those dialed on a Station-to-Station basis (as either Dial, Dial Calling Card, or Operator) or on a Person-to-Person basis.

SECTION 3 – SERVICE DESCRIPTION AND RATES, Continued

3.2. INTRASTATE INTRALATA RATES, Continued

3.2.2. Residence Calling Plans & Rates, Continued

Basic Rate Schedule (Day Rate Period)

Rate Mileage	Initial Thirty Seconds	Additional One-Tenth Minute Each Or Fraction Thereof
All distances	\$0.05	\$0.01

Rate periods and rate discounts are described in the table following.

	Mon.	Tues.	Wed.	Thur.	Fri.	Sat.	Sun.
7:00 AM	Full	Full	Full	Full	Full	50%	50%
to 6:00 PM ¹	Rate	Rate	Rate	Rate	Rate	Disc.	Disc.
6:00 PM	50%	50%	50%	50%	50%	50%	50%
to 7:00 AM ¹	Disc.	Disc.	Disc.	Disc.	Disc.	Disc.	Disc.

Day Rate Period = Full Rate = Peak Period

Discount Rate Period = 50% Discount = Off-Peak Period

Note 1: To, but not including.

Complete Choice service provides the Residence customers features specified in BellSouth's Georgia General Service Product Guide and an exchange service access line. The line includes Touch-Tone capability.

	Suspend Rate	Monthly Rate
Per line	\$7.65	\$30.60
Per Two-Line Plan package	\$17	\$44.96
Credit for two individual lines qualifying as Two- Line Plan package	n/a	-18.05
Per Three-Line Plan package	\$22.95	\$62.96

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SECTION 3 – SERVICE DESCRIPTION AND RATES, Continued

3.2. INTRASTATE INTRALATA RATES, Continued

3.2.2. Residence Calling Plans & Rates, Continued

Area Plus service provides residence subscribers a flat rate access line with a calling scope as specified in BellSouth's Georgia General Service Product Guide. following. The access line includes Touch-Tone capability.

	Suspend Rate	Monthly Rate
Per line (without the Complete Choice option)	\$15.75	\$31.50
Per line with the Complete Choice option	\$13.05	\$41.40
Per Two-Line Plan package with the Complete Choice option	\$26.10	\$65.66
or Credit for two individual lines qualifying as Two-Line Plan package	n/a	-19.05
Per Three-Line Plan package with the Complete Choice option	\$39.15	\$92.66

D. Business Calling Plan Rates

BellSouth Business Plus service is offered as a business individual line service where facilities and equipment are available. Features and services are as specified in BellSouth's Georgia General Service Product Guide.

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SECTION 3 – SERVICE DESCRIPTION AND RATES, Continued

3.2. INTRASTATE INTRALATA RATES, Continued

Business Calling Plans & Rates, Continued

MetPak® Bundled Service Option 1 Each line	Monthly Rate	Rate per Minute of Use
	\$172.00	-
Each Minute of use above 120 hours (7,200 minutes)	-	\$0.05
MetPak® Bundled Service Option 2 Each line	Monthly Rate	Rate per Minute of Use
	\$128.00	-
Each Minute of use outside the Basic Service Area	-	\$0.08

MetPak Plus® Bundled Service is offered as a business individual line service where facilities and equipment are available. Features and services are as specified in BellSouth's Georgia General Exchange Guidebook.

Option 1 which includes MetPak® Bundled Service Option 1		Option 2 which includes MetPak® Bundled Service Option 2	
	Rate		Rate
Each 1-line package	\$135.00	Each 1-line package	\$94.00
Each 2-line package	\$257.00	Each 2-line package	\$177.00
Each 3-line package	\$389.00	Each 3-line package	\$268.00
Each 4-line package	\$518.00	Each 4-line package	\$353.00
Each 5-line package	\$639.00	Each 5-line package	\$429.00
Each 6-line package	\$772.00	Each 6-line package	\$515.00
Each 7-line package	\$904.00	Each 7-line package	\$602.00
Each 8-line package	\$1,037.00	Each 8-line package	\$691.00
Each 9-line package	\$1,168.00	Each 9-line package	\$777.00

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SECTION 3 – SERVICE DESCRIPTION AND RATES, Continued

