

Microsoft Teams External Voice

Unify all your voice needs into one Microsoft 365 Teams application.

Microsoft Teams is a great solution for collaboration and intra-company communications. Partners such as MetTel have the opportunity to extend Teams to make and receive PSTN calls. MetTel's Microsoft Teams External Voice service provides a unified solution to enable external calling directly from the Microsoft Teams application.

Direct Routing

Employees make calls exclusively using the Teams mobile or desktop application using Microsoft's PBX. Or, employees can log into Teams from an optional new desktop phone.



Benefits

COST EFFICIENCY

Bundle your entire company minute usage and only pay for what you use.

CONNECT EXTERNALLY

Make and receive external calls using Teams through the desktop/mobile app, and even desktop IP phones.

STREAMLINE MANAGEMENT

Eliminate the need to manage multiple voice apps and systems.

SEAMLESS CONVERSION

MetTel ports all numbers so your employees can keep their current phone number.

ENHANCED FEATURES

Take advantage of additional features such as auto-attendant, call recording, and real-time call analytics.

EASE OF USE

The calling feature will intuitively fit into your employees' existing Microsoft Teams workflow.

Eliminate your PBX with Direct Routing

This cost-effective solution makes Microsoft Teams your primary source for calls. You can eliminate the need for your own PBX and desktop phones altogether and make and receive all voice calls natively through Teams.

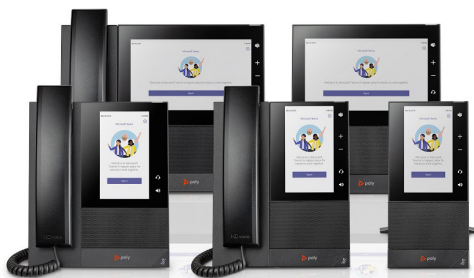
- Use desktop app, mobile app and/or desktop phone
- Keep your current phone number
- Get call recording, auto-attendant and real-time call analytics
- Just buy the SIP Trunks you need and only pay for the minutes you use



Why choose MetTel?

MetTel is a leader in communications and digital transformation (DX) solutions for enterprise customers with over 20 years of experience with IP telephony. By converging all communications over a proprietary network, MetTel gives enterprises one, unified view and control point for all their communications and advanced network services. MetTel's comprehensive portfolio of customer solutions can boost enterprise productivity, reduce costs, and simplify operations.

Contact us to see how Direct Routing can work for your organization.



POLY CCX SERIES

Still want a desk phone with Direct Routing?

Coming soon!

Poly CCX series phones are designed specifically for Microsoft Teams Voice. Simply log into your Teams account as you would on your other devices.