RULES, REGULATIONS, AND SCHEDULE OF RATES AND CHARGES APPLICABLE TO END USERS

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

FURNISHED BY METROPOLITAN TELECOMMUNICATIONS OF ALABAMA, LLC WITHIN THE STATE OF ALABAMA

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CHECK SHEET

The Title Page and pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original tariff that are in effect on the date shown on each page.

Page Number	Revision	Page Number	Revision	Page Number	Revision	Page Number	Revision	Page Numb	Revision
1	Original	26	Original	50	Original	73	26th Revised	89	10th Revised
2	Original	27	Original	51	1st Revised	74	3rd Revised	90	2nd Revised
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13	Original	38	Original	62	Original	77	18th Revised	100	Original
14	Original	39	Original	63	1st Revised	78	Original		
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22	Original	46	2nd Revised	70	4th Revised	86	18th Revised		
23	Original	47	Original	71	1st Revised	87	5th Revised		
24	Original	48	Original	72	22nd Revised	87.1	3rd Revised		
25	Original	49	Original	72.1	5th Revised*	88	11th Revised		

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EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

(C) To signify changed regulation.

(D) To signify discontinued rate and regulation.

(I) To signify increased rate.

(M) To signify a move in the location of text.

(N) To signify new rate or regulation.

(R) To signify reduced rate.

(S) To signify reissued matter.

(T) To signify a change in text but no change in rate or regulation.

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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the local exchange telecommunications services provided by Metropolitan Telecommunications of Alabama, LLC, to customers within the state of Alabama.

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SECTION 1.0 - DEFINITIONS

For the purpose of this tariff, the following definitions will apply:

Access Line - An arrangement which connects the Customer's location to a carrier's switching center or point of presence.

Account Codes - Optional, Customer-defined digits that allow the Customer to identify the individual user, department or client associated with a call. Account Codes appear on the Customer bill.

Advance Payment - Part or all of a payment required before the start of service.

Authorized User - A person, firm, corporation, or any other entity authorized by the Customer to communicate utilizing the Company's service.

Business - A class of service provided to individuals engaged in business, firms, partnerships, corporations, agencies, shops, works, tenants of office buildings, and individuals practicing a profession or operating a business who have no offices other than their residences and where the use of the service is primarily or substantially of a business, professional or occupational nature.

Commission - Alabama Public Service Commission.

Company or Carrier – Metropolitan Telecommunications of Alabama, LLC, unless otherwise clearly indicated by the context.

Customer - The person, firm, corporation or other entity which orders, cancels, amends or uses service and is responsible for payment of charges and compliance with the Company's tariff.

Deposit - Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

SECTION 1.0 – DEFINITIONS (CONT')

DID Trunk - A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the Company operator.

Dial Pulse (or "DP") - The pulse type employed by rotary dial station sets.

Dual Tone Multi-Frequency (or "DTMF") - The pulse type employed by tone dial station sets.

End User - Any person, firm, corporation, partnership or other entity which uses the services of the Company under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid for by another Customer.

End Office - With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide ("LERG"), issued by Bellcore.

Hearing Impaired - Those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.

Hunting - Routes a call to an idle station line in a prearranged group when the called station line is busy.

In-Only - A service attribute that restricts outward dial access and routes incoming calls to a designated answer point.

IXC or Interexchange Carrier - A long distance telecommunications services provider.

SECTION 1.0 – DEFINITIONS (CONT'D)

LATA - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

LEC - Local Exchange Company

Minimum Point of Presence ("MPOP") - The main telephone closet in the Customer's building.

Monthly Recurring Charges - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Multi-Frequency or ("MF") - An inter-machine pulse type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Non-Recurring Charge ("NRC") - The initial charge, usually assessed on a one-time basis, to initiate and establish service.

Other Telephone Company - An Exchange Telephone Company, other than the Company.

PBX - Private Branch Exchange

Premises - A building or buildings on contiguous property.

Recurring Charges - The monthly charges to the Customer for services, facilities and equipment which continue for the agreed upon duration of the service.

(D)
(D)

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SECTION 1.0 – DEFINITIONS (CONT'D)

Service Commencement Date - The first day following the date on which the Company notifies the Customer that the requested service is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order and this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order - The written request for services executed by the Customer and the Company in the format devised by the Company. The signing of an Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the service is calculated from the Service Commencement Date.

Two Way - A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

Usage Based Charges - Charges for minutes or messages traversing over local exchange facilities.

User or End User - A Customer, Joint User, or any other person authorized by a Customer to use service provider under this tariff.

SECTION 2.0 - RULES AND REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission originating from points within the State of Alabama, and terminating within a local calling area as defined herein.

The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Shortage of Equipment or Facilities

(A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.

(B) The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions

(A) Service is provided on the basis of a minimum period of at least one month, 24 hours per day. For the purpose of computing charges in this tariff, a month is considered to have thirty (30) days. The minimum service period may be longer pursuant to written agreement between the Company and the Customer.

(B) Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.

(C) Except as otherwise stated in the tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon proper notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

(D) Service may be terminated upon written notice to the Customer if:

(1) the Customer is using the service in violation of this tariff; or

(2) the Customer is using the service in violation of the law.

(E) This tariff shall be interpreted and governed by the laws of the State of Alabama without regard for its choice of laws provision.

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions, (cont'd.)

(F) Any Other Telephone Company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.

(G) To the extent that either the Company or any Other Telephone Company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its Customers. At the reasonable request of either party, the Company and the Other Telephone Company shall jointly attempt to obtain from the owner of the property access for the other party to serve a person or entity.

(H) The Company hereby reserves its rights to establish service packages specific to a particular Customer. These contracts may or may not be associated with volume and/or term discounts. All special contract arrangements are subject to prior Commission approval.

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Limitations on Liability

(A) Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7.

(B) Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.

(C) The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Limitations on Liability (Cont'd.)

(D) The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable counsel fees, due to:

(1) Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;

(2) Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;

(3) Any unlawful or unauthorized use of the Company's facilities and services;

(4) Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of company-provided facilities or services;

(5) Breach in the privacy or security of communications transmitted over the Company's facilities;

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Limitations on Liability (Cont'd.)

(D) (cont'd)

(6) Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in paragraph (A) of this Subsection 2.1.4.

(7) Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;

(8) Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;

(9) Any noncompletion of calls due to network busy conditions;

(10) Any calls not actually attempted to be completed during any period that service is unavailable;

(11) And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's services or facilities.

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Limitations on Liability (Cont'd.)

(E) The Company does not guarantee nor make any warranty with respect to installations provided for use in an explosive atmosphere.

(F) The Company makes no warranties or representations, EXPRESS OR IMPLIED, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.

(G) Failure by the Company to assert its rights pursuant to one provision of this tariff does not preclude the Company from asserting its rights under other provisions.

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities

(A) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.

(B) The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided by the Customer.

(C) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the equipment is provided.

(D) Except as otherwise indicated, Customer provided station equipment at the Customer's premises for use in connection with the service shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.

(E) The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:

(1) the through transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or

(2) the reception of signals by Customer-provided equipment; or

(3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction or facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

(A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;

(B) of a type other than that which the Company would normally utilize in the furnishing of its services;

(C) over a route other than that which the Company would normally utilize in the furnishing of its services;

(D) in a quantity greater than that which the company would normally construct;

(E) on an expedited basis;

(F) on a temporary basis until permanent facilities are available;

(G) involving abnormal costs; or

(H) in advance of its normal construction.

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.1 Undertaking of the Company, (Cont'd.)

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its partners, agents, contractors or suppliers.

2.2 Prohibited Uses

2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Alabama Public Service Commission's regulations, policies, orders, and decisions.

2.2.3 The Company may block any signals being transmitted over its Network by Customers which cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgement or liability resulting from such blockage.

2.2.4 A Customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and non-recurring installation charges as stated in this tariff will apply.

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

(A) the payment of all applicable charges pursuant to this tariff;

(B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;

(C) providing at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

(D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1(C). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.3 Obligations of the Customer

2.3.1 General (cont'd.)

(E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;

(F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in an Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;

(G) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and

(H) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.3 Obligations of the Customer (Cont'd.)

2.3.2 Liability of the Customer

(A) The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.

(B) To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.

(C) The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in party from or arising in connection with the furnishing of service under this tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent to intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.4 Customer Equipment and Channels

2.4.1 General

A user may transmit or receive information or signals via the facilities of the Company. The Company's services are designated primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 Station Equipment

(A) Terminal equipment of the user's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the user. The user is responsible for the provision of wiring or cable to connect its terminal equipment to the Company MPOP.

(B) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.4 Customer Equipment and Channels (Cont'd.)

2.4.3 Interconnection of Facilities

(A) Local Traffic Exchange provides the ability for another local exchange provider to terminate local traffic on the Company's network. In order to qualify for Local Traffic Exchange the call must: (a) be originated by an end user of a company that is authorized by the Alabama Public Service Commission to provide local exchange service; (b) originate and terminate within a local calling area of the Company.

(B) Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Communications Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.

(C) Communications Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers which are applicable to such connections.

(D) Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all user-provided wiring shall be installed and maintained in compliance with those regulations.

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SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.4 Customer Equipment and Channels (Cont'd.)

2.4.4 Inspections

(A) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.

(B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

(C) If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.5 Customer Deposits and Advance Payments

2.5.1 Advance Payments

To safeguard its interests, the Company require a Customer to make an advance payment before services and facilities are furnished, where special construction is involved. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's charges for the service or facilities. In addition, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.5 Customer Deposits and Advance Payments (Cont'd.)

2.5.2 Deposits

(A) To safeguard its interests, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges in accordance with Commission Rules. A deposit cannot exceed one month's local service plus two months' estimated toll service if the Company is also providing toll service to the Customer. A deposit may be required if the Customer's financial condition is not acceptable to the Company or is not a matter of general knowledge. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to two and one-half twelfths of the estimated charge for the service for the ensuing twelve months. A deposit may be required in addition to an advance payment.

(B) Upon discontinuance of service, the Company shall promptly and automatically refund the Customer's deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills including any penalties assessed for service furnished by the Company.

(C) Deposits will accrue interest annually at the rate per annum allowed per Commission rules. Accrued interest shall be annually credited to the Customer by deducting such interest from the amount of the next bill for service following the accrual date. The Company will refund the deposit after 24 months for Customers which are in good standing with the Company.

(D) The Company shall annually and automatically refund the deposits of Customers who have paid bills for twelve consecutive months without having had service discontinued for nonpayment or had more than one occasion on which a bill was not paid within the period prescribed and are not then delinquent in payment.

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.6 Payment Arrangements

2.6.1 Payment for Services

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

The Customer is responsible for the payment of federal excise taxes, state and local sales and use taxes and similar taxes imposed by governmental jurisdictions, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g., county and municipal) will only be recovered from those Customers residing in the affected jurisdictions.

Certain telecommunications services, as defined in the Alabama Revised Code, are subject to state utility tax at the prevailing tax rates, if the services originate, or terminate in Alabama, or both, and are charged to a subscriber's telephone number or account in Alabama.

2.6.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

(A) Non-recurring charges are due and payable within thirty (30) days after the date the invoice is mailed to the Customer by the Company.

(B) The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and recurring charges shall be due and payable within thirty (30) days after the date the invoice is mailed to the Customer by the Company. When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period.

(C) When service does not begin on the first day of the billing period, or end of the last day of the billing period, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.6 Payment Arrangements (Cont'd.)

2.6.2 Billing and Collection of Charges (Cont'd.)

(D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing' accrues through and includes the day that the service, circuit, arrangement or component is discontinued.

E) Customer bills for telephone service are due on the due date specified on the bill. A customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by the customer's next billing date, a late payment charge of 1.5% or $5.00, whichever is greater, will be applied to all amounts previously billed under this Tariff, excluding one month's local service charge, but including arrears and unpaid late payment charges.

Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill. Late payment charges do not apply to final accounts.

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.6 Payment Arrangements (Cont'd.)

2.6.2 Billing and Collection of Charges (Cont'd.)

F) Any objection to billed charges should be reported promptly to the Company. The Customer should notify the Company of any disputed items on an invoice within thirty (30). In the event of a dispute between the customer and the utility respecting any bill, the utility may require the customer to pay the undisputed portion of the bill to avoid discontinuance of service for nonpayment. The utility shall make such investigation as may be appropriate to the particular case and report the result thereof to the customer. In the event the dispute is not reconciled, either party may make application to the Commission for review and disposition of the matter.

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(G) If service is disconnected by the Company (in accordance with Section 2.6.3 following) and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company (in accordance with Section 2.6.3 following) and later restored, restoration of service will be subject to the rates in Section 4.3.

SECTION 2.0 - RULES AND REGULATIONS (CONT'D)

2.6 Payment Arrangements (Cont'd.)

2.6.3 Discontinuance of Service for Cause

The Company may discontinue service for the following reasons provided in this Section 2.6.3. Customers will be provided five (5) days written notice prior to discontinuance unless otherwise indicated. Notice will be provided via First Class U.S. Mail.

