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COMPETITIVE LOCAL EXCHANGE CARRIER

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Metropolitan Telecommunications Corporation of PA LLC  
COMPETITIVE LOCAL EXCHANGE CARRIER  
RESALE AND FACILITIES-BASED TARIFF  
Regulations and Schedule of Charges

The Company will mirror the exchange area boundaries as stated in the tariffs of Verizon Pennsylvania Inc. Telephone Pa. P.U.C. No. 180A, 182, 182A, 185B and 185C; Verizon North LLC Telephone Pa P.U.C. No. 1, 3, 5, and 6; Brightspeed of Pennsylvania formerly United Tel. of PA. P.U.C. No. 27; Citizens Telecommunications of New York, Inc. P.U.C. No. 2; Frontier Communications of Breezewood, LLC, P.U.C. No. 5; Frontier Communications of Canton, LLC, P.U.C. No. 3; Frontier Communications of Commonwealth, LLC, P.U.C. No. 24; Frontier Communications of Lakewood, LLC, P.U.C. No. 5; Frontier Communications of Oswayo River, LLC, P.U.C. No. 5; Frontier Communications of Pennsylvania, LLC, P.U.C. No. 14; Windstream Pennsylvania, LLC, P.U.C. No. 7; Windstream Buffalo Valley Inc., P.A.P.U.C. No. 7; Windstream Conestoga, Inc., P.A.P.U.C. No. 10 and Windstream D&E, Inc., P.A.P.U.C. No. 15. (C)

The Company's tariff is in concurrence with all applicable State and Federal Laws (including, but not limited to, 52 Pa. Code, 66 Pa. C.S. and the Telecommunications Act of 1934, as amended), and with the Commission's applicable Rules and Regulations and Orders. Any provisions contained in this Tariff that are inconsistent with the foregoing mentioned will be deemed inoperative and superseded.

## COMPETITIVE LOCAL EXCHANGE CARRIER

## LIST OF MODIFICATIONS

## SUPPLEMENT NO. 49

Changes:

47 <sup>th</sup> Revised Title Page	Updates Title Page
38 <sup>th</sup> Revised Page 0.1	Updates Modification Page
47 <sup>th</sup> Revised Page 1	Updates Check Sheet
42 <sup>nd</sup> Revised Page 2	Updates Check Sheet
5 <sup>th</sup> Revised Page 2.1	Updates Check Sheet
12 <sup>th</sup> Revised Page 42.1	Updates Connection Charges Page
7 <sup>th</sup> Revised Page 59.3	Updates Monthly Rates Page
3 <sup>rd</sup> Revised Page 59.4	Updates Monthly Rates Page
17 <sup>th</sup> Revised Page 84	Updates Directory Listings Page
14 <sup>th</sup> Revised Page 86	Updates Directory Assistance Service Page
3 <sup>rd</sup> Revised Page 87.1	Updates Local Operator Services Page
17 <sup>th</sup> Revised Page 103.1	Updates Service Description and Rates Page
9 <sup>th</sup> Revised Page 103.2	Updates Service Description and Rates Page
6 <sup>th</sup> Revised Page 103.3	Updates Service Description and Rates Page
4 <sup>th</sup> Revised Page 104.01	Updates Service Description and Rates Page
1 <sup>st</sup> Revised Page 145.6	Updates Service Areas Page
1 <sup>st</sup> Revised Page 145.11	Updates Service Areas Page
1 <sup>st</sup> Revised Page 145.12	Updates Service Areas Page
1 <sup>st</sup> Revised Page 145.15	Updates Service Areas Page
1 <sup>st</sup> Revised Page 145.20	Updates Service Areas Page
1 <sup>st</sup> Revised Page 145.22	Updates Service Areas Page
1 <sup>st</sup> Revised Page 145.25	Updates Service Areas Page

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COMPETITIVE LOCAL EXCHANGE CARRIER

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CHECK SHEET

The Title Sheet and Sheets 1 through 161 inclusive of this Tariff are effective as of the date shown at the bottom of the respective sheets(s). Revised sheets as named below contain all changes from the original filing that are in effect on the date listed.

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
Title	47 <sup>th</sup> Revised*	35	Original	59.9	2 <sup>nd</sup> Revised
0.1	38 <sup>th</sup> Revised*	36	Original	59.10	4 <sup>th</sup> Revised
1	47 <sup>th</sup> Revised*	37	Original	59.11	4 <sup>th</sup> Revised
2	42 <sup>nd</sup> Revised*	38	Original	59.12	2 <sup>nd</sup> Revised
2.1	5 <sup>th</sup> Revised*	39	Original	59.13	2 <sup>nd</sup> Revised
3	Original	40	Original	60	1 <sup>st</sup> Revised
4	3 <sup>rd</sup> Revised	41	Original	61	1 <sup>st</sup> Revised
5	2 <sup>nd</sup> Revised	42	3 <sup>rd</sup> Revised	62	1 <sup>st</sup> Revised
6	Original	42.1	12 <sup>th</sup> Revised*	63	1 <sup>st</sup> Revised
7	Original	42.2	5 <sup>th</sup> Revised	64	1 <sup>st</sup> Revised
8	Original	42.3	9 <sup>th</sup> Revised	65	4 <sup>th</sup> Revised
9	Original	42.4	2 <sup>nd</sup> Revised	66	Original
10	Original	43	Original	67	Original
11	Original	44	Original	68	Original
12	Original	45	2 <sup>nd</sup> Revised	69	Original
13	Original	46	Original	70	Original
14	Original	47	Original	71	Original
15	Original	48	Original	72	Original
16	Original	49	Original	73	Original
17	Original	50	Original	74	Original
18	Original	51	Original	75	Original
19	Original	52	Original	76	Original
20	Original	53	2 <sup>nd</sup> Revised	77	Original
21	Original	54	Original	78	Original
22	Original	55	2 <sup>nd</sup> Revised	79	Original
23	Original	56	1 <sup>st</sup> Revised	80	Original
24	Original	57	1 <sup>st</sup> Revised	81	Original
25	Original	58	1 <sup>st</sup> Revised	82	2 <sup>nd</sup> Revised
26	Original	59	16 <sup>th</sup> Revised	82.1	5 <sup>th</sup> Revised
27	Original	59.1	9 <sup>th</sup> Revised	83	Original
28	Original	59.2	10 <sup>th</sup> Revised	84	17 <sup>th</sup> Revised*
29	Original	59.3	7 <sup>th</sup> Revised*	84.1	8 <sup>th</sup> Revised
30	Original	59.4	3 <sup>rd</sup> Revised*	84.2	2 <sup>nd</sup> Revised
31	Original	59.5	Original	85	Original
32	Original	59.6	Original	86	14 <sup>th</sup> Revised*
33	Original	59.7	4 <sup>th</sup> Revised	86.1	4 <sup>th</sup> Revised
34	Original	59.8	3 <sup>rd</sup> Revised	86.2	2 <sup>nd</sup> Revised

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CHECK SHEET

SHEET	REVISION	SHEET	REVISION	SHEET	REVISION
87	3 <sup>rd</sup> Revised	106	Original	120.25	Original
87.1	3 <sup>rd</sup> Revised*	107	Original	120.26	Original
87.2	4 <sup>th</sup> Revised	108	Original	120.27	Original
87.3	2 <sup>nd</sup> Revised	109	Original	120.28	Original
88	Original	110	Original	120.29	10 <sup>th</sup> Revised
89	Original	111	Original	120.30	Original
90	Original	112	Original	120.31	Original
91	Original	113	Original	120.32	Original
92	Original	114	Original	120.33	Original
93	Original	115	1 <sup>st</sup> Revised	120.34	Original
94	Original	116	1 <sup>st</sup> Revised	120.35	9 <sup>th</sup> Revised
95	Original	117	1 <sup>st</sup> Revised	121	2 <sup>nd</sup> Revised
96	Original	118	1 <sup>st</sup> Revised	121.1	Original
97	1 <sup>st</sup> Revised	119	1 <sup>st</sup> Revised	121.2	4 <sup>th</sup> Revised
97.1	Original	120	1 <sup>st</sup> Revised	121.3	4 <sup>th</sup> Revised
98	6 <sup>th</sup> Revised	120.1	Original	121.4	3 <sup>rd</sup> Revised
98.1	5 <sup>th</sup> Revised	120.2	Original	121.5	3 <sup>rd</sup> Revised
99	6 <sup>th</sup> Revised	120.3	Original	121.6	4 <sup>th</sup> Revised
99.1	Original	120.4	Original	121.7	4 <sup>th</sup> Revised
100	2 <sup>nd</sup> Revised	120.5	Original	121.8	4 <sup>th</sup> Revised
100.1	Original	120.6	10 <sup>th</sup> Revised	121.9	4 <sup>th</sup> Revised
100.2	Original	120.7	1 <sup>st</sup> Revised	121.10	4 <sup>th</sup> Revised
100.3	Original	120.8	Original	121.11	3 <sup>rd</sup> Revised
101	Original	120.9	Original	121.12	4 <sup>th</sup> Revised
102	Original	120.10	Original	121.13	2 <sup>nd</sup> Revised
102.1	Original	120.11	Original	122	1 <sup>st</sup> Revised
103	14 <sup>th</sup> Revised	120.12	5 <sup>th</sup> Revised	123	1 <sup>st</sup> Revised
103.01	10 <sup>th</sup> Revised	120.13	Original	124	1 <sup>st</sup> Revised
103.1	17 <sup>th</sup> Revised*	120.14	Original	125	1 <sup>st</sup> Revised
103.2	9 <sup>th</sup> Revised*	120.15	Original	126	1 <sup>st</sup> Revised
103.3	6 <sup>th</sup> Revised*	120.16	Original	127	2 <sup>nd</sup> Revised
103.4	5 <sup>th</sup> Revised	120.17	Original	128	1 <sup>st</sup> Revised
103.5	Original	120.18	Original	129	1 <sup>st</sup> Revised
103.6	4 <sup>th</sup> Revised	120.19	Original	130	Original
103.7	Original	120.20	Original	131	Original
104	6 <sup>th</sup> Revised	120.21	Original	132	Original
104.01	4 <sup>th</sup> Revised*	120.22	Original	133	Original
104.1	1 <sup>st</sup> Revised	120.23	Original	134	Original
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## COMPETITIVE LOCAL EXCHANGE CARRIER

CHECK SHEET

<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>	<u>SHEET</u>	<u>REVISION</u>
136	Original	145.21	Original		
137	Original	145.22	1 <sup>st</sup> Revised*		
138	Original	145.23	Original		
138.1	Original	145.24	Original		
138.2	Original	145.25	1 <sup>st</sup> Revised*		
138.3	Original	146	Original		
139	Original	147	Original		
140	Original	148	Original		
141	Original	149	Original		
142	Original	150	Original		
143	Original	151	Original		
144	Original	152	Original		
145	Original	153	Original		
145.1	Original	154	Original		
145.2	Original	155	Original		
145.3	Original	156	Original		
145.4	Original	157	Original		
145.5	Original	158	Original		
145.6	1 <sup>st</sup> Revised*	159	Original		
145.7	Original	160	1 <sup>st</sup> Revised		
145.8	Original	161	1 <sup>st</sup> Revised		
145.9	Original				
145.10	Original				
145.11	1 <sup>st</sup> Revised*				
145.12	1 <sup>st</sup> Revised*				
145.13	Original				
145.14	Original				
145.15	1 <sup>st</sup> Revised*				
145.16	Original				
145.17	Original				
145.18	Original				
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COMPETITIVE LOCAL EXCHANGE CARRIER

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COMPETITIVE LOCAL EXCHANGE CARRIER

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**CONCURRING CARRIERS**

None

**CONNECTING CARRIERS**

None

**OTHER PARTICIPATING CARRIERS**

None

**EXPLANATION OF SYMBOLS**

- (I) To signify a rate **increase**
- (D) To signify a rate **decrease**
- (C) To signify a **change**

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 1 – APPLICATION OF TARIFF

1.1 Application of Tariff

This Tariff sets forth the regulations and rates applicable to services provided by Metropolitan Telecommunications Corporation of PA LLC as follows:

The furnishing of intrastate communications services by virtue of one-way and/or two-way information transmission between points within the State of Pennsylvania.

1.1.1 Service Territory

Metropolitan Telecommunications Corporation of PA d/b/a MetTel, will provide service in the following areas:

Statewide

1.1.2 Availability

Service is available where facilities permit.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS

2.1 USE OF FACILITIES AND SERVICE

2.1.1 Obligation of Metropolitan Telecommunications Corporation of PA LLC

In furnishing facilities and service, Metropolitan Telecommunications Corporation of PA LLC does not undertake to transmit messages, but furnishes the use of its facilities to its customers for communications.

Metropolitan Telecommunications Corporation of PA LLC 's obligation to furnish facilities and service is dependent upon its ability (a) to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment; (b) to secure and retain, without unreasonable expense, suitable space for its plant and facilities in the building where service is or will be provided to the customer; or (c) to secure reimbursement of all costs where the owner or operator of a building demands relocation or rearrangement of plant and facilities used in providing service therein.

Metropolitan Telecommunications Corporation of PA LLC shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect Metropolitan Telecommunications Corporation of PA LLC 's plant, property or service.

Metropolitan Telecommunications Corporation of PA LLC reserves the right to refuse an application for service made by a present or former customer who is indebted to Metropolitan Telecommunications Corporation of PA LLC for service previously rendered pursuant to this Tariff until the indebtedness is satisfied.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.1 USE OF FACILITIES AND SERVICE (cont'd)

2.1.2 Limitations on Liability

A. Indemnification by Customer

The customer and any authorized or joint users, jointly and severally shall indemnify, defend and hold Metropolitan Telecommunications Corporation of PA LLC harmless against claims, loss, damage and expense for libel, slander, or infringement of copyright arising from the material transmitted over its facilities; against claims for infringement of patents arising from combining with, or using in connection with, facilities of Metropolitan Telecommunications Corporation of PA LLC, equipment and systems of the customer; and against all other claims arising out of any act or omission of the customer in connection with facilities provided by Metropolitan Telecommunications Corporation of PA LLC or the customer. In the event any such infringing use is enjoined, the customer, authorized user or joint user at its option and expense, shall obtain immediately a dismissal or stay of such injunction, obtain a license or other agreement so as to extinguish any claim of infringement, or terminate the claimed infringing use or modify such infringement.

B. Customer-Provided Equipment

The service and facilities furnished by Metropolitan Telecommunications Corporation of PA LLC are subject to the following limitations: Metropolitan Telecommunications Corporation of PA LLC shall not be liable for damage arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission or other injury, including but not limited to injuries to persons or property from voltages or currents transmitted over the facilities of Metropolitan Telecommunications Corporation of PA LLC caused by customer-provided equipment or premises wire.

The Company shall not be liable for the claims of vendors supplying equipment to Customers of the Company which may be installed at premises of the Company nor shall the Company be liable for the performance of said vendor or vendor's equipment.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.1 USE OF FACILITIES AND SERVICE (cont'd)

2.1.2 Limitations on Liability (cont'd)

C. Use of Facilities of Other Companies

When the facilities of other companies are used in establishing a connection, Metropolitan Telecommunications Corporation of PA LLC is not liable for any act, error, omission, or interruption caused by the other company or their agents or employees. This includes the provision of a signaling system database by another company.

- D. The liability of the Company for damages arising out of the furnishing of these services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts of commission or omission, shall be limited to the extension of allowances for interruption as set forth in Section 2.6. The extension of such allowances for interruption shall be the sole remedy of the Customer, authorized user, or joint user and the sole liability of the Company. The Company will not be liable for any special, consequential, exemplary or punitive damages a Customer may suffer, whether or not caused by the intentional acts or omissions or negligence of the Company's employees or agents.

- E. The Company shall not be liable for any failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.1 USE OF FACILITIES AND SERVICE (cont'd)

2.1.3 Use Of Service

Any service provided under this Tariff may be resold to or shared (jointly used) with other persons at the customer's option. The customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Tariff, for determining who is authorized to use its service, and for promptly notifying Metropolitan Telecommunications Corporation of PA LLC of any unauthorized use. The customer may advise its customers that a portion of its service is provided by Metropolitan Telecommunications Corporation of PA LLC, but the customer shall not represent that Metropolitan Telecommunications Corporation of PA LLC jointly participates with the customer in the provision of the service.

2.1.4 Use and Ownership of Equipment

Metropolitan Telecommunications Corporation of PA LLC's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by Metropolitan Telecommunications Corporation of PA LLC shall remain its property and shall be returned to Metropolitan Telecommunications Corporation of PA LLC whenever requested, within a reasonable period following the request, in good condition, reasonable wear and tear accepted. The customer is required to reimburse Metropolitan Telecommunications Corporation of PA LLC for any loss of, or damage to, the facilities or equipment on the customer's premises, including loss or damage caused by agents, employees or independent contractors of the customer through any negligence.

2.1.5 Directory Errors

In the absence of gross negligence or willful misconduct and except for the allowances stated below, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to Metropolitan Telecommunications Corporation of PA LLC.

An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.1 USE OF FACILITIES AND SERVICE (cont'd)

2.1.5 Directory Errors

- A. Free Listings: For free or no-charge published directory listings, credit shall be given at the rate of two times the monthly Tariff rate for an additional or charge listing for each individual, auxiliary or party line, PBX trunk or Centrex attendant loop affected, for the life of the directory or the charge period during which the error occurs.
- B. Charge Listings: For additional or charge published directory listings, credit shall be given at the monthly Tariff rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.
- C. Operator records: For free or charge listings obtainable from records used by the directory assistance operator, upon notification to Metropolitan Telecommunications Corporation of PA LLC of the error, mistake or omission in such records by the subscriber, Metropolitan Telecommunications Corporation of PA LLC shall be allowed a period of three business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of 2/30ths of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected. (Where Centrex attendant loops are involved, credit shall be given at the rate of 2/30ths of the basic monthly rate for PBX trunks.)
- D. Credit limitation: The total amount of the credit provided for the preceding paragraphs a., b., and c. shall not exceed, on a monthly basis, the total of the charges for each charge listing plus the basic monthly rate, as specified in paragraph c., for the line or lines in question.
- E. Definitions: As used in Paragraphs a., b., c., and d. above, the terms "error," "mistake" or "omission" shall refer to a discrepancy in the directory listing or directory assistance records which Metropolitan Telecommunications Corporation of PA LLC has failed to correct and where the error affects the ability to locate a particular subscriber's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the subscriber on an incorrect street or in an incorrect community.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.1 USE OF FACILITIES AND SERVICE (cont'd)

2.1.5 Directory Errors (cont'd)

- F. Notice: Such allowances or credits as specified in Paragraphs a., b., and c. above, shall be given upon notice to Metropolitan Telecommunications Corporation of PA LLC by the subscriber that such error, mistake or omission has occurred; provided, however, that when it is administratively feasible for Metropolitan Telecommunications Corporation of PA LLC to have knowledge of such error, mistake or omission, Metropolitan Telecommunications Corporation of PA LLC shall give credit without the requirement of notification by the subscribers.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

## 2.2 MINIMUM PERIOD OF SERVICE

The minimum period of service is one month except as otherwise provided in this Tariff. The customer must pay the regular Tariff rate for the service they subscribe to for the minimum period of service. If a customer disconnects service before the end of the minimum service period, that customer is responsible for paying the regular rates for the remainder of the minimum service period. When the service is moved within the same building, to another building on the same premises, or to a different premises entirely, the period of service at each location is accumulated to calculate if the customer has met the minimum period of service obligation.

If service is terminated before the end of the minimum period of service as a result of condemnation of property, damage to property requiring the premises to be abandoned, or by the death of the customer, the customer is not obligated to pay for service for the remainder of the minimum period.

If service is switched over to a new customer at the same premises after the first month's service, the minimum period of service requirements are assigned to the new customer if the new customer agrees in writing to accept them. For facilities not taken over by the new customer, the original customer is responsible for the remaining payment for the minimum service period in accordance with the terms under which the service was originally furnished.



LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.3 PAYMENT FOR SERVICE RENDERED

2.3.1 Responsibility for All Charges

Any applicant for facilities or service may be required to sign an application form requesting Metropolitan Telecommunications Corporation of PA LLC to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect. The customer is responsible for all local and toll calls originating from the customer's premises and for all calls charged to the customer's line where any person answering the customer's line agrees to accept such charge.

2.3.2 Deposits

The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Tariff regulations for the prompt payment of bills on presentation. Each applicant from whom a deposit is collected will be given a receipt of deposit and circular containing the terms and conditions applicable to deposits, in accordance with the Rules and Regulations of the Commission pertaining to customer deposits.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (cont'd)

2.3.2 Deposits (cont'd)

A. Interest on Deposits

The amount of cash deposit required from an Applicant will not exceed the estimated average 2- month bill for basic service plus the average 2-month toll charges during the immediate preceding 12-month period.

Interest on deposits is calculated at the rate of the average of 1-year US Treasury bills for the month of September, October, and November of the previous year for both residential and business customers. All cash or cash equivalent security deposits held for more than six months from the date of deposit shall be paid interest thereon, commencing from the date of payment to the date of refund.

B. Return of Deposit

When a deposit is to be returned, the customer may request that the full amount of the deposit be issued by check. If the customer requests that the full amount be credited to amounts owed Metropolitan Telecommunications Corporation of PA LLC, Metropolitan Telecommunications Corporation of PA LLC will process the transaction on the billing date and apply the deposit to any amount currently owed to Metropolitan Telecommunications Corporation of PA LLC, and return any remaining amount of the deposit to the customer by check.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.3    PAYMENT FOR SERVICE RENDERED (cont'd)

2.3.3    Payment of Charges

Charges for facilities and service, other than usage charges, are due monthly in advance. The due date for payment of a bill will be no less than 20-days from the date of transmittal. Bills are due on the due date shown on the bill and are payable at any business office of Metropolitan Telecommunications Corporation of PA LLC, by U.S. Mail, or at any location designated by Metropolitan Telecommunications Corporation of PA LLC.

Metropolitan Telecommunications Corporation of PA LLC complies with the requirements of chapter 64 in 52 Pa. Code regarding billing standards and practices for residential customers. Where sections of this Tariff may conflict with chapter 64, regulations in Chapter 64 will prevail.

2.3.4    Return Check Charge

When the bank returns a check, which has been presented to Metropolitan Telecommunications Corporation of PA LLC by a customer in payment for charges,, the customer shall be responsible for the payment of a Returned Check Charge of \$15.00.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (cont'd)

2.3.5 Late Payment Charges

- A. Customer bills for telephone service are due on the due date specified on the bill. A customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by the customer's next billing date, a late payment charge of 1.25% will be applied to the unpaid balance of the bill.
- B. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.
- C. Late payment charges do not apply to final accounts.

2.3.6 Billing Disputes

Billing disputes should be addressed to Company's customer service organization by mail at P.O. Box 9660, Manchester, New Hampshire 03108-9660. Customer service representatives are available from 8:00 a.m. to 4:59 p.m. Eastern Time at 1.877.638.8351. Messages may be left for the Customer Service Department from 5:00 p.m. to 7:59 a.m. Eastern Time, which will be answered on the next business day, unless in the event of an emergency which threatens Customer service.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (cont'd)

2.3.7. In the case of a dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer can take the following course of action:

- A. First, the Customer may request, and the Company will perform, an in-depth review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection.
- B. Second, if there is still disagreement over the disputed amount after the investigation and review by a manager of the Company, the Customer may appeal to the Pennsylvania Public Utility Commission for its investigation and decision.

The address and telephone number of the Commission are:

Pennsylvania Public Utility Commission  
Bureau of Consumer Services  
North Office Building, Room B20  
Harrisburg, Pennsylvania 17105

Telephone: 800.692.7380

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.4 DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE (cont'd)

2.4.1 Grounds for Discontinuance of Service

Metropolitan Telecommunications Corporation of PA LLC may discontinue service in accordance with §64.61-123. Written notice by first-class U.S. Mail will be provided stating that suspension of service will occur in seven (7) days with the reasons for suspension specified. This notification will be followed by a Notice of Termination mailed via first class mail after ten (10) days have passed since suspension of service.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.4 DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE (cont'd)

2.4.2 Verification of Nonpayment

Telephone service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless:

- A. Metropolitan Telecommunications Corporation of PA LLC has verified that payment has not been received at any office of Metropolitan Telecommunications Corporation of PA LLC or at any office of an authorized collection agent through the end of the period indicated in the notice, and
- B. Metropolitan Telecommunications Corporation of PA LLC has checked the customer's account on the day that suspension or termination is to occur to determine whether payment has been posted to the customer's account as of the opening of business on that day.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.4 DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE (cont'd)

2.4.3 Termination For Cause Other Than Nonpayment

A. General

Metropolitan Telecommunications Corporation of PA LLC, after notice in writing to the customer and after having given the customer an appropriate opportunity to respond to such notice, may terminate service and sever the connection(s) from the customer's premises under the following conditions:

1. in the event of prohibited, unlawful or improper use of the facilities or service, or any other violation by the customer of the rules and regulations governing the facilities and service furnished, or
2. if, in the judgment of Metropolitan Telecommunications Corporation of PA LLC, any use of the facilities or service by the customer may adversely affect Metropolitan Telecommunications Corporation of PA LLC's personnel, plant, property or service. Metropolitan Telecommunications Corporation of PA LLC shall have the right to take immediate action, including termination of the service and severing of the connection, without notice to the customer when injury or damage to telephone personnel, plant, property or service is occurring, or is likely to occur, or
3. in the event of unauthorized use, where the customer fails to take reasonable steps to prevent the unauthorized use of the facilities or service received from Metropolitan Telecommunications Corporation of PA LLC, or
4. in the event that service is connected for a customer who is indebted to Metropolitan Telecommunications Corporation of PA LLC for service or facilities previously furnished, that Metropolitan Telecommunications Corporation of PA LLC might terminate service unless the customer satisfies the indebtedness within 20 days after written notification. See Section 2.11.7 regarding Deferred Payment Agreements.



LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.4 DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE (cont'd)

2.4.3 Termination For Cause Other Than Nonpayment (cont'd)

B. Prohibited, Unlawful or Improper Use of the Facilities or Service

Prohibited, unlawful or improper use of the facilities or service includes, but is not limited to:

1. The use of facilities or service of Metropolitan Telecommunications Corporation of PA LLC without payment of Tariff charges;
2. Calling or permitting others to call another person or persons so frequently or at such times of the day or in such manner as to harass, frighten, abuse or torment such other person or persons;
3. The use of profane or obscene language;
4. The use of the service in such a manner such that it interferes with the service of other customers or prevents them from making or receiving calls;
5. The use of a mechanical dialing device or recorded announcement equipment to seize a customer's line, thereby interfering with the customer's use of the service;
6. Permitting fraudulent use.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.4      DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE (cont'd)

2.4.3      Termination For Cause Other Than Nonpayment (cont'd)

C.      Abandonment or Unauthorized Use of Facilities

1.      If it is determined that facilities have been abandoned, or are being used by unauthorized persons, or that the customer has failed to take reasonable steps to prevent unauthorized use, Metropolitan Telecommunications Corporation of PA LLC may terminate telephone service.
2.      In the event that telephone service is terminated for abandonment of facilities or unauthorized use and service is subsequently restored to the same customer at the same location:
  - a.      No charge shall apply for the period during which service had been terminated, and
  - b.      Reconnection charges will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of Metropolitan Telecommunications Corporation of PA LLC.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.4 DISCONNECTION, TERMINATION OR SUSPENSION OF SERVICE (cont'd)

2.4.3 Termination For Cause Other Than Nonpayment (cont'd)

D. Change in Metropolitan Telecommunications Corporation of PA LLC's Ability to Secure Access

Any change in Metropolitan Telecommunications Corporation of PA LLC's ability (a) to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment or (b) to secure and retain suitable space for its plant and facilities in the building where service is provided to the customer may require termination of a customer's service until such time as new arrangements can be made. No charges will be assessed the customer while service is terminated, and no connection charges will apply when the service is restored.

2.4.4 Emergency Termination of Service

Metropolitan Telecommunications Corporation of PA LLC will immediately terminate the service of any customer, on request, when the customer has reasonable belief that an unauthorized person or persons are using the service. Metropolitan Telecommunications Corporation of PA LLC may require that the request be submitted in writing as a follow-up to a request made by telephone.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.5 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS

2.5.1 Application of Rates

- A. Business rates as described in Section 7 apply to service furnished:
1. In office buildings, stores, factories and all other places of a business nature;
  2. In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions; and in churches except when service is provided to an individual of the clergy for personal use only and business service is already established for the church at the same location;
  3. At any location when the listing or public advertising indicates a business or a profession;
  4. At any location where the service includes an extension, which is at a location where business rates apply unless, the extension is restricted to incoming calls;
  5. At any location where the customer resells or shares exchange service;
- B. The use of business facilities and service is restricted to the customer, customers, agents and representatives of the customer, and joint users.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.5     ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS (Cont'd)

2.5.2   Telephone Number Changes

When a business customer requests a telephone number change, the referral period for the disconnected number is 180 days.

Metropolitan Telecommunications Corporation of PA LLC reserves all rights to the telephone numbers assigned to any customer. The customer may order a Customized Number where facilities permit for an additional charge as specified in Section 5.10 of this Tariff.

When service in an existing location is continued for a new customer, the existing telephone number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

Deposits will be returned to a business customer upon cancellation of service or after one year, whichever event occurs first, unless the customer is delinquent in payment, in which case Metropolitan Telecommunications Corporation of PA LLC will continue to retain the deposit until the delinquency is satisfied. If a service is involuntarily discontinued, the deposit is applied against the final bill, and any balance is returned to the customer.

2.5.3   Dishonored Checks

If a business customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and Metropolitan Telecommunications Corporation of PA LLC is not required to issue any additional notice before disconnecting service.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.6      ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS

2.6.1      Application of Rates

Residential rates as described in Section 6 apply to service furnished in private homes or apartments (including all parts of the customer's domestic establishment) for domestic use. Residential rates also apply in college fraternity or sorority houses, convents and monasteries, and to the clergy for domestic use in residential quarters.

Residential rates do not apply to service in residential locations if the listing indicates a business or profession. Residential rates do not apply to service furnished in residential locations if there is an extension line from the residential location to a business location unless the extension line is limited to incoming calls.

The use of residential service and facilities is restricted to the customer, members of the customer's domestic establishment, and joint users.

2.6.2      Telephone Number Changes

When a residential customer requests a telephone number change, the referral period for the disconnected number is 90 days.

Metropolitan Telecommunications Corporation of PA LLC reserves all rights to any telephone number assigned to a customer for local service. The customer may order a Customized Number where facilities permit for an additional charge as specified in this Tariff.

When service in an existing location is continued for a new customer, the existing number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.6 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (cont'd)

2.6.3 Deposits

A. General

Except as provided in b. following, Metropolitan Telecommunications Corporation of PA LLC may require a deposit, as described in Section 2.3.2 of this Tariff, from a residential customer who is applying for service if the customer: 1) has had service terminated for nonpayment once within the preceding six month period, or 2) is delinquent in payment. A customer is delinquent in payment if that customer has received two consecutive telephone bills without making payment of at least one-half the total arrears due on the due date of the second bill. A customer is not considered delinquent, however, if an amount in dispute is not paid before the dispute is resolved.

An existing customer is an applicant for service who was a customer of Metropolitan Telecommunications Corporation of PA LLC within twelve months of making the request, provided that prior service was not terminated for nonpayment, unless service is requested within 10 days of such termination for nonpayment. Applicants for residential service and existing residential customers are permitted to pay deposits in installments over a period not to exceed 6 months.

A new customer is an applicant for service who has not been a customer of Metropolitan Telecommunications Corporation of PA LLC within twelve months of making the request for service. A new customer shall not be required to post a security deposit as a condition of receiving telephone service.

A seasonal customer is an individual who applies for and receives telephone service periodically each year, intermittently during the year or at other regular intervals scheduled at the time of application. A seasonal customer may be required to post a deposit.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.6 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (cont'd)

2.6.3 Deposits (cont'd)

B. Customers Exempt from Deposits

1. A new customer or existing customer who is 62 years of age or older shall be exempt from any deposit requirement unless such person's telephone service was terminated for nonpayment during the preceding six months. Proof of age will be required from any person claiming exemption from deposit requirements because of age. If the proof requested by Metropolitan Telecommunications Corporation of PA LLC is not received within 30 days from the date service is connected, or 30 days from the date that verification of age is requested from an existing customer, Metropolitan Telecommunications Corporation of PA LLC may suspend or terminate service unless the customer pays the required deposit. Any new customer or existing customer 62 years of age or older shall be permitted to pay a deposit in installments over a period not to exceed 12 months.
2. Metropolitan Telecommunications Corporation of PA LLC shall not require any person it knows to be a recipient of public assistance, supplemental security income or additional state payments to post a deposit.



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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.6 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (cont'd)

2.6.3 Deposits (cont'd)

C. Recent Payment History

A customer who has a recent payment history (within the preceding twelve months) with Metropolitan Telecommunications Corporation of PA LLC are entitled to service without payment of a deposit unless their records indicate that they are delinquent in payment or have had service terminated for nonpayment. A customer who still owes money to Metropolitan Telecommunications Corporation of PA LLC for residential service on a prior account shall be offered a deferred payment plan provided that the customer had service for three months and was not terminated for nonpayment during that period.

New deposits from a residential customer are reviewed after the first 3 monthly bills have been rendered; if too much has been taken, the excess is returned. The entire deposit is returned to a residential customer after 1 year, unless the customer is delinquent in payment, in which case Metropolitan Telecommunications Corporation of PA LLC may continue to retain the deposit until the delinquency is satisfied. If the service is discontinued, the deposit is applied against the final bill, and any balance is returned to the customer.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.6 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (cont'd)

2.6.4 Installment Billing For Nonrecurring Charges

A residential customer may elect to pay service connection and other nonrecurring charges associated with a service order in monthly installments for up to a 12-month period. When installment billing is requested, all nonrecurring charges associated with a given service order will be included in the calculation of the monthly installment.

Installment billing is subject to the following restrictions:

- A. Installment billing may be used only by residential customers;
- B. Charges will be billed in the number of installments of equal dollar amounts as requested by the customer up to a maximum of 12 installments over the course of 12 months;
- C. A customer may not pay a portion of the charges and then request installment billing for the remaining charges;
- D. More than one installment plan may be in effect for the same customer at the same time;
- E. If a customer disconnects service during the installment payment period, all unbilled charges will be included in the final bill rendered;
- F. A customer may elect to pay the unbilled charges before the expiration of the installment plan;
- G. Installment billing payments will continue even when an account is temporarily suspended;
- H. No interest or carrying charges will be applied to the outstanding balance during the installment period.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

## 2.6 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (cont'd)

## 2.6.5 Adjusted Payment Schedule

A customer on a fixed income (e.g., pension and public assistance) shall be offered the opportunity to pay his or her bills on a reasonable schedule that is adjusted for periodic receipt of income.

## 2.6.6 Suspension or Termination for Nonpayment

- A. Suspension/termination notices may not be issued until at least 30 days after the date of the bill. Bills must be mailed to the customer no later than 6 business days after the date of the bill.
- B. After issuing the written notification in accordance with 2.4.1, at least one attempt shall be made during non-working hours to contact the residential customer by telephone before the scheduled date of suspension/termination.
- C. Suspension/termination may occur only between the hours of 8 a.m. and 4 p.m. Monday through Thursday, provided that such day or the following day is not a public holiday or a day on which the main office is closed. In addition, service may not be disconnected during the periods of December 23 through the 26 and December 30 through January 2.
- D. Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so. Suspended or terminated residential service shall be reconnected within 24 hours following payment or within 24 hours of the end of circumstances beyond Metropolitan Telecommunications Corporation of PA LLC's control, which delay the reconnection. The Commission may direct that service be reconnected in less than 24 hours.

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**LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE**

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**Section 2 - GENERAL RULES AND REGULATIONS (cont'd)****2.6 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (cont'd)****2.6.7 Deferred Payment Agreements**

Service will not be suspended or terminated unless the customer has been advised that a deferred payment plan can be arranged. An existing residential customer with three or more month's service and for who service has not been terminated for nonpayment is eligible for Deferred Payment Arrangements (DPA). Final notice of suspension/termination will advise the customer of deferred payment arrangements and will include, in bold print, a notice that assistance in reaching an agreement may be obtained from the Commission. The DPA notice will be mailed no less than seven days before suspension of service.

A Deferred Payment Agreement will be for a period agreed to by both the customer and Metropolitan Telecommunications Corporation of PA LLC.

If Metropolitan Telecommunications Corporation of PA LLC believes that the customer has the resources to pay the bill, it shall notify both the customer and the Commission in writing of the reasons for its belief. The Commission shall make the final determination as to whether a DPA should be provided. A customer with medical emergencies and a customer who is elderly, blind or disabled shall be exempt from such eligibility criteria.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.6 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (cont'd)

2.6.8 Dishonored Checks

When a check received from a residential customer is dishonored, Metropolitan Telecommunications Corporation of PA LLC shall make two attempts, one outside of normal business hours, to contact the customer within 24 hours. The customer shall be given an additional 24 hours to pay before suspension/termination. The additional notice will be given provided that the customer has not submitted a dishonored check within the past 12 months.

