RULES, REGULATIONS, AND SCHEDULE OF RATES AND CHARGES APPLICABLE TO END USER

LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

FURNISHED BY
METROPOLITAN TELECOMMUNICATIONS OF FLORIDA LLC
WITHIN THE STATE OF FLORIDA

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CHECK SHEET

The Title Page and pages listed below are inclusive and effective as of the date shown. Original and revised pages as named below contain all changes from the original price list that are in effect on the date shown on each page.

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
1	Original	37	Original	68.6	4th Revised
2	4th Revised	38	1st Revised	68.7	Original
3	92nd Revised*	39	1st Revised	68.8	1st Revised
3.1	43rd Revised*	40	Original	68.9	7th Revised
4	Original	41	Original	68.10	Original
5	1st Revised	42	Original	68.11	2nd Revised
6	1st Revised	43	Original	68.12	Original
7	Original	44	Original	69	1st Revised
8	Original	45	Original	69.1	Original
9	Original	46	Original	69.2	Original
10	Original	47	Original	70	13th Revised
11	Original	48	Original	71	34th Revised
12	Original	49	Original	72	7th Revised
13	Original	50	Original	72.1	27th Revised
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19	Original	56	1st Revised	76	19th Revised
20	Original	57	1st Revised	76.1	24th Revised
21	Original	58	Original	76.2	14th Revised
22	Original	59	Original	77	1st Revised
23	Original	60	Original	78	1st Revised
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26	Original	63	Original	81	1st Revised
27	Original	64	Original	82	14th Revised
28	1st Revised	65	1st Revised	83	15th Revised
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31	Original	68	Original	86	13th Revised
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36	Original	68.5	1st Revised		

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91	1st Revised	128	2nd Revised	166	1st Revised
92	4th Revised	129	9th Revised	167	17th Revised
93	1st Revised	130	1st Revised	168	7th Revised
94	1st Revised	131	2nd Revised	169	1st Revised
95	5th Revised	132	14th Revised	170	1st Revised
96	2nd Revised	133	1st Revised	171	1st Revised
97	1st Revised	134	2nd Revised	172	6th Revised
98	1st Revised	135	1st Revised	173	3rd Revised
99	1st Revised	136	1st Revised	174	2nd Revised
100	1st Revised	137	3rd Revised	175	4th Revised
101	1st Revised	138	3rd Revised	176	2nd Revised
102	1st Revised	139	3rd Revised	177	1st Revised
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105	1st Revised	142	3rd Revised	179.1	2nd Revised
106	2nd Revised	143	2nd Revised	179.2	12th Revised
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109	1st Revised	146	2nd Revised	179.5	7th Revised
110	1st Revised	147	10th Revised	179.6	Original
111	1st Revised	148	1st Revised	179.7	Original
112	2nd Revised	149	1st Revised	179.8	4th Revised
113	6th Revised	150	1st Revised	179.9	2nd Revised
114	1st Revised	151	2nd Revised	179.10	Original
115	6th Revised	152	1st Revised	179.11	2nd Revised
116	1st Revised	153	1st Revised	179.12	4th Revised
117	1st Revised	154	1st Revised	180	2nd Revised
118	8th Revised	155	2nd Revised	181	3rd Revised
118.1	13th Revised*	156	1st Revised	182	2nd Revised
119	2nd Revised	157	1st Revised	183	1st Revised
120	1st Revised	158	1st Revised	184	1st Revised
121	2nd Revised	159	2nd Revised	185	1st Revised
122	2nd Revised	160	1st Revised	186	1st Revised
123	1st Revised	161	1st Revised	187	1st Revised
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*Included in current filing

EXPLANATION OF SYMBOLS

The following symbols shall be used in this price list for the purpose indicated below:

(D) To signify discontinued rate or regulation.

(I) To signify increased rate.

(M) To signify a move in the location of text.

(N) To signify new rate or regulation.

(R) To signify reduced rate.

(T) To signify a change in text or regulation, but no change in rate or charge.

APPLICATION OF PRICE LIST

This price list sets forth the service offerings, rates, terms and conditions applicable to the local exchange, exchange access, and intrastate toll communications services within the state of Florida.

PRICE LIST FORMAT

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the price list. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Consult the check sheet for sheet currently in effect. C

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

2.
2.1.
2.1.1.
2.1.1.A.
2.1.1.A.1.
2.1.1.A.1.(a).
2.1.1.A.1.(a).I.
2.1.1.A.1.(a).I.(i).
2.1.1.A.1.(a).I.(i).(1).