Upon the Company's discontinuance of service to the Customer under Section 2.6.3(A) or 2.6.3(B), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

(A) Upon nonpayment of any regulated amounts owing to the Company, the Company may discontinue or suspend service without incurring any liability. (D)
(D)

(B) Upon violation of any of the other material terms or conditions for furnishing service the Company may, discontinue or suspend service without incurring any liability if such violation continues during that period.

(C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

(D) Reserved for Future Use

(E) Upon any governmental prohibition or governmental required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D)

2.6 Payment Arrangements, (Continued)

2.6.3 Discontinuance of Service for Cause (Continued)

(F) Without notice in the event of fraudulent use of the Company's network. The Customer will be liable for all related costs. The Customer will also be responsible for payment of any reconnection charges.

(G) Without notice in the event of Customer use of equipment or services in such a manner as to adversely affect the Company's service to others.

(H) Without notice in the event of tampering with the equipment or services furnished by the Company.

SECTION 2.0 – RULES AND REGULATIONS, (CONTINUED)

2.6 Payment Arrangements, (Cont'd)

2.6.4 Notice to Company for Cancellation of Service

Customers desiring to terminate service shall provide the Company thirty (30) days notice of desire to terminate service. If special construction is involved, the required notice shall be written. All cancellation notice requirements must be specified in a written contract/service agreement.

2.6.5 Cancellation of Application for Service

(A) Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

(B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

(C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, may apply. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.

(D) The special charges described in 2.6.5(A) through 2.6.5(C) will be calculated and applied on a case-by-case basis.

SECTION 2.0 – RULES AND REGULATIONS, (CONTINUED)

2.6 Payment Arrangements, (Cont'd)

2.6.6 Changes in Services Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6.7 Bad Check Charge

A service charge of $25.00 will be assessed for all checks returned by a bank or other financial institution for: Insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

2.7 Allowances for Interruptions in Service

2.7.1 General

(A) A credit allowance will be given when service is interrupted, except as specified in Section 2.7.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.

(B) An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.

SECTION 2.0 – RULES AND REGULATIONS, (CONTINUED)

2.7 Allowances for Interruptions in Service, (Cont'd)

2.7.1 General (Cont'd)

(C) If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.

(D) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

2.7.2 Limitations of Allowances

No credit allowance will be made for any interruption in service:

(A) Due to the negligence of or noncompliance with the provisions of this tariff by any person or entity other than the Company, including but not limited to the Customer;

(B) Due to the failure of power, equipment, systems, connections or services not provided by the Company;

(C) Due to circumstances or causes beyond the reasonable control of the Company;

(D) During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;

SECTION 2.0 – RULES AND REGULATIONS, (CONTINUED)

2.7 Allowances for Interruptions in Service, (Cont'd)

2.7.2 Limitations of Allowances (Cont'd)

(E) A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.7.3), or utilize another service provider:

(F) During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;

(G) That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and

(H) That was not reported to the Company within thirty (30) days of the date that service was affected.

2.7.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

SECTION 2.0 – RULES AND REGULATIONS, (CONTINUED)

2.7 Allowances for Interruption in Service, (Cont'd)

2.7.4 Application of Credits for Interruptions in Service

(A) Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

(B) For calculating credit allowances, every month is considered to have thirty (30) days.

(C) Interruptions Over 24 Hours and Less Than 72 Hours

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

(D) Interruptions Over 72 Hours

Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than thirty (30) days credit will be allowed for any one-month period.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D)

2.7 Allowances for Interruption in Service, (Continued)

2.7.5 Limitations on Allowances

No credit allowance will be made for:

(A) interruptions due to the negligence of or noncompliance with the provisions of this tariff by the Customer, authorized user or joint user;

(B) interruptions due to the negligence of any person other than the Company, including but not limited to the Customer;

(C) interruptions of service during any period in which the Company is not given full access to its facilities and equipment for the purpose of investigating and correcting interruptions;

(D) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;

(E) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;

(F) interruption of service due to circumstances or causes beyond the reasonable control of Company; and

(G) that occur or continue due to the Customer's failure to authorize replacement of any element of special construction.

2.7.6 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of eight (8) hours or more or cumulative service credits equaling sixteen (16) hours in a continuous twelve (12) month period. The right to cancel service under this provision applies only to the single circuit which has been subject to the outage or cumulative service credits.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D)

2.8 Cancellation of Service/Termination Liability

If a Customer cancels a service order or terminates services before the completion of the term for any reason other than a service interruption (as defined in Section 2.7.1) or where the Customer breaches the terms in the service contract, Customer may be requested by the Company to pay to Company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.6.2.

2.8.1 Termination Liability

Customer's termination liability for cancellation of service shall be equal to:

(A) all unpaid non-recurring charges reasonably expended by Company to establish service to Customer, plus;

(B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus;

(C) all recurring charges specified in the applicable Service Order for the balance of the then current term discounted at the prime rate announced in the *Wall Street Journal* on the third business day following the date of cancellation;

(D) minus a reasonable allowance for costs avoided by the Company as a direct result of Customer's cancellation.

All cancellation of service requirements and termination liabilities must be specified in a written contract/service agreement.

2.8.2 Termination of Service Charges

Services provided in this tariff which are under a Term Commitment Agreement are guaranteed against Company initiated rate increases for the duration of the Agreement. If a customer discontinues service, in whole or in part, before the expiration of the Agreement, the customer is liable for a termination of service charge. Unless otherwise specified in the tariff, the termination charge will be calculated as follows:

The average of the sum of all line charges on all previous Company invoices to the customer for each month the agreement was in service, multiplied by the number of months remaining on the term agreement.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D)

2.9 Reserved for Future Use

2.10 Reserved for Future Use

2.11 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights an duties to a) any subsidiary, parent company or affiliate of the Company; b) pursuant to any sale or transfer of substantially all the assets of the Company; or c) pursuant to any financing, merger or reorganization of the Company.

An assignment or transfer of services will include the same customer services for which the customer contracted, at the same rates, for at least a limited time. The customer will be notified of the time limitation, the assignment, and the customer will be given an option to change its service provider.

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SECTION 2.0 – RULES AND REGULATIONS, (CONT'D)

2.12 Notices and Communications

2.12.2 The Customer shall designate on the service order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

2.12.3 The Company shall designate on the service order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

2.12.4 Except as otherwise stated in this tariff, all notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

2.12.5 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

SECTION 3.0 – SERVICE AREAS

3.1 Exchange Service Areas

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs: 1) Bellsouth Telecommunications, Inc.;
2) Brightspeed of Alabama-North (9789), South (9788), Southern (0298), formerly CenturyTel of (T)
Alabama - North (9789), South (9788)) Windstream Alabama, Inc. and 4) Frontier Communications (T)
of the South

3.2 Rate Groups

Charges for local services provided by the Company may be based, in part, on the Rate Group associated with the Customers End Office. The Rate Group is determined by the total access lines and PBX trunks in the local calling area which can be reached from each End Office.

In the event that an Incumbent LEC or the Alabama Public Service Commission reclassifies an exchange from one Rate Group to another, the reclassification will also apply to customers who purchase services under this tariff. Local calling areas and Rate Group assignments are equivalent to those areas and groups specified in Bellsouth Telecommunications, Inc. Alabama General Subscriber Service Tariff (GSST).

Rate Group	Exchange Access Lines and PBX Trunks in Local Calling Area – Upper Limit
1	Up to 3,300
2	3,301 to 8,000
3	8,001 to 17,000
4	17,001 to 37,000
5	37,001 to 63,500
6	63,501 - up

SECTION 4.0 – SERVICE CHARGES AND SURCHARGES

4.1 Service Order and Change Charges

4.1.1 Service Connection Charges (Bellsouth)

A. Service Charges apply to services ordered or connected at the customer's request including moves, changes, number changes, and restoration of service. (T)

B. On multiple line orders, the First Line /Additional Line Installation applies for each additional line ordered after the first line per customer request. (T)

	Business
New Line Installation	$200.00 (I)
Move Service – Different Premise	$200.00 (I)

4.1.2 Line Change Charge Application (Bellsouth)

A. The Line Change Charge First Line is applicable if the customer is requesting changes on only one line or for the first line if changes are being made on multiple lines.

B. On each multiple line request, the Line Change Charge Additional Line applies for each additional line requested changed after the first line.

C. If the Line Connection Charge First Line applies on a customer request, any additional Line Change Charges applicable for the same customer request will be billed at the Line Change Charge Additional Line rate.

	Business
Telephone Number Change, first/additional line (T)	$48.00
Rewire Charge, first/additional line (T)	$48.00

D. Change of Service Charge: Requests to change service of a line or trunk will be billed a Change of Service Charge per line or trunk.

	Business
Change of Service Charge, per line or trunk.	$24.75

SECTION 4.0 – SERVICE CHARGES AND SURCHARGES (CONTINUED)

4.1 Service Order and Change Charges (Continued)

4.1.3 Secondary Service Charge (Bellsouth)

A. The Secondary Service Charge will not apply if a Line Connection Charge or Line Change Charge is applicable.

B. The Secondary Service Charge applies for adding or rearranging:
1. Custom Calling Service
2. RingMaster service
3. Customer requested directory listing changes
4. Remote Call Forwarding
5. Other features or services for which the Line Connection Charge and Line Change Charge are not applicable, unless specifically excluded.

C. The Secondary Service Charge applies for:
1. Transfers of responsibility.
2. If the telephone number changes, the Line Change Charge applies in lieu of the Secondary Service Charge.
3. Rearrangement of drop wire, protector, and/or network interface. Additionally, Premises Work Charges will apply.
4. Installing a Network Interface jack at the customer's request on existing service. Additionally, Premises Work Charges will apply.

	Business
Secondary Service Charge, each	$23.00

4.2 Service Order and Change Charges - Brightspeed of Alabama-North (9789), South (9788), Southern (0298), formerly CenturyTel of Alabama - North (9789), South (9788) and Gulf Telephone Company (0298).
Service Charges apply to services ordered or connected into service at the customer's request including moves, changes, number changes, and restoration of service.

Types of Service Charges	First Line	Addl Line
Installation (New/Move) – First Line	$200.00 (I)	$200.00 (I)
Telephone Number Change – First Line	$200.00 (I)	$200.00 (I)
Restore Svc for Non-Payment – Per Line	$40.00	$40.00
Rewire Charge	$55.00	$28.13
Hunting Arrangement	$55.00	$28.13
Feature Add/Change/Delete- Per Order	$24.00	
Change of Service Charge – Per Line	$24.75	

SECTION 4.0 – SERVICE CHARGES AND SURCHARGES (CONTINUED)

4.2 Maintenance Visit Charges (Bellsouth**;** Brightspeed of Alabama-North (9789), South (9788), Southern (0298), formerly CenturyTel of Alabama - North (9789), South (9788) and Gulf Telephone Company (0298) . (T) (T) (T)

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

Duration of time, per technician	
First 1 Hour	$250.00
Each Additional 1 Hour	$125.00
Dispatch but No Trouble Found or No Access	$250.00 (I)

Duration of time, per technician (Outside Business Hours)	
First 1 Hour	$375.00
Each Additional 1 Hour	$187.50

4.3 Restoration of Service (Bellsouth)

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	Business
Per occasion	
First Line	$48.00
Each Additional Line	$48.00

4.4 Disconnection Recovery Charge (Bellsouth; Brightspeed of Alabama-North (9789), South (9788), Southern (0298), formerly CenturyTel of Alabama - North (9789), South (9788) and Gulf Telephone Company(0298) **; Windstream)** (T) (T)

When subscriber lines and trunks are disconnected the Company incurs labor and system related costs which may include charges imposed by the underlying carrier (wholesale provider). The disconnection recovery charge is intended to mitigate those costs.

	Per Line or Trunk
Non-recurring Rate	$24.75 (I)

SECTION 4.0 – SERVICE CHARGES AND SURCHARGES (CONTINUED)

4.5 Service Order and Change Charges (Windstream Territory)

Service Charges apply to services ordered or connected into service at the customer's request including moves, changes, number changes, and restoration of service.