2.6.9 Suspension or Termination - Abandonment

Suspension/termination of residential service for abandonment or unauthorized use may occur only after Metropolitan Telecommunications Corporation of PA LLC makes a reasonable attempt to determine occupancy or authorized use, or the customer takes reasonable steps to prevent unauthorized use. A notice must be sent to the customer five days before such suspension or termination. The notification requirement is waived when previous mailings are returned by the Post Office or Metropolitan Telecommunications Corporation of PA LLC is advised that a new customer has moved into the location.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.6 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (cont'd)

2.6.10 Back billing for Residential Customers

Metropolitan Telecommunications Corporation of PA LLC shall not charge a residential customer for previously unbilled service or adjust upward a bill previously rendered when the period for the unbilled service or billing adjustment is more than six months prior to the mailing of the bill or the upward adjustment unless the conduct of the customer caused or contributed to the failure of Metropolitan Telecommunications Corporation of PA LLC to render timely accurate billing. Unless the customer causes the late billing, Metropolitan Telecommunications Corporation of PA LLC shall explain the reason for the late billing and shall advise the customer that suspension/termination of service is not permitted for charges billed in excess of six months after the service was provided. The customer will be given the opportunity to pay the charges under an installment plan on a schedule equal in time to the length of the back billing period.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

## 2.7 ALLOWANCES FOR INTERRUPTIONS IN SERVICE

Interruptions in service, which are not due to the negligence of, or non-compliance with the provisions of this Tariff by the Customer, or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by Metropolitan Telecommunications Corporation of PA LLC under this Tariff in accordance with 52 Pa. §64.52.

## 2.7.1 Credit for Interruptions

- A. An interruption period begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, not interrupted.
- B. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- C. A credit allowance will be given, upon request of the customer to the business office, for interruptions of 24 hours or more. Credit allowances will be calculated as follows:
  - 1. If interruption continues for more than 24 hours:
    - a) 1/30th of the monthly rate for each of the first three full 24-hour periods;
    - b) 2/30ths of the monthly rate for each full 24-hour period beyond the first three 24-hour periods.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.7 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (cont'd)

2.7.1 Credit for Interruptions (cont'd)

D. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by Metropolitan Telecommunications Corporation of PA LLC rendered useless or substantially impaired.

E. "Interruption" Defined

For the purpose of applying this provision, the word "interruption" shall mean the inability to complete calls either incoming or outgoing or both due to equipment malfunction or human errors. "Interruption" does not include and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the subscriber or where Metropolitan Telecommunications Corporation of PA LLC, pursuant to the terms of the Tariff, suspends or terminates service because of nonpayment of bills due to Metropolitan Telecommunications Corporation of PA LLC, unlawful or improper use of the facilities or service, or any other reason covered by the Tariff. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this Tariff, the subscriber is responsible for providing electric power.



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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.7 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (cont'd)

2.7.2 Limitations on Credit Allowances

No credit allowance will be made for:

- A. interruptions due to the negligence of, or non-compliance with the provisions of this Tariff, by any party other than Metropolitan Telecommunications Corporation of PA LLC, including but not limited to the customer, authorized user, or other common carriers connected to, or providing service connected to, the service of Metropolitan Telecommunications Corporation of PA LLC or to Metropolitan Telecommunications Corporation of PA LLC's facilities;
- B. interruptions due to the failure or malfunction of non-Company equipment, including service connected to customer provided electric power;
- C. interruptions of service during any period in which Metropolitan Telecommunications Corporation of PA LLC is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- D. interruptions of service during any period when the customer has released service to Metropolitan Telecommunications Corporation of PA LLC for maintenance purposes or for implementation of a customer order for a change in service arrangements;
- E. interruptions of service due to circumstances or causes beyond the control of Metropolitan Telecommunications Corporation of PA LLC.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

## 2.8 AUTOMATIC NUMBER IDENTIFICATION

## 2.8.1 Regulations

Metropolitan Telecommunications Corporation of PA LLC will provide Automatic Number Identification (ANI) associated with an intrastate service, by tariff, to any entity (ANI recipient), only under the following terms and conditions:

- A. The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- B. The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- C. The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.
- D. The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those listed in Provision 1, unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 2 - GENERAL RULES AND REGULATIONS (cont'd)

2.8 AUTOMATIC NUMBER IDENTIFICATION (cont'd)

2.8.1 Regulations (cont'd)

- E. Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24-month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.

2.8.2 Terms and Conditions

Violation of any of the foregoing terms and conditions by a Telephone Corporation may result in Commission prosecution of penalty and enforcement proceedings pursuant to Public Service Law.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 3 - CONNECTION CHARGES

3.1 CONNECTION CHARGE

3.1.1 General

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Connection Charges are listed with each service to which they apply.

3.1.2 Exceptions to the Charge

- A. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the customer's exchange.
- B. No charge applies for one change in the class of residence service, provided that the change is ordered within 90 days of the initial connection of the customer's exchange service.
- C. The Company may from time to time waive or reduce the charge as part of a promotion. See Section 5.4.

COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 3 - CONNECTION CHARGES (cont'd)

## 3.2 Verizon Pennsylvania Service Areas

New Line Installation	Business	Residential
1 <sup>st</sup> Line	\$87.25	\$66.00
Each Additional	\$57.75 (I)	\$40.00
Move Service Different Premises		
1 <sup>st</sup> Line	\$87.25	\$66.00
Each Additional	\$57.75 (I)	\$40.00
Telephone Number Change – per line	\$43.50	\$26.25
Change of Service Charge- per line	\$24.75	\$24.75
Features – Add/Change/Delete – per order	\$24.00	\$15.00
Restoral Charge per line (C)	\$20.00	\$11.00
Rewire Charge-from one service to another		
Per Line or Trunk	\$50.00 (C)	
Remote Call Forwarding-per path	\$21.00 (C)	
Hunting Arrangement per line group	\$32.00 (C)	
Temporary Suspension	\$35.50 (C)	

## 3.3 Verizon North Service Areas

New Line Installation	Business	Residential
1 <sup>st</sup> Line	\$78.43 (I)	\$63.80
Each Additional	\$52.90 (I)	\$28.70
Move Service Different Premises		
1 <sup>st</sup> Line	\$78.43 (I)	\$63.80
Each Additional	\$52.90 (I)	\$28.70
Telephone Number Change – per line	\$42.00	\$38.00
Change of Service Charge- per line	\$24.75	\$24.75
Features – Add/Change/Delete – per order	\$24.00	\$15.00
Restoral Charge per line (C)	\$42.00	\$38.00
Rewire Charge-from one service to another		
First Line or Trunk	\$58.00 (C)	
Additional Line or Trunk	\$46.00 (C)	
Remote Call Forwarding		
Initial Path	\$58.00 (C)	
Additional Path	\$46.00 (C)	
Hunting Arrangement per line group	\$58.00 (C)	

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 3 - CONNECTION CHARGES (cont'd)

3.3.1 Brightspeed of Pennsylvania, formerly United Tel. of Pennsylvania (OCN 0209) (C)

Business

New Line Installation - per line	\$81.25
Move Service Different Premises- per line	\$81.25
Telephone Number Change- per Tel.No.	\$31.25
Restore Service for Non- Payment	\$31.25
Change of Service Charge - per line	\$24.75
Features – Add/Change/Delete – per order	\$24.00

3.3.2 Citizens Telecommunications of New York Service Areas

Business

Service Order Charge, Primary	\$21.67
Service Order Charge, Secondary	\$16.85
Central Office Work Charge	\$14.45
Change of Service Charge - per line	\$24.75
Features – Add/Change/Delete – per order	\$24.00

3.3.3 Citizens Telephone Company of Kecksburg Service Areas

Business

Service Order	\$12.00
Access Line	\$4.00
Premise Visit	\$10.00
Restoral of Service	\$9.00
Telephone Number Change	\$25.00
Change of Service Charge - per line	\$24.75
Features – Add/Change/Delete – per order	\$24.00

3.3.4 Frontier Commonwealth Service Areas (OCN 0161) (C)

Service Order Charge- Initial Order	\$22.50
Service Order Charge- Subsequent Order	\$16.88
Access Line Connection Charge	\$22.19
Visit Charge	\$40.00
Work Charge - each 15 minute segment	\$11.25
Change of Service Charge - per line	\$24.75
Features – Add/Change/Delete – per order	\$24.00
Restore Service for Non- Payment	\$39.06
Telephone Number Change	\$39.06

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 3 - CONNECTION CHARGES (cont'd)

## 3.3.1 Frontier Communications of Breezewood (OCN 0149) (C), Frontier Communications of Canton (OCN 0152) (C), Frontier Communications of Lakewood (OCN 0178) (C), Frontier Communications of Oswayo River (OCN 0194) (C) and Frontier Communications of Pennsylvania (OCN 0168) (C) Service Areas

## Business

Line Connection Charges	\$75.00	(I)
Premises Work Charges	\$43.75	
Number Change	\$25.00	
Restoral of Service	\$25.00	
Record Service Charge	\$6.25	(I)
Change of Service Charge - per line	\$24.75	
Features – Add/Change/Delete – per order	\$24.00	

## 3.3.2 Reserved for Future Use

## 3.3.3 Reserved for Future Use

## 3.3.4 Reserved for Future Use

## COMPETITIVE LOCAL EXCHANGE CARRIER

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### Section 3 - CONNECTION CHARGES (cont'd)

#### 3.3.5 Reserved for Future Use

3.3.6	Windstream Pennsylvania, LLC. - Service Areas	First Line	Ea Addl Line
	Business		
	New Line Installation	\$108.75	\$75.00
	Move Service – Different Premises	\$108.75	\$75.00
	Features – Add/Change/Delete – per order	\$24.00	
	Telephone Number Change	\$56.25	\$37.50
	Restoral of Service Charge- per account	\$52.50	
	Establishing new or additional DID Trunks or Numbers	\$312.50	
	Change of Service Charge - per line	\$24.75	

#### 3.3.7 Windstream Buffalo Valley, Inc. – Conestoga – D &E Service Areas Business

Line Connection Charge	\$161.25 (I)	\$37.50 (I)
Initial Premise Visit Charge	\$161.25 (I)	\$37.50 (I)
Restoral of Service – per account	\$31.25 (I)	
Telephone Number Change	\$56.25 (I)	\$37.50 (I)
Features – Add/Change/Delete – per order	\$24.00	
Change of Service Charge - per line	\$24.75	
Rewire Charge	\$56.25 (I)	\$37.50 (I)



Section 3 - CONNECTION CHARGES (cont'd)

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 3 - CONNECTION CHARGES (cont'd)

## 3.4 CHARGES ASSOCIATED WITH PREMISES VISIT

## 3.4.1 Terms and Conditions

The customer may request an estimate or a firm bid before ordering wire installation work to be done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on the actual time and materials charges incurred. When a firm bid is provided at customer request, the charge to be billed is the amount quoted to the customer for the work requested.

Inside Wire charges apply per service call when billable premises work is performed on noncomplex premises wire and jacks. Residence and Business charges may differ. Such charges are due and payable when billed.

Noncomplex wire, jacks and materials include:

- 2 to 6 pair inside wire
- Faceplates
- RJ11C, RJ114C, RJ11W and RJ14W type station jacks
- Staples, screws, nail, tape, connectors, etc.

## 3.4.2 Premise Visit Charge

When a trip to the Customer's premise is required to complete work requested by the Customer, as shown on the related Service Order.

Per Premises Initial Visit Charge, Residence:	\$26.00
Per Premises Initial Visit Charge, Business	\$37.25
Work Charge-Residence & Business	\$11.00
(each 15 minute segment or fraction thereof of billable time required to complete the work. Additional Work Charges do not begin until they exceed 5 minutes.)	

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 3 - CONNECTION CHARGES (cont'd)

## 3.4 CHARGES ASSOCIATED WITH PREMISES VISIT (cont'd)

## 3.4.3 Inside Wire Maintenance and Installation

The customer may provide inside wiring for single-line station equipment or may elect to have the Company's technicians install or maintain inside wire.

## A. Inside Wire Installation Charge

Flat Installation Charges apply when a customer requests new noncomplex wire and jack installation or requests existing noncomplex wire and jack moves, changes, removals, rearrangements, replacements or pre-wiring.

Material is included in each time increment charge.

Flat Jack Installation Charge	ICB
Per order, per premises	ICB
- 1st Jack	ICB
- Each Additional, Prewired	ICB
- Each Additional, Unwired	ICB
Flat Wire Installation Charge	ICB
Per wall, per wire pull, Residence	ICB
Flat Wire Installation Charge	ICB
Per wall, per wire pull, business	ICB

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 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE
 

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Section 3 - CONNECTION CHARGES (cont'd)

## 3.4 CHARGES ASSOCIATED WITH PREMISES VISIT (cont'd)

## 3.4.3 Inside Wire Maintenance and Installation (cont'd)

## B. Flat Inside Wire Maintenance Charge ICB

The Flat Inside Wire Maintenance Charge applies when a customer requests noncomplex wire and jack maintenance and does not subscribe to the Inside Wire Maintenance Option. Material is included in the Flat Time and Materials Charge.

Per Premises Initial Visit Charge, Residence:	\$26.00
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Per Premises Initial Visit Charge, Business	\$37.25
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Work Charge –Residence & Business	\$11.00
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(each 15 minute segment or fraction thereof of billable time required to complete the work. Additional Work Charges do not begin until they exceed 5 minutes.)

## C. Monthly Inside Wire Maintenance Option

The Monthly Inside Wire Maintenance Option provides subscribers paying a monthly fee with ongoing maintenance of noncomplex wire and jack. Premises Visit Charges and Time and Material Charges are waived for maintenance work provided under the terms of the Monthly Inside Wire Maintenance Option.

Inside Wire Monthly	Business	Residence
Maintenance Option	\$8.50 I	\$5.50

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 3 - CONNECTION CHARGES (cont'd)

## 3.4 CHARGES ASSOCIATED WITH PREMISES VISIT (cont'd)

## 3.4.4 Limits on Liability

The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of any installation so provided.

The Company shall not be liable for any damages resulting from delays in meeting any service dates due to delays resulting from normal construction procedures. Such delays shall include, but not be limited to, delays in obtaining necessary regulatory approvals for construction, delays in obtaining right-of-way approvals and delays in actual construction work.

The Company is not liable for any defacement of or damage to the premises of a Customer (or authorized or joint user) resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, when such defacement or damage is not the result of negligence or willful misconduct on the part of the agents or employees of the Company.

The Company shall not be liable for any damages whatsoever to property resulting from the installation, maintenance, repair or removal of equipment and associated wiring unless the damage is caused by Company's willful misconduct or negligence.

The Company shall not be liable for any damages whatsoever associated with service, facilities, or equipment which the Company does not furnish or for any act or omission of Customer or any other entity furnishing services, facilities or equipment used for or in conjunction with Teleport Communications Service.

THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 4 - INTRALATA TOLL USAGE AND MILEAGE CHARGES

4.1 GENERAL

4.1.1 Description

IntraLATA toll service is furnished for communication between telephones in different local calling areas within a particular LATA in accordance with the regulations and schedules of charges specified in this Tariff. The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this Tariff.

IntraLATA toll calling includes the following types of calls: direct dialed, calling card, collect, 3rd number billed, special toll billing, requests to notify of time and charges, person to person calling and other station to station calls.

4.1.2 Classes of Calls

Service is offered as two classes: station-to-station calling and person-to-person calling.

- A. Station to Station Service is that service where the person originating the call dials the telephone number desired or gives Metropolitan Telecommunications Corporation of PA LLC operator the telephone number of the desired telephone station or system.
- B. Person to Person Service is that service where the person originating the call specifies to Metropolitan Telecommunications Corporation of PA LLC operator a particular person to be reached, a particular mobile unit to be reached, or a particular station, department or office to be reached. The call remains a person to person call when, after the telephone, mobile telephone, or PBX system has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other agreed upon alternate.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 4 - INTRALATA TOLL USAGE AND MILEAGE CHARGES (cont'd)

4.2 TIMING OF CALLS

- 4.2.1 Unless otherwise indicated, all calls are timed in one minute increments and all calls which are fractions of a minute are rounded up to the next whole minute.
- 4.2.2 for station-to-station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- 4.2.3 for person-to-person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
- 4.2.4 Call timing ends when the calling station "hangs up," thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by Metropolitan Telecommunications Corporation of PA LLC operator.
- 4.2.5 Calls originating in one time period as defined in Section 4.3 and terminating in another will be billed the rates in effect at the beginning of each minute.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 4 - INTRALATA TOLL USAGE AND MILEAGE CHARGES (cont'd)

4.3 TIME PERIODS DEFINED

Unless otherwise indicated in this Tariff, the following time periods apply.

4.3.1 Peak: 7:00 a.m. to, but not including, 7:00 p.m. - Monday through Friday

4.3.2 Off-Peak: 7:00 p.m. to, but not including, 7:00 a.m. - Sunday through  
Friday  
All day Saturday and Sunday  
All Holidays

4.3.3 Holidays include Christmas, New Year's Day, Thanksgiving, Independence Day, and  
Labor Day.

4.3.4 All times refer to local time.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 4 - INTRALATA TOLL USAGE AND MILEAGE CHARGES (cont'd)

4.4 REGULATIONS AND COMPUTATION OF MILEAGE

Calls for which rates are mileage sensitive are rated on the airline distance between the originating rate center and the terminating rate center.

4.4.1 Originating Rate Center

A customer's primary local exchange number includes an NXX code that is associated with a specific rate center. The originating point of all calls charged to that customer's account should be the location of the customer's rate center.

4.4.2 Terminating Rate Center

The terminating point for all calls shall be the location of the local rate center associated with the called number.

4.4.3 Calculation of Mileage

Usage charges for all mileage sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call. The serving wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between any two-rate centers is determined as follows:

## LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

Section 4 - INTRALATA TOLL USAGE AND MILEAGE CHARGES (cont'd)

## 4.4 REGULATIONS AND COMPUTATION OF MILEAGE (cont'd)

## 4.4.3 Calculation of Mileage (cont'd)

Airline mileage, where mileage is the basis for rating calls, is obtained by using the "V" and "H" coordinates assigned to each rate center and contained in NECA FCC Tariff No. 4 or successor Tariffs. To determine the airline distance between any two locations, proceed as follows:

- A. Obtain the "V" and "H" coordinates for each location. The "V" coordinate is the first four digits in the "VH" column. The "H" coordinate is the next four digits.
- B. Obtain the difference between the "V" coordinates of each of the locations. Obtain the difference between the "H" coordinates.
- C. Square each difference obtained in step b., above.
- D. Add the square of the "V" difference and the "H" difference obtained in step c., above.
- E. Divide the sum of the square by 10. Round to the next higher whole number if any fraction is obtained.
- F. Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

$$\text{Formula: } \frac{\sqrt{(V_1 - V_2)^2 + (H_1 - H_2)^2}}{10}$$

V 10

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 4 - INTRALATA TOLL USAGE AND MILEAGE CHARGES (cont'd)

## 4.5 CALL CHARGES

Rates are based on the duration of the call as measured according to Section 4.2 above, time of day rate period of the call as described in Section 4.3 and the airline mileage between points of the call as described in Section 4.4. In addition, where live or automated operator assistance is required for call completion or billing, a per call service applies.

Charges for all classes of calls may be to the calling station, to the called station when the called party agrees to accept the charges, to an authorized telephone number, which is not the called station or the calling station (3rd number billing), or to an authorized calling card.

## 4.5.1 Residential Usage Charges

A.	Dial Station	\$0.069 p/minute
		All hours of the day for any give mileage

## 4.5.2. Business Usage Charges

A.	Dial Station	\$0.069 p/minute
		All hours of the day for any give mileage

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 4 – INTRALATA TOLL USAGE AND MILEAGE CHARGES (cont'd.)

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES

## 5.1 CUSTOM CALLING SERVICE-RESIDENCE &amp; BUSINESS

## 5.1.1. GENERAL

- A. The customer of record will be responsible for all rates and charges associated with services as described in this section. The customer of record will be charged for all services activated on his/her service and/or charged the applicable monthly subscription rate for each line on which these services are provided. Residence Customers who subscribe to Intercom Deluxe Service will receive Three-way Calling capability as part of the service offering and will not receive a separate charge for Three-way Calling. Customers who subscribe to Forward Deluxe will not be charged separately for Call Forwarding Variable.
- B. A customer served by a switching machine in an appropriately equipped office may request to have his/her line(s) made inoperable for usage services capability. The customer has the option to request deactivation of usage service capability on a per service basis or to request deactivation of usage service capability for all usage services. All capability for this service or services is removed from the line(s) at no charge. Should the customer subsequently request to reactivate usage services capability, a Service Reactivation Product/Service Charge applies per line regardless of the number of services reactivated. Services to which these provisions are applicable are: Return Call (\*69), Block, and Call Trace.
- C. When a customer who is using blocking hears an Anonymous Call Rejection announcement, the call will not be rated as a completed call.
- D. The live operator surcharge will be waived for victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).
- E. Appropriate measured local use charges and/or toll charges apply to each call forwarded, conference, or made beyond the local calling area of the line with which the Custom Calling Service is associated. These charges are in addition to the monthly subscription or usage rate of the applicable Custom Calling Service.

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Tariff-Telephone Pa. P.U.C. No. 1  
2<sup>nd</sup> Revised Page No. 55  
Canceling 1<sup>st</sup> Revised Page No. 55

Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

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Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

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## LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

## 5.1 CUSTOM CALLING SERVICE-RESIDENCE-RESIDENCE &amp; BUSINESS (cont'd)

## 5.1.3. MONTHLY RATES (SUBSCRIPTION)

- A. The following monthly rates, and the nonrecurring Product/Service Charges specified in Section 3 preceding, apply to subscription Custom Calling Services and are in addition to the rates and charges applicable to the associated service.

1. <u>Verizon Pennsylvania Service Area</u>	Individual Monthly Rates	
	<u>Residence</u>	<u>Business</u>
Big Deal, The, per line	\$19.99 <sup>3</sup>	n/a
Call Block, per line	\$6.50	\$6.25
Call Forwarding-Busy Line, per line <sup>3</sup>	\$4.90	\$3.50
Call Forwarding-Busy Line and Don't Answer, per line	\$4.90	\$10.25 (I)
Call Forwarding-Don't Answer, per line <sup>3</sup>	\$4.90	\$12.25 (I)
Call Forwarding Variable, per line	\$11.99	\$16.75 (I)
Call Manager, per line	\$12.99 <sup>3</sup>	n/a
Call Waiting, per line	\$11.99	\$16.75 (I)
Caller D, per line <sup>3</sup>	\$10.20	\$11.50
Caller D With Name, per line	\$13.95	\$18.00
Call Intercept	\$11.99 <sup>4</sup>	
Call Gate	\$8.30 <sup>3</sup>	\$4.00
Home Intercom, per line	\$5.15 <sup>3</sup>	n/a
Distinctive Ring Service		
First Dependent Number, per line	\$11.99 <sup>4</sup>	\$12.00
Second Dependent Number, per line	\$11.99 <sup>4</sup>	\$7.25
Intercom Deluxe Service, per line	\$10.40	n/a
Priority Call, per line	\$7.10 <sup>3</sup>	\$3.50
Return Call (69*), per line <sup>1</sup>	\$11.99 <sup>4</sup>	\$11.50
Automatic Recall (*66), per line <sup>1</sup>	\$10.10 <sup>4</sup>	\$6.00
Select Forward, per line	\$6.80	\$5.25
Three-Way Calling, per line	\$11.99	\$15.00 (I)
Forward Deluxe Service, per line	\$9.60	\$12.50
DID Numbers – each block of 20 <sup>2</sup>	n/a	\$7.00
Speed Dialing (30 Numbers) <sup>4</sup>	\$9.94	\$6.50
Speed Dialing (8 Numbers) <sup>4</sup>	\$9.10	\$5.00
Remote Call Forwarding	NA	\$47.50 (I)

<sup>1</sup>A monthly charge of \$0.50 will apply per line for Blocking Service that prevents the use of Return Call – per activation or Automatic Recall – per activation.

<sup>2</sup>Installation charge of \$140.00 will apply for initial block of 20 numbers ordered.

Installation charge of \$15.00 will apply for each subsequent block of 20 numbers ordered by the customer.<sup>3</sup>This service is grandfathered and no longer available to new customers.<sup>4</sup> For residence customers: limited to customers of record as of June, 2012.

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## LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

## 5.2 CUSTOM CALLING SERVICE-RESIDENCE-RESIDENCE &amp; BUSINESS (cont'd)

## 5.1.3. MONTHLY RATES (SUBSCRIPTION) (cont'd)

## A. (cont'd)

1. Verizon Pennsylvania Service Area

<u>Per Use Features</u>	<u>Residence</u>	<u>Business</u>
Automatic Recall (*66)	\$0.75	\$2.00
Call Trace	\$3.00	\$3.00
Call Block	\$0.50	\$0.50
Return Call (*69)	\$0.75	\$2.00
Three-Way Calling	\$0.75	\$2.00

2. Verizon North Service Areas

	<u>Individual Monthly Rates</u>	
	<u>Residence</u>	<u>Business</u>
Anonymous Call Block, per line	\$3.00	\$2.00 I
Anonymous Call Block with Caller ID - Number, per line	\$10.20	\$10.00
Anonymous Call Block with Caller ID - Name and Number, per line	\$10.95	\$12.75 I
Automatic Busy Redial, per line	\$8.80	\$6.00 I
Automatic Call Return, per line	\$9.99	\$6.00 I
Call Block, per line	\$5.10	\$5.00 I
Call Forwarding-Busy Line, per line	\$3.80	\$2.50 I
Call Forwarding-Busy Line and Don't Answer, per line	\$3.80	\$4.75 I
Call Forwarding-Don't Answer, per line	\$3.80	\$4.25 I
Call Forwarding Variable, per line	\$9.99	\$12.25 I
Call Waiting, per line	\$8.29	\$12.75 I
Caller ID with Number, per line	\$10.20	\$11.75 I
Caller ID with Name, per line	\$11.95	\$16.25 I
Distinctive Ring Service		
First Dependent Number, per line	\$9.99	\$9.50 I
Second Dependent Number, per line	\$9.99	\$6.00 I

DID Numbers – each block of 20<sup>1</sup> n/a \$3.05<sup>1</sup>Installation charge of \$207.00 will apply for each block of 20 numbers ordered by the customer.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

## 5.3 CUSTOM CALLING SERVICE-RESIDENCE-RESIDENCE &amp; BUSINESS (cont'd)

## 5.1.3. MONTHLY RATES (SUBSCRIPTION) (cont'd)

## A. (cont'd)

2. Verizon North Service Areas

	Individual Monthly Rates	
	<u>Residence</u>	<u>Business</u>
Priority Call, per line	\$4.00	\$5.00
Select Forward, per line	\$7.00	\$6.00
Speed Calling 8, per line	\$5.20	\$3.00
Speed Calling 30, per line	\$7.94	\$4.00
Three-Way Calling, per line	\$9.99	\$7.75
Remote Call Forwarding – per path (C)	NA	\$23.13 (I)
<u>Per Use Features<sup>1</sup></u>		
Call Trace	\$1.00	\$2.00
Call Block	\$0.75	\$2.00
Return Call (*69)	\$0.75	\$2.00
Three-Way Calling	\$0.75	\$2.00

<sup>1</sup> The maximum monthly charge is \$12.00 per line for the following per use features: Call Block, Return Call and Three-Way Calling. The maximum monthly charge is \$5.00 per line for the following per use feature: Call Trace.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 5 – SUPPLEMENTAL CHARGES (cont'd)

5.1 CUSTOM CALLING SERVICES- RESIDENCE & BUSINESS (cont'd)

5.1.3 MONTHLY RATES (SUBSCRIPTION) (cont'd)

A. (cont'd)

3. Brightspeed of Pennsylvania formerly United Tel. of Pennsylvania (C)

Individual Monthly Rate  
 Business

Anonymous Call Rejection	\$6.25
Call Forwarding Basic	\$6.56
Call Forwarding Don't Answer	\$2.81
Call Forwarding Busy Line	\$2.81
Call Waiting	\$7.81
Talking Call Waiting	\$12.50
Call Waiting with Options	\$6.25
Caller ID- Name and Number	\$11.88
Distinctive Ring, per Secondary Number (Limit 3)	\$6.56
Inside Wire Maintenance Plan	\$8.50
Feature Package - Call Manager	\$31.25
Feature Package - Classics	\$31.25
Feature Package - Essentials	\$27.50
Feature Package – In Touch with Call Return	\$21.25
Feature Package – In Touch with Call Forwarding	\$22.50
Feature Package – Priority Call Forwarding	\$20.00
Hot Line & Warm Line	\$6.25
Select Call Rejection (Max List of 12)	\$6.25
Select Call Ring (Max List of 12)	\$6.25
Select Call Forward (Max List of 12)	\$56.25
Select Call Acceptance (Max List of 12)	\$6.25
Speed Calling (30-Code)	\$7.50
Speed Calling (8-Code)	\$6.25
Three-Way Calling	\$6.25
Unlimited Call Return	\$6.25
Unlimited Repeat Dialing	\$6.25
Toll Restriction 1*, 0, 0+, 1, 411, 1+555-1212, 976	\$5.00
Remote Call Forwarding, Each Path	\$20.00

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COMPETITIVE LOCAL EXCHANGE CARRIER

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## Section 5 - SUPPLEMENTAL CHARGES, (cont'd)

## 5.1 CUSTOM CALLING SERVICES- RESIDENCE &amp; BUSINESS (cont'd)

## 5.1.3 MONTHLY RATES (SUBSCRIPTION) (cont'd)

## A. (cont'd)

3.1 Brightspeed of Pennsylvania formerly United Tel. of Pennsylvania (C)

The following services are billed to the subscriber on a 'per use' rate.

	<u>Per Use Business</u>
Call Trace	\$6.00
Three-Way Calling	\$2.25
Automatic Callback (*66)	\$2.50
Automatic Recall (*69)	\$2.50
Automatic Recall Level II Activation	\$2.50

COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

## 5.1 CUSTOM CALLING SERVICE -RESIDENCE &amp; BUSINESS (cont'd)

## 5.1.3. MONTHLY RATES (SUBSCRIPTION) (cont'd)

## A. (cont'd)

## 3.2 Citizens Telecommunications of New York Service Areas Business

Call Waiting/Cancel Call Waiting	\$2.27
Anonymous Call Rejection, Per Line	\$2.00
Call Forwarding,	\$2.02
Three-Way Calling	\$3.79
Speed Calling (8-Code)	\$2.27
Speed Calling (30-Code)	\$3.54
Call ID, Per Line	\$7.50
Call ID - Number & Name, Per Line	\$9.50
Call Return	\$4.50
Busy Redial	\$4.50
Selective Call Rejection	\$4.50
Selective Call Waiting	\$3.00
Touch Calling	\$2.65

	<b>Per</b>
<b>Usage Sensitive Features</b>	<b>Use</b>
Call Return	\$0.75
Busy Redial	\$0.75

## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

## 5.1 CUSTOM CALLING SERVICE -RESIDENCE &amp; BUSINESS (cont'd)

## 5.1.3. MONTHLY RATES (SUBSCRIPTION) (cont'd)

## A. (cont'd)

## 3. 3 Citizens Telephone Company of Kecksburg Service Areas Business

Call Waiting/Cancel Call Waiting	\$3.25
Touch-Tone	\$.50
Call Forwarding,	\$3.00
Three-Way Calling	\$3.00
Speed Calling (8-Code)	\$1.00
Speed Calling (30-Code)	\$2.00
Selective Call Forwarding	\$4.00
Rotary (Hunting) – per line or trunk	\$2.00
Call Forward Busy	\$2.00
Call Forward Don't Answer	\$2.00
Personal Toll Security Code	\$3.00
Remote Call Forwarding	\$5.00
Caller ID	\$8.00
Caller ID Name	\$9.00
Call Return	\$4.00
Busy Redial	\$3.00
Selective Ringing	\$3.00
Distinctive Ringing 1 <sup>st</sup> line	\$4.00
Distinctive Ringing 2 <sup>nd</sup> line	\$4.00
	<b>Per</b>
<b>Usage Sensitive Features</b>	<b>Use</b>
Call Trace	\$1.00



## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

## 5.1 CUSTOM CALLING SERVICE -RESIDENCE &amp; BUSINESS (cont'd)

## 5.1.3. MONTHLY RATES (SUBSCRIPTION) (cont'd)

## A. (cont'd)

## 3. 4 Frontier Commonwealth Service Areas Business

Call Waiting/Cancel Call Waiting	\$11.25
Call Screening	\$7.49
Call Forwarding	\$9.06
Three-Way Calling	\$9.06
Speed Calling (8-Code)	\$3.75
Customized Tele. Number (Gold Number)	\$3.75
Call Forward Busy/Don't Answer	\$9.06
Personal Ringing, per line	\$7.44
Fixed Call Forwarding (Remote Call Forwarding)*	\$32.50 (I)
Call Forward Deluxe (Ultra Call Forward)	\$6.25
Caller ID -Number Only (T)	\$12.49
Caller ID Name	\$17.50
Call Return	\$6.25
Busy Redial	\$5.00
Priority Call	\$5.63
Call Block	\$5.63
Selective Call Forwarding	\$5.63
<b>Usage Sensitive Features</b>	<b>Per Use</b>
Call Return	\$4.00
Busy Redial	\$4.00
Call Trace	\$7.19
Three Way Calling	\$4.00

Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

### 5.1.3. MONTHLY RATES (SUBSCRIPTION) (cont'd)

3.5 Frontier Communications of Breezewood, Frontier Communication of Canton, Frontier Communications of Lakewood, Frontier Communications of Oswayo River and Frontier Communications of Pennsylvania

$$\begin{array}{c} \text{(I)} \\ \vdots \\ \text{(I)} \\ \text{(I)} \\ \vdots \\ \text{(I)} \end{array}$$

COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

5.1 CUSTOM CALLING SERVICE -RESIDENCE & BUSINESS (cont'd)

5.1.3. MONTHLY RATES (SUBSCRIPTION) (cont'd)

A. (cont'd)

3. 6 Reserved for Future Use

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C

## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

## 5.1 CUSTOM CALLING SERVICE -RESIDENCE &amp; BUSINESS (cont'd)

## 5.1.3. MONTHLY RATES (SUBSCRIPTION) (cont'd)

## A. (cont'd)

## 3. 7 Windstream Pennsylvania, LLC. - Service Areas Business

<b>Features</b>	<b>Monthly</b>	<b>Features</b>	<b>Monthly</b>
Call Forwarding	\$8.74	Caller ID on Call Waiting	\$3.74
Three-Way Calling	\$8.74	Caller ID Deluxe	\$13.75
Call Waiting	\$8.74	Revert Call	\$3.74
Ring Plus I	\$8.74	Rotary Trunk (per trunk)	\$4.99
Ring Plus II	\$9.99		
Ring Plus III	\$11.24	<b>Usage Sensitive Features</b>	<b>Per Use</b>
Enhanced Call Waiting	\$8.74	Call Trace	\$2.50
Speed Calling-8 Number	\$7.49	Call Return	\$2.25
Speed Calling-30 Number	\$8.74	Repeat Call	\$2.25
Call Return	\$7.49	Three Way Calling	\$2.25
Repeat Call	\$7.49	Call Forwarding	\$2.25
Remote Call Forwarding-per path	\$38.75 (C)		
Priority Call	\$8.74		
Select Forward	\$8.74		
Call Reject	\$7.49		
Selective Call Acceptance	\$7.49		
Caller ID	\$12.50		
Call Forward Busy/No Answer	\$8.74		
Call Forward Busy	\$3.74		
Call Forward No Answer	\$3.74		

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## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

## 5.1 CUSTOM CALLING SERVICE -RESIDENCE &amp; BUSINESS (cont'd)

## 5.1.3. MONTHLY RATES (SUBSCRIPTION) (cont'd)

## A. (cont'd)

## 3. 8 Windstream Buffalo Valley, Inc., Conestoga, Inc., D&amp;E Inc. - Service Areas Business

Features	Monthly	Features	Monthly
Call Forwarding	\$7.58	Caller ID Deluxe	\$13.84
Three-Way Calling	\$6.59	Call Forward Remote Activation	\$1.47
Call Waiting	\$7.58	Call Block	\$5.93
Distinctive Ringing	\$7.71	Remote Call Forward, per access path	\$20.00 (I)
		Usage Sensitive Features	Per Use
Call Pick Up	\$2.06	Call Trace	\$3.00
Call Priority	\$4.28	Return Call	\$1.50
Speed Calling-8 Number	\$6.59	Repeat Dial	\$1.50
Speed Calling-30 Number	\$8.56	Three Way Call	\$1.50
Call Trace Per Month	\$5.88		
Repeat Dial	\$7.25		
Return Call	\$7.91		
Call Reject	\$7.05		
Call Transfer <sup>1</sup>	\$3.47		
Caller ID	\$11.86		
Call Forward Busy	\$3.29		
Call Forward No Answer	\$3.29		
Call Forward Busy/No Answer	\$3.95		
Select Accept	\$4.71		
Selective Call Forwarding	\$5.60		

<sup>1</sup> Call Transfer is grandfathered and is only available to existing customers at existing locations.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

5.1 CUSTOM CALLING SERVICE -RESIDENCE & BUSINESS (cont'd)

5.1.3. MONTHLY RATES (SUBSCRIPTION) (cont'd)

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Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

### 5.1.3. MONTHLY RATES (SUBSCRIPTION) (cont'd)

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

5.1. CUSTOM CALLING SERVICE-RESIDENCE-RESIDENCE & BUSINESS (cont'd)

5.1.3. MONTHLY RATES (SUBSCRIPTION) (cont'd)

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C

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Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

### 5.1.3. MONTHLY RATES (SUBSCRIPTION) (cont'd)

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

5.1 CUSTOM CALLING SERVICE-RESIDENCE & BUSINESS (cont'd)

5.1.3. MONTHLY RATES (SUBSCRIPTION) (cont'd)

C

C

Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

### 5.1.3. MONTHLY RATES (SUBSCRIPTION) (cont'd)

Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

5.1.3. MONTHLY RATES (SUBSCRIPTION) (cont'd)

C

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

## 5.1 CUSTOM CALLING SERVICE-RESIDENCE &amp; BUSINESS (cont'd)

## 5.1.5 Description of Features

The following central office-based call management services are available to individual line customers where Telephone Company facilities and customer configuration permit:

A. Call Waiting

Call Waiting permits the customer engaged in a call to receive a tone signal indicating a second call is waiting, and by operation of the switchhook to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook. Where facilities permit, Tone Block is automatically included with Call Waiting. Tone Block permits Call Waiting subscribers to deactivate Call Waiting prior to initiating a call. The customer deactivates Call Waiting by dialing a special code. The Call Waiting will be automatically reactivated when the call or call attempt is terminated. There is no additional charge for the Tone Block feature of Call Waiting. Call Waiting is available to individual line customers by monthly subscription, which provides unlimited use.

