

Intelligent Call Recorder

Never miss a word. Never miss a beat.

MetTel's Intelligent Call Recorder is the world's only true cloud call recording solution. Our SaaS product is the easiest call/conversation recording platform with little to no user interaction needed. All your calls are recorded and completely secured in our cloud-based environment, and only accessible by you. Through the platform, you can search past conversations, listen, re-listen, save and delete with ease.

Through Amazon Web Services (AWS) infrastructure, our service has unlimited scalability, high-end security, extensive storage and can be deployed and accessed worldwide. MetTel's Intelligent Call Recorder helps organizations and individuals take control of their everyday communications.

Benefits

All your past emails are accessible. Now, your calls can be too.

MetTel's Intelligent Call Recorder gives you the power to interact with your past phone conversations like never before, enhancing your overall communication experience.

Safeguard every conversation. Nothing missed. No surprise regrets.

Improve your everyday life and business situations by automatically saving all calls, playing them back and even sharing past phone conversations.

Features

INTELLIGENCE ENGINE

MetTel's intelligence engine features a series of modules that allow deep insight into the content of your communications. Key features that provide a host of powerful solutions include smart search and sentiment analysis. You can intelligently track and search your call recordings by specific phrases and keywords.

NATIVE CLOUD SOLUTION

Built as a native cloud solution and deployed globally utilizing AWS infrastructure. Utilizing cloud technologies, MetTel's Intelligent Call Recorder is the world's only true cloud call recording solution.



Uptime with our multi-redundant and highly resilient architecture.

Additional Benefits

Never miss important details or forget something after a call.

No longer take notes during your calls because every word is saved. Intelligent Call Recorder lets you focus entirely on the conversation during all your calls because you know that Intelligent Call Recorder is saving every word. And, once saved, your voice calls can be transcribed and emailed to you or forwarded to anyone.

Intelligent Call Recorder is a cloud-based solution, affordable and instantly deployable.

Eliminates the need for time-consuming and costly capital expenditure as there is no need to deploy racks and racks of hardware. Say the word, look to the cloud, and it's on.

Intelligent Call Recorder protects all your vital calls.

No need to agonize over sales, sensitive HR conversations or imperative legal calls. When the call is important, you'll never miss a word and never miss a beat.

Intelligent Call Recorder saves, reads, searches and sorts all past conversations.

By keyword or phrases, date or time, any way you want to sort or search past conversations, your assistant will do it for you.

Our next generation SaaS service connects to Salesforce and other CRMs.

Capturing every touch point during the sales process is key to making and keeping new clients. Intelligent Call Recorder was built to connect to the best, seamlessly and with little effort.



SAAS MODEL

SaaS-based pricing for greater flexibility. Subscription pricing with no minimum or maximum commitments for either number of subscribers or contracted durations, with multiple payment options.

UNLIMITED SCALABILITY

All MetTel Intelligent Call Recorder components can scale to any size in an instant, including recordings, data structures, search engines and web presentation engines.

SHARING

Share secured conversation recording links via email, with nothing to download.

OPEN API FOR RAPID DEPLOYMENT

The user has the potential to realize limitless use cases via the open API. Additionally, there is minimal to no requirement for on premise hardware. Deploy and connect to numerous recording sources such as PBX, telco exchange and other existing call recording solutions.

PERMISSIONS & TEAM STRUCTURE

MetTel's Intelligent Call Recorder enables the specific sorting of recordings based on subscription users, and/or enterprise controls based on your hierarchical method.

SECURITY

Recordings are stored within our secured environment. All access to the recordings require user authentication. Specific government, HIPAA, and finance grade security is also available.

SEARCH & FILTERING

Advanced search and filtering based upon all associated metadata. MetTel's Intelligent Call Recorder allows for easy user tagging of conversations so they can be categorized based on your structure or keywords.