Types of Service Charges	Non recurring
- Installation (New or Move) – First Line	$200.00
- Installation (New or Move) – Additional Line	$200.00
- Change of Service Charge – First Line	$24.75
- Change of Service Charge – Additional Line	$24.75
- Restore Service for Non-Payment – First Line	$45.00 (I)
- Restore Service for Non-Payment – Additional Line	$22.50 (I)

4.6 Service Order and Change Charges (Frontier Communications of the South)

Types of Service Charges	Non recurring
- Installation (New or Move) – First Line	$200.00
- Installation (New or Move) – Additional Line	$200.00
- Telephone Number Change – First Line	$56.25
- Telephone Number Change – Additional Line	$56.25
- Change Bill Name/or Billing Address	$31.25
- Remote Call Forwarding per Path -First Line	$56.75
- Remote Call Forwarding per Path -Additional Line	$25.00
- Change of Service Charge – First Line	$24.75
- Change of Service Charge – Additional Line	$24.75
- Restore Service for Non-Payment – First Line	$60.00
- Restore Service for Non-Payment – Additional Line	$60.00
- Hunting Arrangement – Per line	$56.25
- Features – Add/Change /Delete- per Order	$24.00
- Rewire Charge- First Line	$56.75
- Rewire Charge- Additional Line	$25.00

Frontier Communications of the South

Inside Wire New Install*	First Hour	Each Add'l hour
Business Hours	$250.00	$125.00
Outside Business Hours	$375.00	$187.50
Inside Wire Repair Requests		
Frontier Technician	$250.00	$125.00
Maintenance of Service Requests (No Trouble Found)	$250.00	

* Plus Materials Used

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SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS

5.1 General

5.1.1 Services Offered

The following Network Services are available to business Customers and for resale by other carriers certificated by the Alabama Public Service Commission: (C)

(D)

Standard Business Line Service
PBX Trunk Service
Direct Inward Dial (DID) Service
Optional Calling Features

The following services are available Customers and are not offered on a resale basis. (C)
(C)

Listing Services (including Non Published and Non Listed Services)
Directory Assistance
Miscellaneous Services (including Vanity Numbers and Number Portability)

5.1.2 Application of Rates and Charges

All services offered in this tariff are subject to service order and change charges where the Customer requests new services or changes in existing services, as well as indicated Non-Recurring and Monthly Recurring Charges. Charges for local calling services may be assessed on a measured rate basis and are additional to monthly recurring charges shown for Business Lines, PBX Trunks, DID Trunks and Digital/DS1 service.

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SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS, (CONT'D)

5.1 General (Continued)

5.1.3 Emergency Services Calling Plan

Access (at no additional charge) to the local operator or emergency services bureau by dialing 0- or 9-1-1 is offered at no charge to the Customer.

Message toll telephone calls, to governmental emergency service agencies as set forth in (A) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (B) following are offered at no charge to Customers:

Governmental fire fighting, Alabama State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.

An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.

SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS (CONT'D)

5.2 Call Timing for Usage Sensitive Services

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

5.2.1 Calls are measured in durational increments identified for each service. All calls, which are fractions of a measurement increment, are rounded-up to the next whole unit.

5.2.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).

5.2.3 Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.

5.2.4 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.

5.2.5 All times refer to local time.

SECTION 5. 0 – NETWORK SERVICES DESCRIPTIONS (CONT'D)

5.3 Distance Calculations

Where charges for a service are specified based upon distance, the following rules apply:

5.3.1 Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in Local Exchange Routing Guide issued by Bellcore, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is not telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the rate center of the Customer's main billing telephone number.

5.3.2 The airline distance between any two rate centers is determined as follows:

Step 1: Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced Bellcore document.

Step 2: Computer the difference between he "V" coordinate of the two rate centers; and the difference between the two "H" coordinates.

Step 3: Square each difference obtained in step (b) above.

Step 4: Add the square of the "V" difference and the square of the "H" difference obtained in step C) above.

Step 5: Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.

Step 6: Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

5.3.3 The formula for distance calculations is:

Formula:

$$\sqrt{\frac{(V_1V_2)^2+(H_1H_1)^2)}{10}}$$

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SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS (CONT'D)

5.4 Rate Periods for Time of Day Sensitive Services

5.4.1 For time of day, usage sensitive services, the following rate periods apply unless otherwise specified in this tariff.

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*		DAYTIME RATE PERIOD					
5:00 PM TO 11:00 PM*		EVENING RATE PERIOD					EVE
11:00 PM TO 8:00 AM*		NIGHT/WEEKEND RATE PERIOD					

*Up to but not including.

5.4.2 Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.

5.4.3 For services subject to holiday discounts, the following are Company recognized national holidays, determined at the location of the calling station. The evening rate is used on national holidays, unless a lower rate normally would apply.

New Year's Day	January 1
Memorial Day	As Federally Observed
Independence Day	July 4
Thanksgiving Day	As Federally Observed
Christmas Day	December 25

SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS (CONT'D)

5.5 (D)

(D)

5.6 Standard Business Line

The Standard Business Line provides a Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Business Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines. An optional per line Hunting feature is available for multi-line Customers which routes a call to an idle station line in a prearranged group when the called station line is busy.

5.7 PBX Trunk Service

Basic PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Basic Trunks are provided for connection of Customer-provided private branch exchanges (PBX) to the public switched telecommunications network. Each Basic PBX Trunk is provided with touch-tone signaling and may be configured into a hunt group at no additional charge with other Company-provided Basic PBX Trunks. The signal is an analog signal at the DS0 level.

New York, NY 10041

SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS (CONT'D)

5.8 Direct Inward Dialing (DID) Service

Direct Inward Dialing ("DID") permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enables DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS (CONT'D)

5.9 Optional Calling Features

The features listed in Section 5.9.1 are offered by the Company to Business Customers. Refer to Price Lists in Sections 6 and 7 of this tariff for specific features offered with each type of local exchange service. (C)

5.9.1 Features Descriptions

(A) Flexible Call Forwarding: Provides end-user control for call forwarding capabilities via dial-accessed voice prompt menus. Customers may forward calls to a primary local or long distance. The end-user may specify a secondary location for routing of go unanswered at the forward-to location or reach a busy signal. This secondary location may be another telephone number, pager or voice messaging service. Other capabilities included with this feature include:

Speed Forwarding;
Priority Screening;
Ring Control; and
Timed Forwarding.

It is the responsibility of the Customer to subscribe to the telephone number, pager or voice messaging service used as the secondary location.

(B) Flexible Call Forwarding with Audio Calling Name: Provides all of the functionality of Enhanced Call Forwarding. Also permits the end-user to receive the Directory Name of the party's whose call was forwarded to primary number. In some situations, the end-user may hear the calling party's city and state or telephone number, depending on available call data.

(C) Flexible Call Forwarding Plus: Provides all of the functionality of Enhanced Call Forwarding. Also includes an additional telephone number with directory listing and distinctive ringing for calls placed to the additional number. Enhanced Call Forwarding Plus allows parties to reach the end-user's location when FCF is active and all calls to the end-users main telephone number would normally forward. Calls to the additional number do not forward even when Enhanced Call Forwarding is active.

SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS (CONT'D)

5.9 Optional Calling Features, (continued)

5.9.1 Feature Descriptions, (continued)

(D) Flexible Call Forwarding Plus with Audio Calling Name: Provides all of the functionality of Enhanced Call Forwarding Plus including the additional telephone number with listing and distinctive ringing. Also permits the end-user to receive the Directory Name of the party's whose call was forwarded to primary number. In some situations, the end-user may hear the calling party's city and state or telephone number, depending on available call data.

(E) Call Forwarding Variable: Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code from his/her exchange line along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature.

(F) Call Forwarding Variable, Remote Access: Permits the end-user to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at their discretion. The end-user must dial an activation code along with the forward-to number in order to turn the feature on. A separate code is dialed by the end-user to deactivate the feature. Feature activation may be performed from the end-user's exchange line or remotely from some other line. Remote access requires the end-user to (1) dial a special access number 2) enter their seven-digit telephone number and 3) enter a personal identification number prior to forwarding their calls.

(G) Call Forwarding Don't Answer, Basic: Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order.

(H) Call Forwarding Don't Answer w/Ring Control: Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The forward-to number is fixed by the service order. However, the end-user has the ability to change the time interval before forwarding occurs at his/her discretion.

SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS (CONT'D)

5.9 Optional Calling Features, (continued)

5.9.1 Feature Descriptions, (continued)

(I) Call Forwarding Don't Answer w/Customer Control: Permits the forwarding of incoming calls when the end-user's line remains unanswered after a pre-designated ringing interval. The ringing interval before forwarding and the forward-to number are fixed by the service order. However, the end-user has the ability to turn the feature on or off at his/her discretion.

(J) Call Forwarding Busy Line, Basic: Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order.

(K) Call Forwarding Busy Line w/Customer Control: Permits the forwarding of incoming calls when the end-user's line is busy. The forwarded number is fixed by the end-user service order. However, the end-user has the ability to turn the feature on or off at his/her discretion.

(L) Call Waiting – Basic: Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It permits the Customer to place the first call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting is provided with the feature and allows a Call Waiting end-user to disable the Call Waiting feature for the duration of a single outgoing telephone call. Cancel Call Waiting is activate by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS (CONT'D)

5.9 Optional Calling Features, (continued)

5.9.1 Feature Descriptions, (continued)

(M) Call Waiting -- Deluxe: Allows the end-user to control the treatment applied to incoming calls while the Customer is off-hook on an existing call. This feature includes the capabilities of Call Waiting Basic plus additional call treatment options. Treatment options offered with Call Waiting Deluxe include:

Answer the waiting call and placing the first party on hold;
Answer the waiting call and disconnecting from the first party;
Direct the waiting caller to hold via a recording
Forward the waiting caller to another location (e.g., voice mailbox or telephone answering service)

Full utilization of Call Waiting Deluxe requires specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE. The end-user must have Caller ID Basic or Deluxe for display of calling party identification information for waiting calls. The end-user must have a Call Forwarding don't Answer feature active in order to forward a waiting call to another location.

(N) Call Waiting – Deluxe with Conferencing: Provides all of the functionality of Call Waiting Deluxe. Also permits the end-user to conference a waiting call with an existing call (first party) and, if desired, subsequently drop either leg of the conferenced call.

(O) Caller ID – Basic: Permits the end-user to view a Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE.

SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS (CONT'D)

5.9 Optional Calling Features, (continued)

5.9.1 Feature Descriptions, (continued)

(P) Caller ID – Deluxe: Permits the end-user to view a Directory Name and Directory Number of the calling party on incoming telephone calls. Information is displayed on a specialized CPE not provided by the Company. The feature also provides the date and time of each incoming call. It is the responsibility of the Customer to provide the necessary CPE. In some situations, the calling party's city and state may be displayed rather than a Directory Name, depending on available call data.

(Q) Anonymous Call Rejection: Permits the end-user to automatically reject incoming calls when the call originates from a telephone number which has blocked delivery of its calling number (see Calling Number Delivery Blocking). When active, calls from private numbers will be routed to a special announcement then terminated. The feature may be turned on or off by the end-user by dialing the appropriate feature control code. Anonymous Call Rejection is offered as a stand-alone feature or as an add-on to Caller ID Deluxe.

(R) Call Block: Allows the end-user to automatically block incoming calls from up to six end-user pre-selected telephone numbers programmed into the feature's screening list. Callers whose numbers have been blocked will hear a recorded message stating that their call has been blocked. The end-user controls when the feature is active, and can add or remove calling numbers from the feature's screening list.

(S) Call Return: Allows the Customer to return a call to the last incoming call whether answered or not. Upon activation, it will redial the number automatically and continue to check the number every 45 seconds for up to 30 minutes if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed. The calling party's number will not be delivered or announced to the call recipient under any circumstances.

SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS (CONT'D)

5.9 Optional Calling Features, (continued)

5.9.1 Feature Descriptions, (continued)

(T) Call Selector: Allows a Customer to assign a maximum of 15 telephone numbers to a special list. The Customer will hear a distinctive ring when calls are received from telephone numbers on that list.

(U) Call Tracing: Allows the tracing of nuisance calls to a specified telephone number suspected of originating from a given local office. The tracing is activated upon entering the specified dial code. The originating telephone number, outgoing trunk number or terminating number, and the time and date are generated for every call to the specified telephone number can then be identified.

(V) Calling Number Delivery Blocking: Prevents the delivery, display and announcement of the end-user's Directory Number and Directory Name on all calls dialed from an exchange service equipped with this option. When active, the end-user's telephone name and number will not appear on the called party's Caller ID CPE or be disclosed in another way. The feature is available on a per call or per line basis. With the per line version of the feature, all calls are placed with the end-user's number blocked.

(W) Message Waiting Indication: Provides the end-user with an audible (stutter dial tone) or visual (lamp or other CPE display) indication that messages are waiting to be retrieved. Message Waiting Indication can only be activated/deactivated by a voice mailbox or other voice messaging service provided by the Company or third party. It is the responsibility of the Customer to subscribe to a compatible voice messaging service. Visual Message Waiting Indication requires specialized CPE not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE.

SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS (CONT'D)

5.9 Optional Calling Features, (continued)

5.9.1 Feature Descriptions, (continued)

(X) Multiple Directory Number Distinctive Ringing: This feature allows an end user to determine the source of an incoming call from a distinctive ring. The end user may have up to two additional numbers assigned to a single line (i.e. Distinctive Ringing – First Number and Distinctive Ringing – Second Number). The designated primary number will receive a normal ringing pattern; other numbers will receive distinctive ringing patterns. The pattern is based on the telephone number that the calling party dials.