3.2. INTRASTATE INTRALATA RATES, Continued

Business Calling Plans & Rates, Continued

MetPak Plus® Bundled Service, Continued

Flat Rate Option which includes a flat rate business line	2, 2A – 2E	5, 5A – 5D	7, 7A – 7F	12, 12A- 12E
Each 1-line package	\$63.00	\$73.00	\$80.00	\$94.00
Each 2-line package	\$111.00	\$128.00	\$143.00	\$177.00
Each 3-line package	\$170.00	\$205.00	\$234.00	\$268.00
Each 4-line package	\$215.00	\$266.00	\$305.00	\$353.00
Each 5-line package	\$258.00	\$319.00	\$366.00	\$429.00
Each 6-line package	\$299.00	\$371.00	\$429.00	\$515.00
Each 7-line package	\$341.00	\$425.00	\$491.00	\$602.00
Each 8-line package	\$381.00	\$478.00	\$553.00	\$691.00
Each 9-line package	\$423.00	\$532.00	\$617.00	\$777.00

The Complete Choice or Business package Term Plan credits are as follows:

Discount or Reward	Term
8%	12 Months
15%	24 Months
25%	36 Months

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SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.3. DIRECTORY LISTINGS

- 3.3.1. Business listings consists of a name or dual name, a designation descriptive of the subscriber's business if not self-explanatory, the address, and the business telephone number. The main listing is ordinarily the name of the individual, firm or corporation, which contracts for the service, or the name under which a business is regularly conducted.
- 3.3.2. Residential Listings consists of a surname, given name or dual name and/or initials, the address, and the telephone number. When a single name listing is requested by the subscriber, the Company may require satisfactory evidence as to the validity of the requested name. The main listing is ordinarily the name of the individual who subscribes for the service, but the listing may be in the name of a second party residing at the address where service is provided if so designated by the subscriber.
- 3.3.3. Non-Listed (Semiprivate) Listings are not listed in the alphabetical section of the Company's directory, but is maintained on directory assistance records and will be furnished upon the request of a calling party.
- 3.3.4. Non-Published (Private) Listing is not listed in either the alphabetical section of the Company's directory or directory assistance records and will not be furnished upon request of a calling party. However, when a call is placed from a telephone number associated with a non-published listing, the name and/or the number may be disclosed if the called party has the necessary equipment for receiving and/or disclosing incoming telephone numbers and/or names.
- A. An incoming call to a subscriber with a non-published listing will be completed by the Company only when the calling party places the call by number.
 - B. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing in the directory or disclosing said number to any person shall attach to the company.
 - C. The telephone number, name and address of the subscriber may be disclosed in connection with the E911 service, whether such service is provided by the Company or any other person. The subscriber has no privacy interests in his telephone number, name and address, in connection with E911/911 service.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.3 DIRECTORY LISTINGS, Continued

3.3.4 Non-Published (Private) listing, Continued

D. For accounting purposes, the telephone number, and address of a subscriber with a non-published listing will be provided to the Long Distance Carrier(s) which furnishes the subscriber long distance message telecommunications service.

E. Rate Application
Monthly Rate \$5.50

3.3.5 Additional Listing

A. Business Additional listings may be furnished in other names, when in the sole judgment of the Company the subscriber's service is not joint user, shared or being resold.

B. Residential Additional Listings may be furnished in the names of relatives, including those by marriage, domestic employees of the subscriber, or other persons residing in the subscriber's home who are recognized as a part of the subscriber's domestic establishment.

C. Rate Application		Monthly Charge
	Each Business listing	\$2.10
	Each Business 800 Service	\$1.20

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.4 OPERATOR ASSISTED LOCAL CALLS

3.4.1. Rates	Nonrecurring Charge
1. Station-to-Station customer dialed calling card (credit card) calls, each	\$1.00
2. Station-to-Station operator assisted Sent-paid, collect third number, and Non-customer dialed credit card calls, each	\$2.50 ¹
3. Person-to-Person operator assisted calls, each	\$5.00 ¹
4. Station-to-Station operator assisted or Person-to-Person operator assisted calls (excluding those billed to calling cards) where the operator dials the terminating number, each	\$1.30 ¹

¹ Effective May 8, 2016, Collect, Person to Person, Bill to Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging Services are discontinued.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.4 OPERATOR ASSISTED LOCAL CALLS, Continued

3.4.2 Exemptions

The following Operator Assisted Local Calls are exempted from the service charge:

- (a) Calls to designated Company numbers for official telephone business.
- (b) Emergency calls to recognizable authorized civil agencies
- (c) Those cases where a Company operator provides assistance to:
 - I. Re-establish a call, which has been interrupted after the calling number has been reached.
 - II. Reach the calling telephone number where facility problems prevent customer dial completion.
 - III. Place a sent-paid call for a calling party who identifies himself as being handicapped and unable to dial the call because of his handicap.