B. Call Forwarding1. Call Forwarding Variable (Subscription)

Call Forwarding Variable permits the customer to automatically transfer all incoming calls to a telephone number at another local or toll location. The customer activates Call Forwarding Variable by dialing a special code followed by the telephone number of the location to which calls are to be transferred. The service may be deactivated by dialing another code. The customer must activate and deactivate this service from the station forwarding the calls. The customer may still make outgoing calls while Call Forwarding Variable is active, even while a transferred call is in progress. Calls cannot be answered at the base station while Call Forwarding Variable is active. Call Forwarding Variable is available to individual line customers by monthly subscription, which provides unlimited use of the service.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

## 5.1 CUSTOM CALLING SERVICE-RESIDENCE (cont'd)

## 5.1.5 Description of Features (cont'd)

B. Call Forwarding (cont'd)2. Call Forwarding-Busy Line, Don't Answer

Call Forwarding-Busy Line, Don't Answer (CF-BL, DA) is a service offering that consists of two separate features, Call Forwarding-Busy Line (CF-BL) and Call Forwarding-Don't Answer (CF-DA). On a monthly basis customers may subscribe to one feature or to both features combined. This offering is available to individual line Residence and Business customers, excluding Exchange Access Lines associated with Direct Inward Dialing, WATs, Centrex (see PA Informational Tariff for Centrex provisioning), Pay Telephone Lines, Mobile service or other services as determined by the Telephone Company. CF-DA is a Remote Change Service.

Call Forwarding-Busy Line

This feature allows incoming calls to a line that is busy to be forwarded to another line specified by the customer.

Call Forwarding-Don't Answer

This feature allows incoming calls to a line that is not answered a after a specific number of rings designated by the customer and within parameters defined by The Telephone Company to be forwarded to another line specified by the customer.

Call Forwarding-Busy Liner Don't Answer features are furnished from central offices where facilities are available, as determined by the Telephone Company. Certain restrictions as to the telephone number to which calls may be forwarded may apply. When calls are forwarded to other services, restrictions or regulations governing those services are applicable. CF-DA is a Remote Change Service.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

## 5.1 CUSTOM CALLING SERVICE-RESIDENCE (cont'd)

## 5.1.5 Description of Features (cont'd)

B. Call Forwarding (cont'd)2. Call Forwarding-Busy Line, Don't Answer (cont'd)

At the time service is ordered, the customer will specify the telephone number to which calls will be forwarded (fixed arrangement) and in the case of CF-DA, the number of rings at the called number before the calls are to be forwarded. When both features are provided, the number to which calls are forwarded may be different for each feature.

Once CF-BL or CF-DA are installed, they will remain in effect until changed by the customer. Any change in the numbers to which the calls are forwarded will require a change order(s) for which the appropriate Product/Service charge will apply.

For CF-DA, the number of rings is subject to limitations as determined by the Telephone Company. Where available, a customer may change the number of rings by calling into a Remote Access Directory Number at no charge. Customer requests for the Telephone Company to change the number of rings are subject to a Product/Service charge. A customer may request that Remote Change capability be blocked from their line at no charge.

It is the responsibility of the CF-BL, DA customer to obtain the necessary permission from the customer to whom the calls will be forwarded.

For each call forwarded, measured local use or toll charges based on the customer's class of service will apply to the line on which CF-BL, DA is installed.



LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

## 5.1 CUSTOM CALLING SERVICE-RESIDENCE (cont'd)

## 5.1.5 Description of Features (cont'd)

C. Forward Deluxe Service

Forward Deluxe Service combines Call Forwarding Variable with remote access capability. In addition to the current Call Forwarding Variable feature access method, Forward Deluxe Service provides customers access from any touch-tone or tone-signaling-capable telephone. The customer will dial a Remote Access Directory Number (RADN) and then be guided by voice prompts to enter required information, including a Personal Identification Number (PIN). Calls forwarded by this feature may be subject to local or toll charges as appropriate. Forward Deluxe Service is only offered on a monthly subscription basis. Forward Deluxe is a Remote Change Service.

D. Three-Way Calling

Three-Way Calling permits the customer, by operation of the switchhook, to place an existing call on hold, dial the telephone number of a third party and establish a local or toll three-way conference call. The customer may talk privately with the third party before establishing the three-way connection and may disconnect the third party to re-establish the original connection. The customer's line establishing the conference call must remain open for the duration of the call or the connection for all callers will be terminated. In addition, where facilities permit, Three-Way Calling may be used by a customer who has Call Waiting with Tone Block to deactivate Call Waiting during a call. Customers can either pay per use so that a separate charge applies to each activation of this service; or subscribe to the service and incur a monthly charge for unlimited use.

E. Home Intercom

Home Intercom allows telephone extensions sharing the same telephone number to be used as an intercom system. This service permits the user to signal other extensions sharing the same telephone number by dialing the telephone number associated with the residence customer's access line. When a Home Intercom call is initiated, all extensions ring with a distinctive ringing pattern. Home Intercom functions on Touch-Tone or dial pulse equipped access lines and will be provided to individual line residence customers by monthly subscription only.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

## 5.1 CUSTOM CALLING SERVICE-RESIDENCE (cont'd)

## 5.1.5 Description of Features (cont'd)

F. Intercom Deluxe Service

Intercom Deluxe Service provides the following capabilities in addition to the Home Intercom feature: a) Intercom Code Dialing which permits the user to initiate intercom calls by dialing one of two available activation codes for a distinctive ringing pattern instead of dialing the telephone number of the user's access line; b) Selective Call Transfer which permits the user to transfer an outside call to an extension by dialing one of the two activation codes provided with Intercom Code Dialing for distinctive ringing; c) Call Hold which permits the user to place an outside call on hold by dialing an activation code, hang up the telephone to consult privately with other household members or to continue the call from another extension; d) Three-Way Calling capability (same as the Three-Way Calling feature description in A.3. preceding). Intercom Deluxe Service will be provided to individual line residence customers by monthly subscription only.

G. Distinctive Ring Service

Distinctive Ring Service enables an individual line subscriber to have up to two telephone numbers (referred to as "Dependent" numbers) assigned to one dial tone line in addition to the main number (referred to as the "Master" number). Each number when dialed will result in a distinctive ring which facilitates the ability of the customer to determine which number is being called. Where facilities permit, a distinctive Call Waiting tone for each telephone number will be provided for customers who subscribe to Distinctive Ring Service and Call Waiting. Distinctive Ring Service is associated with incoming calls only and does not provide a separate dial tone line to place outgoing calls. Distinctive Ring Service is only offered on a monthly subscription basis.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

## 5.1 CUSTOM CALLING SERVICE-RESIDENCE (cont'd)

## 5.1.5 Description of Features (cont'd)

The following central office-based call management services forward the calling party's number to the terminating end, where facilities permit. The services work only on calls that originate from and terminate to appropriately equipped offices. These services provide a variety of subscription and usage-sensitive priced, user-programmable features that manage calls based on customer input directions to the network. These services are automatically available to any single line customer connected to the appropriately equipped offices. The customer has various billing and/or blocking options for the use of these services.

H. Return Call (\*69)

This service allows a customer to return the most recent incoming call and hear an announcement of the last telephone number that called. To activate Return Call (\*69), the customer dials a code, then hears an announcement of the telephone number of the last party that called. If the customer wishes to return the call right away, voice prompts will instruct the customer to dial a certain digit and the call will automatically be returned.

If the called line is found to be busy, a 30-minute queuing process begins. The customer is then given an indication that the network will attempt to set up the call when the called line is idle. The network periodically tests the busy/idle status of the called line until both lines are found idle or the queuing process expires.

If a caller uses per call or line blocking, a called party who activates Return Call (\*69) will not receive the voiceback of the calling party's telephone number and will not be able to return the call through the use of Return Call (\*69) Service.

A Return Call (\*69) activation is considered complete and billable after the feature is activated by dialing the first code, regardless of whether or not the call is returned, except in cases where the calling number is not available from the network (e.g., calls from areas not equipped to provide this service) or the originating caller is using per call or line blocking.

All telephone numbers, including Non-Published and Non-Listed telephone numbers will be announced to a Return Call (\*69) user unless blocked on the originating end.

Customers can either pay per use so that a separate charge applies to each activation of this service; or subscribe to the service and incur a monthly charge for unlimited use.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

## 5.1 CUSTOM CALLING SERVICE-RESIDENCE (cont'd)

## 5.1.5 Description of Features (cont'd)

I. Priority Call

This service provides one distinctive audible signal to the called customer when a call from one of up to six prespecified telephone numbers. Through an interactive dialing sequence, the customer creates a screening list of up to six telephone numbers in the switching machines. This list can only be created from and for telephone numbers located in appropriately equipped offices. When a call arrives from one of the prespecified telephone numbers, the Priority Call rings distinctively. If the called customer subscribes to Call Waiting, and the call arrives while the line is busy, the Call Waiting tone has a distinctive pattern. For calls from a dial tone line with multiline hunting, the distinctive signal is only produced when the main telephone number has been entered in the screening list.

Customers can either incur a daily usage charge that applies for each day the Priority Call list is active; or subscribe to the service and incur a monthly charge for unlimited use.

J. Select Forward

This service allows the customer to select a maximum of six telephone numbers for forwarding. The customer activates this service by dialing a code to create a screening list via an interactive dialing sequence. This list can only be created from and for telephone numbers located in appropriately equipped offices. Only calls from those telephone numbers in the screening list may be forwarded to the designated telephone number.

For calls from a line within multiline hunting, the call is selectively forwarded only where the main telephone number has been entered in the screening list.

Customers can either incur a daily usage charge that applies for each day the list is active, or subscribe to the service and incur a monthly charge for unlimited use.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

## 5.1 CUSTOM CALLING SERVICE-RESIDENCE (cont'd)

## 5.1.5 Description of Features (cont'd)

K. Call Block

This service gives the customer the ability to prevent future calls from specific telephone numbers and can be activated after receipt of an unwanted call or after entering a telephone number from which the calling party does not wish to receive future calls. To activate the service, the Call Block customer regains dial tone and dials a code, which creates a screening list for a maximum of six numbers. This list can only be created from and for telephone numbers located in appropriately equipped offices. Further calls to the Call Block customer from telephone numbers in the screening list are connected to an announcement stating that the called party is not accepting calls and the Call Block customer's telephone does not ring.

For calls from a line within multiline hunting, the call is blocked only where the main telephone number has been entered in the screening list.

Customers can either incur a daily usage charge that applies for each day the list is active; or subscribe to the service and incur a monthly charge for unlimited use.

L. Call Trace

This service allows a called party to initiate an automatic trace of the last call received. Call Trace is available on a usage basis only. After receiving the call which is to be traced, the customer dials a code and the traced telephone number is automatically sent to the Telephone Company. The customer using Call Trace is required to contact the Telephone Company for further action. The customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

## 5.1 CUSTOM CALLING SERVICE-RESIDENCE (cont'd)

## 5.1.5 Description of Features (cont'd)

M. Caller ID Service

Caller ID is an optional service which allows a customer to see the telephone number of incoming calls. The calling telephone number will be displayed on a customer-provided display unit. The calling telephone number will be displayed between the first and second rings. All telephone numbers, including Non-Published and Non-Listed telephone numbers, will be displayed unless blocked on the originating end. When a calling party is using blocking, the Caller ID subscriber will receive an indication that the number is blocked.

In addition to the ability to see the telephone number of incoming calls, Caller ID Service may also, as facilities permit, provide a customer with the ability to reject calls from callers who have chosen to block the passage of their telephone numbers on outgoing calls. This feature, called Anonymous Call Rejection (ACR), can be activated or deactivated as the Caller ID subscriber desires by dialing specific codes. When initially provided, ACR is deactivated. ACR will remain on or off until the customer makes a change. When a caller, who has blocked the passage of his/her telephone number, calls a Caller ID subscriber who has activated ACR, he/she will receive an announcement that the customer is not accepting calls from callers who are blocking their telephone number. In addition, in this situation, the Caller ID subscriber's telephone will not ring.

Caller ID Service is available to customers by monthly subscription only, which provides unlimited use of the service.

N. Caller ID With Name Service

Caller ID With Name is an optional service which, in addition to providing the same capabilities as Caller ID, allows a customer to see the main listed name associated with the telephone number of incoming calls. All telephone numbers, including Non-Published and Non-Listed telephone numbers, will be displayed unless blocked on the originating end. When a calling party is using blocking, the Caller ID With Name subscriber will receive an indication that the name and number are blocked.

Caller ID With Name may also, as facilities permit, provide a customer with Anonymous Call Rejection, the feature that provides the ability to reject calls from callers who have chosen to block the passage of their telephone numbers and associated main listed names on outgoing calls.

Caller ID With Name Service is available to customers by monthly subscription only, which provides unlimited use of the service.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

## 5.1 CUSTOM CALLING SERVICE-RESIDENCE (cont'd)

## 5.1.5 Description of Features (cont'd)

O. Blocking

A calling party may block the passage of his/her telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to Custom Calling Services that utilize Signaling System 7 (SS7) technology. Blocking will also prevent call completion through the use of Return Call (\*69) Service.

Customers have two blocking options as follows:

1. Per-Call Blocking

To activate per-call blocking, a customer dials a special code prior to placing a call. Blocking will be activated for that outgoing call only. There is no charge for using per-call blocking, and it is provided on an unlimited basis. Per-call blocking is available to all customers in MetTel's serving territory.

2. Line Blocking

Line Blocking must be added to a customer's line by contacting the Telephone Company's business office and having a service order issued. All calls are automatically blocked when a customer subscribes to line blocking unless the blocking feature is deactivated. If a customer subscribes to line blocking, he/she can deactivate blocking by dialing a special code prior to placing a call. Blocking will be deactivated for that outgoing call only. As facilities permit, a line blocking customer will be provided with a separate code to deactivate blocking, which is different from the per-call blocking code. Where this separate code is not available, the code for per-call blocking and the code to deactivate line blocking will be the same. Line blocking is available to all customers in MetTel's serving territory.

Customers who use either per-call blocking or line blocking may be unable to complete calls to Caller ID/Caller ID With Name subscribers who have activated the Anonymous Call Rejection feature of Caller ID/Caller ID With Name

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES, (cont'd)

## 5.2 CUSTOMER REQUESTED SERVICE SUSPENSIONS

- 5.2.1 At the request of the customer Metropolitan Telecommunications Corporation of PA LLC will suspend incoming and outgoing service on the customer's access line for a period of time not to exceed one year. The equipment is left in place and directory listings are continued during the suspension period without change. At the customer's request Metropolitan Telecommunications Corporation of PA LLC will provide the customer with an intercept recording referring callers to another number.
- 5.2.2 Metropolitan Telecommunications Corporation of PA LLC will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

Period of SuspensionCharge

- First Month or Partial Month

Regular Monthly Rate (no reduction)

- Each Additional Month  
(up to the one year limit)

1/2 Regular Monthly Rate

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES (cont'd)

## 5.3 CENTREX SERVICE FEATURES

## 5.3.1 General

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability; features may not be available with all classes of service. Transmission levels may not be sufficient in all cases.

## 5.3.2 Description of Features

## A. Camp On

This feature allows the switch to observe that a wanted line is busy, wait until it is free, then automatically and immediately connect the calling line that has been waiting.

## B. Call Pickup

This feature allows a user to answer any call within an associated preset pickup group. If more than one line in the pickup group has an unanswered incoming call, the call to be answered is selected by the switching system. Call Pickup answers a call that has been directed to another station within the same preset Call Pickup group.

## C. Call Transfer - All Calls

Call Transfer allows a station user to transfer an established call to another station. The station from which the call is transferred will be assessed any long distance charges incurred as a result of the transfer.

## D. Directed Call Pickup with Barge-In

This feature answers calls directed to a specific line from any other telephone line in the user group.

## E. Directed Call Pickup without Barge-In

This feature is identical to the Directed Call Pickup with Barge-In except, if the line being picked up has already been answered, the party dialing the pickup code is routed to reorder (i.e., fast busy) rather than permitted to barge in on the established connection and create a three-way call.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES (cont'd)

## 5.3 CENTREX SERVICE FEATURES (cont'd)

## 5.3.2 Description of Features (cont'd)

## F. Circular Hunting

This feature (similar to regular hunting) is a line hunting arrangement that allows all lines in a multi-line hunt group (MLHG) to be tested for busy, regardless of the point of entry into the group. When a call is to a line in a MLHG, a regular hunt is performed starting at the station associated with the dialed number. It continues to the last station in the MLHG, then proceeds to the first station in the group and continues to hunt sequentially through the remaining lines in the group. Busy tone is returned if the original called station is reached without finding a station that is idle.

## G. Series Completion

This feature is a form of hunting similar to the multiline hunt group hunting and the Call Forwarding Busy Line feature. It allows calls to be made to a busy directory number to be routed to another specified directory number. The series completion hunt begins with the originally dialed member of the series completion group, and searches for an idle directory number from the list of directory numbers.

## H. Account Codes

This feature adds an account number (code) to an Automatic Message Accounting (AMA) and/or Message Detail Recording (MDR) record for assigning customer charges. Metropolitan Telecommunications Corporation of PA LLC will define the number of digits in a customer's account code group.

## I. Terminal Group and Station Restriction

This feature defines a station's network access capability either individually within a Centrex group or for the group as a whole. It defines the Centrex group and what level of access a station will have; i.e., intragroup only, toll restriction, etc.

## J. Uniform Call Distribution

This feature is a hunting arrangement that assigns incoming calls uniformly among the stations in the group.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES (cont'd)

5.3 CENTREX SERVICE FEATURES (cont'd)

5.3.3 Rates and Charges

A. Monthly Rates

Rates for this service are located in Section 7, Business Network Switched Service.

B. Connection Charges

Connection charges may apply when a customer requests connection to one or more features. Orders requested for the same customer account made at the same time for the same premises will be considered one request. These charges may not apply if the features are ordered at the same time as other work for the same customer account at the same premises. Connection charges are located in Section 7.

C. Trial Period

Metropolitan Telecommunications Corporation of PA LLC may elect to offer a free or reduced rate trial of any new Centrex feature(s) to prospective customers within 90 days of the establishment of the new feature. See 5.4, Service and Promotional Trials, below.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES (cont'd)

5.4 SERVICE AND PROMOTIONAL TRIALS

5.4.1 General

Metropolitan Telecommunications Corporation of PA LLC may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential customer to a service not previously subscribed to by the customer.

5.4.2 Regulations

- A. Appropriate notification of the Trial will be made to all eligible customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.
- B. During a Service Trial, the service(s) is provided automatically to all eligible customers, except those customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, customers that do not contact Metropolitan Telecommunications Corporation of PA LLC to indicate they wish to retain the service will be disconnected from the service at no charge.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES (cont'd)

## 5.4 SERVICE AND PROMOTIONAL TRIALS (cont'd)

## 5.4.2 Regulations (cont'd)

- C. During a Promotional Trial, the service is provided to all eligible customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, customers that do not contact Metropolitan Telecommunications Corporation of PA LLC will be disconnected from the service.
- D. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per customer, per premises.
- E. Metropolitan Telecommunications Corporation of PA LLC retains the right to limit the size and scope of a Promotional Trial.
- F. All service and promotional offerings will be filed with the DPU for review and Tariff approval.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES (cont'd)

5.5 RESERVED for FUTURE USE

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C

Section 5 - SUPPLEMENTAL SERVICES (cont'd)

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES (cont'd)

5.6 DIRECTORY LISTING SERVICE

5.6.1 General

For each Customer of Company provided Local Exchange Service, the Company will arrange for the listing of the Customer's mail billing telephone number in the directory(ies) published by the incumbent Local Exchange Company in the area at no additional charge

5.6.2 Primary Directory Listings

One (1) primary listing is provided without extra charge for each main service or for the first number in a group, when two (2) or more main station lines are consecutively operated.

5.6.3 Additional Directory Listings

- A. Charges for additional listings begin on the date the information records are posted and are payable monthly in advance
- B. Additional listing charges are automatically discontinued upon termination of the main service.

5.6.4 Non-Published Telephone Number Service

Non-Published Telephone Number Service provides for the omission or deletion of a Customer's telephone number listing from the directory and is not given out upon request.

5.6.5 Non-Listed Telephone Number Service

A non-listed telephone number is one for which no listing appears in the alphabetical section of the directory. The number is listed in the information records and is given out upon request. A Service Connection Charge as stated in 5.1.3 of this Tariff, applies to the establishment or change of non-listed telephone numbers.



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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 5 - SUPPLEMENTAL SERVICES (cont'd)

## 5.6 DIRECTORY LISTINGS SERVICE (cont'd)

5.6.6 Rates	Monthly Charge
A. Verizon Pennsylvania Service Area	
Primary Service Listing	No Charge
Additional Listings, each	
Business	\$6.00
Residence	\$4.50
Foreign Listing, each	\$6.00
Non-Published Telephone Number service, per line	\$5.75
Non-Listed Telephone Number service, per line	\$5.50
B. Verizon North Service Area	
Primary Service Listing	No Charge
Additional Listings, each	
Business	\$6.00
Residence	\$4.50
Foreign Listing, each	\$6.00
Non-Published Telephone Number service, per line	\$5.75
Non-Listed Telephone Number service, per line	\$5.50
C. <u>Brightspeed of Pennsylvania formerly United Tel. of Pennsylvania</u>	(C)
Business	
Primary Service Listing	No Charge
Additional Listings, each	\$10.63
Foreign Listing, each	\$10.94
Non-Published Telephone Number service, per line	\$12.50
Non-Listed Telephone Number service, per line	\$12.50

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 5 - SUPPLEMENTAL SERVICES (cont'd)

5.6 DIRECTORY LISTING SERVICE (cont'd)

5.6.6 Rates

Monthly

D.	Citizens Telecommunications of New York Service Areas Business		
	Primary Service Listing	No charge	
	Additional Listings, each	\$ .73	
	Non-Published Telephone Number service, per line	\$ .93	
	Alternate/Foreign Listings	\$ .96	
E.	Citizens Telephone Company of Kecksburg Service Areas Business Business		
	Primary Service Listing	No charge	
	Additional Listings, each	\$1.00	
	Non-Published Telephone Number service, per line	\$1.75	
F.	Frontier Communications of Breezewood, Frontier Communications of Canton, Frontier Communications of Lakewood, Frontier Communications of Oswayo River, Frontier Communications of Pennsylvania Service Areas Business		
	Primary Service Listing	No charge	
	Additional Listings, each	\$8.75	
	Alternate/Foreign Listings	\$9.38	
	Non-Published Telephone Number service, per line	\$10.00	(I)
	Non-Listed Telephone Number service, per line	\$9.38	(I)
G.	Frontier Commonwealth Service Areas Business		
	Primary Service Listing	No charge	
	Additional Listings, each	\$13.75	
	Alternate/Foreign Listings	\$8.75	
	Non-Published Telephone Number service, per line	\$10.00	(I)
	Non-Listed Telephone Number service, per line	\$9.38	(I)
H.	Windstream Pennsylvania, LLC. - Service Areas Business		
	Primary Service Listing	No charge	
	Additional Listings, each	\$6.24	
	Alternate/Foreign Listings	\$6.24	
	Non-Published or Non-List, per line	\$6.24	

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 5 - SUPPLEMENTAL SERVICES (cont'd)

5.6 DIRECTORY LISTING SERVICE (cont'd)

5.6.6 Rates (cont'd)

Monthly

I. Windstream Buffalo Valley, Inc. - Service Areas – Business

Primary Service Listing	No charge	
Additional Listings, each	\$5.27	(I)
Foreign Listing, each	\$5.27	
Non-Listed, per –line	\$3.95	
Non-Published, per line	\$4.61	(I)

J. Windstream Conestoga, Inc. - Service Areas Business

Primary Service Listing	No charge	
Additional Listings, each	\$5.27	(I)
Foreign Listing, each	\$5.27	
Non-Listed, per –line	\$3.95	
Non-Published, per line	\$4.61	(I)

K. Windstream D&E, Inc.- Service Areas Business

Primary Service Listing	No charge	
Additional Listings, each	\$5.27	(I)
Foreign Listing, each	\$5.27	
Non-Listed, per –line	\$3.95	
Non-Published, per line	\$4.61	(I)

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES (cont'd)

## 5.7 DIRECTORY ASSISTANCE SERVICE

## 5.7.1 General

A customer may obtain assistance, for a charge, in determining a telephone number by dialing centrex Service. A customer can also receive assistance by writing Metropolitan Telecommunications Corporation of PA LLC with a list of names and addresses for which telephone numbers are desired.

## 5.7.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- A. Calls from coin telephones, including COCOTS.
- B. Requests for telephone numbers of non-published service.
- C. Requests in which the Directory Assistance operator provides an incorrect number. The customer must inform Metropolitan Telecommunications Corporation of PA LLC of the error in order to receive credit.
- D. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined under "Handicapped Person" in Section 10 of this Tariff, up to a maximum of 50 requests per month.
- E. Request from exchange lines of the Commonwealth of Pennsylvania and its political subdivisions.

Business and Residential Customers are allowed two (2) free calls to Local Directory Assistance per month

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 5 - SUPPLEMENTAL SERVICES (cont'd)

5.7 DIRECTORY ASSISTANCE SERVICE (cont'd)

5.7.3 Rates

A. Verizon Pennsylvania Service Area

Direct dial calls:	Business	\$4.99, per call
	Residence	\$2.75, per call
Calls placed via operator/payphone :		\$2.75, per call
Local Direct dialed calls	Business	\$4.99, per call
	Residence	\$2.75, per call
National Direct dialed calls	Business	\$4.99, per call
	Residence	\$2.75, per call

B. Verizon North Service Area

Direct dial calls:	Business	\$4.99, per call
	Residence	\$2.49, per call
Calls placed via operator/payphone:		\$4.99, per call
Local Direct dialed calls	Business	\$4.99, per call
	Residence	\$2.49, per call
National Direct dialed calls	Business	\$4.99, per call
	Residence	\$2.49, per call

C. Brightspeed of Pennsylvania formerly United Tel. of Pennsylvania (C)

Local Direct dialed calls	Business	\$6.99, per call
National Direct dialed calls	Business	\$6.99, per call

## COMPETITIVE LOCAL EXCHANGE CARRIER

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### Section 5 - SUPPLEMENTAL SERVICES (cont'd)

#### 5.7 DIRECTORY ASSISTANCE SERVICE (cont'd)

##### 5.7.3 Rates (cont'd)

D.	Citizens Telecommunications of New York Service Areas		
	Business		
	Direct dial calls:	\$ .50, per call	
	Calls placed via operator	\$ .50, per call*	
	Calls placed from a payphone, direct or via operator	\$ .25, per call*	
E.	Citizens Telephone Company of Kecksburg Service Areas Business		
	Business		
	Direct dial calls:	\$ .50, per call	
	Calls placed via operator	\$ .50, per call*	
	Calls placed from a payphone, direct or via operator	\$ .50, per call*	
F.	Frontier Communications of Breezewood, Frontier Communications of Canton, Frontier Communications of Lakewood, Frontier Communications of Oswayo River, Frontier Communications of Pennsylvania Service Areas		
	Directory Assistance - Local	\$2.49, per call	(I)
	Directory Assistance - National	\$2.49, per call	(I)
	Directory Assistance – Call Completion	\$2.50, per call	(R)
G.	Frontier Commonwealth Service Areas		
	Business		
	Directory Assistance - Local	\$2.49, per call	(I)
	Directory Assistance - National	\$2.49, per call	
	Directory Assistance – Call Completion	\$1.00, per call	(I)
H.	Windstream Pennsylvania, LLC., Conestoga Inc., D&E Inc. - Service Areas		
	Business		
	Directory Assistance - Local	\$5.99, per call	
	Directory Assistance - National	\$5.99, per call	
	Directory Assistance – Call Completion	\$5.99, per call	
	*Plus the applicable operator handled rate.		

Section 5 - SUPPLEMENTAL SERVICES (cont'd)

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5- SUPPLEMENTAL SERVICES (cont'd)

## 5.8 LOCAL OPERATOR SERVICE

Local calls may be completed or billed with the live or mechanical assistance by Metropolitan Telecommunications Corporation of PA d/b/a MetTels operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station-to-station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. Where no local charge applies (flat rate service), the usage charge is \$0.00. In addition to usage charges, an operator assistance charge applies to each call:

## 5.8.1. Rates

A. Verizon Pennsylvania Service Area

Station-to-Station Customer dialed credit local call:	\$075 each	
Station-to-Station operator assisted sent-paid, collect, Third number and non-Customer dialed credit card calls:	\$3.75 each	I
Mechanized Station-to-Station operator assisted, sent-paid, collect, third number, and non-customer dialed credit card calls:	\$3.75 each	I
Person-to-person operator assisted local call:	\$4.50 each	

B. Verizon North Service Area

Station-to-Station Customer dialed credit local call:	\$0.65 each	
Station-to-Station operator assisted sent-paid, collect, Third number and non-Customer dialed credit card calls:	\$3.75 each	I
Mechanized Station-to-Station operator assisted, sent-paid, collect, third number, and non-customer dialed credit card calls:	\$3.75 each	I
Person-to-person operator assisted local call:	\$4.50 each	

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 – SUPPLEMENTAL SERVICES (cont'd.)

## 5.8 LOCAL OPERATOR SERVICES (cont'd.)

## 5.8.1. Rates (Cont'd)

B. Verizon North Service Area (continued)

Customer Dialed – Collect	\$3.75
Customer Dialed - Operator Assisted Collect	\$3.75
Cust. Dialed – Operator Assist Automated – Sent Paid	\$3.75
Customer Dialed – Automated Bill to 3 <sup>rd</sup> Number	\$3.75
Customer Dialed – Oper. Assisted Bill to 3 <sup>rd</sup> Number	\$3.75
Operator Completed - Automated Bill to 3 <sup>rd</sup> Number	\$3.75
Customer Dialed – Automated Collect	\$3.75
Customer Dialed - Operator Assist Automated Collect	\$3.75
Operator Completed – Automated Collect	\$3.75
Cust. Dialed – Operator Assist Automated – Semi-Automated Sent Paid	\$3.75

C. Brightspeed of Pennsylvania formerly United Tel. of Pennsylvania (C)

Time of Day Services:	\$1.55 each
Calling Card Customer Dialed	\$1.35 each
Station-to-Station operator assisted, sent-paid, collect, Third number and non-Customer-dialed credit card calls:	\$1.90 each
Person-to-person operator assisted local call:	\$3.50 each

(M) Material moved from Page 87.2

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES (cont'd)

## 5.8 LOCAL OPERATOR SERVICE (cont'd)

## 5.8.1. Rates (cont'd)

- D.1. Citizens Telecommunications of New York Service Areas  
Citizens Telecommunications of New York Service Areas  
Citizens Telephone Company of Kecksburg Service Areas Business
- Calling Card Customer Dialed \$0.35 each
- Station-to-Station operator assisted, sent-paid, collect,  
Third number and non-Customer-dialed credit card calls: \$0.90 each
- Person-to-person operator assisted local call: \$2.50 each
- D.2. \*Frontier Commonwealth Service Areas Business;  
\*Frontier Communications of Breezewood, Canton, Lakewood, Oswayo  
River Service Areas Business;  
\*Frontier Communications of Pennsylvania Service Areas Business;
- Automated Calling Card, Credit Card,  
Station-to-Station operator assisted, sent-paid, collect,  
non-Customer-dialed credit card calls: \$13.49 each (I)
- Third number \$15.98 each (I)
- Person-to-person operator assisted: \$18.49 each (I)
- E. Windstream Pennsylvania, LLC. - Service Areas Business
- Calling Card Customer Dialed \$1.35 each
- Station-to-Station operator assisted, sent-paid, collect,  
Third number and non-Customer-dialed credit card calls: \$2.99 each
- Person-to-person operator assisted local call: \$3.99 each

\*Directory Assistance and Operator Services have been removed from these Frontier tariffs. These services are transitioning to a 3rd party vendor (WiMac Tel. Inc.) at their tariff rates and discontinue Line Status Verification and Call Interruption features. This discontinuation is due to changes in technology and vendor support.

COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 5 - SUPPLEMENTAL SERVICES (cont'd)

## 5.8 LOCAL OPERATOR SERVICE (cont'd)

## 5.8.1. Rates (cont'd)

## F. Windstream Buffalo Valley, Inc. - Service Areas - Business

Calling Card Customer Dialed	\$0.39 each	
Operator Station-to-Station #	\$2.01 each	I
All Types Person-to-Person	\$3.80 each	I

## G. Windstream Conestoga, Inc. - Service Areas Business

Calling Card Customer Dialed	\$0.39 each	I
Operator Station-to-Station #	\$2.01 each	I
All Types Person-to-Person	\$3.80 each	I

## H. Windstream D&amp;E, Inc.- Service Areas Business

Calling Card Customer Dialed	\$0.39 each	I
Operator Station-to-Station #	\$2.01 each	I
All Types Person-to-Person	\$3.80 each	I

# - Includes collect, special billing number, bill-to-a-third number, operator dialed calling card and all Time and Charge request calls.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES (cont'd)

5.9 BLOCKING SERVICE

5.9.1 General

Blocking service is a feature that permits customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to residential and business customers:

- A. 900, 700 Blocking - allows the subscriber to block all calls beginning with the 900 and 700 prefixes (i.e. 900-XXX-XXXX) from being placed.
- B. 900, 971, 974, 540, 550, 396, 970, 976, 910, 920 & 700 Blocking - allows the subscriber to block all calls beginning with the above prefixes from being placed.
- C. Third Number Billed and Collect Call Restriction - provides the subscriber with a method of denying all third number billed and collect calls to a specific telephone number provided the transmitting operator checks their validation data base.
- D. Toll Restriction (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any customer-dialed call that has a long distance charge associated with it.

Toll Restriction will not block the following types of calls: 911 (Emergency), 1 + 800 (Toll Free), and operator assisted toll calls.

- E. Toll Restriction Plus - provides subscribers with Toll Restriction, as described in 1.d. of this Section, and blocking of 411 calls.
- F. Direct Inward Dialing Blocking (Third Party and Collect Call) - provides business customers who subscribe to DID service to have Third Party and Collect Call Blocking on the number ranges provided by Metropolitan Telecommunications Corporation of PA LLC.

5.9.2 Regulations

- A. Metropolitan Telecommunications Corporation of PA LLC will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- B. Blocking Service is available where equipment and facilities permit.

5.9.3 Rates and Charges

Blocking Service is provided at no charge.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES (cont'd)

5.10 CUSTOMIZED NUMBER SERVICE

5.10.1 General

- A. Customized Number Service allows a customer to order a specified telephone number rather than the next available number.
- B. Customized Number Service is furnished subject to the availability of facilities and requested telephone numbers.
- C. Metropolitan Telecommunications Corporation of PA LLC will not be responsible for the manner in which the customer uses Customized Numbers for marketing purposes.
- D. When a new customer assumes an existing service, which includes Customized Number Service, the new customer may keep the Customized Number, at the Tariff rate, with the written consent of Metropolitan Telecommunications Corporation of PA LLC and the former customer.
- E. Metropolitan Telecommunications Corporation of PA LLC reserves and retains the right:
  - 1. To reject any request for specialized telephone numbers and to refuse requests for specialized telephone numbers;
  - 2. Of custody and administration of all telephone numbers, and to prohibit the assignment of the use of a telephone number by or from any customer to another, except as otherwise provided in this Tariff;
  - 3. To assign or withdraw and reassign telephone numbers in any exchange area as it deems necessary or appropriate in the conduct of its business.
  - 4. The limitation of liability provisions of this Tariff in Section 2.1.1 is applicable to Customized Number Service.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES (cont'd)

## 5.10 CUSTOMIZED NUMBER SERVICE (cont'd)

## 5.10.2 Conditions

- A. Charges for Customized Number Service apply when a customer:
1. Requests a telephone number other than the next available number from the assignment control list, and such requested number is placed into service within six months of the date of the request.
  2. Requests a number change from the customer's present number to a Customized Number.
- B. Metropolitan Telecommunications Corporation of PA LLC shall not be liable to any customer for direct, indirect or consequential damages caused by a failure of service, change of number, or assignment of a requested number to another customer whether prior to or after the establishment of service. In no case shall Metropolitan Telecommunications Corporation of PA LLC be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to Metropolitan Telecommunications Corporation of PA LLC for Customized Number Service.

## 5.10.3 Rates

	Preferred Telephone Number Service <u>Charge *</u>
A. Residence Service, per preferred telephone number assigned.....	\$ 25.00
B. Business Service, per preferred telephone number assigned.....	\$100.00

## NOTE:

- \* These charges are in addition to other applicable charges such as the Dial Tone Line Connection Charge or the Telephone Number Change Charge.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES (cont'd)

## 5.11 IntraLATA TOLL PRESUBSCRIPTION

## 5.11.1 IntraLATA Presubscription Description

IntraLATA Presubscription is a procedure whereby a customer designates to the Telephone Company the IntraLATA Toll Provider (ITP) which the customer wishes to be the carrier of choice for intraLATA toll calls. Such calls are automatically directed to the designated carrier without the need to use carrier access codes or additional dialing to direct the calls to the designated carrier. IntraLATA presubscription does not prevent a customer, who has presubscribed to an IntraLATA toll carrier, from using carrier access codes or additional dialing to direct calls to an alternative intraLATA toll carrier on a per call basis.