(Y) Preferred Call Forwarding: Permits the end-user to automatically forward to another number calls received from up to six end-user pre-selected telephone numbers programmed into the features screening list. The end-user controls when the feature is active, the forward-to-number and can add or remove calling numbers from the feature's screening list.

(Z) Repeat Dialing: Permits the end-user to have calls automatically redialed when the first attempt reaches a busy number. The line is checked every 45 seconds for up to 30 minutes and alerts the Customer with a distinctive ringing pattern when the busy number and the Customer's line are free. The Customer can continue to make and receive calls while the feature is activated. The following types of calls cannot be reached using Repeat Dialing:

Calls to 800 Service numbers
Calls to 900 Service numbers
Calls preceded by an interexchange carrier access code
International Direct Distance Dialed calls
Calls to Directory Assistance
Calls to 911

(ZZ) Remote Call Forwarding: Permits the automatic rerouting of a call from the originally dialed ("called") phone number to different and predetermined phone number. This automatic rerouting is facilitated by the switching equipment responsible for usage that may be applicable for rerouting the call from the originally dialed phone number to the different and predetermined phone number.

SECTION 5.0 – NETWORK SERVICES DESCRIPTIONS (CONT'D)

5.9 Optional Calling Features, (continued)

5.9.1 Feature Descriptions, (continued)

(AA) Speed Calling: Permits the Customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. The feature is available as either an eight (8) code list or a thirty (30) code list. Code lists may include local and/or toll telephone numbers. The Customer has the ability to add or remove telephone numbers and codes to/from the speed calling list without assistance from the Company.

(AB) Three Way Calling: Permits the end-user to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The end-user initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

(AC) Warm Line: A. Warm Line Service provides a customer who has basic exchange line service with a time delayed automatic dialing capability. If the customer with this service goes off-hook and initiates dialing within the time delay period, the call will proceed normally as dialed. If dialing does not commence within the time delay period (0-20 seconds), a preprogrammed telephone number is automatically dialed. The preprogrammed telephone number and time-delay period are selected by the customer at the time service is established and can be changed only via service order. Warm Line Service may be used only in connection with individual line service. Warm Line Service is furnished only from central offices which have been arranged to provide this service and is provided subject to the availability of facilities.

(AD) Hot Line: Hot Line Service is an automatic dialing feature which provides the customer with the ability to automatically be connected with another line in the circuit switched network. When the customer's telephone instrument goes off-hook, a switched connection is set-up without any further action. Hot Line Service may be used only in connection with individual line service. Hot Line Service is furnished only from central offices which have been arranged to provide this service and is provided subject to the availability of facilities.

5.10 Directory Assistance

Provides for identification of telephone directory numbers, via an operator or automated platform. Customers are provided with a maximum of 2 listings per each call to Directory Assistance.

5.11 Presubscription Services

This service provides for the Presubscription of local exchange lines provided by the Company to the intraLATA and interLATA long distance carrier(s) selected by the Customer

SECTION 6.0 – RESERVED FOR FUTURE USE

6.1 [Reserved for Future Use]

SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST

7.1 General

Services provided in this tariff section are available on a Resale Service basis. Local Resale Services are provided through the use of resold switching and transport facilities obtained from Other Telephone Companies.

The rates, terms and conditions set forth in the section are applicable where the Company provides specified local exchange services to Customers through resale of local exchange services.

All rates set forth in this Section are subject to change and may be changed by the Company pursuant to notice requirements established by the Alabama Public Service Commission. The rates, terms and conditions set forth in this Section are applicable as of the effective date hereof and will not apply to any Customer whose services may have been provisioned through resale of another local exchange company's local exchange services, in whole or in part, prior to the effective date hereof.

SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST, (CONT'D)

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SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST (CONT'D)

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SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST (CONT'D)

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SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST (CONT'D)

7.2

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SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST (CONT'D)

7.2 (D)

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SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST (CONT'D)

7.3 Standard Business Local Exchange Service (T)

Standard Business Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time. Standard Business Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. An optional per line Hunting feature is available for multi-line Customers which routes a call to the next idle line in a prearranged group when the called line is busy.

Recurring charges for Standard Business Local Exchange Service are billed monthly in advance. Usage charges, if applicable are billed in arrears. Usage charges may apply for calls placed from the Customer's line. No usage charges will apply to calls received by the Customer. Non-recurring charges for installation or rearrangement of service are billed on the next month's bill immediately following work performed by the Company.

SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST (CONT'D)

7.3 Standard Business Local Exchange Service, (Continued)

7.3.1 Monthly Recurring Charges

The following charges apply to Standard Business Local Exchange Service lines per month. Rates and charges include Touchtone Service for each line. The rates and charges below apply to service provided on a month-to-month basis.

BellSouth Territory RATE GROUP	SERVICE TYPE Flat Rate[1]	Measured Rate[1,2]	
Rate Class 1	$2391.25	$1554.31	(I)
Rate Class 2	$2391.25	$1554.31	|
Rate Class 3	$2391.25	$1554.31	|
Rate Class 4	$2391.25	$1554.31	|
Rate Class 5	$2391.25	$1554.31	|
Rate Class 6	$2391.25	$1554.31	(I)

[1]Monthly line rates will be discounted for Term Plans approximately; 19% reduction for 12 Month Term Plans, 24% reduction for 24 Month Term Plans and 28% for 36 Month Term Plans.
[2]Customers subscribing to Measured Service or Area Calling Service will pay a monthly recurring charge and a per minute charge on outgoing calls. (See Section 7.3.3B)

Brightspeed of Alabama-North (9789), South (9788), Southern (0298); formerly CenturyTel of Alabama - North (9789), South (9788) and Gulf Telephone Company (0298).

Flat Rate Service	W/O Hunting	With Hunting
Rate Group 1 South	$61.25	$78.75
Rate Group 2 North	$61.25	$77.50
Rate Group 3 South	$61.25	$79.81
Rate Group 4 South	$61.25	$80.88
Rate Group 5 South	$61.25	$82.00
Rate Group 6 North	$61.25	$77.50
Rate Group 7 South	$61.25	$83.00
Rate Group 8 South	$61.25	$84.06
Rate Group 9 South	$61.25	$85.13
Rate Group 10 South	$61.25	$86.19
Rate Group 11 North	$61.25	$77.50
Rate Group 12 North	$61.25	$77.50
Rate Group 13 North	$61.25	$77.50
Rate Group 14 North	$61.25	$77.50
Rate Group 15 North	$61.25	$77.50
Rate Group 16 North	$68.75	$85.00
Rate Group 17 Southern	$61.25	$74.38

SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST (CONT'D)

7.3 Standard Business Local Exchange Service, (Continued)

7.3.1 Monthly Recurring Charges (Continued) Windstream Territory

Individual Line Flat Rate Service	Basic	Area Calling Service Option 2 *	Area Calling Service Option 3 **
Rate Group 1	$60.26	$82.20	$97.20
Rate Group2	$63.48	$82.34	$97.34
Rate Group 3	$68.78	$89.99	$105.14
Rate Group 4	$50.91	$77.76	$92.76
Rate Group 5	$50.91	$80.76	$95.76
Rate Group 6	$50.91	$82.26	$97.26

Key Line Flat Rate Service	Basic	Area Calling Service Option 2 *	Area Calling Service Option 3 **
Rate Group 1	$86.67	$103.08	$118.08
Rate Group2	$91.31	$103.08	$118.08
Rate Group 3	$99.71	$112.77	$127.77
Rate Group 4	$67.13	$93.90	$108.90
Rate Group 5	$67.13	$99.90	$114.90
Rate Group 6	$67.13	$100.65	$115.65

* Option 2 – Flat Rate Calling in Home Exchange and Exchanges within 22 miles.
** Option 3 - Flat Rate Calling in Home Exchange, Exchanges within 22 miles and Metro Area.

7.3.2 Monthly Recurring Charges (Frontier Communications of the South)

Flat Rate Service	Individual Line	Multi-Line
Rate Group 1	$77.38 (I)	$77.38 (I)
Rate Group 2	$77.38 (I)	$77.38 (I)
Rate Group 3	$77.38 (I)	$65.88
Flat Rate Service w/Hunting		
Rate Group 1	$80.19 (I)	$80.19 (I)
Rate Group 2	$80.19 (I)	$80.19 (I)
Rate Group 3	$80.19 (I)	$68.69

SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST (CONT'D)

7.3 Standard Business Local Exchange Service, (Continued)

7.3.3 Usage Sensitive Charges and Allowances

(A) Flat Rate Service

No measured or message charges apply to calls placed or received from Flat Rate service lines. Customers receive unlimited calling within their local calling area.

(B) Measured Service or Area Calling

Customers subscribing to Measured Service or Area Calling Service will pay a monthly recurring charge and a per minute usage charge on outgoing calls. The following per minute rates apply to local calls placed from the Customer's line. Local usage is billed on a per call basis.

BellSouth Territory

	Measured Rate[1]		Area Call Service[1]	
BAND / MILEAGE	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
Band A (Local)	$0.04	$0.02	$0.02	$0.01
Band B (1-10)	$0.04	$0.02	$0.04	$0.02
Band C (11-16)	$0.06	$0.04	$0.06	$0.04
Band D (Greater than 16 Miles)	$0.06	$0.04	$0.09	$0.07

Windstream Territory

	PEAK		OFF-PEAK		
MILEAGE	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	
1-10 Miles	$0.1050	$0.0900	$0.0525	$0.0450	(I)
11-16 Miles	$0.1650	$0.1350	$0.0825	$0.0675	|
17-22 Miles	$0.2400	$0.1800	$0.1200	$0.0900	|
23-30 Miles	$0.2400	$0.1800	$0.1200	$0.0900	|
31-40 Miles	$0.2400	$0.1800	$0.1200	$0.0900	(I)

[1] Time of Day discounts apply.

SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST (CONT'D)

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7.4 Reserved For Future Use

SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST (CONT'D)

7.5 PBX Trunk Service

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place one call at a time. Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network.

[1]Customers subscribing to Measured Service or Area Calling Service will pay a monthly recurring charge and a per minute/ usage charge on outgoing calls. (See Section 7.3.3 (B))

PBX Trunks are available to Business Customers as Inward, Outward or Two-Way combination trunks where services and facilities permit. Each PBX Trunk is provided with Touchtone signaling at no additional charge. An optional per trunk Hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group (see Sections 7.2 and 7.3).

PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges (see Section 7.6).

BellSouth Territory

RATE GROUP	Flat Rate	Measured Rate w/ Area Calling Service [1]	
Rate Class 1	$2391.50	$1561.81	(I)
Rate Class 2	$2391.50	$1561.81	|
Rate Class 3	$2391.50	$1561.81	|
Rate Class 4	$2391.50	$1561.81	|
Rate Class 5	$2391.50	$1561.81	|
Rate Class 6	$2391.50	$1561.81	(I)

Brightspeed of Alabama-North (9789), South (9788), Southern (0298); formerly CenturyTel of Alabama - North (9789), South (9788) and Gulf Telephone Company (0298).

PBX Trunks Flat Rate	(Includes Hunting)	W/O Hunting
Rate Group 1 South	$98.75	
Rate Group 2 North	$91.25	
Rate Group 3 South	$98.75	
Rate Group 4 South	$98.75	
Rate Group 5 South	$98.75	
Rate Group 6 North	$108.75	
Rate Group 7 South	$98.75	
Rate Group 8 South	$98.75	
Rate Group 9 South	$98.75	
Rate Group 10 South	$98.75	
Rate Group 11 North	$108.75	
Rate Group 12 North	$108.75	
Rate Group 13 North	$108.75	
Rate Group 14 North	$108.75	
Rate Group 15 North	$108.75	
Rate Group 16 North	$108.75	
Rate Group 17 Southern	$80.63	$67.50

SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST (CONT'D)

7.5 PBX Trunk Service, (Continued) Windstream Territory

PBX Trunk Flat Rate Service	Basic	Area Calling Service Option 2 *	Area Calling Service Option 3 **
Rate Group 1	$86.67	$103.08	$118.08
Rate Group2	$91.31	$103.08	$118.08
Rate Group 3	$99.71	$112.77	$127.77
Rate Group 4	$67.13	$93.90	$108.90
Rate Group 5	$63.98	$96.75	$111.75
Rate Group 6	$64.73	$98.25	$113.25

* Option 2 – Flat Rate Calling in Home Exchange and Exchanges within 22 miles.
** Option 3 - Flat Rate Calling in Home Exchange, Exchanges within 22 miles and Metro Area.