3.4.3 Verification and Emergency Interrupt Service

A. Verification

- 1. The Company furnishes Verification Service for the purpose of aiding subscribers with legitimate call completion problems. Upon request the operator will verify and provide the line status condition of a local subscriber line.
- 2. A subscriber originated request for verification of a local number other than an emergency agency number is a chargeable verification request if a Company operator determines that the line is in use. No charge applies if the line is out of order.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.4 OPERATOR ASSISTED LOCAL CALLS, Continued

3.4.3. Verification and Emergency Interrupt Service, Continued

B. Emergency Interrupt Service

1. The Company furnishes Emergency Interrupt Service when a subscriber who has originated a verification request to a line which has been found in a busy talking state, informs the operator that an urgent or emergency situation exists and requests that the operator have the busy line cleared.
2. subscriber originated request for Emergency Interrupt to a local number other than an emergency agency number is a chargeable Emergency Interrupt request.

C. Application of Rates

Nonrecurring Charge

Each Verification Request	\$6.45 ¹
Each Emergency Interrupt Request	\$6.45 ¹

¹ Effective May 8, 2016, Collect, Person to Person, Bill to Third Number calls, Verification and Emergency Interrupt Service and Zero Minus (0-) Charging Services are discontinued.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.5 TAXES AND SURCHARGES

In addition to any state and local taxes that might apply to the listed rates, applicable surcharges will be imposed.

3.6 PROMOTIONS

The Company may, from time to time, engage in special promotions of new or existing Service offerings of limited duration designed to attract new Customers or to increase existing Customer awareness of a particular offering. The promotional offerings are subject to the availability of the services and may be limited to a specific geographical area or to a subset of a specific market group.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.7 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a Service offered under this Product Guide. Rates quoted in response to such competitive requests may be different than those specified for such services in this Product Guide. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis.

3.8 DISCOUNTS

For purposes of packaging services, the Company offers discounts from the rates set forth in this Product Guide on an individual case basis. The amount, type and duration of any discounts may vary by Customer. In no event are rates charged to any Customer higher than the rates set forth in this Product Guide.

3.9 MINIMUM CALL COMPLETION RATE

Customers can expect a call completion rate of not less than ninety nine percent (99%) during peak use periods for all services. The call completion rate is calculated as the number of calls completed (including calls completed to a busy line or to a line which remains unanswered by the called party) divided by the number of calls attempted

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.10 Subscriber Intrastate Access Service

3.10.1 General Description

The Subscriber Intrastate Access Service provides interconnected access to the local public switched telephone network so that local exchange customers can make and receive calls to and from the customers of other carriers within the state.

3.10.2 Limitations

(A) A telephone number is not provided with Subscriber Intrastate Access Service.

(B) Detail billing is not provided with Subscriber Intrastate Access Service.

(C) Directory listings are not included with Subscriber Intrastate Access Service.

(D) Intercept arrangements are not included with Subscriber Intrastate Access Service

3.10.3 Undertaking of the Company

The Company will provide Subscriber Intrastate Access Service to each Customer that subscribes to its local exchange service.

3.10.4 Term of Service

Subscriber Intrastate Access Service shall be coterminous with the Company's local exchange service, and the Subscriber Access Charge shall apply for each telephone line or service as defined herein for all periods in which Customer subscribes to local exchange service from the Company.

3.10.5 Rate Regulations

(A) The Subscriber Access Charge shall not apply to Lifeline customers.

(B) If Customer is eligible to receive prorated credit for their associated local exchange service, such as for network outages or suspension or termination of service, the Subscriber Access Charge will be prorated or credited in the same manner consistent with the terms of this Product Guide and any contract. No other credits are available for Subscriber Intrastate Access Service.

(C) When Customer is provided more than one local business exchange service in a state, the Subscriber Access Charge Multi-line Business Subscriber rates are assessed for each line.

