

# Cloud PBX

An IP solution that leverages enterprise voice and UC services.

## Packages

SILVER	GOLD	TRUEUC PLATFORM
<ul style="list-style-type: none"><li>• Unlimited Local &amp; LD Calling<sup>1</sup></li><li>• Web Portal</li><li>• Single Bill</li><li>• Voicemail</li><li>• Standard Feature Set</li></ul>	<ul style="list-style-type: none"><li>• Everything in Silver</li><li>• Premium Feature Set</li></ul>	<ul style="list-style-type: none"><li>• Everything in Gold</li><li>• TrueUC Feature Set</li></ul>

## Benefits

### FULL-SERVICE SOLUTION

Purchase less hardware; no separate business phone system is needed. Integrate your mobile services to make and receive calls.

### ZERO CAPITAL EXPENSE

Eliminate upfront costs for any hardware components with end-to-end management and procurement.

## Features

### STANDARD FEATURE SET

- Call Waiting, Forwarding & Transfer
- Three-Way Conference
- Do Not Disturb
- Call Park / Pickup
- Hunt Groups
- Last Number Redial
- Call Return
- Speed Dial

### PREMIUM FEATURE SET

- Busy Lamp Field
- Instant Group Call
- Call Notify
- Hoteling
- Music on Hold
- Anonymous Call Rejection
- Simultaneous & Sequential Ring
- Selective Call Forwarding
- Shared Call Appearance
- Video Calling

### TRUEUC FEATURE SET

- Web Collaboration
- Instant Messaging
- Presence
- File Transfer
- Outlook Integration
- Video calling
- Content in common
- SMS

## Additional Benefits

### AVAILABILITY

Employees can work virtually anywhere and customers can reach them easily. Receive calls on your mobile phone, at your home office, or virtually wherever you direct them. You can also receive voicemails as emails.

### DISASTER/OUTAGE RECOVERY

Preset a forwarding number for when your business number can't be reached.

### SELF-SERVICE PORTAL

Easy-to-use, self-service portal provides feature admin control.

### FEATURE-RICH IP PHONES

Help increase productivity and make faster decisions. Help boost your organization's image.



## TrueUC Platform

### CALLING, CHATTING & MEETING

TrueUC enables mobile calling, messaging, and meeting with anyone, from any device. It includes HD video, voice, SMS, chat, presence, screen sharing, and conferencing in a single easy-to-use cloud application.

### SMART FILTERS

Everything you've shared with a contact in email and calendar is dynamically displayed while you're communicating, bringing relevance and context to your conversations and removing the chaos of app switching and searching for files.

1. Based on fair use policy. 2. Based on 36-month term.  
3. One MACD per user per month is included.

## MetTel Total Care

### PEACE OF MIND

MRC-based<sup>2</sup> Total Care offers simplicity and the peace of mind for all your telecom needs.

### WHITE GLOVE INSTALLATION

Includes pre-sales discovery survey, installation of all equipment, onsite number porting (during standard business hours: M-F 9:00 am-5:00 pm)

### TRAINING

Includes onsite training for admins and virtual training for users. User guides, data sheets and videos are available via website.

### TOTAL CARE

MetTel's Total Care includes no upfront install cost, extended warranty on hardware and MACDs.

### CUSTOMER CARE

Access customer care 24/7/365 for remote moves, adds, changes and deletes.<sup>3</sup>

## IP Phones

Select from wide range of IP phones; additional Polycom and Cisco IP phones are available.



Polycom VVX 300  
6 line phone



Cisco 8841  
10 line phone



Polycom IP 7000  
Conference phone



Cisco 7832  
Conference phone