Monthly Recurring Charges (Frontier Communications of the South)

Key Trunk Flat Rate Service	Initial Trunk	Addl Trunk
Rate Group 1	$51.25	$51.25
Rate Group 2	$54.38	$54.38
Rate Group 3	$65.88	$65.88

PBX 2 Way Trunk Services	PBX 2 Way Flat Rate w/o Hunting	PBX 2 Way Flat Rate Trunk w/ Hunting
Rate Group 1	$116.25 (I)	$118.75 (I)
Rate Group 2	$128.38 (I)	$128.38 (I)
Rate Group 3	$128.38 (I)	$128.38 (I)

7.6 Direct Inward Dialing (DID) Service

Direct Inward Dialing ("DID") permits calls incoming to a PBX system or other Customer Premises Equipment to be routed to a specific station without the assistance of an attendant. DID calls are routed directly to the station associated with the called number. DID service as offered by the Company provides the necessary trunks, telephone numbers, and out-pulsing of digits to enable DID service at a Customer's location. DID service requires special PBX software and hardware not provided by the Company. Such hardware and software is the responsibility of the Customer.

The following charges apply to Customers subscribing to DID service provided by the Company. These charges are in addition to recurring and non-recurring charges for PBX Trunks as shown in Section 7.5 of this tariff. The Customer will be charged for the number of DID numbers utilized out of the available numbers ordered.

SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST (CONT'D)

7.6 Direct Inward Dialing (DID) Service (cont'd)

BellSouth Area	Installation Charge	Monthly Recurring
Establish Trunk Group and Provide 1st Block of 20 DID Numbers	$480.00	$413.00 (I)
Each Additional Block of 20 DID Numbers Reserved/Non-Consecutive DID Number, each	$480.00	$413.00 (I) $84.00 (I)
FR DID Trunk Two- Way DID FR Trunk		$2391.25 (I) $5422.50 (I)
DID Trunk Termination: Per Inward Only Trunk Per Two Way Trunk	 $50.00 $250.00	 $1996.25 (I) $2508.75 (I)
MF/DTMF Pulsing Option, Per Trunk	N/A	$980.00 (I)

Brightspeed of Alabama-North (9789), South (9788), Southern (0298); formerly CenturyTel of Alabama - North (9789), South (9788) and Gulf Telephone Company (0298).	Installation Charge	Monthly Recurring
PBX DID Port		
- Rate Groups (1-16) (Each port)	$375.00	$31.25
- Rate Group 17 (Each port)	$375.00	$53.61
DID Numbers		
- Group of 20 DID Numbers, Rate Groups 1,3-5, 7-10, 17	$630.00	$12.50
-First Group of 100 Numbers Rate Groups 2,6,11-16	$881.25	$281.25
-Add'l Group of 100 Numbers Rate Groups 2,6,11-16	$362.50	$122.50

Windstream Territory	Installation Charge	Monthly Recurring
PBX DID Port	$135.00	$72.00
DID Numbers		
-First Group of 20 Numbers	$1372.50	$6.75
-Add'l Group of 20 Numbers	$22.50	$6.75

Frontier Communications of the South			
PBX DID Trunk and Port (Includes Hunting)	DID Trunk	DID Port	Total
Rate Group 1	$56.25	$30.00	$86.25
Rate Group 2	$65.88	$30.00	$95.88
Rate Group 3	$65.88	$396.56	$462.44

SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST (CONT'D)

7.7 Reserved For Future Use

7.8 Optional Calling Features

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all uses in some cases.

7.8.1 Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange Business line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

BellSouth Area

Optional Calling Features	Per Use
Three-Way Calling	$3.00
Call Return	$1.25
Repeat Dialing	$1.25
Calling Number Delivery Blocking, Per Call	$0.00

Denial of per call activation for Three-Way Calling, Call Return and Repeat Dialing from any line or trunk is available to Customers upon request at no additional charge.

Brightspeed of Alabama-North (9789), South (9788), Southern (0298); formerly (T)
CenturyTel of Alabama - North (9789), South (9788) and Gulf Telephone Company (0298). (T)

Optional Calling Features	Per Use
Three-Way Calling	$2.50
Call Return	$2.50
Repeat Dialing	$2.50
Call Trace	$6.25

SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST (CONT'D)

7.8 Optional Calling Features, (Continued)

7.8.1 Features Offered on a Usage Sensitive Basis, (Continued)

Windstream Territory

Optional Calling Features	Per Use
Three-Way Calling	$2.00 I
Call Return	$2.00 I
Repeat Dialing	$2.00 I
Call Trace	$7.60

Frontier Communications of the South

Optional Calling Features	Per Use
Three-Way Calling	$4.00
Call Return	$4.00
Repeat Dialing	$4.00
Call Trace	$9.25

SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST (CONT'D)

7.8 Optional Calling Features, (Continued)

7.8.2 Features Offered on a Monthly Basis (BellSouth Area)

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

Optional Calling Feature	Business
Call Block	$6.16
Call Forwarding Variable	$7.50
Call Forwarding – Busy Line	$4.25
Call Forwarding - Don't Answer	$4.25
Call Forwarding - Busy Line (Variable)	$8.00
Call Forwarding - Don't Answer (Variable)	$8.00
Call Forwarding - Busy Line Multipath	$5.00
Call Forwarding - Don't Answer Multipath	$5.00
Call Forwarding Variable Multipath	$5.00
Call Forwarding Remote Access	$10.00
Call Forwarding Don't Answer Ring Control	$5.00
Call Trace	$7.00
Call Waiting – Standard	$8.50
Call Waiting – Deluxe	$8.95
Call Waiting – Deluxe with Conferencing	$8.95
RingMaster Distinctive Ring Type I	$10.00
RingMaster Distinctive Ring Type II	$12.00
Call Selector (Priority Call)	$6.46
Repeat Dialing	$6.82
Call Return	$7.50
Preferred Call Forwarding	$7.50
Three Way Calling	$7.50
Three Way Calling with Transfer[1]	$7.00
Speed Calling 8	$7.00
Speed Calling 30	$7.00
Caller ID – Basic	$11.00
Caller ID – Deluxe with ACR	$13.00
Caller ID – Deluxe without ACR	$13.00
Warm Line[2]	$0.50
Hot Line[3]	$304.00 (I)
Hunting (Per Line or Trunk)	$10.00
Remote Call Forwarding (per path)	$76.08

[1] Appropriate local or toll usage charges apply for calls originated by the subscriber, including connections which continue after the subscriber exits the call.
[2] A non-recurring charge of $25.00 applies to service change.
[3] A non-recurring charge of $2.00 applies to service change.

SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST (CONT'D)

7.8 Optional Calling Features, (Continued)

7.8.2 Features Offered on a Monthly Basis (Frontier Communications of the South)

Optional Calling Feature	Business
Anonymous Call Rejection	$6.88
Call Forwarding Basic	$10.63
Call Forwarding Busy	$10.63
Call Forwarding – No Answer	$10.63
Call Forwarding – Busy /No Answer	$10.63
Call Forwarding – NA Multiple Simultaneous Calls	$13.75
Call Priority/Selector	$6.56
Call Trace (per mo) - Not Avail. (D)	$3.68
Call Waiting ID	$5.51
Call Waiting	$24.06 (I)
Call Waiting/Cancel Call Waiting	$24.06 (I)
Caller ID	$30.00 (I)
Caller ID Number	$30.00 (I)
Distinctive Ring	$ 6.44
Remote Call Forwarding (initial and add'l path)[1]	$45.00 [1]
Message Waiting Indicator	$0.63
Select Call Acceptance	$6.56
Select Call Rejection	$6.56
Select /Preferred Call Forwarding	$6.56
Speed Calling 8	$6.44
Speed Calling 30	$6.44
Telephone Number Only Reservation – per number (D) - N	$1.67
Three Way Calling	$11.56
Toll Restriction 1+, 0+, 0-	$3.75
900 Restriction	$0.00
Ultra Forward Service	$6.44
Unlimited Repeat Dialing	$8.74
Unlimited Call Return	$8.74
Warm Line	$3.75

[1] Measured rate Usage per minute is $7.73

SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST (CONT'D)

7.8 Optional Calling Features, (Continued)

7.8.2 Features Offered on a Monthly Basis (Brightspeed of Alabama-North (9789), South (9788), Southern (0298); formerly CenturyTel of Alabama - North (9789), South (9788) and Gulf Telephone Company (0298).

Optional Calling Feature	Business
Anonymous Call Block	$7.50
Call Forwarding Variable	$7.50
Call Forwarding Variable Multipath	$7.50
Call Forwarding – Busy Line Customer Control	$10.00
Call Forwarding – Busy Line	$6.56
Call Forwarding – No Answer Customer Control	$8.13
Call Forwarding – No Answer	$6.56
Call Intercept	$6.56
Call Priority/Selector	$7.50
Call Trace	$8.75
Call Waiting	$10.00
Caller ID	$15.00
Caller ID Deluxe	$15.00
Distinctive Ring	$8.75
Gold Number	$2.35
Hot Line (Auto. Redial) Southern frmrly Gulf Tel. Co.	$7.50
Inside Wire Maintenance	$8.50
Remote Call Forwarding (initial/additional path)	$51.25 (I)
Remote Call Forwarding (initial /addl path) RG 17	$51.25 (I)
Repeat Dialing	$8.75
Selective Class of Call Screening	$8.75
Speed Calling 8	$7.50
Speed Calling 30	$8.75
Three Way Calling with & without Transfer	$7.50
Warm Line (Safety Line) Southern frmrly Gulf Tel. Co	$7.50
Call Return	$8.75
VIP Alert	$7.50
Special Call Acceptance	$8.75
Toll Restriction 1+, 0+, 0-	$6.56

SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST (CONT'D)

7.8 Optional Calling Features, (Continued)

7.8.2 Features Offered on a Monthly Basis (Windstream Territory)

Optional Calling Feature	Business
Anonymous Call Rejection	$6.30 (I)
Call Forwarding-Basic	$8.99 (I)
Call Forwarding-Busy Line	$5.70 (I)
Call Forwarding-Don't Answer	$5.70 (I)
Call Forwarding-Busy Line Customer Control	$12.00 (I)
Call Forwarding-Don't Answer Customer Control	$12.00 (I)
Call Forwarding -Preferred	$9.83 (I)
Ultra Forward - CF Remote Access	$15.00 (I)
Call Waiting	$11.03 (I)
Call Waiting ID	$4.28 (I)
Caller ID	$16.49 (I)
Caller ID Deluxe	$16.49 (I)
Distinctive Ring, 1 Add'l Number	$15.00 (I)
Distinctive Ring, 2 Add'l Numbers	$18.00 (I)
Distinctive Ring, 3 Add'l Numbers	$18.75 (I)
Do Not Disturb	$7.43 (I)
Remote Call Forwarding, Add'l Paths (Toll)	$60.00 (I)
Selective Class of Call Screening	$3.00 (I)
Selective Call Accept	$8.63 (I)
Selective Call Rejection	$8.99 (I)
Speed Calling (30-Code)	$9.75 (I)
Speed Calling (8-Code)	$7.50 (I)
Three-Way Calling	$9.45 (I)
Toll Restriction 1+, 0+, 0-	$8.99 (I)
Unlimited Call Return	$10.20 (I)
Unlimited Repeat Dialing	$9.83 (I)

SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST (CONT'D)

7.9 Subscriber Intrastate Access Service

7.9.1 General Description

The Subscriber Intrastate Access Service provides interconnected access to the local public switched telephone network so that local exchange customers can make and receive calls to and from the customers of other carriers within the state.

7.9.2 Limitations

(A) A telephone number is not provided with Subscriber Intrastate Access Service.

(B) Detail billing is not provided with Subscriber Intrastate Access Service.

(C) Directory listings are not included with Subscriber Intrastate Access Service.

(D) Intercept arrangements are not included with Subscriber Intrastate Access Service

7.9.3 Undertaking of the Company

The Company will provide Subscriber Intrastate Access Service to each Customer that subscribes to its local exchange service.

7.9.4 Term of Service

Subscriber Intrastate Access Service shall be coterminous with the Company's local exchange service, and the Subscriber Access Charge shall apply for each telephone line or service as defined herein for all periods in which Customer subscribes to local exchange service from the Company.

7.9.5 Rate Regulations

(A) The Subscriber Access Charge shall not apply to Lifeline customers.

(B) If Customer is eligible to receive prorated credit for their associated local exchange service, such as for network outages or suspension or termination of service, the Subscriber Access Charge will be prorated or credited in the same manner consistent with the terms of this tariff and any contract. No other credits are available for Subscriber Intrastate Access Service.

(C) When Customer is provided more than one local business exchange service in a state, the Subscriber Access Charge Multi-line Business Subscriber rates are assessed for each line.

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SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST (CONT'D)

7.9 Subscriber Intrastate Access Service (Continued)

7.9.5 Rate Regulations (Continued)

(D) The Subscriber Access Charge, as set forth in 7.9.6 following, will be billed to the end user subscriber of the associated local exchange service, including, where applicable, a reseller of the associated local exchange service, in which case the reseller shall be deemed an end user for purposes of application of such charges.

(E) For each local exchange service provided as remote call forwarding business service under the Local Exchange Service Tariff or Product Guide, the Subscriber Access Charge does not apply.