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, Continued

3.10 Subscriber Intrastate Access Service, continued

3.10.5 Rate Regulations, continued

(D) The Subscriber Access Charge, as set forth in 4.9.6 following, will be billed to the end user subscriber of the associated local exchange service, including, where applicable, a reseller of the associated local exchange service, in which case the reseller shall be deemed an end user for purposes of application of such charges.

(E) For each local exchange service provided as remote call forwarding business service under the Local Exchange Service Product Guide or Product Guide, the Subscriber Access Charge does not apply.

(F) Services subject to the Subscriber Access Charge hereunder shall not be liable for the End User Common Line Charge (EUCL), if any, set forth in Section 9.7(A) of Company's interstate access Product Guide, Product Guide FCC No. 1.

3.10.6 Rates

ILEC AREA/OCN			
Business Customer Service Type	Bell South/5192		WINDSTREAM / 0357, 0386, 4332, 4425, 0364
Single Line Local Exchange Service	6.50		6.50
Multi-line Local Exchange Service	7.00		9.20
Centrex	7.00		9.20
Trunk	7.00		9.20
PRI	35.00		46.00
T-1/Digital PBX	168.00		220.80
BRI	7.00		6.50

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SECTION 4 – SPECIAL SERVICES AND PROGRAMS

4.1. LIFELINE TELEPHONE SERVICE

4.1.1 Description

- A. The Lifeline program is designed to increase the availability of telecommunications services to low income subscribers by providing a credit to monthly recurring local service to qualifying residential subscribers. Specific terms and conditions are as set forth in this Product Guide. Eligible customers include recipients of the following programs.
1. Temporary Assistance to Needy Families (TANF)
 2. Supplemental Security Income (SSI)
 3. Food Stamps
 4. Medicaid
 5. Senior citizen low income discount plan offered by the local gas or power company.
- B. Customers eligible under the Lifeline program are also eligible for connection assistance under the Link-Up program.
- C. One low income credit is available per household and is applicable to the primary residential connection only.
- D. A Lifeline customer may subscribe to any local service offering available to other residence customers. The Lifeline credit is applicable to the primary residential line only and may not applied to a multiple line package local service offering.
- E. Toll Blocking, if elected, will be provided at no charge to the Lifeline subscriber.
- F. The deposit requirement is not applicable to a Lifeline customer who subscribes to toll blocking. If a Lifeline customer removes all toll blocking prior to establishing an acceptable credit history, Deposit may be required. When applicable, advance payments will not exceed the connection and local service charges for one month.
- G. A Lifeline customer is exempt from the Late Payment Charge in Section 2.11.3.

SECTION 4 – SPECIAL SERVICES AND PROGRAMS, Continued

4.1. LIFELINE TELEPHONE SERVICE, Continued

4.1.1 Description, Continued

- H. The federal Universal Service Charge will not be billed to Lifeline customers.
- I. A Lifeline subscriber's local service will not be disconnected for non-payment of regulated toll charges. Local service may be denied for non-payment of regulated toll charges. Local service may be denied for non-payment of local calls in accordance with Section 2.13. Access to toll services may be denied for non-payment of regulated tolls. A Lifeline subscriber's request for reconnection of local service will not be denied if the service was previously denied for non-payment of toll charges.
- J. The non-discounted federal Lifeline credit amount will be passed along to resellers ordering local service at the prescribed resale discount from this Product Guide, for their eligible and users. The additional credit to the end user will be the responsibility of the reseller. Eligible carriers, as defined by the FCC, are required to establish their own Lifeline programs.

4.1.2 Certification

- A. Proof of eligibility in any of the qualifying low income assistance program should be provided to the Company at the time of application for the service. The Lifeline credit will not be established until proof of eligibility has been received by the Company. If the customer requests installation prior to the Company's receipt of proof of eligibility, the requested service will be provided without the Lifeline credit. When eligibility documentation is provided subsequent to installation, the Lifeline credit will be provided on a going forward basis.
- B. The Company reserves the right to periodically audit its records, working in conjunction with the appropriate state agencies, for the purpose of determining continuing eligibility. Information obtained during such audit will be treated as confidential information to the extent required under State and Federal laws. The use or disclosure of information concerning enrollees will be limited to purposes directly connected with the administration of the Lifeline plan.

