			1. CONTE	RACT ID CODE	3	PAGE OF PAGES	
AMENDMENT OF SOLICIT	OF CONTRACT		22174	_	1   7	7	
2 AMENDMENT/MODIFICATION NO.	3. EFFECTIVE DATE	4. REOUISITION/PURCHASE			5, PROJEC	T NO. (If applicable)	
P00047	PR2017	PR201707210007					
6. ISSUED BY General Services Administration/FAS Office of Acquisition Operations 1800 F Street, NW, 4th Floor Washington DC 20405 Andrea Lane 703-306-6825	CODE S/ITC	7, ADMINISTERED BY (If oth	er than Item 6)		CODE		
8. NAME AND ADDRESS OF CONTRACTOR			(0)	9A. AMENDA	MENT OF SC	LICITATION NO.	
Manhattan Telecommunications 55 Water Street, 32 <sup>nd</sup> Floor New York, NY. 10041		x	GS00Q1	CATION OF	CONTRACT/ORDER NO.		
			10B. DATED (SEE ITEM 13)				
CODE FACILITY CODE				7/31/201	7		
The above numbered solicitation is amended as	THIS ITEM ONLY APPLIES T				extended.		
(a) By completing Items 8 and 15, and returningelectronic communication which includes a refere DESIGNATED FOR THE RECEIPT OF OFFERS desire to change an offer already submitted, such chathis amendment, and is received prior to the opening 12. ACCOUNTING AND APPROPRIATION DATA (If required)	ence to the solicitation and amendment PRIOR TO THE HOUR AND DATA SI ange may be made by letter or electronic of hour and data specified.	numbers. FAILURE OF YO PECIFIED MAY RESULT IN	UR ACKNO REJECTION	WLEDGME OF YOUR	NT TO BE OFFER. If	RECEIVED AT THE by virtue of this amend	E PLACE Iment you
N/A							
IT I	S ITEM APPLIES ONLY TO M MODIFIES THE CONTRACT/O	RDER NO. AS DESCRI	BED IN I	TEM 14.			
	JRSUANT TO: (Specify authority) THE CHAN						TOTAL 14
B. THE ABOVE NUMBERED CONTRAC PURSUANT TO THE AUTHORITY OF	T/ORDER IS MODIFIED TO REFLECT THE A F FAR 43 103(b)	DMINISTRATIVE CHANGES (Suc	n as changes in	paying office, o	арргоргишон	aale, etc.) SET FORTH IN	11EW114,
T7 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	r IS ENTERED INTO PURSUANT TO AUTHO  n Parties (FAR 43.103(a)(3))  nuthority)	RITY OF:					
E. IMPORTANT: Contractor _ is not, ?	X is required to sign this docume	nt and return 1 copies to	the issuin	office.			
14. DESCRIPTION OF AMENDI matter where feasible.)  SEE CONTINUATION PAGE	MENT/MODIFICATION (Or	ganized by UCF section	on headin	gs, includ	ling soli	citation/contract .	subject
15A. NAME AND TITLE OF SIGNER (Type or print)  Andoni Economou COO/FVP	)	16A. NAME AND TITLE OF		TING OFFICE	R (Type or	print)	
Andoni Economou, COO/EVP		Contracting (					
15B. CONTRACTOR/OFFEROR	15C+ DATE SIGNED 03/05/19					16C. DATE SIGNED	

1. The purpose of this modification is to incorporate MetTel's Submission Number ME00382.04a, dated February 22, 2019. The submission adds Key Personnel changes affecting changes in the MetTel\_MgmtVol\_01, MetTel\_MgmtVol\_02, and MetTel\_PriceVol\_01 sections of the EIS MetTel contract.