(D)
|
(D)

7.9.6 Rates

Business Customer Service Type	ILEC AREA/OCN			
	BellSouth / 5181	Brightspeed of AL (9788, 9789, 0298) formerly CenturyTel of AL (9788, 9789, 0298)	Frontier Communications of the South 0301, 0306 4464	Windstream / 0302
Single Line Local Exchange Service	7.50	7.50	7.50	7.50
Multi-line Local Exchange Service	10.20	10.20	10.20	10.20
Centrex	10.20	10.20	10.20	10.20
Trunk	10.20	10.20	10.20	10.20
PRI	51.00	51.00	51.00	51.00
T-1/Digital PBX	244.80	244.80	244.80	244.80
BRI	10.20	8.00	8.00	7.50

SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST (CONT'D)

7.10 Local Telecom Surcharge

7.10.1 Rate Regulations,

(A) Telecommunications rules and regulations allows Incumbent Local Exchange Carriers to increase rates to wholesale providers in the form of a surcharge per line. As a result of these rate increases, the Company will assess the Local Telecom Surcharge on all local exchange service lines provided by the Company. See table in paragraph 7.15 following for rates.

7.11 Carrier Access Recovery Charge

7.11.1 Rate Regulations,

(A) Customers assessed a Subscriber Intrastate Access Charge as specified in paragraph 7.9.6 preceding will be assessed a flat-rated, monthly Carrier Access Recovery Charge (CARC). CARCs will be billed to the associated end user or reseller of the local exchange services except for those customers who participate in the Lifeline Assistance Program. See table in paragraph 7.15 following for rates.

7.12 Regulatory Recovery Fee-State

7.12.1 Rate Regulations,

(A) Regulatory Recovery Fee-State (RRF-S) is a charge assessed to recover the costs of state and local regulatory activities, including costs associated with compliance filings, payments to industry organizations for required services, legal expenses and employee salaries related to those Company regulatory activities. See table in paragraph 7.15 following for rates.

7.13 End User Port Charges

7.13.1 Rate Regulations,

Certain local exchange services provided under the general and/or local exchange service tariffs are subject to End User Port Charges. These services include:
- Business Lines, Centrex Lines
- Integrated Services Digital Network (ISDN) – Basic Rate and Primary Rate
- T-1 Digital PBX Services
- PBX Trunks

See table in paragraph 7.16 following for rates

SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST (CONT'D)

7.14 Local Portability Charge

7.14.1 Rate Regulations,

(A) Telecommunications rules and regulations require all local phone companies to provide "service provider number portability," which allows customers to retain their local phone number when switching companies to provide their local phone service. The Local Portability Charge (LPC) is used by telephone companies to recover the costs associated with the development, implementation, and operability of service provider number portability.

(B) The Company will assess the Local Portability Charge (LPC) on all local exchange services. The LPC, as set forth below applies to all local exchange service lines provided by the Company. See table in paragraph 7.15 following for rates.

7.15 Rate Table (LTS, CARC, RRF-S and LPC) applies to all service areas.

Monthly Per Line or Per Trunk*

Services	Business			
	Local Telecom Surcharge	Carrier Access Recovery Charge	Regulatory Recovery Fee-State	Local Portability Charge
Single Line Local Exchange Svc.	$5.00	$4.50	$2.99	$1.49
Multi-line Local Exchange Svc.	$5.00	$4.50	$2.99	$1.49
Lifeline customer	-	-	-	-
ISDN BRI	$5.00	$4.50	$2.99	$1.49
ISDN PRI (rates per svc.)	-	$22.50	$14.95	$53.55
Foreign Exchange–Single Line	$5.00	$4.50	$2.99	$1.49
Foreign Exchange–Multi-Line	$5.00	$4.50	$2.99	$1.49
Remote Call Forward	$5.00	-	-	$1.49
Centrex	$5.00	$4.50	$2.99	$1.49
Trunks	$5.00	$4.50	$2.99	$10.71
T-1/Digital PBX (rates per svc.)	-	$22.50	$14.95	$53.55

*Unless otherwise noted

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SECTION 7.0 – LOCAL EXCHANGE SERVICES PRICE LIST (CONT'D)

7.16 End User Port Charge Rate Table

Business Monthly Per Line or Per Trunk*

Services	End User Port Charge			
	AT&T Alabama (OCN 5181)	Brightspeed of AL fCenturyTel(9788, 9789, 0298)	Frontier Communications of the South (0301, 0306 4464)	Windstream/ (0302)
Single Line Local Exchange Svc.	$0.99	-	-	-
Multi-line Local Exchange Svc.	$0.99	-	-	-
Lifeline customer	-	-	-	-
ISDN BRI	$2.44	$2.71	$2.68	$1.20
ISDN PRI (rates per svc.)	$14.00	$10.00	$30.05	$18.18
Foreign Exchange–Single Line	$0.99	-	-	-
Foreign Exchange–Multi-Line	$0.99	-	-	-
Remote Call Forward	-	-	-	-
Centrex	$0.99	-	-	-
Trunks	$0.99	-	-	-
T-1/Digital PBX (rates per svc.)	$23.76			

*Unless otherwise noted

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SECTION 8.0 – DIRECTORY ASSISTANCE SERVICES

8.1 Directory Assistance

A Directory Assistance charge applies per local directory assistance call. The Customer may make two (2) requests for a telephone number per call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number.

Directory Assistance	BellSouth	Brightspeed of AL (9788, 9789, 0298) formerly CenturyTel of AL (9788, 9789, 0298)	Windstream	Frontier Communications of the South
- Local	$5.99	$6.99	$5.99	$5.99
- National	$5.99	$6.99	$5.99	$5.99

8.2 Reserved for Future Use

8.3 Directory Listings

Directory Listings	BellSouth	Brightspeed of AL (9788, 9789, 0298) formerly CenturyTel of AL (9788, 9789, 0298)	Windstream	Frontier Communications of the South
- Additional Listings	$2.55	$12.50	$5.99	$ 21.25 (I)
- Foreign Listings	$2.55	$12.50	$4.13	$ 9.38
- Non Published	$6.50	$13.75	$10.49	$ 10.00
- Non Listed	$4.50	$13.75	$7.49	$ 9.38

SECTION 9.0 - ADVANCED SERVICES

9.1 MetPath™ ISDN PRI Service with Unlimited Local Calling

ISDN PRI offers an array of value-added features, such as calling number identification and call-by-call selection that enhance productivity. ISDN PRI is configured with 23 64 Kbps bi-directional B (Bearer) channels and one 64 Kbps D (Data) channel. Unique to ISDN PRI is its ability to designate the D channel to handle all of the signaling and call control requirements and leave the remaining 23 B channels free for any mix of circuit-switched voice and data.

Each of these products is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

MetPath™ ISDN PRI includes the following non-optional Feature Package: Inbound Calling Line ID-Name & Number and Call by Call Selection.

Regional Toll and Long Distance Services must be PIC'd to the Company. These rates are in addition to ISDN PRI and DS1 rates below.

Recurring Charges

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
All Areas	ICB	ICB	ICB

SECTION 9.0 - ADVANCED SERVICES (CONT'D)

9.1 MetPath™ ISDN PRI Service with Unlimited Local Calling (Continued)

Non-Recurring Charges

	Non-Recurring Charge		
	12 Months	24 Months	36 Months
All Areas			
First Line	ICB	ICB	ICB
Each Add'l Line	ICB	ICB	ICB
Expedite Service Charge[1]	Per PRI		
All Areas	ICB		
Order Supplement Charge[2]	First Change	Subsequent Change	
All Areas	ICB	ICB	
Order Cancellation Charge	Per PRI		
All Areas	ICB		

[1] Expedite Service Charges apply when customer requests installation of service in less time than normal installation interval of 30 business days.
[2] Order Supplement Charges apply when a change of the Requested Service Date is requested by customer. A change of requested service date must be within 30 days of the previous requested service date. In no event will the Company be obligated to accept more than three (3) changes to a requested service date. The service will be deemed canceled upon the fourth (4) such request and applicable Order Cancellation Charges will apply.

SECTION 9.0 - ADVANCED SERVICES (CONT'D)

9.2 MetPath™ Digital DS-1 PBX Service with Unlimited Local Calling

This service provides a trunk side DS1 electrical interface from the customer's digital PBX system to a MetPath™ digital port on a local Company switch for the origination and termination of calls. Traffic to and from the digital PBX can be received or dialed directly from any PBX station without the need for an attendant.

These digital trunks deliver a high-speed DS1 (T1) connection between your PBX and the Company network. There are up to 24 channels on one facility, each of which can be used to place or receive calls. This multi-channel capability dramatically reduces the need for additional PBX circuit cards.

Each of these products is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

Regional Toll and Long Distance Services must be PIC'd to the Company. These rates are in addition to ISDN PRI and DS1 rates below.

Monthly Recurring Charges

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
All Areas	ICB	ICB	ICB

SECTION 9.0 - ADVANCED SERVICES (CONT'D)

9.2 MetPath™ Digital DS-1 PBX Service with Unlimited Local Calling (Continued)

Non-Recurring Charges

	Non-Recurring Charge		
	12 Months	24 Months	36 Months
All Areas			
First Line	ICB	ICB	ICB
Each Add'l Line	ICB	ICB	ICB
Expedite Service Charge[1]	Per DS1		
All Areas	ICB		
		Subsequent	
Order Supplement Charge[2]	First Change	Change	
All Areas	ICB	ICB	
Order Cancellation Charge	Per DS1		
All Areas	ICB		

[1] Expedite Service Charges apply when customer requests installation of service in less time than normal installation interval of 30 business days.
[2] Order Supplement Charges apply when a change of the Requested Service Date is requested by customer. A change of requested service date must be within 30 days of the previous requested service date. In no event will the Company be obligated to accept more than three (3) changes to a requested service date. The service will be deemed canceled upon the fourth (4) such request and applicable Order Cancellation Charges will apply.

SECTION 9.0 - ADVANCED SERVICES (CONT'D)

9.3 MetPath™ ISDN PRI Service with Unlimited Local Calling and Bundled Toll/LD Service

ISDN PRI offers an array of value-added features, such as calling number identification and call-by-call selection that enhance productivity. ISDN PRI is configured with 23 64 Kbps bi-directional B (Bearer) channels and one 64 Kbps D (Data) channel. Unique to ISDN PRI is its ability to designate the D channel to handle all of the signaling and call control requirements and leave the remaining 23 B channels free for any mix of circuit-switched voice and data.

This product is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

The Unlimited Local Calling and Bundled Toll/LD Service Products are offered with six different increments of Toll/LD Minutes of Use: 5,000, 10,000, 15,000, 30,000, 50,000 and 100,000. Installation charges are included in the monthly recurring charges. Regional Toll and Long Distance Services must be PIC'd to the Company.

MetPath™ ISDN PRI with Unlimited Local and Bundled 5,000 Long Distance MOU
This package includes unlimited local and 5,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 5,000 MOUs (including regional toll). Usage over the selected LD package will be billed at $0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
All Areas	ICB	ICB	ICB

MetPath™ ISDN PRI with Unlimited Local and Bundled 10,000 Long Distance MOU
This package includes unlimited local and 10,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 10,000 MOUs (including regional toll). Usage over the selected LD package will be billed at $0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
All Areas	ICB	ICB	ICB

SECTION 9.0 - ADVANCED SERVICES (CONT'D)

9.3 MetPath™ ISDN PRI Service with Unlimited Local Calling and Bundled Toll/LD Service (Continued)

MetPath™ ISDN PRI with Unlimited Local and Bundled 15,000 Long Distance MOU
This package includes unlimited local and 15,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 15,000 MOUs (including regional toll). Usage over the selected LD package will be billed at $0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
All Areas	ICB	ICB	ICB

MetPath™ ISDN PRI with Unlimited Local and Bundled 30,000 Long Distance MOU
This package includes unlimited local and 30000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 30,000 MOUs (including regional toll). Usage over the selected LD package will be billed at $0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
All Areas	ICB	ICB	ICB

MetPath™ ISDN PRI with Unlimited Local and Bundled 50,000 Long Distance MOU
This package includes unlimited local and 50,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 50,000 MOUs (including regional toll). Usage over the selected LD package will be billed at $0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
All Areas	ICB	ICB	ICB

MetPath™ ISDN PRI with Unlimited Local and Bundled 100,000 Long Distance MOU
This package includes unlimited local and 100,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number & Call-by-Call Selection (ISDN PRI) long distance usage @ 100,000 MOUs (including regional toll). Usage over the selected LD package will be billed at $0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
All Areas	ICB	ICB	ICB

SECTION 9.0 - ADVANCED SERVICES (CONT'D)

9.4 MetPath™ Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service

This service provides a trunk side DS1 electrical interface from the customer's digital PBX system to a MetPath™ digital port on a local Company switch for the origination and termination of calls. Traffic to and from the digital PBX can be received or dialed directly from any PBX station without the need for an attendant.