SECTION 4 – SPECIAL SERVICES AND PROGRAMS, Continued

4.1. LIFELINE TELEPHONE SERVICE, Continued

4.1.2 Certification, Continued

- C. When a customer is determined to ineligible as a result of an audit, the Company will contact the customer. If the customer cannot provide eligibility documentation, Lifeline credit will be discontinued.
- D. Resellers providing Lifeline service from this Product Guide are responsible for determining proof of eligibility prior to requesting the service. Disclosure requirements in B. preceding are applicable to resellers of Lifeline service.

4.1.3 Rates

A. Federal Credit

Monthly Reduction

- A. Temporary Assistance to Needy Families (TANF)
- B. Supplemental Security Income (SSI)
- C. Food Stamps \$9.50
- D. Medicaid
- E. Senior citizen low income discount plan offered by the local gas or power company.

B. Company Credit

- A. All programs, one per Lifeline service \$3.50

SECTION 4 – SPECIAL SERVICES AND PROGRAMS, Continued

4.2. LINK UP AMERICA

4.2.1 Description

Link Up America is a connection assistance plan that provides reduced connection charges for low income households, for one telephone line per household at the principal place of residence. The applicant must satisfy certain income tests established by the appropriate State of Georgia agency, which then notifies the Telephone Company that the subscriber is certified as eligible to participate in the program.

In order to qualify for connection assistance unless the applicant is more than 60 years old, the applicant must not be a dependent for federal income tax purposes.

The reduction in connection charges provided by this program is applicable only to the service and equipment charge to install a network access line. The reduction is equal to one-half of such amount, not to exceed thirty dollars.

4.2.2 Rates

The Link Up America Program provides for a 50% discount on the Service Order Charge and the Central Office Exchange Access Line Charge associated with the connection of a new residence exchange access line as specified in 4.1. Total amount of discount may not exceed \$30.00 as prescribed by FCC order. The remaining portion of the charges will be billed in 12 monthly installments with no interest charges billed to the Link Up customer.

SECTION 5 – DIGIAL SERVICES

5.1 ISDN PRI

5.2 Description

ISDN PRI provides the customer with digital transport and digital interface (PORT) that allows for the simultaneous transmission of voice and data services. The service is compliant with industry standards of 23 B channels and 1 D channel. The service offers a T1 equivalent bandwidth/speed of 1.54Mbps.

5.3 Primary Rate ISDN Access Line is furnished between a serving wire center and the customer's premises.

5.4 Rates and Charges

A. Primary Rate ISDN Access Line is furnished between a serving wire center and the customer's premises

	Nonrecurring Charge	Month to Month	24 to 48 Months	49 to 72 Months
Primary Rate ISDN Access Line, each	\$787.50	\$126.00	\$117.00	\$108.00

B. Interoffice Channels furnished between central offices. Rates are based on the airline distance between central offices.

	Nonrecurring Charge	Month to Month	24 to 48 Months	49 to 72 Months
Interoffice Channel, each channel				
Fixed Monthly Rate	\$112.50	\$67.50	\$58.50	\$54.00
Each airline mile or fraction thereof	-	\$21.60	\$19.80	\$18.00

SECTION 5 – DIGIAL SERVICES, Continued

5.4 Rates and Charges, continued

C. Primary Rate ISDN
will be available in
combinations of channels
according to the limits of
the Company central
office type. Customers
will choose the most
appropriate combinations
and will be billed for the
services accordingly.

	Nonrecurring Charge	Month to Month	24 to 48 Months	49 to 72 Months
Primary Rate ISDN Interface, each				
Voice/Data (Standard)	\$99.00	\$360.00	\$337.50	\$306.00
Digital Data Only Option	\$99.00	\$360.00	\$337.50	\$306.00
Inward Data Option	\$99.00	\$360.00	\$337.50	\$306.00

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SECTION 5 – DIGIAL SERVICES, Continued

5.4 Rates and Charges, continued

	Nonrecurring Charge	Month to Month	24 to 48 Months	49 to 72 Months
Inward Data Option with Extended Reach Service – Dedicated Route	\$99.00	\$360.00	\$337.50	\$306.00
Inward Data Option with Extended Reach Service – Final Route	\$99.00	\$360.00	\$337.50	\$306.00
Primary Rate ISDN B-Channels				
Voice/Data (Standard)	\$4.50	\$70.97	\$66.60	\$60.57
Voice/Data (Standard) for use over ATM	\$4.50	\$34.20	\$28.80	\$27.00
Digital Data Only Option	\$4.50	\$23.99	\$21.60	\$20.48
Inward Data Option	\$4.50	\$26.10	\$23.76	\$22.59
Inward Data Option with Extended Reach Service – Dedicated Route	\$4.50	\$34.20	\$31.50	\$28.80
Inward Data Option with Extended Reach Service – Final Route	\$4.50	\$47.70	\$44.10	\$40.50