## MetTel MgmtVol 01.docx

- Cover Page:
  - Replace "RFP" with "Contract" and replace the RFP number with contract number GS00O17NSD3007
  - o Update the date to February 22, 2019
  - o Delete "Volume 2" and insert "1" after Management Volume to match the file name of MetTel MgmtVol 01.docx.
- All Headers:
  - o Replace Modification Number "To Be Determined" with "P00047"
- All Footers:
  - o Replace Submission Number "ME00382.03a" with "ME00382.04a".
- Page 3: Update Exhibit 1.0-3
  - Delete "Milt Schneebalg VP Customer Relations".
  - Insert under Andoni Economou, "Diana Gowen Federal Practice Leader".
  - Insert under Andoni Economou, "Liza Klein HR Business Partner"
  - Delete "Sam Vogel" and insert "Sean Sullivan" under Andoni Economou on the EVP Product Mgmt & Regulatory Affairs position.
- Page 5: Update Exhibit 1.0-5 Aligned Communications Between MetTel and GSA
  - Under the GSA EIS PMO delete "Amando Gavino", "Fred Haines", "Ray Lewis", "Tim Horan EIS Contracting Officer", "EIS Contracting Officer Technical Representative (COTR)", "Charles Wokutch", and "Debbie Hren".
  - Under the GSA EIS PMO insert on the 4th line, "Federal Practice Leader".
  - Under the GSA EIS PMO insert on the 5th line, "COR"
  - Under the MetTel EIS CSO delete "Ted Salame, VP Business Development", "Joseph Farano, EIS Contract Manager", "Polina Gerard, Task Orders/Proposals".
  - Under the MetTel EIS CSO column, first line add "Diana Gowen, Federal Practice Leader".
  - Under the MetTel EIS CSO column, 4th line add "Kandi Hart, EIS Contracts Manager".
  - Under the MetTel EIS CSO column, 6th line add "Bill Hamilton, VP Capture".

## MetTel MgmtVol 02.docx

- Cover Page:
  - Replace "RFP" with "Contract" and replace the RFP number with contract number GS00Q17NSD3007
  - Update the date to February 22, 2019
- All Headers:
  - Replace Modification Number "To Be Determined" with "P00047"
- All Footers:
  - Replace Submission Number "ME00382.03a" with "ME00382.04a".
- Update Table of Contents page numbers
  - Page 2 A1 iii: A.1.1.5 Program Reviews changed page number from "25" to "26".
  - Page 2 A1 iv: A.1.8 Risk Mgmt changed page number from "70" to "71".
  - Page 2 A1 iv: A.1.8.1 Process of Identifying Program Risks changed page number from "70" to "71".

