

Onsite Managed Firewall

Peace of mind by protecting your business from cyberattacks.

Threats from advanced cyberattacks and sophisticated malware and phishing schemes are constantly evolving. As a result, businesses need a strong, scalable solution that can adapt to meet the realities of tomorrow's multi-layered threat environment. MetTel's next-generation Onsite Managed Firewall is the evolution of the traditional firewall into an all-inclusive security product.

Key Benefits

EASY DEPLOYMENT & SCALABLE

Onsite Manged Firewall is easy to deploy and manage with its intuitive web management interface and context-sensitive function. It's ideal for organizations from SMB to enterprise, providing easy-to-use, secure and clientless remote access to the corporate network.

COMPREHENSIVE PROTECTION

Our firewall is a multi-layered solution that incorporates user-identity with network data and offers comprehensive protection against blended threats. It enables enterprises to identify patterns of behavior by specific users/groups that signify misuse, unauthorized intrusions, or malicious attacks from inside or outside the enterprise.

INCREASED PRODUCTIVITY

You'll minimize security risks while allowing authorized users to access a broad range of resources as defined by corporate policy. Users can easily and securely access email, files, web or network applications, and remote desktops from anywhere. Secure remote access for authorized remote employees, contractors, partners, and customers.

Features

NEXT-GENERATION PROTECTION

Provides advanced threat protection, delivering end-to-end network security, without compromise or complexity.

Centralized management and reporting for policy definitions and access control lists for consistent, company-wide rules.

INTRUSION PREVENTION SERVICE

Protects your network from unauthorized or malicious access that can cause costly system outages or data loss. Safeguards your network infrastructure by actively detecting and responding to malicious activity before the attacks enter your network.



of data breaches are attributed to phishing

Additional Features

CONTENT & URL FILTERING (CFS)

Enforces policies to prevent users from accessing restricted websites or downloading prohibited online content, thus eliminating legal, regulatory, and productivity risks.

APPLICATION INTELLIGENCE & CONTROL

Provides control over thousands of applications, and allows for customized activity and policies based on individual users, groups, and locations with remote access to cloud firewall.

VPN TUNNELING

Remote user VPN and IPsec VPN offers added redundancy and secures communications at the IP packet layer. This offers added privacy through encryption and content integration through data authentication as well as sender authentication.

ANTI-SPYWARE

Detects and prevents unwanted spyware program installations anywhere on the corporate network, protecting user identities and activities.

ANTI-VIRUS PROTECTION

Proactively monitors, identifies, and contains potential threats to protect against the latest malware variants, which reduces the overall risk of a data breach. Stops sensitive outbound traffic from leaving your network with proactive, pattern-based monitoring.

MULTI-WAN SUPPORT

Network preferences allow for connectivity via ethernet and/or 4G networks to your choice of carrier(s).

COMPREHENSIVE REPORTING

Performs forensic analysis on user activities, and offers visibility to application usage and all network resources. Tracks network status, risks, threats, changes, applications, and more.

Managed Security Services

MetTel offers three package levels to meet your desired firewall monitoring and management needs.

SILVER

Monitoring

- 24/7/365 network monitoring and security event monitoring
- Communication failure detection and device availability monitoring
- Reliable and timely notification to the customer contact list
- · SNMP and ICMP/PING protocols

Installation & Maintenance

- Setting up firewall policies, access rules, NAT, VLAN creation, object creation
- Equipment configuration and ongoing support
- · Upgrade and Patch Management
- · Change Management
- · CPE backup and repair
- Next business day hardware replacement

GOLD includes the Silver Level, plus:

- Real-Time Monitoring Web Portal

 · 24/7/365 live view of network
- · Historic views of network status
- · Key data graphs and customized maps
- Log Storage of 100Mb/day with 30 day retention (extended options available)
- · View detailed device information
- · Visibility into network performance
- · Usage and optimization information

PLATINUM includes the Gold Level, plus:

Proactive Help Desk

- Help diagnose with customer to determine whether hardware or circuit is at fault
- Open trouble ticket with underlying carrier if necessary
- Proactively reach out to customer and provide ongoing updates
- · Close ticket
- · Document and archive trouble ticket

Note: All management services are performed remotely. On-site installation and demarc extension are not included.