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SECTION 5 – DIGIAL SERVICES, Continued

5.4 Rates and Charges, continued

Primary Rate ISDN D-Channel - No Rate

Extended Reach Dedicated Interoffice Channel – No Rate

Extended Reach Dedicated Interoffice Channel – No Rate

Primary Rate ISDN Call types - No Rate

Requires Provisioning USOC per Call Type

Call Type	USOC
Inward Only	PR7C1
Outward Only	PR7C0
2-Way	PR7CC

Telephone Numbers for Primary Rate ISDN
Voice/Data and Digital Data Only options

	Monthly Rate
(a) Per telephone number requested inward and 2-way	\$0.18
(b) Per telephone number requested outward only – No Rate (Provisioning Only)	-

Telephone Numbers for Primary Rate ISDN Inward Data

(a) Each telephone number requested inward only within standard allowance	\$0.18
(b) Each telephone number requested inward only above standard allowance	\$18.00
(c) Each Remote Telephone Number requested inward only with Extended Reach Service – Dedicated Route	\$18.00
(d) Each Final Telephone Number requested inward only with Extended Reach Service	\$18.00
(e) Each Remote Telephone Number requested inward only with Extended Reach Service – Final Route	\$18.00

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SECTION 5 – DIGIAL SERVICES, Continued

5.4 Rates and Charges, continued

Incoming Call Extension	Nonrecurring Charge	Month to Month	24 to 48 Months	49 to 72 Months
(a) For maximum of one call per telephone number - low use	\$1.80	\$0.27	\$0.24	\$0.23
(b) For more than one simultaneous call per telephone number - high use, first path	\$22.50	\$9.00	\$8.10	\$7.65
(c) Additional paths for (b) above, per additional path	\$22.50	\$7.20	\$6.48	\$6.12
Next Route Index Feature				
(a) Per analog arrangement	\$90.00	\$27.00	\$24.30	\$22.50
(b) Per analog and digital arrangement	\$90.00	\$27.00	\$24.30	\$22.50
Overflow Feature for Extended Reach Service Dedicated Route Arrangement				
Per Remote Telephone Number	\$90.00	\$48.60	\$45.00	\$41.40
Calling Name Delivery Feature				
Per Primary Rate Interface	-	\$90.00	\$67.50	\$62.10

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SECTION 5 – DIGIAL SERVICES, Continued

5.4 Rates and Charges, continued

Volume Discounts

When the total number of Primary Rate ISDN Interfaces of all types equals or exceeds 6 on a billing account, a credit as listed below will be applied per billing cycle to the Interface monthly rate. The amount of the credit will be based on the total number of Interfaces of all types.

	Number of Primary Rate ISDN Interfaces	Percent Discount
Voice/Data (Standard)	6 to 10	4
	11 to 15	7
	More than 15	10
Digital Data Only Option	6 to 10	3
	11 to 15	4
	More than 15	5
Inward Data Option	6 to 10	3
	11 to 15	4
	More than 15	5

When the total number of Primary Rate ISDN B-Channels of all types equals or exceeds 138 on a billing account, a credit as listed below will be applied per billing cycle to the B-Channel monthly rate. The amount of the credit will be based on the total number of B-Channels of all types.

	Number of Primary Rate ISDN Interfaces	Percent Discount
Voice/Data (Standard)	138 to 252	4
	253 to 367	7
	More than 367	10
Digital Data Only Option	138 to 252	3
	253 to 367	4
	More than 367	5
Inward Data Option	138 to 252	3
	253 to 367	4
	More than 367	5

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SECTION 5 – DIGIAL SERVICES, Continued

5.4 Rates and Charges, continued

Service Change and/or Inside Move, Per Primary Rate ISDN Access Line	Nonrecurring Charge
(a) Inside move or change requiring redesign of transmission facilities - Type 1	\$144.00
(b) Change involving central office translations and all other types of changes - Type 2	\$54.00
Per Transfer of Responsibility and Record Orders a) Each	\$7.20
Premises Visit Charge	\$11.70
Extended Reach Service (ERS) Rearrangement Charge	\$202.50

5.5 Digital Trunks

5.6 Description

Digital Trunks provide the customer with digital transport and digital interface (PORT). The service is compliant with industry standards and offers a T1 equivalent bandwidth/speed of 1.54Mbps.

