TEXAS TELECOMMUNICATIONS PRODUCT GUIDE

OF

METROPOLITAN TELECOMMUNICATIONS OF TEXAS LLC

55 Water Street, 32nd Floor, New York, New York 10041

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICE

This Product Guide contains the descriptions, regulations, and rates applicable to the furnishing of resold, local exchange telecommunications services provided by Metropolitan Telecommunications of Texas LLC within the State of Texas. Copies may be inspected during normal business hours at the Company's principal place of business; 55 Water Street, 32nd Floor, New York, New York 10041.

.

CHECK SHEET

All Sheets of this Product Guide are effective as of the date shown at the bottom of the respective sheets. Revised sheets as named below contain all changes from the original filing that are in effect on the date listed.

<u>SHEET</u>	REVISION	<u>SHEET</u>	REVISION	<u>SHEET</u>	REVISION
1	Original	43	14 th Revised	83	5 th Revised
2	64 th Revised*	44	7 th Revised	84	5 th Revised
2.1	1 st Revised	45	7 th Revised	85	5 th Revised
3	1 st Revised	46	7 ^h Revised	86	5 th Revised
4	Original	47	6 th Revised	87	5 th Revised
5	Original	48	5 th Revised	88	5 th Revised
6	Original	49	7 th Revised	89	5 th Revised
7	Original	50	6 th Revised	90	5 th Revised
8	Original	51	6 th Revised	91	5 th Revised
9	Original	52	6 th Revised	92	5 th Revised
10	Original	53	6 th Revised	93	5 th Revised
11	Original	54	6 th Revised	94	5 th Revised
12	Original	55	8 th Revised	95	5 th Revised
13	Original	56	12 th Revised	96	5 th Revised
14	Original	57	11 th Revised	97	5 th Revised
15	Original	58	8 th Revised	98	5 th Revised
16	Original	58.1	2 nd Revised	99	Original
17	Original	58.2	2 nd Revised	100	Original
18	Original	59	8 th Revised*	101	5 th Revised
19	Original	60	7th Revised*	102	5 th Revised
20	Original	61	5 th Revised	103	5 th Revised
21	Original	62	8 th Revised*	104	4 th Revised
22	Original	63	6 th Revised*	105	5 th Revised
23	Original	64	7th Revised*	106	5 th Revised
24	Original	65	7 th Revised*	107	8 th Revised
25	1 st Revised	66	3 rd Revised	108	1 st Revised
26	Original	67	3 rd Revised	109	1 st Revised
27	Original	68	7 th Revised*	110	1 st Revised
28	11 th Revised	69	6 th Revised*	111	1 st Revised
29	1 st Revised	70	6 th Revised*	112	Original
30	17 th Revised	71	3 rd Revised	112	7 th Revised
31	17 th Revised	72	3 rd Revised	114	Original
32	5 th Revised	73	7 th Revised*	115	6 th Revised*
33	1 st Revised	74	5 th Revised	115.1	Original
34	1 st Revised	75	5 th Revised	115.2	Original
35	1 st Revised	76	5 th Revised	115.3	Original
36	11 th Revised	77	5 th Revised	116	14 th Revised
37	1 st Revised	78	5 th Revised	117	11 th Revised
38	1 st Revised	79	5 th Revised	118	6 th Revised
39	12 th Revised	80	5 th Revised	110	30 th Revised
40	18 th Revised	80.1	2 nd Revised	120	Original
41	17 th Revised	81	5 th Revised	120	1 st Revised
42	13 th Revised	82	5 th Revised	121	1 st Revised

*Denotes new or revised sheet

Issued: May 23, 2025

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective: June 23, 2025

CHECK SHEET

All Sheets of this Product Guide are effective as of the date shown at the bottom of the respective sheets. Revised sheets as named below contain all changes from the original filing that are in effect on the date listed.

SHEET	REVISION
123	1 st Revised*
124	1 st Revised*
125	Original
126	Original
127	Original
128	Original
129	Original

*Denotes new or revised sheet

Effective: January 23, 2025

TABLE OF CONTENTS

DESCRIPTION

SHEET NUMBER

Title Sheet
Check Sheet
Table of Contents 3 Explanation of Symbols 4
Product Guide Format
Application of Product Guide
Section 1 - Technical Terms and Abbreviations
Section 2 - Rules and Regulations
Section 3 – General Description of Service27
Section 4 – Service Charges
Section 5 – Local Services Price List
Section 6 – Directory Assistance Services107
Section 7 – Miscellaneous Services
Section 8 – Individual Case Billing
Section 6 marriadar cuse Dining
Section 9 – Rate Groups

CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

EXPLANATION OF SYMBOLS

- (C) To signify **changed** condition or regulation.
- (D) To signify **deleted or discontinued** rate, regulation or condition.
- (I) To signify a change resulting in an **increase** to a Customer's bill.
- (M) To signify that material has been **moved from** another Product Guide location.
- (N) To signify a **new** rate, regulation condition or Sheet.
- (R) To signify a change resulting in a **reduction** to a Customer's bill.
- (T) To signify a change in **text** but no change to rate or charge.

PRODUCT GUIDE FORMAT

- A. **Sheet Numbering** Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, occasionally, when a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between Sheets 14 and 15 would be 14.1.
- B. **Sheet Revision Numbers** Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version. For example, the 4th revised Sheet 14 cancels the 3rd Revised Sheet 14. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** There are four levels of paragraph coding. Each level of code is subservient to its next higher level:

2. 2.1. 2.1.1. 2.1.1.1.

D. **Check Sheets** - The Check Sheet lists the sheets contained in the Product Guide with a cross-reference to the current revision number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by and asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc., remains the same, just revised revision levels on some sheets). The Product Guide user should refer to the latest Check Sheet to find if a particular sheet is the most current sheet.

APPLICATION OF PRODUCT GUIDE

This Product Guide contains the rates applicable to the provision of resold, intrastate, local exchange telecommunications services by Metropolitan Telecommunications of Texas LLC between various locations within the State of Texas.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Account Code:

A numerical code, one or more of which are available to a Customer to enable identification of individual users or groups of users on an account and to allocate costs or service accordingly.

Add:

The addition of a vertical service to existing equipment and/or service at one location.

Business Service:

A service which conforms to one (1) or more of the following criteria:

- A. used primarily for a paid commercial, professional or institutional activity; or
- B. the service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or
- C. the service number is listed as the principal or only number for a business in any telecommunications directory; or
- D. the service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid or provided. However, such use of service, without compensation or reimbursement, for a charitable or civic purpose will not constitute a business use of service unless other criteria apply.

Called Station:

The terminating point of a call (i.e., the called number).

Effective: April 23, 2018

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

Calling Card:

A card issued by Company containing such account numbers assigned to its Customer which enables the charges for calls made to be properly billed on a pre-arranged basis.

CENTREX:

CENTREX is a Local Exchange Service in which the switching is done at the Central office and calls are routed directly to stations. CENTREX lines are associated with a telephone number and each line is directly connected to the Central Office.

Change:

Includes the rearrangement or reclassification of existing service at the same location.

Channel:

A communications path between two or more points of termination.

CO:

Central Office

Commission:

Texas Public Utilities Commission

Company:

Metropolitan Telecommunications of Texas, LLC

SECTION 1 – TECHNICAL TERMS AND ABBREVIATIONS, Continued

Credit Card:

A valid bank or financial organization card, representing an account to which the costs of products and services purchased by the card holder may be charged for future payment. Such cards include those issued by VISA or MasterCard.

Disconnect or Disconnection:

The termination of a circuit connection between the originating station and the called station or the Company's operator.

Holidays:

Holidays include New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), Thanksgiving Day (the fourth Thursday in November), and Christmas Day (December 25).

Hunting:

Routes a call to an idle station line in a prearranged group when the called station is busy.

ISDN:

ISDN provides integrated voice and/or data communications capability for transmission of voice and/or data and packet switched data signals on an incoming and outgoing basis over a single line.

Kbps:

Kilobits per second, denotes thousands of bits per second.

SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, Continued

LATA:

A Local Access and Transport Area ("LATA") is a geographic area established for the provision and administration of communications service. A LATA encompasses designated exchanges, which are grouped to serve common social, economic and other purposes.

Move:

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building.

PBX:

A private branch exchange.

Premises:

A building or buildings on contiguous property, not separated by a public highway or right-of-way.

Station:

Each telephone on a line where no telephone associated with the line is provided on the same premises and in the same building; the first termination in station key equipment or a jack for use with a portable telephone.

Subscriber:

See "Customer" definition.

Trunk:

A communications path connecting two switching systems in a network, used in the establishment of an end-to-end connection.

SECTION 2 - RULES AND REGULATIONS

2.1. UNDERTAKING OF COMPANY

- 2.1.1. Company's services are furnished for telecommunications originating and/or terminating within the state of Texas.
- 2.1.2. Company is a facilities-based provider of telecommunications to Customers for their direct transmission and reception of voice, data and other types of communications.
- 2.1.3. The Company's services are provided on a monthly basis unless otherwise provided, and are available twenty-four (24) hours per day, seven (7) days per week.
- 2.1.4. Request for service under this Product Guide will authorize the Company to conduct a credit search on the Customer. The Company reserves the right to refuse service on the basis of credit history, and to refuse further service due to late payment or nonpayment by the Customer.

2.2. LIMITATIONS

- 2.2.1. Service is offered subject to availability of the necessary facilities and/or service and subject to the provisions of this Product Guide.
- 2.2.2. The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.3. The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, telephone number, process or code. All rights, titles and interests remain, at all times, solely with the Company.

2.2. LIMITATIONS, Continued

- 2.2.4. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Product Guide shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.5. The Company may, upon reasonable notice, make such tests and inspections as may be necessary to determine whether the terms and conditions of this Product Guide are being complied with in the installation, operation or maintenance of the Customer's or the Company's facilities or equipment.
- 2.2.6. The Company reserves the right to refuse an application for service by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Product Guide until this indebtedness is satisfied.

2.3. USE

- 2.3.1 Service may be used for the transmission of communications by the Customer for any lawful purpose for which it is technically suited.
- 2.3.2. Service may not be used for any unlawful purpose or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier. This provision does not prohibit an arrangement between the Customer, authorized user or joint user to share the cost of service.
- 2.3.3. The name(s) of the Customer(s) desiring to use the service must be set forth in the application for service, as well as the services requested and evidence of the customer's ability to be billed via the internet and to pay via major debit or credit card using the internet.

- **2.3. USE**, Continued
- 2.3.4. The Company strictly prohibits use of the Company's services without payment or an avoidance of payment by the Customer by fraudulent means or devices including providing falsified calling card numbers or invalid calling card numbers to the Company, providing falsified or invalid credit card numbers to the Company or in any way misrepresenting the identity of the Customer.
- 2.3.5. Recording of telephone conversations of service provided by the Company under this Product Guide is prohibited except as authorized by applicable federal, state and local laws.
- 2.3.6. Service will not be used to call another person so frequently or at such times of day or in any other manner so as to annoy, abuse, threaten or harass the called party.
- 2.3.7. Service will not be used in any manner which interferes with other persons in the use of their service, prevents other persons from using their service or otherwise impairs the quality of service to other Customers.
- 2.3.8. The Company reserves the right to refuse an application for service made by a present or former Customer who is indebted to the Company for service previously rendered pursuant to this Product Guide until the indebtedness is satisfied.

2.4. LIABILITIES OF THE COMPANY

2.4.1. The liabilities of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission occurring in the course of furnishing service or other facilities and not caused by the negligence of the Customer, commences upon activation of service and in no event exceeds an amount equivalent to the proportionate charge to the Customer for the period of service during which such mistakes, omissions, interruptions, delays, errors, or defects in transmission occur. For the purpose of computing such amount a month is considered to have thirty (30) days. In no event will the Company be responsible for consequential damages for lost profits suffered by a Customer or end user as the result of interrupted or unsatisfactory service.

- 2.4.2. Company shall be indemnified and held harmless by the Customer against:
 - A. Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information or other content transmitted over Company's facilities; and
 - B. Claims for patent infringement arising from combining or connecting Company's facilities with apparatus and systems of the Customer; and
 - C. All other claims arising out of any act or omission of the Customer in connection with any service provided by Company.
- 2.4.3. Company is not liable for any defacement of, or damage to, the equipment or premises of a Customer resulting from the furnishing of services when such defacement or damage is not the result of the Company's negligence.
- 2.4.4. Company shall not be liable for, and the Customer indemnifies and holds harmless from, any and all loss claims, demands, suits, or other action or liability whatsoever, whether suffered, instituted or asserted by the Customer or by any other party of person, for any personal injury to, death of any person or persons, and for any loss, damage, defacement or destruction of the premises of the Customer or any other property, whether owned by the Customer or by others, caused or claimed to have be caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of equipment or wiring provided by Company where such installation, operation, failure to operate, maintenance, condition, location or use is not the direct result of Company's negligence.

- 2.4.5. No agents or employees of connecting, concurring or other participating carriers or companies shall be deemed agents or employees of the Company without written authorization.
- 2.4.6. The Company is not liable for any failure of performance hereunder due to causes beyond its control, including, but not limited to, unavoidable interruption in the working of its circuits or those of another common carrier; acts of nature: storms, fire, flood, or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or any other governmental entity having jurisdiction over the company or of any department, agency, Commission, bureau, corporation, or other instrumentality or any one or more of such instrumentality or any one of more of such governmental entities, or of any civil or military authority; national emergencies, insurrections, riots, rebellions, wars, strikes, lockouts, work stoppages or other labor difficulties; or notwithstanding anything in this Product Guide to the contrary, the unlawful acts of the Company's agents and employees, if committed beyond the scope of their employment.
- 2.4.7. The Company shall not be liable for damages or adjustments, refunds or cancellation of charges unless the Customer has notified the Company, in writing, of any dispute concerning charges, or the basis of any claim for damages, after the invoice is rendered by the company for the call giving rise to such dispute or claim, unless ordered by the Commission pursuant to Texas law. Any such notice must set forth sufficient facts to provide the Company with a reasonable basis upon which to evaluate the Customer's claim or demands.
- 2.4.8. The Company shall not be liable for any damages, including usage charges, that the Customer may incur as a result of the unauthorized use of its communications equipment. The unauthorized use of the Customer's communications equipment includes, but is not limited to, the placement of calls from the Customer's premises and the placement of calls through Customer-controlled or Customer-provisioned equipment that are transmitted or carried over the Company's network services without the authorization of the Customer. The Customer shall be fully liable for all such charges.

- 2.4.9. The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps, including obtaining, installing and maintaining all necessary equipment, materials and supplies for interconnecting the terminal equipment or communications system of the Customer, or any third party acting as the Customer's agent, to the Company's network.
- 2.4.10. With respect to Emergency Number 911 Service:
 - A. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer, or by any other party or person, for any personal injury to, or death of, any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service; or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.
 - B. Neither is the Company responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Emergency 911 Service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Emergency 911 Service, and which arises out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

- 2.4.11. In the absence of gross negligence or willful misconduct, no liability for damages arising from errors, mistakes in or omissions of directory listings, or errors, mistakes or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, will attach to the Company.
- 2.4.12. The Company's liability arising from errors or omissions in directory listings will be limited to the amount of actual impairment to the Customer's service and in no event will exceed one-half (1/2) the amount of the fixed monthly charges applicable to exchange service affected during the period covered by the directory in which the error or omission occurs.
- 2.4.13. As part of providing any private listing or semi-private listing services, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by dialing a number which includes the number of the party called. The Company will try to prevent the disclosure of unpublished listings, but will not be liable in any manner should such a number be divulged.
- 2.4.14. When a Customer with a non-published telephone number places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service, upon request of such governmental authority. By subscribing to service under this Product Guide, the Customer agrees to the release of such information under the above provision.
- 2.4.15. The Company will use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of, and compliance by the Customer with, the regulations contained in this Product Guide. The Company does not guarantee availability by any such date and will not be liable for any delays in commencing service to any Customer.

2.5. EQUIPMENT AND FACILITIES

- 2.5.1. The Company will not be responsible for the installation, operation or maintenance, or liable for damages arising out of any failure or malfunction, of any Customer-provided communications equipment. Where Customer-provisioned equipment is connected to the facilities furnished under this Product Guide, the responsibility of the Company will be limited to the furnishing of facilities offered pursuant to this Product Guide. Beyond this responsibility, the Company will not be responsible for:
 - A. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
 - B. the reception of signals by Customer-provided equipment; or
 - C. network control signaling when performed by Customer-provided network control signaling equipment.
- 2.5.2. At the request of the Customer, installation or maintenance may be performed outside of the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material or other costs incurred by or charged by the Company will apply. If installation or maintenance is started during regular business hours, but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays and/or night hours, additional charges may apply.

2.6. CUSTOMER RESPONSIBILITIES

- 2.6.1. The Customer is responsible for the payment of all charges for services furnished to the Customer and for all additional charges for calls the Customer elects to continue making.
- 2.6.2. The Customer is responsible for compliance with applicable regulations set forth in this Product Guide.

2.6. CUSTOMER RESPONSIBILITIES, Continued

- 2.6.3. The Customer is responsible for establishing its identity as often as necessary during the course of the call or when seeking credits from the Company.
- 2.6.4 In the event Company incurs fees or expenses, including attorney's fees, to collect; or attempt to collect, any charges owed Company by customer, including charges alleged to have resulted from fraud or abuse of customer's service, the Company shall charge customer all such fees and expenses, including Company's reasonable attorney's fees, incurred to collect or to attempt to collect its charges, and Company shall be entitled to recover such fees or expenses irrespective of whether it prevails in any legal action brought to collect its charges, all in accordance with and subject to the following additional legal requirements.
- 2.6.5. In accordance with the "filed tariff doctrine," as established by judicial and regulatory decisions and precedents, customer shall pay all charges due and owing irrespective of any claims of loss, liability, set off, damages, or other claims against Company to which customer may claim to be entitled, the duty to pay such charges shall arise upon the demand for payment by Company and shall not be delayed or deferred by the commencement of any legal or equitable action by either customer or Company in connection with such charges incurred under this Product Guide.

2.7. INTERRUPTION OF SERVICE

2.7.1. Credit allowance for interruptions of service which are not due to Company's testing or adjusting, to the negligence of the Customer, or to the failure of channels, equipment and/or communications equipment provided by the Customer, are subject to the general liability provisions set forth in Section 2.4., herein. It shall be the obligation of the Customer to notify Company of any interruptions of service. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission of the Customer, not within the Customer's control.

2.7. **INTERRUPTION OF SERVICE**, Continued

- 2.7.2. For purposes of credit computation for service, every month shall be considered to have 720 hours. No credit shall be allowed for an interruption of a continuous duration of less than two (2) hours.
- 2.7.3. The subscriber shall be credited for an interruption of two (2) hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit formula: Credit - (A/720) X B

A - outage time in hours

- B total monthly charge for affected utility
- 2.7.4. Company has no liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission or call processing of customer's communications traffic by any underlying carrier. The Company's liability for such damages occurring in the course of furnishing the Company's Services but not caused by its gross negligence or willful misconduct or that of its employees or agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which such mistakes, interruptions, omissions, delays, errors, or defects in the Company's furnishing of its Services occur.

2.8. **RESTORATION OF SERVICE**

- 2.8.1. The use and restoration of service in emergencies shall be in accordance with Part 64, Subpart D of the Federal Communications Commission's Rules and Regulations on file with the Commission, which specifies the priority system for such activities.
- 2.8.2. When a Customer's service has been disconnected in accordance with this Product Guide and the service has been terminated through the completion of a Company service order, service will be restored only upon the basis of application for new service.

2.9. MINIMUM SERVICE PERIOD

The minimum service period is one month (30 days), except in the case of any partial first or last month of service.

2.10. PAYMENTS AND BILLING

- 2.10.1. Charges for service are applied on a recurring basis. Service is provided and billed on a monthly basis. The Company will render such monthly invoice in electronic or paper form at the Company's sole discretion. The billing date is dependent on the billing cycle assigned to the Customer. Service continues to be provided until cancelled by the Customer on not less than thirty (30) days' notice.
- 2.10.2. The Customer is responsible for the payment of all charges for services furnished to the Customer. Charges are based on actual usage, and are billed monthly in arrears. Customer will be billed and is responsible for payment of applicable local, state and federal taxes assessed in connection with the services used. It is contemplated that payment be done electronically, with payment made by means of the Customer's credit card, or other similar mechanism approved by the Company. In the sole discretion of the Company, payments may be made by check..

2.10. **PAYMENTS AND BILLING**, Continued

- 2.10.3. Billing is payable upon receipt and past due thirty (30) days after issuance and posting of invoice. Bills not paid within thirty-one (31) days after the date of posting are subject to a 1.5 percent late payment charge for the unpaid balance.
- 2.10.4. A charge of \$35.00 will apply whenever a check or draft presented for payment of service is not accepted by the institution on which it is written.
- 2.10.5. Billing disputes should be addressed to Company's customer service organization by mail at 55 Water St., 32th Floor, New York 10041. Customer service representatives are available from 8:00 a.m. to 4:59 p.m. Eastern Time at 1.877.638.8351. Messages may be left for the Customer Service Department from 5:00 p.m. to 7:59 a.m. Eastern Time, which will be answered on the next business day, unless in the event of an emergency which threatens Customer service.

2.10. PAYMENTS AND BILLING, Continued

- 2.10.6. In the case of a dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer can take the following course of action:
 - A. First, the Customer may request, and the Company will perform, an in-depth review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection.
 - B. Second, if there is still disagreement over the disputed amount after the investigation and review by a manager of the Company, the Customer may appeal to the Texas Public Utilities Commission for its investigation and decision.

The address and telephone number of the Commission are:

Texas Public Utilities Commission 1701 North Congress Avenue Austin, Texas 78701

Telephone: (512) 936-7320

- 2.11.1. Company reserves the right to immediately discontinue furnishing the service to Customers without incurring liability:
 - A. In the event of a condition determined to be hazardous to the Customer, to other Customers of the Company, to the Company's equipment, the public or to employees of the Company; or
 - B. By reason of any order or decision of a court or any other governmental authority which prohibits the Company from furnishing such service; or
 - C. If the Company deems such refusal necessary to protect itself or third parties against fraud or to otherwise protect its personnel, agents, facilities or services without notice; or
 - D. For unlawful use of the service or use of the service for unlawful purposes; or
 - E. If the Customer provides false information to the Company regarding the Customer's identity, address, credit-worthiness, past, current or planned use of Company's services.
- 2.11.2. Company may discontinue service according to the following conditions upon ten (10) days' written notice:
 - A. For violation of Company's filed Product Guides; or
 - B. For the non-payment of any proper charge as provided by Company's Product Guide; or
 - C. For Customer's breach of the contract for service between the Company and Customer; or
 - D. When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

2.11. CANCELLATION BY COMPANY, Continued

- 2.11.3. The discontinuance of service(s) by the Company pursuant to this section does not relieve the Customer of any obligations to pay the Company for charges due and owing for service(s) furnished up to the time of discontinuance. The remedies available to the Company set forth herein shall not be exclusive, and the Company shall at all times be entitled to all the rights available to it under law or equity.
- 2.11.4. The Company may refuse to permit collect calling, calling card, third number billing which it determines to be fraudulent and/or may limit the use of these billing options or services.