Each carrier will have one or more access codes assigned to it for various types of service. When an end user selects a carrier as its preferred intraLATA toll provider, only one access code of that carrier may be incorporated into the switching system of the Telephone Company permitting access to that carrier by the end user without dialing an access code. Should the same end user wish to use other services of the same carrier, it will be necessary for the end user to dial the necessary access code(s) to reach that carrier's other service(s).

An ITP must use Feature Group D (FGD) Switched Access Service to qualify as an intraLATA toll provider unless prior arrangements have been made with or by the Telephone Company. IntraLATA toll providers must submit an Access Service Request (ASR) prior to the intraLATA toll presubscription conversion date or prior to the date on which the carrier proposes to begin participating intraLATA toll presubscription, unless prior arrangements have been made with the Telephone Company.

Selection of an intraLATA toll provider by an end user is subject to the terms and conditions following.

## 5.11.2 IntraLATA Toll Provider Nonrecurring Charge

At the option of the ITP, the nonrecurring charge for a change in intraLATA toll presubscription, as provided herein, may be billed to the ITP, instead of the end user. This may involve charges resulting from end-user initial free choice PIC changes, as specified in 3.10.7 following.

This option for the ITP to be billed for the PIC change charge instead of the end user is not available for orders placed directly via the Telephone Company's Business Offices.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES (cont'd)

## 5.11 IntraLATA TOLL PRESUBSCRIPTION, (cont'd)

## 5.11.3 Presubscription Charge Application (cont'd)

A. Existing end users may exercise an initial free presubscription choice, either by contacting the Telephone Company or by contacting the ITP directly. The initial free choice must be made within 90 days following implementation of intraLATA toll presubscription. The charge for the initial free choice change will be billed to the new ITP at the discretion of the Telephone Company. End users' choices which constitute exercising the free initial choice are:

1. Designating an ITP as their primary carrier thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 10XXX, 101XXXX, or other required codes.
2. Choosing no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all ITP's. This choice can be made by directly contacting the Telephone Company.

Following an existing end user's initial free selection, any subsequent selection made during the first 90 days after presubscription or any change made more than 90 days after presubscription is implemented is subject to a nonrecurring charge as set forth herein.

B. New end users who subscribe to service after the presubscription implementation date (including an existing customer who orders an additional line) will be asked to select a primary ITP when they place an order for Telephone Company Exchange Service. If a customer cannot decide upon an intraLATA toll carrier at the time, the Telephone Company may extend a 30-day period following completion of the service request to make an intraLATA PIC choice without charge. In the interim, the customer will be assigned a 'No-PIC' and will have to dial an access code to make intraLATA toll calls.



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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES (cont'd)

## 5.11 IntraLATA TOLL PRESUBSCRIPTION (cont'd)

## 5.11.3 Presubscription Charge Application (cont'd)

Initial free selections available to new end users are:

- Designate an ITP as their primary carrier thereby requiring no access code to access that ITP's service. Other carriers are accessed by dialing 10XXX, 101XXXX, or other required codes.
- Choose no carrier as a primary carrier thus requiring 10XXX or 101XXXX code dialing to access all ITP's. This choice can be made by directly contacting the Telephone Company. In addition, new end users that do not select a preferred carrier will be assigned a 'No-PIC'.

Following a new end user's initial free selection, any subsequent selection made following implementation of intraLATA toll presubscription is subject to a nonrecurring charge as set forth herein.

- C. If an ITP elects to discontinue Feature Group D service after implementation of the intraLATA toll presubscription option, the ITP is obligated to contact, in writing, all end users who have selected the canceling ITP as their preferred intraLATA toll provider. The ITP must inform the end users that it is canceling its Feature Group D service, request that the end user select a new ITP, and state that the canceling ITP will pay the PIC change charge as provided herein. The ITP must provide written notification to the Telephone Company that this activity has taken place.

Following the ITP's discontinuance of service, the Telephone Company will bill the canceling ITP the change charge for each end user that is currently designated to the ITP at the time of discontinuance.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES (cont'd)

5.11 IntraLATA TOLL PRESUBSCRIPTION (cont'd)

5.11.4 Equal Access Recovery Charge

An unauthorized PIC change is a change in the presubscribed intraLATA toll provider that the end user denies authorizing. PIC disputes for end users are resolved through an investigative process.

If an unauthorized change in intraLATA presubscription occurs, the ITP making the unauthorized change will be assessed a charge for unauthorized change in presubscription as provided in 3.10.7 following. In addition, the ITP will be assessed the applicable charge for returning the end user to their preferred intraLATA toll provider.

If an unauthorized change in intraLATA toll presubscription and interLATA presubscription occurs at the same time, on the same Business/Residence line, and the presubscribed ITP is the same carrier for intraLATA and interLATA, presubscription change charges as provided herein and the Telephone Company's corresponding F.C.C. Access Tariff apply. In addition, the ITP will be assessed the applicable charges for returning the end user to their preferred intraLATA toll provider as herein and in the Telephone Company's corresponding F.C.C. Tariff.

The Equal Access Recovery Charge is a charge to recover the costs that the Company has directly incurred in connection with the implementation of intraLATA toll presubscription. The Equal Access Recovery Charge is billed to intraLATA toll providers.

5.11.5 End User Charge Discrepancy

When a discrepancy is determined regarding an end user's designation of a preferred intraLATA toll carrier, the following applies depending upon the situation described:

- A signed letter of authorization takes precedence over any order other than subsequent, direct customer contact with the Telephone Company.
- When two or more orders are received for an end user line generated by telemarketing, the date field on the mechanized record used to transmit PIC change information will be used as the PIC authorization date. The order with the latest application date/time determines customer choice.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES (cont'd)

## 5.11 IntraLATA TOLL PRESUBSCRIPTION (cont'd)

## 5.11.5 End User Charge Discrepancy (cont'd)

- If an end user denies requesting a change in intraLATA toll presubscription as submitted by an ITP, and the ITP is unable to produce a letter of authorization, signed by the end user, the ITP will be assessed all applicable change charges. The nonrecurring change charges are provided herein. The ITP will also be assessed the intraLATA toll presubscription change charge as specified herein, which was previously billed to the end user.

## A. Verification of Orders for Telemarketing

Neither the ITP or the Telephone Company shall submit a PIC change order generated by outbound telemarketing unless and until the order has first been confirmed in accordance with the F.C.C.'s current anti-slamming practices and procedures.

## 5.11.6 PIC Switchback Option-Business/Residence

PIC Switchback is an option under which no investigation activities are performed by the Telephone Company when an end user denies requesting a change in primary carrier submitted by the ITP. The ITP participating in PIC Switchback will be billed the PIC Switchback Charge, and the presubscription change charge, as specified herein, to switch the end user to the end user's previous carrier.

When the Telephone Company is contacted by an end user who denies requesting a change in ITP primary carrier, the end user will be credited the charge assessed for the disputed change in carrier, and will be switched back to the previous ITP at no charge. If this service is made available by the Telephone Company, ITPs may subscribe to or cancel PIC Switchback Service on 30 days notice to the Telephone Company by submitting a written request. A letter of authorization from the ITP will not be requested or accepted at a later date in the event of dispute of the charges assessed under the PIC Switchback option.

This option in no way relieves the ITP of the F.C.C. requirements for:

- Verifying all PIC orders obtained by outbound telemarketing prior to submitting those orders, or
- instituting steps to obtain verification of orders submitted to the Telephone Company.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 5 - SUPPLEMENTAL SERVICES (cont'd)

## 5.11 IntraLATA TOLL PRESUBSCRIPTION (cont'd)

## 5.11.6 PIC Switchback Option-Business/Residence (cont'd)

In addition, the end user has the option of initiating a complaint to the F.C.C. or the Public Utility Commission concerning unauthorized changes in carrier.

## 5.11.7 Rates and Charges

	<u>Rate</u>
A. The charge for a change in intraLATA Toll Presubscription	\$5.00 per line
B. The charge for an unauthorized Business or Residence service change in intraLATA Toll Presubscription	\$35.65 per line
C. The charge for a Business/Residence PIC Switchback change in intraLATA Toll Presubscription	\$5.00 per line
D. Equal Access Recovery Charge	(Reserved for future use)

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 6 - Residential Network Switched Services

6.1 GENERAL

Residential Network Switched Services provides a residential customer with a connection to Metropolitan Telecommunications Corporation of PA LLC's switching network, which enables the customer to:

- A. place and receive calls from other stations on the public switched telephone network;
- B. access Metropolitan Telecommunications Corporation of PA LLC's local calling service;
- C. access Metropolitan Telecommunications Corporation of PA LLC's operators and business office for service related assistance; access toll-free telecommunications services such as 800 NPA; and access 911 service for emergency calling; and
- D. access the service of providers of interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 services from such provider, on an ad hoc basis by dialing the providers Carrier Identification Code (101XXX).

6.2 SERVICE DESCRIPTION AND RATES

6.2.1 Service Plans

- A. Verizon Pennsylvania Service Area (T)

Budget Usage: The Customer is the applicable rate for each completed outgoing call.

Local Area Standard Usage: The Customer pays a stipulated monthly rate for up to a specified amount of outgoing measured use (Standard Allowance). Additional charges accrue for calls in excess of the Standard Allowance

Local Area Unlimited Usage Package: The Customer pays a stipulated monthly rate for an unlimited number of outgoing calls within a specified local calling area.

Extended Area Unlimited Usage Package; The Customer pays a stipulated monthly rate for an unlimited number of outgoing calls within a specified local calling area. Available to individual line residence customer in the specified exchanges.

Metropolitan Area Unlimited and Metropolitan Area Unlimited Plus Usage Package: The Customer pays a stipulated monthly rate for an unlimited number of outgoing calls within a specified metropolitan local calling area – Available to individual line residence customer in the specified exchanges.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (cont'd)

6.2 SERVICE DESCRIPTION AND RATES (cont'd)

6.2.1 Service Plans (cont'd)

B. Verizon North Service Area

Usage Sensitive Service (USS) provides unrestricted calling within a local calling area for which the customer is charged a monthly network access line rate in addition to usage rates. In exchanges where Usage Sensitive Service is offered, the service is optional for residence one-party customers on either a measured or metered usage basis.

Measured Service - the customers are charged a monthly network access line rate in addition to usage rates based on the number of messages, the duration of the messages, the distance to the called party and the time of day in which the messages are originated.

Message Service - the customers are charged a monthly network access line rate in addition to usage rates based on the number of messages and the time of day in which the messages are originated.

Local Area Unlimited Usage Package provides the following:

- (1) With the Local Area Unlimited Usage Package Option, the customer pays a stipulated monthly rate for an unlimited number of outgoing calls within a specified local calling area.
- (2) This option is available to all residence customers who continue such service at their current locations.

## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (cont'd)

## 6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 6.2.1 (cont'd)

Residence rates apply in a private residence, or in the residential portion of premises used for both business and residence purposes, where the use of the service is primarily for social or domestic purposes and where the business use, if any, is merely incidental.

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Local Service consist of a Dial Tone Line and an optional Usage Package. Usage Package availability varies by locality. A Dial Tone Line without a Usage Package is called Budget Service. Usage Packages are in addition to the Dial Tone Line.

**Monthly Rates applicable to Philadelphia Exchanges and Pittsburg Exchanges**

Rate Cells	Dial Tone Line
1	\$9.00 I
2	\$9.00 I
Usage Packages	
Metro Unlimited	\$21.00
Local Unlimited	\$8.87
Local Standard <sup>1</sup>	\$2.62
Budget <sup>2</sup>	-

**Monthly Rates applicable to Philadelphia Exchanges and Pittsburg Exchanges - Suburban**

Rate Cell	Dial Tone Line
3	\$9.00 I
Usage Packages	
Metro Unlimited	\$26.00
Local Unlimited	\$6.87
Local Standard <sup>1</sup>	\$2.62
Budget <sup>2</sup>	-

<sup>1</sup>Includes a monthly \$4.00 Call Allowance, <sup>2</sup>Includes a monthly .25 Call Allowance  
NOTE - Materials originally appearing on this page have been moved to Page 98.1

## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (cont'd)

## 6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 6.2.1 (cont'd)

**Monthly Rates applicable to all other Pennsylvania Exchanges**

Rate Cells	Dial Tone Line
3	\$9.00
4	\$9.00

**Monthly Rates for Metropolitan Area Usage Plans**

Unlimited	\$36.50
Unlimited Plus	\$40.00

**Monthly Rates for Additional Usage Options – Verizon Pennsylvania Service Area**

Usage Package	Usage Rate Group - A	Usage Rate Group - D	Usage Rate Group - F
Extended Area Unlimited	\$6.00	\$7.45	\$9.20
Local Unlimited	\$3.82	\$5.22	\$6.87
Local Standard <sup>1</sup>	\$2.62	\$2.62	\$2.62
Budget <sup>2</sup>	-	-	-

**Monthly Rates for Additional Usage Options – Verizon North Service Area**

Usage Package	Usage Rate Group - A	Usage Rate Group - D	Usage Rate Group - F
Local Unlimited	\$6.51 I	\$7.74 I	\$8.79 I

<sup>1</sup>Includes a monthly \$4.00 Call Allowance<sup>2</sup>Includes a monthly .25 Call Allowance

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## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (cont'd)

## 6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 6.2.1 (cont'd)

Calls to Band 1 (per Message), Day & Eve <sup>1</sup>	\$ 0.0700	Calls to Band 4 (continued)	
Night Rate <sup>1</sup>	\$ 0.0280	(First Minute), Evening Rate	\$ 0.0900
		(Add'l), Evening Rate	\$ 0.0400
Calls to Band 2 (First Minute), Day Rate <sup>2</sup>	\$ 0.0900	(First Minute) Night Rate	\$ 0.0500
(Add'l Minute), Day Rate	\$ 0.0300	(Add'l Minute) Night Rate	\$ 0.0200
(First Minute), Evening Rate	\$ 0.0500		
(Add'l), Evening Rate	\$ 0.0200	Calls to Band 5 (First Minute), Day Rate	\$ 0.1800
(First Minute) Night Rate	\$ 0.0300	(Add'l Minute), Day Rate	\$ 0.0700
(Add'l Minute) Night Rate	\$ 0.0100	(First Minute), Evening Rate	\$ 0.1100
	\$ -	(Add'l), Evening Rate	\$ 0.0400
Calls to Band 3 (First Minute), Day Rate	\$ 0.1200	(First Minute) Night Rate	\$ 0.0500
(Add'l Minute), Day Rate	\$ 0.0400	(Add'l Minute) Night Rate	\$ 0.0200
(First Minute), Evening Rate	\$ 0.0700		
(Add'l), Evening Rate	\$ 0.0300	Calls to Band 6 (First Minute), Day Rate	\$ 0.2100
(First Minute) Night Rate	\$ 0.0400	(Add'l Minute), Day Rate	\$ 0.0800
(Add'l Minute) Night Rate	\$ 0.0100	(First Minute), Evening Rate	\$ 0.1200
		(Add'l), Evening Rate	\$ 0.0500
Calls to Band 4 (First Minute), Day Rate	\$ 0.1500	(First Minute) Night Rate	\$ 0.0600
(Add'l Minute), Day Rate	\$ 0.0600	(Add'l Minute) Night Rate	\$ 0.0200

**Verizon North Service Area**

<b>Individual Line</b>	<b>Flat Rate Local Area Unlimited Monthly</b>	<b>Measured/Message Rate Local Area Standard Monthly</b>
Rate Class A3	Not Available	\$9.00
Rate Class D3	Not Available	\$9.00
Rate Class F3	\$17.79 <b>I</b>	\$9.00
Rate Class A4	\$15.51 <b>I</b>	\$9.00
Rate Class D4	\$16.74 <b>I</b>	\$9.00
Rate Class F4	\$17.79 <b>I</b>	\$9.00

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (cont'd)

## 6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 6.2.1 (cont'd)

Verizon North Service Area (cont'd)Usage Charges - Measured Rate

	PEAK		OFF - PEAK	
	First Minute	Add'l Minute	First Minute	Add'l Minute
Extended Service Area				
Area A (1-10 miles)	\$0.030	\$0.020	\$0.015	\$0.0100
Area B (11-22 miles)	\$0.040	\$0.025	\$0.020	\$0.0125
Area C (22+ miles)	\$0.050	\$0.035	\$0.025	\$0.0175

Usage Charges - Message Rate

	PEAK		OFF - PEAK	
	First Minute	Add'l Minute	First Minute	Add'l Minute
Home Calling Area	\$0.0700	\$0.0700	\$0.0350	\$0.0350

Weekday Rate applies to directly dialed messages placed Monday through Friday, 8:00 a.m. to 10:00 p.m.

Night and Weekend Rate applies to directly dialed messages placed Monday through Friday, 10:00 p.m. to 8:00 a.m. and all day Saturday and Sunday.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (cont'd)

## 6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 6.2.2 Calling Features

The following Custom Calling Service features are offered to Residential Network Switched Service Subscribers:

The Big Deal	Call Block
Call Forwarding-Busy Line	Call Forwarding-Busy Line and
Call Forwarding-Don't Answer Call	Don't Answer
Forwarding Variable	Call Manager
Call Waiting	Caller ID
Caller ID With Name	Home Intercom
Distinctive Ring Service	Intercom Deluxe Service
First Dependent Number	Priority Call
Second Dependent Number	Return Call (69x)
Select Forward	Three-Way Calling
Forward Deluxe Service	

Charges for Residential Network Switched Service include a nonrecurring service connection charge and a monthly recurring charge for each line. Monthly recurring charges apply to optional voice mail and service features. Rates for Custom Calling Services are located in Section 5.1.3.A.

## 6.2.3 Additional Charges

## A. Verizon Pennsylvania Service Area and Venison North Service Area

C

	<u>Monthly</u>	<u>Non Recurring</u>
Message Detail Billing	\$0.02	\$40.00
First Line	\$0.02	\$6.00
Each Additional Line		
8911 Surcharge	\$1.00	N/A

C

NOTE: Items previously appearing on this page appear in the Company's FCC tariff.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (cont'd)

## 6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 6.2.3 Additional Charges (cont'd)

## A. Verizon North Service Area

	<u>Monthly</u>	<u>Non Recurring</u>
Federal Line Cost Charge		
Primary Line	\$6.50	N/A
Additional Line	\$7.00	N/A
Federal Universal Service		
Primary Line	\$0.67	N/A
Additional Line	\$0.72	N/A
Message Detail Billing		
First Line		\$40.00
Charge per account	\$1.10	N/A
Per Page	\$0.10	N/A
End User Port Charges	\$0.23	N/A
E911 Surcharge	\$1.00	N/A

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (cont'd)

6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

6.2.4 Residential Packages

Residential Local Package Extra & Residential Local Package

A. General

The Residential Local Package Extra and Residential Local Package are optional residential service packages that provide customers with a combination of offerings for one flat monthly rate.

B. Regulations

1. The Residential Local Package or Residential Local Package Extra consists of the following basic features:

- unlimited local usage
- Dial Tone Line with touch-tone
- unlimited direct-dialed local Directory Assistance calls
- waiver of certain nonrecurring residence charges<sup>1</sup>
- Calling Card (optional)
- choice of specific Optional Central Office Services with each Package option

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1. The Dial Tone Line Connection Charge, Change of Residence Service Charge, and any Service Change Charge(s) for adding Residential Local Package Extra features do not apply to this service.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 6 - RESIDENTIAL NETWORK SWITCHED SERVICES (cont'd)

## 6.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 6.2.4 Residential Packages (cont'd)

Residential Local Package Extra & Residential Local Package (cont'd)

## B. Regulations (cont'd)

2. The Residential Local Package offers customers a choice of up to three compatible Central Office Services features, and the Residential Local Package Extra offers customers a choice of four or more compatible features.

The following is the list of available features:

## Optional Package Features:

Automatic Busy Redial

Automatic Call Return

Call Block (existing customers only)

Call Forwarding Busy Line

Call Forwarding-Don't Answer

Call Forward-Busy Line/Don't Answer

Call Forwarding Variable

Call Waiting

Caller ID with Name / Call Waiting ID /Anonymous Call Block

Distinctive Ring

Speed Calling - 30

Three-way Calling

3. The Residential Local Package Extra and Residential Local Package are not available with Lifeline Service.

## C. RATES

	<u>Monthly Rate</u>
Residential Local Package, per line.	\$27.95
Residential Local Package Extra, per line.	\$30.95

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES

7.1 GENERAL

Business Network Switched Service provide a business customer with a connection to Metropolitan Telecommunications Corporation of PA LLC's switching network which enables the customer to:

- A. receive calls from other stations on the public switched telephone network;
- B. access Metropolitan Telecommunications Corporation of PA LLC's local calling service;
- C. access Metropolitan Telecommunications Corporation of PA LLC's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- D. access the service of providers of interexchange service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 services from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (101XXXX).

Business Network Switched Service is provided via one or more channels terminated at the customer's premises. Each Business Network Switched Service channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time. Connection charges as described in Section 2 apply to all service on a one-time basis unless waived pursuant to this Tariff.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2 SERVICE DESCRIPTION AND RATES

7.2.1 Descriptions of Service Plans

Budget Usage: The Customer is the applicable rate for each completed outgoing call.

Local Area Standard Usage: The Customer pays a stipulated monthly rate for up to a specified amount of outgoing measured use (Standard Allowance). Additional charges accrue for calls in excess of the Standard Allowance.

Local Area Valu-Pak: The Customer pays a stipulated monthly rate for up to a specified amount of outgoing measured use (Valu-Pak Allowance). Additional charges accrue for calls in excess of the Valu-Pak Allowance.

Local Area Unlimited Usage Package: The Customer pays a stipulated monthly rate for an unlimited number of outgoing calls within a specified local calling area.

Extended Area Unlimited Usage Package: The Customer pays a stipulated monthly rate for an unlimited number of outgoing calls within a specified local calling area.



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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2 SERVICE DESCRIPTION AND RATES

7.2.1 Descriptions of Service Plans

Usage Sensitive Service (USS) provides unrestricted calling within a local calling area for which the customer is charged a monthly network access line rate in addition to usage rates. [r exchanges where Usage Sensitive Service is offered, the service is offered on a measured usage basis only.

Business customers are charged a monthly network access line rate in addition to usage rates based on the number of messages, the duration of the messages, the distance to the called party, and the time of day in which the messages are originated.

Measured Service - the customers are charged a monthly network access line rate in addition to usage rates based on the number of messages, the duration of the messages, the distance to the called party, and the time of day in which the messages are originated.

Local Area Unlimited Usage Package provides the following:

- (1) With the Local Area Unlimited Usage Package Option, the customer pays a stipulated monthly rate for an unlimited number of outgoing calls within a specified local calling area.
- (2) This option is available to all business customers who continue such service at their current locations.

## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.1 Service Plans (cont'd)

7.2.2 Individual LineA. Verizon Pennsylvania Service Area

Local Service consist of a Dial Tone Line and an optional Usage Package. Usage Package availability varies by locality. A Dial Tone Line without a Usage Package is called Budget Service. Usage Packages are in addition to the Dial Tone Line.

Monthly Rates applicable to Philadelphia Exchanges and Pittsburg Exchanges

Individual Line* (C)		Multi Line and PBX Trunks* (C)	
Rate Cell	Dial Tone Line	Rate Cell	Dial Tone Line
1	\$26.88 (I)	1	\$29.69 (I)
2	\$26.88 (I)	2	\$29.69 (I)
Usage Packages		Usage Packages	
Value-Pak <sup>1</sup>	\$23.00 (I)	Value-Pak <sup>1</sup>	\$23.00 (I)
Local Standard <sup>2</sup>	\$8.63 (I)	Local Standard <sup>2</sup>	\$8.63 (I)

<sup>1</sup>Includes a monthly \$24.00 Call Allowance

\*See Paragraph 7.2.2.2 for term contract discount plans. (C)

<sup>2</sup>Includes a monthly \$8.00 Call Allowance

NOTE – Items moved from Page 104

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## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.2 Individual Line (cont'd)A. Verizon Pennsylvania Service Area (cont'd)**Monthly Rates applicable to Philadelphia Exchanges and Pittsburg Exchanges - Suburban**

Individual Line* (C)		Multi Line and PBX Trunks* (C)	
Rate Cell	Dial Tone Line	Rate Cell	Dial Tone Line
3	\$29.69 (I)	3	\$29.69 (I)
Usage Packages		Usage Packages	
Value-Pak <sup>1</sup>	\$23.00 (I)	Value-Pak <sup>1</sup>	\$23.00 (I)
Local Standard <sup>2</sup>	\$8.63 (I)	Local Standard <sup>2</sup>	\$8.63 (I)
Local Unlimited <sup>3</sup>	\$31.44 (I)	Local Unlimited <sup>3</sup>	\$31.44 (I)

<sup>1</sup>Includes a monthly \$24.00 Call Allowance<sup>2</sup>Includes a monthly \$8.00 Call Allowance<sup>3</sup>Grandfathered service that is only available to existing customers in their existing locations**Monthly Rates applicable to all other Pennsylvania Exchanges**

Individual Line* (C)		Multi Line and PBX Trunks* (C)	
Rate Cell	Dial Tone Line	Rate Cell	Dial Tone Line
3	\$29.69 (I)	3	\$29.69 (I)
4	\$29.69 (I)	4	\$29.69 (I)

  

Usage Package	Usage Rate Group - A	Usage Rate Group - D	Usage Rate Group - F
Extended Area Unlimited	N/A	\$26.44 (I)	\$30.81 (I)
Local Unlimited	\$19.00 (I)	\$23.81 (I)	\$27.00 (I)
Value-Pak <sup>1</sup>	\$11.50 (I)	\$17.25 (I)	\$17.25 (I)
Local Standard <sup>2</sup>	\$8.63 (I)	\$8.63 (I)	\$8.63 (I)

<sup>1</sup>Includes a monthly \$12.00 Call Allowance in Group A and a monthly \$18.00 Call Allowance in Groups D and F<sup>2</sup>Includes a monthly \$8.00 Call Allowance

NOTE – Items moved from Page 104

\*See Paragraph 7.2.2.2 for term contract discount plans. (C)

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.2 Individual Line (cont'd)

B. Verizon North Service Area

	Flat Rate Local Area	Measured Rate Local Area
<u>Individual Line/PBX</u>	<u>Unlimited Monthly*</u>	<u>Standard Monthly*</u>
Rate Class A3	N/A	\$29.69
Rate Class D3	N/A	\$29.69
Rate Class F3	\$66.82	\$29.69
Rate Class A4	\$56.57	\$29.69
Rate Class D4	\$62.07	\$29.69
Rate Class F4	\$66.82	\$29.69

C. Brightspeed of Pennsylvania formerly United Tel. of Pennsylvania (C)

**LOCAL SERVICE**

**Business Flat Rate Service** **per line**

All Rate Groups with Hunting MTM \$47.50

All Rate Groups without Hunting MTM \$40.00

**Business Measured Rate Service** **per line**

All Rate Groups with Hunting MTM \$38.75

All Rate Groups without Hunting MTM \$27.50

\*See Paragraph 7.2.2.3 for term contract discount plans.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.2 Individual Line (cont'd)C. Brightspeed of Pennsylvania formerly United Tel. of Pennsylvania (cont'd) (C)

<b>Business Flat Rate Key Line</b>	<b>per line</b>
All Rate Groups with Hunting MTM	\$49.44
All Rate Groups without Hunting MTM	\$40.56
<b>Business Measured Rate Key Line</b>	<b>per line</b>
All Rate Groups with Hunting MTM	\$41.25
All Rate Groups without Hunting MTM No 24M or 26M available	\$30.00
<b>TouchTone is included in all line rates</b>	
<b>PBX Flat Rate Trunk - All Types</b>	<b>per line</b>
All Rate Groups with Hunting MTM	\$63.13
All Rate Groups without Hunting MTM	\$50.00

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.2 Individual Line (cont'd)C. Brightspeed of Pennsylvania formerly United Tel. of Pennsylvania (cont'd) (C)

PBX DID Service	per line
DID Numbers, Block of 100	\$118.75
DID Numbers, Block of 20	\$25.00
DID Numbers, Individual Numbers, Each	\$1.25
Establish DID Group	\$500.00
MetVoice Digital Centrex	per line
All Rate Groups – MTM	\$50.00
All Rate Groups - 12M	\$50.00
All Rate Groups – 24/36M (C)	\$50.00

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2 SERVICE DESCRIPTION AND RATES (cont'd)

7.2.2.1 12/24/36 Month Term Plans - Verizon Pennsylvania Service Area

An optional 12-Month, 24-month, or 36-month, term plan is available at a monthly rate as specified below.

7.2.2.2 Individual Line and MultiLines

Discounts of 19%, 24% and 28% will be applied to rates appearing in 7.2.2. A for term agreements of 12, 24 or 36 months respectively.

C

PBX Trunks

Discounts of 5%, 7% and 10% will be applied to rates appearing in 7.2.2. for term agreements of 12, 24 or 36 months respectively.

7.2.2.3 12/24/36 Month Term Plans - Verizon North Service Area

Discounts of 19%, 24% and 28% will be applied to rates appearing in 7.2.2. B for term agreements of 12, 24 or 36 months respectively.

C

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTION AND RATES (cont'd)

7.2.2.4 MetPak Advantage Plan for Business Customers

## A. Description

The MetPak Advantage Plan provides Business Customers with the option to pay a flat monthly fee for unlimited calling. The flat monthly fee is in addition to the rate the customer pays for their telephone line. There are two options for the customer to consider, (1) unlimited local calling; (2) unlimited local and regional toll calling. The monthly flat rate is dependent upon which option the customer elects. These call plans are only available on MetTel Individual Business Lines and Centrex Lines. MetTel reserves the right to terminate a Plan,

## B. Regulations

- i) Only one calling plan option can be ordered per individual line.
- ii.) The unlimited calling options are available to business customers, who at the time they order these plans have no more than 25 voice grade lines for all BTNs per service address. Eligible customers may order the options on a minimum of 10 lines per service address. Business customers with multiple service addresses may order the unlimited calling options subject to the preceding eligibility requirement.
- iii) Customers must use MetTel as their local, regional toll and long distance carrier in order to qualify for the options as defined in A. preceding. In those cases in which the customer may have selected "None" as their PIC option for regional toll and long distance, they will still qualify for the unlimited local option. In those cases in which the customer may have selected "None" as their PIC option for long distance, they will still qualify for the unlimited local and regional toll options, or an unlimited local and a per minute MetTel regional toll calling plan.
- iv.) and These plans only apply to voice traffic for sent-paid, directly-dialed local, regional domestic long distance calls, i.e., in-state and state-to-state. Calls to Internet Service Providers, which is non-voice information access traffic, are not covered under this plan.

Regional is defined as those call areas beyond the customer's local calling area and / or extended call area but do not constitute an interstate or InterLATA call.



## COMPETITIVE LOCAL EXCHANGE CARRIER

## 7.2 SERVICE DESCRIPTION AND RATES (cont'd)

7.2.2.4 MetPak Advantage Plan for Business Customers (cont'd)B. Regulations (cont'd)

- v.) These plans are not available for use with PBX Trunks, ground start lines or trunks, ISDN BRI or ISDN PRI Services, Digital PBX Trunk Services (T1s), Remote Call Forwarding Service, Foreign Exchange Service, Coin or Pay Telephone Service. The calling options, as defined in A. preceding, will not be provided to customers with PBX or Key Systems who convert their trunks to Business Message Rate lines. The Company maintains the right to terminate the plan when the Company has determined the service has been compromised for its intended applications.
- vi.) These plans do not include calling card or collect calls, information type calls such as Time and Weather, 555, 700, 900, 976 Services, Directory assistance Services or any type of Operator Handled Call.

C. Rates

MetPak Advantage is a plan that provides Businesses the opportunity to customize flat rate calling plans for their local and regional calling needs. The plans are only available on Individual Business Lines and Centrex lines. All rates are per line, per month.

**Unlimited Local**

Verizon former Bell Atlantic			
MTM	12 Mon.	24 Mon.	36 Mon.
\$37.50 I	\$34.90 I	\$30.00 I	\$28.50 I
Verizon former GTE			
MTM	12 Mon.	24 Mon.	36 Mon.
\$37.50 I	\$34.90 I	\$30.00 I	\$28.50 I

**Unlimited Local and Regional**

Verizon former Bell Atlantic			
MTM	12 Mon.	24 Mon.	36 Mon.
\$44.00 I	\$40.90 I	\$35.20 I	\$33.45 I
Verizon former GTE			
MTM	12 Mon.	24 Mon.	36 Mon.
\$44.00 I	\$40.90 I	\$35.20 I	\$33.45 I

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2 SERVICE DESCRIPTION AND RATES (cont'd)

D. MetPak Advantage Plus Plan

The MetPak Advantage Plus Plan provides the MetPak Advantage Plan subscriber with the following features; Anonymous call Rejection\ caller ID with Name, call Forwarding, Three-Way Calling Speed Dialing 8\*, Unlimited Call Return and Repeat Dial.

E. MetPak Advantage Plus Plan Rates

The MetPak Advantage Plus Plan is an additional \$10.00 per month, per Advantage plan regardless of which MetPak Advantage Plan the customer subscribes to.

F. Term Plans

The MetPak Advantage Plans for unlimited Local and Regional roll, and unlimited Local, Regional Toll and Long Distance Usage for Business customers are available under a Month-to-Month, 12, 24 or 36 Month Term Agreement, customers on the Month-to-Month term option may discontinue their enrollment in the plan(s) at any time upon notification to MetTel.

Term agreements are applied per line and each line can have a different start date. At the end of the term period, or any subsequent renewal, the agreement will automatically be renewed for successive 12, 24 or 36 Month Terms, on the same terms and conditions, unless either party provides advance notice that it does not wish to renew the term. Pricing will remain the same during any automatic renewal unless the MetTel has provided 30 days' notice of any change. MetTel reserves the right to change the price for the Term Agreements at any time on 30 days' notice, and such new price shall apply to all new and existing term agreements from the end of the 30-day period.

## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 7- BUSINESS NETWORK SWITCHED SERVICE (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.3.

## 7.2.4

7.2.5 Usage Charges

## A. Verizon Pennsylvania Service Area

Usage Charges	Day		Evening		Night/Weekend	
	First Minute (\$)	Add'l Minute (\$)	First Minute (\$)	Add'l Minute (\$)	First Minute (\$)	Add'l Minute (\$)
Local & Call Band 1 (per message)	0.0815	0.0000	0.0815	0.0000	0.0815	0.0000
Call Band 2	0.0500	0.0500	0.0500	0.0500	0.0500	0.0500
Call Band 3	0.0500	0.0500	0.0500	0.0500	0.0500	0.0500
Call Band 4	0.0700	0.0700	0.0700	0.0700	0.0700	0.0700
Call Band 5	0.0700	0.0700	0.0700	0.0700	0.0700	0.0700
Call Band 6	0.0700	0.0700	0.0700	0.0700	0.0700	0.0700

NOTE - Materials originally appearing on this page have been moved to Pages 103 and 103.01

## LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

### Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

#### 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

##### 7.2.5 Usage Charges (cont'd)

##### B. Verizon North Service Area

##### Usage Charges – Measured Rate

	PEAK		OFF-PEAK	
	First Minute	Add'l Minute	First Minute	Add'l Minute
Home Calling Area	\$0.0378	\$0.0054	\$0.0189	\$0.0027
Extended Service Area				
Area A (1-10 miles)	\$0.0756	\$0.0108	\$0.0378	\$0.0054
Area B (11-22 miles)	\$0.0850	\$0.0150	\$0.0425	\$0.0075
Area C (22+ miles)	\$0.0950	\$0.0200	\$0.0475	\$0.0100

##### C. Brightspeed of Pennsylvania formerly United Tel. of Pennsylvania Service Area (C)

##### Measured Business\*

Timed Initial Message Unit of Minutes		1st Four Minutes	Add'l Minute
All Areas - Local Calls		\$0.1250	\$0.1250

##### Remote Call Forwarding\*\*

Timed Initial Message Unit of Minutes	First Minute	Add'l Minute
Home Exchange Day Rate	\$0.0750	\$0.0375
Local, 1-22 Miles Day Rate	\$0.1000	\$0.0375
Home Exchange Night Rate	\$0.0375	\$0.0188
Local, 1-22 Miles Night Rate	\$0.0500	\$0.0188

\*, \*\* Local Measured Service will have usage charges that encompass frequency, duration, distance, and time-of-day and are in addition to the access line rates

\*\*\* 50% discount from RCF Local rates shall apply every day of the week from 9:00 p.m. to 9:00 a.m.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.5.1 Multiline/PBX

C

C

Note – Materials originally appearing on this page have been moved to Page 103.4

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.6. Custom Calling Features

Charges for Business Network Switched Service include a nonrecurring service connection charge and a monthly recurring charge for each line. Monthly recurring charges apply to optional voice mail and service features.

The following Custom Calling Features are offered to Business Network Switched Service Subscribers and are eligible for package discounts:

Call Block	Call Forwarding-Busy Line
Call Forwarding-Busy Line and Don't Answer	Call Forwarding-Don't Answer
Call Waiting	Call Forwarding Variable
Caller ID With Name	Caller ID
Distinctive Ring Service	Priority Call
First Dependent Number	Return Call (69*)
Second Dependent Number	Select Forward
Forward Deluxe Service	Three-Way Calling

Charges for Business Network Switched Service include a nonrecurring service connection charge and a monthly recurring charge for each line. Monthly recurring charges apply to optional voice mail and service features. Rates for Custom Calling Services are located in Section 5.1.3.A.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.7 Business Key System Line Service

## A. Description

Business Key System Line Service provides the customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. The Business Key System Line is available as a message rated service. Business Key System Line Service is provided for connection of customer-provided key system terminal equipment. All key system lines will be equipped with touchtone and multiline hunt.

