

1.3 Satisfaction of Special Contract Requirements

**[H.9 (11)(13)(16)(18)(21)(27)(29)(30)(31)(33)(36)
(38); F.2.1(89)(96)(98)(99)]**

Our redacted contract will be prepared in accordance with Freedom of Information Act and posted to our website within 30 calendar days of contract award. Proposed redacted modifications are posted no later than the 12th calendar day of each month to reflect all contract modifications of the previous month. We provide the redacted version of any and all modifications to the CO within 7 days if requested. We understand that the GSA CO is the final approval authority for redactions. As necessary, we correct and repost redactions at no additional cost to the Government.

All modifications are incorporated electronically in context within the contract in accordance with the “Guidelines for Modifications to EIS Program Contracts” in Attachment J.4. We understand that the Government makes all current year unit contract prices publicly available.

We provide applicable contractors with full cooperation, including but not limited to full access to relevant portions of the EIS contracts, all requested reports, data, and other information regarding the Government’s service.

Without additional expense to the Government, we are responsible for obtaining any necessary licenses, certifications, authorizations, approvals, and permits and comply with any applicable Federal, state, and municipal laws, codes, and regulations as well as any applicable foreign work permits, authorizations, etc., and/or visas in connection with the performance of the contract, domestic or non-domestic.

We provide all services awarded for the duration of the contract. If we determine that any of these services can no longer be supported due to obsolescence, we notify the GSA CO in writing of plans to withdraw the service at least 18 months prior to the proposed date of the withdrawal. At that time, MetTel must propose to the Government an acceptable plan to ensure service continuity and transition to new services. The GSA CO must approve any withdrawal of service offerings through a contract modification. We may submit a proposal after approval of the withdrawal notice to increase the prices for the End of Life (EOL) services. The increase will be negotiated with the GSA CO.

Unparalleled Web Portal

- All MetTel contract-related activities are online with the MetTel EIS Portal
- Available 24x7x365

[Redacted text]

The CO sends a written NTP after contract award authorizing MetTel to respond to Agency requirements issued as part of fair opportunity, submit deliverables, submit and execute modifications, begin other actions specifically authorized, and prepare for BSS and security testing.

We understand that the NTP does not authorize us to accept and process TOs or Service Orders, provision or deliver services, or bill for services. We only accept and process TOs or Service Orders, provision or deliver services, and bill for services after receiving written notification from 1) the CO that it has passed BSS testing and 2) GSA that it has successfully completed security testing in accordance with G.5.6.

We understand how the Acceptable Use Policy (AUP) applies and the ability to suspend service according to the rules associated with AUP. MetTel, GSA, and GSA customers will only use services and the network provided under this contract for lawful purposes including the handling of intellectual property, security, and email.

GSA may on-ramp new contractors during the contract, and we understand and comply with those procedures. We may expand our service offerings and coverage beyond those CBSAs initially awarded in the contract, and we understand and comply with the rules associated with that process. We will not use transaction data generated in the performance of the contract for data mining or analysis other than for security without the express written consent of the GSA CO or OCO.

We provide Electronically Stored Information (ESI) requests/searches within 15 days of a written request by the GSA CO and/or OCO and follow the rules of storage as defined by GSA. Upon written notice, we follow the preservation actions listed in Section H.33 at no additional cost to the Government.

We understand we are required to adhere to the subcontracting plan incorporated in this contract as defined by GSA and will follow the rules outlined in this contract. We confirm and comply with the rules of Force Majeure as outlined by GSA. We provide the deliverables defined in F.2.1 in the timeline outlined by GSA.