2.12. ADVANCED PAYMENTS AND DEPOSITS

The Company does not require an advanced payment or deposit from the Customer, but reserves the right to collect advanced payments and deposits, as necessary. The Company reserves the right to examine the credit record of all service applicants and require a service deposit when determined to be necessary to assure future payment Any requests for service deposits will be provided via the internet and shall be paid with a credit card or debit card via the internet.

2.13. INTERCONNECTION

2.13.1. The Customer shall secure all licenses, permits, rights-of-way and other arrangements necessary for interconnection with the Company. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service and the signals emitted into the Company's network are of the proper mode, band-width, power, data speed and signal level for the intended use of the Customer. If the Customer or its agent fails to properly maintain and operate its equipment and/or system of that of its agent, the Company may, upon written request, require the use of protective equipment at the Customer's expense.

2.13. **INTERCONNECTION**, Continued

- 2.13.2. Service furnished by Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to the technical limitations established by Company. Any special interface of equipment or facilities necessary to achieve compatibility between the facilities of Company and other participating carriers shall be provided at the Customer's expense.
- 2.13.3. Interconnection between the facilities or services of other carriers shall be under the applicable terms and conditions of the other carriers' tariffs. The Customer is responsible for taking all necessary legal steps for interconnecting Customer-provided terminal equipment or communications equipment with Company's facilities. The Customer shall secure all licenses, permits, rights-of-way and other such arrangements necessary for interconnection.

SECTION 3 – GENERAL DESCRIPTION OF SERVICE

3.1. TIMING OF CALLS

- **3.1.1.** The Customer's usage charge is based on the actual usage of Company's service. Usage begins when the receiver of the called number is and terminated when either party hangs up.
- **3.1.2.** There is no billing for incomplete calls.

3.2. SERVICE AREAS

- **3.2.1.** Unless otherwise specified in this Product Guide, the exchange boundaries and rate centers are the same as those contained in AT&T's, Frontier's, Brightspeed's (T) and Windstream's local tariffs.
- **3.2.2.** The Company's description of service area in no way compels the Company to provide any service in an area where facilities or other extenuating factors limits the Company's ability to provide service.

SECTION 4 – SERVICE CHARGES

4.1 Service/Order Charges

		Frontier	Frontier	
	<u>AT&T</u>	<u>fGTE</u>	<u>fContel</u>	<u>Windstream</u>
New Line/Move				
-1 st Line	\$200.00	\$200.00	\$200.00	\$200.00
- Add'l Line	\$200.00	\$200.00	\$200.00	\$200.00
Telephone Number Change				
-1 st Line	\$86.00	\$70.00	\$70.00	\$72.38 (I)
- Add'l Line	\$50.00	\$40.00	\$40.00	\$46.13 (I)
Rewire				
-1 st Line	\$37.95	\$70.00	\$70.00	\$72.38 (I)
- Add'l Line	\$21.30	\$40.00	\$40.00	\$46.13 (I)
Restore Service – Non-Paym	ent			
-1 st Line	\$50.00	\$63.50	\$63.50	\$173.10 (I)
- Add'l Line	N/A	\$50.00	\$50.00	N/A
Change of Service				
-1 st Line	\$24.75	\$24.75	\$24.75	\$24.75
- Add'l Line	N/A	\$24.75	\$24.75	\$24.75
	Brightspeed	Brightspeed	Brightspeed	
	Brightspeed f <u>CenturyTel</u>	0 1	Brightspeed fUnited, Emb	
New Line/Move	0 1	0 1	0 1	
New Line/Move -1 st Line	0 1	0 1	0 1	
	f <u>CenturyTel</u>	fCentral,Emb	fUnited, Emb	
-1 st Line	f <u>CenturyTel</u> \$200.00	fCentral,Emb \$200.00	fUnited, Emb \$200.00	
-1 st Line - Add'l Line	f <u>CenturyTel</u> \$200.00	fCentral,Emb \$200.00	fUnited, Emb \$200.00	
-1 st Line - Add'l Line Telephone Number Change	f <u>CenturyTel</u> \$200.00 \$200.00	fCentral,Emb \$200.00 \$200.00	fUnited, Emb \$200.00 \$200.00	
-1 st Line - Add'l Line Telephone Number Change -1 st Line	f <u>CenturyTel</u> \$200.00 \$200.00 \$38.13	fCentral,Emb \$200.00 \$200.00 \$42.06	fUnited, Emb \$200.00 \$200.00 \$31.25	
-1 st Line - Add'l Line Telephone Number Change -1 st Line - Add'l Line	f <u>CenturyTel</u> \$200.00 \$200.00 \$38.13	fCentral,Emb \$200.00 \$200.00 \$42.06	fUnited, Emb \$200.00 \$200.00 \$31.25	
-1 st Line - Add'l Line Telephone Number Change -1 st Line - Add'l Line Rewire	f <u>CenturyTel</u> \$200.00 \$200.00 \$38.13 \$21.38	fCentral,Emb \$200.00 \$200.00 \$42.06 \$42.06	fUnited, Emb \$200.00 \$200.00 \$31.25 \$31.25	
-1 st Line - Add'l Line Telephone Number Change -1 st Line - Add'l Line Rewire -1 st Line - Add'l Line	f <u>CenturyTel</u> \$200.00 \$200.00 \$38.13 \$21.38 \$62.50 \$40.00	fCentral,Emb \$200.00 \$200.00 \$42.06 \$42.06 \$47.44	fUnited, Emb \$200.00 \$200.00 \$31.25 \$31.25 \$31.25	
-1 st Line - Add'l Line Telephone Number Change -1 st Line - Add'l Line Rewire -1 st Line	f <u>CenturyTel</u> \$200.00 \$200.00 \$38.13 \$21.38 \$62.50 \$40.00	fCentral,Emb \$200.00 \$200.00 \$42.06 \$42.06 \$47.44	fUnited, Emb \$200.00 \$200.00 \$31.25 \$31.25 \$31.25	
-1 st Line - Add'l Line Telephone Number Change -1 st Line - Add'l Line Rewire - 1 st Line - Add'l Line Restore Service – Non-Paym	f <u>CenturyTel</u> \$200.00 \$200.00 \$38.13 \$21.38 \$62.50 \$40.00 ent	fCentral,Emb \$200.00 \$200.00 \$42.06 \$42.06 \$47.44 \$47.44	fUnited, Emb \$200.00 \$200.00 \$31.25 \$31.25 \$31.25 \$31.25 \$31.25	
-1 st Line - Add'l Line Telephone Number Change -1 st Line - Add'l Line Rewire -1 st Line - Add'l Line Restore Service – Non-Paym -1 st Line - Add'l Line	f <u>CenturyTel</u> \$200.00 \$200.00 \$38.13 \$21.38 \$62.50 \$40.00 ent \$62.50	fCentral,Emb \$200.00 \$200.00 \$42.06 \$42.06 \$42.06 \$47.44 \$47.44 \$47.44	fUnited, Emb \$200.00 \$200.00 \$31.25 \$31.25 \$31.25 \$31.25 \$31.25 \$31.25	
-1 st Line - Add'l Line Telephone Number Change -1 st Line - Add'l Line Rewire - 1 st Line - Add'l Line Restore Service – Non-Paym -1 st Line - Add'l Line Change of Service	f <u>CenturyTel</u> \$200.00 \$200.00 \$38.13 \$21.38 \$62.50 \$40.00 ent \$62.50 \$40.00	fCentral,Emb \$200.00 \$200.00 \$42.06 \$42.06 \$47.44 \$47.44 \$47.44 \$49.44 \$12.38	fUnited, Emb \$200.00 \$200.00 \$31.25 \$31.25 \$31.25 \$31.25 \$31.25 \$31.25 \$31.25 \$31.25 \$31.25 \$31.25 \$31.25	
-1 st Line - Add'l Line Telephone Number Change -1 st Line - Add'l Line Rewire -1 st Line - Add'l Line Restore Service – Non-Paym -1 st Line - Add'l Line	f <u>CenturyTel</u> \$200.00 \$200.00 \$38.13 \$21.38 \$62.50 \$40.00 ent \$62.50	fCentral,Emb \$200.00 \$200.00 \$42.06 \$42.06 \$42.06 \$47.44 \$47.44 \$47.44	fUnited, Emb \$200.00 \$200.00 \$31.25 \$31.25 \$31.25 \$31.25 \$31.25 \$31.25	

SECTION 4 – SERVICE CHARGES

4.2 Additional Service Connection Charges – All Areas

Disconnection Order Charge: When subscriber lines and trunks are disconnected the Company incurs costs which may include other carrier related charges.

Change of Features: Requests to add/change or delete features, including hunting will be charged on a per order basis.

	<u>Per Line or Trunk</u>	<u>Per Order</u>
Disconnection Order Charge	\$24.75 (I)	
Change of Feature Charge		\$24.00

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041

SECTION 5 – LOCAL SERVICES PRICE LIST

Specific service descriptions can be found in AT&T's, Frontier's, Bightspeed's and Windstream's local tariffs and/or service guides.

5.1 AT&T SERVICE AREA

5.1.1 Business Line Service

	Flat Rate ¹	Message Rate ²	
Rate			
Groups	MTM	MTM	
1-7 (T)	\$2391.25	\$2391.25	(I)

¹ Expanded Local Calling (ELC) charges are additional where applicable – see Section 5.1.3. Discounts of approximately 19%, 24% and 28% are available for 12, 24 and 36 month term commitments respectively.

² Message monthly call allowance is 100 calls. Usage Charge per call thereafter is \$0.08. Message Rate Service is grandfathered and not available to new customers. Available only to customers with existing service at same premises and under existing billing name.

5.1 AT&T SERVICE AREA, Continued

5.1.2 PBX Trunks

Rate Groups	Flat Rate <u>Monthly</u> 1	
1-7 (T)	\$3165.00	(I)

¹ Expanded Local Calling (ELC) charges are additional where applicable – see Section 5.1.3.

Issued: February 1, 2025

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective: March 1, 2025

5.1 AT&T SERVICE AREA, Continued

5.1.3 Mandatory Expanded Toll-Free Local Calling (ELC) is a two-way service that permits subscribers in one exchange to call customers in certain other exchanges without long distance charges. These rate additives are in addition to monthly line/trunk rates and optional extended area calling service where applicable.

Rate Groups	Fmr Rate Groups	Monthly Rate ¹
1 (T)	fRG 1-27, 46-49	\$0.00
2 (T)	f RG 34-35	\$1.93
3 (T)	f RG 31-33	\$3.88
4 (T)	fRG 42	\$5.63
5 (T)	fRG 29-30, 36-41, 44-45	\$8.75
6 (T)	fRG 28	\$14.38
7 (T)	fRG 43	\$30.00

¹ Flat-rated Business Lines are eligible for discounts of approximately 19%, 24% and 28% for 12, 24 and 36 month term commitments respectively.

5.1 AT&T SERVICE AREA, Continued

(D)

5.1 AT&T SERVICE AREA, Continued

(D)

(D)

Issued: September 30, 2019

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective: October 1, 2019

5.1 AT&T SERVICE AREA, Continued

(D)

(D)

Issued: September 30, 2019

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041

(D)

SECTION 5 - LOCAL SERVICES PRICE LIST, Continued

5.1 AT&T SERVICE AREA, Continued

5.1.4

(D)

5.1 AT&T SERVICE AREA, Continued

(D)

(D)

(D)

(D)

SECTION 5 - LOCAL SERVICES PRICE LIST, Continued

5.1 AT&T SERVICE AREA, Continued

Issued: September 30, 2019

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective: October 1, 2019

5.1 AT&T SERVICE AREA, Continued

5.1.5 AT&T SERVICE AREA, Continued

(D)

(D)

5.1 AT&T SERVICE AREA, Continued

5.1.6 Extended Metro Service (EMS) – Two–Way Optional Service that enlarges a customer's calling scope. Allows customers to make and receive calls from customers in specified exchanges. Available only in designated exchanges

FR w/ or w/o Hunting

Rate Group	Monthly ¹
1	\$2687.50 (I)

¹Prevailing Service Charge rate will apply

5.1 AT&T SERVICE AREA, Continued

5.1.7 Direct Inward Dialing (DID)¹

	Flat Rate Monthly	NRC
DID Station Numbers:	<u>_</u>	
First 100 DID Numbers	\$4037.00 (I)	\$148.35
Addl 100 DID Numbers	\$403.00 (I)	
First 10 DID Numbers	\$660.00 (I)	\$108.75
Addl 10 DID Numbers	\$438.00 (I)	\$4.40
Each additional DID Number	\$184.00 (I)	
² DID Trunk Termination:	\$740.00 (I)	
(D)	(D)	(D)
(D)	(D)	(D)
(D)	(D)	(D)

¹ Rate is in addition to monthly line/trunk rates

5.1 AT&T SERVICE AREA, Continued

5.1.8 Optional Calling Features

5.1.6 Optional Caring Features	
	<u>Monthly</u>
Call Waiting	\$27.83
Call Forwarding Variable – Standard	\$27.83
Select/ Preferred Call Forwarding	\$5.75
Ultra Call Forward	\$3.00
Speed Calling 8	\$16.90
Speed Calling 30	\$8.75
Three-Way Calling, Per Use	\$3.00
Three-Way Calling, Subscription	\$26.44
Priority Call	\$5.10
Call Forwarding Busy	\$12.52
Call Forwarding No Answer	\$12.52
Call Forwarding Busy/No Answer	\$16.70
Call Forwarding Remote Access	\$3.00
Call Forwarding Simultaneous Path	\$2.65
Auto Redial, Per Use	\$3.00
Auto Redial, Subscription	\$6.00
Call Return, Per Use	\$3.00
Call Return, Subscription	\$23.66
Select Call Block	\$5.50
Hot Line	\$518.00 (I)
Warm Line	\$518.00 (I)
Call Intercept/Privacy Manager	\$55.66
Call Trace Per Activation	\$10.00
Last Number/Saved Number Redial	\$3.00
Trunk Make Busy	\$565.00 (I)

5.1 AT&T SERVICE AREA, Continued

5.1.8 Optional Calling Features, Continued	
	Monthly
Personalized Ring – 1 Add'l Number	\$6.50
Personalized Ring – 2 Add'l Numbers – 1 st Number	\$6.50
Personalized Ring – 2 Add'l Numbers – 2^{nd} Number	\$5.00
Anonymous Call Rejection	\$27.83
Caller ID – Calling Number	\$30.43
Caller ID – Calling Name Delivery	\$30.43
Caller ID Name & Number (Credit included with CID Name)	\$55.86
Call Waiting ID	\$5.40
Call Waiting ID Options	\$6.00
Remote Call Forwarding – Flat Rate – Per Path	\$90.08
Remote Call Forwarding – Measured Rate – Per Path	\$76.08
Touch-Tone – Line or Key	\$1.30
Touch-Tone – PBX Trunk	\$1.95
Hunting – Circular	\$97.00 (I)
5.1.9 Directory Listings	
Additional Listing	\$7.00
Non-Listed Service	\$4.50
Non-Published Service	\$6.50

Issued: February 7, 2024

5.2 FRONTIER SERVICE AREA

5.2.1 Business Line Service

A. former GTE

Business Flat Rate Service with ELC ¹	МТМ	12M	24M	36M
Rate Groups 1-6, 13-14, 18, 21, 36-37	\$72.50	\$58.73	\$55.10	\$52.20
Rate Groups 7,15,19, 38	\$72.50	\$58.73	\$55.10	\$52.20
Rate Groups 8,16, 20, 22	\$86.24	\$69.85	\$65.54	\$62.09
Rate Groups 9,17,23, 27, 31, 33	\$81.25	\$65.81	\$61.75	\$58.50
Rate Groups 10, 28	\$83.13	\$67.33	\$63.18	\$59.85
Rate Group 11	\$75.98	\$61.54	\$57.74	\$54.70
Rate Group 12	\$85.00	\$68.85	\$64.60	\$61.20
Rate Group 24	\$77.61	\$62.87	\$58.99	\$55.88
Rate Group 25	\$78.46	\$63.55	\$59.63	\$56.49
Rate Groups 26	\$80.18	\$64.94	\$60.93	\$57.73
Rate Groups 29	\$76.10	\$61.64	\$57.84	\$54.79
Rate Groups 30	\$76.78	\$62.19	\$58.35	\$55.28
Rate Groups 32	\$79.68	\$64.54	\$60.55	\$57.37
Rate Groups 34	\$81.25	\$65.81	\$61.75	\$58.50
Rate Groups 35	\$91.19	\$73.86	\$69.30	\$65.66

(I)

(I)

5.2 FRONTIER SERVICE AREA, Continued

- 5.2.1 Business Line Service, Continued
 - A. former GTE, Continued

\$101.38 \$104.55	
\$112.15	
\$112.15	
\$118.20	
\$114.19	(I)
\$118.38	
\$114.19	
\$135.00	
\$118.38	, İ
\$141.25	
\$127.13	
\$118.38	
\$141.25	Ì
\$127.13	
\$141.25	 (I)
\$155.81	(I)
\$164.19	
\$155.81	
\$138.13	
\$164.19	
\$172.94	
\$141.60	
\$164.19	
\$172.94	
\$144.09	(I)
	\$112.15 \$114.37 \$118.20 \$114.19 \$118.38 \$114.19 \$135.00 \$118.38 \$141.25 \$127.13 \$141.25 \$127.294

 2 EMS – Expanded Local Califf ²EMS – Expanded Metro Service

³PCP- Premium Calling Plan

⁴PCPP- Premium Calling Plan Plus

⁵ DFW- Dallas Fort Worth Calling Plan

Issued: September 1, 2024

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective: October 1, 2024

5.2 FRONTIER SERVICE AREA, Continued

5.2.1 Business Line Service, Continued

A. former GTE, Continued

Business Flat Rate Service with DFW ⁵ Calling Plan	MTM	
Rate Group 3	\$147.50	(1)
Rate Group 4	\$147.50	
Rate Group 5	\$147.50	
Rate Group 11	\$150.98	
Rate Group 16	\$161.24	
Rate Group 20	\$161.24	
Rate Group 22	\$161.24	
Rate Group 23	\$156.25	
Rate Group 25	\$153.46	(1)
Business Flat Rate Service with DFW ⁵ Calling Plan		
with Premium Plus Plan ⁴ 2-Way		
Rate Group 4	\$175.63	(I) (I)
Rate Group 25	\$181.59	(1)

¹ELC- Expanded Local Calling
 ²EMS – Expanded Metro Service
 ³PCP- Premium Calling Plan
 ⁴PCPP- Premium Calling Plan Plus
 ⁵DFW- Dallas Fort Worth Calling Plan

5.2 **FRONTIER SERVICE AREA**, Continued

5.2.1 Business Line Service, Continued

B. former Contel

Business Flat Rate Service	w/ELC ¹ MTM	12Months	24 Months	36 Months	
Rate Group 1	\$67.50	\$54.68	\$51.30	\$48.60	(I)
Rate Group 2	\$67.50	\$54.68	\$51.30	\$48.60	
Rate Group 3	\$67.50	\$54.68	\$51.30	\$48.60	
Rate Group 4	\$76.25	\$61.76	\$57.95	\$54.90	
Rate Group 5	\$78.13	\$63.28	\$59.38	\$56.25	
Rate Group 6	\$70.10	\$56.78	\$53.28	\$50.47	
Rate Group 7	\$75.18	\$60.89	\$57.13	\$54.13	
Rate Group 8	\$75.43	\$61.09	\$57.32	\$54.31	
Rate Group 9	\$76.25	\$61.76	\$57.95	\$54.90	
Rate Group 10	\$72.48	\$58.70	\$55.08	\$52.18	(I)
Business Flat Rate Service	with ELC ¹ and Optic	onal EMS ²	MTM		
Rate Group 1			\$133.81		(I)
Rate Group 2			\$133.81		
Rate Group 4			\$142.56		
Rate Group 7			\$141.49		(I)
Business Flat Rate Service	with ELC ¹ and Opti-	onal PCP ³ 1-Way	MTM		(I)
Rate Group 1	-		\$109.19		(1)
Rate Group 2			\$109.19		
Rate Group 4			\$122.13		
Rate Group 6			\$115.98		(I)
Rate Group 9			\$117.94		(1)
Business Flat Rate Service	with ELC ¹ and Opti-	onal PCP Plus ⁴ 2-V	Way <u>MTM</u>		(I)
Rate Group 1	<u>.</u>		\$150.81		(I) (I)
Rate Group 2			\$150.81		(1)
Business Flat Rate Service	with ELC ¹ /DFW ⁵ Ca	alling Plan	MTM		
Rate Group 1			\$142.50		(I)
Rate Group 2			\$142.50		Í
Rate Group 4			\$151.25		i
Rate Group 7			\$150.18		i
Rate Group 9			\$151.25		(I)
¹ ELC- Expanded Local Call: ² EMS – Expanded Metro Se ³ PCP- Premium Calling Plat ⁴ PCPP- Premium Calling Pl ⁵ DFW- Dallas Fort Worth C	rvice n an Plus				

5.2 FRONTIER SERVICE AREA, Continued

5.2.1 Business Line Service, Continued

B. former Contel, Continued

Business Flat Rate Service with ELC¹ and DFW⁵ Calling Plan and Optional EMS²

	MTM	
Rate Group 1	\$152.56	(I)
Rate Group 2	\$152.56	
Rate Group 4	\$161.31	
Rate Group 7	\$160.24	(I)

¹ELC- Expanded Local Calling
 ²EMS – Expanded Metro Service
 ³PCP- Premium Calling Plan
 ⁴PCPP- Premium Calling Plan Plus
 ⁵ DFW- Dallas Fort Worth Calling Plan

Issued: October 23, 2022

Effective: November 23, 2022

5.2 FRONTIER SERVICE AREA, Continued

5.2.2 PBX Trunks

5.2.2 former GTE

PBX 2-Way Trunk Flat Rate Service with ELC¹

Way Trunk Flat Rate Service with ELC ¹	Automatic	Manual	
Rate Group 1	\$131.38	\$53.75	(I) Auto.
Rate Group 2	\$131.38	\$53.75	
Rate Group 3	\$131.38	\$53.75	Í
Rate Group 4	\$131.38	\$53.75	
Rate Group 5	\$140.13	\$53.75	Í
Rate Group 6	\$140.13	\$53.75	Í
Rate Group 7	\$140.13	\$60.00	Í
Rate Group 8	\$140.13	\$67.49	
Rate Group 9	\$140.13	\$62.50	
Rate Group 10	\$142.00	\$64.38	
Rate Group 11	\$134.85	\$57.23	
Rate Group 12	\$143.88	\$66.25	
Rate Group 13	\$140.13	\$53.75	
Rate Group 14	\$140.13	\$53.75	
Rate Group 15	\$140.13	\$60.00	
Rate Group 16	\$140.13	\$67.49	
Rate Group 17	\$140.13	\$62.50	
Rate Group 18	\$140.13	\$53.75	
Rate Group 19	\$140.13	\$60.00	
Rate Group 20	\$140.13	\$67.49	
Rate Group 21	\$140.13	\$53.75	
Rate Group 22	\$140.13	\$67.49	
Rate Group 23	\$148.88	\$62.50	
Rate Group 24	\$145.24	\$58.86	
Rate Group 25	\$146.09	\$59.71	
Rate Group 26	\$147.80	\$61.43	
Rate Group 27	\$148.88	\$62.50	
Rate Group 28	\$150.75	\$64.38	
Rate Group 29	\$143.73	\$57.35	
Rate Group 30	\$144.40	\$58.03	
Rate Group 31	\$148.88	\$62.50	
Rate Group 32	\$147.30	\$60.93	
Rate Group 33	\$148.88	\$62.50	
Rate Group 34	\$148.88	\$68.75	
Rate Group 35	\$145.08	\$72.44	
Rate Group 36	\$140.13	\$53.75	
Rate Group 37	\$140.13	\$53.75	
Rate Group 38	\$140.13	\$60.00	(I) Auto.