These digital trunks deliver a high-speed DS1 (T1) connection between your PBX and the Company network. There are up to 24 channels on one facility, each of which can be used to place or receive calls. This multi-channel capability dramatically reduces the need for additional PBX circuit cards.

Each of these products is offered under a 12, 24 or 36 month term agreement. Rates include unlimited local calling for sent-paid, directly dialed calls. Rates do not include calling card calls, information type calls to Time and Weather, 555, 700, 900, 976 Services, Directory Assistance or any other type of Operator Handled call.

The MetPath™ Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service Products are offered with six different increments of Toll/LD Minutes of Use: 5,000, 10,000, 15,000, 30,000, 50,000 and 100,000. Installation charges are included in the monthly recurring charges. Regional Toll and Long Distance Services must be PIC'd to the Company.

MetPath™ ISDN DS1 with Unlimited Local and Bundled 5,000 Long Distance MOU
This package includes unlimited local and 5,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 5,000 MOUs (including regional toll). Usage over the selected LD package will be billed at $0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
All Areas	ICB	ICB	ICB

MetPath™ ISDN DS1 with Unlimited Local and Bundled 10,000 Long Distance MOU
This package includes unlimited local and 10,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 10,000 MOUs (including regional toll). Usage over the selected LD package will be billed at $0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
All Areas	ICB	ICB	ICB

SECTION 9.0 - ADVANCED SERVICES (CONT'D)

9.4 MetPath™ Digital DS-1 PBX Service with Unlimited Local Calling and Bundled Toll/LD Service (Continued)

MetPath™ ISDN DS1 with Unlimited Local and Bundled 15,000 Long Distance MOU
This package includes unlimited local and 15,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 15,000 MOUs (including regional toll). Usage over the selected LD package will be billed at $0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
All Areas	ICB	ICB	ICB

MetPath™ ISDN DS1 with Unlimited Local and Bundled 30,000 Long Distance MOU
This package includes unlimited local and 30000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 30,000 MOUs (including regional toll). Usage over the selected LD package will be billed at $0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
All Areas	ICB	ICB	ICB

MetPath™ ISDN DS1 with Unlimited Local and Bundled 50,000 Long Distance MOU
This package includes unlimited local and 50,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 50,000 MOUs (including regional toll). Usage over the selected LD package will be billed at $0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
All Areas	ICB	ICB	ICB

MetPath™ ISDN DS1 with Unlimited Local and Bundled 100,000 Long Distance MOU
This package includes unlimited local and 100,000 long distance minutes of use. Also included is Inbound Calling Line ID-Name & Number and long distance usage @ 100,000 MOUs (including regional toll). Usage over the selected LD package will be billed at $0.049 per minute.

	Monthly Recurring Charge		
	12 Months	24 Months	36 Months
All Areas	ICB	ICB	ICB

SECTION 9.0 - ADVANCED SERVICES (CONT'D)

9.5 MetPath™ ISDN BRI Service

Integrated Services Digital Network Basic Rate Interface (ISDN BRI) is a service that provides an integrated voice/data communications capability for the transmission of circuit switched voice and data signals. ISDN services use two 64 Kbps "B" channels to transmit any combination of Circuit Switched Voice and/or Circuit Switched Data. The "D" channel is used for signaling.

In the former BellSouth Area, the Flat Rate Threshold Pricing plan allows up to 320 hours of use each month per Digital Line. Minutes of use rates will apply for all usage above the 320 hours per Digital Line threshold. The Basic Local Calling area for Usage Option Plan A will be the LATA boundary. Local usage under Usage Option Plan A will be recorded on originating calls terminating within the LATA. Minutes of use rates will apply for all local usage. This plan is limited to outward only service. Usage Option Plan B will have unlimited usage inside the Extended Local Calling Area. The Extended Local Calling Area for Usage Option Plan B will be the Basic Local Calling Area plus any applicable Extended Calling Area.

BellSouth

Access	Monthly Recurring Charge[1]
ISDN BRI Digital Line - Flat Rate (FR)	$5567.50 (I)
ISDN BRI Soft Number FR Line-No Charge ISDN BRI Measured Rate Usage Option Plan A w/LATA-Wide Calling ISDN BRI Usage Option Plan B w/Unlimited Local & Extended Area Calling	n/c $7062.50 (I) $25236.25 (I)
Features	
ISDN BRI AC Switched Voice or Data Exc Svc	$1328.00 (I)
ISDN BRI Add'l. Call Appearance-PDN	$2.50
ISDN BRI Call Fwd. Variable/User	$3.75
ISDN BRI Conf-Drop Hold & Transfer	$3.75

[1] These ISDN BRI rates include monthly line rates for individual lines.

SECTION 9.0 - ADVANCED SERVICES (CONT'D)

9.5 MetPath™ ISDN BRI Service (BellSouth Continued)

Usage and Call Rates

Usage above 320 hours per Digital Line allowed in the Flat Rate Threshold Plan or minutes of use per Digital Line in Usage Option Plan A will be billed at the per Minute rate of user per channel in use.

	Rate Per Minute of Use
(a) Per Minute of Use above Threshold Plan Allowance	$0.0250
(b) Per Minute of Use - Usage Option A	0.00625
(c) Local Data	0.0250
(d) Regional Data	0.1125

Usage Outside the Expanded Local Calling Area but inside the LATA

The following charges apply per channel in use for customer dialed calls originated from and billed to an ISDN BRI line equipped for Usage Option Plan B when calls terminate outside the Expanded Local Calling Area but inside the LATA.

	Rate Per Minute of Use
(a) Per Minute of Use	$0.1125

Non- Recurring Charges

ISDN BRI Digital Service – First Line Installation	$199.00
ISND BRI Digital Service – Additional Line Installation	$199.00

Brightspeed of Alabama-North (9789), South (9788), Southern (0298), formerly CenturyTel of Alabama - North (9789), South (9788) and Gulf Telephone Company (0298). (T) (T)

Access	Monthly Recurring Charge
ISDN BRI Measured Rate (MR) Single Line*	$28.75 (I)
ISDN BRI Measured Rate (MR) Single Line w/400 Hrs Block Of Time*	$150.00 (I)
ISDN BRI Flat Rate Digital Line* (Southern frmrly Gulf Telephone Co.)	$93.75 (I)
Features	
ISDN BRI Packet Switched Data – B Channel	$150.00
ISDN BRI Packet Switched Data – D Channel	$6.25
ISDN BRI Additional Directory Number	$2.50
Electronic Key Feature Package	$7.50
Circuit Switched Usage	
Per Minute of Use (For Single Line and Block of Time Usage)	$0.0313
Intrastate (in-State LD)	$0.0990
Interstate (State-to-State) LD	$0.0890
Non – Recurring Charges	
ISDN BRI Installation	$250.00

* Business POTS Line Required at Additional Charge

SECTION 9.0 - ADVANCED SERVICES (CONT'D)

9.5 MetPath™ ISDN BRI Service, (Continued)

Windstream Territory

Access	Monthly Recurring Charge
ISDN BRI Measured Rate (MR) Line w/40Hrs CSV/CSD Block of Time*	$25.50 (I)
ISDN BRI Digital Line w/Unlimited Local CSV/CSD*	$190.50 (I)
ISDN BRI Circuit Switched Data – B Channel	$10.50 (I)
ISDN BRI High Speed Packet Switched Data – B Channel	$180.00 (I)
ISDN BRI Low Speed Packet Switched Data – D Channel	$11.25 (I)
ISDN BRI Link Extension	$64.50 (I)
ISDN BRI 6-Way Conference Calling	$3.00 (I)
ISDN BRI Additional Call Offering	$1.13 (I)
Circuit Switched Usage	
Per Minute of Use (after 2400 minutes)	$0.0300 (I)
Intrastate (in-State LD)	$0.0990
Interstate (State-to-State) LD	$0.0890
Non – Recurring Charges	
ISDN BRI Installation	$187.50 (I)

* Business POTS Line Required at Additional Charge

SECTION 9.0 - ADVANCED SERVICES (CONT'D)

9.6 MetPath™ Digital Centrex Service

MetPath™ Digital Centrex Service delivers superior performance, PBX-like functionality including abbreviated dialing, and is compatible with many telephone sets. Each user has a unique seven-digit direct telephone number and customized features. The service is affordable, power failure safe and provides a scalable platform for future growth and technology.

	Monthly Recurring Charges[1]
BellSouth Area	
Centrex Measured Rate	$112.50
Centex Flat Rate	$112.50

[1]Rates are for "month – to – month". Customers seeking term plans will be billed the monthly rates above.

Brightspeed of Alabama-North (9789), South (9788), Southern (0298), formerly CenturyTel of Alabama - North (9789), South (9788) and Gulf Telephone Company (0298).

	Monthly Recurring Charges
Centex Flat Rate	$72.80

Windstream Territory	Monthly Recurring Charges
Centrex Flat Rate – Basic	$77.79 (I)
Centrex Flat Rate – Area Calling Service Option 2	$131.64 (I)
Centrex Flat Rate – Area Calling Service Option 3	$146.64 (I)

NOTES FOR ALL: Availability of services must be verified with the Company based on customer address and NPA-NXX. Rates do not included FCC End User Charge, FCC Port Charge, or other surcharges and taxes. Minimum service period is 12 months. If service is cancelled prior to the end of the contract, a termination charge will be calculated as follows: a. The average of the sum of all line charges on three previous Company invoices to the customer (excluding taxes) multiplied by the number of months remaining in the term agreement.

SECTION 10.0 – METPAK BUNDLED SERVICE PLANS

10.1 Overview

MetPak Plus Bundled Service Plan is an optional business package offer that provides the following;

1. Business Network Access Line
2. Unlimited Local Usage
3. Custom Calling Features
4. Fixed monthly rates for 12, 24 or 36 month term or a Month-to-Month Option

10.1.1 Available Features

Call Management features associated with the Service Plan Plus option are available on each line in the package at no extra charge. The customer may choose any of the following features for each line in the package.

Call Block	Caller ID Name and Number	Repeat Dialing
Call Fwd. Busy Line	Caller ID Number	Speed Calling 8
Call Fwd. Don't Answer	Distinctive Ring	Speed Calling 30
Call Fwd. Don't Answer Ring Cntr.	Enhanced Caller ID	Star 98 Access
Call Return	Hunting	Three Way Calling
Call Selector	Message Waiting Indicator	Three Way Calling + Transfer
Call Tracing	Preferred Call Forwarding	Touchtone
Call Waiting	Remote Access Call Forwarding	1 Additional Listing

10.1.2 Requirements

Customers must use MetTel as their local and regional toll carrier. These plans only apply to voice traffic for sent-paid, directly dialed calls. Calls to Internet Service Providers which are not voice traffic are not covered under the plan. The plans are not available for use with PBX Trunks, ground start lines or trunks, ISDN BRI, ISDN PRI, Digital PBX Trunks, Remote Call Forwarding, Foreign Exchange, Coin or Pay Telephone Service or for use with Dial-up Modems, Predictive Dialers, Call Center operations, Broadcast Fax, Data Transmissions or Toll Free Services. Maximum of 25 lines per location. Additional restrictions may apply.

10.1.3 Rates, per line per month* (T)

Month to Month	12 Months	24 Months	36 Months
$350.00	$180.00	$170.00	$160.00

* These plans are grandfathered effective 11/17/24 and are only available to existing customers at their current rates at existing locations. Renewals or extensions of MTM or term contract rates are no longer available. (N) | (N)

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SECTION 10.0 – METPAK BUNDLED SERVICE PLANS, (CONT'D)

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SECTION 11.0 - MISCELLANEOUS SERVICES

11.1 Carrier Presubscription

11.1.1 General

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls, Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

11.1.2 Presubscription Options - Reserved for Future Use

SECTION 11.0 – MISCELLANEOUS SERVICES (CONT'D)

11.1 Carrier Presubscription, (Continued)

11.1.3 Rules and Regulations

Customers of record will retain their primary interexchange carrier(s) until they request that their dialing arrangements be changed.

11.1.4 Presubscription Procedures

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers initial requests for intraLATA toll service presubscription shall be provided free of charge.

If a new Customer is unable to make selection at the time the new Customer places an order to establish local exchange service, the Company will read a random listing of all available intraLATA and interLATA carriers to aid the Customer in selection. If selection is still not possible, the Company will inform the Customer that he/she will be given 90 calendar days in which to inform the Company of his/her choice for primary toll carrier(s) free of charge. Until the Customer informs the Company of his/her choice of primary toll carrier, the Customer will not have access to long distance services on a presubscribed basis, but rather will be required to dial a carrier access code to route all toll calls to the carrier(s) of choice. Customers who inform the Company of a choice for toll carrier presubscription within the 90-day period will not be assessed a service charge for the initial Customer request.

Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified in 11.1.5 below. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

SECTION 11.0 – MISCELLANEOUS SERVICES (CONT'D)

11.1 Carrier Presubscription, (Continued)

11.1.5 Presubscription Charges

(A) Application of Charges

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Paragraph 11.4.4 above, for any change thereafter, a Presubscription Change Charge, as set forth below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

(B) Nonrecurring Charges

Per business line, trunk, or port	BellSouth	Brightspeed of AL (9788, 9789, 0298) formerly CenturyTel of AL (9788, 9789, 0298) (T)	Windstream
Initial Line, or Trunk or Port	$5.00	$6.00	$5.50 I
Additional Line, Trunk or Port	$5.00	$6.00	$5.50 I

(N)
|
(N)

SECTION 12.0 – RESERVED FOR FUTURE USE

12.1 [Reserved for Future Use]

SECTION 13.0 – EXCHANGE AREAS

13.1 BellSouth Exchanges

Exchange	RC	Exchange	RC	Exchange	RC	Exchange	RC
Alabaster	6	Albertville	4	Alexander City	4	Anniston	6
Athens	4	Attalla	5	Auburn	5	Bay Minette	6
Belle Fontaine	6	Bessemer	6	Birmingham	6	Boaz	4
Brewton	3	Brideport	2	Calera	6	Carbon Hill	4
Centreville	2	Chelsea	6	Childersburg	4	Citronelle	6
Clanton	3	Clayton	3	Columbiana	6	Cordova	4
Courtland	5	Cullman	5	Dadeville	4	Demopolis	3
						Decatur	6
Dora	6	Eufaula	3	Eutaw	2	Evergreen	2
Fairhope	6	Flomaton	3	Florence	6	Fort Deposit	1
Fort Payne	3	Gadsden	5	Gardendale	6	Goodwater	4
Graysville		Greensboro	2	Guntersville	4	Gurley	6
Hanceville	5	Hartselle	5	Hazel Green	6	Holtville	6
Huntsville	6	Hurtsboro	4	Jackson	2	Jacksonville	6
Jasper	4	Killen	6	Lafayette	1	Leighton	6
Lexington	6	Linden	3	Livingston	2	Madison	6
Maplesville	4	Marion	1	McIntosh	1	Mobile	6
Montevallo	6	Montgomery	6	Moulton	5	Mt. Vernon	6
Munford	3	Ohatchee	6	Opelika	5	Parrish	4
Phenix City	6	Piedmont	6	Pinson	6	Prattville	6
Red Bay	3	Rogersville	6	Russellville	6	Selma	4
Sheffield	6	Stevenson	2	Sylacauga	4	Talladega	4
Thomasville	2	Town Creek	5	Troy	3	Tuscaloosa	6
Tuskegee	3	Uniontown	1	Vincent	6	Warrior	6
West Blocton	6	Wetumpka	6	York	2		

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13.1.1 Areas in Alabama Served by Exchanges in Other States

Exchanges	Local Exchange Service Same Rate As:
Clear Springs	**Cantonment, Florida - As stated in AT&T Florida General Exchange Guidebook**
Francisco	**Huntland, Tennessee - As stated in AT&T Tennessee General Exchange Guidebook**
Fruithurst	**Tallapoosa, Georgia - As stated in AT&T Georgia General Exchange Guidebook**
Melvin	**Quitman, Mississippi - As stated in AT&T Mississippi General Exchange Guidebook**
Oakland	**LaGrange, Georgia - As stated in AT&T Georgia General Exchange Guidebook**
Ranburne	**Bowdon, Georgia - As stated in AT&T Georgia General Exchange Guidebook**
Veto	**Pulaski, Tennessee - As stated in AT&T Tennessee General Exchange Guidebook**

N
N

SECTION 13.0 – EXCHANGE AREAS

13.2 Brightspeed of AL-North (9789) formerly CenturyTel of AL -North (9789) (Cont'd) (T)

Exchanges	Exchanges in Local Calling Area	Exchanges	Exchanges in Local Calling Area
Alberta	Alberta, Orrville	Grand Bay	Reform, Carrollton, Ethelsville, Gordo
Aliceville	Aliceville, Carrollton, Panola	Guin	Guin, Brilliant, Hackleburg, Hamilton, Winfield
Ashland	Ashland, Delta, Lineville	Hackleburg	Hackleburg, Brilliant, Guin, Hamilton, Winfield
Bayou La Batre	Bayou La Batre, Dauphin Island, Fowl River,Grand Bay, Irvington, Mobile* Belle Fontaine*	Haleyville	Haleyville
Berry	Berry, Fayette	Hamilton	Hamilton, Brilliant, Guin, Hackleburg, Winfield
Brilliant	Brilliant, Guin, Hackleburg, Hamilton, Winfield	Heflin	Heflin, Chulafinnee, Lecta
Carrolton	Carrollton, Aliceville, Ethelsville, Reform, Gordo	Irvington	Lincoln, Pell City/Surfside Talladega*
Chulafinnee	Chulafinnee, Heflin, Lecta	Jemison/Thorsby	Jemison, Clanton*, Thorsby
Coffeeville	Coffeeville	Lincoln	Lincoln, Pell City/Surfside Talladega*
Dauphin Island	Dauphin Island, Bayou La Batre, Fowl River, Grand Bay, Irvington, Mobile* Belle Fontaine* Fowl River Fowl River, Bayou La Batre, Grand Bay, Dauphin Island, Irvington, Mobile*, Belle Fontaine*	Lecta	Lecta, Chulafinnee, Heflin
Delta	Delta, Ashland, Lineville	Lineville	Lineville, Ashland, Delta
Detroit	Detroit, Sulligent, Vernon	Massey	Massey, Falkville, Hartselle*, Oden Ridge, Pence**
Double Springs	Double Springs	Mentone	Mentone, Valley Head
Ethelsville	Ethelsville, Reform, Carrollton	Morrisons Cross Roads	Morrisons Cross Roads, Wedowee, Woodland
Falkville	Falkville, Hartselle*, Massey, Oden Ridge, Pence**	Notasulga	Notasulga
Fayette	Fayette, Berry	0den Ridge	Oden Ridge, Falkville, Hartselle*, Massey, Pence**
Fowl River		Orrville	Orrville, Alberta
Gordo	Gordo, Reform, Carrollton	Panola	Panola, Aliceville

* AT&T of Alabama Exchange ** Other ILEC Exchange

SECTION 13.0 – EXCHANGE AREAS (Cont'd)

13.2 Brightspeed of AL-North (9789) formerly CenturyTel of AL -North (9789) (T)

Exchanges	Exchanges in Local Calling Area	Exchanges	Exchanges in Local Calling Area
Pell City/Surfside		Trussville	Trussville, Birmingham*
Phil Campbell	Phil Campbell, Russellville*	Valley Head	Valley Head, Mentone
Pine Hill	Pine Hill	Vernon	Vernon, Detroit, Kennedy**, Millport**, Sulligent
Reform	Reform, Carrollton, Ethelsville, Gordo	Wadley	Wadley
Rockford	Rockford	Wedowee	Wedowee, Woodland, Morrisons Cross Roads
Sulligent	Sulligent, Detroit, Vernon	Winfield	Winfield, Brilliant, Guin, Hackleburg, Hamilton
Tallassee	Tallassee	Woodland	Woodland, Wedowee, Morrisons Cross Roads

* AT&T of Alabama Exchange ** Other ILEC Exchange

SECTION 13.0 – EXCHANGE AREAS (Cont'd)

13.3 Brightspeed of AL-South (9788) formerly CenturyTel of AL -South (9788) (T)

Exchanges	Additional Exchanges in Local Calling Area	Exchanges	Additional Exchanges in Local Calling Area
Abbeville	None	Hartford	Geneva and Samson
Andalusia	Gantt, Red Level, and Opp	Headland	Dothan, Midland City, and Newville
Ariton	None	Kinston	Opp
Banks	None	Louisville	None
Brantley	None	Luverne	None
Brundidge	None	McKenzie	Georgiana
Clio	None	Midland City	Columbia, Dothan, Headland, Newton, Slocomb, and Wicksburg
Columbia	Dothan and Midland City	New Brockton	Elba and Enterprise
Daleville	Echo, Enterprise, Newton, and Ozark	Newton	Daleville, Dothan, and Midland City
Dothan	Columbia, Headland, Midland City, Newton, Slocomb, and Wicksburg	Newville	Headland
Dozier	None	Opp	Kinston and Andalusia
Echo	Daleville and Ozark	Ozark	Daleville and Echo
Elba	Enterprise and New Brockton	Red Level	Andalusia
Enterprise	Daleville, Elba, and New Brockton	Samson	Geneva and Hartford
Forest Home	Greenville	Scottsboro	Section and Skyline
Gantt	Andalusia	Section	Skyline and Scottsboro
Geneva	Hartford and Samson	Skyline	Scottsboro and Section
Georgiana	McKenzie	Slocomb	Dothan and Midland City
Greenville	Forest Home	Wicksburg	Dothan and Midland City

SECTION 13.0 – EXCHANGE AREAS (Cont'd)

13.4 Brightspeed of Southern AL (0298) formerly Gulf Telephone Company (0298) (T)

Exchanges	Exchanges in Local Calling Area
Bon Secour	All Exchanges
Elberta	All Exchanges
Foley	All Exchanges
Fort Morgan	All Exchanges
Gulf Shores	All Exchanges
Lillian	All Exchanges
Loxley	All Exchanges
Magnolia Springs	All Exchanges
Marlow	All Exchanges
Orange Beach	All Exchanges
Robertsdale	All Exchanges
Seminole	All Exchanges
Summerdale	All Exchanges
West Beach	All Exchanges

13.5 Windstream Territory

Exchanges	Rate Group
Ashville	1
Camp Hill	5
Eclectic	6
Kowaliga	4
Leeds	3
Moody	3
Odenville	2
Springville	1

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SECTION 13.0 – EXCHANGE AREAS (Cont'd)

13.6 Frontier Communications of the South

OCN	Exchanges	Rate Group	Exchanges in Local Calling Area
4464	Atmore	2	Atmore, Huxford, McCullough, AL; Walnut Hill, FL
4464	Camden	2	Camden, Catherine, Vredenburgh, Pineapple
4464	Catherine	2	Catherine, Camden, Vredenburgh,
4464	Huxford	2	Atmore, McCullough, AL; Walnut Hill, FL
4464	McCullough	2	McCullough, Atmore, Huxford, AL; Walnut Hill, FL
4464	Thomaston	2	Thomaston
4464	Vredenburgh	2	Vredenburgh, Catherine, Camden
0306	Beatrice	1	Excel, Finchburg, Frisco City, Gosport, Monroeville, Peterman, Uriah, Repton, PineApple
0306	Excel	1	Beatrice, Finchburg, Frisco City, Gosport, Monroeville, Peterman, Uriah, Repton, PineApple
0306	Finchburg	1	Peterman, Beatrice,Excel, Frisco City, Gosport, Monroeville, Uriah, Repton, PineApple
0306	Frisco City	1	Peterman, Beatrice, Excel, Finchburg, Gosport, Monroeville, Uriah, Repton, PineApple
0306	Gosport	1	Peterman, Beatrice, Excel, Finchburg, Frisco City, Monroeville, Uriah, Repton, PineApple
0306	Monroeville	1	Peterman, Beatrice, Excel, Finchburg, Frisco City, Gosport, Uriah, Repton, PineApple
0306	Peterman	1	Beatrice, Excel, Finchburg, Frisco City, Gosport, Monroeville,Uriah, Repton, PineApple
0306	Pine Apple	1	Beatrice, Excel, Finchburg, Frisco City, Gosport, Monroeville, Peterman, Uriah, Repton, Camden, PineApple
0306	Uriah	1	Peterman, Beatrice, Excel, Finchburg, Frisco City, Gosport, Monroeville, Repton, PineApple
0306	Repton	1	Peterman, Beatrice, Excel, Finchburg, Frisco City, Gosport, Monroeville, Uriah, PineApple
0301	Kennedy	3	Millport. Vernon
0301	Millport	3	Kennedy, Vernon

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SECTION 14.0 – PROMOTIONAL OFFERINGS / CONTRACT & ICB

14.1 Special Promotions

The Company may from time to time engage in special promotional trial service offerings of limited duration (not to exceed ninety days on a per Customer basis for non-optional, recurring charges) designed to attract new subscribers or to increase subscriber awareness of a particular tariff offering. Requests for promotional offerings will be presented to the Commission for its review in accordance with rules and regulations established by the Commission, and will be included in the Carrier's tariff as an addendum to the Carrier's price lists.

14.2 Contract Rates / Individual Case Basis (ICB) Arrangements

In lieu of the rates otherwise set forth in this tariff, rates and charges, including minimum usage, installation, special construction and recurring charges for Carrier's services may be established at negotiated rates on an individual case basis (ICB). ICB rates, terms and conditions will be set forth in individual Customer contracts. However, unless otherwise specified, the terms, conditions, obligations and regulation set forth in this tariff shall be incorporated into, and be part of, said contract, and shall be binding on Carrier and Customer. Specialized rates or charges will be made available to similarly situated customers on a non-discriminatory basis. Contracts/ICB arrangements are subject to Commission review.

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