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the customer's service in addition to a base monthly charge. Local calling areas are as specified in Section 10.

Each Business Key System Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way, In-Only, or Out-Only, at the option of the customer

## LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.7 Business Key System Line Service (cont'd)

## B. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this Tariff.

Charges for each Message Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the total number of calls during the billing period.

Nonrecurring Connection Charge:	\$ 75.00
Custom Calling Features (per line, per month)	ICB
- Each feature	ICB
- Package of 3 features	ICB
- Package of 6 features	ICB
- Package of 9 features	ICB



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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.8 Shared Tenant Service

## A. General

Shared Tenant Service is a multi-station system furnished in apartment and townhouse complexes for the use of the residents. The "customer" for shared tenant service is the owner of an apartment complex or reseller for shared tenant service. This service enables the customer or locations served by the customer to originate and receive calls within its system at no additional charge. The customer is responsible for payment of all charges, including local and toll charges and all nonrecurring monthly charges.

Each Shared Tenant Service Line has the following characteristics:

Terminal Interface:	2-wire
Signaling Type:	Loop start
Pulse Types:	Dual Tone Multifrequency (DTMF)
Directionality:	Two-Way, In-Only, or Out-Only, at the option of the customer

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.8 Shared Tenant Service (cont'd)

## B. Flat Rate Shared Tenant Service

## 1. Description

Service to points within the local calling area is included in the charge for Flat Rate Shared Tenant Service. Local calling areas are as specified in Section 10.

## 2. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed herein, service order charges apply as described in Section 3 of this Tariff.

Custom Calling Features (per line, per month)	ICB
- Each feature	ICB
- Package of 3 features	ICB
- Package of 6 features	ICB
- Package of 9 features	ICB

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.8 Shared Tenant Service (cont'd)

## C. Message Rate Shared Tenant Service

## 1. Description

Calls to points within the local exchange area are charged on the basis of the number of completed calls originating from the customer's service in addition to a base monthly charge and usage charges for completed calls originated from the customer's line based on the total number of calls during the billing period. Local calling areas are as specified in Section 10.

## 2. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this Tariff.

Nonrecurring Connection Charge: \$ 75.00

## Monthly Recurring Charges:

- Each Base Service Line ICB

- Voice Mail Option, per line ICB

Custom Calling Features:  
(per line, per month)

- Each feature ICB

- Package of 3 features ICB

- Package of 6 features ICB

- Package of 9 features ICB3.

## 3. Message Usage Charges

Per Message: ICB

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## LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.9 PBX Trunk Service

## A. General

Analog and/or digital PBX trunks are provided for connection of customer-provided PBX terminal equipment. Analog trunks are delivered on a DS0 level and digital trunks are delivered at the DS1 level. All trunks are equipped with multiline hunting.

DID service allow callers to reach the called party without going through a PBX attendant. DOD service allows end users to dial outside of a PBX system without going through the PBX attendant to get access to an outside line. Digital trunks cannot be two-way trunks, but must be ordered as with either Direct Inward Dialing (DID) or Direct Outward Dialing (DOD).

For DID configured PBX trunks additional charges apply for Direct Inward Dial Station numbers.

Each Analog Trunk has the following characteristics:

Terminal Interface:	2-wire or 4-wire, as required for the provision of service
Signaling Type:	Loop, Ground, E&M I, II, III
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	In-Coming Only (DID), Out-Going Only (DOD), or Two-Way

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.9 PBX Trunk Service (cont'd)

B. Flat Rate Analog PBX Trunks

1. General

Service to points within the local calling area is included in the charge for Flat Rate Analog PBX Trunk Service. Local calling areas are as specified in Section 10.

2. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed herein, service order charges apply as described in Section 3 of this Tariff.

C. Message Rate Analog PBX Trunks

1. Description

Message Rate Analog PBX Trunks provide the customer with a single, analog, voice grade telephonic communications channel, which can be used to place or receive one call at a time. Local calls on two-way trunks and DOD trunks are billed on a message rate basis. DID trunks are arranged for one-way inward calling only.

2. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this Tariff. Charges for each Message Rate PBX Truck include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the total number of calls during the billing period. Local calling areas are as specified in Section 10.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.9 PBX Trunk Service (cont'd)

## D. Digital PBX Trunk Service

## 1. Description

Digital PBX Trunk Service provide a customer with connection to Metropolitan Telecommunications Corporation of PA LLC switch via a DS1 digital fiber optic transmission facility operating at 1.544 Mbps and time division multiplexed into 24 analog voice grade telephonic communications channels. Digital PBX Trunks are provided for connection of customer-provided PBX equipment or trunk capable key systems to Metropolitan Telecommunications Corporation of PA LLC switch. Each Digital PBX Trunk has the following characteristics:

Terminal Interface:	Channel Bank or DSX-1 panel
Signaling Type:	Loop, Ground, E&M I, II, III
Start Dial Indicator:	Immediate Wink, Delay Dial, Dial Tone
Pulse Type:	Dual Tone Multi-Frequency (DTMF)
Directionality:	In-Coming or Out-Going only, as specified by the customer

Service to points within the local calling area is included in the charge for Digital PBX Trunk Service. Local calling areas are as specified in Section 10.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.9 PBX Trunk Service (cont'd)

D. Digital PBX Trunk Service (cont'd)

2. Recurring and Nonrecurring Charges

In addition to the nonrecurring charges listed herein, service order charges apply as described in Section 3 of this Tariff. Charges for each Message Rate Digital PBX Trunk include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's lines based on the total number of calls during the billing period.

Where appropriate facilities do not exist, Special Construction charges will also apply.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.10 Centrex Service

(C)

(C)



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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.10 Centrex Service (cont'd)

(C)

(C)

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.10 Centrex Service (cont'd)

(C)

(C)

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.10 Centrex Service (cont'd)

(C)

(C)

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.10 Centrex Service (cont'd)

(C)

(C)

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.10 Centrex Service (cont'd)

(C)

(C)

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES

SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.10 Centrex Service (cont'd)

A Description - Verizon PA. Territory

The service includes the facilities necessary for intercommuniation between Centrex lines within the customer's system, direct inward dialing to Centrex lines and Access to the Public Switched Telephone Network.

B Provisions - Assume Dial 9 - Verizon PA. Territory

1. Explanation of Terms

- Primary Location

The primary location of each Centrex Assume Dial9 system is the area served by the wire center in which the Centrex Assume Dial 9 system's dial switching equipment is located.

- Secondary Location

A secondary location is any location other than the primary location.

2. A Centrex Assume Dial 9 Service line includes the following features:

- Call Restrictions
- Intercommunication
- Speed Dialing Short
- Station Line Hunting
- Three-Way Calling

3. The following Centrex features may be selected by customers at their option for each of their Centrex Assume Dial9lines for no additional charge:

- Automatic Callback Calling
- Call Forwarding - Busy Line - All Calls
- Call Forwarding - Don't Answer - All Calls
- Call Forwarding - Variable - All Calls (w/Reminder Ring)

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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## Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.10 Centrex Service (cont'd)

B. Provisions - Assume Dial 9 - Verizon PA. Territory (cont'd)

## 3. (cont'd)

Call Transfer - Individual - All Calls (Inside/Outside) Call Waiting Originating  
Call Waiting Terminating (With Tone Block)  
Consultation Hold - All Calls  
Direct Inward/Outward Dialing  
Directed Call Pickup with Barge In or Non-Barge In Inside/Outside Ringing

NOTE: The features Call Transfer, Three-Way Calling, Call Forwarding Busy, Call Forwarding Don't Answer, and Call Forwarding Variable may generate local, intraLATA toll or long distance usage charges. If generated, these charges are the responsibility of the customer. See 1 .2.10 H for feature descriptions.

4. Centrex Assume Dial 9 Service customers may select one of the following line arrangements for each of their Assume Dial9 lines:

Unrestricted  
Long Distance Message Restriction  
Fully Restricted (Intercommunication Only) 1  
0019001 Audiotex Blocked (Originating)

5. One local usage package per Centrex Assume Dial9 main station line is available.
6. No Product/Service Charges will apply for existing lines and features when customer elects to change from other Centrex Service to Centrex Assume Dial 9 Service providing they are not moving and have completed any current revenue guarantees.
7. Transmission Requirements; Centrex Assume Dial9 main station line is loop start with a 300-400 Hz. bandwidth. The transmission design objectives are a maximum loop resistance of 1300 ohms and no more than 5 dBm transmission loss at 1004 Hz.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.10 Centrex Service (cont'd)

B. Provisions - Assume Dial 9 - Verizon PA. Territory (cont'd)

8. Additional Facilities

When a customer requests a new Centrex Assume Dial 9 Service system that requires the installation of additional outside plant or central office facilities and where, in the judgment of the Telephone Company, it is practicable to provide such facilities, the customer will be charged the cost of providing the necessary additional facilities, in addition to the standard rates and charges for Centrex Assume Dial 9 Service. The costs for any additional facilities required will be computed on the incremental difference between the costs of new facilities and the costs of existing facilities.

9. Incoming Toll Free Service Access Arrangement

Incoming calls on Toll Free Service access lines can be terminated on a Centrex Assume Dial 9 Service System. Incoming calls terminated in this manner may be transferred to other lines of the same Centrex Assume Dial 9 Service System.

10. Off-Premises Lines

Centrex Assume Dial 9 Service lines can be provided at a separate customer premises. No mileage charges apply to different lines of the same Centrex Assume Dial 9 Service system that are located at different premises but situated within the same wire center serving area.

11. Centrex Assume Dial 9 Optional Central Office Features

The features may be available where Telephone Company facilities permit at the rates specified. Feature descriptions and provisions are as specified in this section.



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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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## Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.10 Centrex Service (cont'd)

B. Provisions - Assume Dial 9 - Verizon PA. Territory (cont'd)

## 12. Optional Centrex Digital Features

Centrex Digital Service will be provided at the customer's option where the Centrex is served from a compatible digital central office and where Telephone Company facilities permit at the rates specified. Centrex Digital feature descriptions and provisions are as specified in this Section. Only those Centrex Digital Features specified in this section will be available under Centrex Assume Dial9 Service.

## 13. Listings

Only one free Directory listing will be provided per Centrex Assume Dial 9 system, regardless of the number of individual billing numbers or number of bills. Directory listings for separate, individual billing numbers will be charged at tariff rates.

## 14. Anonymous Call Rejection Requests

Assume Dial 9 customers must contact the Telephone Company to request the Anonymous Call Rejection (ACR) feature for Caller ID/Caller ID Deluxe Service.

## 15. Payment Options

Centrex Assume Dial 9 customers may select either a month-to-month, 12 months or 24/36 months. The term commitment becomes effective upon ordering the service.

Centrex Assume Dial9 payment options may be selected by billing account number within a customer's system, except as otherwise stated in split billing arrangements. A customer selecting the month-to-month option will be obligated to pay for the service for a minimum of one month following the installation of a Centrex Assume Dial 9 line.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.3 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.10 Centrex Service (cont'd)

B. Provisions - Assume Dial 9 - Verizon PA. Territory (cont'd)

16. Adding Lines Under a Term Commitment

Additional Centrex Assume Dial 9 lines may be added to an existing system, up to a maximum of 30, during the term commitment. For customer's subscribing to a 12M or 24/36M plan, the term commitment with respect to any additional lines will be coterminous with such three-year period.

17. Relocation

Centrex Assume Dial 9 lines may be relocated to different premises within the Telephone Company's local service area without incurring termination charges. The number of Assume Dial 9 lines at the new location must be equal or greater to the lines at the former location.

18. Term Commitment Renewal Options

At the expiration of the Centrex Assume Dial 9 term, a new term commitment may be established. If a new term commitment is not established, Centrex Assume Dial 9 service will continue to be provided at the applicable month-to-month rate, unless the customer terminates the service.

19. Transfer of Term Commitment

With the written permission of the Telephone Company, the obligation to pay the Centrex Assume Dial 9 charges for the remainder of the term commitment may be assigned to another customer, provided there is no change of location, and the new customer assumes all outstanding charges. A Transfer Charge of \$100.00 is payable by the new customer.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.10 Centrex Service (cont'd)

B. Provisions - Assume Dial 9 – Verizon PA. Territory (cont'd)

## 20. Disconnects

There is no termination liability for customers who have elected the Centrex Assume Dial 9 month-to-month payment option, except that all Centrex Assume Dial 9 customers with this payment option are subject to a one-month minimum revenue guarantee. Except as provided below, when a Centrex Assume Dial 9 customer under a term commitment disconnects or terminates its Centrex Assume Dial 9 service prior to the expiration of the term commitment, an early termination charge will apply. The charge is equal to the number of Centrex Assume Dial 9 lines the customer had in service during the term commitment, multiplied by the monthly rate for the line, multiplied by the number of months remaining on the term.

C. Rates - Assume Dial 9 – Verizon PA. Territory

## 1. Application of Rates

The total monthly line rate appearing in 2. following reflects the sum of the Exchange Access rate, according to Density Cell classification, and the Intercommunication rate.

## 2. Line Rates

Centrex Assume Dial 9 Service Lines, each Per Month

<u>Exchange Access</u>	<u>MTM</u>	<u>12M</u>	<u>24M</u>	<u>36M</u>
Density Cell 1	\$60.50 (I)	\$57.48 (I)	\$56.27 (I)	\$54.45 (I)
Density Cell 2	63.63 (I)	60.44 (I)	59.17 (I)	57.26 (I)
Density Cell 3	66.75 (I)	63.41 (I)	62.08 (I)	60.08 (I)
Density Cell 4	69.88 (I)	66.38 (I)	64.98 (I)	62.89 (I)

The total monthly line rate includes the applicable Interstate End User Common Line Charge as specified in the Metropolitan Telecommunications Corporation FCC No. 1 Tariff.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.10 Centrex Service (cont'd)

C. Rates - Assume Dial 9 - Verizon PA. Territory (cont'd)

3. Optional Feature Rates

3. Optional Feature Rates

<u>Feature</u>	<u>NRC</u>	<u>Per Use</u>	<u>Per Line</u>	<u>C</u>
Call Block	\$10.00		\$1.55	I
Call Trace		\$1.00		
Priority Call	\$10.00		\$1.55	I
Busy Redial	\$10.00		\$1.55	C
*69	\$10.00		\$1.55	I
Select Call Forward	\$10.00		\$1.55	I
Caller ID # Only				
w/Anonymous Call Rejection	\$10.00		\$6.50	I
Caller ID Name				
w/Anonymous Call Rejection	\$10.00		\$7.50	I
Ultra Call Forward	\$10.00		\$6.00	
Call Park	\$28.00	I	.50	I
Directed Call Park	\$28.00	I	.50	I
Executive Busy				
Override	\$15.00		.26	I
Last Number Redial	\$15.00		.26	I

4. Usage Charges

No local calling usage allowance is included in the Centrex Assume Dial 9 Message or Measured rate schedule. Usage charges apply as specified in this Tariff.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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## Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.10 Centrex Service (cont'd)

D. Regulations - Dial 9 Centrex - Verizon PA. Territory

## 1. General

A Centrex location is defined herein as a physical premises of the customer where Centrex lines are located. A Centrex Dial g Centrex system consists of the central office switching office equipment and stations connected by Centrex lines (no less than 2). A system includes only those stations whose inward exchange and toll service is through the customer's main switching location via a single Central Office code (NNX).

## 2. Minimum Line Requirement

Dial 9 Centrex is provided in the following capacities per system. Line Capacity Category Minimum Line Requirement

I 2 - 30 Lines	II 31 - 75 Lines	III 76 + Lines
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Dial 9 Centrex Service is offered only as a complete service. The exchange access and intercommunication portions of the Dial 9 Centrex Service lines are not offered separately. If the Dial 9 Centrex system falls below two (2) lines, it will no longer be considered a Dial g Centrex system, and will be converted to a Business Dial Tone line with no features. All existing tariff rules, regulations, rates and changes associated with the conversion will apply.

## 3. Payment Options

Centrex Dial 9 customers may select either a month-to-month, 12, 24 or 36 months. A customer selecting the month-to-month option will be obligated to pay for the service for a minimum of one month following the installation of a Centrex Dial 9 line.

## 4. Changes to a lower Line Capacity Category

A customer may change to a lower line capacity category at the current rates designated for the lower category, however, the customer will remain under the

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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## Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.10 Centrex Service (cont'd)

E. Regulations - Dial 9 Centrex - Verizon PA. Territory

## 4. Changes to a lower Line Capacity Category (cont'd)

original term commitment period and the original minimum line guarantee will apply throughout the original term commitment period.

## 5. Conversions of Service

When a Dial 9 Centrex customer with a payment option other than month-to-month, upgrades to any of the Company's services listed below under a term commitment of equal or greater revenue value than the remaining value of their current Assume Dial 9 Centrex term commitment, termination charges will not apply. The revenue value of a term commitment means the minimum amount that the customer would be required to pay the Company pursuant to the commitment over the entire term of the commitment (or over the remainder of the term, if the commitment period has already begun).

## 6. Renewal Options and Request for Change in Term Commitment Period

Prior to the expiration of an existing term commitment period, a customer may extend the term commitment for another term commitment period without incurring termination liability charges. The new term commitment will indicate the designated rates then in effect. The new term commitment period must be a minimum of 12 months, or as long as the remaining months in the old agreement, whichever is greater, and contain at least as many lines as the original term commitment. The term commitment effective date will be the date the service is installed.

## 7. Transfer of Term Obligation

With the written permission of the Company, the obligation to pay the Dial 9 Centrex charges for the remainder of the term commitment period selected may be assigned to another customer, provided there is no change of location, and the new customer is assuming substantially all the assets of the former customer and agrees to pay all amounts that would have been paid by the former customer, and the original customer remains jointly liable for any such amounts. A Transfer Charge of \$100.00 is payable by the new customer.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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## Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.10 Centrex Service (cont'd)

E. Regulations - Dial 9 Centrex - Verizon PA. Territory (cont'd)

## 8. Transfer from Other Centrex Service

When other Centrex Service is changed to Centrex Dial9 Centrex Service under a term payment period, the monthly revenue guarantee obligation stipulated in the Telephone Company's applicable tariff may be waived and a new monthly line guarantee, for the duration of the term commitment periods elected, will be established under the Centrex Dial 9 Centrex plan. The new term commitment period must be a minimum of 12 months or as long as the remaining months in the old agreement, whichever is greater, and contain at least as many lines as the original term commitment. The Service Charges shall not apply to existing Centrex lines provided they are not moved or changed.

## 9. Disconnects

There is no termination liability for customers who have elected the Dial9 month-to month payment option, except that all Dial 9 customers with this payment option are subject to a one-month minimum revenue guarantee. When a Centrex Dial 9 customer under a term commitment disconnects or terminates its Centrex Dial 9 service prior to the expiration of the term commitment, an early termination charge will apply. The charge is equal to the number of Centrex Dial 9 lines the customer had in service during the term commitment, multiplied by the monthly rate for the line, multiplied by the number of months remaining on the term.

## 10. Relocation

When the customer relocates to a different premises, the term obligation will remain in effect. All rates and charges applicable to the Dial 9 Centrex system being relocated still apply.

## 11. Line Restrictions

Dial 9 Centrex customers may select one of the following arrangements for each of their Centrex Dial9 Centrex lines: Unrestricted Long Distance Message Restriction, Fully Restricted (Intercommunication Only), - 70019001Audiotex Blocked (Originating)

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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## Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.10 Centrex Service (cont'd)

F. Features – Dial 9 Centrex - Verizon PA. Territory

Automatic Callback Calling	Call Park
Call Forwarding - Busy	Call Pick-up
Call Forwarding - Don't Answer Calls	Call Transfer - All Calls or Inside
Call Forwarding - Variable	Call Waiting - Originating
Call Hold	Call Waiting - Terminating
Conference Arrangement	Last Number Redial

Subscribers may select any of the following features at no additional cost

Consultation Hold	Line Restrictions
Directed Call Park	Night Service
Directed Call Pick-up w & w/o Barge-in	Multi-Path Call Forward
Executive Busy Override	Music On Hold Interface
Hunting	Speed Call
Inside/Outside Ringing	Three-way Calling
Intercept	Intercommunication
Trunk Answer from Any Station	Uniform Call Distribution



## LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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### Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

#### 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

##### 7.2.10 Centrex Service (cont'd)

#### G. Rates - Dial 9 Centrex – Verizon PA. Territory

##### 1. Application of Rates

The total monthly line rate will be the sum of the Exchange Access rate, according to Density Cell classification, and the Intercommunication rate.

##### 2. Line Rates

Centrex Assume Dial 9 Service Lines, each Per Month

<u>Exchange Access</u>	<u>MTM</u>	<u>12/24/36M</u>	
Line Capacity I (2-30 lines)	\$42.48	\$40.36	I
Line Capacity II (31-75 lines)	41.30	39.24	I
Line Capacity III (76+ lines)	40.71	38.67	I

The total monthly line rate includes the applicable Interstate End User Common Line Charge as specified in the Metropolitan Telecommunications Corporation FCC No. 1 Tariff.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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## Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.10 Centrex Service (cont'd)

H. Features – Dial 9 Centrex - Verizon PA. Territory

Automatic Callback Calling - This feature permits an originating Dial 9 Centrex line user who attempts an intercommunication call to a busy Dial9 Centrex line to automatically be connected to that line when both called and calling lines become idle, by dialing an activation code. Automatic Callback Calling will only operate for intercommunication calls between Dial 9 Centrex lines of the same Dial 9 Centrex system. This feature can be cancelled by the originating station user dialing a deactivation code.

Call Forwarding – Busy Line - All Calls or Outside - This feature can be provisioned in one of two modes: "All calls", which handles calls from both inside or outside the system, or "Outside", which handles calls from outside the system only.

Call Forwarding - Don't Answer - All Calls or Outside. This feature can be provisioned in one of two modes: "All calls", which handles calls from both inside or outside the system, or "Outside", which handles calls from outside the system only. It is a fixed arrangement which routes incoming calls to another specified line, either inside or outside the system, if the intended line is unanswered, after approximately three ringing cycles.

Call Forwarding - Variable - All Call w/ Reminder Ring This feature is an arrangement which permits a station user to have incoming calls automatically transferred to another line of the system, or to a line outside the system, for temporary periods.

The feature is activated by dialing a code, followed by the line number to which calls are forwarded. The feature is deactivated by dialing another code.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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## Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.10 Centrex Service (cont'd)

H. Features – Dial 9 Centrex - Verizon PA. Territory (cont'd)

Reminder Ring - Calls directed to a line in the call forward mode will receive a shortened ring before the call is forwarded. This serves as a reminder to station users that their line is in a call forward mode.

Call Hold - This feature is an arrangement which permits an in progress call to be held for extended periods or in order that another incoming call on another line may be answered. (Also known as Consultation Hold).

Call Park - This feature allows a Centrex Assume Dial 9 Centrex station user to park a call against their own telephone number. The parked call can be retrieved from any station by dialing the feature access code for retrieval and the station line number.

Call Pickup - This feature is an arrangement which permits any line of a pickup group to answer incoming calls intended for any other line of the same pickup group.

Call Transfer - Inside & All Calls. This feature allows an established call to be transferred to another line either within or outside the system.

Call Waiting - Originating. This feature is an arrangement in which calls to lines of the system which are in use, originated by lines so equipped, are "announced" by a short burst of tone (audible only to the called party) and automatically completed upon termination of the in-progress call, or if the in-progress call is placed on Call Hold by the called party. Call Waiting - Terminating w/Tone Block. This feature is an arrangement in which all incoming calls on lines already in use are "announced" by a short burst of tone (audible only to the called party) and automatically completed upon termination of the in progress call, or if the in-progress call is placed on hold.

Conference Arrangement (1 - 6 Ports) - This feature allows line users to establish conference connections up to six lines, including the originating line, by dialing an assigned access code.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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## Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.10 Centrex Service (cont'd)

H. Features – Dial 9 Centrex - Verizon PA. Territory (cont'd)

Consultation Hold - All Calls. This feature allows a station user to place on hold an in-progress call by operation of the switchhook. The station user is automatically returned to the original call upon completion of the second call.

Directed Call Park - This feature allows Dial 9 Centrex station users to park a call against any Dial9 Centrex station number appearance. Station users may be required to enter a security code to retrieve the call if desired.

Directed Call Pickup With and Without Barge-in -This feature provides the ability for a call directed to a station line to be answered by any other station user by dialing a code number followed by the station line number. Only one of two arrangements, per system are permitted.

Barge In - If the call has already been answered, a burst of tone is applied to alert the answering party of the impending presence of a third party. The third party is then bridged into the existing connection.

Non-Barge In - If the call has already been answered the station user who dialed the access code receives a busy tone.

Executive Busy Override -This feature allows the station user to invoke an override when engaging a busy condition. The station user gains access to a busy station by flashing the switch emitted and a three-way call is established. The station invoking override can then hang up and the prior conversation will continue or flash the switchhook, dropping the third party from the conversation.

Common Intercept – Incoming exchange calls to unassigned and/or nonworking Dial 9 Centrex lines will be intercepted by a standard announcement which informs the calling party that the called number is not in service. Intercommunication calls to unassigned Centrex Dial 9 Centrex lines will be intercepted by a standard central office recorded announcement for Centrex system calls. This announcement will provide a common message that the number is not in service with advice that the in house directory should be consulted.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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## Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.10 Centrex Service (cont'd)

H. Features – Dial 9 Centrex - Verizon PA. Territory (cont'd)

Intercommunications Intercom - Station-to-station dialing. An arrangement by which station sets on the same Centrex system may communicate with each other by dialing a code without application of message units charges.

Last Number Redial - This feature enables a customer to redial the last called number (up to 24 digits), by depressing a single button or by dialing an access code rather than dialing the entire number.

Line Restrictions - There are four types of line arrangements which customers may select for each of basic Dial9 Centrex lines.

Unrestricted - An arrangement that has no restrictions on either incoming or outgoing calling.

Long Distance Message Restriction - An arrangement which permits a Centrex line user to dial local service area calls but prevents the origination of long distance calls. In addition, this arrangement is available both with and without "zero" dialing capability

Fully Restricted - An arrangement that allows intercom only calling for the Dial 9 Centrex basic line user.

700/900/Audiotex Blocked (Originating) -An arrangement which denies the Assume Dial 9 Centrex basic line user the ability to make outgoing calls to 700/900/Audiotex numbers.

Multipath Call Forwarding (I - 5 paths) -This feature allow the station user to forward simultaneous messages over one line to a destination.

Music On Hold Interface -This feature provides a continuous broadcast of music to callers who are waiting for connection to a called party

Night Service -This feature allows the routing of calls normally directed to the attendant to be directed to pre-selected lines within the customer group. This feature is provided on a Call Forwarding - Fixed or Call Forwarding - Variable basis.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.10 Centrex Service (cont'd)

G. Features – Dial 9 Centrex - Verizon PA. Territory (cont'd)

Speed Dialing Short Individual -This feature allows the user to make frequently dialed numbers by using a two digit code. A customer programmable "short" list is provided per line.

Speed Dialing Long (Individual) -This feature allows the user to make frequently dialed numbers by using a two digit code. A customer programmable "long" list (30) is provided per line.

Speed Dialing Short (Shared). This feature allows the customer to share the same speed call short list with other station users on the system.

Speed Dialing Long (Shared) -This feature allows the customer to share the same speed call long list with other station users on the system.

Station Line Hunting -Station lines may be arranged in groups so that a call to a busy line in a group will be completed to another line in the group that is not busy. Station line hunting can be provided in series completion, circular or multiline arrangements,

Three Way Calling -This feature allows a station user to establish a 3-way conference by holding any in-progress call, through operation of the switchhook, and then dialing another call. By again operating the switchhook, the station user can connect the two calls.

Touch-Tone - All lines in a Centrex system are equipped for Touch-Tone calling.

Trunk Answer Any Station -This feature allows the station user to answer an incoming exchange network call directed to the main listed number by any line in the Centrex system when the attendant position is in the "night" mode, via the activation of a three digit code.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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## Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.10 Centrex Service (cont'd)

H. Features – Dial 9 Centrex - Verizon PA. Territory (cont'd)

The Company will provide two types of service. Assume Dial 9 is a non-engineered Centrex-based service and does not require the customer to use the "dial" 9 access code to place calls. The exchange access, intercommunication and features are not offered separately. The Company will also provide Dial 9 Access which does require the end user to dial a prefix (typically 9) prior to making a call outside of the customer's system.

## I. Service Options and Plans - Assume Dial 9 - Verizon North Territory

## 1. Basic Standard Services include:

Assume Dial9  
Call Transfer  
Call Hold  
Consultation Hold  
Distinctive Ringing  
Three-Way Calling

## 2. Selectable Standard Services allows a customer to customize their service by selecting desired features from the list below without any monthly charge:

Automatic Callback (intra-group only)  
Call Forwarding Busy  
Call Forwarding Don't Answer  
Call Forwarding Variable (all calls)  
Call Restrictions  
Call Waiting and Cancel Call Waiting  
Call Pick-up Directed  
Call Pick-up Group  
Dial Call Waiting - Originating  
Hunting Series  
Hunting Multiline  
Speed Calling (6 or 8)

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.10 Centrex Service (cont'd)

I. Service Options and Plans Assume Dial 9- Verizon North Territory (cont'd)

3. Optional Services are also available for each line at an additional monthly recurring charge per feature

Automatic Busy Redial (\*66)  
Automatic Call Return (\*69)  
Call Block  
Call Park  
Call Park Directed  
Caller ID-Number  
Caller ID-Name and Number Call Trace  
Executive Busy Override  
Last Nurnber Redial  
Special Call Forwarding  
VIP Alert

4. Customers may select either a month-to-month or a two-year term. The term agreement becomes effective upon the installation date of the service. A customer selecting the month-to-month option will be obligated to pay for the service for a minimum of one-month following the installation
5. Additional Assume Dial 9 lines may be added to period. For customers subscribing to the two-year term plan, the term obligation with respect to any additional lines will be coterminous with such two-year term.
6. There is no termination liability for customers who have elected the Centrex Assume Dial 9 month-to-month payment option, except that all Centrex Assume Dial 9 customers with this payment option are subject to a one-month minimum revenue guarantee. Except as provided below, when a Centrex Assume Dial 9 customer under a term commitment disconnects or terminates its Centrex Assume Dial 9 service prior to the expiration of the term commitment, an early termination charge will apply. The charge is equal to the number of Centrex Assume Dial 9 lines the customer had in service during the term commitment, multiplied by the monthly rate for the line, multiplied by the number of months remaining on the term.



LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.10 Centrex Service (cont'd)

I. Service Options and Plans Assume Dial 9- Verizon North Territory (cont'd)

7. Early termination charges will apply only to those rate elements under a term commitment period. If any rates for the service are increased during the term period, exclusive of any increase due to local, state or federal fees, taxes or surcharges, the customer may terminate the service without incurring an early termination charge.

8. Prior to the end of the term commitment period, the customer may select one of the following options, to be effective at the end of the term:

- 1) Renew their term commitment,
- 2) Commit to a new term period,
- 3) Arrange for a change of service, or
- 4) Arrange for termination of the service.

In the event the customer does not select one of the above options, the customer will be converted to the shortest-term period available under tariff (i.e., month-to-month, one year, etc.) for the same service, and will be subject to the applicable term commitment, if any, unless the customer terminates the service within sixty (60) days of the conversion date.

9. Early termination charges will not be assessed under the following circumstances:

- a. Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service for the remainder of the term;
- b. Customer attempts to move the existing service to a new location within Company's service area, but the service is unavailable;
- c. Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or
- d. Customer changes to another service or upgrades service to a higher speed or capacity under a term commitment, provided the following conditions are met:

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.10 Centrex Service (cont'd)

I. Service Options and Plans Assume Dial 9- Verizon North Territory (cont'd)

9. (cont'd)

d. (cont'd)

- 1) The value of the new term commitment is equal to or greater than the remaining value of the current term commitment,
- 2) The Company provides the new service via tariff or on an individual case basis (ICB), and
- 3) The order to discontinue the existing service and the order for the new or upgrade service are received by the Company at the same time.

10. With the written permission of the Company, the obligation to pay the Assume Dial 9 charges for the remainder of the term period may be assigned to another customer, provided there is no change of location, and the new customer assumes all outstanding charges.

J. System Requirements - Assume Dial 9 -Verizon North Territory

Assume Dial 9 service lines sharing a common intercom and a primary Directory listing will be considered a Assume Dial 9 Service System. A system must have a minimum of two lines and may not exceed a maximum of thirty Assume Dial9 Service lines. Assume Dial9 Service is classified as a business service and is offered only as a complete service. The exchange access, intercommunication and services are not offered separately.

K. Subscriber Line Charge – Assume Dial 9 – Verizon North Territory

The total monthly line rate includes the applicable Interstate End User Common Line Charge as specified in the Metropolitan Telecommunications Corporation FCC No. 1 Tariff.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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## Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.10 Centrex Service (cont'd)

L. Additional Facilities - Assume Dial 9 -Verizon North Territory

When a customer requests a new Assume Dial 9 Service system that requires the installation of additional outside plant or central office facilities, the Company will judge if its practicable to provide such facilities. If the Company agrees to provide such facilities the customer will be charged the cost of providing the necessary additional facilities, in addition to the standard rates and charges for Assume Dial 9 Service. The costs for any additional facilities required would be computed on the incremental difference between the costs of new facilities and the costs of existing facilities.

M. Toll Free Service Access Arrangement - Assume Dial 9 -Verizon North Territory

Incoming calls on Toll Free Service access lines can be terminated on a Assume Dial9 Service System. Incoming calls terminated in this manner may be transferred to other lines of the same Assume Dial 9 Service System.

N. Off-Premises Lines and Assume Dial 9 -Verizon North Territory

Assume Dial 9 Service lines can be provided at a separate customer premise. No mileage charges apply to lines of the same Assume Dial 9 Service system that are located at different premises but situated within the same wire center serving area.

O. Optional Services and Assume Dial 9 -Verizon North Territory

Optional services may be available where Company facilities permit at the rates specified in this tariff.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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## Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.3 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.10 Centrex Service (cont'd)

P. Feature Restriction - Assume Dial 9 -Verizon North Territory

Call Transfer, Three-Way Calling, Call Forwarding-Busy, Call Forwarding-No Answer and Call Forwarding-Variable may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Assume Dial 9 customer.

Q. Feature Descriptions - Assume Dial 9 - Verizon North Territory

## 1. Basic Services

Assume Dial "9" - Allows the customer to place calls outside the group without having to dial the access code "9".

Direct Inward Dial (DID) - The ability of each member of the Assume Dial 9 group to receive calls from outside the group directly to their station.

Direct Outward Dial (DOD) - The ability of each member of the Assume Dial9 group to place calls to locations outside the group without first having to dial a "9" access code or use an attendant.

Distinctive Ringing (Inside/Outside Ringing) - This feature allows the user to distinguish between calls originating from within the Assume Dial9 group and Calls originated from outside the Assume Dial9 group. Calls originating from inside the group will receive one ring, and calls originated from outside the group will receive a double ring.

Call Transfer – (All Calls) - The ability for a Assume Dial 9 line to transfer an established incoming call to another line. The "transfer to line" location may be inside the group or outside the group. This service may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Assume Dial9 customer.

Call Hold - The ability to place an established call on hold for an extended period of time by dialing the feature code \*01. This frees the line to place or receive another call. Only one call can be put on hold at a time per line

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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## Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.4 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.10 Centrex Service (cont'd)

L. Feature Descriptions - Assume Dial 9 -Verizon North Territory (cont'd)

## 1. Basic Services (cont'd)

Consultation Hold - A temporary or soft hold activated by a hook-switch flash or link button that will place a call in progress on hold and activate dial tone. The dial tone enables the user to make another call for private consultation or to activate a three-way call.

Three Way Calling - Provides the user with the ability to add a third party, from within the group or outside the group, to any established call for a three-way conference arrangement. This service may generate local, regional toll or long distance usage charges. If generated, these charges are the responsibility of the Assume 9 Centrex customer.

Intercom Dialing - Provides the customer with the ability to communicate between lines within your own Assume 9 Centrex group by dialing a two digit code instead of having to dial the full 7 or 10 digit telephone number.

## 2. Selectable Standard Features

Automatic Call Back (within system only) - When a Assume 9 Centrex user reaches a busy line within the Assume 9 Centrex group, a code (\*52) may be dialed which allows the call to be connected when both lines are idle. This feature is for use inside the Assume 9 Centrex group only, and only one request at a time from a line is permitted. The request will remain active for a period of time not to exceed 30 minutes unless it is deactivated, by dialing a code (#52), earlier by the originator.

Call Forwarding - Busy - A fixed feature, provisioned by the telephone company using data provided by the customer, to automatically route all incoming calls to another number (either inside or outside the group or to Voice Messaging) when the called line is busy. Calls forwarded outside the Assume 9 Centrex group are subject to local and/or long distance charges billed to the Assume 9 Centrex customer.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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## Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.10 Centrex Service (cont'd)

L. Feature Descriptions - Assume Dial 9 -Verizon North Territory (cont'd)

## 2. Selectable Standard Features (cont'd)

Call Forwarding - No Answer - A fixed feature, provisioned by the telephone company using data provided by the customer. To automatically route all incoming calls to another number (either inside or outside the group or to Voice Messaging) when the called line is not answered in a predetermined number of rings/seconds. Calls forwarded outside the Assume 9 Centrex group are subject to local and/or long distance charges billed to the Assume 9 Centrex customer.

