

# Integrated SMS

## Engage customers like never before with SMS.

Integrates SMS gives you the ability to program and send text messages across all your phone numbers without adding any infrastructure. By creating and designing the right SMS text, and sending it to any phone, you will gain new channels to better communicate with your customers.

### Key Benefits

#### FULL INTEGRATION

Integrate SMS across your organization and reach more customers through your CRM, customer service applications, and marketing programs. Perfect for interactive campaigns, promotions and surveys.

#### MULTIPLE LINE & APP TEXTING

Send and receive text messages on your existing business lines and the apps that your customers are using to ensure your messages are received in a timely, trusted manner.

#### CODE THE WAY YOU WANT

Get to the imperative work faster using helper libraries, monitoring and debugging tools, and documentation.

#### INCREASED EMPLOYEE PRODUCTIVITY

Give your employees the control to work the way they want with workflow integration and digitization. And, with quicker inquiry resolution, your staff can focus on what matters, the business.

### Features

#### EASY-TO-USE PORTAL

Send and receive text messages globally with APIs via our customer-focused portal.

#### SCHEDULER APP & CHAT BOTS

Add features to automatically send alerts and reminders, confirmations, and multi-factor authentication. Through chat bots, your customers can reschedule or cancel appointments themselves. When customers choose how to communicate, customer satisfaction increases.

#### VISUAL DESIGNER

Our tool empowers you to create and deploy visually appealing, innovative ideas without having to write any code.

#### APP INTEGRATION

Respond to customer texts from any of your existing applications, including e-mail.