¹ELC- Expanded Local Calling

5.2 **FRONTIER SERVICE AREA**, Continued

5.2.2 PBX Trunks, Continued

A. former GTE, Continued

PBX 2-Way Trunk Flat Rate Service with Optional EMS ²	Automatic	Manual
Rate Group 5	\$175.44	\$122.13
Rate Group 15	\$175.44	\$122.13
Rate Group 16	\$175.44	\$122.13
Rate Group 20	\$175.44	\$122.13
Rate Group 22	\$175.44	\$122.13
Rate Group 23	\$184.19	\$130.88
Rate Group 31	\$184.19	\$130.88
PBX 2- Way Business Flat Rate Service with Premium Calling		
Plan ³ 1-Way	MTM	
Rate Group 1	\$199.50	(I)
(Rate Group 2	\$206.31	
Rate Group 3	\$199.50	
Rate Group 5	\$202.63	i
Rate Group 6	\$215.06	· · · · ·
Rate Group 7	\$202.63	
Rate Group 9	\$215.06	
Rate Group 13	\$215.06	
Rate Group 15	\$202.63	
Rate Group 17	\$215.06	
Rate Group 19	\$202.63	(I)
PBX 2- Way Trunk Flat Rate Service with Premium Calling Plus Plan ⁴ 2- Way	MTM	
Rate Group 1	\$267.56	(I)
Rate Group 2	\$281.19	(1)
Rate Group 3	\$267.56	
Rate Group 4	\$197.00	
Rate Group 6	\$289.94	
Rate Group 9	\$289.94	
Rate Group 11	\$200.48	
Rate Group 13	\$289.94	
Rate Group 17	\$289.94	
Rate Group 25	\$211.71	(I)
¹ ELC- Expanded Local Calling		

¹ELC- Expanded Local Calling
 ²EMS – Expanded Metro Service
 ³PCP- Premium Calling Plan
 ⁴PCPP- Premium Calling Plan Plus
 ⁵ DFW- Dallas Fort Worth Calling Plan

5.2 **FRONTIER SERVICE AREA**, Continued

- 5.2.2 PBX Trunks, Continued
- A. former GTE, Continued

PBX 2-Way Flat Rate Trunk with DFW ⁵ Calling Plan	MTM		(T)
Rate Group 3	\$206.38		(I)
Rate Group 4	\$206.38		
Rate Group 5	\$215.13		İ
Rate Group 11	\$209.85		
Rate Group 16	\$215.13		
Rate Group 20	\$215.13		
Rate Group 22	\$215.13		
Rate Group 23	\$223.88		
Rate Group 25	\$221.09		(I)
PBX 2-Way Flat Rate Trunk with DFW ⁵ Calling Plan and			(T)
2-Way Premium Plus Plan ⁴ Calling Plan			(T)
Rate Group 4	\$234.50		(I)
Rate Group 25	\$249.21		(I)
PBX Flat Rate DID Trunk and Port	MTM		(N)
Rate Group 8	\$165.13		Í
Rate Group 16	\$165.13		
Rate Group 20	\$165.13		
Rate Group 22	\$165.13		
Rate Group 35	\$170.08		
PBX Flat Rate DID Trunk and Port w/Optional EMS ²		MTM	
Rate Group 5		\$175.44	
Rate Group 15		\$175.44	
Rate Group 16		\$175.44	
Rate Group 20		\$175.44	
Rate Group 22		\$175.44	
Rate Group 23		\$184.19	
Rate Group 31		\$184.19	
PBX DID Combo. Trunk w/FR DWF ⁵ Calling Plan	MTM		
Rate Group 16	\$240.13		
Rate Group 20	\$240.13		
Rate Group 22	\$240.13		(N)
 ¹ELC- Expanded Local Calling ²EMS – Expanded Metro Service ³PCP- Premium Calling Plan ⁴PCPP- Premium Calling Plan Plus ⁵ DFW- Dallas Fort Worth Calling Plan 			

Issued: March 15, 2025

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041

5.2 **FRONTIER SERVICE AREA**, Continued

5.2.2 PBX Trunks, Continued

B. former Contel	
Business PBX 2-Way Trunk Flat Rate Service w/ELC ¹ MTM	æ
Rate Group 1 \$131.38	(I)
Rate Group 2 \$131.38	
Rate Group 3 N/A	
Rate Group 4 \$140.13	
Rate Group 5 \$142.00	
Rate Group 6 \$133.98	1
Rate Group 7 \$139.05	
Rate Group 8 \$139.30	
Rate Group 9 \$140.13	
Rate Group 8 \$136.35	(I)
Business PBX 2-Way Trunk Flat Rate Service with ELC and Optional EMS	
MTM	
Rate Group 1 \$197.69	(I)
Rate Group 2 \$197.69	
Rate Group 4 \$206.44	i
Rate Group 7 \$205.36	(İ)
Business PBX 2-Way Trunk Flat Rate Service with ELC and Optional PCP ³ 1-Way	
<u>MTM</u>	(T)
Rate Group 1 \$199.50	(I)
Rate Group 2 \$199.50	
Rate Group 4 \$215.06	
Rate Group 6 \$208.91	
Rate Group 9 \$215.06	(I)
Business PBX 2-Way Trunk Flat Rate Service with ELC and Optional PCPP ⁴ 2-Way	
MTM	
Rate Group 1 \$267.56	(I)
Rate Group 2 \$207.50 \$267.56	(I)
Kate Group 2 \$207.50	(1)
Business PBX Combined Trunk Flat Rate Service with ELC and DFW ⁵ Calling Plan	
MTM	(I)
Rate Group 1 \$206.38	
Rate Group 2 \$206.38	
Rate Group 4 \$215.13	i
Rate Group 7 \$214.05	(I)
Rate Group 9 \$215.13	(1)
¹ ELC- Expanded Local Calling	
² EMS – Expanded Metro Service	

²EMS – Expanded Local Calling
²EMS – Expanded Metro Service
³PCP- Premium Calling Plan
⁴PCPP- Premium Calling Plan Plus
⁵DFW- Dallas Fort Worth Calling Plan

Issued: March 15, 2025

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041

5.2 FRONTIER SERVICE AREA, Continued

5.2.2 PBX Trunks, Continued

B. former Contel, Continued

PBX Combination Trunk Flat Rate Service with ELC ¹ and DI	FW^4 Calling Plan and EMS ²	(T)
	MTM	
Rate Group 1	\$235.19	(I)
Rate Group 2	\$235.19	Í
Rate Group 4	\$243.94	
Rate Group 7	\$242.86	(I)
PBX Flat Rate DID Trunk and Port	MTM	
Rate Group 1	\$150.75	(N)
Rate Group 2	\$150.75	
Rate Group 2 Rate Group 4	\$159.50	
Rate Group 5	\$161.38	
Rate Group 6	\$153.35	
Rate Group 7	\$158.43	
Rate Group 8	\$158.68	
Rate Group 9	\$159.50	
Rate Group 10	\$155.73	
		Ì
PBX Flat Rate DID Trunk and Port w/Optional EMS ²		
Rate Group 1	\$217.06	
Rate Group 2	\$217.06	
Rate Group 4	\$225.81	
Rate Group 7	\$224.74	
PBX Flat Rate DID 2-Way Trunk w/Optional 1-Way EACS ³		
Rate Group 1	\$218.88	i
Rate Group 2	\$218.88	i
Rate Group 4	\$234.44	Í
Rate Group 5	\$228.29	Í
Rate Group 6	\$234.44	
DRV Elet Data DID 2 Way Trunk w/Ontional 2 Way EACC ³		
PBX Flat Rate DID 2-Way Trunk w/Optional 2-Way EACS ³ Rate Group 1	\$286.94	
Rate Group 2	\$286.94 \$286.94	(N)
Kate Group 2	φ200.94	(1)

¹ELC- Expanded Local Calling
 ²EMS – Expanded Metro Service
 ³EACS- Extended Area Calling Service
 ⁴ DFW- Dallas Fort Worth Calling Plan

Issued: March 15, 2025

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041

FRONTIER SERVICE AREA, Continued

5.2

SECTION 5 - LOCAL SERVICES PRICE LIST, Continued

5.2.2 PBX Trunks, Continued			(N)
C. former Contel, Continued			
PBX Flat Rate DID Trunk and Port w/Optic Rate Group 1 Rate Group 2 Rate Group 4 Rate Group 7 Rate Group 9	onal DFW ² Calling	MTM \$225.75 \$225.75 \$234.50 \$233.43 \$234.50	
PBX Flat Rate DID Trunk and Port w/Opt. Rate Group 1 Rate Group 2 Rate Group 4	DFW ² Calling & EM	<u>IS³</u> MTM \$254.56 \$263.31 \$262.24	 (N)
5.2.3 Direct Inward Dialing (DID)			(M)
	Former GTE	Former Contel	ļ
DID Station Numbers: 100 Numbers or Less	Flat Rate <u>Monthly</u>	Flat Rate <u>Monthly</u>	
First 100 DID Numbers Add 100 DID Numbers	\$105.00 \$15.00	\$105.00 15.00	
First 10 DID Numbers Add' 10 DID Numbers	10.50 1.50	10.50 1.50	
DID Trunk Termination ¹ : Trunk Port	\$23.60	\$19.38 (I)	(M)
¹ Rate is in addition to monthly line/trunk rates ² DFW- Dallas Fort Worth Calling Plan			(N)
³ EMS – Expanded Metro Service			(N)

Issued: March 15, 2025

5.2 FRONTIER SERVICE AREA, Continued

5.2.4 Optional Calling Features

A. Former GTE

	Monthly	
Anonymous Call Rejection	\$6.50	
Call Forwarding-Basic	\$11.25	
Call Forwarding Multipath	\$4.75	
Call Forwarding Don't Answer-Fixed	\$8.00	
Call Forwarding Busy /No Answer	\$8.75	
Call Forwarding Busy Line-Fixed	\$8.00	
Call Forwarding Busy/No Answer-Fixed	\$8.75	
Call Forwarding - No Answer Ring Control	\$1.00	
Select/Preferred Call Forward	\$6.00	
Special Call Waiting	\$3.00	
Caller ID – Basic (Name and Number)	\$31.85	
Caller ID -With ACB	\$31.85	
Caller ID-Number Only	\$25.00	(N)
Distinctive Ring	\$11.50	~ /
Call Waiting/Cancel Call Waiting	\$27.00	
Call Waiting ID	\$12.00	(N)

PER USE FEATURES

Call Return	\$2.50	(M)
Repeat Dialing	\$2.50	
Three -Way calling	\$2.50	(M)
Call Trace	\$10.00	(111)

Issued: April 23, 2025

Monthly

SECTION 5 - LOCAL SERVICES PRICE LIST, Continued

5.2 FRONTIER SERVICE AREA, Continued

5.2.4 Optional Calling Features

A. Former GTE, Continued

	<u></u>
Message Waiting Indicator	\$0.50
Speed Calling 30-Code	\$6.00
Speed Calling 8-Code	\$5.00
Three-Way Calling	\$10.99
Unlimited Call Return	\$6.25
Unlimited Repeat Dialing	\$5.00
Enhanced Call Forwarding - Existing Number	\$10.00
Enhanced Call Forwarding- Personal Number	\$27.50
Enhanced Call Forwarding with Call Manager-	
Existing Number	\$12.35
Enhanced Call Forwarding with Call Manager-	
Personal Number	\$29.25
Touchtone Service	\$2.00
Last Number Redial	\$3.15
Custom Number Service	\$3.50
Toll Restriction 1+, 0+, 0-, 011	\$1.50
Block Collect/3rd # Calls	\$2.50
Block Collect Calls	\$2.50
Block 3rd # Calls	\$2.50
Selective Call Screening 3#, Collect, C.C.	
Outgoing Calls	\$3.00
Rotary Service-Per line in Hunt	\$3.00
Remote Call Forwarding – Per Path	\$55.00

Directory Listings

Additional Listing Non-Listed Service	\$35.00 (I) \$7.50
Non-Published Service	\$8.00
Foreign Listing	\$12.50

Issued: March 15, 2025

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041

5.2 **FRONTIER SERVICE AREA**, Continued

5.2.3 Optional Calling Features

A. Former Contel

	Monthly
Anonymous Call Rejection ACB	\$6.50
Call Forwarding-Basic	\$11.25
Call Forwarding Multipath	\$4.50
Call Forwarding Busy/No Answer	\$8.75
Call Forwarding Busy	\$8.00
Call Forwarding No Answer	\$8.00
Call Forwarding - No Answer Ring Control	\$1.00
Select Preferred Call Forward	\$6.00
Call Waiting	\$27.00
Call Waiting-Cancel Call Waiting	\$27.00
Caller ID – Number Only	\$25.15
Caller ID - Deluxe (Name and Number)	\$31.85
Caller ID – With ACB	\$31.85
Distinctive Ring	\$11.50
Remote Call Forwarding – Per Path	\$55.00
Speed 8-Code	\$5.00
Speed Calling 30-Code	\$6.00
Three-Way Calling	\$10.99
Unlimited Call Return	\$6.25
Unlimited Repeat Dialing	\$5.00
Cancel Call Waiting	\$12.00 (N)
PER USE FEATURES	
Call Return	\$2.50
Repeat Dialing	\$2.50
Three -Way calling	\$2.50
Call Trace	\$10.00

Monthly

SECTION 5 - LOCAL SERVICES PRICE LIST, Continued

5.2 **FRONTIER SERVICE AREA**, Continued

5.2.4 Optional Calling Features

A. Former Contel, Continued

Enhanced Call Forwarding – Personal Number	\$27.50
Enhanced Call Forwarding with Call Manager	
– Personal Number	\$29.25
Custom Number Service	\$3.50
Toll Restriction 1+, 0+, 0-, 011	\$1.50
Block Collect/3 rd # Calls	\$2.50
Block Collect Calls	\$2.50
Block 3 rd # Calls	\$2.50
Selective Screening 3 rd #, Collect,	
Calling Card Outgoing Calls	\$12.50
Rotary Service - Per line in Hunt	\$3.00
Enhanced Call Transfer	\$19.00
Last Number Redial	\$3.15
Message Waiting Indicator	\$0.50
Special Call Waiting	\$3.00

5.2.5 Directory Listings

Additional Listing	\$35.00 (I)
Non-Listed Service	\$7.50
Non-Published Service	\$8.00
Foreign Listing	\$12.50

5.2 **FRONTIER SERVICE AREA**, Continued

A. former Contel

5.2.6 Mandatory Expanded Toll-Free Local Calling (ELC) is a two-way service that permits subscribers in one exchange to call customers in certain other exchanges without long distance charges. These rate additives are in addition to monthly line/trunk rates and extended local calling (ELC)¹ service where applicable.

			PCP ³		PCPP ⁴		DFW ⁵ /PCP	
Rate Groups	ELC ¹ For FR or PBX	EMS ² Rates	For FR	For FR PBX Trunks	For FR	For FR PBX Trunks	For FR Lines or PBX Trunks	For FR Lines or PBX Trunks and combined with EMS or PCPP
1	\$0.00	\$66.31(I)	\$41.69 (I)	\$68.13 (I)	\$78.65 (I)	\$136.19 (I)	\$75.00 (I)	\$103.81 (I)
2	\$0.00	\$66.31(I)	\$41.69 (I)	\$68.13 (I)	\$78.65 (I)	\$136.19 (I)	\$75.00 (I)	\$103.81 (I)
3	\$0.00	N/A	N/A	N/A	N/A	N/A	N/A	N/A
4	\$8.75 (I)	\$66.31(I)	\$45.88 (I)	\$74.94 (I)	N/A	N/A	\$75.00 (I)	\$103.81 (I)
5	\$10.63 (I)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
6	\$2.60 (I)	N/A	\$45.88 (I)	\$74.94 (I)	N/A	N/A	N/A	N/A
7	\$7.68 (I)	\$66.31(I)	N/A	N/A	N/A	N/A	\$75.00 (I)	\$103.81 (I)
8	\$7.93 (I)	N/A	N/A	N/A	N/A	N/A	N/A	N/A
9	\$8.75 (I)	N/A	\$41.69 (I)	\$74.94 (I)	N/A	N/A	\$75.00 (I)	N/A
10	\$4.98 (I)	N/A	N/A	N/A	N/A	N/A	N/A	N/A

Monthly Rates

¹ Expanded Local Calling (ELC) Flat-rated Business Lines are eligible for discounts of approximately 12%, 17% and 21% for 12, 24 and 36 month term commitments respectively.

²EMS – Expanded Metro Service

³PCP- Premium Calling Plan

⁴PCP- Premium Calling Plan Plus

⁵ DFW- Dallas Fort Worth Calling Plan

Issued: October 23, 2022

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective: November 23, 2022

5.2 FRONTIER SERVICE AREA, Continued

- A. former GTE
- 5.2.6 Mandatory Expanded Toll-Free Local Calling (ELC) is a two-way service that permits subscribers in one exchange to call customers in certain other exchanges without long distance charges. These rate additives are in addition to monthly flat rate line/trunk rates and extended Local Calling (ELC)¹

	PCP ³ Rates		PCPP ⁴ Rates		DFW ⁵ /PCP Rates		
						For FR Lines or PBX	For FR Lines or PBX Trunks when combined
	ELC ¹ for	For FR	For PBX	For FR	For PBX	Trunks	w/EMS or
Rate Groups	FR or PBX	Lines	Trunks	Lines	trunks		PCPP
1	\$0.00	\$41.69 (I)	\$68.13 (I)	\$83.31 (I)	\$136.19 (I)	N/A	N/A
2	\$0.00	\$45.88 (I)	\$74.94 (I)	\$91.69 (I)	\$149.81 (I)	N/A	N/A
3	\$0.00	\$41.69 (I)	\$68.13 (I)	\$83.31 (I)	\$136.19 (I)	\$75.00 (I)	N/A
4	\$0.00	N/A	N/A	\$65.63 (I)	\$65.63 (I)	\$75.00 (I)	103.13 (I)
5	\$0.00	\$62.50 (I)	\$62.50 (I)	N/A	N/A	\$75.00 (I)	N/A
6	\$0.00	\$45.88 (I)	\$74.94 (I)	\$91.69 (I)	\$149.81 (I)	N/A	N/A
7	\$0.00	\$62.50 (I)	\$62.50 (I)	N/A	N/A	N/A	N/A
8	\$0.00	N/A	N/A	N/A	N/A	N/A	N/A
9	\$8.75 (I)	\$45.88 (I)	\$74.94 (I)	\$91.69 (I)	\$149.81. (I)	N/A	N/A
10, 28	\$10.63 (I)	N/A	N/A	N/A	N/A	N/A	N/A
11	\$3.48 (I)	N/A	N/A	\$65.63 (I)	\$65.63 (I)	\$75.00 (I)	N/A
12	\$12.50 (I)	N/A	N/A	N/A	N/A	N/A	N/A
13	\$0.00	\$45.88 (I)	\$74.94 (I)	\$91.69 (I)	\$149.81 (I)	N/A	N/A
14, 18, 21, 36-37	\$0.00	N/A	N/A	N/A	N/A	N/A	N/A
15	\$0.00	\$62.50 (I)	\$62.50 (I)	N/A	N/A	N/A	N/A
16, 20, 22	\$0.00	N/A	N/A	N/A	N/A	\$75.00 (I)	N/A
17	\$8.75 (I)	\$45.88 (I)	\$74.94 (I)	\$91.69 (I)	\$149.81 (I)	N/A	N/A
19	\$0.00	\$62.50 (I)	\$62.50 (I)	N/A	N/A	N/A	N/A
23	\$8.75 (I)	N/A	N/A	N/A	N/A	\$75.00 (I)	N/A
24	\$5.11 (I)	N/A	N/A	N/A	N/A	N/A	N/A
25	\$5.96 (I)	N/A	N/A	\$65.63 (I)	\$65.63 (I)	\$75.00 (I)	\$103.13 (I)
26	\$7.68 (I)	N/A	N/A	N/A	N/A	N/A	N/A
27, 31, 33	\$8.75(I)	N/A	N/A	N/A	N/A	N/A	N/A
29	\$3.60 (I)	N/A	N/A	N/A	N/A	N/A	N/A
30	\$4.28 (I)	N/A	N/A	N/A	N/A	N/A	N/A
32	\$7.18 (I)	N/A	N/A	N/A	N/A	N/A	N/A
34	\$8.75 (I)	N/A	N/A	N/A	N/A	N/A	N/A
35	\$4.95 (I)	N/A	N/A	N/A	N/A	N/A	N/A
38	\$0.00	N/A	N/A	N/A	N/A	N/A	N/A

¹ Expanded Local Calling (ELC) Flat-rated Business Lines are eligible for discounts of approximately 19% (I), 23% (I) and 28% (I) for 12, 24 and 36 month term commitments respectively. (T)

³PCP- Premium Calling Plan; ⁴PCP- Premium Calling Plan Plus; ⁵DFW- Dallas Fort Worth Calling Plan

Issued: October 23, 2022

Effective: November 23, 2022

5.3 BRIGHTSPEED SERVICE AREA (FORMER CENTURYTEL)

- 5.3.1 Business Line Service
- A. Brightspeed of Northern Texas former CenturyTel of Lake Dallas, Inc.

Business Line Service	Monthly Rate	
1-Pty Exchange Access Line	\$42.50	(I)
1-Pty Key Line	\$42.50	
PBX Trunk	\$42.50	(I)

B. Brightspeed of Southern Texas former CenturyTel of San Marcos Inc.

Business Line Service	Monthly Rate	
1-Pty Exchange Access Line	\$42.50	(1)
1-Pty Key Line/Hunting	\$42.50	L I I I I I I I I I I I I I I I I I I I
PBX Trunk	\$45.00	(1)

Brightspeed of Coastal Texas f CenturyTel of Port Aransas, Inc.		
Business Line Service Within Base Rate Area	Monthly Rate	
1-Pty Exchange Access Line	\$42.50	(I)
1-Pty Key Line	\$42.50	
1-Pty Key Line/Hunting	\$42.50	
PBX Trunk	\$43.75	(I)

C. Rate Group 4 – Brightspeed of Louisiana fCenturyTel of Louisiana, LLC. (serving Vivian, TX)

Business Line Service Within Base Rate Area	Monthly Rate	l
1-Pty Exchange Access Line	\$73.75	l
1-Pty Key Line	\$73.75	l
PBX Trunk	\$81.25	l

5.3.2 Local Calling Plans

A. f Brightspeed of Northern Texas former CenturyTel of Lake Dallas

Optional Extended Calling Service (Flat Rate w/Measured Rate		
Optional Calling Plan)Two-Way	Monthly Rate	
Business, per access line	\$132.94	(I)
Key Telephone System, per access line	\$146.50	
PBX/PABX Trunk Access	\$184.38	(I)

The Two-Way Flat Rate Extended Calling Service includes calls originating and terminating from the exchanges listed: All Zones of the Dallas Metropolitan exchange of Southwestern Bell Telephone Company and the Aubrey and Frisco exchanges of Southwestern Bell Telephone Company. The General Telephone Company of the Southwest exchanges of Carrollton, Garland, Irving, Lewisville, DFW Airport, Plano, Rowlett, Wylie, Denton, and Bartonville.