D. Check Sheets - The check sheet lists the sheets contained in the price list, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). C C

SECTION 1 – DEFINITIONS

For the purpose of this price list, the following definitions will apply.

ANALOG

A transmission method employing a continuous (rather than a pulsed or digital) electrical signal that varies in amplitude or frequency in response to changes of sound, light, position, etc., impressed on a transducer in the sending device.

D
|
D

ASCII

American Standard Code for Information Interchange. An eight-level code for data transfer adopted by the American Standards Association.

ASYNCHRONOUS

Transmission in which each information character is individually synchronized usually by the use of start-stop elements. The gap between each character is not of a fixed length.

ATTENDANT

An operator of a PBX console or telephone switchboard.

AUTHORIZED USER

A person, firm, corporation, or any other entity that either is authorized by the Customer to use the services that the Customer purchases from the Company or is placed in a position by the Customer, either through acts or omissions, to use the services that the Customer purchases from the Company.

SECTION 1 – DEFINITIONS (CONT'D)

AUTOMATIC LOCATION IDENTIFICATION ("ALI")

The name and address associated with the calling party's telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

AUTOMATIC NUMBER IDENTIFICATION ("ANI")

A system whereby the calling party's telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

BIT

The smallest unit of information in the binary system of notation.

BUILDING

A structure enclosed within exterior walls or firewalls, built, erected and framed of component structural parts and designed for permanent occupancy.

CALL INITIATION

The point in time when the exchange network facility are initially allocated for the establishment of a specific call.

CALL TERMINATION

The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

SECTION 1 – DEFINITIONS (CONT'D)

CHANNEL

A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels.

CHANNEL CONVERSION

The termination of 1.544. Mbps Service at a Customer's location with conversion of the digital signal to 24 analog voice grade circuits. Channel Conversion can be furnished by the Customer.

CHANNEL SERVICE UNIT ("CSU")

The equipment located at the Customer's premises which terminates each 1.544 Mbps Digital Loop and performs such functions as proper termination of facilities, regeneration of signals, recognition and correction of signal format errors and provides remote loop-back capability.

COMMUNICATIONS SERVICES

The intrastate end user communication services offered in this price list by the Company.

COMMUNICATIONS SYSTEMS

Channels and other facilities which are capable of two-way communications between subscriber-provided terminal equipment or Company stations, even when not connected to exchange and message toll communications service.

COMPANY

The issuer of this price list, Metropolitan Telecommunications of Florida LLC (also identified as "MetTel" or the "Company"), as well as its successors and assigns.

COMPANY FACILITIES

Equipment, cabling, and/or connections owned, leased or otherwise used by the Company or by the Company's agents to provide service to the Customer pursuant to this price list.

COMMISSION

The Florida Public Service Commission.

SECTION 1 – DEFINITIONS (CONT'D)

CUSTOMER

The person, firm, corporation, or other entity which orders service pursuant to this price list and utilizes service provided under price list by the Company. A Customer is responsible for the payment of charges and for compliance with all terms of the Company's price list.

CUSTOMER PREMISES EQUIPMENT

Telecommunications gear and associated arrangements that the Customer purchases or leases from its suppliers, connects to Company Facilities as defined above and maintains.

DEMARCATION POINT

The physical dividing point between the Company Facilities and the Customer's Premises Equipment and/or cabling.

DIRECT INWARD DIAL ("DID")

A service attribute that routes incoming calls directly to stations, bypassing a central answer point.

DIRECT OUTWARD DIAL ("DOD")

A service attribute that allows individual station users to access and dial outside numbers directly.

DIGITAL

A method of storing, processing and transmitting information through the use of distinct electronic or optical pulses that represent the binary digits (bits) 0 and 1. Digital transmission/switching technologies employ a sequence of discrete, individually distinct pulses to represent information, as opposed to the continuously variable signal of analog technologies.

ERROR

A discrepancy or unintentional deviation by the Company from what is correct or true. An "error", can also be an omission in records.

SECTION 1 – DEFINITIONS (CONT'D)

EXCHANGE

A unit established by a utility for communication service in a specific geographic area, which unit usually embraces a city, town or community and its environs. It usually consists of one or more central offices together with the associated plant used in furnishing communication service to the general public within that area.

EXCHANGE ACCESS LINE

A central office line furnished for direct or indirect access to the exchange system.

EXCHANGE SERVICE

The provision to the subscriber of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

FINAL ACCOUNT

A Customer whose service has been disconnected who has outstanding charges still owed to the Company.

