

3.5 Disputes [J.2.6]

We follow the dispute process as defined in Section G.4.4.

3.5.1 Common Operational Requirements [J.2.6.1]

We apply the dispute process if the Government disputes 1) the content of a billing inquiry or 2) the content of an Inventory Report or an SLA Credit Request response.

3.5.2 Dispute Process [J.2.6.2; F.2.1(123) (124)]

We understand and follow the dispute process as outlined in Section 3.5.2.

3.5.3 Deliverables and Data Exchange [J.2.6.3]

For each data set in Sections J.2.6.3.1 and J.2.6.3.2, we support all required transfer mechanisms and data sets as defined in Section J.2.9 Data Transfer Mechanisms.