Issued: May 23, 2025

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective: June 23, 2025

5.3 BRIGHTSPEED SERVICE AREA (FORMER CENTURYTEL), Continued

5.3.2 Local Calling Plans, Continued

A. Brightspeed of Northern Texas former CenturyTel of Lake Dallas, Continued

One – Way Usage Sensitive Calling Option			Additional
(Flat Rate w/Measured Rate Optional Calling	Block of	Monthly	Minute
Plan)	Time	Rate	Rate
Option A	3 Hours	\$62.75 (I)	\$0.1000
Option B	5 Hours	\$72.50 (I)	\$0.0875
Option C	7 Hours	\$79.25 (I)	\$0.0750

The Two-Way Flat Rate Extended Calling Service includes calls originating and terminating from the exchanges listed: All Zones of the Dallas Metropolitan exchange of Southwestern Bell Telephone Company and the Aubrey and Frisco exchanges of Southwestern Bell Telephone Company. The General Telephone Company of the Southwest exchanges of Carrollton, Garland, Irving, Lewisville, DFW Airport, Plano, Rowlett, Wylie, Denton, and Bartonville.

The block of time rate and the additional minute rate applies during all times of day and all fractional minutes will be rounded up. Additional minute rates apply for each additional minute or any fraction thereof that the connection continues beyond the block of time calling allowances.

B. Brightspeed of Southern Texas former CenturyTel of San Marcos, Inc.

	Monthly
Expanded Local Calling Service (ELCS)	Rate
The following exchanges are within the San	
Marcos ELCS calling scope	
Kyle, Texas	
Fentress, Texas	
Lockhart, Texas	
Lytton Springs, Texas	
Dale, Texas	\$0.00

ELCS is a non-optional service subject to the rate specified above. This monthly rate additive is assessed on a per access line basis to all customers in the San Marcos Exchange.

5.3 BRIGHTSPEED OF TEXAS fCENTRAL TEL, TEXAS, EMBARQ (T), continued

5.3.3 Direct Inward Dialing (DID)

DID Numbers	Monthly	NRC
First block of 100 DID Numbers assigned	\$396.56	\$593.75
Each additional block of 100 DID Numbers	\$92.81	\$193.75
First block of 10 DID Numbers assigned	\$19.38	\$137.50
Each additional block of 10 DID Numbers	\$19.38	\$137.50
Initial Group of 20 Numbers (N)	\$50.00	\$75.00
Additional Group of 20 Numbers (N)	\$50.00	\$75.00
DID Trunk Termination	Monthly ¹	NRC
DID Trunk Termination – Port Aransas (T)	\$7.50	-
DID Trunk Termination – San Marcos (T)	\$81.25	-
DID Trunk Termination – Lake Dallas/Louisiana, Vivian, TX (T)	\$0.00	-

¹Prices are in addition to PBX Trunk prices noted on page 59

Issued: October 23, 2022

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective: November 23, 2022

(I) (I)

5.3 Brightspeed of Northern, Southern, Coastal Texas CTel of Lake Dallas, San Marcos, Coastal Texas, Louisiana, continued

5.3.4 Optional Calling Features

Feature	Monthly Rate, Per Line or Trunk
Anonymous Call Rejection	\$6.25
Call Forwarding-Basic	\$6.25
Call Waiting- Cancel Call Waiting	\$10.00
Call Forwarding - No Answer	\$3.75
Call Forwarding - Busy	\$3.75
Call Forwarding - Busy/No Answer	\$7.50
Call Forwarding Remote Access	\$6.25
Home Intercom	\$6.25
Call Waiting ID with Name (CW+CWID+Caller ID)	\$30.00
Caller ID Number Only	\$12.50
Caller ID	\$12.50
Distinctive Ring	\$8.75
Selective Call Rejection	\$6.25
Outbound Call Block	\$6.25
Remote Call Forwarding, RG 1-3, Initial Path	\$42.50 (I)
Remote Call Forwarding, RG 4, Initial Path	\$71.25 (I)
Remote Call Forwarding, Additional Paths	\$71.25 (I)
Warm Line	\$6.25
Speed Calling (30-Code)	\$7.50
Speed Calling (8-Code)	\$6.25
Select/Preferred Call Forward	\$6.25
Selective Call Accept	\$6.25
VIP Alert	\$6.25
Three-Way Calling	\$6.25
Toll Restriction 1+, 0+, 0-	\$3.75
Unlimited Call Return	\$6.25
Unlimited Repeat Dialing	\$6.25
Make Set Busy	\$1.25
Long Distance Alert	\$3.75
Directory Number Transfer	\$3.75

5.3 Brightspeed of Northern, Southern, Coastal Texas CTel of Lake Dallas, San Marcos, Coastal Texas, Louisiana (T), continued

5.3.4 Optional Calling Features, Continued

Per Use Features

	Per Use
Busy Redial 66	\$2.50
Call Forwarding	\$2.50
Call Return 69	\$2.50
Call Trace 57	\$6.00
3- Way Calling	\$2.50

5.3.5 Directory Listings

Additional Listing	\$13.75	(I)
Foreign Listing	\$13.75	(I)
Non-Listed Service	\$11.25	
Non-Published Service	\$13.75	(I)

5.4 BRIGHTSPEED OF TEXAS FCENTRAL TEL, TEXAS, EMBARQ

5.4.1 Business Line Service

Business Flat Rate Service		Business Flat Rate Service with EACS	
Rate Group 1	\$73.75 (I)	Rate Group 1	\$148.75 (I)
Rate Group 2	\$73.75 (I)	Rate Group 4	\$148.75 (I)
Rate Group 3	\$73.75 (I)		
Rate Group 4	\$73.75 (I)	Business Flat Rate Service with EMS	
Rate Group 5	\$73.75 (I)	Rate Group 1	\$96.25 ¹
Rate Group 6	\$73.75 (I)	Rate Group 4 and 6	\$96.25 ²
Rate Group 7	\$73.75 (I)		
Rate Group 8	\$73.75 (I)	Business Flat Rate Servic	e with EACS and EMS
		Rate Group 4	\$161.25 (I)

Business Measured Rate Service (available to existing customers only)

Rate Group 1 and 2	\$68.75 (200 Calls) (I)
Rate Group 3	\$68.75 (200 Calls) (I)
Rate Group 8	\$68.75 (200 Calls) (I)
Rate Group 8	\$73.75 (500 Calls) (I)

EACS is Extended Area Calling Service EMS is Extended Metro Service

¹ RG 1 \$96.25 when line equipped with Hunting, ²RG 4 / RG 6 \$96.25 when line equipped with Hunting

Issued: May 23, 2025

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective: June 23, 2025

5.4 BRIGHTSPEED OF TEXAS fCENTRAL TEL, TEXAS, EMBARQ, Continued

5.4.2 Key Trunks/PBX Trunks

Key Trunk FL	AT Rate
Rate Group 1	\$73.75 (I)
Rate Group 2	\$73.75 (I)
Rate Group 3	\$73.75 (I)
Rate Group 4	\$73.75 (I)
Rate Group 5	\$73.75 (I)
Rate Group 6	\$73.75 (I)
Rate Group 7	\$73.75 (I)
Rate Group 8	\$73.75 (I)

PBX FLAT Rate Trunk			
Rate Group 1	\$81.25 (I)		
Rate Group 2	\$81.25 (I)		
Rate Group 3	\$81.25 (I)		
Rate Group 4	\$81.25 (I)		
Rate Group 5	\$81.25 (I)		
Rate Group 6	\$81.25 (I)		
Rate Group 7	\$81.25 (I)		
Rate Group 8	\$81.25		

Key Trunk Measured Rate (available to existing customers only)

Rate Group 1 and 2	\$71.25 (200 Calls) (I)
Rate Group 3	\$71.25 (200 Calls) (I)
Rate Group 8	\$71.25 (200 Calls) (I)
Rate Group 8	\$73.75 (500 Calls) (I)

PBX Trunk Measured Rate (available to existing customers only)

Rate Group 1 and 2	\$62.50 (200 Calls) (I)
Rate Group 3	\$62.50 (200 Calls) (I)
Rate Group 8	\$62.50 (200 Calls)
Rate Group 8	\$81.25 (500 Calls) (I)

EACS is Extended Area Calling Service EMS is Extended Metro Service

Issued: May 23, 2025

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041

Key Trunk Flat Rate with EACS

Rate Group 1	\$148.75 (I)
Rate Group 4	\$148.75 (I)

Key Trunk Flat Rate with EMS

Rate Group 1 $\$96.25^1$ Rate Group 4 & 6 $\$96.25^2$ 1 RG 1 \$96.25 if line equipped with Hunting 2 RG 4 \$96.25 / RG 6 \$96.98 when lineequipped with Hunting

Key Trunk Flat Rate with EACS & EMS

Rate Group 4	\$161.25 (I)
--------------	--------------

PBX Trunk Flat Rate with EACS

Rate Group 1	\$156.25 (I)
Rate Group 4	\$156.25 (I)

PBX Trunk Flat Rate with EMS

Rate Group 1	\$141.25
Rate Group 4	\$141.25
Rate Group 6	\$141.25

PBX Trunk Flat Rate with EACS & EMS

\$206.25 (I)

Effective: June 23, 2025

5.4 BRIGHTSPEED OF TEXAS fCENTRAL TEL, TEXAS, EMBARQ)(T), Continued

5.4.3 Business Usage

Local Calling Rates (available

to existing customers only)			
Measured Service	First 4 Min	Each Add'l Min	(-)
Home Area	\$0.0625	\$0.0125	(1)
Up to 13Miles	\$0.1250	\$0.0250	ļ
Over 13to 22 Miles	\$0.1875	\$0.0375	ļ
Over 22 to 35 Miles	\$0.2500	\$0.0500	
Over 352 to 50 Miles	\$0.3125	\$0.0625	(1)

5.4 BRIGHTSPEED OF TEXAS fCENTRAL TEL, TEXAS, EMBARQ (T), Continued

5.4.4 Direct Inward Dialing (DID)

	Monthly	
Block of 100 DID Numbers	\$18.75	(I)
Block of 20 DID Numbers	\$81.25	(I)
Individual Numbers, each	\$1.88	(I)

5.4 BRIGHTSPEED OF TEXAS fCENTRAL TEL, TEXAS, EMBARQ, Continued

5.4.5	Optional Calling Features	
01.10	Feature	Monthly Rate
	Anonymous Call Rejection	\$6.25
	Call Forwarding Basic	\$6.25
	Call Forward Add'l Paths	\$3.75
	Call Forwarding Don't Answer	\$3.75
	Call Forwarding DA Cust Prg	\$3.75
	Call Forwarding Busy Line	\$3.75
	Call Forwarding BL Cust Prg	\$3.75
	Call Trace, per Use	\$11.00
	Call Waiting	\$10.00
	Cancel Call Waiting	010.00 N/A
	Talking Call Waiting	\$3.69
	Call Waiting ID	\$6.25
	Caller ID-Name and Number	\$12.50
	Caller ID-Number only	\$12.50
	Distinctive Ring, per Secondary Number	\$8.75
	Hot Line	\$6.25
	Call Intercept/Privacy Manager Selective	ψ0.25
	Call Rejection	\$6.25
	Call Priority/Selector Selective Call Ring	\$7.50
	Remote Call Forwarding – RG 1-3 - Per Initial Path	\$62.50 (I)
	Remote Call Forwarding – RG 4-8 - Per Initial Path	\$67.50 (N)
	Remote Call Forwarding – Per Additional Path	\$67.50 (IV)
	Select Call Forward Selective Call Forward	\$6.25
	Select Call Acceptance Selective	ψ0.25
	Call Acceptance	\$7.50
	Speed Calling (30-Code) (Grandfathered)	\$7.50
	Speed Calling (8-Code)	\$6.25
	Three-Way Calling	\$6.25
	Three-Way Calling, Per Use	\$2.50
	Three-Way Calling with Transfer	\$6.25
	Unlimited Call Return	\$6.25
	Call Return, per Use	\$2.50
	Unlimited Repeat Dialing	\$6.25
	Repeat Dialing per Use	\$2.50
	Restrict LD, except Toll free	\$6.25
	Restrict LD, including Toll free	\$6.25
	<u> </u>	,
5.4.6	Directory Listings	
	Additional Listing	\$13.75 (I)
	Foreign Listing	\$13.75 (I)
	Non-Listed Service	\$13.75
	Non-Published Service	\$13.75

Issued: May 23, 2025

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective: June 23, 2025

5.5 BRIGHTSPEED OF EASTERN TEXAS FUNITED TEL, TEXAS, EMBARQ,

5.5.1 Business Line Service

Business Flat R	ate Service	Business Flat Rate Service with EACS¹	
Rate Group 1	\$73.75 (I)	Rate Group 2	\$148.75 (I)
Rate Group 2	\$73.75 (I)	Rate Group 3	\$148.75 (I)
Rate Group 3	\$73.75 (I)	Rate Group 5	\$148.75 (I)
Rate Group 4	\$73.75 (I)	Rate Group 9	\$148.75 (I)
Rate Group 5	\$73.75 (I)	-	
Rate Group 6	\$73.75 (I)	Business Flat Rate Service with EMS ¹	
Rate Group 7	\$73.75 (I)	Rate Group 2	\$151.25 (I)
Rate Group 8	\$73.75 (I)	Business Flat Rate Service with EACS and EMS ¹	
Rate Group 9	\$73.75 (I)	Rate Group 2	\$194.81 (I)

Business Measured Rate Service²

Rate Group 1	\$61.25 (I)
Rate Group 4	\$61.25 (I)
Rate Group 5, 6 and 7	\$61.25 (I)

EACS is Extended Area Calling Service, EMS is Extended Metro Service

¹These services are limited to Kaufman (932 exchange), Tool-Seven Points, Kemp, Mabank, Trinidad and Payne Springs

²Measured Service limited to Athens, Graford, Lake Palestine East, Palo Pinto, Possum Kingdom, Santo and Stephenville

5.5 BRIGHTSPEED OF EASTERN TEXAS fUNITED TEL, TEXAS, EMBARQ, Continued

5.5.2 Key Trunks/PBX Trunks

Key Trunk FLAT Rate

Rate Group 1	\$73.75 (I)
Rate Group 2	\$73.75 (I)
Rate Group 3	\$73.75 (I)
Rate Group 4	\$73.75 (I)
Rate Group 5	\$73.75 (I)
Rate Group 6	\$73.75 (I)
Rate Group 7	\$73.75 (I)
Rate Group 8	\$73.75 (I)
Rate Group 9	\$73.75 (I)

PBX FLAT Rate Trunk

\$81.25 (I)
\$81.25 (I)
\$81.25 (I)
\$81.25 (I)
\$81.25 (I)
\$81.25 (I)
\$81.25 (I)
\$81.25 (I)
\$81.25 (I)

Key Trunk Measured Rate²

(available to existin	ng customers only)
Rate Group 1	\$66.25 (I)
Rate Group 4	\$66.25 (I)
Rate Group 5, 6, 7	\$66.25 (I)

Key Trunk Flat Rate with EACS¹

Rate Group 2	\$148.75 (I)
Rate Group 3	\$148.75 (I)
Rate Group 5	\$148.75 (I)
Rate Group 9	\$148.75 (I)

Key Trunk Flat Rate with EMS¹

Rate Group 2 \$157.50 (I)

Key Trunk Flat Rate with EACS & EMS¹

Rate Group 2 \$200	.19	(I)
--------------------	-----	-----

PBX Trunk Flat Rate with EACS¹

Rate Group 2	\$156.25 (I)
Rate Group 3	\$156.25 (I)
Rate Group 5	\$156.25 (I)
Rate Group 9	\$156.25 (I)

PBX Trunk Flat Rate with EMS¹

7.50 (I)
)

PBX Trunk Flat Rate with EACS & EMS¹

Rate Group 2	\$205.00 (I)
	φ=ουιου (1)

PBX Trunk Measured Rate² (available to existing customers only)

Rate Group 1	\$81.25 (I)
Rate Group 4	\$81.25 (I)
Rate Group 5, 6, 7	\$81.25 (I)

¹These services are limited to Kaufman (932 exchange), Tool-Seven Points, Kemp, Mabank, Trinidad and Payne Springs

²Measured Service limited to Athens, Graford, Lake Palestine East, Palo Pinto, Possum Kingdom, Santo and Stephenville

5.5 BRIGHTSPEED OF EASTERN TEXAS fUNITED TEL, TEXAS, EMBARQ (T), Continued

5.5.3 Business Usage

	Day Rate		Night Rate		
Home Exchange	1st Min \$0.0625	Add'l Min \$0.0250	1st Min \$0.0375	Add'l Min \$0.0150	(I)
1-5 Miles	\$0.0750	\$0.0375	\$0.0450	\$0.0225	
6-10 Miles	\$0.1000	\$0.0500	\$0.0600	\$0.0300	
11-15 Miles	\$0.1250	\$0.0750	\$0.0750	\$0.0450	
16-20 Miles	\$0.1500	\$0.1000	\$0.0900	\$0.0600	
21-25 Miles	\$0.1750	\$0.1250	\$0.1050	\$0.0750	(I)

Effective: March 8, 2022

5.5 BRIGHTSPEED OF EASTERN TEXAS fUNITED TEL, TEXAS, EMBARQ (T), Continued

Block of 100 DID Numbers	\$18.75	(I)
Block of 20 DID Numbers	\$81.25	(I)
Individual Numbers, each	\$1.88	(I)

Issued: March 7, 2022

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective: March 8, 2022

SECTION 5 – LOCAL SERVICES PRICE LIST, Continued 5.5 BRIGHTSPEED OF EASTERN TEXAS FUNITED TEL, TEXAS, EMBARQ, Continued

5.5.5 Optional Calling Features <u>Feature</u>	Monthly Rate
Anonymous Call Rejection	\$6.25
Call Forwarding Basic	\$6.25
Call Forward Add'l Paths	\$3.75
Call Forwarding Don't Answer	\$3.75
Call Forwarding DA Cust Prg	\$3.75
Call Forwarding Busy Line	\$6.25
Call Forwarding BL Cust Prg	\$3.75
Call Trace, per Use	\$11.00
Call Waiting	\$10.00
Cancel Call Waiting	\$10.00
Talking Call Waiting	\$3.69
Call Waiting ID	\$6.25
Caller ID-Name and Number	\$12.50
Caller ID-Number only	\$12.50
Distinctive Ring, per Secondary Number	\$8.75
Hot Line	\$6.25
Call Intercept/Privacy Manager Selective	
Call Rejection	\$6.25
Call Priority/Selector Selective Call Ring	\$6.25
Remote Call Forwarding – Per Path	\$48.75 (I)
Select Call Forward Selective Call Forward	\$6.25
Select Call Acceptance Selective	
Call Acceptance	\$7.50
Speed Calling (30-Code) Obsolete	\$7.50
Speed Calling (8-Code)	\$6.25
Three-Way Calling	\$6.25
Three-Way Calling, Per Use	\$2.50
Three-Way Calling with Transfer	\$6.25
Unlimited Call Return	\$6.25
Call Return, per Use	\$2.50
Unlimited Repeat Dialing	\$6.25
Repeat Dialing per Use	\$2.50
Restrict LD, except Toll free	\$6.25
Restrict LD, including Toll free	\$6.25
Directory Listings	
Additional Listing	\$12.50
Foreign Listing	\$12.50
Non-Listed Service	\$13.75
Non-Published Service	\$13.75 (I)

Issued: May 23, 2025

5.5.6

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective: June 23, 2025

5.6 WINDSTREAM SERVICE AREA

5.6.1 Business Line Service

A. Windstream Sugar Land, Inc.

Business Lines and Trunks - The business service rates are divided into five rate groups as follows:

		MONTHLY RATE			
	Rate	1-Pty Bus	Key Access		
EXCHANGE	Group	Access Line	Line	Trunk	
Ben Hur	22	\$65.57	\$75.81	\$97.25	
Coolidge	22	\$65.57	\$75.81	\$97.25	
Garrison	45	\$65.57	\$75.81	\$97.25	
Prairie Hill	7	\$65.57	\$75.81	\$97.25	
Sandy	7	\$65.57	\$75.81	\$97.25	
Sugar Land	73	\$74.85	\$80.70	\$107.25	
Sweeny-Old Ocean	67	\$65.57	\$75.81	\$97.25	
Tehuacana	22	\$65.57	\$75.81	\$97.25	
Waterwood	70	\$65.57	\$75.81	\$97.25	

B. Windstream Communications Kerrville, L.P.

Business Lines and Trunks

		Ν	MONTHLY RATE		
	Rate	1-Pty Bus	Key Access		
EXCHANGE	Group	Access Line	Line	Trunk	
Kerrville	1	\$39.05	\$37.02	\$49.62	
Harper	6	\$45.90	\$54.00	\$54.75	

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.1 Business Line Service, Continued

C. Valor Telecomm TX, LLC-TX #1 d/b/a Windstream Communications Southwest (T)

		ľ	MONTHLY RATE	Ξ	
	Rate	1-Pty Bus	Key Access		
EXCHANGE	Group	Access Line	Line	Trunk	
Abernathy	65	\$73.55	\$67.05	\$74.33	(I
Amherst	66	\$73.55	\$65.25	\$78.83	
Annona	64	\$69.12	\$60.00	\$71.10	
Anton	66	\$73.55	\$65.25	\$78.83	
Aspermont	38	\$67.05	\$51.93	\$63.03	ĺ
Avinger	64	\$69.12	\$60.00	\$71.10	i
Beckville	64	\$69.12	\$60.00	\$71.10	
Benjamin	48	\$69.12	\$54.00	\$65.10	
Blackwell	64	\$69.12	\$60.00	\$71.10	
Blooming Grove	64	\$69.12	\$60.00	\$71.10	
Booker	26	\$64.10	\$50.10	\$64.20	
Bovina	59	\$72.92	\$58.62	\$72.20	ĺ
Brownfield	71	\$73.55	\$67.73	\$78.60	
Bynum	64	\$69.12	\$60.00	\$71.10	
Clarendon	48	\$69.12	\$54.00	\$65.10	
Clarksville	64	\$69.12	\$60.00	\$71.10	
Claude	69	\$73.55	\$66.75	\$78.83	
Crosbyton	69	\$73.55	\$66.75	\$78.83	ĺ
Daingerfield	69	\$73.55	\$66.75	\$78.83	i
Dalhart	34	\$63.05	\$50.25	\$63.83	
Darrouzett	18	\$63.05	\$48.75	\$62.33	
Dawson	64	\$69.12	\$60.00	\$71.10	
DeKalb	64	\$69.12	\$60.00	\$71.10	
Denver City	53	\$78.05	\$56.25	\$68.33	
Dodson	64	\$69.12	\$60.00	\$71.10	(İ

Business Lines and Trunks

(I)

SECTION 5 - LOCAL SERVICES PRICE LIST, Continued

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.1 Business Line Service, Continued

