

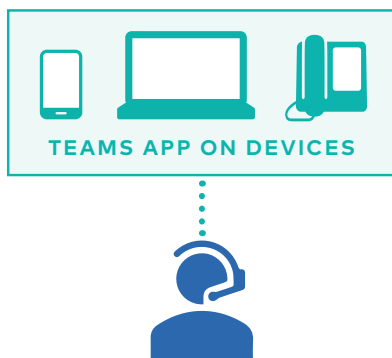
# Microsoft Teams External Voice

## Unify all your voice needs into one Microsoft 365 Teams application.

Microsoft Teams is a great solution for collaboration and intra-company voice communications but falls short of completely satisfying a company's voice needs. Since employees can't use standalone Teams to make outbound calls, companies are forced to supplement Teams with additional voice plans. MetTel's Microsoft Teams External Voice provides a unified solution to enable external calling from the Microsoft Teams application.

### Direct Routing

Employees make calls exclusively using the Teams mobile or desktop application using Microsoft's PBX. Or, employees can log into Teams from an optional new desktop phone.



## Benefits

### COST EFFICIENCY

Bundle your entire company minute usage and only pay for what you use.

### CONNECT EXTERNALLY

Make and receive external calls using Teams through the desktop/mobile app, or even traditional desktop IP phones.

### STREAMLINE MANAGEMENT

Eliminate the need to manage multiple voice apps and systems.

### SEAMLESS CONVERSION

MetTel ports all numbers so your employees can keep their current phone number.

### ENHANCED FEATURES

Take advantage of additional features such as auto-attendant, call recording, and real-time call analytics.

### EASE OF USE

The calling feature will intuitively fit into your employees' existing Microsoft Teams workflow.

## Eliminate your PBX with Direct Routing

This cost-effective solution makes Microsoft Teams your primary source for calls. You can eliminate the need for your own PBX and desktop phones altogether and make and receive all voice calls natively through Teams.

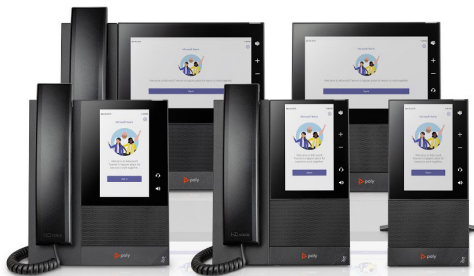
- Use desktop app, mobile app and/or desktop phone
- Keep your current phone number
- Get call recording, auto-attendant and real-time call analytics
- Just buy the SIP Trunks you need and only pay for the minutes you use



## Why choose MetTel?

MetTel is a leader in communications and digital transformation (DX) solutions for enterprise customers with over 20 years of experience with IP telephony. By converging all communications over a proprietary network, MetTel gives enterprises one, unified view and control point for all their communications and advanced network services. MetTel's comprehensive portfolio of customer solutions can boost enterprise productivity, reduces costs, and simplifies operations.

Contact us to see how Direct Routing can work for your organization.



POLY CCX SERIES

## Still want a desk phone with Direct Routing?

Coming soon!

Poly CCX series phones are designed specifically for Microsoft Teams Voice. Simply log into your Teams account as you would on your other devices.