



# Federal Solutions

## NAICS CODES

### Small Business

517311, 517312, 517911

### Large Business

518210, 541511, 541519

## Your Strategic Partner

MetTel is a proven, strategic partner to the Federal Government with a long history of tailoring telecom solutions to meet unique agency needs, helping them to achieve cost savings, reduce inefficiencies and improve performance. Your agency will be able to utilize the latest technologies through optimization, data analytics and award-winning, dedicated support. MetTel is a proud recipient of the GSA Enterprise Infrastructure Solutions (EIS) contract.

## Key Benefits

### Seamless Network & Service Delivery

MetTel has helped thousands of customers transition from outdated IT to emerging technologies by offering an automated transition with eBonding. MetTel's extensive relationships with other underlying carriers and Network-to-Network Interface (NNI) agreements provide seamless service across multiple networks, regardless of which carrier is providing the last mile of our end-to-end solution.

### MetTel Federal Portal (TEM/IT Asset Management)

MetTel's user-friendly, proprietary communications management platform delivers 100% total transparency and is purpose-built to FISMA-moderate impact requirements.

### Award-Winning Customer Care

MetTel scours data from our own network, ILEC or CLEC network and proactively resolves issues before they become problems. We've won Stevie Awards for best customer service in telecommunications for the last seven years.

## Contracts

### GSA IT SCHEDULE 70

Contract # GSA 35F-0494X  
Services include SD-WAN, IP Voice & POTS.

### GSA EIS

Contract # GS00Q17NSD3007  
Only small business offering MTIPS security.  
Raytheon is EIS Security Partner.

### GSA LSAS

#### New England Region

Contract # GSIT13BKD1007

#### Pacific Region

Contract # 9QOTDBNS200

### FEMA

Wireless Emergency Services

### SPIRAL 3

Department of Defense wireless contract that provides mobile devices and services to Defense and other federal agencies.

### VA NLEC

Provides U.S. Veteran's Affairs Medical Centers with voice and data services.



## About MetTel

MetTel integrates telecom and technology in innovative ways that breathe life into your agency infrastructure and drive it forward. MetTel offers a facilities-based nationwide network with a variety of fully-managed services, award-winning TEM Portal and security partnership with Raytheon. MetTel's comprehensive portfolio of customer solutions boosts enterprise productivity, reduces costs and simplifies operations.

## MetTel's Solutions

### ADVANCED VOICE

Discover MetTel's highly redundant, IP-based voice platforms that reduce hardware costs and operational expenses.

### DATA & NETWORK

MetTel's mission-critical communications technology connects agencies with high-speed, advanced data, network and IP-based solutions including broadband and SD-WAN.

### PROFESSIONAL & CONSULTING

Lean on our certified engineers to assess and strengthen your current network and infrastructure while increasing automation to reduce workload.

### SECURITY

MetTel partners with Raytheon to implement proven government cybersecurity solutions. MetTel is the only small business offering GSA EIS MTIPS service.

### MOBILITY

MetTel combines the top three U.S. wireless carriers to offer a complete set of managed nationwide mobile solutions with smartphone access and Mobile Device Management (MDM).

### TRADITIONAL VOICE

Leverage a trusted PSTN network while transforming your environment with consolidated access for measured performance.



## MetTel Federal Portal

The MetTel Federal Portal enables customers to manage ordering, Help Desk, trouble tickets, SLA Management, billing, inventory, services, and reporting from one simple, user-friendly interface available 24/7/365.

The Portal distinguishes itself from others with its data analytic capabilities; it empowers agencies to obtain detailed insight and business intelligence regarding their telecommunication configurations and compare the spend against the agency's budget. The MetTel Federal Portal is purpose-built to FISMA-moderate impact requirements from our award-winning Bruin Portal. Bruin was awarded TMCNet Internet Telephony Product of the Year in 2016.

## Awards & Credentials