C. Valor Telecomm TX, LLC-TX #1 d/b/a Windstream Communications Southwest, (T) Continued

Dusiness Lines		MONTHLY RATE			
	Rate	1-Pty Bus	Key Access		
EXCHANGE	Group	Access Line	Line	Trunk	
Douglassville	68	\$74.60	\$66.60	\$58.20	
Estelline	40	\$63.05	\$54.75	\$68.33	
Follett	18	\$63.05	\$48.75	\$62.33	
Forsan	64	\$69.12	\$60.00	\$71.10	
Friona	34	\$63.05	\$50.25	\$63.83	
Frost	64	\$69.12	\$60.00	\$71.10	
Groom	48	\$69.12	\$54.00	\$65.10	
Groveton	64	\$69.12	\$60.00	\$71.10	
Нарру	66	\$73.55	\$65.25	\$78.83	
Haskell	65	\$73.55	\$60.75	\$74.33	
Hedley	64	\$69.12	\$60.00	\$71.10	
Higgins	5	\$58.62	\$43.50	\$45.50	
Holliday	48	\$69.12	\$54.00	\$45.50	
Hubbard	64	\$69.12	\$60.00	\$71.10	
Hughes Springs	72	\$74.60	\$68.10	\$80.70	
Hurlwood	57	\$72.12	\$57.00	\$68.10	
Idalou	64	\$69.12	\$60.00	\$71.10	
Knox City	48	\$69.12	\$54.00	\$65.10	
Lakeview	40	\$63.05	\$54.75	\$65.10	
Lamesa	24	\$63.05	\$49.73	\$63.60	
Levelland	71	\$73.55	\$67.73	\$78.60	
Linden	68	\$74.60	\$66.60	\$80.70	
Littlefield	69	\$73.55	\$66.75	\$78.83	
Lone Star	72	\$74.60	\$68.10	\$80.70	
Lorenzo	66	\$73.55	\$65.25	\$78.83	
Malone	66	\$73.55	\$65.25	\$78.83	
Marietta	66	\$73.55	\$65.25	\$78.83	
Meadow	68	\$74.60	\$66.60	\$80.70	
Megargel	48	\$69.12	\$54.00	\$66.90	
Memphis	18	\$63.05	\$48.75	\$62.33	
Miami	64	\$69.12	\$60.00	\$71.10	
Mobeetie	64	\$69.12	\$60.00	\$71.10	
Morton	69	\$73.55	\$66.75	\$78.83	
Mount Calm	20	\$72.12	\$49.50	\$60.60	

Business Lines and Trunks (Continued)

Issued: August 8, 2024

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective: September 8, 2024

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.1 Business Line Service, Continued

C. Valor Telecomm TX, LLC-TX #1 d/b/a Windstream Communications Southwest, (T) Continued

Business Lines	and Trunks (,		
			IONTHLY RATE	
	Rate	1-Pty Bus	Key Access	_
EXCHANGE	Group	Access Line	Line	Trunk
Munday-Goree	5	\$58.62	\$43.50	\$54.60
Naples	48	\$69.12	\$54.00	\$65.10
New Boston	54	\$87.12	\$55.50	\$66.60
Panhandle	48	\$69.12	\$54.00	\$65.10
Perryton	43	\$63.05	\$52.73	\$65.10
Petersburg	64	\$69.12	\$60.00	\$71.10
Post	65	\$73.55	\$60.75	\$74.33
Ralls	69	\$73.55	\$66.75	\$78.83
Rochester	18	\$63.05	\$48.75	\$62.33
Ropesville	64	\$69.12	\$60.00	\$71.10
Rule	62	\$73.34	\$59.04	\$72.62
Seagraves	65	\$73.55	\$60.75	\$74.33
Seymour	48	\$69.12	\$54.00	\$65.10
Shallowater	65	\$73.55	\$60.75	\$74.33
Smyer	64	\$69.12	\$60.00	\$71.10
Spade	66	\$73.55	\$65.25	\$78.83
Spearman	5	\$58.62	\$43.50	\$54.60
Stratford	61	\$71.52	\$58.73	\$72.30
Sundown	72	\$74.60	\$68.10	\$80.70
Tahoka	65	\$73.55	\$60.75	\$74.33
Texarkana	42	\$63.05	\$53.78	\$67.88
Throckmorton	40	\$63.05	\$54.75	\$68.33
Trinity	25	\$58.62	\$50.48	\$60.38
Weinert	62	\$73.34	\$59.04	\$72.62
Wellington	21	\$58.62	\$49.50	\$60.60
Wheeler	64	\$69.12	\$60.00	\$71.10
White Deer	48	\$69.12	\$54.00	\$65.10
Whiteface	64	\$69.12	\$60.00	\$71.10
Whitharral	68	\$74.60	\$66.60	\$80.70
Wilson	63	\$73.55	\$59.25	\$72.83
Wolfforth	54	\$87.12	\$55.50	\$66.60

Business Lines and Trunks (Continued)

(İ)

(I)

(I)

SECTION 5 - LOCAL SERVICES PRICE LIST, Continued

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.1 Business Line Service, Continued

C. Valor Telecomm TX, LLC-TX #2 d/b/a Windstream Communications Southwest, Continued

Business Lines and Trunks (Continued)

		MONTHLY RATE			
	Rate	1-Pty Bus	Key Access		
EXCHANGE	Group	Access Line	Line	Trunk	
Adrian	35	\$66.12	\$51.00	\$62.10	
Andrews	52	\$81.12	\$53.48	\$64.88	
Austonio	9	\$55.62	\$46.50	\$57.60	
Avalon	55	\$66.12	\$57.00	\$68.10	
Avery	56	\$66.95	\$57.00	\$68.10	
16	56	\$66.95	\$57.00	\$68.10	
Baird	56	\$66.95	\$57.00	\$68.10	
Balmorhea	56	\$66.95	\$57.00	\$68.10	
Bedias	56	\$66.95	\$57.00	\$68.10	
Bogata	56	\$66.95	\$57.00	\$68.10	
Bon Wier	56	\$66.95	\$57.00	\$68.10	
Boys Ranch	35	\$66.12	\$51.00	\$62.10	
Broaddus	56	\$66.95	\$57.00	\$68.10	
Bronson	56	\$66.95	\$57.00	\$68.10	
Buffalo	56	\$66.95	\$57.00	\$68.10	
Burkeville	51	\$77.22	\$56.10	\$68.10	
Burlington	56	\$66.95	\$57.00	\$68.10	
Cactus	8	\$55.62	\$43.50	\$53.10	
Centerville	56	\$66.95	\$57.00	\$68.10	
Channing	35	\$66.12	\$51.00	\$62.10	
Chilton	12	\$55.62	\$46.50	\$56.10	
Clyde	58	\$66.12	\$58.50	\$69.60	
Colmesneil	56	\$66.95	\$57.00	\$68.10	
Coyanosa	56	\$66.95	\$57.00	\$68.10	
Crawford	11	\$55.62	\$46.50	\$57.60	
Crockett	33	\$55.62	\$50.48	\$60.38	
Cross Plain	56	\$66.95	\$57.00	\$68.10	
Cushing	56	\$66.95	\$57.00	\$68.10	
Deport	9	\$55.62	\$46.50	\$57.60	
Detroit	56	\$66.95	\$57.00	\$68.10	
Dimmitt	56	\$66.95	\$57.00	\$68.10	
Dumas	60	\$66.12	\$59.48	\$70.88	
Elkhart	23	\$63.78	\$48.66	\$59.76	
Fabens	58	\$66.12	\$58.50	\$69.60	

Issued: August 8, 2024

Effective: September 8, 2024

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.1 Business Line Service, Continued

C. Valor Telecomm TX, LLC-TX #2 d/b/a Windstream Communications Southwest, (T) Continued

Business Lines	and Trunks (C	MONTHLY RATE				
	Rate	1				
EXCHANGE	Group	1-Pty Bus Access Line	Key Access Line	Trunk		
Fairfield	56	\$66.95	\$57.00	\$68.10	(I)	
Fairmount	30	\$55.62	\$49.50	\$59.10		
Fort Hancock	56	\$55.02	\$49.30	\$68.10		
Frankel City	56	\$66.95	\$57.00	\$68.10		
Franklin	56	\$66.95	\$57.00	\$68.10		
Fritch	47	\$66.12	\$52.50	\$63.60		
	56		\$52.30	\$68.10		
Gary Glen Rose	55	\$66.95			İ	
	44	\$66.12	\$57.00	\$68.10		
Grapeland	35	\$64.07	\$54.95	\$66.05		
Hart	35	\$66.12	\$51.00	\$62.10		
Hartley Hemphill	9	\$66.12	\$51.00	\$62.10		
1	58	\$55.62	\$46.50	\$57.60		
Hilltop Lakes		\$66.12	\$58.50	\$69.60		
Hooks	<u>58</u> 58	\$66.12	\$58.50	\$69.60	ĺ	
Huntington		\$66.12	\$58.50	\$69.60	Í	
Imperial	56	\$66.95	\$57.00	\$68.10		
Iola	56	\$66.95	\$57.00	\$68.10		
Irene	56	\$66.95	\$57.00	\$68.10		
Joaquin	56	\$66.95	\$57.00	\$68.10		
Kamay	35	\$66.12	\$51.00	\$62.10		
Karnack	17	\$55.62	\$48.93	\$66.60	ĺ	
Kennard	32	\$60.50	\$51.38	\$62.48	j	
Leona	56	\$66.95	\$57.00	\$68.10		
Loraine	37	\$62.21	\$53.09	\$64.19		
Lott	56	\$66.95	\$57.00	\$68.10		
Lovelady	31	\$60.26	\$51.14	\$62.24		
Marquez	56	\$66.95	\$57.00	\$68.10		
Maud	56	\$66.95	\$57.00	\$68.10		
May	56	\$66.95	\$57.00	\$68.10		
Mentone	56	\$66.95	\$57.00	\$68.10	İ	
Merkel	58	\$66.12	\$58.50	\$69.60	Í	
Milam	30	\$56.62	\$49.50	\$59.10		
Milford	55	\$66.12	\$57.00	\$68.10		
Moran	56	\$66.95	\$57.00	\$68.10	(I)	

Business Lines and Trunks (Continued)

Issued: August 8, 2024

Effective: September 8, 2024

(I)

SECTION 5 - LOCAL SERVICES PRICE LIST, Continued

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.1 Business Line Service, Continued

C. Valor Telecomm TX, LLC-TX #2 d/b/a Windstream Communications Southwest, (T) Continued

Business Lines		MONTHLY RATE			
	Rate	1-Pty Bus	Key Access		
EXCHANGE	Group	Access Line	Line	Trunk	
Morgan	56	\$66.95	\$57.00	\$68.10	
Nazareth	56	\$66.95	\$57.00	\$68.10	
Negley	56	\$66.95	\$57.00	\$68.10	
Newton	56	\$66.95	\$57.00	\$68.10	
Normangee	56	\$66.95	\$57.00	\$68.10	
North Zulch	56	\$66.95	\$57.00	\$68.10	
Oakwood	56	\$66.95	\$57.00	\$68.10	
Orla	9	\$55.62	\$46.50	\$57.60	
Pecos	33	\$55.62	\$50.48	\$60.38	
Pennington	56	\$66.95	\$57.00	\$68.10	
Pineland	56	\$66.95	\$57.00	\$68.10	
Purdon	3	\$55.62	\$40.50	\$51.60	
Putnam	56	\$66.95	\$57.00	\$68.10	
Redwater	8	\$55.62	\$43.50	\$53.10	
Reklaw	56	\$66.95	\$57.00	\$68.10	
Richland	56	\$66.95	\$57.00	\$68.10	
Riesel	10	\$55.62	\$46.50	\$57.60	
Rising Star	56	\$66.95	\$57.00	\$68.10	
Rogers	56	\$66.95	\$57.00	\$68.10	
Rosebud	56	\$66.95	\$57.00	\$68.10	
Sanford	56	\$66.95	\$57.00	\$68.10	
Sierra Blanca	9	\$55.62	\$46.50	\$57.60	
Simms	56	\$66.95	\$57.00	\$68.10	
Slocum	9	\$55.62	\$46.50	\$57.60	
Streetman	56	\$66.95	\$57.00	\$68.10	
Sunray	3	\$55.62	\$40.50	\$51.60	
Tenaha	56	\$66.95	\$57.00	\$68.10	
Toyah	49	\$70.92	\$55.80	\$66.90	
Trent	56	\$66.95	\$57.00	\$68.10	
Tulia	58	\$66.12	\$58.50	\$69.60	
Uncertain	56	\$66.95	\$57.00	\$68.10	
Valentine	9	\$55.62	\$46.50	\$57.60	
Van Horn	9	\$55.62	\$46.50	\$57.60	
Vega	35	\$66.12	\$51.00	\$62.10	
Walnut Springs	56	\$66.95	\$57.00	\$68.10	

Business Lines and Trunks (Continued)

Issued: August 8, 2024

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective: September 8, 2024

5.6 WINDSTREAM SERVICE AREA, Continued

Business Line Service, Continued 5.6.1

C. Valor Telecomm TX, LLC-TX #2 d/b/a Windstream Communications Southwest, (M) Continued

Business Lines and Trunks (Continued)

		MO			
	Rate	1-Pty Bus	Key Access		
EXCHANGE	Group	Access Line	Line	Trunk	
Whitney	46	\$60.78	\$54.14	\$65.54	(
Wildorado	56	\$66.95	\$57.00	\$68.10	
Zavalla	56	\$66.95	\$57.00	\$68.10	

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.1 Business Line Service, Continued

D. Texas Windstream, Inc.

Business Lines and Trunks

Busiliess Lines an	(N)	M	ONTHLY RATE	
	Rate	1-Pty Bus Access	Key Access	
EXCHANGE	Group	Line	Line	Trunk
Acton	15	\$55.62	\$54.45	\$54.45
Anahuc	41	\$54.45	\$63.05	\$63.05
Blum	29	\$51.15	\$56.63	\$56.63
Bonita	39	\$54.30	\$48.23	\$55.95
Brandon	41	\$54.45	\$63.05	\$63.05
Covington	36	\$50.40	\$58.88	\$58.88
Cresson	27	\$48.15	\$56.63	\$56.63
Double Bayou	41	\$54.45	\$63.05	\$63.05
Godly	14	\$55.62	\$54.45	\$54.45
Grandview	29	\$51.15	\$56.63	\$56.63
Hamshire	41	\$54.45	\$63.05	\$63.05
Hankamer	41	\$54.45	\$63.05	\$63.05
Higginbotham	4	\$43.95	\$52.55	\$52.25
Iredell	29	\$51.15	\$56.63	\$56.63
Kopperl	29	\$51.15	\$56.63	\$56.63
Lakeside Village	29	\$51.15	\$56.63	\$56.63
Montague	50	\$77.37	\$50.48	\$58.20
Mosheim	29	\$51.15	\$56.63	\$56.63
Nocona	16	\$55.62	\$42.95	\$50.67
Paluxy	29	\$51.15	\$56.63	\$56.63
Plains	4	\$43.95	\$52.55	\$52.55
Ringgold	39	\$54.30	\$48.23	\$55.95
Rio Vista	13	\$55.62	\$54.45	\$54.45
Scurry	28	\$48.15	\$56.63	\$56.63
Smith Point	41	\$54.45	\$63.05	\$63.05
Spanish Fort	39	\$54.30	\$48.23	\$55.95
Tolar	27	\$48.15	\$56.63	\$56.63
Valley Mills	2	\$52.35	\$46.13	\$46.13
Wallsville	41	\$54.45	\$63.05	\$63.05
Winnie	19	\$49.95	\$57.05	\$57.05

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.2 Local Calling

A. Windstream Sugar Land, Inc.

Extended Area Service (EAS) Exchanges - Where (EAS) is provided, the monthly local exchange service rate includes all EAS charges and provides unlimited calling within the home exchange and all other exchanges as specified in the Extended Area Service calling scope. EAS is offered from the following exchanges:

Sugarland Exchange: EAS to Alvin, Arcola, Atacosita, Bacliff, Beach City, Crosby, Cypress, Dickinson, Houston Metropolitan Exchange, Huffman, Humble-South Humble, Katy, Kemah, Kingwood, League City, Liverpool, Missouri City, Nassau Bay, Pinehurst, Porter, Richmond- Rosenburg, Smithers Lake, Spring, Stafford, Tomball, and Valley Lodge, and to Frontier's Hitchcock/Santa Fe Exchange EMS Subscribers (409-316) and to Frontier's Willis Exchange EMS Subscribers (936-228).

Expanded Local Calling Service (ELCS) - Expanded Local Calling Service (ELCS) is a non-optional service that allows the end user customer to call a different exchange for an additional monthly flat rate additive instead of a per minute of use toll charge. The rate is in addition to the basic local exchange rate.

EXCHANGE	MONTHLY RATE
Ben Hur	\$10.98 (I)
Coolidge	\$10.98 (I)
Garrison	\$10.98 (I)
Prairie Hill	\$10.98 (I)
Sandy	\$10.98 (I)
Sweeny-Old Ocean	\$10.98 (I)
Tehuacana	\$10.98 (I)
Waterwood	\$10.98 (I)

B. Windstream Communications Kerrville, L.P.

Extended Area Service (EAS) Exchanges

Kerrville Exchange - EAS to the Ingram, Hunt, Mountain Home and Garven Store Exchanges of the Hill Country Telephone Cooperative, Ingram, Texas.

Expanded Local Calling Service (ELCS)

EXCHANGE	MONTHLY RATE
Kerrville	\$0.80 (I)
Harper	\$10.50 (I)

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.2 Local Calling, Continued

C. Valor Telecomm TX, LLC-TX d/b/a Windstream Communications Southwest

Extended Area Service (EAS) Exchanges -The following Extended Area Service (EAS) routes are non-optional unlimited, two-way local calling service.

	EXTENDED AREA SERVICE			
HOME EXCHANGE	(EAS) EXCHANGES	MONTHLY RATE		1
		1-Pty Bus EAS	Key EAS	Trunk EAS
		Rate	Rate	Rate
Abernathy	Hollandville, County Line	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Adrian	Vega			
Amherst	Littlefield	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Andrews	Frankel City			
Annona				
Anton	Littlefield	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Aspermont				
	Crockett, Grapeland, Kennard,			
Austonio	Lovelady, Pennington			
Avalon				
Avery				
Avinger				
Bagwell				
Baird				
Balmorhea				
Beckville				
Bedias				
Benjamin				
Blackwell				
Blooming Grove				
Bogata				
Bon Wier	Newton			
Booker	Perryton	\$5.48 (I)	\$6.60 (I)	\$9.60 (I)
Bovina	Tharp	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Boys Ranch				
Broaddus				

There are no EAS additive rates for TX #2 exchanges.

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.2 Local Calling, Continued

C. Valor Telecomm TX, LLC-TX d/b/a Windstream Communications Southwest, Continued

Extended Area Service (EAS) Exchanges, Continued

	EXTENDED AREA SERVICE			
HOME EXCHANGE	(EAS) EXCHANGES	MONTHLY RATE		2
		1-Pty Bus EAS	Key EAS	Trunk EAS
		Rate	Rate	Rate
Bronson	Fairmount, Hemphill, Milam, Pineland			
Brownfield	Ausborne, Wheatley, Union, Meadow	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Buffalo				
Burkeville	Newton			
Burlington	Rosebud			
Bynum				
Cactus	Dumas, Sunray			
Centerville	Leona			
Channing				
Chilton	Lott			
Clarendon				
Clarksville				
Claude	Goodnight	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Clyde				
Colmesneil				
Coyanosa				
Crawford				
Crockett	Austonio, Grapeland, Kennard, Lovelady, Pennington, Sandford			
Crosbyton	McAdoo, Ralls	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Cross Plains	May, Rising Star			
Cushing	Reklaw,			
Daingerfield	Hughes Springs, Lone Star	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Dalhart	Coldwater, Bunkerhill, Middlewater	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Darrouzett	Follett	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Dawson				
DeKalb				
Denver City		\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Deport	Paris			
Detroit	Negley			
Dimmitt	Hart, Nazareth			

There are no EAS additive rates for TX #2 exchanges.

Issued: August 8, 2024

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.2 Local Calling, Continued

C. Valor Telecomm TX, LLC-TX d/b/a Windstream Communications Southwest, Continued Extended Area Service (EAS) Exchanges, Continued

	EXTENDED AREA SERVICE			
HOME EXCHANGE	(EAS) EXCHANGES	MONTHLY RATE		
		1-Pty Bus EAS	Key EAS	Trunk EAS
		Rate	Rate	Rate
Dodson				
Douglassville	Marietta, Linden, Atlanta	\$5.48 (I)	\$6.60 (I)	\$9.60 (I)
Dumas	Cactus, Sunray			
Elkhart	Slocum, Palestine			
Estelline	Memphis, Lakeview	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Fabens				
Fairfield				
Fairmount	Bronson, Hemphill, Milam,			
	Pineland			
Follett	Hub, Parmer	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Forsan				
Fort Hancock				
Frankel City	Andrews			
Franklin				
Friona	Hub, Parmer	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Fritch	Borger, Sanford			
Frost				
Gary				
Glen Rose				
Grapeland	Austonio, Crockett, Kennard,			
-	Lovelady, Pennington			
Groom				
Groveton				
Нарру	Gurley	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Hart	Dimmitt, Nazareth			
Hartley				
Haskell	Rule, Weinert, Rochester	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Hedley				
Hemphill	Bronson, Fairmount, Milam,			
	Pineland			
Higgins				
Hilltop Lakes	Normangee			
	rates for TX #2 exchanges			

There are no EAS additive rates for TX #2 exchanges.

Issued: August 8, 2024

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.2 Local Calling, Continued

C. Valor Telecomm TX, LLC-TX d/b/a Windstream Communications Southwest, Continued

Extended Area Service (EAS) Exchanges, Continued

	EXTENDED AREA SERVICE			
HOME EXCHANGE	(EAS) EXCHANGES	MONTHLY RATE		
		1-Pty Bus EAS	Key EAS	Trunk EAS
		Rate	Rate	Rate
Hughes Springs	Daingerfield, Lone Star	\$5.48 (I)	\$6.60 (I)	\$9.60 (I)
Huntington				
Hurlwood	Lubbock	\$10.50 (I)	\$10.50 (I)	\$10.50 (I)
Idalou	Lubbock	\$10.50 (I)	\$10.50 (I)	\$10.50 (I)
Imperial				
Iola				
Irene				
Joaquin				
Kamay				
Karnack				
Kennard				
Knox City				
Lakeview	Memphis, Estelline	\$5.48 (I)	\$6.60 (I)	\$9.60 (I)
Lamesa	Hatch, Patricia, Punkin Center	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Leona	Centerville			
Levelland	Arnett, Pettit, Whitharral, Sundown	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Linden	Douglassville, Marietta, Atlanta	\$5.48 (I)	\$6.60 (I)	\$9.60 (I)
Littlefield	Spade, Fieldton, Witharral, Bula,			
	Anton, Amherst	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Lone Star	Daingerfielld, Hughes Springs	\$5.48 (I)	\$6.60 (I)	\$9.60 (I)
Loraine	Colorado City			
Lorenzo	•	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Lott	Chilton			
Lovelady	Austonio, Crockett, Grapeland,			
•	Kennard, Pennington			
Malone	· · · · · · · · · · · · · · · · · · ·	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Marietta	Douglassville, Linden	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Marquez				
Maud	Redwater, Simms			
May	Cross Plains, Rising Star			
Meadow	Brownfield	\$5.48 (I)	\$6.60 (I)	\$9.60 (I)

There are no EAS additive rates for TX #2 exchanges.