1.544 Mbps Access Lines are furnished between customers' premises and the normal Serving Wire center (SWC). Charges are assessed on a flat rate basis. 1.544 Mbps Interoffice Facilities are furnished between Company central offices. Charges are assessed in mileage bands based on the airline distance between central offices. Service Interfaces are furnished in the Company's central offices and are charged as a single element of service. Channels are furnished in the Company's central offices for activation of trunks to be transported via the other required elements of Channelized Trunks. Direct Inward Dial (DID), Outward Only and Combination Channel Types are available. One Telephone Number is required for each channel activated. There is no charge for Telephone Numbers on Outward Only Channels.

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SECTION 5 – DIGIAL SERVICES, Continued

5.7 Rates and Charges

	Nonrecurring Charge	Month to Month	24 to 48 Months	49 to 72 Months	73 to 96 Months
1.544 Mbps Access Line					
Each Access Line Provisioned					
(a) First 1/2 Mile	\$315.00	\$140.40	\$117.00	\$112.50	\$108.00
(b) Each Additional 1/2 Mile	-	-	-	-	-
1.544 Mbps Interoffice Facility					
Each Access Line Provisioned					
Mileage Between Central Offices					
(a) 0 - 8 Miles	\$112.50	\$162.00	\$153.00	\$148.50	\$144.00
(b) 9-25 Miles	\$112.50	\$333.00	\$315.00	\$306.00	\$297.00
(c) 26-50 Miles	\$112.50	\$787.50	\$747.00	\$724.50	\$706.50
(d) Over 50 Miles	\$112.50	\$1,296.00	\$1,233.00	\$1,192.50	\$1,165.50
Service Interface					
Each Service Interface Provisioned					
Per Service Interface Channel	\$202.50	\$189.00	\$170.10	\$153.90	\$138.60
Each Channel Type Activated					
(a) Direct-Inward Dial (DID)	\$85.50	\$49.50	\$45.00	\$40.50	\$38.70
(b) DID Dial Pulse (DP) Signaling1	-	-	-	-	-
(c) Combination	\$6.30	\$29.70	\$27.00	\$25.20	\$23.40
(d) Outward Only	\$6.30	\$29.70	\$27.00	\$25.20	\$23.40

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SECTION 5 – DIGIAL SERVICES, Continued

5.7 Rates and Charges, continued

Telephone Number Each Number Activated	
(a) DID Telephone Number	\$0.18
(b) Combination Telephone Number	\$0.18

Superframe Format / Extended Superframe Format

Per Channelized Trunks 1.544 Mbps Access Line formatted or per
1.544 Mbps Interoffice Facility formatted.

(a) Superframe Format	\$225.00
(b) Extended Superframe Format	\$225.00

Service Establishment New Channelized Trunks customer	\$517.50
Service Installation and Rearrangement Each Channelized Trunks 1.544 Mbps Access Line Provisioned	\$292.50
Transfer of Responsibility Each Transfer	\$22.50
Premises Visit Charge Each Visit	\$36.00

SECTION 5 – DIGIAL SERVICES, Continued

5.8 ISDN Basic Rate Service

A. Description

Integrated Services Digital Network Basic Rate Interface (ISDN BRI) is a service that provides an integrated voice/data communications capability for the transmission of circuit switched voice and data signals. ISDN services use two 64 Kbps "B" channels to transmit any combination of Circuit Switched Voice and/or Circuit Switched Data. The "D" channel is used for signaling.

The Flat Rate Threshold Pricing plan allows up to 320 hours of use each month per Digital Line. Minutes of use rates will apply for all usage above the 320 hours per DSL threshold. The Basic Local Calling area for Usage Option Plan A will be the LATA boundary. Local usage under Usage Option Plan A will be recorded on originating calls terminating within the LATA. Minutes of use rates will apply for all local usage. This plan is limited to outward only service. Usage Option Plan B will have unlimited usage inside the Extended Local Calling Area. The Extended Local Calling Area for Usage Option Plan B will be the Basic Local Calling Area plus any applicable Extended Calling Area.