- Update List of Exhibit page numbers
  - Page 2- A1-v: Exhibit A1-22: Changed page number from "70" to ""71".
  - Page 2- A1-v: Exhibit A1-23: Changed page number from "71" to "72".
  - Page 2-A1-v: Exhibit A1-24: Changed page number from "72" to "73".
  - Page 2-A1-v: Exhibit A1-25. Changed page number from "74" to "75".
  - Page 2-A1-v: Exhibit A1-26: Changed page number from "74" to "75".
  - Page 2-A1-v: Exhibit A1-27: Changed page number from "75" to "76".
  - Page 2-A1-v: Exhibit A1-28: Changed page number from "75" to "76".
- Page 2-A1-12 Paragraph two, line 6 changed from "Exhibit A1-2 shows how our EIS Program is designed with direct lines of communication and quick escalation points at the executive level with Mr. Amos reporting directly to Diana Gowen, our VP Business Development, Ted Salame, who reports to our Chief Operating Officer and Executive Vice President, Andoni Economou" to "Exhibit A1-2 shows how our EIS Program is designed with direct lines of communication and quick escalation points at the executive level with Mr. Amos reporting directly to Diana Gowen, our SVP/GM Federal Government Programs, who reports to our Chief Operating Officer and Executive Vice President, Andoni Economou."
- Page 2-A1-12 Exhibit A1-2 MetTel's Executive Level Reporting Relationships:
  - Insert "Diana Gowen Federal Practice Leader" under Andoni Economou.
  - Delete "Milt Scheebalg VP Customer Relations"
  - Insert "Liza Klein HR Business Partner" under Andoni Economou
  - Delete "Sam Vogel" and insert "Sean Sullivan".
- Page 2-A1-18:
  - Update Exhibit A1-4, Aligned Communications Between MetTel and GSA
  - Under GSA EIS PMO delete "Amando Gavino", "Fred Haines", "Ray Lewis", "Tim Horan, EIS Contracting Officer", "EIS Contracting Officer Technical Representative (COTR)", "Charles Wokutch", and "Debbie Hren".
  - Under GSA EIS PMO add on the 4th line," Federal Practice Leader".
  - Under GSA EIS PMO add on the 5th line "COR".
  - Under MetTel EIS CSO, on the first line delete "Ted Salame, VP Business Development" and insert, "Diana Gowen, Federal Practice Leader".
  - Under MetTel EIS CSO, on the 4<sup>th</sup> line delete "Joseph Farano, EIS Contracts Manager" and insert "Kandi Hart, EIS Contracts Manager".
  - Under MetTel EIS CSO, on the 6<sup>th</sup> line delete "Polina Gerard, Task Order Proposals" and insert "Bill Hamiton, VP Capture".
- Page 2-A1-22:
  - Update Exhibit A1-7, Escalation List
  - Under Escalation Level 3 Name and Title delete "Ted Salame, VP Business
     Development" and insert "Diana Gowen, SVPGM Federal Government Programs".
  - Under Escalation Level 3 Contact Information delete "Office phone (212) 607-2007" and insert "(202) 888 2432" and under Cell Phone delete "(212) -359 5180" and insert "(443) 454 6039".
  - Under Escalation Level 3 Contact Information delete "<u>tsalame@mettel.net</u>" and insert after Email: "<u>dgowen@mettel.net</u>".

- Page 2-A1-23 1st paragraph, line 9, change sentence from "At this level, Ted Salame, VP
  Business Development has full authority to act on behalf of MetTel." to "At this level, Diana
  Gowen, SVP/GM, Federal Government Programs, has full authority to act on behalf of
  MetTel."
- Pages 2-A1-23 through 2-A1-25:
  - Update Exhibit A1-8, MetTel Points of Contact List
  - Under Department Executive Leadership POC Contact Information delete "Ted Salame VP Business Development" and insert "Diana Gowen (SVP/GM, Federal Government Programs)". Delete Tel: "(212)888-2432" and insert "(202) 888-2432". Delete email "tsalame@mettel.net" and insert after Email: "dgowen@mettel.net".
  - Under Department Executive Leadership Corresponding Function, Level 3 Escalation delete "Ted Salame" and insert "Diana Gowen".
  - Under Department Program Management POC Contact Information insert "Kandi Hart (Contracts Manager) Tel: (202) 389-2572, Email: <a href="mailto:khart@mettel.net\_Mary Battaglia">khart@mettel.net\_Mary Battaglia</a> (Personnel Security) Tel: (703) 629-3626, Email: <a href="mailto:mbattaglia@mettel.net">mbattaglia@mettel.net</a>.
  - Under Department Program Management POC Contact Information delete "Polina Gerard (Consultant) Tel (212) 607-2150 pgerard@mettel.net".
  - Under Department Program Management Corresponding Function delete "MetTel EIS Pricing Tables, Proposals".
  - Under Department Program Management Corresponding Function at line 5 insert "Contract Administration".
  - Under Department Program Management Corresponding Function at line 6 insert "Contract Compliance".
  - Under Department Program Management Corresponding Function at line 7 insert "HSPD-12 Background Investigations as identified in Section C.1.8.7.7"
  - Under Department Program Management Corresponding Function at line 8 insert "Personnel Background Investigation Requirements and Section G.5.6 BS"
  - Under Department Sales/Sales Engineering insert "Harry Squire (VP, Federal Sales) Tel: (202) 888-2426 Email: <a href="mailto:hsquire@mettel.net">hsquire@mettel.net</a>

Zac Grant (VP, Enterprise Solutions)

Tel: (212) 359-5317, Email: zgrant@mettel.net

Matt Grills (Senior Solutions Architect - Federal)

Tel: (202) 888-2429, Email: mgrills@mettel.net"

- Under Department Sales/Sales Engineering delete "Keith Hochstin (Sales VP) Tel (212)

350 -5018 Email: <u>khochstin@mettel.net</u> Wendy Southwell (Sales Manager) Tel: (212) 607-2117 Email <u>wsouthwell@mettel.net</u>".