Issued: August 8, 2024

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.2 Local Calling, Continued

C. Valor Telecomm TX, LLC-TX d/b/a Windstream Communications Southwest, Continued

	EXTENDED AREA SERVICE			
HOME EXCHANGE	(EAS) EXCHANGES	MONTHLY RATE		
		1-Pty Bus EAS	Key EAS	Trunk EAS
		Rate	Rate	Rate
Megargel				
Memphis	Lakeview, Estelline	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Mentone				
Merkel	Noodle, Nubia, Trent			
Miami				
Milam	Bronson, Fairmount, Hemphill, Pineland			
Milford				
Mobeetie				
Moran				
Morgan				
Morton	Maple, Lehman	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Mount Calm				
Munday-Goree				
Naples				
Nazareth	Dimmitt, Hart			
Negley	Detroit			
New Boston				
Newton	Bon Wier, Burkeville			
Normangee	Hilltop Lakes			
North Zulch				
Oakwood				
Orla				
Panhandle				
Pecos				
Pennington	Austonio, Crockett, Grapeland, Kennard, Lovelady			
Perryton	•	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Petersburg				
Pineland	Hemphill, Milam, Bronson			
Post	Verbena	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)

Extended Area Service (EAS) Exchanges, Continued

There are no EAS additive rates for TX #2 exchanges.

Issued: August 8, 2024

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.2 Local Calling, Continued

C. Valor Telecomm TX, LLC-TX d/b/a Windstream Communications Southwest, Continued

Extended Area Service (EAS) Exchanges, Continued

	EXTENDED AREA SERVICE			
HOME EXCHANGE	(EAS) EXCHANGES	MONTHLY RATE		-
		1-Pty Bus EAS	Key EAS	Trunk EAS
		Rate	Rate	Rate
Purdon	Corsicana			
Putnam				
Ralls	Caprock, Cone, Crosbyton, Lorenzo	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Redwater	Maud, Texarkana			
Reklaw	Cushing			
Richland				
Riesel	Waco Metro - Waco, Axtell, China			
	Spring, Eddy, Gholson, Hallsburg,			
	Leroy, Lorena, Mart, McGregor,			
	Moody, Rosenthal, South Bosque,			
	West	\$36.00 (I)	\$36.00 (I)	\$36.00 (I)
Rising Star	Cross Plains, May			
Rochester	Haskell, Rule, Weinert	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Rogers				
Ropesville				
Rosebud	Burlington			
Rule	Haskell, Rochester, Weinert	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Sanford	Borger, Fairmount, Fritch			
Seagraves	Loop	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Seymour				
Shallowater	Merrell	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Sierra Blanca				
Simms	Maud			
Slocum				
Smyer				
Spade	Littlefield	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Spearman				
Stratford	Kerrick, Lautz, Stevens	\$4.43 (I)	\$5.25 (I)	\$7.73 (I)
Streetman			· · /	
Sundown	Levelland	\$5.48 (I)	\$6.60 (I)	\$9.60 (I)

There are no EAS additive rates for TX #2 exchanges.

The above Riesel EAS route is an optional flat rated additional fee.

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.2 Local Calling, Continued

C. Valor Telecomm TX, LLC-TX d/b/a Windstream Communications Southwest, Continued

EXTENDED AREA SERVICE HOME EXCHANGE (EAS) EXCHANGES MONTHLY RATE 1-Pty Bus EAS Key EAS Trunk EAS Rate Rate Rate Cactus, Dumas Sunray Tahoka Fletcher-Carter, New Home, West Lake, Wilson \$4.43 (I) \$5.25 (I) \$7.73 (I) Tenaha \$5.25 (I) Texarkana Trigg, Fouke, Red Water \$4.43 (I) \$7.73 (I) Throckmorton \$4.43 (I) \$5.25 (I) \$7.73 (I) Elbert Toyah Trent Merkel, Noodle, Nubia Trinity Tulia Elkins, Redmon, Vigo Park Uncertain Valentine Van Horn Vega Adrian, Wildorado Walnut Springs Haskell, Rochester, Rule \$7.73 (I) Weinert \$4.43 (I) \$5.25 (I) Wellington Wheeler White Deer Whiteface Whitharral Littlefield, Levelland \$5.48 (I) \$6.60 (I) \$9.60 (I) Whitney Wildorado Vega \$4.43 (I) \$7.73 (I) Wilson \$5.25 (I) Wolfforth Lubbock \$10.50 (I) \$10.50 (I) \$10.50 (I) Zavalla

Extended Area Service (EAS) Exchanges, Continued

There are no EAS additive rates for TX #2 exchanges.

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.2 Local Calling, Continued

C. Valor Telecomm TX, LLC-TX d/b/a Windstream Communications Southwest, Continued

Expanded Local Calling Service (ELC) – This is a non-optional unlimited, two – way local calling service. All Routes listed below are two-way routes.

HOME EXCHANGE	EXCHANGE TO	MONTHLY RATE
Abernathy	Lubbock, Plainview, Anton, Idalou, Petersburg	\$10.50 (I)
Adrian	Wildorado, Amarillo	\$10.50 (I)
Amherst	Levelland, Lubbock	\$10.50 (I)
Andrews	Midland, Odessa, Terminal	\$10.50 (I)
Annona	Bagwell, Dekalb, Bogata, Paris	\$10.50 (I)
Anton	Levelland, Lubbock, Shallowater	\$10.50 (I)
Aspermont	Anson, Hamlin, Rotan, Stamford	\$8.43 (I)
Austonio		
	Bardwell, Blooming Grove, Bristol, Corsicana, Emhouse, Ennis, Ferris, Frost, Italy, Maypearl, Midlothian, Palmer, Red Oak, Rice, Roane,	
Avalon	Waxahachie, Milford	\$10.50 (I)
Avery	Annona, Clarksville, Dekalb, New Boston, Texarkana, Bagwell	\$10.50 (I)
Avinger	Daingerfield, Douglasville, Hughes Springs, Jefferson, Linden, Lone Star, Longview, Marietta	\$10.50 (I)
Avinger	Deport, Avery, Bogata, Clarksville, Paris,	\$10.50 (1)
Bagwell	Deport, Neely, Bogata, Clarksville, Fails, Detroit, Negley, Blossom	\$10.50 (I)
Baird	Abilene	\$10.50 (I)
Balmorhea	Pecos, Alpine, Fort Davis, Toyah	\$10.50 (I)
Beckville	Carthage, Henderson, Longview, Marshall	\$10.50 (I)
	Anderson, Huntsville, Iola, Madisonville, Normangee, North Zulch, Richards, Shiro, Bryan/Bryan-College Station, Navasota,	\$10.00 (I)
Bedias	Plantersville	\$10.50 (I)
Benjamin	Haskell, Knox City, Munday-Goree, Seymour, Rochester	\$10.50 (I)

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.2 Local Calling, Continued

C. Valor Telecomm TX, LLC-TX d/b/a Windstream Communications Southwest, Continued

HOME EXCHANGE	EXCHANGE TO	MONTHLY RATE
	Abilene, Bronte, San Angelo, Sweetwater,	
Blackwell	Robert Lee	\$10.50 (I)
	Purdon, Avalon, Irene, Richland, Streetman,	
	Hubbard, Rice, Ennis, Roane, Kerens,	
	Waxahachie, Frost, Corsicana, Bardwell,	
Blooming Grove	Dawson	\$10.50 (I)
	Deport, Sulpher Springs, Cooper, Birthright,	
	Paris, Detroit, Clarksville, Mt. Vernon, Talco,	
Bogata	Winfield, Winnsboro, Mt.Pleasant	\$10.50 (I)
	Burkeville, Deweyville, Jasper, Kirbyville,	
Bon Wier	Orange	
Booker		
Bovina	Dimmitt, Friona, Hereford, Hub, Parmer	\$9.87 (I)
Boys Ranch	Amarillo	\$10.50 (I)
	Lufkin, Nacogdoches, Pineland, San Augustine,	
Broaddus	Zavalla	\$10.50 (I)
Bronson	Broaddus, Jasper, Lufkin, Nacogdoches	\$10.50 (I)
Brownfield	Levelland, Lubbock	\$10.50 (I)
Buffalo	Centerville, Jewett, Palestine, Fairfield	\$10.50 (I)
Burkeville	Jasper	\$9.60 (I)
	Chilton, Bremond, Buckholts, Cameron, Lott,	
	Marlin, Oenaville, Regan, Rogers, Temple,	
Burlington	Zabcikville,	\$10.50 (I)
Bynum	Irene, Whitney, Brandon, Hillsboro, Itasca	\$10.50 (I)
Cactus		\$10.50 (I)
	Crockett, Bryan-/Bryan- College Station,	
Centerville	Normangee, Huntsville, Madisonville	\$10.50 (I)
Channing	Amarillo, Dalhart, Dumas, Hartley, Boys Ranch	\$10.50 (I)
Chilton		\$10.50 (I)
	Amarillo, Lakeview, Memphis, Pampa,	
Clarendon	Wellington	\$10.50 (I)
Clarksville	Avery, Detroit, Annona, Paris	\$10.50 (I)

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.2 Local Calling, Continued

C. Valor Telecomm TX, LLC-TX d/b/a Windstream Communications Southwest, Continued

HOME EXCHANGE EXCHANGE TO MONTHLY RATE Clarendon, Amarillo, Canyon, Panhandle, Pampa \$10.50 (I) Claude Clyde Baird, Abilene \$10.50 (I) Woodsville, Jasper, Lufkin, Zavalla Colmesneil \$10.50 (I) Pecos, Ft. Stockton, Grandfalls, Monahans, Coyanosa Imperial \$10.50 (I) Crawford Crockett Crosbyton Lubbock \$10.50 (I) Baird, Clyde, Brownwood, Coleman, Putman, **Cross Plains** Abilene \$10.50 (I) Alto, Nacogdoches, Henderson, Jacksonville, Cushing Rusk \$10.50 (I) Avinger, Mt. Pleasant, Naples, Omaha, Pittsburgh, Ore City, Longview, Marietta, Daingerfield Linden \$10.50 (I) Purdon, Irene, Hubbard, Malone, Frost, Dalhart Corsicana \$10.50 (I) Darrouzett \$10.50 (I) Purdon, Irene, Hubbard, Malone, Frost, Corsicana Dawson \$10.50 (I) Clarksville, New Boston, Texarkana, Atlanta, Mt. Pleasant DeKalb \$10.50 (I) Denver City Deport Deport, Bogata, Blossom, Paris, Annona, Detroit Clarksville \$10.50 (I) Amarillo, Canyon, Hereford, Tulia, Plainview Dimmitt \$10.50 (I) Dodson Wellington, Childress \$10.50 (I) Redwater, Hooks, Maud, Avinger, Daingerfield, Dekalb, Hughes Springs, Jefferson, Naples, New Boston, Omaha, Simms, Texarkana Douglassville \$10.50 (I) Amarillo \$10.50 (I) Dumas

Expanded Local Calling Service (ELC), Continued

Issued: August 8, 2024

Effective: September 8, 2024

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.2 Local Calling, Continued

C. Valor Telecomm TX, LLC-TX d/b/a Windstream Communications Southwest, Continued

HOME EXCHANGE	EXCHANGE TO	MONTHLY RATE
Elkhart	Crockett, Grapeland, Tyler	\$8.16 (I)
Estelline		
Fabens	Canutillo, El Paso, Clint	\$10.50 (I)
Fairfield	Buffalo, Corsicana, Palestine, Mexia, Jewett	\$10.50 (I)
Fairmount		
Follett		
Forsan	Big Spring	\$10.50 (I)
Fort Hancock	Sierra Blanca, Fabens, El Paso	\$10.50 (I)
Frankel City	Goldsmith, Midland, Odessa, Terminal	\$10.50 (I)
Franklin	Bryan/Bryan-College Station	\$10.50 (I)
Friona		
Fritch	Amarillo, Stinnett, Skellytown	\$10.50 (I)
	Purdon, Avalon, Irene, Milford, Hubbard,	
	Bardwell, Blooming Grove, Corsicana, Ennis, Italy,	
Frost	Maypearl, Waxahachie, Hillsboro	\$10.50 (I)
	Beckville, Carthage, Henderson, Longview,	
Gary	Marshall	\$10.50 (I)
Glen Rose	Cleburne, Granbury, Stephenville	\$10.50 (I)
Grapeland	Palestine	\$8.45 (I)
Groom	Clarendon, Amarillo, Pampa, Panhandle, Canyon	\$10.50 (I)
	Pennington, Apple Springs, Corrigan, Lufkin,	
Groveton	Trinity	\$10.50 (I)
Нарру	Tulia, Amarillo, Canyon	\$10.50 (I)
Hart	Canyon, Hereford, Olton, Tulia, Plainview	\$10.50 (I)
Hartley	Dumas, Coldwater, Dalhart	\$10.50 (I)
	Aspermont, Munday, Seymour, Throckmorton,	
Haskell	Abilene, Hamlin	\$10.50 (I)
Hedley	Clarendon, Memphis, Mclean, Wellington	\$10.50 (I)
Hemphill		
Higgins		
	Centerville, Bryan/Bryan-College Station,	
Hilltop Lakes	Madisonville, Marquez, Jewett	\$10.50 (I)

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.2 Local Calling, Continued

C. Valor Telecomm TX, LLC-TX d/b/a Windstream Communications Southwest, Continued

HOME EXCHANGE	EXCHANGE TO	MONTHLY RATE
Holliday	Burkburnett, Iowa Park, Seymour, Vernon, Wichita Falls	\$10.50 (I)
Hooks	Redwater, DeKalb, Maud, Simms, Texarkana	\$10.50 (I)
Hubbard	Collidge, Hillsboro, Dawson, Mexia, Mt. Calm, Corsicana	\$10.50 (I)
Hughes Springs	Linden, Mt. Pleasant, Longview, Atlanta, Pittsburgh	\$10.50 (I)
	Apple Springs, Central, Diboll, Etoile, Fuller Springs,	
Huntington	Hudson, Lufkin, Wells	\$10.50 (I)
Hurlwood	Levelland, Wolfforth	\$3.00 (I)
Idalou		\$10.50 (I)
Imperial	Coyanosa, Crane, Ft. Stockton, Monahans, Odessa	\$10.50 (I)
	Bedias, Anderson, Huntsville, Madisonville, Navasota,	
	Normangee, North Zulch, Plantersville, Richards, Shiro,	
Iola	Bryan/Bryan-College Station	\$10.50 (I)
Irene	Corsicana, Hillsboro, Hubbard	\$10.50 (I)
Joaquin	Center, Nacogdoches, Timpson, Carthage	\$10.50 (I)
Kamay	Holliday, Iowa Park, Wichita Falls	\$10.50 (I)
Karnack	Jefferson, Longview	\$2.4 3(I)
Kennard	Apple Springs, Groveton, Lufkin, Nacogdoches, Wells	\$4.88 (I)
Knox City	Benjamin, Haskall, Munday-Goree, Rochester, Seymour	\$10.50 (I)
Lakeview	Memphis, Estelline	
Lamesa	Hatch, Patricia, Punkin Center	
	Centerville, Buffalo, Bryan/Bryan-College Station,	
Leona	Normangee, Madisonville	\$10.50 (I)
Levelland	Lubbock	\$10.50 (I)
	Daingerfield, Hughes Springs, Avinger, Lone Star,	
Linden	Jefferson, Longview, Naples, Texarkana	\$10.50 (I)
Littlefield	Levelland, Lubbock, Plainview	\$10.50 (I)
	Avinger, Linden, Longview, Marietta, Mt. Pleasant, Naples,	
Lone Star	Omaha, Pittsburgh	\$10.50 (I)

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.2 Local Calling, Continued

C. Valor Telecomm TX, LLC-TX d/b/a Windstream Communications Southwest, Continued

HOME EXCHANGE	EXCHANGE TO	MONTHLY RATE
Loraine	Roscoe, Sweetwater	\$6.59 (I)
Lorenzo	Crosbyton, Lubbock, Idalou, Ralls	\$10.50 (I)
	Cameron, Temple, Zabcikville, Oenaville,	
Lott	Marlin	\$10.50 (I)
	Huntsville, Lufkin, Madisonville, Palestine,	
Lovelady	Trinity	\$4.64 (I)
Malone	Irene, Hubbard, Bynum, Hillsboro	\$10.50 (I)
	Maud, Daingerfield, Hughes Springs, Lone Star,	
	Jefferson, Longview, Omaha, Simms,	
Marietta	Texarkana, Atlanta, Naples	\$10.50 (I)
	Buffalo, Centerville, Franklin, Bryan/Bryan-	
Marquez	College Station, Jewett	\$10.50 (I)
	Texarkana, New Boston, Atlanta, DeKalb,	
Maud	Naples	\$10.50 (I)
	Brownwood, Comanche, Lake Brownwood,	
May	Blanket	\$10.50 (I)
Meadow	Lubbock, Ropesville, Wolfforth	\$10.50 (I)
Megargel	Archer City, Olney, Seymour, Wichita Falls	\$10.50 (I)
Memphis		
Mentone	Orla, Pecos, Kermit, Monahans, Wink	\$10.50 (I)
Merkel	Abilene	\$10.50 (I)
Miami	Canadian, Pampa, Wheeler	\$10.50 (I)
Milam		
Milford	Corsicana, Ennis, Italy, Waxahachie, Hillsboro	\$10.50 (I)
Mobeetie	Miami, Allison, Canadian, Pampa, Shamrock	\$10.50 (I)
Moran	Abilene, Breckenridge, Cisco	\$10.50 (I)
Morgan	Clifton, Lakeside, Meridian	\$10.50 (I)
Morton	Levelland, Littlefield, Lubbock	\$10.50 (I)
Mount Calm		
	Daingerfield, DeKalb, Hughes Springs, Lone	
	Star, Marietta, Texarkana, Longview, Mt.	
Naples	Pleasant, Atlanta, New Boston, Simms	\$10.50 (I)
Nazareth	Amarillo, Canyon, Hereford, Redmon, Tulia	\$10.50 (I)

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.2 Local Calling, Continued

C. Valor Telecomm TX, LLC-TX d/b/a Windstream Communications Southwest, Continued

HOME EXCHANGE	EXCHANGE TO	MONTHLY RATE	
Negley	Deport, Bogata, Paris, Clarksville	\$10.50 (I)	
	Redwater, Hooks, Texarkana, Mt. Pleasant,		
New Boston	Atlanta	\$10.50 (I)	
Newton	Jasper, Kirbyville	\$10.50 (I)	
	Lovelady, Austonio, Bedias, Madisonville,		
Normangee	Bryan/Bryan-College Station, Iola	\$10.50 (I)	
	Bedias, Hilltop Lakes, Iola, Normangee,		
	Anderson, Jewett, Kurten, Shiro, Madisonville,		
North Zulch	Navasota, Bryan/Bryan-College Station	\$10.50 (I)	
Oakwood	Buffalo, Centerville, Fairfield, Jewett, Palestine	\$10.50 (I)	
Orla			
Panhandle	Amarillo, Borger, Pampa, White Deer, Canyon	\$10.50 (I)	
Pecos			
	Apple Springs, Corrigan, Groveton, Lufkin,		
Pennington	Trinity	\$10.50 (I)	
Perryton			
Petersburg	Lubbock, Plainview, Floydada, Idalou	\$10.50 (I)	
	Broaddus, Jasper, Lufkin, Nacogdoches, San		
Pineland	Augustine	\$10.50 (I)	
Post	Lubbock	\$10.50 (I)	
Purdon			
Putnam	Baird, Abilene, Cisco	\$10.50 (I)	
Ralls	Post, Lubbock, Floydada, Idalou, Slaton	\$10.50 (I)	
Redwater			
	Henderson, Jacksonville, Nacogdoches, New		
Reklaw	Summerfield, Tyler	\$10.50 (I)	
	Fairfield, Corsicana, Streetman, Mexia,		
Richland	Wortham	\$10.50 (I)	
Riesel			
Rising Star	Brownwood, Cisco, Eastland, Lake Brownwood	\$10.50 (I)	
Rochester			
	Barlett, Belton, Buckholts, Cameron,		
	Heidenheimer, Holland, Little River, Rosebud,		
Rogers	Salado, Temple, Troy, Zabcikville	\$10.50 (I)	

Expanded Local Calling Service (ELC), Continued

Issued: August 8, 2024

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.2 Local Calling, Continued

C. Valor Telecomm TX, LLC-TX d/b/a Windstream Communications Southwest, Continued

HOME EXCHANGE	EXCHANGE TO	MONTHLY RATE	
Ropesville	Levelland, Brownfield, Lubbock, Wolfforth	\$10.50 (I)	
	Chilton, Riesel, Lott, Rogers, Marlin, Bremond, Reagan,		
Rosebud	Cameron, Zabcikville, Oneaville, Buckholts, Temple	\$10.50 (I)	
Rule	Aspermont, Knox City, Stamford	\$10.29 (I)	
Sanford	Amarillo, Stinnett	\$10.50 (I)	
Seagraves	Brownfield, Denver City, Plains, Seminole	\$10.50 (I)	
Seymour	Wichita Falls, Vernon	\$10.50 (I)	
Shallowater	Abernathy, Levelland, Littlefield, Lubbock, Wolfforth	\$10.50 (I)	
Sierra Blanca			
	Redwater, DeKalb, New Boston, Texarkana, Mt.		
Simms	Pleasant	\$10.50 (I)	
Slocum			
Smyer	Hurlwood, Levelland, Lubbock, Wolfforth	\$10.50 (I)	
Spade	Abernathy, Anton, Levelland, Lubbock, Plainview	\$10.50 (I)	
Spearman			
Stratford	Dumas, Dalhart	\$8.48 (I)	
	Purdon, Marquez, Oakwood, Richland, Cayuga,		
	Tennessee Colony, Fairfield, Buffalo, Corsicana,		
Streetman	Montalba, Athens, Jewett, Mexia, Wortham, Palestine	\$10.50 (I)	
Sundown	Brownfield, Lubbock	\$10.50 (I)	
Sunray			
Tahoka	Post, Brownfield, Lamesa, Lubbock, O'Donnell	\$10.50 (I)	
Tenaha	Joaquin, Center, Nacogdoches, Timpson, Cathage	\$10.50 (I)	
Texarkana			
Throckmorton	Seymour, Elbert, Graham, Woodson, Breckenridge	\$10.50 (I)	
Toyah	Pecos	\$9.30 (I)	

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.2 Local Calling, Continued

C. Valor Telecomm TX, LLC-TX d/b/a Windstream Communications Southwest, Continued

HOME			
EXCHANGE	EXCHANGE TO	MONTHLY RATE	
	Abilene, Roby, Roscoe, Sweetwater, Anson, Hermleigh,		
	Maryneal, Rotan, Sylvester, Blackwell, Hamlin,		
Trent	McCauley	\$10.50 (I)	
Trinity			
Trinity- Riverside	Huntsville	(D)	
Tulia	Plainview, Amarillo, Canyon	\$10.50 (I)	
Uncertain	Marshall, Jefferson, Longview	\$10.50 (I)	
Vega	Amarillo, Boys Ranch, Hereford	\$10.50 (I)	
Walnut Springs	Glen Rose, Morgan, Clifton, Cleburne, Meridian	\$10.50 (I)	
Weinert	Knox City, Munday-Goree	\$10.29 (I)	
Wheeler	Mobeetie, Canadian, Allison, Pampa, Shamrock	\$10.50 (I)	
White Deer	Groom, Panhandle, Pampa, Skellytown, Amarillo	\$10.50 (I)	
Whiteface	Levelland, Morton, Sundown, Lubbock	\$10.50 (I)	
Whitharral	Anton, Smyer, Lubbock,	\$10.50 (I)	
Whitney	Hillsboro	\$5.16 (I)	
Wildorado	Amarillo, Canyon, Hereford,	\$10.50 (I)	
Wilson	Lubbock, Slanton	\$10.50 (I)	
Wolfforth			
Zavalla	Huntington, Lufkin, Diboll, Fuller Springs, Jasper	\$10.50 (I)	

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.2 Local Calling, Continued

D. Texas Windstream, Inc.

Extended Area Service (EAS) Exchanges

EXTENDED AREA SERVICE (EAS) TO AN	
	J
HOME EXCHANGEFROM THE FOLLOWING EXCHANGES	
Acton Granbury	
Double Bayou, Hankamer, Smith Point,	
Anahuc Wallsville, Winnie	
Blum	
Bonita Nocona	
Brandon Hillsboro	
Covington	
Cresson	
Anahuac, Hankamer, Smith Point,	
Double Bayou Wallsville, Winnie	
Godly Cleburne	
Grandview	
Hamshire Winnie	
Anahuac, Double Bayou, Smith Point,	
Hankamer Wallsville, Winnie	
Higginbotham Plains, Denver City	
Iredell	
Kopperl Lakeside Village	
Lakeside Village Kopperl	
Montague	
Mosheim Valley Mills	
Nocona Bonita, Ringgold, Spanish Fort	
Paluxy Tolar	
Plains Higginbotham, Denver City	
Ringgold Nocona	
Rio Vista Cleburne	
Scurry	
Anahuac, Double Bayou, Hankamer,	
Smith Point Wallsville, Winnie	
Spanish Fort Nocona	

All exchanges are Texas Windstream Company exchanges except those exchanges designated as which are Southwestern Bell Telephone Company Exchanges and those designated as which are General Telephone Company Exchanges.