B. Rates

Access	Monthly Recurring Charge
ISDN BRI Digital Line - Flat Rate	\$417.10
ISDN BRI Soft Number FR Line-No Charge	n/c
ISDN BRI Measured Rate Usage Option Plan A w/LATA-Wide Calling	\$529.10
ISDN BRI Usage Option Plan B w/Unlimited Local & Extended Area Calling	\$1801.70
 Features	
ISDN BRI AC Switched Voice or Data Svc	\$124.40
ISDN BRI Add'l. Call Appearance, per Directory Num.	2.00
ISDN BRI Call Fwd. Variable/User	3.00
ISDN BRI Conf-Drop Hold & Transfer	3.00

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SECTION 5 – DIGIAL SERVICES, Continued

5.9 ISDN Basic Rate Service, continued

A. Description, continued

Usage and Call Rates

Usage above 320 hours per Digital Line allowed in the Flat Rate Threshold Plan or minutes of use per Digital Line in Usage Option Plan A will be billed at the per Minute rate of user per channel in use.

<u>Use</u>	<u>Rate Per Minute of</u>
(a) Per Minute of Use above Threshold <i>Plan</i> Allowance	\$.02
(b) Per Minute of Use - Usage Option A	.05
(c) Local Data	.02

Usage Outside the Expanded Local Calling Area but inside the LATA

The following charges apply per channel in use for customer dialed calls originated from and billed to a digital line equipped for Usage Option Plan B when calls terminate outside the Expanded Local Calling Area but inside the LATA.

	<u>Rate Per Minute of Use</u>
(a) Per Minute of Use	\$.09

Non- Recurring Charges

ISDN BRI Digital Service – First Line Installation	\$188.00
ISDN BRI Digital Service – Additional Line Installation	\$188.00

SECTION 5 – DIGIAL SERVICES, Continued

5.10 MetPath™ Digital Centrex Service

MetPath™ Digital Centrex Service Key System and PBX-like functionality including abbreviated dialing, and is compatible with most existing telephone sets. Each user has a unique seven-digit direct telephone number and customized features. The service is affordable, power failure safe and provides a scalable platform for future growth and technology.

All Areas

Centrex Flat Rate - per line, per month	
MTM	\$65.00
All Term Plans	\$65.00

NOTES FOR ALL ADVANCED SERVICES PACKAGES: Availability of services must be verified with the Company based on customer address and NPA-NXX. Rates do not included FCC End User Charge, FCC Port Charge, or other surcharges and taxes. Minimum service period is 12 months. If service is cancelled prior to the end of the contract, a termination charge will be calculated as follows: a. The average of the sum of all line charges on three previous Company invoices to the customer (excluding taxes) multiplied by the number of months remaining in the term agreement.

SECTION 6 – PUBLIC TELEPHONE ACCESS FOR PAYPHONE SERVICE PROVIDERS

6.1 PAYPHONE

6.2 Description

Public Telephone Access Service For Payphone Service Provider (PSP) Provided Equipment (CPE)

6.3 Rates and Charges

Flat Rate Service-Monthly Charges Per Access Line

a. The following monthly rate is applicable to Public Telephone Access Service for PSP provided equipment on a per line basis and includes all calls within the local calling area.

	Monthly Rate
Option A1	\$30.42
Option B1	\$30.42
Option C1	\$30.42
Option D1	\$30.42
Option E1	\$30.42
Option F1	\$30.42
Option G1	\$30.42
Option H1	\$30.42

Public Set Use Fee

For 0- and 0+ intraLATA long distance and local Company processed completed billed messages which originate from non-Company pay telephones.

Per message	\$0.23	NA
B. Charges applied to the pay phone provider	\$0.04	NA
1. For Billing, Collection and Remittance of Set Use Fee		

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**SECTION 6 – PUBLIC TELEPHONE ACCESS FOR PAYPHONE SERVICE
PROVIDERS, Continued**

6.3 Rates and Charges, continued

Public Telephone Access Line for Institutional Service Providers

Public Telephone Access Line for ISPs is provided on a measured rate basis. The monthly rate, optional service features and local usage charges are equivalent to that of Public Telephone Access Service for CPE and are provided under the conditions as defined above.