Call Forwarding – Variable (All Calls) - Allows the customer to have all incoming calls routed to another number (either inside or outside the group). The user chooses and provisions the forwarded to number, and may change the forwarded to number as often as they wish. The user also has the ability to turn the feature off and on as needed to better serve the user's needs. Calls forwarded outside the Assume 9 Centrex group are subject to local and/or long distance charges billed to the Assume 9 Centrex customer.

Call Waiting/ Cancel Call Waiting - When a busy Assume 9 Centrex line receives an incoming call, a tone is heard announcing that an incoming call is being received. The user then has the option of either placing their present call on hold and answering the incoming call or to disregard the call. The calling party will receive ringing tone instead of a busy tone. The user may terminate the Call Waiting feature at any time by dialing the Cancel Call Waiting Code \*70. Canceling the Call Waiting Feature is good for only one call, and must be repeated for each call the user does not wish to be interrupted by the call waiting tone.

Dial Call Waiting -Origination - When a user calls another member of the Assume 9 Centrex group, and reaches a busy signal, this feature will automatically send a call waiting tone to the line when the user dial the code \*54. This feature can be activated or deactivated by the user. The called line, upon hearing the tones, can terminate the call in progress, place the call in progress on hold, or disregard the call waiting tone.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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## Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.10 Centrex Service (cont'd)

## L. Feature Descriptions -Assume Dial 9 - Verizon North Territory (cont'd)

## 2. Selectable Standard Features (cont'd)

Call Pick-U Directed - This feature enables a user to answer (pick-up) calls directed to any other line within the Assume 9 Centrex group by dialing a code (\*1 8) and the number of the ringing line, even if the user and the ringing line are not in the same call pick-up group. If more than one user tries to pick-up the call, only the first user will receive the call, and the others will receive a busy tone to identify the call was answered.

Call Pick-U Group - This feature allows the user to answer (pick-up) any call directed to any other line within the users Pick-Up Group simply by dialing a Call Pick-Up Code (\*17)

Hunting - (Series and/or Multi-line only) - Hunting allows the customer to eliminate busy signals and increase the Company's accessibility by expanding call coverage. Hunting begins with a call to a Lead number or Pilot number, and searches for an idle line beginning with the first number of a pre-assigned hunt group and ending with the last number in the group. Hunting for Assume 9 Centrex customers will be provided in a Series or Multi-line arrangement only, and must be programmed by the Company from data provided by the customer.

Call Restriction Options - The customer has the option of choosing the type call restriction desired for each individual line. The customer request for each line must be identified on the service order so the line can be provisioned with the proper line class code, and call blocking services.

## 3. Optional Features

Automatic Busy Redial - This feature allows the user that attempts a call to a busy line, within their defined calling area, to dial a code (\*66) and be automatically connected to that line when both lines are idle. Once activated, a 30 minutes queuing process begins with a voice prompt advising the user that the network will attempt the call again. The user will be alerted with a special ring when the call is returned.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.10 Centrex Service (cont'd)

L. Feature Descriptions - Assume Dial 9 -Verizon North Territory (cont'd)

3. Optional Features (cont'd)

Automatic Call Return - \*69 Call Return will automatically store and allow you to redial the number of the last person who called you. \*69 Call Return can be used to return a call whether you answered the call or not. \*69 Call Return works only on calls made from numbers within your defined calling area. If you choose to return the call, and the number is busy, \*69 Call Return will place your call next in line. In most cases, your phone will ring with a series of short-short-long rings when the number you called are no longer busy. If you have Call Waiting and hear the Call Waiting tone while you are talking to another person, you have two choices. You can use \*69 Call Return to call back later or you can use Call Waiting during the call.

Call Block - This feature provides the user the ability to block up to twelve external telephone numbers, of their choosing, from terminating a call to the users line. The numbers the user chooses to block must be from the users defined calling area. Calls from outside the users defined calling area and operator calls cannot be blocked. Once activated any calls from these twelve numbers will be routed to an intercept message instead of completing.

Call Park - This feature allows the user to "park" a call against their own number, and then retrieve the call from any other station in the group. Only one call can be parked on any one number at a time.

Call Park Directed - This feature is an enhanced call park feature and enables the user to "park" a call on any number within the Assume 9 Centrex group, except their own number, and then retrieve the call from the number the call was parked on. Only one call can be parked on any one number at a time.

Caller ID-Number - This feature allows the user (with compatible CPE) to view telephone Number, of the incoming call, before answering the call or choosing to ignore the call.



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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES(cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.10 Centrex Service (cont'd)

L. Feature Descriptions - Assume Dial 9 -Verizon North Territory (cont'd)

3. Optional Features (cont'd)

Caller ID-Name and Number - This feature allows the user (with compatible CPE) to view the telephone number and listed name (LN), of the incoming call before answering the call or choosing to ignore it.

Executive Busy Override - This feature allows the user, upon reaching a busy line inside the group, to dial a code (\*40) to gain access to the busy line, thus establishing a Three way call. The called number must be in the Assume Dial 9 group, and will receive a warning tone prior to the establishment of the three-way conference call.

Last number redial - This feature enables the user to redial the last called number by dialing a code (#77) rather than having to dial the entire number. This feature is not available in the SESS.

Special Call Forwarding - This feature allows the user the ability to program up to twelve numbers of their choosing that they want call forwarded. When one of the numbers on the user list calls them, the call will be forwarded to the number the user has programmed to receive the call. Calls from all other numbers will be handled in the normal manner. If call forwarding all calls is activated, it will override this feature.

VIP Alert - This feature provides the user the ability to identify up to twelve numbers they want to receive a special notification when a call comes is received from one of the numbers. A special ring (short-long-short) will be used to notify the user of a call from one of the numbers on their special list. This feature will not work on a hunt group Pilot number.

Call Trace - Allows the user to trace the number of the last calls received, and have the number automatically reported to the telephone company.

## LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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### Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

#### 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

##### 7.2.10 Centrex Service (cont'd)

#### M. Rates – Assume Dial 9 - Verizon North Territory

The rates and charges shown herein apply in addition to all other applicable rates and charges shown elsewhere in the Company's tariffs.

	<u>Monthly Rate</u>	<u>24-Month Term Rate</u>
Flat Rate	\$68.31 (I)	\$64.90 (I)
Measured Service	55.50 (I)	52.73 (I)

  

<u>Optional Features</u>	<u>Additional MRC Per Month</u>
Automatic Busy Redial (*66)	\$2.00
Automatic Call Return (*69)	2.95
Call Block	3.00
Call Park	3.00
Call Park Directed	4.00
Caller ID-Number	7.50
Caller ID-Name & Number	8.00
Call Trace <sup>1</sup>	
Executive Busy Override	4.00
Last Number Redial	4.00
Special Call Forwarding	3.00
VIP Alert	2.00

#### N. Usage – Assume Dial 9 - Verizon North Territory

No local calling usage allowance is included in the Assume Dial 9 message or measured rate schedule.

<sup>1</sup> See Section 5 of this tariff for rate

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.10 Centrex Service (cont'd)

O. Service Requirements - Dial 9 - Verizon North Territory

1. General

Dial 9 Service is a local exchange telecommunications service available only to customers served from suitably equipped central offices where operating conditions permit. It is a central office based service arrangement which consists of host central office interface equipment and software located on Company premises. This service provides local exchange access, interexchange access, intrasystem communication and features. A Dial 9 system may not be provided for stand alone service only; access to the Company's exchange network must be provided.

2. Terms and Conditions

Dial 9 Service is available only where central office and operating facilities and conditions permit measuring of local service. A minimum of two Dial9 lines is required. If the Dial 9 system falls below two lines it will no longer be considered a Dial 9@ system. The remaining line will be converted to an individual business line with no features. All existing tariff rules, regulations, rates and charges associated with the conversion will apply.

A customer may select only one Dial 9 Feature Package per system.

The Company will furnish one alphabetical directory listing per Dial 9 customer group without charge. Additional listings may be purchased at rates set forth in this tariff.

Dial 9 Service is offered on a contractual basis commencing on the date the service is established.

Dial 9 Service lines may be terminated on a Key, PBX or equivalent type system. A Key/PBX Termination Rate will be applied per line in addition to the applicable Dial9 Service line rate.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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## Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.10 Centrex Service (cont'd)

O. Service Requirements - Dial 9 - Verizon North Territory (cont'd)

## 2. Terms and Conditions (cont'd)

All Dial9 Service lines must be loop start.

Where the Dial 9 station line is located in a different central office area of the serving exchange, interoffice mileage charges are applicable.

Certain optional feature capabilities may not be compatible with other Feature Packages or Optional System features.

P. Subsequent Additions Deletions and Changes - Dial 9 - Verizon North Territory

Subsequent line additions will be rated under a new contract or an addendum to an existing contract based upon the remaining period of the initial contract. Subsequent line deletions resulting in reductions equal to or exceeding 20% of the initial lines under contract will be treated as specified under Termination Liability following. If the reduction causes the total number of lines to fall within a different line group, all remaining lines will be billed at rates according to the associated line group.

Q. Subsequent Additions Deletions and Changes - Dial 9 - Verizon North Territory

There is no termination liability for customers who have elected the Dial 9 month to-month payment option, except that all Dial 9 customers with this payment option are subject to a one-month minimum revenue guarantee.

When a Centrex Assume Dial 9 customer under a term commitment disconnects or terminates its Centrex Assume Dial 9 service prior to the expiration of the term commitment, an early termination charge will apply. The charge is equal to the number of Centrex Assume Dial 9 lines the customer had in service during the term commitment, multiplied by the monthly rate for the line, multiplied by the number of months remaining on the term.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.10 Centrex Service (cont'd)

R. Feature Descriptions - Dial 9 - Verizon North Territory (cont'd)

1. Dial 9 Basic Operating Features

Automatic Identification of Outward Dial - Identifies all calls leaving the customer group by the station number from which calls are placed.

Direct Inward Dialing - Allows incoming calls from the exchange network to reach a specific station without attendant assistance.

Direct Outward Dialing - Allows station users to place external calls to the exchange network without attendant assistance.

Distinctive Ringing - Permits a station user to determine by the cadence of the ringing, whether a call is internal or external.

Station-to-Station Calling - Allows station users to call each other using intercom dialing and is restricted to the serving wire center only for voice and circuit switched data calls.

Touch Call - Equips all station lines for touch call dialing

2. Feature Package 1000

Call Alternation - Allows a station user to place one call on hold, make a second call, and talk alternately between the two parties.

Call Forwarding - Provides the option of fixed and/or variable forwarding of a station's incoming calls to a predetermined number. Fixed forwarding is established and changed by the Company. Variable forwarding is established and changed by the station user. This feature will forward all calls, or only those calls reaching a busy or no answer condition, to a predetermined number. Forwarding for hunt groups is available.

Call Hold - Allows a station user to place a call in progress on hold

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.10 Centrex Service (cont'd)

R. Feature Descriptions – Dial 9 - Verizon North Territory (cont'd)

2. Feature Package 1000 (cont'd)

Call Pick Up -Direct - Permits a station user to pick up any ringing station in the business group by dialing a feature code plus the ringing station's intercom number. The ringing station is not required to be in the same pick up group.

Call Pick Up -Extended - Permits a station user to dial a code to extend call pick up to groups other than its own.

Call Pick Up -Group - Permits a station user to dial a code to answer a call which is ringing at another station within the call pick up group.

Call Waiting/Cancel - Allows a station user to cancel the Call Waiting feature for the duration of a single call.

Call Waiting Originations - Allows a station to send a Call Waiting tone when calling a busy station. Call Waiting Originating is restricted to calls both placed and received within the same central office.

Call Waiting Term - Alerts the called party, with a beep, that an incoming call is waiting.

Call Transfer - Allows a station user to transfer a call to another  
Consultation Hold - Allows the initiator of a three way call or transfer to speak privately with the third party before completing the connection.

Dial Call Waiting - Allows a station user to send a Call Waiting tone when calling a busy station, even if the called station does not have the Call Waiting feature.

Dial Call Waiting is restricted to calls both placed and received within the same central office.

Hunting (Directory Number) - Activates hunting when any of the directory numbers of the individual lines in the hunt group are called. If the called line is busy, hunting will start with the called line and continue to the end of the list.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.10 Centrex Service (cont'd)

R. Feature Descriptions - Dial 9 - Verizon North Territory (cont'd)

2. Feature Package 1000(cont'd)

Hunting (Pilot Number) - Searches for an idle line beginning with the first member of the hunt group and ending with the last member.

Hunting Secretarial - Searches for an idle line beginning with the group member dialed and ending with the last member in the group.

Speed Calling 6 (Individual) - Allows a station user to dial an individual list of up to 6 telephone numbers by dialing an access code and one digit. (Available on 5ESS central office switching equipment only).

Speed Calling 8 (Individual) - Allows a station user to dial an individually selected list of up to 8 telephone numbers by dialing one or two digits. (Available on GTD-5 central office switching equipment only).

Station Restriction - Prevents a station user from making or receiving calls outside the business group. Calls cannot be routed beyond this restriction by an attendant or through any indirect means such as Call Transfer, Call Forwarding or Call Pick-Up.

Last Number Redial - Allows a station user to redial the last number dialed by dialing a code instead of redialing the entire telephone number. (Not available on 5ESS central office switching equipment.)

Three Way Calling - Permits a station user to put one party on hold, reach a third party and bring all three parties together in a three-way connection.

Toll Restriction - Prevents customer designated stations from placing chargeable toll call

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.10 Centrex Service (cont'd)

S. Rates – Dial 9 - Verizon North Territory

The rates and charges shown herein apply in addition to all other applicable rates and charges shown elsewhere in the Company's tariffs.

Dial 9 Centrex with Feature Package 1000

2-25 Lines - MTM	\$34.39	(I)
26-50 Lines - MTM	\$33.75	(I)
2-25 Lines - 12 Month	\$34.39	(I)
26-50 Lines - 12 Month	\$33.75	
51-100 Lines - 12 Month	\$33.75	
101-200 Lines - 12 Month	\$33.75	(I)
2-25 Lines - 36 Month	\$34.39	(I)
26-50 Lines - 36 Month	\$33.75	
51-100 Lines - 36 Month	\$33.75	
101-200 Lines - 36 Month	\$33.75	(I)

T. Rates – Windstream – All Service Territory

MetVoice Centrex – All Terms	\$62.50	(I)
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## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.11. Additional Charges

A. Verizon Pennsylvania Service Area

	<u>Monthly</u>	<u>Non Recurring</u>
Hunting		
Arranged Concurrently	\$0.00	\$0.00
Arranged Subsequently	\$0.00	\$32.00

(C)  
|  
|  
|  
|  
(C)

Message Detail Billing		
Individual Line	\$0.02	\$40.00
First Line/Trunk	\$0.02	\$75.00
Add'l Line/Trunk	\$0.02	\$6.00

B. Verizon North Service Area

	<u>Monthly</u>	<u>Non Recurring</u>
Hunting		
Arranged Concurrently	\$2.95	\$0.00
Arranged Subsequently	\$2.95	\$32.00

(C)  
|  
|  
|  
|  
(C)

Message Detail Billing		
Individual Line/Trunk		\$28.40
Itemized billing per account	\$1.10	
Each page printed	\$0.10	

COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.12. Citizens Telecommunications of New York

## A. Local Exchange Service

## 1. Business Lines

\$17.69 Monthly

## 2. DID Service

	<u>Monthly Rate</u>	<u>Installation Charge</u>
1st Trunk	\$115.00	\$300.00
Each Additional Trunk	25.00	60.00
Block of 20 DID Numbers	No Charge	No Charge

## 7.2.13. Citizens Telephone Company of Kecksburg

## A. Local Exchange Service

Business Line	\$18.61
Business Key Trunk	22.10

## 7.2.14. Frontier Commonwealth

## A. Local Exchange Service

LOCAL MEASURED SERVICE (LMS) provides unrestricted calling within the existing local calling area from which the customer is charged a basic monthly line rate in addition to usage rates. When LOCAL MEASURED SERVICE is offered in an exchange area, the service is optional for business customers on either a measured or metered usage basis. Business customers may choose between two optional arrangements for (LMS).

1. MEASURED SERVICE: Customers are charged a basic monthly line rate in addition to usage rates which are based on the number of messages, the duration of the messages, the distance to the called party, and the time of day the messages are originated.

2. METERED SERVICE: Customers are charged a basic monthly line rate in addition to usage rates which are based on the number of messages and the time day the messages originated.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.14. Frontier Commonwealth (cont'd)

## A. Local Exchange Service (cont'd)

3. LMS is available in the following Exchanges.

4. Measured monthly line rates apply in addition to measured usage charges.

Exchange	One-Party	PBX Trunk
Dallas	\$22.19 (I)	\$23.51 (I)
Lewisberry	\$22.19 (I)	\$23.51 (I)

## Usage Rates

<u>Charge Per Call*</u>	<u>Initial Period</u>	<u>Each Addt. Minute</u>
Calls within Exchange	\$.0500	\$.0063
Rate Step 1 (1 to 10 Miles)	\$.0625	\$.0125
Rate Step 2 (11 to 16 Miles)	\$.0750	\$.0188

5. Metered monthly line rates apply in addition to metered usage charges.

<u>Exchange</u>	<u>One-Party</u>	<u>PBX Trunk</u>
Dallas	\$22.19 (I)	\$23.51 (I)
Lewisberry	\$22.19 (I)	\$23.51 (I)

## Usage Rates

The Metered Service Usage Rate is charged each time the customer establishes a local call, per the schedule below.

Charge Per Call\*  
\$.0875

\*50% discount from these rates shall apply every day of the week from 10:00 p.m. to 8:00 a.m.

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COO & EVP  
55 Water Street, 32<sup>nd</sup> Floor  
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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.14. Frontier Commonwealth (cont'd)

## A. Local Exchange Service (cont'd)

## 6. Flat Rate for lines and PBX Trunks.

The schedule appearing in Section 10.1.6 shows for each Exchange the designated rate group and the list of exchanges presently in each rate group. Monthly rates for each Rate Group, and service, appear as follows.

	<u>RG 1-3</u>	<u>RG 4, 5, 7</u>	<u>RG 6, 8</u>
Business Line	\$29.00 (I)	\$32.13 (I)	\$32.13 (I)
PBX Trunk	\$34.09 (I)	\$44.09 (I)	\$47.84 (I)

## 7.2.15. Frontier Communications of Breezewood

## A. Local Exchange Service

## Breezewood, Needmore and Warfordsburg Exchanges

Business Lines	\$31.43 (I)
PBX Trunks	\$31.43 (I)

## New Grenada Exchange

Business Lines	\$31.43 (I)
PBX Trunks	\$31.43 (I)

## 7.2.16. Frontier Communications of Canton

## A. Local Exchange Service

## Canton

Business Lines \$39.50 (I)

## Leroy

Business Lines \$43.13 (I)

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.17. Frontier Communications of Lakewood

## A. Local Exchange Service

Business Line	\$35.45 (I)
PBX Trunk	41.76 (I)
Ground Start Trunk	48.19 (I)

## 7.2.18. Frontier Communications of Oswayo River

## A. Local Exchange Service

Business Line	\$43.75 (I)
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## 7.2.19. Frontier Communications of Pennsylvania

## A. Local Exchange Service

## 1. General

Local exchange service with network access includes the Central Office equipment with rotary or touch dialing capability, outside plant distribution wire and cable, drop wire and the network interface/protector. The following monthly rates include only the Exchange Dial Tone Line, touch tone service, and the necessary Central Office Equipment.

Local Measured Service charges apply where applicable as described in this section.

## 2. Rate Groups

- Rate Group 1 - Terre Hill
- Rate Group 2 - Intercourse
- Rate Group 3 - Leola, New Holland

3. Measured Business Line, PBX Trunk or Key Station Trunk  
\$31.81 (I) per Month, All Rate Groups

## COMPETITIVE LOCAL EXCHANGE CARRIER

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### Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

#### 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

##### 7.2.19. Frontier Communications of Pennsylvania (cont'd)

###### A. Local Exchange Usage (cont'd)

###### 1. Message

The local service charge for business message rate service includes an allowance of 0 local messages as specified. Messages in addition to the allowance are charged for at the rate of \$.0875 for each message. Charges for zones have been eliminated and built into basic rates. (I)

###### 2. Local Measured Service (LMS)

a. This is a timed service for local calling provided as the standard service for business customers who are served by Central Offices with LMS measuring capability. LMS consists of two separate rate components, peak and off-peak. Charges are applied on a per minute of use basis.

b.

###### c. Rates

Peak Period is between 8:00 A.M. and 5:00 P.M., Monday through Friday.  
 Off-Peak Period is Between 5:00 P.M. and 8:00 A.M (see notes 1-3 below)

Peak	\$ .0300 per minute	(I)
Off-Peak	\$ .0200 per minute	(I)

1. Weekends and Holidays are rated at the Off-Peak rate

2. Weekends from Friday 5:00 PM through Monday 8:00 AM

3. Holidays - Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day (first Monday in September), and Thanksgiving (the fourth Thursday in November).

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

7.2.19. Frontier Communications of Pennsylvania (cont'd)

A. Local Exchange Usage (cont'd)

3. DID<sup>1</sup>

Each group of 100 Direct Inward Dialed Station Numbers	\$18.13	(I)
Direct Inward Dial Trunk, each	\$43.31	(I)

<sup>1</sup>DID Service will be provided subject to a minimum five year contract period. A termination charge is due in the event that DID Service is discontinued and will be equal to the total monthly rate as specified in the contract multiplied by the remaining number of months in the minimum contract period. A reduction that exceeds 10% of the DID stations and/or 20% of the DID trunks under contract will be subject to the minimum rental period.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.20. 7.2.20. Windstream Pennsylvania, LLC.

## A. Local Exchange Rates (cont'd)

2. The rates below are the current rates available to customers as of January 1, 2004.

Service	Rate Group 1	Rate Group 2	Rate Group 3
Business Line	\$33.89 (I)	\$33.89 (I)	\$35.25 (I)
PBX Trunk	48.69 (I)	49.94 (I)	49.94 (I)
Key System	43.69 (I)	46.19 (I)	48.69 (I)

Service	Rate Group 4	Rate Group 5	Rate Group 6
Business Line	\$37.96 (I)	\$37.96 (I)	\$40.68 (I)
PBX Trunk	53.69 (I)	56.19 (I)	58.69 (I)
Key System	51.19 (I)	56.19 (I)	56.19 (I)

The following are exceptions to the rates shown above:

## Business Lines

Greensboro	\$36.38 (I)
Coalport	\$40.46 (I)
Enon Valley	\$41.63 (I)



## COMPETITIVE LOCAL EXCHANGE CARRIER

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### Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

#### 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

##### 7.2.21. 7.2.20. Windstream Pennsylvania, LLC. (cont'd)

##### A. Local Exchange Rates (cont'd)

4. The rates below are the current rates available to customers.

Service	Sligo
Business Line	\$46.09 (I)
PBX Trunk/Key	\$56.19 (I)

Service	New Bethlehem
Business Line	\$46.09 (I)
PBX Trunk/Key	\$56.19 (I)

#### 5. Metropolitan Calling Plan

##### a. General

Metropolitan Calling Plan is an optional calling plan available only to customers in Export and Harrison City. Exchanges included in the optional Metropolitan Calling Plan, In addition to those included in the local calling scope shown in this tariff.

	<u>Additional Metro Schedule 2 Exchanges</u>
Export	All zones comprising the Pittsburgh and Pittsburgh Suburban Exchanges of Bell Atlantic-PA
Harrison City	All zones comprising the Pittsburgh and Pittsburgh Suburban Exchanges and the Greensburg exchange of Bell Atlantic-PA

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.22. 7.2.20. Windstream Pennsylvania, LLC. (cont'd)

## A. Local Exchange Rates (cont'd)

## 5. Metropolitan Calling Plan (cont'd)

## b. Rates

The Metropolitan Calling Plan rates below are in addition to access line rates shown in A. above.

## Export and Harrison City

	<u>Monthly</u>
Combination Trunk	\$43.75 (I)
Business Line	\$43.75 (I)
Key System	\$43.75 (I)

## Monthly Extended Area Service (EAS) Additive

Exchange	Business
Coalport	\$2.50 (I)
Enon Valley	\$1.75 (I)
Greensboro	\$1.13 (I)

## 6. DID

DID trunks are billed at a charge of \$51.19 per trunk per month for each central office trunk arranged for DID service. (I)

DID station numbers are billed at a rate of \$49.94 per group of 100 numbers per month. (I)

## 7. Remote Call Forwarding

## a. General

The RCF subscriber is responsible for any toll charges incurred for calls between the forwarding number and the terminating number.

## COMPETITIVE LOCAL EXCHANGE CARRIER

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### Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

#### 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

##### 7.2.20. Windstream Pennsylvania, LLC. (cont'd)

###### A. Local Exchange Rates (cont'd)

###### 7. Remote Call Forwarding (cont'd)

###### b. Rates

<u>Rate Group 1 – 6</u>	<u>Rate Group 7</u>	<u>Rate Group 8</u>	<u>Rate Group 9</u>	<u>New Bethlehem &amp; Sligo</u>
\$38.75 (I)	\$38.75 (I)	\$38.75 (I)	\$38.75 (I)	\$38.75 (I)

##### 7.2.21. Windstream Buffalo Valley, Inc. - Service Areas - Business

###### A. Local Exchange Rates

###### 1. Network access includes touch-tone dialing for rates listed below.

<b>Exchange</b>	<b>Rate Group</b>	<b>PBX Trunk</b>	<b>Business Line</b>
Lewisburg <sup>1</sup>	1	\$33.63 (I)	\$31.05 (I)
Mifflinburg <sup>2</sup>	1 (C)	\$33.63 (I)	\$31.05 (I)

<sup>1</sup> The West Milton locality has merged with the Lewisburg base rate area, resulting in the Lewisburg exchange.

<sup>2</sup> The Hartleton and New Berlin localities have merged with the Mifflinburg base rate area, resulting in the Mifflinburg exchange.

## COMPETITIVE LOCAL EXCHANGE CARRIER

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### Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

#### 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

##### 7.2.22. Windstream Conestoga, Inc - Service Areas - Business

###### A. Local Exchange Rates

1. Touchtone is included in basic service rates below.

Rate Group <sup>1 2</sup>	Business Line	Key Trunk	PBX
2 (C)	\$28.38 (C)	\$26.96 (C)	\$30.64 (C)
3	\$30.68 (I)	\$29.35 (I)	\$33.84 (I)
4	\$33.30 (I)	\$32.08 (I)	\$37.46 (I)
(C)	(C)	(C)	(C)

###### 2. Rotary (Hunting)

A group of consecutively numbered individual exchange line furnished to the same customer may be arranged, at the customer's request, so that all calls to the group will be directed automatically to an idle line of group. Only the number of the initial line of the group is listed in the telephone directory and all calls are directed to this number. The additional consecutively numbered lines of the group are termed auxiliary lines. A monthly charge of \$1.76 applies for each line of a rotary service in addition to the rates above.

<sup>1</sup>Customers in the Bally exchange who choose optional Extended Area Service ("EAS") to Allentown and Pottstown will be charged at the Rate Band 4 rates.

<sup>2</sup>Customers in the Boyertown exchange who choose optional EAS to Reading will be charged at the Rate Band 4 rates.

## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

## 7.2 SERVICE DESCRIPTIONS AND RATES (cont'd)

## 7.2.23. Windstream D&amp;E, Inc.- Service Areas Business

## A. Local Exchange Rates

## 1. Touchtone is included in basic service rates below.

Rate Group	Business Line	PBX
(C)	(C)	(C)
5 (C)	\$31.86 (C)	\$29.38 (C)
6	\$37.36 (I)	\$34.44 (I)

## 3. Direct Inward Dialing

	<u>Monthly</u>	<u>Non-Recurring</u>
Each group of 20 DID Station Numbers	\$7.00 (I)	\$156.25 (initial) (I) \$43.75 (additional) (D)
DID CO trunk termination, per termination	\$33.75 (I)	

COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 7 - BUSINESS NETWORK SWITCHED SERVICES (cont'd)

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## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 8 – SPECIAL SERVICES AND PROGRAMS (cont'd)

(C)

## 8.1 LIFELINE TELEPHONE SERVICE

## 8.1.1. Description

Lifeline Service is a Residence offering for low-income customers who qualify for this service in accordance with the following Regulations.

## 8.1.2. Regulations

- A. Lifeline Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household (a household is defined as “any individual or group of individuals who are living together as one economic unit” an economic unit is “all adult individuals contributing to and sharing in the income and expenses of a household”). A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service.
- B. Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:
1. One-Party Residence Unlimited Service and Local Measured Service, if available.
  2. Directory Listing (standard only).
  3. Non-Published or Non-Listed Telephone Number Service.
  4. Access to Directory Assistance Service.
  5. Touch Tone Calling Service.
  6. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
  7. Access to Operator Services.
  8. Voluntary Toll Restriction Option.
  9. Access to 8XX Services.
  10. Access to Call Trace.
  11. Access to Alerting and Reporting Systems (9-1-1 dialing).
  12. Access to the Pennsylvania Telecommunications Relay Service.
  13. Caller ID Per-call and Per-line Blocking
  14. Other telecommunications services at tariffed rates

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 8 – SPECIAL SERVICES AND PROGRAMS (cont'd)

8.1 LIFELINE TELEPHONE SERVICE, (cont'd)

8.1.2. Regulations, (cont'd)

(C)

- C. An applicant for Lifeline Service must be a current participant in one of the following Pennsylvania Department of Public Welfare (DPW) programs or federal public housing; or be able to provide proof of income which is at or below 135% of the annual United States Census Bureau Poverty Level Guidelines for All States (Except Alaska and Hawaii) and the District of Columbia. Recertification of Lifeline Service participants must be conducted annually by the Company to ensure continued eligibility. Lifeline customers have the responsibility to notify the Telephone Company within thirty (30) days of a change in eligibility status if they no longer qualify for Lifeline Service.

Pennsylvania Department of Public Welfare Lifeline Service Programs:

- \* Temporary Assistance for Needy Families (TANF)
- \* General Assistance (GA)
- \* Supplemental Security Income (SSI)
- \* Medicaid
- \* Supplemental Nutrition Assistance Program (SNAP) (fka Food Stamps)
- \* Low Income Home Energy Assistance Program (LIHEAP)

Additional Eligible Programs (Federal)

- \* Federal Public Housing
- \* National School Free Lunch Program

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Lifeline Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and the Company.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 8 – SPECIAL SERVICES AND PROGRAMS (cont'd)

## 8.1 LIFELINE TELEPHONE SERVICE, (cont'd)

## 8.1.2. Regulations, (cont'd)

- D. Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in 2 (c) above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified annually by the Company. When the Company is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the DPW programs in 2 (c) above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (10 working days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained). Upon contacting the Company, the customer will have ten (10) working days to complete the low-income certification or recertification process in order to retain Lifeline Service. (C)
- E. A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
- F. Only services listed in 2 (b) above will be provided to Lifeline customers.
- G. Customer requested temporary suspension of Lifeline Service is not permitted.
- H. Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.
- I. The applicant must not be a dependent for Federal Income Tax purposes, unless he or she is 60 years of age or older.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 8 – SPECIAL SERVICES AND PROGRAMS (cont'd)

8.1 LIFELINE TELEPHONE SERVICE, (cont'd)

(C)

8.1.2. Regulations, (cont'd)

- J. Lifeline customers are subject to all Residence service regulations in this and other tariffs of Metropolitan Telecommunications Corporation of PA LLC.
- K. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s).
- L. Resale of Lifeline Services are subject to wholesale rate obligations under Section 251(c) (4) of the Telecommunications Act of 1996.
- M. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.
- N. Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
- O. Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

8.1.3. Applicable Rates

- A. Applicable Residence Dial Tone monthly rate minus \$9.25<sup>1</sup>.
- B. Lifeline Service is subject to all applicable state, local and federal taxes, and surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

<sup>1</sup>See FCC Public Notice released May 1, 2012, In re: *Lifeline and Link Up Reform and Modernization et al.*, Report and Order and Further Notice of Proposed Rulemaking, WC Dkt. Nos. 11-42 *et al.*, CC Dkt. No. 96-45, FCC 12-11 (rel. Feb. 6, 2012)

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Issued by:

Andoni Economou  
COO & EVP  
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COMPETITIVE LOCAL EXCHANGE CARRIER

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Tariff-Telephone Pa. P.U.C. No. 1  
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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 8 - SPECIAL SERVICES AND PROGRAMS (cont'd)

8.3 SPECIAL EQUIPMENT FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

- 8.3.1 Metropolitan Telecommunications Corporation of PA LLC will provide, upon request, specialized telecommunications equipment for a customer certified as hearing or speech impaired.
- 8.3.2 A customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the State of Pennsylvania.
- 8.3.3 Metropolitan Telecommunications Corporation of PA LLC will make every reasonable effort to locate and obtain equipment for a certified customer.
- 8.3.4 the customer may purchase equipment at a price not to exceed the actual purchase price (including any applicable shipping costs) Metropolitan Telecommunications Corporation of PA LLC pays.
- 8.3.5 Metropolitan Telecommunications Corporation of PA LLC will also advise the customer who requests this equipment of the applicable terms for purchase.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 8 - SPECIAL SERVICES AND PROGRAMS (cont'd)

8.4 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

8.4.1 General

A handicapped person who has been certified to Metropolitan Telecommunications Corporation of PA LLC as having a hearing or speech impairment which requires that he or she communicate over telephone facilities by means other than voice, and who either use non-voice equipment or make calls through an interpreter, will receive, upon application to Metropolitan Telecommunications Corporation of PA LLC, a 50% discount on local message rate service.

8.4.2 Certification

Acceptable certifications are:

- A. Those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairment in cooperation with an official agency of the State of Pennsylvania, or
- B. A pre-existing certification establishing the impairment of hearing or speech such as those which qualify the handicapped person for social security benefits on the basis of total hearing impairment or for the use of facilities of an agency for a person with hearing or speech impairment.

8.4.3 Qualification

A customer qualifying for the discount is one whose impairment is such that competent authority would certify him or her as being unable to use a telephone for voice communication. See Section 11, "Handicapped Person," for a listing of the necessary qualifications.

8.4.4 Billing

The reduction in charges is applied only at one location, designated by the impaired person.



LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 8 - SPECIAL SERVICES AND PROGRAMS (cont'd)

8.5 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 8 - SPECIAL SERVICES AND PROGRAMS (cont'd)

8.6 TELEPHONE RELAY SERVICE

8.6.1 General

Metropolitan Telecommunications Corporation of PA LLC will provide access to a telephone relay center for Telephone Relay Service. The service permits telephone communications between hearing and/or speech-impaired individuals who must use a Telecommunications Device for the Deaf (TDD) or a Teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing an 800 number. Specific 800 numbers have been designated for both impaired and non-impaired customers to use.

8.6.2 Regulations

- A. Only intrastate calls can be completed using the Telephone Relay Service under the terms and conditions of this Tariff.
- B. Charges for calls placed through the Relay Service will be billed as if direct distance dialed (DDD) from the point of origination to the point of termination. The actual routing of the call does not affect billing.
- C. Calls through the Relay Service may be billed to a third number only if that number is within Pennsylvania. Calls may also be billed to calling cards issued by Metropolitan Telecommunications Corporation of PA LLC or other carriers who may choose to participate in this service.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 8 - SPECIAL SERVICES AND PROGRAMS (cont'd)

8.6 TELEPHONE RELAY SERVICE (cont'd)

8.6.2 Regulations (cont'd)

D. The following calls may not be placed through the Relay Service:

1. calls to informational recordings and group bridging service;
2. calls to time or weather recorded messages;
3. station sent paid calls from coin telephones; and
4. operator-handled conference service and other teleconference calls.

8.6.3 Liability

Metropolitan Telecommunications Corporation of PA LLC contracts with an outside provider for the provision of this service. The outside provider has complete control over the provision of the service except for the facilities provided directly by Metropolitan Telecommunications Corporation of PA LLC. In addition to other provisions of this Tariff dealing with liability, in the absence of gross negligence or willful misconduct on the part of Metropolitan Telecommunications Corporation of PA LLC, Metropolitan Telecommunications Corporation of PA LLC shall not be liable for and the customer, by using the service, agrees to release, defend and hold harmless for all damages, whether direct, incidental or consequential, whether suffered, made, instituted or asserted by the customer or by any other person, for any loss or destruction of any property, whatsoever whether covered by the customer or others, or for any personal injury to or death of, any person. Notwithstanding any provision to the contrary, in no event shall Metropolitan Telecommunications Corporation of PA LLC be liable for any special, incidental, consequential, exemplary or punitive damages of any nature whatsoever.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 8 - SPECIAL SERVICES AND PROGRAMS (cont'd)

## 8.7 PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

## 8.7.1. General

The Pennsylvania Telecommunications Relay Service ("TRS") is a relay telecommunications service for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communications between individuals with hearing and/or speech disabilities who must use a Text Telephone and individuals with normal hearing and speech, as provided in the tariff filed by AT&T Communications of Pennsylvania, Inc.

## 8.7.2. Surcharge

- A. In addition to the charges provided in this tariff and the Company's other intrastate tariffs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.
- B. This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission ("Commission"). The Commission shall compute the Pennsylvania Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve-month period commencing with July 1, of each year.
- C. The Commission may revise the surcharge more frequently than annually at its discretion. Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills:

	<u>Monthly Rate</u>	
Per residence access line	\$0.07	(I)
Per business access line	\$0.15	(I)

Centrex lines will be charged on an equivalency basis as determined by the Commission.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 8 - SPECIAL SERVICES AND PROGRAMS (cont'd)

8.7 PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE (cont'd)

8.7.3. Rates

A. Non Coin

Local calls will be charged at the applicable local flat rate or local measure service rate. All intraLATA toll calls placed through the Pennsylvania Telecommunications Relay Service will be rated according to the Table of Rates Applicable to Messages Places by Certified Speech and/or Hearing Handicapped Residence Customers rates in Section 8.4 of this tariff.