FLAT RATE SERVICE

The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

INTERFACE

That point on the premises of the subscriber at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

INCOMING SERVICE GROUP

Two or more central office lines arranged so that a call to the First line is completed to a succeeding line in the group when the first line is in use.

SECTION 1 – DEFINITIONS (CONT'D)

INTEROFFICE MILEAGE

The segment of a line which extends between the central offices serving the originating and terminating points.

INTERRUPTION

The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

LEASED CHANNEL

A non-switched electrical path used for connection of equipment furnished by the subscriber to equipment furnished by the subscriber or the Company for a specific purpose.

LOCAL CALL

A call which, if placed by a Customer over the facilities of the Company, is not rated as a toll call.

KILOBIT

One thousand bits.

LATA

A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff FCC No. 4.

LINK

The physical facility from the network interface on an end-user's or carrier's premises to the point of interconnection on the main distribution frame of the Company's central office.

SECTION 1 – DEFINITIONS (CONT'D)

LOCAL CALLING:

A completed call or telephonic communication between a calling station and any other station within the local service area of the calling station.

LOCAL CALLING AREA

The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

LOCAL EXCHANGE CARRIER

A company authorized to provide local exchange communications service.

LOCAL EXCHANGE AREA

The specific area served by, or purported to be served by an exchange.

LOCAL SERVICE

Telephone exchange service within a local calling area.

MOVE

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

LOOPS

Segments of a line which extend from the serving central office to the originating and to the terminating point.

MEGABIT

One million bits.

METTEL

Metropolitan Telecommunications of Florida LLC, the issuer of this price list.

SECTION 1 – DEFINITIONS (CONT'D)

MULTI-FREQUENCY ("MF")

An inter-machine pulse-type used for signaling between telephone company switches, or between telephone company switches and PBX/key systems.

MULTILINE HUNT

A method of call signaling by which a call placed to one number is subsequently routed to one or more alternative numbers when the called number is busy.

N/A

Represents "Not Applicable."

N/C

Represents "No Charge."

NETWORK CONTROL SIGNALING

The transmission of signals used in the telecommunications system which perform functions such as supervision (control, status and charging signals), address signaling (e.g. dialing), calling and called number identification, audible tone signals (call progress signals indicating re-order or busy conditions, alerting) to control the operation of switching machines in the telecommunications system.

NETWORK CONTROL SIGNALING UNIT

The terminal equipment furnished, installed and maintained by the Telephone Company for the provision of network control signaling.

NODE

The location to which digital channels are routed and where access is provided to such lines and associated equipment for testing.

SECTION 1 – DEFINITIONS (CONT'D)

PORT

A connection to the switching network with one or more voice grade communications channels, each with a unique network address (telephone number) dedicated to the Customer. A port connects a link to the public switched network.

POSTING

The insertion by the Company of information that the Customer may access electronically on a Web Site or other secure communication medium. Posting is performed only where available and when agreed to by the Customer as provided herein.

PREMISES

The space occupied by a Customer or authorized user in a building or buildings or contiguous property not separated by a public right of way.

SECTION 1 – DEFINITIONS (CONT'D)

RATE CENTER

A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

RECURRING RATES AND CHARGES

The rates and charges that, unless otherwise stated herein, apply each month for services that the Company provides to the Customer. Such rates and charges shall continue to apply for each month that the Customer continues to obtain service(s) from the Company.

REFERRAL PERIOD

The time frame during which calls to a number which has been changed will be sent to a recording which will inform the caller of the new number.

SAME PREMISES

All space in the same building in which one subscriber has the right of occupancy, and all space in different buildings on contiguous property when occupied solely by the same subscriber. Foyers, hallways and other space for the common use of all occupants of a building are considered the premises of the operator of the building.

SECTION 1 – DEFINITIONS (CONT'D)

SERVICE ORDER

The written request of the Customer for the Company's service(s). The Service Order must be executed by the Customer in a format devised by the Company. The signing of a Service Order by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this price list.

SERVING CENTRAL OFFICE

The central office from which local service is furnished.

SHARING

An arrangement in which several users collectively use communications service and facilities provided by a carrier, with each user paying a pro-rata share of the communication related costs.

STATION

Each telephone on a line and where no telephone associated with the line is provided on the same premises and in the same building, the first termination in station key equipment or a jack for use with a portable telephone.

SECTION 1 – DEFINITIONS (CONT'D)

SUSPENSION

Suspension of service is interruption of both incoming and outgoing service.

SYNCHRONOUS

Transmission in which there is a constant time interval between bits, characters or events.

