1.2 Web-based Access to Support Systems [L.30.1 (1) (b)]

We propose our ████████████ web-based system, the MetTel EIS Portal, which provides web-based access to all MetTel support systems. The MetTel EIS Portal assists customers with pricing, ordering, billing, customer support, inventory, reporting, and SLA management in an automated, easy-to-use, graphically based online system.