Under Security Department POC Contact Information insert "Curtis Levinson (CISO)

Tel: (301) 217-9705, Email: clevinson@mettel.net

Ken Rudnick (Director, Corporate IT)

Tel: (212) 359-6368, Email: krudnick@mettel.net

Chimmy Ekwue (Cyber Security Analyst, Corporate IT)

Tel: (202) 888-2437, Email: cekwue@mettel.net ".

 Under Security Department POC Contact Information delete Ken Rudnick (CISO) Tel: (212-350-6368. Email: <a href="https://krudnick@mettel.net">krudnick@mettel.net</a>. Curtis Levinson (Security Advisor)Tel: (301) 217-0706, Email: <a href="mailto:clevinson@mettel.net">clevinson@mettel.net</a>.

- Under Security Corresponding Function delete "HSPD 12 Background investigations as identified in Section C.1.8.7.7. Personal Background Investigation Requirements and Section G.5.6 BSS".
- Under Department Contracts delete "Contracts" and insert "Legal".
- Under Department Legal Corresponding Function delete "Administration". Delete "Contract Compliance".
- Under Provisioning Department POC Contact Information delete "Ronnie Santiago (Director Provisioning) Tel: (212) 607 2067 Email: <a href="mailto:rsantiago@mettel.net">rsantiago@mettel.net</a>".
- Under Department Service Management POC Contact Information insert "Leslie Duckett (Lead Account Manager) Tel: (212) 607-2144 Email: lduckett@mettel.net".
- Under Department Billing POC Contact Information insert "Michael Thacker (Director Billing) Tel (212) 607-2042 Email: mthacker@mettel.net".
- Under Department Billing POC Contact Information delete "Bill Bauder (Director Billing) Tel (212) 607-6340 Email: bbauder@mettel.net."
- Under Department Development Team POC Contact Information insert "Gianluca Burroni (Project Lead BSS Development and Testing) Tel: (212) 359-0966, Email: <a href="mailto:gburroni@mettel.net"</a>.
- Under Department Development Team POC Contact Information delete "Training" after Joyce Saad. Insert "Training EIS Portal".
- Under Department Development Team POC Contact Information insert "Phillip Garcia (Lead Trainer EIS Portal Tel: (212) 607-6343, Email: pgarcia@mettel.net".
- Under Department Development Team POC Contact Information delete "Director of Software Development Tel: (212) 359- 5183 Email: <a href="mailto:axie@mettel.net">axie@mettel.net</a>".
- Under Department Development Team POC Contact Information Corresponding Function add after MetTel EIS Portal Development "and Testing".
- Pages 2-A1-39 through 2-A1-42:
  - Update Exhibit A1-15, Draft Program Management Schedule
    - Update MetTel POC for ID numbers 84, 85, 86, 87, 88, 93, 97, 116, 117, 118, 119, 120, 121, 122, 123, 124
    - ID 84 change POC from "Anna Gehan" to "Pat Amos"
    - ID 85 change POC from "Anna Gehan" to "Pat Amos"
    - ID 86 change POC from "Anna Gehan" to "Pat Amos"
    - ID 87 change POC from "Polina Gerard" to "Pat Amos"
    - ID 88 change POC from "Polina Gerard" to "Kandi Hart"
    - ID 93 change POC from "Marc Wolfsohn" to "Ralph Dichy"
    - ID 97 change POC from "Marc Wolfsohn" to "Sean Sullivan"
    - ID 116 change POC from "Bill Bauder" to "Eric Shumaker"
    - ID 117 change POC from "Bill Bauder" to "Eric Shumaker"
    - ID 118 change POC from "Bill Bauder" to "Eric Shumaker"
    - ID 119 change POC from "Bill Bauder" to "Eric Shumaker"
    - ID 120 change POC from "Bill Bauder" to "Eric Shumaker"
    - ID 121 change POC from "Bill Bauder" to "Eric Shumaker"
    - ID 122 change POC from "Bill Bauder" to "Eric Shumaker"
    - ID 123 change POC from "Bill Bauder" to "Eric Shumaker"
    - ID 124 change POC from "Bill Bauder" to "Eric Shumaker"
- Page 2-A1-68:
  - Update Exhibit A1-19, MetTel's Executive Leadership Team
  - Remove "Milt Schneebalg"