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.2 Local Calling, Continued

D. Texas Windstream, Inc., Continued

Extended Area Service (EAS) Exchanges, Continued

	EXTENDED AREA SERVICE (EAS) TO AND FROM THE
HOME EXCHANGE	FOLLOWING EXCHANGES
Tolar	Paluxy
Valley Mills	Mosheim
	Anahuac, Double Bayou, Hankamer
Wallsville	Smith Point, Winnie
	Anahuac, Double Bayou, Hamshire,
Winnie	Hankamer, Smith Point, Wallsville

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.2 Local Calling, Continued

D. Texas Windstream, Inc., Continued

Expanded Local Calling Service (ELC) - Expanded Local Calling Service (ELCS) allows the end user customer to call a different exchange for an additional monthly flat rate additive instead of a per minute of use Toll charge. The ELCS monthly rate additive is in addition to existing local exchange rates.

G MONTHLY
RATE
VBT),
BT) \$10.50 (I)
BT),
\$10.50 (I)
\$10.50 (I)
e
ville
\$10.50 (I)
Valnut
,
\$10.50 (I)
a,
"),
\$10.50 (I)
ER)
ita
\$12.75 (I)
\$10.50 (I)
\$5.22 (I)
nville
\$10.50 (I)
\$10.50 (I)
\$10.50 (I)
\$10.50 (I)
\$10.50 (I)
BT) \$10.50 (I)

Issued: August 8, 2024

Effective: September 8, 2024

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.2 Local Calling, Continued

D. Texas Windstream, Inc., Continued

Expanded Local Calling Service (ELC), Continued

	EXCHANGE TO AND FROM THE FOLLOWING	MONTHLY
HOME EXCHANGE	EXCHANGES	RATE
Spanish Fort	Montague, Bonita, Bowie (SWBT), Ringgold	
	Saint Jo (CENTRAL), Wichita Falls (SWBT)	\$10.50 (I)
Tolar	Granbury (SWBT), Acton, Glen Rose (GTE),	
	Stephenville (UNITED)	\$10.50 (I)
Valley Mills	Laguna Park (United)	\$10.50 (I)
Wallsville	Baytown (GTE), Beaumont (SWBT), Mont Belvieu	
	(GTE), Dayton (SWBT), Liberty (SWBT)	\$10.50 (I)
Winnie	Fannett (GTE), Beaumont (SWBT), Nederland - Port	
	Neches (SWBT), High Island (Cameron)	\$10.50 (I)

SWBT- Southwestern Bell Telephone GTE - General Telephone Electronics

Issued: August 8, 2024

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.2 Local Calling, Continued

D. Texas Windstream, Inc., Continued

Extended Metropolitan Calling Service (EMCS) – An optional service which enlarges a customer's local calling scope to include a specified metropolitan exchange. EMCS plans may be either one-way or two-way.

One-way EMCS is a service whereby customers can make direct dialed calls to customers in other specified exchanges for a flat-rate additive. Calling may be limited to a specified block of time with a per minute charge exceeding that block of time.

Two-way EMCS is a service whereby customers can make calls to and receive calls from customers in specified exchanges for a flat-rate additive.

The rates shown below for specific offerings of this service are in addition to the local exchange access service rates.

			Monthly Rate for
Home			Single Pty Bus, Key
Exchange	Туре	Extended Calling Area to:	Line and PBX Trunk
		SWBT Fort Worth	
Godley	Two- Way Flat	Metropolitan Exchange	\$74.10 (I)
		SWBT Fort Worth	
Acton	Two- Way Flat	Metropolitan Exchange	\$84.00 (I)
		SWBT Fort Worth	
Cresson	Two- Way Flat	Metropolitan Exchange	\$84.00 (I)
		SWBT Fort Worth	
Tolar	Two- Way Flat	Metropolitan Exchange	\$84.00 (I)
		SWBT Waco Metropolitan	
Valley Mills	Two- Way Flat	Exchange	\$84.00 (I)
	One- Way Flat for up to Thirty	SWBT Dallas Metropolitan	
	(30) Hours; \$0.10 per minute	Exchange and Crandall	
Scurry	above 30 hours	Exchange	\$97.13 (I)

A separate NXX is required in order to offer this service. Therefore, this service will require a number change for all customers who choose to subscribe to it.

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.3 Direct Inward Dialing (DID)

Windstream Sugar Land, Inc., Windstream Communications Kerrville, L.P., Valor Telecomm TX, LLC-TX d/b/a Windstream Communications Southwest and Texas Windstream Inc.

			-
Direct Inward Dialing (DID) (100 Numbers or Less)	Monthly	NRC	
First block of 100 DID Numbers Assigned	\$157.50	\$150.00	(I)
First block of 10 DID Numbers Assigned	\$ 15.75		(I)
Direct Inward Dialing (DID) (Greater than 100 DID Numbers)	Monthly	NRC	
Each additional block of 100 DID Numbers Assigned over the			(I)
first 100 DID numbers	\$75.35	\$150.00	(1)
Each additional block of 10 DID Numbers Assigned over the first			
100 DID numbers	\$ 2.25		(I)
DID Trunk Termination	\$32.45	\$30.00	(I)

The charges above are in addition to applicable rates for local exchange service, EAS and ELC rates.

DID Number Blocks may not be ordered in number blocks smaller than 100 in electromechanical central offices or ten (10) in digital or SPC central offices.

SECTION 5 – LOCAL SERVICES PRICE LIST, Continued

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.4 Optional Calling Features

Windstream Sugar Land, Inc., Windstream Communications Kerrville, L.P., Valor Telecomm TX, LLC-TX d/b/a Windstream Communications Southwest and Texas Windstream Inc.

Feature	Monthly Rate	
Anonymous Call Rejection	\$5.99	(I)
Billed Number Screening	\$5.25	Í
Call Forwarding	\$9.66	
Call Forwarding - Busy	\$7.49	
Call Forwarding - Busy/No Answer	\$7.49	
Call Forwarding - Multipath - each	\$11.99	
Call Forwarding - No Answer	\$7.49	
Call Priority/ Selector	\$5.99	
Call Waiting	\$10.49	
Caller ID	\$15.00	
Caller ID Deluxe	\$19.32	
Caller ID on Call Waiting	\$5.99	
Cancel Call Waiting	\$5.99	
Distinctive Ring	\$10.49	
Enhanced Call Waiting	\$13.50	
Hunting	\$5.93	
Last Number/Saved Number Redial	\$8.99	
Message Waiting Indicator	\$2.26	İ
Personalized Telephone Number	\$11.17	
Privacy Controller	\$8.99	
Remote Call Forwarding - Per Path	\$37.50	
Select Call Block	\$8.99	
Select/Preferred Call Forward	\$8.99	ĺ
Selective Call Screening - Collect, CC & 3rd No (per line)	\$5.99	
Selective Call Screening - Collect, CC & 3rd No (per trunk)	\$15.00	
Special Call Acceptance	\$7.49	
Special Call Forwarding	\$8.46	
Speed Dialing 30	\$8.99	
Speed Dialing 8	\$8.99	i
Three-Way Calling	\$8.99	
Three-Way Calling with Transfer	\$8.99	
Unlimited 66 Repeat Dialing	\$8.99	
Unlimited 69 Call Return	\$8.99	(I)

SECTION 5 – LOCAL SERVICES PRICE LIST, Continued

5.6 WINDSTREAM SERVICE AREA, Continued

5.6.4 Optional Calling Features, Continued

Feature	Per Use
Automatic Callback (66)	\$2.50
Automatic Recall (69)	\$2.50
Call Trace (57)	\$6.99
Three-Way Calling	\$2.50

5.6.5 Directory Listings

	Monthly
Additional Listing	\$13.43 (I)
Foreign Listing	\$13.43 (I)
Non-Listed Service	\$8.93 (I)
Non-Published Service	\$8.99 (I)

SECTION 6 – DIRECTORY ASSISTANCE SERVICES

6.1 Directory Assistance

A. AT&T Service Area	
Local Directory Assistance	\$5.99
National Directory Assistance	\$5.99
B. Frontier Service Area	
Local Directory Assistance National Directory Assistance Directory Assistance Call Completion	\$5.99 \$5.99 \$2.00 (N)
C. Brightspeed of Texas fCenturyTel Texas, Embarq (T)	
Local Directory Assistance	\$6.99
National Directory Assistance	\$6.99
A. Brightspeed of Eastern Texas fUnitedTel Texas, Emba	urq (T)
Local Directory Assistance National Directory Assistance	\$6.99 \$6.99
B. Windstream Service Area	
Local Directory Assistance	\$5.99
National Directory Assistance	\$5.99

Issued: April 23, 2025

SECTION 6 – DIRECTORY ASSISTANCE SERVICES, Continued

(D) | | | | | | | | | | | | | | | | | |

Issued: August 14, 2019

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective: August 15, 2019

SECTION 6 – DIRECTORY ASSISTANCE SERVICES, Continued

(T)

(D)

(D)

SECTION 6 – DIRECTORY ASSISTANCE SERVICES, Continued

(T)

(D)

Issued: August 14, 2019

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective: August 15, 2019

SECTION 6 – DIRECTORY ASSISTANCE SERVICES, Continued	(T)
--	-----

(D)

Issued: August 14, 2019

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective: August 15, 2019

SECTION 7 – MISCELLANEOUS SERVICES

7.1 MetPak Plus Bundled Service Plan* – AT&T Service Area

Overview

MetPak Plus Bundled Service Plan is an optional business package offer that provides the following;

- 1. Business Network Access Line
- 2. Unlimited Local Usage
- 3. Custom Calling Features
- 4. Fixed monthly rates for 12, 24 or 36 month term or a Month-to-Month Option

Available Features

Call Management features associated with the Service Plan Plus option are available on each line in the package at no extra charge. The customer may choose any of the following features for each line in the package.

- 1 Anonymous Call Rejection
- 2 Call Block
- 3 Call Forward Busy Line
- 4 Call Forward Don't Answer
- 5 Call Forward Don't Answer Ring Control
- 6 Call Forward Variable
- 7 Call Return
- 8 Call Waiting

- 9 Call Waiting ID
- 10 Caller ID Name and Number
- 11 Hunting
- 12 Remote Access Call Forwarding
- 13 Repeat Dialing
- 14 Speed Calling 8
- 15 Speed Calling 30
- 16 Three Way Calling

Requirements

Customers must use MetTel as their local and regional toll carrier. These plans only apply to voice traffic for sent-paid, directly dialed calls. Calls to Internet Service Providers which is not voice traffic is not covered under the plan. The plans are not available for use with PBX Trunks, ground start lines or trunks, ISDN BRI, ISDN PRI, Digital PBX Trunks, Remote Call Forwarding, Foreign Exchange, Coin or Pay Telephone Service or for use with Dial-up Modems, Predictive Dialers, Call Center operations, Broadcast Fax, Data Transmissions or Toll Free Services. Additional restrictions may apply.

	MTM	12 Months	24 Months	36 Months
MetPak Plus Bundled Plan, per line per month	\$350.00	\$180.00	\$170.00	\$160.00

7.2 MetPak Plus Bundled Service Plan* – AT&T Service Area

*These plans are grandfathered effective 11/17/2024 and are only available to customers at their current rates at existing locations. Renewals or extensions of MTM or term contract rates are no longer available.

7.3 MetPak Advantage Plans – Frontier - former GTE and former Contel Service Areas

Overview

MetPak Advantage is an optional package available with Business Lines (monthly cost of line is additional) and provides unlimited regional calling and/or unlimited regional and domestic long distance. MetPak Advantage Plus is the same offer but includes several popular custom calling features. These features are; Anonymous Call Rejection, Caller ID with Name, Call Waiting, Call Forwarding, Three-Way Calling, Speed Dialing 8, Unlimited 69 Call Return and 66 Repeat Dial.

Requirements

Customers must use MetTel as their local and regional toll carrier. These plans only apply to voice traffic for sent-paid, directly dialed calls. Calls to Internet Service Providers which is not voice traffic is not covered under the plan. The plans are not available for use with PBX Trunks, ground start lines or trunks, ISDN BRI, ISDN PRI, Digital PBX Trunks, Remote Call Forwarding, Foreign Exchange, Coin or Pay Telephone Service or for use with Dial-up Modems, Predictive Dialers, Call Center operations, Broadcast Fax, Data Transmissions or Toll Free Services. Additional restrictions may apply.

Rates¹

MetPak Advantage Unlimited Regional	\$24.00 per line per month
MetPak Plus Unlimited Regional	\$34.00 per line per month
MetPak Advantage Unlimited Regional & Domestic LD	\$45.00 per line per month
MetPak Plus Unlimited Regional & Domestic LD	\$55.00 per line per month

¹ MTM rates discounted 5%, 10% and 15% for respective term plans of 12M, 24M and 36M

7.4 Subscriber Intrastate Access Service

General Description

The Subscriber Intrastate Access Service provides interconnected access to the local public switched telephone network so that local exchange customers can make and receive calls to and from the customers of other carriers within the state.

Limitations

(A) A telephone number is not provided with Subscriber Intrastate Access Service.

(B) Detail billing is not provided with Subscriber Intrastate Access Service.

(C) Directory listings are not included with Subscriber Intrastate Access Service.

(D) Intercept arrangements are not included with Subscriber Intrastate Access Service

Undertaking of the Company

The Company will provide Subscriber Intrastate Access Service to each Customer that subscribes to its local exchange service.

Term of Service

Subscriber Intrastate Access Service shall be coterminous with the Company's local exchange service, and the Subscriber Access Charge shall apply for each telephone line or service as defined herein for all periods in which Customer subscribes to local exchange service from the Company.

Rate Regulations

(A) The Subscriber Access Charge shall not apply to Lifeline customers.

(B) If Customer is eligible to receive prorated credit for their associated local exchange service, such as for network outages or suspension or termination of service, the Subscriber Access Charge will be prorated or credited in the same manner consistent with the terms of this Product Guide and any contract. No other credits are available for Subscriber Intrastate Access Service.

(C) When Customer is provided more than one local business exchange service in a state, the Subscriber Access Charge Multi-line Business Subscriber rates are assessed for each line.

Issued: April 22, 2018

7.4 Subscriber Intrastate Access Service, Continued

Rate Regulations, continued

- (D) The Subscriber Access Charge, as set forth in 4.9.6 following, will be billed to the end user subscriber of the associated local exchange service, including, where applicable, a reseller of the associated local exchange service, in which case the reseller shall be deemed an end user for purposes of application of such charges.
- (E) For each local exchange service provided as remote call forwarding business service under the Product Guide, the Subscriber Access Charge does not apply.

Rates

			ILEC AREA/OCN		
		Brightspeed of	Brightspeed of		
		TX/Eastern TX	Northern,		
		fCentral/United	Southern, Coastal		
Business		Tel. Texas,	TX, fCenturyTel	FRONTIER	WINDSTREAM /
Customer Service		Embarq)/	2101, 0434, 2117,	COMM 2154,	1181, 1163, 2097,
Туре	AT&T / 5216	2114, 2084	2140	4344	2147, 2153
Single Line Local					
Exchange Service	7.50	7.50	7.50	7.50	7.50
Multi-line Local					
Exchange Service	10.16 (I)	10.20	10.20	10.20	10.20
Centrex	10.16 (I)	10.20	10.20	10.20	10.20
Trunk	10.16 (I)	10.20	10.20	10.20	10.20
PRI	50.80(I)	51.00	51.00	51.00	51.00
(D)	(D)	(D)	(D)	(D)	(D)
BRI	8.00	10.20	7.50	8.00	8.00

7.5 Local Telecom Surcharge

Rate Regulations,

(A) Telecommunications rules and regulations allows Incumbent Local Exchange Carriers to increase rates to wholesale providers in the form of a surcharge per line. As a result of these rate increases, the Company will assess the Local Telecom Surcharge on all local exchange service lines provided by the Company. See table in paragraph 7.10 following for rates.

7.6 Carrier Access Recovery Charge

Rate Regulations,

(A) Customers assessed a Subscriber Intrastate Access Charge as specified in paragraph 7.4 preceding will be assessed a flat-rated, monthly Carrier Access Recovery Charge (CARC). CARCs will be billed to the associated end user or reseller of the local exchange services except for those customers who participate in the Lifeline Assistance Program. See table in paragraph 7.10 following for rates.

7.7 Regulatory Recovery Fee-State

Rate Regulations,

(A) Regulatory Recovery Fee-State (RRF-S) is a charge assessed to recover the costs of state and local regulatory activities, including costs associated with compliance filings, payments to industry organizations for required services, legal expenses and employee salaries related to those Company regulatory activities. See table in paragraph 7.10 following for rates.

7.8 End User Port Charges

Rate Regulations,

Certain local exchange services provided under the general and/or local exchange service tariffs are subject to End User Port Charges. These services include:

- Business Lines, Centrex Lines
- Integrated Services Digital Network (ISDN) Basic Rate and Primary Rate
- T-1 Digital PBX Services
- PBX Trunks

See table in paragraph 7.11 following for rates

Issued: November 30, 2023

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 Effective: December 1, 2023

7.9 Local Portability Charge

Rate Regulations,

(A) Telecommunications rules and regulations require all local phone companies to provide "service provider number portability," which allows customers to retain their local phone number when switching companies to provide their local phone service. The Local Portability Charge (LPC) is used by telephone companies to recover the costs associated with the development, implementation, and operability of service provider number portability.

(B) The Company will assess the Local Portability Charge (LPC) on all local exchange services. The LPC, as set forth below applies to all local exchange service lines provided by the Company. See table in paragraph 7.10 following for rates.

7.10 Rate Table (LTS, CARC, RRF-S and LPC) applies to all service areas.

Monthly Per Line or Per Trunk*				
	Business			
Services	Local Telecom Surcharge	Carrier Access Recovery Charge	Regulatory Recovery Fee-State	Local Portability Charge
Single Line Local Exchange Svc.	\$5.00	\$4.50	\$2.99	\$1.49
Multi-line Local Exchange Svc.	\$5.00	\$4.50	\$2.99	\$1.49
Lifeline customer	-	-	-	-
ISDN BRI	\$5.00	\$4.50	\$2.99	\$1.49
ISDN PRI (rates per svc.)	-	\$22.50	\$14.95	\$53.55
Foreign Exchange– Single Line	\$5.00	\$4.50	\$2.99	\$1.49
Foreign Exchange– Multi-Line	\$5.00	\$4.50	\$2.99	\$1.49
Remote Call Forward	\$5.00	-	-	\$1.49
Centrex	\$5.00	\$4.50	\$2.99	\$1.49
Trunks	\$5.00	\$4.50	\$2.99	\$10.71
T-1/Digital PBX (rates per svc.)	-	\$22.50	\$14.95	\$53.55

Monthly Per Line or Per Trunk*

Issued: November 30, 2023

7.11 End User Port Charge Rate Table

	End User Port Table				
Services	AT&T / 5216	Brightspeed of TX/Eastern TX fCentral/United Tel. Texas, Embarq)/ 2114, 2084	Brightspeed of Northern, Southern, Coastal TX, fCenturyTel 2101, 0434, 2117, 2140	FRONTIER COMM 2154, 4344	WINDSTREAM / 1181, 1163, 2097, 2147, 2153
Single Line Local Exchange Service	\$0.99	\$0.85	-	-	-
Multi-line Local Exchange Service	\$0.99	\$0.85	-	-	-
Lifeline customer	-	-	-	-	-
ISDN BRI	\$1.59	\$0.85	\$2.23	\$2.03	\$7.00
ISDN PRI (rates per svc.)	\$49.01	\$4.25	\$23.51	\$15.53	\$46.00
Foreign Exchange– Single Line	\$0.99	\$0.85	-	-	-
Foreign Exchange– Multi-Line	\$0.99	\$0.85	-	-	-
Remote Call Forward	-	-	-	-	-
Centrex	\$0.99	\$0.85	-	-	-
Trunks	\$0.99	\$0.85	-	-	-
T-1/Digital PBX (rates per svc.)	\$23.76	\$20.40	\$23.51	\$28.18	\$46.00

7.5 ISDN Basic Rate Service

A. AT&T Service Area

Description

MetPath[™] ISDN BRI consists of two 64 Kbps B (Bearer) channels and one 16 Kbps D (Data) channel. Each B channel has the ability to integrate voice, data, image and video. The B channels may be kept separate or bonded together to deliver 128 Kbps.

