

1.9 Catalogs [L.34.1(9), B.1.3; F.2.1 (3), (4); J.4.2]

Sections 1.9.1 through 1.9.8 describes MetTel's catalog, including:

- a) Catalog Description
- b) Process to Set up User Access
- c) User Interface
- d) Rationale for Grouping Discount Classes
- e) Rationale for the Discount Structure
- f) Approach to Validating Official List Prices (OLPs)

1.9.1 Catalog Description [L.34.1(9)(a), M.5(2)]

MetTel has created, and will maintain, catalog-style offerings as part of the pricing requirements. [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

1.9.2 Acceptance of Catalogs [M.5]

MetTel understands that the government may, at its discretion, accept any or all catalogs proposed by MetTel based on the analyses described in this section.

Evaluation of catalog offerings will include an evaluation of catalog submissions, application of any Traffic Model catalog items, and an evaluation of the proposed discount classes and levels.

Evaluation of the catalog submissions for each proposed catalog will include:

1. Verification that catalog tables are properly populated
2. Verification that the specification and price tables contain complete, accurate and defensible information
3. Verification that Official List Prices (OLPs) and OLP trade names are accurate
4. Verification that discount classes are logically structured

At its option, the government may evaluate the entire population of catalog items offered, or, where the population of catalog items is large, may evaluate a random sample of catalog items by discount class at a confidence level of 95%.

The proposed discount classes will be evaluated to determine whether they result in fair, reasonable and balanced prices for each proposed catalog item.

1.9.3 Process to Set Up User Access [L.34.1(9)(b)]

[REDACTED]

The Transition Section of Attachment 1, Program Management Plan provides the MetTel Customer Care process for the full onboarding of a new customer.

1.9.4 User Interface [L.34.1(9)(c)]

The MetTel EIS Portal is our BSS web interface and adheres to common industry standards. The MetTel EIS Portal does not require any special software or plug-ins beyond standard web browsers with default built-in functionality and already supports these products in **Exhibit 6-11**:

[REDACTED]




Exhibit 6-11. Supported Web Browsers

[REDACTED]. The MetTel EIS Portal also supports all required functionality:

- Order submission including Pricing Catalog
- Progress notifications, such as SOA, FOCN, and SOCN

- Trouble Ticketing
- Inventory Management
- Billing and Payment Management

Within 30 days of a Notice To Proceed (NTP), we provide on our website a comprehensive list of all offered Electronic and Information Technology (EIT) products (supplies and services) that fully comply with Section 508 of the Rehabilitation Act of 1973, as amended, and with the Architectural and Transportation Barriers Compliance Board's Electronic and IT Accessibility Standards 36 CFR Part 1194.

[Redacted]

[Redacted]

[Redacted]	[Redacted]	[Redacted]
[Redacted]	[Redacted]	[Redacted]
[Redacted]	[Redacted]	[Redacted]
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[Redacted]	[Redacted]	[Redacted]

1.9.5 Rationale for Grouping Discount Classes [L.34.1(9)(d)]

[Redacted]

1.9.6 Rationale for the Discount Structure [L.34.1(9)(e), M.5(4)]

[REDACTED]

1.9.7 Approach to Validating OLPs [L.34.1(9)(f), M.5(3)]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

MetTel understands that the government's evaluation of the catalog submissions for each proposed catalog will include verification that Official List Prices (OLPs) and that the OLP trade names are accurate. MetTel validated price list and trade names with each manufacturer for the purpose of submitting with this proposal.