- Insert under Andoni Economou COO Executive VP "Diana Gowen Federal Practice Leader".
- Insert under Andoni Economou COO Executive VP "Liza Klein HR Business Partner".
- Delete under Andoni Economou COO Executive VP Sam Vogel and insert "Sean Sullilvan".
- Page 2-A1-70:
  - Updated Exhibit A1-20, MetTel's EIS Customer Support Office (CSO)
  - Delete Wendy Southwell Sales Manager
  - Delete Udi Cohen Sales Engineer
  - Insert "Diana Gowen SVP & General Manager MetTel Federal" under Andoni Economou.
  - Insert "Lee Thomas Proposal Mgmt" under Patrick Amos BOP TRUNET Program Director
  - Insert "Mary Battaglia Personal & Facilities Sec. Officer" under Ken Rudnick CISO
- Pages 2-A1-71 through 2-A1-73:
  - Updated Exhibit A1-21, Key Personnel and Primary Responsibilities with Key Personnel and Corresponding Functions
  - Under Department POC Contact Information delete Ted Salame (VP Business
    Development) Tel: (212) 888-2432 Email: tsalame@mettel.net and insert "Diana Gowen
    (SVP/GM) Federal Government Programs) Tel: (202)888-2432 Email:
    dgowen@mettel.net".
  - Under Department Corresponding Function delete Ted Salame and insert "Diana Gowen".
  - Under Department Program Management POC Contact Information insert "Kandi Hart (Contracts Manager) Tel: (202) 389-2572 Email khart@mettel.net".
  - Under Department Program Management POC Contact Information insert "Mary Battaglia (Personnel Security) Tel (703) 629-3626 Email: mbattaglia@mettel.net".
  - Under Department Program Management Corresponding Function delete MetTel EIS Pricing Tables and Proposals.
  - Under Department Program Management delete Polina Gerard (Consultant) Tel (212) 807 -2150 Email: pgerard@mettel.net.
  - Under Department Program Management Corresponding Function insert "Contract Administration", "Contract Compliance", "HSPD-12 Background Investigations as identified in Section C.1.8.7.7", and "Personnel Background Investigation Requirements and Section G.5.6 BSS".
  - Under Department Sales/Sales Engineering POC Contact Information insert
    - "Harry Squire (VP, Federal Sales)Tel: (202) 888-2426 Email: hsquire@mettel.net

Zac Grant (VP, Enterprise Solutions) Tel: (212) 359-5317, Email: zgrant@mettel.net

Matt Grills (Senior Solutions Architect - Federal) Tel: (202) 888-2429, Email:

## mgrills@mettel.net".

- Under Department Sales/Sales Engineering Delete "Keith Hochstin (Sales VP) Tel (212) 350 5018 Email: <a href="mailto:khochstin@mettel.net">khochstin@mettel.net</a>", "Wendy Southwell (Sales Manager) Tel 9212) 607-2117 Email: <a href="mailto:wsouthwell@mettel.net">wsouthwell@mettel.net</a>", and "Udi Cohen (Sales Engineer) Tel (212) 359 -5100 Email: <a href="mailto:ucohen@mettel.net">ucohen@mettel.net</a>".
- Under Department Security POC Contact Information insert "Curtis Levinson (CISO) Tel (301) 217-9705 Email: <a href="mailto:clevinson@mettel.net">clevinson@mettel.net</a>," "Ken Rudknick (Director, Corporate IT) Tel (212) 359-6368 Email: <a href="mailto:krudnick@mettel.net">krudnick@mettel.net</a>", and "Chimmy Ekwue (Cyber Security Analyst, Corporate IT) Tel (202) 888-2437 Email: <a href="mailto:cekwue@mettel.net">cekwue@mettel.net</a>".
- Under Department Security POC Contact Information delete "Ken Rudnick (CISO) Tel (212) 359 6368 Email <a href="mailto:krudnick@mettel.net">krudnick@mettel.net</a> "and delete "Curtis Levinson (Security Advisor) Tel (301) 217-0705 Email: <a href="mailto:clevinson@mettel.net">clevinson@mettel.net</a>".

- Under Department Security Corresponding Function delete "HSPD-12 Background Investigation as identified in Section C.1.8.7.7 and delete Personnel Background Investigation Requirements and Section G.5.6 BSS"
- Under Department Contracts delete "Contracts" and insert "Legal".
- Under Department Legal Corresponding Function delete "and Administration" and delete "Contract Compliance".
- Under Department Transition POC Contact Information insert "Michelle Shader (Lead Project Manager) Tel (202) 888-2428 Email: mshader@mettel.net".
- Under Department Provisioning POC Contact Information delete "Ronnie Santiago (Director Provisioning) Tel (212) 607 2067 Email: <a href="mailto:rsantiago@mettel.net">rsantiago@mettel.net</a>".
- Under Department Service Management POC Contact Information insert "Leslie Duckett (Lead Account Manager) Tel (212) 607 -2144 Email: lduckett@mettel.net".
- Under Department Billing POC Contact Information insert "Michael Thacker (Director Billing) Tel (212) 607-2042 Email: <a href="mthacker@mettel.net">mthacker@mettel.net</a>". Delete Bill Bauder (Director Billing) Tel (212) 607-6340 Email <a href="mailto:bbauder@mettel.net">bbauder@mettel.net</a>
- Under Development Team Corresponding Function insert "and Testing" after MetTel EIS Portal Development.
- Under Department Development Team insert "Gianluca Burroni (Project Lead BSS Development and Testing) Tel (212) 359 -0966 Email: <a href="mailto:gburroni@mettel.net">gburroni@mettel.net</a>". Under Joyce Saad delete "Training" and insert after Director "Training EIS Portal". Insert "Phillip Garcia (Lead Trainer EIS Portal) Tel: (212) 607-6343, Email: <a href="mailto:pgarcia@mettel.net">pgarcia@mettel.net</a>". Delete "Alex Xie Director of Software Development Tel (212) 359 5183".
- Page 2-A1-74:
  - Delete "Ted Salame" and insert "Diana Gowen". Delete "VP Business Development" and insert "Senior Vice President and General Manager of Federal Programs".

## MetTel PriceVol 01.docx

- Cover Page:
  - Replace "RFP" with "Contract" and replace the RFP number with contract number GS00Q17NSD3007
  - Update the date to "February 22, 2019"
- All Headers:
  - Replace Modification Number "To Be Determined" with "P00047"
- All Footers:
  - Replace Submission Number ME00382.03a with ME00382.04a
- Page 6-12:
  - Update Exhibit 6-12, MetTel Personnel Responsible for Maintaining and Updating B.4 Tables
  - Under Polina Gerard delete "Polina Gerard" and insert "Kandi Hart". Under Kandi Hart Contract Modification and Proposal Support delete, "Contract Modification and Proposal Support" and insert "EIS Contracts Manager".
  - Under Keith Hotchins delete, "Keith Hotchins" and insert "Harry Squire". Under Harry Squire Vice President Strategic Client Management" delete "Strategic Client Development".
- 2. The estimated dollar value of the contract remains unchanged.
- 3. Except as provided herein, all prices, terms and conditions of the document referenced in Item 10A remain unchanged and in full force and effect