B. Coin

Local calls originating from payphones made through a Telecommunications Relay Service (TRS) are free of charge. Calling Card Customer Dialed toll calls originating from payphones made through a TRS will not exceed the rate applicable for a similar non-TRS toll call made using coin sent-paid service.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 8 - SPECIAL SERVICES AND PROGRAMS (cont'd)

## 8.8 SPECIAL CREDIT CARD FOR BLIND AND DISABLED PERSONS

## 8.8.1 General

Persons who are blind or whose disability causes difficult with hand and finger coordination and use of a telephone qualify for a Special Credit Card. The card may be used from any telephone within Metropolitan Telecommunications Corporation of PA LLC's territory to place calls within and outside the state of Pennsylvania at a special rate or to place calls from a telephone outside of Metropolitan Telecommunications Corporation of PA LLC's territory, but within the state of Pennsylvania at rates applicable to the territory from which the call is made.

## 8.8.2 Rates

Within Metropolitan Telecommunications Corporation of PA LLC's Territory:

Station to station toll calls placed with operator assistance will be billed at the lower rate normally applicable to calls placed without operator assistance. Local calls cannot be charged to the card. Person-to-person calls charged to the card with are billed at the higher operator handled rate.

Outside Metropolitan Telecommunications Corporation of PA LLC's Territory, but within Pennsylvania:

All rates, charges, billing and restriction in effect in the territory from which the call is made will apply.

## 8.8.3 Qualification

The follow criteria will be used to determine eligibility for the Special Credit Card:

- A. "Legally Blind" - those whose visual acuity is 20/200 or less in the better eye with correcting glasses or whose widest diameter of visual field subtends an angular distance no greater than 20 degrees.
- B. "Physically Handicapped" - those who are certified by competent authority as unable to read or use ordinary printed materials as result of physical limitations.
- C. Persons whose disabling condition causes difficulty with hand and finger coordination and utilization of a coin or noncoin telephone. Acceptable certifications are those made by a licensed physician, ophthalmologist or optometrist.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 8 - SPECIAL SERVICES AND PROGRAMS (cont'd)

8.8 SPECIAL CREDIT CARD FOR BLIND AND DISABLED PERSONS (cont'd)

8.8.4 Billing Authorization

Responsibility for payment of charges may be handled in one of two ways:

- A. The handicapped person (the applicant) may accept responsibility for payment of his or her own bill. In this case, the applicant must be 18 years of age or older and must reside within Metropolitan Telecommunications Corporation of PA LLC's service territory, but he or she does not need to have other service from Metropolitan Telecommunications Corporation of PA LLC.
- B. Another party may agree to accept responsibility for payment of charges incurred through use of the Special Credit Card by the applicant. When this option is chosen, the person accepting this responsibility must be 18 years of age or older, but does not need to reside within Metropolitan Telecommunications Corporation of PA LLC's service territory.

In either case, the applicant is the only authorized user of the Special Credit Card. If the person accepting payment responsibility has service within Metropolitan Telecommunications Corporation of PA LLC's service territory, charges will be billed on a regular monthly bill; otherwise a separate bill will be sent.

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 8 - SPECIAL SERVICES AND PROGRAMS (cont'd)

## 8.9 TELECOMMUNICATIONS SERVICE PRIORITY

## 8.9.1 GENERAL

Priority installation and/or restoration of National Security Emergency Preparedness (NSEP) telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's (FCC's) Rules and Regulations. In addition, TSP System service shall be provided in accordance with the guidelines set forth in "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" (NCSH 3-1.-2) dated July 9, 1990, and "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual" (NCSM 3-1-1).

The TSP System is a service, developed to meet the requirements of the Federal Government, as specified in the Service Vendor's Handbook and Service User's Manual which provides the regulatory, administrative and operational framework for the priority installation and/or restoration of NSEP telecommunications services. The TSP System applies only to NSEP telecommunications services, and requires and authorizes priority action by the Telephone Company providing such services.

## 8.9.2 LIMITATIONS

The TSP System's applicability is limited to services which the Telephone Company can discreetly identify for priority provisioning and/or restoration.

## 8.9.3 CREDIT ALLOWANCE

Credit allowance for service interruption for Priority Restoration Maintenance and Administration shall be the same as for the Service with which it is associated as set forth in 2.4.4 preceding.

## 8.9.4 COMPANY RESPONSIBILITIES

Certain activities performed by the Company in association with the TSP System are as follows:

- (a) Priority Installation Invocation includes System Implementation, Verification, Confirmation and Preemption.
- (b) Priority Restoration Level Implementation includes System Implementation, Verification and Confirmation.
- (c) Priority Restoration Level Change includes Verification and Confirmation.
- (d) Priority Restoration Maintenance and Administration includes Reconciliation and Preemption.



COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 8 - SPECIAL SERVICES AND PROGRAMS (cont'd)

## 8.9 TELECOMMUNICATIONS SERVICE PRIORITY

## 8.9.5 CUSTOMER RESPONSIBILITIES

The customer, in obtaining a Priority Restoration, recognizes that quoting charges and obtaining permission to proceed with the installation or restoration of certain Services will cause unnecessary delays. In subscribing to Priority Restoration service the customer recognizes this condition and grants the Telephone Company the right to quote charges after the restoration has been completed.

## 8.9.6 RATES

The following rates and charges are in addition to all other rates and charges that may be applicable for other services that may be furnished under the provisions of this tariff and other Company tariffs which operate in conjunction with the TSP System.

- (1) Priority Installation (PI) of an Access Service - Invocation includes System Implementation Verification, Confirmation and Preemption.

	<u>Monthly</u>	<u>Nonrecurring Charges</u>
Per Circuit	-	\$107.30
Prime Service Vendor or Subcontractor		
Expedited (Emergency or Essential)	-	\$245.00

- (2) Priority Restoration (PR)\* Level Implementation on a Service at the time of Installation;

- a) when PR level is implemented - includes System Implementation Verification and Confirmation

	<u>Monthly</u>	<u>Nonrecurring Charges</u>
Per Circuit	-	\$45.93
Prime Service Vendor or Subcontractor		

- b) when PR level is implemented or changed on an associated working Service - includes Verification and Confirmation

	<u>Monthly</u>	<u>Nonrecurring Charges</u>
Per Circuit	-	\$126.72
Prime Service Vendor or Subcontractor		

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 8 - SPECIAL SERVICES AND PROGRAMS (cont'd)

## 8.9 TELECOMMUNICATIONS SERVICE PRIORITY (cont'd)

## 8.96 RATES (cont'd)

c) Administrative and maintenance of PR Service - includes Reconciliation and Preemption

	<u>Monthly</u>	<u>Nonrecurring Charges</u>
Per Circuit		
Prime Service Vendor or Subcontractor	\$1.29	-

\* When a Service is ordered with both PI and PR, the associated nonrecurring charge for PI only applies.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 9 - SPECIAL ARRANGEMENTS

9.1 SPECIAL CONSTRUCTION

9.1.1 Basis for Charges

Basis for Charges where the Company furnishes a facility or service for which a rate or charge is not specified in the Company's Tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

- A. nonrecurring charges;
- B. recurring charges;
- C. termination liabilities; or
- D. combinations of (a), (b), and (c).

9.1.2 Basis for Cost Computation

The costs referred to in 9.1.1 preceding may include one or more of the following items to the extent they are applicable:

- A. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
  - 1. equipment and materials provided or used;
  - 2. engineering, labor, and supervision;
  - 3. transportation; and
  - 4. rights of way and/or any required easements.
- B. Cost of maintenance.
- C. Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 9 - SPECIAL ARRANGEMENTS (cont'd)

9.1 SPECIAL CONSTRUCTION (cont'd)

9.1.2 Basis for Cost Computation (cont'd)

- D. Administration, taxes, and uncollectible revenue on the basis of reasonable average cost for these items.
- E. License preparation, processing, and related fees.
- F. Tariff preparation, processing and related fees.
- G. Any other identifiable costs related to the facilities provided; or
- H. An amount for return and contingencies.

9.1.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a customer.

- A. The period on which the termination liability is based is the estimated service life of the facilities provided.
- B. The amount of the maximum termination liability is equal to the estimated amounts (including return) for:

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 9 - SPECIAL ARRANGEMENTS (cont'd)

## 9.1 SPECIAL CONSTRUCTION (cont'd)

## 9.1.3 Termination Liability (cont'd)

## B. (cont'd)

1. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
  - a) equipment and materials provided or used;
  - b) engineering, labor, and supervision;
  - c) transportation; and
  - d) rights of way and/or any required easements;
2. license preparation, processing, and related fees;
3. Tariff preparation, processing and related fees;
4. cost of removal and restoration, where appropriate; and
5. any other identifiable costs related to the specially constructed or rearranged facilities.

- C. The termination liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in paragraph b. preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in paragraph b. preceding shall be adjusted to reflect the predetermined estimated net salvage, including any reuse of the facilities provided. This amount shall be adjusted to reflect applicable taxes.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 9 - SPECIAL ARRANGEMENTS (cont'd)

## 9.2 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the customer's request, installation and/or maintenance may be performed outside the Company's regular business hours, or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

## 9.3 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona-fide request from a customer or prospective customer for service, which vary from Tariff arrangements. Rates quoted in response to such requests may be different for Tariff service than those specified for such service in the Rate Attachment. ICB rates will be offered to customers in writing and will be made available to similarly situated customers.

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 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE
 

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Section 10 – SERVICE AREAS AND LOCAL CALLING AREA

## 10.1 SERVICE AREA

Alexandria B4	Bushkill E4	Doylestown ^ E3	Harrisburg G3
Aliquippa E4	California C4	Dublin F4	Hastings B4
Allentown G3	Canonsburg E4	DuBois C4	Hatboro H3
Ambler H3	Carbondale F4	Eagle G4	Havertown H3
Ambridge ^ D3	Carnegie I3	Easton G3	Hawley D4
Annaville E4	Carrolltown C4	East Palestine B4	Hazleton E3
Ardmore H3	Carversville E4	Ebensburg E4	Hellertown G4
Ashland C4	Catasauqua G3	Eddington H3	Herminie ^ E4
Austin B4	Catawissa C4	Eldred D4	Holidaysburg E4
Avella E4	Center Point ^ F4	Elizabeth ^ F4	Homer City D4
Avis C4	Centre Hall E4	Ellwood City F4	Honesdale D4
Avondale G4	Charleroi D4	Elysburg E4	Honey Brook E4
Baden E4	Cheltenham H3	Endeavor A4	Hookstown F4
Barnesboro C4	Cherry Tree B4	Exton G3	Houtzdale D4
Bath G4	Chester H3	Fairchance D4	Hummelstown G4
Beaver Falls F4	Cstr. Heights H3	Farmington D4	Huntingdon C4
Bedminster E4	Chester Springs ^ F4	Fayette City C4	Imperial ^ E4
Bellefonte E4	Clairton E3	Feastrvl. H3	Indiana D4
Belle Vernon E4	Clarion C4	Finleyville ^ E4	Irwin I3
Bellwood E4	Claysville D4	Fleetwood F4	Jennette E3
Berwick D4	Clearfield D4	Flrtn. H3	Jermyn F4
Bessemer D4	Clymer C4	Fox Chapel I3	Jersey Shore E4
Bethayres H3	Coatesville G4	Frackville D4	Jim Thorpe D4
Bethel Park I3	Collegeville G4	Freeland D4	Kane A4
Bethlehem G3	Connellsville E4	Frenchville D4	Kemblesville F4
Big Run B4	Conshckn. H3	Galeton A4	Kennett Square G4
Black Lick D4	Corapolis I3	Girardville C4	Kingston F3
Blairsville E4	Coudersport B4	Glen Campbell B4	Kulpmont C3
Bloomsburg E4	Cresco E4	Glenmoore F4	Kutztown G4
Boalsburg E4	Cresson F4	Glenshaw I3	Lake Ariel F4
Bolivar B4	Curwensville C4	Glenwillard E4	Lake Como A4
Bradford C4	Cynwyd H3	Green Lane F4	Lancaster G3
Bridgeville I3	Danville D4	Greensburg E3	Landenberg G4
Bristol H3	Darby H3	Greenville C4	Landisville F4
Broomall H3	Dauphin F4	Grove City C4	Langhorne H3
Brownsville E4	Dawson C4	Halifax G4	Lansdale ^ F3
Bryn Mawr H3	Derry E4	Hamburg G4	Latrobe E4
Buckingham ^ E4	Donora D4	Hamlin G4	Lebanon E4
Burgettstown C4	Downington G3	Harleysville G3	Leeper C4

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 LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE
 

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Section 10 – SERVICE AREAS AND LOCAL CALLING AREA (cont'd)

## 10.1 SERVICE AREA (cont'd)

Lehighton C4	Mt. Carmel C4	Philipsburg D4	Smock D4
Lenape G4	Mt. Gretna D4	Phoenixville ^ F3	Snow Shoe C4
Levittown H3	Mt. Jewett D4	Pittsburg I1/I2	Souderton G3
Lewistown D4	Mt. Pleasant E4	Pittston G3	Springdale E3
Ligonier C4	Mt. Pocono F4	Pleasant Hills I3	Spring Mills F4
Line Lexington ^ F3	Mt. Union C4	Plumsteadville F4	Springtown G4
Lock Haven C4	Nanticoke F4	Plymouth F4	State College E3
Lords Valley G4	Nazareth G4	Point Marion E4	Strasburg F4
Lowellville G4	Nesquehoning C4	Portage B4	Stroudsburg F4
Ludlow A4	New Castle E4	Port Allegany B4	Sugar Grove C4
Mahaffey B4	New Florence E4	Pottstown F3	Sunbury E4
Mahoney City C4	Newfoundland E4	Pottsville E3	Swarthmore H3
Marchland B4	New Hope F4	Pughtown F4	Sykesville C4
Marienville A4	New Knsngton. E3	Punxsutawney B4	Tamaqua D4
Marion Center C4	New Phila. D4	Quakertown E4	Tarentum E4
Masontown D4	New Salem D4	Reading G3	Taylor F3
OMcAdoo D4	Newtown ^ F3	Renovo A4	Tidioute D4
McClellandton D4	Norristown H3	Republic D4	Tionesta A4
McDonald E4	Norhampton G4	Rew C4	Turtle Creek I3
McKeespt I3	Northumberland C4	Reynoldsville C4	Tyrone E4
McMurray ^ E4	North Wales ^ G3	Riegelsville G4	Ulysses B4
McVeytown C4	Numidia C4	Rochester F4	Uniontown E4
Mechanicsburg G4	Oakdale E4	Roulette B4	Unionville F4
Media H3	Oakmont I3	Royersford G3	Upper Darby H3
Mendenhall G4	Olyphant F4	Russell C4	Upper Black Eddy E4
Mercer E4	Orwigsburg D4	Saint Clair D4	Valley Forge H3
Middletown G4	Osceola Mills D4	Saxton A4	Wallenpaupack D4
Midland E4	Oxford C4	Schuylkill Hvn. D4	Wampum E4
Millersville F4	Palmyra G4	Schwenksville G4	Warrington H3
Milheim A4	Paoli H3	Scottdale D4	Warren C4
Millville C4	Paris C4	Scranton F3	Washington E4
Milton D4	Parkesburg D4	Sewickley I3	Washingtonville D4
Minersville D4	Parkwood C4	Shamokin D4	Wayne H3
Monessen D3	Patton E4	Sharon D3	Weatherly D4
Monongahela D4	Penn Hills I3	Sharpsville E4	West Alexander E4
Moosic F4	Pennsburg E4	Shenandoah C4	West Chester ^ F3
Morrisville G3	Perkasie F4	Slatington G4	West Grove F4
Mortonville F4	Perryopolis E4	Smethport C4	West Middlesex D4
Moscow E4	Perrysville I3	Smithfield D4	West Newton ^ C4
Mountaintop F4	Philadelphia I1/I2	Smiths Ferry E4	Westtown ^ E4

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 10 – SERVICE AREAS AND LOCAL CALLING AREA (cont'd)

10.1 SERVICE AREA (cont'd)

White Haven E4  
Wilkes-Barre F3  
Williamsport E3  
Willow Grove H3  
Winburne C4  
Woolrich C4  
Wycombe F4  
Wyoming G3  
Yardley G3  
Youngsville C4  
Youngwood E4  
Zelienople E4

The following symbols indicate that a specific calling plan is available in the exchange:

“^” Extended Unlimited calling plan is available  
“#” Metro Unlimited calling plan is available  
“+” Metro Plus Unlimited calling plan is available

## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 10 – SERVICE AREAS AND LOCAL CALLING AREA (cont'd)

## 10.1 SERVICE AREA (cont'd)

## 10.1.3 Rate Group Area - Embarq

The incumbent local exchange carrier is listed for reference only, herein Embarq unless otherwise noted.

EXCHANGE	EXCHANGES in LOCAL SERVICE AREA
Allensville	Allensville, Belleville, Huntingdon (Verizon of Pa.), Lewistown (Verizon of Pa.)
Bedford Bedford	Bedford, Charlesville, Everett, Fishertown, Osterbur , Schellsburg
Bedford Valley	Bedford Valley, Hyndman
Beech Creek	Beech Creek, Howard, Lock Haven (Verizon of Pa.), Mill Hall
Belleville	Allensville, Belleville, Lewistown (Verizon of Pa.), Reedsville
Biglerville	Bielerville, Gettysbur , York Springs
Blacktown	Blacktown, Plain Grove, Volant, Grove City (Verizon of Pa.), Mercer (Verizon of Pa.)
Blain	Blain, East Waterford, Loysville
Blue Ridge Summit	Blue Ridse Summit, Hi hfield, Md. (Verizon of MD), Waynesboro
Bruin	Chicora, North Washington, Parker, Petrolia, Bruin
Butler	Chicora, Connoquenessing, Meridian, Nixon, Prospect, West Sunbury, Butler
Carlisle	Carlisle, Mount Holly S rings, Newville
Chambersburg	Chambersburg, Fayetteville, Marion, Saint Thomas
Charlesville	Bedford, Charlesville, Everett
Chicora	Bruin, Butler, North Washington, Petrolia, Chicora
Claysburg	Altoona (Verizon of PA), Claysburg, Hollidaysburg (Verizon of PA), Osterburg, Roaring Spring
Clearville	Bedford, Clearville, Everett
Columbia	Columbia, Elizabethtown, Lancaster (Verizon of Pa.), Marietta, Mount Joy, Mountville, Wrightsville (Verizon North fGTE)
Conno uenessing	Butler, Evans Cify, Meridian, Nixon, Pros ect, Conno uenessing
Dry Run	Chambersburg, Dry Run
Duncannon	Duncannon, Harrisburg (Zone I), Marysville, New Bloomfield, New ort
East Waterford	Blain, East Waterford, Mifflintown, Port Royal
Eau Claire	Eau Clair, Emlenton, Foxburg, North Washington, Parker
Elizabethtown	Elizabethtown, Columbia, Hershey (Verizon North fContel), Lancaster (Verizon of Pa.), Landisville (Verizon of Pa.), Marietta, Mt Joy, Middletown (Verizon of Pa.)
Emlenton	Eau Claire, Foxburg, Parker, Rockland (Windstream PA), Emlenton
Evans CiE	Butler, Connoquenessing, Criders Comers (Consolidted Communications Of North Pittsburgh Tel. Co.), Evans City, Nixon, Zelenople (Verizon of Pa.)

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## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 10 – SERVICE AREAS AND LOCAL CALLING AREA (cont'd)

## 10.1 SERVICE AREA (cont'd)

## 10.1.3 Rate Group Area – Embarq (formerly Sprint)

EXCHANGE	EXCHANGES in LOCAL SERVICE AREA
Everett	Bedford, Breezewood (Breezewood Tel. Co.) ,Clearville, Everett
Fairfield	Emmitsburs, MD (Verizon of MD), Fairheld, Gettysburg
Fayetteville	Chambersburs, Favetteville
Fishertown	Bedford, Fishertown, Osterburg, Schellsburg
Foxburg	Eau Claire, Emlenton, Parker, Foxburg
Gettysburg	Bielerville, Fairfield, Gettysburg
Greencastle	Chambersburg, Greencastle, Marion, Waynesboro
Hanover	Hanover, Jefferson (Verizon North fGTE), Littlestown, New Oxford
Harrisville	Plain Grove, Portersville, Slippery Rock, Volant, West Sunbury, Wesley (Verizon North fGTE), Harrisville, Grove City (Verizon of Pa.)
Hewitt	Cumberland, MD (Verizon of MD), Flintstone, MD (Verizon of MD), Hewitt, Oldtown, MD (Verizon of MD), Ridgeley, WV (Verizon of WVA), State Line, PA
Hopewell	Everett, Hopewell, Saxton (Verizon of Pa.)
Howard	Beech Creek, Bellefonte (Verizon of Pa.), Howard, State College (Verizon Pa.), ,Zion
Hyndman	Bedford, Bedford Valley, Hyndman
Ickesburg	Ickesburg, Loysville, Millerstown, New Bloomfield, Port Royal
Littlestown	Cettysburg, Hanover, Littlestown, New Oxford, Silver Run, MD (Verizon of MD)
Liverpool	Liverpool, Millerstown, Newport
Loysburg	Lovsburg, Martinsburg
Loysville	Blain, Ickesburg, Loysville, New Bloomfield
Marietta	Columbia, Elizabethtown, Lancaster (Verizon of Pa.), Marietta, Mt. Joy, Mountville
Marion	Chambersburg, Greencastle, Marion
Marklesburg	McConnellstown, Huntingdon (Verizon of Pa.), Marklesburg
Martinsburg	Altoona (Verizon of Pa.), Hollidaysburg (Verizon of Pa.), Loysburg Martinsburg, Roaring Spring, Williamsburg
Marysville	Duncannon, Harrisburg (Verizon of Pa.), Marysville
McAlisterville	McAlisterville, Mifflintown, Port Royal, Richfield, Thom sontown
McConnellstown	Alexandria (Verizon of Pa.), Huntingdon (Verizon of Pa.), Mount Union (Verizon of Pa.), Marklesburg, McConnellstown
McConnellsburg	McConnellsburg

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## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 10 – SERVICE AREAS AND LOCAL CALLING AREA (cont'd)

## 10.1 SERVICE AREA (cont'd)

## 10.1.3 Rate Group Area – Embarq (formerly Sprint)

EXCHANGE	EXCHANGES in LOCAL SERVICE AREA
Mercersburg	Chambersburg, Greencastle, Marion, Mercersburg, Saint Thomas
Meridian	Butler, Connequenessing, Nizon, Prospect, Meridian
Mifflintown	East Waterford, Lewistown (Verizon of Pa.), McAlisterville, Mifflintown, Port Royal, Thomsontown
Millerstown	Ickesburg, Liverpool, Millerstown, New Bloomfield, Newport, Thomsontown
Mill Hall	Beech Creek, Lock Haven (Verizon of Pa.), Mill Hall
Mount Joy	Mount Joy, Columbia, Elizabethtown, Marietta, Mountville, Lancaster (Verizon of Pa.), Landisville (Verizon of Pa.), Manheim (Denver & Ephrata Tel. Co.)
Mountville	Mountville, Columbia, Marietta, Millersville (Verizon of Pa.), Mount Joy, Lancaster (Verizon of Pa.), Landisville (Verizon of Pa.)
Mt. Holly Springs	Carlisle, Mt. Holly Springs
New Bloomfield	Duncannon, Ickesburg, Loysville, Millerstown, New Bloomfield, Newport
Newburg	Chambersburg, Newburg, Newville, Shipensburg
New Oxford	East Berlin (Verizon North fGTE), Hanover, Littlestown, New Oxford, Gettysburg
Newport	Duncannon, Ickesburg, Liverpool, Millerstown, New Bloomfield, Newport
Newville	Carlisle, Newburg, Newville
Nixon	Butler, Connequenessing, Evans City, Meridian, Nixon, Saxonburg (North Pittsburgh Tel. Co.)
North Washington	Bruin, Butler, Chicora, Eau Claire, Petrolia, West Sunbury, North Washington
Orbisonia	Orbisonia, Mt. Union (Verizon of Pa.), Shade Gap, Three Springs
Osterburg	Bedford, Claysburg, Fishertown, Osterburg
Parker	Bruin, Eau Claire, Emlenton, Foxburg, Petrolia, Callensburg (Windstream PA), Parker
Petrolia	Bruin, Butler, Chicora, North Washington, Parker, Petrolia
Plain Grove	Harrisville, Portersville, Slippery Rock, Volant, Blackdown, Grove City (Verizon of Pa.), New Castle (Verizon of Pa.), Plain Grove
Portersville	Butler, Harrisville, Plain Grove, Prospect, Volant, Slippery Rock, Princeton (Verizon North fGTE), Elwood City (Verizon of Pa.), Portersville, Zelienole (Verizon of Pa.)
Port Royal	East Waterford, Ickesburg, Lewistown (Verizon Pa.), McAlisterville, Mifflintown, Port Royal, Thomsontown
Prospect	Butler, Connequenessing, Meridian, Portersville, Prospect
Reedsville	Belleville, Lewistown (Verizon Pa.), Reedsville

## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 10 – SERVICE AREAS AND LOCAL CALLING AREA (cont'd)

## 10.1 SERVICE AREA (cont'd)

## 10.1.3 Rate Group Area – Embarq

EXCHANGE	EXCHANGES in LOCAL SERVICE AREA
Richfield	McAlisterville, Mt. Pleasant Mills (Verizon North fGTE), Richfield
Roaring Spring	Altoona (Verizon Pa.), Claysburg, Hollidaysburg (Verizon Pa.), Loysburg, Martinsburg, Roaring Spring
Saint Thomas	Chambersburg, Mercersburg, Saint Thomas
Schellsburg	Bedford, Fishertown, Schellsburg
Shade Ga	Orbisonia, Shade Ga , Three Springs
Shippensburg	Chambersburg, Newburg, Shipensburg
Slippery Rock	Butler, Harrisville, Plain Grove, Portersville, Volant, West Sunbury, Slippery Rock
State Line	Cumberland MD (Verizon of MD), Flintstone, MD (Verizon of MD), Hewitt, Oldtown MD (Verizon of MD), Ridgeley WV (Verizon of WV) State Line
Thompsontown	McAlisterville, Mifflintown, Millerstown, Port Royal, Thomsontown
Three Springs	Orbisonia, Shade Ga , Three Springs, Huntingdon (Verizon of Pa.)
Volant	Harrisville, Plain Grove, Portersville, Slippery Rock, New Castle (Verizon of Pa.), Blacktown, New Wilmington (Verizon North fGTE) , Volant
Waynesboro	Blue Ridge Summit, Greencastle, Highfield, MD (Verizon of MD), Waynesboro, Chambersburg
West Sunbury	Butler, Harrisville, North Washington, Slippery Rock, West Sunbury
Williamsburg	Altoona, Hollidaysburg (Verizon of Pa.), Martinsburg, Williamsburg
York Springs	Biglerville, Gettysburg, York Springs
Zion	Bellefonte (Verizon of Pa.), Howard, State College (Verizon of Pa.), Zion

COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 10 – SERVICE AREAS AND LOCAL CALLING AREA (cont'd)

## 10.1 SERVICE AREA (cont'd)

## 10.1.4 Rate Group Area – Citizens Telecommunications Company of New York

<i><b>Originating Exchange</b></i>	<i><b>Local Calling Area</b></i>  <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges. The incumbent local exchange carrier is listed for reference only, herein <b>CITIZENS TELECOMMUNICATIONS COMPANY OF NEW YORK</b> unless otherwise noted.</i>
Little Meadows	Appalachin (New York), Endicott (New York Verizon), Owego (New York Verizon), Little Meadows
Quaker Lake	Binghamton (New York Verizon), Hawleytown (New York), Quaker Lake

## 10.1.5 Rate Group Area – Citizens Telephone Company of Kecksburg

<i><b>Originating Exchange</b></i>	<i><b>Local Calling Area</b></i>  <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges. The incumbent local exchange carrier is listed for reference only, herein <b>CITIZENS TELEPHONE COMPANY OF KECKSBURG</b> unless otherwise noted.</i>
Kecksburg	Greensburg (Verizon PA), Kecksburg, Latrobe (Verizon PA), Mt. Pleasant (Verizon PA)

## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 10 – SERVICE AREAS AND LOCAL CALLING AREA (cont'd)

## 10.1 SERVICE AREA (cont'd)

## 10.1.6 Rate Group Area – Frontier Commonwealth Telephone Company

*Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges. The incumbent local exchange carrier is listed for reference only, herein **FRONTIER COMMONWEALTH TELEPHONE COMPANY** unless otherwise noted.*

An "*" next to exchange in Local Service Area indicates a one-way EAS route; all others are two-way		
Local Exchange	Rate Group	Local Exchange Area
ATGLEN	2	Atglen, Gap, Parkesburg (Verizon PA)
BANGOR	4	Bangor, Belvidere, Easton* (Verizon PA), Pen Argyl, Portland, Saylorsburg
BELVIDERE	4	Bangor, Belvidere, Belvidere, NJ (Brightspeed of PA), Easton* (Verizon PA), Hope, NJ (Brightspeed of PA), Oxford, NJ (Brightspeed of PA) (C), Pen Argyl
BENTON	1	Benton, Huntington Mills, Orangeville
BLOSSBURG	2	Blossburg, Covington, Liberty, Mansfield, Wellsboro*
BROOKLYN	1	Brooklyn, Montrose, Nicholson, Springville
CENTER MORELAND	5	Center Moreland, Dallas, Harding, Harveys Lake, Kingston (Verizon PA), Lake Winola, Noxen, Pittston* (Verizon PA), Trucksville, Tunkhannock, Wilkes-Barre (Verizon PA), Wyoming* (Verizon PA)
CLARKS SUMMIT	5	Clarks Summit, Dalton, Factoryville, Lake Winola, Scranton (Verizon PA)
CONYNGHAM-DRUMS	3	Conyngham, Hazleton (Verizon PA), Nuremberg, Wapwallopen
COOPERSBURG	6	Allentown (Verizon PA), Bethlehem (Verizon PA), Coopersburg, Emmaus* (Verizon North), Quakertown* (Verizon PA)

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Section 10 – SERVICE AREAS AND LOCAL CALLING AREA (cont'd)

## 10.1 SERVICE AREA (cont'd)

## 10.1.6 Rate Group Area – Frontier Commonwealth Telephone Company, cont'd

*Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges. The incumbent local exchange carrier is listed for reference only, herein **FRONTIER COMMONWEALTH TELEPHONE COMPANY** unless otherwise noted.*

<i>Local Exchange</i>	<i>Rate Group</i>	<i>Local Exchange Area</i>
COVINGTON	2	Blossburg, Covington, Liberty, Mansfield, Wellsboro*
DALLAS	5	Center Moreland, Dallas, Harding, Harveys Lake, Kingston (Verizon PA), Noxen, Sweet Valley, Trucksville, Wilkes-Barre (Verizon PA)
DALTON	5	Clarks Summit, Dalton, Factoryville, Lake Winola, Nicholson, Scranton (Verizon PA)
DUSHORE	1	Dushore, Estella, Laporte, New Albany
EAGLES MERE	1	Eagles Mere, Estella, Laporte, Muncy Valley
ESTELLA	1	Dushore, Eagles Mere, Estella, Laporte
ELIZABETHVILLE	2	Elizabethville, Gratz, Halifax (Verizon PA), Lykens, Millersburg
FACTORYVILLE	5	Clarks Summit, Clifford (North Eastern), Dalton, Factoryville, Lake Winola, Nicholson, Scranton (Verizon PA), Tunkhannock
FERNDALE	4	Bedminster (Verizon PA), Doylestown* (Verizon PA), Ferndale, Milford, NJ (Verizon NJ), Plumsteadville (Verizon PA), Quakertown (Verizon PA), Reigelsville (Verizon PA), Springtown (Verizon PA), Uhlerstown, Upper Black Eddy (Verizon PA)
GAP	5	Atglen, Gap, Intercourse (Frontier PA), Kirkwood, Parkesburg (Verizon PA), Quarryville, Strasburg (Verizon PA), Lancaster* (Verizon PA)
GRATZ	5	Elizabethville, Gratz, Lykens, Tower City, Valley View
HALLSTEAD	1	Hallstead, Lawsville, New Milford (North Eastern), Susquehanna



## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 10 – SERVICE AREAS AND LOCAL CALLING AREA (cont'd)

## 10.1 SERVICE AREA (cont'd)

## 10.1.6 Rate Group Area – Frontier Commonwealth Telephone Company, cont'd

*Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges. The incumbent local exchange carrier is listed for reference only, herein **FRONTIER COMMONWEALTH TELEPHONE COMPANY** unless otherwise noted.*

<i>Local Exchange</i>	<i>Rate Group</i>	<i>Local Exchange Area</i>
HARDING	6	Center Moreland, Clarks Summit*, Dallas, Harding, Pittston (Verizon PA), Scranton* (Verizon PA), Trucksville, Tunkhannock*, Wilkes-Barre* (Verizon PA)
HARVEYS LAKE	5	Center Moreland, Dallas, Harveys Lake, Kingston (Verizon PA) Noxen, Sweet Valley, Trucksville, Wilkes-Barre* (Verizon PA)
HENSEL	5	Hensel, Kirkwood, Lancaster* (Verizon PA), Quarryville, Rawlinsville
HUNTINGTON MILLS	2	Benton, Huntington Mills, Muhlenburg, Shickshinny
KIRKWOOD	5	Gap, Hensel, Kirkwood, Lancaster* (Verizon PA), Oxford (Verizon PA), Quarryville
LACEYVILLE	2	Laceyville, Mehoopany, Tunkhannock*, Wyalusing
LAKE WINOLA	5	Center Moreland, Clarks Summit, Dalton, Factoryville, Lake Winola, Nicholson, Scranton (Verizon PA), Tunkhannock
LAPORTE	1	Dushore, Eagles Mere, Estella, Laporte, Muncy Valley, New Albany
LAWRENCEVILLE	1	Elkland (Verizon North), Lawrenceville, Tioga
LAWSVILLE	1	Hallstead, Lawsville, Montrose, Rush, St. Joseph
LEESPORT	5	Fleetwood (Verizon PA), Hamburg (Verizon PA), Leesport, Reading (Verizon PA)
LERAYSVILLE	2	LeRaysville, Rome, Rush, Towanda, Warren Center
LEWISBERRY	6	Harrisburg (Zone1) (Verizon PA), Lewisberry, Mechanicsburg (Verizon PA)
LIBERTY	1	Blossburg, Liberty, Morris
LYKENS	2	Elizabethville, Gratz, Lykens, Tower City, Valley View

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## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 10 – SERVICE AREAS AND LOCAL CALLING AREA (cont'd)

## 10.1 SERVICE AREA (cont'd)

## 10.1.6 Rate Group Area – Frontier Commonwealth Telephone Company, cont'd

*Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges. The incumbent local exchange carrier is listed for reference only, herein **FRONTIER COMMONWEALTH TELEPHONE COMPANY** unless otherwise noted.*

<i>Local Exchange</i>	<i>Rate Group</i>	<i>Local Exchange Area</i>
MANSFIEL	2	Blossburg, Covington, Mansfield, Roseville (North Penn), Tioga, Wellsboro
MEHOOPANY	2	Laceyville, Mehoopany, Tunkhannock
MIDDLEBURY CENTER	2	Middlebury Center, Tioga, Wellsboro
MILLERSBURG	2	Elizabethville, Halifax (Verizon PA), Millersburg
MONTROSE	2	Brooklyn, Lawsville, Montrose, Rush, St. Joseph, Springville
MORRIS	2	Liberty, Morris, Wellsboro
MUHLENBURG	4	Huntingdon Mills, Muhlenburg, Nanticoke* (Verizon PA), Shickshinny, Sweet Valley, Wilkes-Barre* (Verizon PA)
MUNCY VALLEY	1	Eagles Mere, Hughesville* (Windstream), Laporte, Muncy Valley
NEW ALBANY	3	Dushore, Laporte, New Albany, Towanda, Wyalusing
NICHOLSON	2	Brooklyn, Dalton, Factoryville, Lake Winola, Nicholson, Springville, Tunkhannock*
NOXEN	3	Centermoreland, Dallas, Harveys Lake, Noxen, Sweet Valley, Trucksville, Tunkhannock
NUANGOLA	4	Mountaintop (Verizon PA), Nanticoke (Verizon PA), Nuangola, Shickshinny, Wapwallopen, Wilkes-Barre (Verizon PA)
NUREMBERG	3	Conyngham, Hazleton (Verizon PA), Nuremberg, Ringtown
ORANGEVILLE	3	Benton, Berwick* (Verizon PA), Bloomsburg (Verizon PA), Orangeville
PEN ARGYL	4	Bangor, Belvidere, Easton* (Verizon PA), Nazareth* (Verizon PA), Pen Argyl, Saylorsburg

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## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 10 – SERVICE AREAS AND LOCAL CALLING AREA (cont'd)

## 10.1 SERVICE AREA (cont'd)

## 10.1.6 Rate Group Area – Frontier Commonwealth Telephone Company, cont'd

*Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges. The incumbent local exchange carrier is listed for reference only, herein **FRONTIER COMMONWEALTH TELEPHONE COMPANY** unless otherwise noted.*

<i>Local Exchange</i>	<i>Rate Group</i>	<i>Local Exchange Area</i>
POCONO LAKE	4	Mount Pocono* (Verizon PA), Pocono Lake, Stroudsburg* (Verizon PA), White Haven* (Verizon PA)
PORTLAND	4	Bangor, Columbia, NJ (West Jersey), Portland, Stroudsburg* (Verizon PA)
QUARRYVILLE	5	Gap, Hensel, Kirkwood, Lancaster (Verizon PA), Quarryville, Rawlinsville, Strasburg (Verizon PA)
RAWLINSVILLE	5	Hensel, Lancaster (Verizon PA), Millersville* (Verizon PA), Quarryville, Rawlinsville, Strasburg (Verizon PA)
RINGTOWN	1	Nuremberg, Ringtown, Shenandoah (Verizon PA)
ROME	3	LeRaysville, Nichols, NY (NY Tel), Rome, Sayre* (Verizon North), Towanda, Ulster, Warren Center
RUSH	1	Lawsville, LeRaysville, Montrose, Rush, Springville, St. Joseph
St. JOSEPH	1	Lawsville, Montrose, Rush, St. Joseph, Warren Center
SAYLORSBURG	4	Bangor, Pen Argyl, Saylorsburg, Stroudsburg (Verizon PA)
SHICKSHINNY	4	Berwick (Verizon PA), Huntington Mills, Muhlenburg, Nanticoke* (Verizon PA), Nuangola, Shickshinny, Wapwallopen, Wilkes-Barre* (Verizon PA)
SPRINGVILLE	2	Brooklyn, Montrose, Nicholson, Rush, Springville, Tunkhannock*
SUSQUEHANNA	1	Hallstead (North Eastern), Jackson (North Eastern), Susquehanna, Thompson (North Eastern)
SWEET VALLEY	5	Dallas, Harveys Lake, Kingston* (Verizon PA), Muhlenburg, Noxen, Sweet Valley, Trucksville, Wilkes-Barre (Verizon PA)
TIOGA	2	Lawrenceville, Mansfield, Middlebury Center, Tioga, Wellsboro*

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## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 10 – SERVICE AREAS AND LOCAL CALLING AREA (cont'd)

## 10.1 SERVICE AREA (cont'd)

## 10.1.6 Rate Group Area – Frontier Commonwealth Telephone Company, cont'd

*Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges. The incumbent local exchange carrier is listed for reference only, herein **FRONTIER COMMONWEALTH TELEPHONE COMPANY** unless otherwise noted.*

<i>Local Exchange</i>	<i>Rate Group</i>	<i>Local Exchange Area</i>	
TOWANDA	3	LeRaysville, Leroy (Canton), New Albany, Rome, Towanda, Troy, Ulster, Wyalusing	
TOWER CITY	2	Gratz, Lykens, Tower City, Tremont, Valley View	
TREMONT	3	Minersville (Verizon PA), Pine Grove (Verizon North), Pottsville* (Verizon PA), Tower City, Tremont, Valley View	
TROY	3	Canton (Canton), Leroy (Canton), Towanda, Troy	
TRUCKSVILLE	5	Center Moreland, Dallas, Harding, Harveys Lake, Kingston (Verizon PA), Noxen, Sweet Valley, Trucksville, Wilkes-Barre (Verizon PA)	
TUNKHANNOCK	2	Centermoreland, Factoryville, Lake Winola, Mehoopany, Noxen, Tunkhannock	
UHLERSTOWN	3	Doylestown* (Verizon), Ferndale, Frenchtown, NJ (Brightspeed of PA), Plumsteadville* (Verizon), Uhlerstown, Upper Black Eddy (Verizon PA)	(C)
ULSTER	3	Rome, Sayre* (Verizon North), Towanda, Ulster	
VALLEY VIEW	1	Gratz, Lykens, Tower City, Tremont, Valley View	
WAPWALLOPEN	3	Berwick (Verizon PA), Conyngham, Nuangola, Shickshinny, Wapwallopen	
WARREN CENTER	1	LeRaysville, Nichols, NY (NY Tel), Rome, St. Joseph, Warren Center	
WELLSBORO	2	Mansfield, Middlebury Center, Morris, Wellsboro	
WYALUSING	2	Laceyville, New Albany, Towanda, Wyalusing	

## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 10 – SERVICE AREAS AND LOCAL CALLING AREA (cont'd)

## 10.1 SERVICE AREA (cont'd)

## 10.1.7 Rate Group Area – Frontier Communications of Breezewood, Inc.

<i><b>Originating Exchange</b></i>	<i><b>Local Calling Area</b></i> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges. The incumbent local exchange carrier is listed for reference only, herein <b>FRONTIER COMMUNICATIONS of BREEZEWOOD unless otherwise noted.</b></i>	
BREEZEWOOD	Breezewood, Everett (Brightspeed of PA), New Grenada	(C)
NEEDMORE	Hancock, Md. (C&P of Md.), Needmore, Warfordsburg	
NEW GRENADA	New Grenada, Breezewood	
WARFORDSBURG	Needmore, Hancock, Md. (C&P of Md.), Warfordsburg	

## 10.1.8 Rate Group Area – Frontier Communications of Canton, Inc

<i><b>Originating Exchange</b></i>	<i><b>Local Calling Area</b></i> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges. The incumbent local exchange carrier is listed for reference only, herein <b>FRONTIER COMMUNICATIONS of CANTON unless otherwise noted.</b></i>	
CANTON	Canton, Leroy, Troy (Commonwealth Tel Co.)	
LEROY	Canton, Leroy, Troy (Commonwealth Tel Co.), Towanda (Commonwealth Tel Co.)	

COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 10 – SERVICE AREAS AND LOCAL CALLING AREA (cont'd)

## 10.1 SERVICE AREA (cont'd)

## 10.1.9 Rate Group Area – Frontier Communications of Lakewood, LLC

<i><b>Exchange</b></i>	<i><b>Local Calling Area</b></i>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Frontier Communications of Lakewood, LLC, unless otherwise noted</i>
Lakewood	Lakewood, Mahanoy City (Verizon), Tamaqua (Verizon)

## 10.1.10 Rate Group Area – Frontier Communications of Oswayo River, LLC

<i><b>Originating Exchange</b></i>	<i><b>Local Calling Area</b></i>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges. The incumbent local exchange carrier is listed for reference only, herein <b>FRONTIER COMMUNICATIONS of OSWAYO RIVER</b> unless otherwise noted.</i>
MILLPORT	Coudersport, Genesee, Millport, Shinglehouse
SHINGLEHOUSE	Coudersport, Genesee, Millport, Shinglehouse
GENESEE	Coudersport, Genesee, Millport, Shinglehouse, Ulysses

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 10 – SERVICE AREAS AND LOCAL CALLING AREA (cont'd)

## 10.1 SERVICE AREA (cont'd)

## 10.1.11 Rate Group Area – Frontier Communications of Pennsylvania, LLC

<b><i>Exchange</i></b>	<b><i>Local Calling Area</i></b>
	<i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Frontier Communications of Pennsylvania, LLC, unless otherwise noted</i>
Intercourse	Intercourse, Gap (Commonwealth), Lancaster (Verizon), Leola, New Holland, Strasburg (Verizon), Terre Hill
Leola	Akron (D&E), Ephrata (D&E), Intercourse, Lancaster (Verizon), Leola, Lititz (D&E), New Holland, Terre Hill
New Holland	Akron (D&E), Ephrata (D&E), Intercourse, Lancaster (Verizon), Leola, New Holland, Terre Hill
Terre Hill	Adamstown (D&E), Akron (D&E), Denver (D&E), Ephrata (D&E), Green Hills (CTT), Intercourse, Leola, Morgantown (CTT), New Holland, Terre Hill

## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 10 – SERVICE AREAS AND LOCAL CALLING AREA (cont'd)

## 10.1 SERVICE AREA (cont'd)

## 10.1.12 Rate Group Area – Windstream Pennsylvania, LLC.

<b><i>Originating Exchange</i></b>	<b><i>Rate Group</i></b>	<b><i><u>Local Calling Area</u></i></b> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Windstream Pennsylvania unless otherwise noted.</i>
Albion	6	Albion, Fairview, Erie, Girard and West Springfield
Apollo	3	Apollo, Leechburg and Vandergrift (Verizon North)
Bobtown	2	Bobtown, Carmichaels, Greensboro, Mt. Morris and Mt. Morris, W. Va.
Brave	2	Brave, Rogersville, Spraggs, Waynesburg, New Freeport, Graysville, and Blacksville, W.Va.
Brockway	3	Brockway, DuBois and Falls Creek (Verizon PA)
Brookville	2	Brookville, Corsica, Hazen, Sigel and Summerville
Callensburg	3	Callensburg, Clarion (Verizon PA), Knox, Parker (Brightspeed of PA), Rimersburg and Sligo
Carmichaels	3	Bobtown, Carmichaels, Fredericktown, Greensboro, Jefferson, Mt. Morris, Rices Landing, Mt. Morris, W.Va., and Waynesburg

(C)



## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 10 – SERVICE AREAS AND LOCAL CALLING AREA (cont'd)

## 10.1 SERVICE AREA (cont'd)

## 10.1.12 Rate Group Area – Windstream Pennsylvania, LLC. , cont'd

<i>Originating Exchange</i>	<i>Rate Group</i>	<i><u>Local Calling Area</u></i> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Windstream Pennsylvania unless otherwise noted.</i>
Coalport	5	Coalport, Glasgow, Altoona, and Houtzdale
Cochranton	4	Cochranton, Conneaut Lake, Conneautville, Fredonia, Guys Mills, Linesville, Meadville, Sandy Lake, Saegertown, Sheakleyville, and Townville
Colver	5	Colver, Barnesboro, Carrolltown, Ebensburg (Verizon PA), Johnstown, Nanty Glo, and South Fork (Verizon North)
Conneaut Lake	4	Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, and Townville
Conneautville	4	Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, and Townville
Corsica	3	Corsica, Brookville, Clarion, Hazen, Sigel, Strattanville, Summerville
Darlington	5	Darlington, Beaver Falls (Verizon PA), Enon Valley, and Rochester (Verizon PA)
Dayton	3	Dayton, Timblin, Kittanning and Rural Valley
Delmont	5	Delmont, Export, Harrison City, Greensburg (Verizon PA), and New Alexandria
Driftwood	1	Driftwood and Emporium

## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 10 – SERVICE AREAS AND LOCAL CALLING AREA (cont'd)

## 10.1 SERVICE AREA (cont'd)

## 10.1.12 Rate Group Area – Windstream Pennsylvania, LLC. , cont'd

<i>Originating Exchange</i>	<i>Rate Group</i>	<i><u>Local Calling Area</u></i> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Windstream Pennsylvania unless otherwise noted.</i>
East Brady	3	East Brady, Kittanning, Petrolia, and Rimersburg
Elderton	4	Elderton, Kittanning and Indiana (Verizon PA)
Emporium	1	Emporium and Driftwood
Enon Valley	6	Enon Valley, Beaver Falls (Verizon PA), Darlington, New Castle, and Rochester
Export	6	Export, Harrison City, and Delmont,; Pittsburgh Suburban Zone 21 (Penn Hills), Pittsburgh Suburban Zone 22A (Turtle Creek), and Pittsburgh Suburban Zone 22B (Monroeville) (Verizon PA);
Ford City	3	Ford City, Kittanning and Worthington
Fredericktown	2	Carmichaels, Fredericktown, Greensboro, Jefferson, Rices Landing, and Marianna (Marianna and Scenery Hill Tel. Co.)
Fredonia	3	Cochranton, Fredonia, Greenville (Verizon PA), Sandy Lake, Sheakleyville, and Mercer (Verizon PA)
Glasgow	4	Coalport, Glasgow, and Altoona (Verizon PA)
Graysville	2	Brave, Graysville, New Freeport, Rogersville, Spraggs, Waynesburg, and Blacksville, W. Va.
Greensboro	3	Bobtown, Carmichaels, Fredericktown, Greensboro, Jefferson, Mt. Morris, Mt. Morris W. Va., and Rices Landing and Waynesburg

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## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 10 – SERVICE AREAS AND LOCAL CALLING AREA (cont'd)

## 10.1 SERVICE AREA (cont'd)

## 10.1.12 Rate Group Area – Windstream Pennsylvania, LLC. , cont'd

<i>Originating Exchange</i>	<i>Rate Group</i>	<i><u>Local Calling Area</u></i> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Windstream Pennsylvania unless otherwise noted.</i>
Guys Mills	4	Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, and Townville
Harrison City	5	Export, Harrison City, Delmont, Irwin, Jeannette and Pittsburgh Suburban Zone 22B (Monroeville) (Verizon PA)
Hawthorn	1	Hawthorn, New Bethlehem and Summerville
Hazen	4	Hazen, Brockway, Brookville, Corsica, Dubois (Verizon PA), Sigel, and Summerville
Hughesville	5	Hughesville, Muncy, and Williamsport
Jamestown	4	Jamestown, Conneaut Lake, Linesville, Meadville, Westford, and Greenville (Verizon PA)
Jefferson	3	Carmichaels, Fredericktown, Greensboro, Jefferson, Rices Landing, and Waynesburg
Johnsonburg	3	Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, and Wilcox
Kersey	3	Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, and Wilcox
Kittanning	3	East Brady, Elderton, Ford City, Kittanning, Rural Valley, Templeton, Worthington, and Dayton
Knox	3	Knox, Callensburg, Clarion (Verizon PA), Rockland, Shippenville, and Venus (Venus Tel. Co.)

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## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 10 – SERVICE AREAS AND LOCAL CALLING AREA (cont'd)

## 10.1 SERVICE AREA (cont'd)

## 10.1.12 Rate Group Area – Windstream Pennsylvania, LLC. , cont'd

<i>Originating Exchange</i>	<i>Rate Group</i>	<i><u>Local Calling Area</u></i> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Windstream Pennsylvania unless otherwise noted.</i>
Lansford	3	Lansford, Nesquehoning and Tamaqua (Verizon PA)
Leechburg	4	Apollo, Leechburg, New Kensington (Verizon PA), and Vandergrift (Verizon North)
Linesville	4	Cochrannton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, and Townville
Luthersburg	3	Luthersburg, Dubois (Verizon PA), and Sykesville (Verizon PA)
Meadville	4	Cochrannton, Conneaut Lake, Conneautville, Guys Mills, Meadville, Saegertown, Linesville, Townville, Cambridge Springs (Verizon North)
Midway	2	Midway, Burgettstown (Verizon PA), and McDonald (Verizon PA)
Montgomery	5	Montgomery, Muncy, Watsontown, and Williamsport (Verizon PA)
Mount Morris	3	Bobtown, Carmichaels, Greensboro, Core, Mt. Morris, Mt. Morris, W. Va., and Waynesburg
Muncy	5	Hughesville, Montgomery, Muncy, and Williamsport (Verizon PA)
New Alexandria	5	Delmont, Greensburg (Verizon PA), Latrobe (Verizon PA), and New Alexandria
New Bethlehem	1	New Bethlehem, Sligo, and Hawthorn

## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 10 – SERVICE AREAS AND LOCAL CALLING AREA (cont'd)

## 10.1 SERVICE AREA (cont'd)

## 10.1.12 Rate Group Area – Windstream Pennsylvania, LLC. , cont'd

<i>Originating Exchange</i>	<i>Rate Group</i>	<i><u>Local Calling Area</u></i> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Windstream Pennsylvania unless otherwise noted.</i>
New Freeport	3	Brave, Graysville, New Freeport, Rogersville, Spraggs, Waynesburg, Blacksville W. Va., and Hundred, W. Va.
Penfield	3	Penfield, Weedville, and DuBois (Verizon PA)
Port Matilda	5	Port Matilda, Warriors Mark, Bellefonte, (Verizon PA), and State College (Verizon PA)
Rices Landing	2	Carmichaels, Fredericktown, Greensboro, Jefferson, and Rices Landing
Richeyville	5	Bentleyville (Bentleyville Tel. Co.), Marianna, Scenery Hill, (Marianna and Scenery Hill Tel. Co.), Richeyville, Brownsville, California, Fredericktown, and Washington (Verizon PA)
Ridgway	3	Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, and Wilcox
Rimersburg	3	Rimersburg, Callensburg, Clarion (Verizon PA), East Brady, and Sligo
Rockland	4	Rockland, Emlenton (Brightspeed of PA), Franklin (Verizon North), Knox, and Oil City (Verizon North)
Rogersville	2	Brave, Graysville, New Freeport, Rogersville, Spraggs, Waynesburg, and Blacksville, W. Va.
Rural Valley	3	Dayton, Kittanning and Rural Valley
Saegertown	4	Cochranon, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Townville, Cambridge Springs (Verizon North) and Saegertown

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Section 10 – SERVICE AREAS AND LOCAL CALLING AREA (cont'd)

## 10.1 SERVICE AREA (cont'd)

## 10.1.12 Rate Group Area – Windstream Pennsylvania, LLC. , cont'd

<i>Originating Exchange</i>	<i>Rate Group</i>	<i><u>Local Calling Area</u></i> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Windstream Pennsylvania unless otherwise noted.</i>
Saint Marys	3	Johnsonburg, Kersey, Ridgway, Saint Marys, Weedville, and Wilcox
Sandy Lake	2	Cochranton, Fredonia, Sandy Lake, and Sheakleyville
Sheakleyville	3	Cochranton, Fredonia, Sandy Lake, Sheakleyville, and Greenville (Verizon PA)
Sheffield	3	Sheffield and Warren (Verizon PA)
Shippenville	3	Shippenville, Clarion (Verizon PA), Knox, and Venus (Venus Tel. Co.)
Sigel	2	Sigel, Brookville, Corsica, Hazen, and Summerville
Sligo	1	New Bethlehem, Sligo, Callensburg, Rimersburg; and Clarion (Verizon PA)
Spraggs	2	Brave, Graysville, New Freeport, Rogersville, Spraggs, Waynesburg, and Blacksville, W. Va.
Strattanville	2	Strattanville, Clarion (Verizon PA), and Corsica
Summerville	2	Summerville, Brookville, Corsica, Hawthorn, Hazen and Sigel
Templeton	3	Kittanning and Templeton

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COMPETITIVE LOCAL EXCHANGE CARRIER

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Section 10 – SERVICE AREAS AND LOCAL CALLING AREA (cont'd)

10.1 SERVICE AREA (cont'd)

10.1.12 Rate Group Area – Windstream Pennsylvania, LLC. , cont'd

<i>Originating Exchange</i>	<i>Rate Group</i>	<i><u>Local Calling Area</u> Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Windstream Pennsylvania unless otherwise noted.</i>
Timblin	1	Timblin, Dayton, Hawthorn, New Bethlehem and Punxsutawney (Verizon PA)
Townville	5	Cochranton, Conneaut Lake, Conneautville, Guys Mills, Linesville, Meadville, Saegertown, Spartansburg, Townville, Lincolnville, and Titusville (Verizon North)
Turbotville	2	Turbotville, Watsontown, and Washingtonville (Verizon PA)
Warriors Mark	5	Warriors Mark, Port Matilda, Tyrone, and State College (Verizon PA)
Watsontown	4	Montgomery, Turbotville; Milton (Verizon PA), Lewisburg and Watsontown
Waynesburg	3	Brave, Carmichaels, Graysville, Mount Morris, New Freeport, Rogersville, Spraggs, Blacksville, W. Va., and Waynesburg
Weedville	3	Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, Wilcox, and Penfield
Westlord	4	Conneaut Lake, Jamestown, Linesville, Meadville, and Westford
West Springfield	6	West Springfield, Albion, Erie, Fairview, and Girard (Verizon North)
Wilcox	3	Johnsonburg, Kersey, Ridgway, St. Marys, Weedville, and Wilcox
Worthington	5	Butler (Brightspeed of PA), Ford City, Kittanning, and Worthington

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## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 10 – SERVICE AREAS AND LOCAL CALLING AREA (cont'd)

## 10.1 SERVICE AREA (cont'd)

## 10.1.12 Rate Group Area – Buffalo Valley Telephone Company

<i>Originating Exchange</i>	<i>Rate Group</i>	<i><u>Local Calling Area</u> Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Buffalo Valley Telephone Company, unless otherwise noted</i>
Lewisburg	1	Lewisburg, Mifflinburg, Milton (Verizon)
Mifflinburg	2	Lewisburg, Mifflinburg, Milton (Verizon)

## 10.1.13 Rate Group Area – Conestoga Telephone &amp; Telegraph Company

<i>Originating Exchange</i>	<i>Rate Group</i>	<i><u>Local Calling Area</u> Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Conestoga Telephone &amp; Telegraph Company, unless otherwise noted</i>
Bally	4	Allentown (Verizon), Bally, Boyertown, Oley, Pennsburg (Verizon), Pottstown (Verizon), Sassamansville, Topton, Yellow House
Birdsboro	4	Birdsboro, Douglassville, Green Hills, Morgantown, Oley, Pottstown (Verizon), Reading (Verizon), Yellow House
Boyertown	4	Boyertown, Bally, Douglassville, Oley, Pottstown (Verizon), Reading (Verizon), Sassamansville, Yellow House
Douglassville	5	Akron, Adamstown, Denver, Ephrata, Lititz, Manheim, Leola (Frontier – PA), New Holland (Frontier – PA), Terre Hill (Frontier – PA), Lancaster (Verizon)

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## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 10 – SERVICE AREAS AND LOCAL CALLING AREA (cont'd)

## 10.2 SERVICE AREA (cont'd)

## 10.1.13 Rate Group Area – Conestoga Telephone &amp; Telegraph Company, cont'd

<i>Originating Exchange</i>	<i>Rate Group</i>	<i><u>Local Calling Area</u></i> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Denver &amp; Ephrata Telephone Company, unless otherwise noted.</i>
Green Hills	4	Adamstown, Akron, Denver, Ephrata, Lititz, Leola (Frontier – PA), Lancaster (Verizon), Landisville (Verizon), Manheim
Morgantown	4	Birdsboro, Chester Springs (Verizon), Douglassville, Downingtown (Verizon), Eagle (Verizon), Exton (Verizon), Glanmoore (Verizon), Green Hills, Honeybrook (Verizon), Morgantown, Pughtown (Verizon), Reading (Verizon), Yellow House
Oley	4	Bally, Birdsboro, Boyertown, Douglassville, Fleetwood (Verizon), Green Hills, Reading (Verizon), Schwenksville (Verizon)
Sassamansville	3	Bally, Boyertown, Green Lane, Pennsburg (Verizon), Pottstown (Verizon), Sassamansville, Schwenksville (Verizon)
Topton	5	Allentown (Verizon), Bally, Fleetwood (Verizon), Kutztown (Verizon), Oley, Reading (Verizon), Topton
Yellow House	5	Bally, Birdsboro, Boyertown, Douglassville, Green Hills, Oley, Pottstown (Verizon), Reading (Verizon), Yellow House

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## COMPETITIVE LOCAL EXCHANGE CARRIER

Section 10 – SERVICE AREAS AND LOCAL CALLING AREA (cont'd)

## 10.3 SERVICE AREA (cont'd)

## 10.1.13 Rate Group Area – Denver &amp; Ephrata Telephone Company

<i>Originating Exchange</i>	<i>Rate Group</i>	<i>Local Calling Area</i> <i>Unlimited Usage Package Local Calling Areas Include All Stations Bearing the Central Office Designations of the Exchanges and Zones Listed. The incumbent local exchange carrier is listed for reference only, herein Denver &amp; Ephrata Telephone Company, unless otherwise noted.</i>
Adamstown	6	Adamstown, Denver, Ephrata, Lititz, Manheim, Reading (Verizon), Terre Hill (Frontier – PA)
Akron	6	Adamstown, Akron, Denver, Ephrata, Lititz, Manheim, Leola (Frontier – PA), New Holland (Frontier – PA), Terre Hill (Frontier – PA), Lancaster (Verizon)
Denver	5	Akron, Adamstown, Denver, Ephrata, Lititz, Manheim, Terre Hill (Frontier – PA)
Ephrata	6	Akron, Adamstown, Denver, Ephrata, Lititz, Manheim, Leola (Frontier – PA), New Holland (Frontier – PA), Terre Hill (Frontier – PA), Lancaster (Verizon)
Lititz	6	Adamstown, Akron, Denver, Ephrata, Lititz, Leola (Frontier – PA), Lancaster (Verizon), Landisville (Verizon), Manheim
Manheim	6	Adamstown, Akron, Denver, Ephrata, Lititz, Manheim, Mt. Joy (Brightspeed of PA), Lancaster (Verizon), Landisville (Verizon)

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**LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE**

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**Section 11 – EXPLANATION OF TERMS****AGENCY**

For 911 or E911 service, the government agency(s) designated as having responsibility for the control and staffing of the emergency report center.

**ALTERNATE ROUTING ("AR")**

Allows E911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP (see definition of PSAP below) are busy, or (2) the primary PSAP closes down for a period (night service).

**ANALOG**

A transmission method employing a continuous (rather than a pulsed or digital) electrical signal that varies in amplitude or frequency in response to changes of sound, light, position, etc., impressed on a transducer in the sending device.

**APARTMENTS**

A building or group of buildings used primarily to provide complete residential apartments but not lodging on a day-to-day basis.

**ASCII**

American Standard Code for Information Interchange. An eight-level code for data transfer adopted by the American Standards Association.

**ASYNCHRONOUS**

Transmission in which each information character is individually synchronized usually by the use of start-stop elements. The gap between each character is not of a fixed length.

**AUTHORIZED USER**

A person, corporation or other entity who is authorized by Metropolitan Telecommunications Corporation of PA LLC's customer to utilize service provided by Metropolitan Telecommunications Corporation of PA LLC to the customer. The customer is responsible for all charges incurred by an Authorized User

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 11 – EXPLANATION OF TERMS (cont'd)

ATTENDANT

An operator of a PBX console or telephone switchboard.

AUTOMATIC LOCATION IDENTIFICATION ("ALI")

The name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

AUTOMATIC NUMBER IDENTIFICATION ("ANI")

A system whereby the calling party's telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

BIT

The smallest unit of information in the binary system of notation.

BUILDING

A structure enclosed within exterior walls or fire walls, built, erected and framed of component structural parts and designed for permanent occupancy.

CALL INITIATION

The points in time when the exchange network facility are initially allocated for the establishment of a specific call.

CALL TERMINATION

The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

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**LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE**

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**Section 11 – EXPLANATION OF TERMS (cont'd)****CENTRAL OFFICE**

An operating office of Metropolitan Telecommunications Corporation of PA LLC where connections are made between telephone exchange lines.

**CENTRAL OFFICE LINE**

A line providing direct or indirect access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are referred to as central office trunks.

**CHANNEL**

A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as Metropolitan Telecommunications Corporation of PA LLC may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels.

**CHANNEL CONVERSION**

The termination of 1.544. Mbps Service at a customer's location with conversion of the digital signal to 24 analog voice grade circuits. The customer can furnish channel Conversion.

**CHANNEL SERVICE UNIT ("CSU")**

The equipment located at the customer's premises, which terminates each 1.544 Mbps Digital Loop and performs such functions as proper termination of facilities, regeneration of signals, recognition and correction of signal format errors and provides remote loop-back capability.

**COLLEGE**

An establishment for higher education authorized to confer degrees where lodging for the students is maintained on the premises.

**COMMUNICATIONS SYSTEMS**

Channels and other facilities, which are capable of two-way communications between subscriber -provided terminal equipment or Telephone Company stations, even when not connected to exchange and message, toll communications service.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 11 – EXPLANATION OF TERMS (cont'd)

COMPANY

Metropolitan Telecommunications Corporation of PA LLC, unless otherwise clearly indicated from the context.

COMMISSION

Pennsylvania Department of Telecommunications and Energy

CUSTOMER

The person, firm, corporation, or other entity, which orders service pursuant to this Tariff and utilizes service provided under Tariff by Metropolitan Telecommunications Corporation of PA LLC. A customer is responsible for the payment of charges and for compliance with all terms of Metropolitan Telecommunications Corporation of PA LLC's Tariff.

CUSTOMER PREMISES EQUIPMENT (CPE)

Equipment provided by the customer for use with Metropolitan Telecommunications Corporation of PA LLC's services. CPE can include a station set, facsimile machine, key system, PBX, or other communication system.

DEFAULT ROUTING ("DR")

When an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes, such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP.

DEMARCATIION POINT

The physical dividing point between Metropolitan Telecommunications Corporation of PA LLC's network and the customer.

DEPARTMENT

Public Utility Commission

DIAL PULSE ("DP")

The pulse type employed by a rotary dial station set.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 11 – EXPLANATION OF TERMS (cont'd)

DIRECT INWARD DIAL ("DID")

A service attribute that routes incoming calls directly to stations, bypassing a central answer point.

DIRECT OUTWARD DIAL ("DOD")

A service attribute that allows individual station users to access and dial outside numbers directly.

DIGITAL

A method of storing, processing and transmitting information through the use of distinct electronic or optical pulses that represent the binary digits (bits) 0 and 1. Digital transmission/switching technologies employ a sequence of discrete, individually distinct pulses to represent information, as opposed to the continuously variable signal of analog technologies.

DPU

Public Utility Commission

DUAL TONE MULTI-FREQUENCY ("DTMF")

The pulse type employed by tone dial station sets. (Touch-tone)

EMERGENCY SERVICE NUMBER ("ESN")

A unique code, assigned by Metropolitan Telecommunications Corporation of PA LLC, used to define specific combinations of police, fire and/or ambulance jurisdictions, or any other authorized agency, which are designated by the customer.

E911 SERVICE AREA

The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

E911 CUSTOMER

A governmental agency that is the customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 service.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 11 – EXPLANATION OF TERMS (cont'd)

**ERROR**

A discrepancy or unintentional deviation by Metropolitan Telecommunications Corporation of PA from what is correct or true. An "error", can also be an omission in records.

**EXCHANGE**

An area, consisting of one or more central office districts, within which a call between any two points is a local call.

**EXCHANGE ACCESS LINE**

A central office line furnished for direct or indirect access to the exchange system.

**EXCHANGE SERVICE**

The provision to the subscriber of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

**FINAL ACCOUNT**

A customer whose service has been disconnected who has outstanding charges still owed to Metropolitan Telecommunications Corporation of PA LLC.

**FLAT RATE SERVICE**

The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

**GROUND START**

Describes the signaling method between the PBX/key system interface and Metropolitan Telecommunications Corporation of PA LLC's switch. It is the signal requesting service.



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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 11 – EXPLANATION OF TERMS (cont'd)**HANDICAPPED PERSON**

A person who is legally blind, visually handicapped or physically handicapped, under the following definitions from the Federal Register (Vol. 35 #126 dated June 30, 1970).

Legally Blind - a person whose visual acuity is 20/200 or less in the better eye with correcting glasses, or whose widest diameter of visual field subtends an angular distance no greater than 20 degrees.

Visually Handicapped - a person whose visual disability, with correction and regardless of optical measurement with respect to legal blindness, are certified as unable to read normal printed material.

Physically Handicapped - a person who is certified by competent authority as unable to read or use ordinary printed materials as a result of physical limitation, or a person whose disabling condition causes difficulty with hand and finger coordination and use of a coin telephone.

The term "Handicapped Person", when used in connection with a person having a speech or hearing impairment that requires that they communicate over telephone facilities by means other than voice is defined below:

Hearing - a person with binaural hearing impairment of 60% or higher on the basis of the procedure developed by the American Academy of Otolaryngology (A.A.O.) as set forth in "Guide for Conservation of Hearing in Noise" 38-43, A.A.O., 1973; "guides to the Evaluation of Permanent Impairment" 103-107, American Medical Association, 1971.

Speech - a person with 65% or higher of impairment on the basis of the procedure recommended by the American Medical Association's Committee on Rating of Mental and Physical Impairment to evaluate speech impairment as to three categories: audibility, intelligibility and functional efficiency, as set forth in "Guides to the Evaluation of Permanent Impairment" 109-III, American Medical Association, 1971.

**HOSPITAL**

An establishment for treatment of human patients by members of the medical profession where lodging for the patients is maintained on the premises.

**HOTEL**

An establishment offering lodging with or without meals to the general public on a day-to-day basis.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 11– EXPLANATION OF TERMS (cont'd)

INCOMING SERVICE GROUP

Two or more central office lines arranged so that a call to the First line is completed to a succeeding line in the group when the first line is in use.

INTERFACE

That point on the premises of the subscriber at which provision is made for connection of facilities provided by someone other than Metropolitan Telecommunications Corporation of PA LLC to facilities provided by Metropolitan Telecommunications Corporation of PA LLC.

INTEROFFICE MILEAGE

The segment of a line, which extends between the central offices serving the originating and terminating points.

INTERRUPTION

The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

JOINT USER

A person, firm, or corporation, which uses the telephone service of a subscriber as provided in Section 1 of the Tariff.

KILOBIT

One thousand bits.

LATA

Local Access and Transport Area. The area within which Metropolitan Telecommunications Corporation of PA LLC provides local and long distance ("intraLATA") service. For call to numbers outside this area ("interLATA") service is provided by long distance companies.

LINK

The physical facility from the network interface on an end-user or carrier's premises to the point of interconnection on the main distribution frame of Metropolitan Telecommunications Corporation of PA LLC's central office.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 11– EXPLANATION OF TERMS (cont'd)

LEASED CHANNEL

A non-switched electrical path used for connection of equipment furnished by the subscriber to equipment furnished by the subscriber or Metropolitan Telecommunications Corporation of PA LLC for a specific purpose.

LOCAL CALL

A call, which, if placed by a customer over the facilities of Metropolitan Telecommunications Corporation of PA LLC, is not, rated as a toll call.

LOCAL CALLING AREA

The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

LOCAL SERVICE

Telephone exchange service within a local calling area.

LOOP START

Describes the signaling between the terminal equipment or PBX/key system interface and Metropolitan Telecommunications Corporation of PA LLC's switch. It is the signal requesting service.

LOOPS

Segments of a line, which extends from the serving central office to the originating and to the terminating point.

MEGABIT

One million bits.

MESSAGE RATE SERVICE

A type of exchange service provided at a monthly rate with an additional charge for local calling based on the usage of the local network. One completed call is equal to one message.

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LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 11 – EXPLANATION OF TERMS (cont'd)

MOVE

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

MULTI-FREQUENCY ("MF")

An inter-machine pulse-type used for signaling between telephone company switches, or between telephone company switches and PBX/key systems.

MULTILINE HUNT

A method of call signaling by which a call placed to one number is subsequently routed to one or more alternative numbers when the called number is busy.

NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status and charging signals), address signaling (e.g. dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT

The terminal equipment furnished, installed and maintained by the Telephone Company for the provision of network control signaling.

NODE

The location to which digital channels are routed and where access is provided to such lines and associated equipment for testing.

PBX

A private branch exchange.

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**LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE**

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**Section 11 EXPLANATION OF TERMS (cont'd)****PORT**

A connection to the switching network with one or more voice grade communications channels, each with a unique network address (telephone number) dedicated to the customer. A port connects a link to the public switched network.

**PREMISES**

The space occupied by a customer or authorized user in a building or buildings or contiguous property not separated by a public right of way.

**PRESUBSCRIPTION**

Presubscription is an arrangement whereby an end user may select and designate to the Telephone Company an interexchange carrier (IXC) to access, without an access code, for interlata calls. This IXC is referred to as the end user's predesignated IXC.

**PRIVATE BRANCH EXCHANGE SERVICE**

Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

**PUBLIC ACCESS LINE SERVICE**

Service providing facilities for a customer owned coin operated telephone ("COCOT").

**PUBLIC SAFETY ANSWERING POINT ("PSAP")**

An answering location for E911 calls originating in a given area. A PSAP may be designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs respond first; secondary PSAPs receive calls on a transfer basis only and generally serve as a centralized answering location for a particular type of emergency call.

**RATE CENTER**

A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

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**LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE**

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**Section 11– EXPLANATION OF TERMS (cont'd)****REFERRAL PERIOD**

The time frame during which calls to a number which has been changed will be sent to a recording which will inform the caller of the new number.

**RESALE OF SERVICE**

The subscription to communications service and facilities by one entity and the reoffering of communications service to others (with or without `adding value') for profit.

**SAME PREMISES**

All space in the same building in which one subscriber has the right of occupancy, and all space in different buildings on contiguous property when occupied solely by the same subscriber. Foyers, hallways and other space for the common use of all occupants of a building are considered the premises of the operator of the building.

**SELECTIVE ROUTING ("SR")**

A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.

**SERVING CENTRAL OFFICE**

The central office from which local service is furnished.

**SHARING**

An arrangement in which several users collectively use communications service and facilities provided by a carrier, with each user paying a pro-rata share of the communication related costs.

**STATION**

Each telephone on a line and where no telephone associated with the line is provided on the same premises and in the same building, the first termination in station key equipment or a jack for use with a portable telephone.

**SUSPENSION**

Suspension of service for nonpayment is interruption of outgoing service only. Suspension of service at the subscriber's request is interruption of both incoming and outgoing service.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 11 – EXPLANATION OF TERMS (cont'd)

SYNCHRONOUS

Transmission in which there is a constant time interval between bits, characters or events.

T-1 SYSTEM

A type of digital carrier system transmitting voice or data at 1.544 Mbps. A T- 1 carrier can handle up to 24 multiplexed 64 Kbps digital voice/data channels. A T-1 carrier system can use metallic cable, microwave radio or optical fiber as transmission media.

TELEPHONE CALL

A voice connection between two or more telephone stations through the public switched exchange system.

TELEPHONE GRADE LINES

Lines furnished for voice transmission or for certain signaling purposes.

TERMINATION OF SERVICE

Discontinuance of both incoming and outgoing service.

TIE LINE

A dedicated line connecting two switchboards or dial systems.

TOLL CALL

Any call extending beyond the local exchange of the originating caller, which is rated on a toll schedule by Metropolitan Telecommunications Corporation of PA LLC.

TONE DIAL SIGNALING ("TD")

An electronic signal emitted by the circuitry of Touch-Tone-type push-button dials to represent a dialed digit.

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

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Section 11 – EXPLANATION OF TERMS (cont'd)

TWO WAY

A service attribute that includes DOD for outbound calls and can also be used to carry inbound calls to a central point for processing.

USER

A customer, joint user, or any other person authorized by a customer to use service provided under this Tariff.

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Section 12 – RESERVED for FUTURE USE

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