T-1 SYSTEM

A type of digital carrier system transmitting voice or data at 1.544 Mbps. A T- 1 carrier can handle up to 24 multiplexed 64 Kbps digital voice/data channels. A T-1 carrier system can use metallic cable, microwave radio or optical fiber as transmission media.

TELEPHONE CALL

A voice connection between two or more telephone stations through the public switched exchange system.

TELEPHONE GRADE LINES

Lines furnished for voice transmission or for certain signaling purposes.

TERMINATION OF SERVICE

Discontinuance of both incoming and outgoing service.

SECTION 1 – DEFINITIONS (CONT'D)

TOLL CALL

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

TONE DIAL SIGNALING ("TD")

An electronic signal emitted by the circuitry of Touch-Tone-type push-button dials to represent a dialed digit.

TWO WAY

A service attribute that includes DOD for outbound calls and can also be used to carry inbound calls to a central point for processing.

USER

A Customer or an Authorized User as defined herein who uses the Company's service(s) provided under this price list.

SECTION 2 – RULES AND REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this price list in connection with one-way and/or two-way information transmission originating from points within the State of Florida, and terminating within a local calling area as defined herein.

The Company is responsible under this price list only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

2.1.2 Shortage of Equipment or Facilities

(A) The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.

(B) The furnishing of service under this price list is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

(C) As a reseller, the quality of service provided to the Company's end users will be equal to that received from the Company's underlying carrier.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions, (cont'd.)

(A) Service is provided on the basis of a minimum period of at least one month, 24-hours per day. For the purpose of computing charges in this price list, a month is considered to have thirty (30) days.

(B) Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this price list. Customers will also be required to execute any other documents as may be reasonably requested by the Company.

(C) Except as otherwise stated in the price list, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon thirty (30) days written notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this price list prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

(D) Service may be terminated upon written notice to the Customer if:

(1) the Customer is using the service in violation of this price list; or

(2) the Customer is using the service in violation of the law.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions, (cont'd.)

(F) Any Other Telephone Company may not interfere with the right of any person or entity to obtain service directly from the Company.

(G) To the extent that either the Company or any Other Telephone Company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its Customers. At the reasonable request of either party, the Company and the Other Telephone Company shall jointly attempt to obtain from the owner of the property access for the other party to serve a person or entity.

(H) The Company hereby reserves its rights to establish service packages specific to a particular Customer. These contracts may or may not be associated with volume or term discounts.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Limitations on Liability

(A) Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7.

(B) Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.

(C) The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed, unless otherwise ordered by the Commission.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Limitations on Liability, (cont'd.)

(D) The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable counsel fees, due to:

(1) Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;

(2) Any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;

(3) Any unlawful or unauthorized use of the Company's facilities and services;

(4) Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services;

(5) Breach in the privacy or security of communications transmitted over the Company's facilities;

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Limitations on Liability, (cont'd.)

(D),(cont'd.)

(6) Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in paragraph (A) of this Subsection 2.1.4.

(7) Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof;

(8) Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's facilities;

(9) Any noncompletion of calls due to network busy conditions;

(10) Any calls not actually attempted to be completed during any period that service is unavailable;

(11) And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of the Company's services or facilities.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Limitations on Liability, (cont'd.)

(E) The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere.

(F) The Company makes no warranties or representations, EXPRESS OR IMPLIED, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.

(G) Failure by the Company to assert its rights pursuant to one provision of this price list does not preclude the Company from asserting its rights under other provisions.

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities

(A) The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not nor may the Customer permit others to rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.

(B) The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.

(C) Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the equipment is provided.

(D) Except as otherwise indicated, Customer provided station equipment at the Customer's premises for use in connection with this service shall be so constructed, maintained and operated as to work satisfactorily with the facilities of the Company.

(E) The Company shall not be responsible for the installation, operation, or maintenance of any Customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this price list, the responsibility of the Company shall be limited to the furnishing of facilities offered under this price list and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:

(1) the through transmission of signals by Customer provided equipment or for the quality of, or defects in, such transmission; or

(2) the reception of signals by Customer-provided equipment; or

(3) network control signaling where such signaling is performed by Customer-provided network control signaling equipment.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.7 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this price list, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

(A) where facilities are not presently available, and there is no other requirement for the facilities so constructed;

(B) of a type other than that which the Company would normally utilize in the furnishing of its services;

(C) over a route other than that which the Company would normally utilize in the furnishing of its services;

(D) in a quantity greater than that which the Company would normally construct;

(E) on an expedited basis;

(F) on a temporary basis until permanent facilities are available;

(G) involving abnormal costs; or

(H) in advance of its normal construction.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.9 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a customer.