Rates

	Monthly Recurring
Service or Feature	Charge
Digital Service Flat Rate Line-MTM	\$9.811.25 (I)
Flat Rate Usage – per B Channel	\$2,083.75 (I)
¹ Flat Extended Metropolitan Service (EMS) per B Channel	
Tier I	\$176.75
Tier II	\$204.13
ISDN DDI Cell Ferningding	* (* *
ISDN BRI Call Forwarding	\$4.38
ISDN BRI Calling Number ID/Calling Name ID	\$7.81
Circuit Switched Data – per minute – Intrastate	\$0.1090

Service Charge	Non-recurring Charge
ISDN BRI Digital Service First Line Installation	\$312.50
ISDN BRI Digital Service Addl Line Installation	\$312.50
ISDN BRI CSV/CSD Capability Install per "B" Chan.	\$9.38

¹EMC plan obsolete effective 7/6/15

7.5 ISDN Basic Rate Service, Continued

B. Frontier Service Area

Rates (Frontier fGTE/Contel Serving Area)	Monthly Rate
ISDN BRI Digital Line Flat Rate CSV/CSD	\$1,409.70 (I)
Alternate BRI AC Circuit Switched Data per B Channel	\$63.96 (I)
Intrastate Rate - per min for Circuit Switched Data	\$0.109

C. Brightspeed of Louisiana, Northern, Southern, Coastal Texas fCenturyTel of Louisiana, Lake Dallas, San Marcos and Port Aransas

		Non- Recurring
Of Northern, Southern, Service or Feature	Monthly Rate	Charge
ISDN BRI Digital Line – Flat rate	\$27.83	\$62.50
Alternate Circuit Switched Voice or Data Service	\$22.85	\$18.75
BRI Secondary Directory No	\$2.50	\$6.25
BRI Additional Call Offering (ACO)	\$3.12	\$6.25
BRI Six-Way Conference Calling	\$5.62	\$6.25
BRI Add'l. Call Appearance-	\$3.12	\$6.25
BRI Intercom Calling	\$2.50	\$6.25
BRI Message Waiting Indicator	\$3.75	\$6.25

Circuit Switched data – per minute- Intrastate \$0.1090

7.5 ISDN Basic Rate Service, Continued

D. Brightspeed of Texas fCentral Tel, Texas, Embarq (T)

Brightspeed of Texas fCentralTel. Texas, Embarq (T) ISDN BRI Digital Line Measured Rate ISDN BRI Digital Line Measured Rate w/40Hours ISDN BRI Digital Line w/Flat Rate CSV/CSD ISDN BRI Link Extension Facility, per BRI ¹ In Addition to Monthly Measured Rate Line	Monthly Rates ¹ \$31.25 (I) \$62.50 (I) \$74.69 (I) \$168.88
Brightspeed of Eastern Texas fUnited Tel. Texas,	
Embarq (T)	Monthly Rates
ISDN BRI Digital Line Flat Rate CSV/CSD	\$47.88 (I)
ISDN BRI Additional Directory Number (each)	\$4.13
ISDN BRI Automatic Callback (Repeat Dial)	\$6.25
ISDN BRI Call Forwarding	\$6.25
ISDN BRI Calling Number ID/Calling Name ID	\$11.88
ISDN BRI Feature Package 1	\$15.00
ISDN BRI Flexible Calling	\$3.61
ISDN BRI Six-Way Conference Calling	\$3.45
ISDN BRI Link Extension Facility, per BRI	\$25.75

E. Windstream Service Area

Service or Feature	Monthly Rate
ISDN BRI Digital Line – Flat rate	\$66.95
Alternate Circuit Switched Voice or Data Service	\$4.69
Packet Switched Data – B Channel	\$117.65
Packet Switched Data – D Channel	\$4.12
Additional Directory Number	\$3.52

7.6 Centrex Service

A. AT&T Service Area

Message Rate Service / All Contract Terms	Monthly Rates \$2,665.94
B. Frontier Service Area1. Former GTE Service Area	
CentrexPak Flat Rate w/ EMS Service	\$165.38 (I)
CentrexPak Flat Rate Metro Service	\$135.19 (I)
CentrexPak Flat Rate Non Metro Service	\$122.69 (I)
CentrexNet Flat Rate Non-Metro 2-25 Lines w/Feat. Pkg. 1	\$122.69 (N)
Former Contel Service Area	
CentrexPak FR METRO	\$135.19 (I)
CentrexPak FR NON METRO	\$122.69 (I)
 C. Brightspeed Service Area Brightspeed of Northern, Southern, Coastal Texas fCentur Centrex Flat Rate Service Brightspeed of Eastern Texas fUnited Tel. Texas, Embarq Centrex II Service Brightspeed of Texas fCentral Tel. Texas, Embarq Centrex II Service – Rate Groups 1-7 	\$50.00 \$45.00 \$45.00
Centrex II Service – Rate Group 8 D. Windstream Service Area Centrex Flat Rate Service	\$63.75 \$82.50

SECTION 8 - INDIVIDUAL CASE BILLING

In addition, Individual Case Basis (ICB) Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this Product Guide. Rates quoted in response to such competitive requests may be different than those specified for such services in this Product Guide. ICB rates will be offered to the customer in writing and on a non-discriminatory basis.

SECTION 9 – RATE GROUPS

9.1 AT&T SERVICE AREA

	New Rate		New Rate		New Rate
Exchange	Group (T)	Exchange	Group (T)	Exchange	Group (T)
ABILENE	1	BAYSIDE	5	CELINA	1
ADAMSVILLE	5	BEAUMONT	1	CENTER	1
ALBANY	5	BEEVILLE	1	CHANNELVW	1
ALICE	1	BELLEVUE	5	CHILDRESS	1
ALLEN	5	BELLVILLE	1	CHILLICOTH	1
ALLISON	5	BELTON	1	CHINA	1
ALPINE	1	BENAVIDES	5	CHINA SPG	1
ALVARADO	1	BIG SPRING	1	CHIRENO	5
ALVARADO - EMS	5	BIG WELLS	5	CHRISTINE	5
ALVIN	7	BORGER	5	CHRISTINE - EMS	1
AMARILLO	1	BOWIE	5	CISCO	3
ANGLETON	1	BRACKETTVL	1	CLARKWOOD	1
ANNA	1	BRECKENRDG	1	CLEBURNE	1
ANSON	5	BRENHAM	1	CLEBURNE - EMS	1
APOLLO	1	BRIDGECITY	1	CLEVELAND	1
ARLINGTON	1	BROWNSVL	1	CLINT	1
ARLINGTON - EMS	1	BRUNI	5	CLTLKJCKSN	1
ASHERTON	5	BUNA	6	COLORADOCY	1
ATLANTA	5	BURKBURNTT	1	COLUMBUS	1
ATLAS	1	C CHRISTI	1	COMBINE	1
ATLAS - EMS	1	CALALLEN	1	COMBINE - EMS	1
AUBREY	5	CALVERT	5	CORRIGAN	5
AUBREY - EMS	1	CAMERON	1	CORSICANA	1
AUSTIN	1	CAMPBELLTN	1	COTULLA	1
AUSTIN -Bee		CAMPBELLTN -			
Caves	1	EMS	1	CRANDALL	1
AXTELL	1	CANADIAN	1	CRANDALL - EMS	1
BAMMEL	1	CANUTILLO	1	CRANE	5
BANDERA	1	CANYON	1	CRYSTAL CY	5
BANDERA - EMS	1	CARRIZOSPG	1	CUERO	1
BARKER	1	CARTHAGE	5	CYPRESS	1
BARTLETT	1	CASTROVL	1	CYPRESS - EMS	1
BASTROP	1	CASTROVL - EMS	1	DALLAS	1
BASTROP - EMS	1	CATARINA	5	DAYTON	5
BATESVILLE	5	CEDAR HILL	1	DE SOTO	1
BAY CITY	1	CEDAR HILL - EMS	1	DEADWOOD	5

(T)

Issued: December 23, 2024

9.1 AT&T SERVICE AREA, Continued

	New Rate		New Rate		New Rate
Exchange	Group (T)	Exchange	Group (T)	Exchange	Group (T)
DEER PARK	1	FORT WORTH	1	HEREFORD	1
		FORT WORTH -			
DENISON	1	EMS	1	HERMLEIGH	1
DENTON	1	FREEPORT	1	HILLSBORO	1
DEVINE	1	FREER	5	HONDO	1
DEVINE - EMS	1	FRIENDSWD	1	HONDO - EMS	1
DEWEYVILLE	5	FRISCO	1	HONEYGROVE	5
DONNA	1	FTSTOCKTON	1	HOUSTON	1
EAGLE LAKE	1	GAINESVL	1	HSTNSUBURB	1
EAGLE PASS	1	GALVESTON	1	HUNTSVILLE	1
EASTLAND	1	GARWOOD	5	IOWA PARK	1
EDCOUCH	1	GHOLSON	1	IRAAN	1
EDDY	1	GLENDALE	1	ITALY	1
EDGEWOOD	5	GLENDALE - EMS	1	ITASCA	5
EDINBURG	1	GOLDSMITH	5	JACKSBORO	1
EDNA	5	GOLIAD	5	JASPER	1
EL CAMPO	1	GORDON	5	JEFFERSON	5
EL PASO	1	GRAHAM	1	JEWETT	5
ELGIN	1	GRANBURY	1	KARNESCITY	1
ELGIN - EMS	1	GRANBURY - EMS	1	KENEDY	1
ENCINAL	5	GRAND PRAR	1	KENNEDALE	1
				KENNEDALE -	
ENNIS	1	GRANDFALLS	5	EMS	1
ENNIS - EMS	1	GRANDPRARI	1	KERMIT	5
EULESS	1	GRANDPRARI - EMS	1	KINGSVILLE	1
EULESS - EMS	1	GREENVILLE	1	KIRBYVILLE	5
EVADALE	5	GREENVILLE - EMS	1	KOUNTZE	5
FALCON HTS	5	GRUVER	1	LA BELLE	1
FANNETT	5	HALECENTER	5	LA PORTE	1
FARMERSVL	5	HALLETTSVL	5	LA PRYOR	5
FARMERSVL - EMS	1	HALLSBURG	1	LACOSTE	1
FLATONIA	5	HAMLIN	5	LACOSTE - EMS	1
FLOURBLUFF	1	HARLINGEN	1	LADONIA	1
FLOYDADA	1	HEARNE	5	LAMPASAS	1
FORNEY	1	HEBBRONVL	1	LANGHAMCRK	1
FORNEY - EMS	1	HEMPSTEAD	1	LAREDO	1
FORT DAVIS	1	HENRIETTA	1	LEANDER	1

(T)

Issued: December 23, 2024

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 (T)

9.1 AT&T SERVICE AREA, Continued

	New Rate		New Rate		New Rate Group
Exchange	Group (T)	Exchange	Group (T)	Exchange	(T)
LEFORS	1	MCKINNEY	1	PINEHURST	1
LEROY	1	MCKINNEY - EMS	1	PINEHURST - EMS	1
LIBERTY	1	MCLEAN	5	PIPE CREEK	1
LIBERTY HL	1	MEDINALAKE	1	PIPE CREEK - EMS	1
LINDL SWAN	1	MERCEDES	1	PITTSBURG	5
LIVERPOOL	1	MERIDIAN	3	PLAINVIEW	1
LIVERPOOL - EMS	1	MEXIA	1	PLEASANTON	1
				PLEASANTON -	
LOCKHART	3	MIDKIFF	5	EMS	1
LOCKHART - EMS	1	MIDLAND	1	PORTARTHUR	1
LOCKNEY	5	MIDLOTHIAN	1	PORTISABEL	1
LONGVIEW	1	MIDLOTHIAN - EMS	1	POTEET	1
LORENA	1	MINEOLA	5	POTEET - EMS	1
LOSFRESNOS	1	MINERLWLLS	1	POTTSBORO	1
LUBBOCK	1	MISSION	1	PRAIRIE VW	1
LULING	2	MONAHANS	5	PRINCETON	1
LUMBERTON	1	MOODY	1	PRINCETON - EMS	1
LYTLE	1	MOULTON	1	PROSPER	1
LYTLE - EMS	1	MTPLEASANT	1	PROSPER - EMS	1
MADISONVL	5	NACOGDOCHS	1	PT BOLIVAR	1
MANSFIELD	1	NDLDPTNCHS	1	PYOTE	5
MANSFIELD - EMS	1	NEWBRANFLS	1	QUANAH	1
		NEWBRANFLS -			
MANVEL	1	EMS	1	RANGER	1
MARATHON	5	NORDHEIM	5	RANKIN	1
MARFA	1	NRICHLDHLS	1	REAGAN	1
MARION	1	NRICHLDHLS - EMS	1	RED OAK	1
MARION - EMS	1	ODESSA	1	RED OAK - EMS	1
MARLIN	1	OGLESBY	1	REFUGIO	5
MARSHALL	1	OMAHA	5	RICHMNRNBG	1
				RICHMNRNBG -	
MART	1	ORANGE	1	EMS	1
MATAGORDA	5	OWENTOWN	4	RIO HONDO	1
MATHIS	1	PADRE IS	1	ROANOKE	1
MAURICEVL	5	PAMPA	1	ROANOKE - EMS	1
MCALLEN	1	PARIS	1	ROBY	5
MCCAMEY	5	PEARSALL	1	ROCKDALE	1
MCGREGOR	1	PHARR	1	ROCKPORT	1

Issued: December 23, 2024

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041 (T)

9.1 AT&T SERVICE AREA, Continued

Exchange	New Rate Group (T)	Exchange	New Rate Group (T)	Exchange	New Rate Group (T)
ROCKWALL	1	SOUTHVIDOR	1	WALLER - EMS	1
ROSCOE	5	SPLENDORA	1	WARREN	5
ROSENTHAL	1	SPLENDORA - EMS	1	WAXAHACHIE	1
				WAXAHACHIE -	
ROTAN	5	SPRING	1	EMS	1
ROYSE CITY	1	SPRING - EMS	1	WEATHERFD	1
ROYSE CITY - EMS	1	SPURGER	5	WEATHERFD - EMS	1
RUNGE	1	STAMFORD	5	WEST	1
SABINAL	5	STANTON	5	WESTBROOK	1
SABINEPASS	5	STINNETT	5	WESTBURY	1
SAN BENITO	1	STRAWN	5	WESTFIELD	1
SAN DIEGO	5	SULLIVANCY	1	WHARTON	1
SANANTONIO	1	SWEETWATER	5	WICHITAFLS	1
SANAUGUSTN	5	TAYLOR	1	WILDWOOD	5
SATSUMA	1	TAYLOR - EMS	1	WILLSPOINT	1
SEABROOK	1	TEAGUE	5	WINK	5
SEAGOVILLE	1	TEMPLE	1	WOLFE CITY	5
SEALY	1	TERMINAL	1	WOODSBORO	5
SEGUIN	1	TERRELL	1	WOODVILLE	5
SEGUIN - EMS	1	TERRELL - EMS	1	WORTHAM	5
SEMINOLE	1	TEXCYLMARQ	1	YOAKUM	1
SHAMROCK	1	TIMPSON	5	YORKTOWN	5
SHELDON	1	TOMBALL	1	ZAPATA	2
SHINER	5	TOMBALL - EMS	1		
SILSBEE	5	TROY	1		
SINTON	3	TXSCYMARQU	1		
SKELLYTOWN	5	TYLER	1		
SKIDMORE	5	UVALDE	1		
SLATON	1	VERNON	1		
SMITHERSLK	1	VICTORIA	1		
SMITHERSLK - EMS	1	VIDOR	1		
SMITHVILLE	1	VINTON	1		
SMITHVILLE - EMS	1	VLY LODGE	1		
SNYDER	1	VLY LODGE - EMS	1		
SO BOSQUE	1	WACO	1		
SOUR LAKE	5	WALLER	1		

Issued: December 23, 2024

9.2 FRONTIER SERVICE AREA

A. Former GTE

Exchange	Rate Group	Exchange	Rate Group	Exchange	Rate Group
AGUA DULCE	9	CROSBY	16	HTCHCCKSNF	34
ARANSSPASS	17	DEANVILLE	27	HUFFMAN	16
ARCOLA	16	DEL RIO	3	INGLESIDE	17
ARGYLE	25	DENTON	4	IRVING	22
AZLE	16	DICKINSON	35	JACKSON	28
BACLIFF	16	DILLEY	24	JACKSONVL	17
BALLINGER	23	DIME BOX	6	JARRELL	9
BANGS	7	DLFTWTARPT	20	JOHNSON CY	5
BARNHART	9	DRIPPNGSPG	2	JOURDANTON	6
BARTONVL	5	E BERNARD	9	JUNCTION	5
BAYTOWN	20	ECTOR	9	JUSTIN	11
BEACH CITY	15	EDEN	9	KELLER	20
BENWHEELER	27	ELDORADO	9	КЕМАН	20
BIG LAKE	9	FALFURRIAS	23	KILGORE	19
BISHOP	9	FAYETTEVL	5	KINGSLAND	33
BLANCO	5	FREDECKSBG	13	KURTEN	9
BLANKET	6	GARLAND	22	KYLE	17
BLESSING	9	GEORGETOWN	3	LA FERIA	15
BLOOMINGTN	9	GEORGEWEST	32	LA GRANGE	14
BOERNE	13	GIDDINGS	13	LAVERNIA	9
BONHAM	17	GILMER	27	LEAGUECITY	20
BRADY	13	GLADEWATER	17	LEONARD	9
BRONTE	9	GOLDTHWAIT	5	LEWISVILLE	22
BROWNWOOD	18	GONZALES	13	LEXINGTON	6
BRYAN	21	GORDONVL	9	LK BROWNWD	6
BUDA	2	GRANDSALIN	9	LLANO	14
CALDWELL	33	GRANGER	6	LONDON	5
CANTON	31	GRANITSHLS	14	LYFORD	5
CARLSBAD	7	GRAPEVINE	20	MARBLE FLS	14
CARROLLTON	22	GUNTER	23	MASON	5
CHARLOTTE	9	GUSTINE	5	MENARD	1
CHRISTOVAL	9	HALLSVILLE	17	MERTZON	9
COLEMAN	2	HENDERSON	33	MILES	9
COLLINSVL	9	HIGHLANDS	16	MONTBLVIEU	15
COMANCHE	5	HOWE	9	MT VERNON	9

Issued: April 22, 2018

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041

9.2 FRONTIER SERVICE AREA, Continued

A. Former GTE, Continued

Exchange	Rate Group	Exchange	Rate Group
MYRTLE SPG	27	SHERMAN	19
NEWSMMRFLD	9	SMILEY	9
NEWWAVERLY	27	SNOOKTUNIS	7
NIXON	9	SOMERSET	1
NORTHRUP	5	SOMERVILLE	27
OAKLAND	27	SONORA	1
ODEM	8	STAFFORD	20
ORANGE GRV	9	STERLINGCY	9
OZONA	9	STONEWALL	6
PAINT ROCK	23	SULPHURSPG	2
PALACIOS	17	TAFT	9
PILOTPOINT	23	THORNDTHRL	30
PLANO	22	THREERIVRS	24
PORTLAVACA	31	TIOGA	23
PORTLDGGRY	8	TIVOLI	9
PREMONT	23	TOW	29
PT COMFORT	9	TRENTON	10
PT OCONNOR	9	TURNERTOWN	27
QUITMAN	26	VAN	9
RAYMONDVL	5	VANALSTYNE	23
RIGRANDECY	17	VANDERBILT	12
ROBERT LEE	9	WALLIS	9
ROBSTOWN	20	WATER VLY	9
ROMA	17	WEIMAR	9
ROSHARON	23	WESLACO	19
ROUND MT	5	WHITESBORO	17
ROWENA	9	WILLIS	31
ROWLETT	20	WILLOWCITY	6
RUSK	31	WIMBERLEY	2
SAN ANGELO	21	WINFIELD	9
SANGABRIEL	21	WINNSBORO	5
SANTA ROSA	7	WINTERS	23
SCHULENBG	5	WYLIE	16
SEADRIFT	27	ZEPHYR	5
SHEPHERD	23		

Issued: April 22, 2018

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041

9.2 FRONTIER SERVICE AREA, Continued

B. Former Contel

Exchange	Rate Group	Exchange	Rate Group
ALBA	5	MARTINDALE	1
BARDWELL	4	MAYPEARL	4
BATSON	4	MCDADE	4
BELLSSAVOY	4	MERIT	4
BERTRAM	6	MILLER GRV	4
BIG SANDY	4	NASSAU BAY	3
BIRTHRIGHT	4	NEVADA/JOSEPHINE	4
BLNGNWGULF	4	PAIGE	4
BLUE RIDGE	4	PALMER	4
BRASHEAR	4	PICKTON	4
BRIGGS	1	PINE MILLS	5
BRISTOL	4	POINT	4
BUCHANNDAM	4	POTH	10
BURNET	2	QUINLAN	9
BURTON	1	RAYWOOD	4
CADDOMILLS	4	REDSPRINGS	4
CASH	1	RENO	1
CELESTE	4	RICE	4
СОМО	4	ROANE	4
COUPLAND	4	SARATOGA	4
Dale/Lytton Spgs	4	SHIRLEY	4
DEVERS	4	SPRINGTOWN	2
DORCHESTER	4	SUTHELDSPG	1
EMHOUSE	4	TAWAKONI	4
EMORY	8	TELEPHONE	4
FENTRESS	4	TOM BEAN	4
FERRIS	7	VENUS	4
FLORESVL	2	WEAVER	4
GILLETT	4	WHITEHOUSE	2
HARDIN	4	WHITEWRGHT	4
HAWKINS	4	WILMER	1
HULL	4	WINDOM	4
КЕМАН	3		
KOSCIUSKO	4		
LONE OAK	4		

Issued: April 22, 2018

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041

9.3 BRIGHTSPEED SERVICE AREA (T)

A. Brightspeed of Texas fCentral Tel. Texas, Embarq

Exchange	Rate Group	Exchange	Rate Group
ALVORD	1	SANGER	4
BERCLAIR	5	SLIDELL	4
BOONSVILLE	4	ST JO	5
BOYD	1	STOCKDALE	5
BUCKHOLTS	4	SUNSET	4
CHARCO	7	TURNERSVL	4
СНІСО	4	W COLUMBIA	4
CLIFTON	1	ZABCIKVL	1
COPPERASCV	2		
CRANFILSGP	4		
DECATUR	1		
FLORENCE	6		
FORT HOOD	3		
GLEN FLORA	5		
HEIDENHEMR	4		
HOLLAND	4		
HUMBLE	8		
HUTTO	1		
KEMPNER	4		
KILLEEN	3		
KRUM	4		
LAGUNA PK	4		
LITTLE RIV	4		
LOMETA	1		
MILANO	5		
MOFFAT	4		
NOLANVILLE	4		
OENAVILLE	4		
PAWNEE	5		
PETTUS	5		
PONDER	4		
PORTER	8		
PORTER HTS	6		
RHOME	4		
SALADO	4		

9.3 BRIGHTSPEED SERVICE AREA (T), Continued

B. Brightspeed of Eastern Texas fUnited Tel. Texas, Embarq

Exchange	Rate	Exchange	Rate
	Group		Group
ANDERSON	8	NECHES	9
ARP	6	NEW LONDON	6
ATHENS	4	OVERTON	6
BREMOND	6	PALESTINE	5
BRIDGEPORT	4	PALO PINTO	5
BROWNSBORO	6	PARADISE	5
BULLARD	9	PAYNE SPG	9
CAYUGA	6	PERRIN	5
CHANDLER	7	PLANTERSVL	8
COMMERCE	6	POTTSVILLE	5
COOPER	6	PRICE	8
DUBLIN	4	PSMKNGDMLK	6
EUSTACE	6	RICHARDS	8
FLAT	6	RUNAWAYBAY	6
FRANKSTON	4	SANTO	5
GATESVILLE	6	SHIRO	8
GRAFORD	5	STEPHENVL	1
GROESBECK	6	TENESSCLNY	9
HAMILTON	5	THORNTON	6
HICO	5	TLSVNPONTS	3
JONESBORO	6	TRINIDAD	5
JOPLIN	5	TROUP	6
KAUFMAN	2	TUCKER	9
KEMP	5	WASHINGTON	8
KERENS	6		
KOON KREEK	8		
KOSSE	6		
LKPALSTINE	7		
MABANK	5		
MALAKOFF	5		
MARTINS ML	3		
MILLSAP	2		
MONTALBA	9		
MURCHISON	6		
NAVASOTA	8		

Issued: April 22, 2018

Andoni Economou COO & EVP 55 Water Street, 32nd Floor New York, NY 10041