



Cloud PBX with Webex

UCaaS solution that leverages enterprise voice & UC services.

Cloud PBX Packages

SILVER

- Unlimited Local & Long Distance Calling¹
- Web Portal
- Single Bill
- Voicemail
- Standard Feature Set

GOLD

- Everything in Silver
- Premium Feature Set

Cloud PBX with Webex Benefits

FULL-SERVICE SOLUTION

Purchase less hardware; no separate business phone system is needed. Integrate your mobile services to make and receive calls.

ZERO CAPITAL EXPENSE

Eliminate upfront costs for any hardware components with end-to-end management and procurement.

FLEXIBILITY

Employees can work virtually anywhere and customers can reach them easily. Receive calls on your mobile phone, at your home office, or virtually wherever you direct them. You can also receive voicemails as emails.

DISASTER/OUTAGE RECOVERY

Preset a forwarding number for when your business number can't be reached.

SELF-SERVICE WEB PORTAL

Easy-to-use, self-service portal provides feature admin control.

1. Based on fair use policy.

Cloud PBX Features

STANDARD FEATURE SET

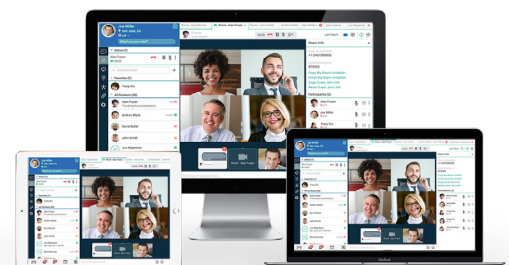
- Call Waiting, Forwarding & Transfer
- Three-Way Conference
- Do Not Disturb
- Call Park / Pickup
- Hunt Groups
- Last Number Redial
- Call Return
- Speed Dial

PREMIUM FEATURE SET

- Busy Lamp Field
- Instant Group Call
- Call Notify
- Hoteling
- Music on Hold
- Anonymous Call Rejection
- Simultaneous & Sequential Ring
- Selective Call Forwarding
- Shared Call Appearance

ADDITIONAL FEATURES

- Auto Attendant
- Automated Message Creation
- Bulk Message Upload
- Real Time Dashboards and Analytics



FEATURE-RICH IP PHONES

Help increase productivity and make faster decisions. Help boost your organization's image.

UNRIVALED SECURITY

Meet securely via audio or video, and share content with end-to-end encryption.



Cloud PBX with Webex Features

CLOUD CALLING

Available with Cloud PBX and Webex Voice, Collaborate and Collaborate+

- Choose from a wide range of IP phones and headsets that integrate natively into the Webex app
- Cover employee needs with advanced features including call waiting, forwarding, three-way conferencing, do not disturb, call park, hunt groups, click-to-call and more
- Never miss a call with single-number reach—calls ring through to all endpoints, including mobile, desktop app, and desktop phones

MESSAGING

Available with Cloud PBX and Webex Collaborate and Collaborate+

- Chat securely with others inside and outside your company.
- Message and share files online and offline in easy-to-use, searchable spaces
- Integrate with business apps to improve efficiency and workflows

MEETINGS

Available with Cloud PBX and Webex Collaborate and Collaborate+

- Seamless integration with your calendar—join meetings with one click
- Secure by design, and private by default, providing you extended security options, advanced privacy features, and built-in compliance options for industry and regional requirements.
- Moderate, record and transcribe meetings for up to 1,000 participants*

*Collaborate+ package only

MetTel Total Care

PEACE OF MIND

MRC-based² Total Care offers simplicity and the peace of mind for all your telecom needs.

WHITE GLOVE INSTALLATION

Includes pre-sales discovery survey, installation of all equipment, onsite number porting (during standard business hours: M-F 9:00 am-5:00 pm)

TRAINING

Includes onsite training for admins and virtual training for users. User guides, data sheets and videos are available via website.

TOTAL CARE

MetTel's Total Care includes no upfront install cost, extended warranty on hardware and MACDs.

CUSTOMER CARE

Access customer care 24/7/365 for remote moves, adds, changes and deletes.³

IP Phones

Choose from a wide selection of Business phones from trusted vendors like Poly, Cisco, Yealink and others. We offer a variety of IP desk phones, ruggedized cordless devices, and premium conferencing phones to meet your company's needs.



2. Based on 36-month term.

3. One MACD per user per month is included.

Next-gen Collaboration & AI

Cloud PBX with Webex enables mobile calling, messaging, and meetings with AI, keeping you connected to everyone from anywhere with any device.

SERVICES	VOICE	COLLABORATE	COLLABORATE+
Softphone Calling	✓	✓	✓
Messaging		✓	✓
AI Assistant			✓
Meeting		✓	✓
Meeting Participants Capacity		100	1,000
Cloud Meeting Recordings			10 GB
Meeting host moderator controls			✓
Transcriptions		✓	✓
Closed Captions		✓	✓
Training We provide virtual training for admins and users, plus self-service user guides, datasheets, and videos.	✓	✓	✓
Customer Care Access customer care 24/7/365 for remote MACDs.	✓	✓	✓
Disaster & Outage Recovery Preset a forwarding number for when your business number can't be reached.	✓	✓	✓
Self-service Portal Easy-to-use, self-service portal provides feature admin controls.	✓	✓	✓

Cloud PBX with Webex Innovative Features

WEBEX AI ASSISTANT*

Offers message conversation summaries, meeting recap, change tone message rewrite, BRB - realtime media model and much more.

MICROSOFT TEAMS CALLING

Call App for Microsoft Teams launches calls through Webex, even when you click on call button in MS Teams.

REAL-TIME TRANSCRIPTIONS

Cloud PBX with Webex offers a digital in-meeting assistant, featuring voice commands, real-time transcripts, closed captioning, notes, and highlights.

WHITEBOARDING

Share whiteboards during your meeting and save them for sharing later.

ANYTIME SCREEN SHARING

Share your screen, even streaming videos, during a meeting or in a 1:1 space outside of a call.

NOISE REMOVAL

Reduce distractions and interruptions with advanced noise removal and speech enhancement.

BREAKOUT SESSIONS

Easily create breakout sessions to streamline teamwork.

EXTERNAL COLLABORATION

Federation allows for chatting and meeting with peers at other companies that also use Webex.

*Collaborate+ package only



For more info, contact your MetTel agent or visit [mettel.net](https://www.mettel.net).
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