(A) The period on which the termination liability is based is the estimated service life of the facilities provided.

(B) The amount of the maximum termination liability is equal to the estimated amounts (including return) for:

1. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
   (a) equipment and materials provided or used;
   (b) engineering, labor, and supervision;
   (c) transportation; and
   (d) rights of way and/or any required easements.
2. license preparation, processing, and related fees;
3. Price List preparation, processing and related fees; **T**
4. cost of removal and restoration, where appropriate; and
5. any other identifiable costs related to the specially constructed or rearranged facilities.

(C) The termination liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in Section 2.1.9.B. preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 2.1.9. preceding shall be adjusted to reflect the redetermined estimated net salvage, including any reuse of the facilities provided. This amount shall be adjusted to reflect applicable taxes.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.10 Ownership of Facilities

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition, reasonable wear and tear accepted. The customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the customer's premises, including loss or damage caused by agents, employees or independent contractors of the customer through any cause whatsoever except circumstances beyond the control of the customer, his agents, employees and independent contractors.

2.2 Prohibited Uses

2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.

2.2.2 The Company may block any signals being transmitted over its Network by Customers which cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.

2.2.3 A Customer or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and nonrecurring installation charges as stated in this price list will apply.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer

2.3.1 General

The Customer shall be responsible for:

(A) the payment of all applicable charges pursuant to this price list;

(B) damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;

(C) providing at no charge, as specified from time to time by the Company, any needed equipment, space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;

(D) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of fiber optic cable and associated equipment used to provide Communications Services to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.3.1(C). Any and all costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.1 General, (cont'd.)

(E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;

(F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1(D); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;

(G) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and

(H) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer, (Cont'd.)

2.3.2 Liability of the Customer

(A) The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.

(B) To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other price list of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.

(C) The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this price list including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this price list is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels

2.4.1 General

A user may transmit or receive information or signals via the facilities of the Company. The Company's services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this price list. A user may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this price list.

2.4.2 Station Equipment

(A) Terminal equipment on the user's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the user. The user is responsible for the provision of wiring or cable to connect its terminal equipment to the Company POP.

(B) The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.3 Inspections

(A) Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2(B) for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.

(B) If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

(C) If harm to the Company's network, personnel or services is imminent, the Company reserves the right to shut down Customer's service immediately, with no prior notice required.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.5 Customer Deposits and Advance Payments

2.5.1 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished, where special construction is involved. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one (1) month's charges for the service or facilities. In addition, the advance payment may also include an amount equal to the estimated non-recurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The advance payment will be credited to the Customer's initial bill. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.5 Customer Deposits and Advance Payments, (Cont'd.)

2.5.2 Deposits

(A) To safeguard its interests, the Company may require the Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit may be required if the Customer's financial condition is not acceptable to the Company or is not a matter of general knowledge. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to two and one-half months of the estimated charge for the service for the ensuing twelve months. A deposit may be required in addition to an advance payment.

(B) Upon discontinuance of service, the Company shall promptly and automatically refund the Customer's deposit plus accrued interest, or the balance, if any, in excess of the unpaid bills including any penalties assessed for service furnished by the Company.

(C) The Company shall quarterly and automatically refund the deposits of Customers who have paid bills for three consecutive months without having had service discontinued for nonpayment or had more than one occasion on which a bill was not paid within the period prescribed and are not then delinquent in payment.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer.

The Customer is responsible for the payment of federal excise taxes, state and local sales and use taxes and similar taxes imposed by governmental jurisdictions, all of which shall be separately designated on the Company's invoices. Any taxes imposed by a local jurisdiction (e.g., county and municipal) will only be recovered from those Customers residing in the affected jurisdictions.

Certain telecommunications services, as defined in the Florida Revised Code, are subject to state sales tax at the prevailing tax rates, if the services originate, or terminate in Florida, or both, and are charged to a subscriber's telephone number or account in Florida.

2.6.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

(A) Non-recurring charges are due and payable within fifteen (15) days after the date the invoice is mailed to the Customer by the Company.

(B) The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and recurring charges shall be due and payable within fiteen (15) days after the date the invoice is mailed to the Customer by the Company. When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period.

(C) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.

SECTION 2 – RULES AND REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.2 Billing and Collection of Charges, (Cont'd)

(D) If any portion of the payment is not received by the Company within fifteen (15) days of the date when the invoice is mailed to the Customer by the Company, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment, then a late payment charge of 1.5% per month shall be due to the Company.

(E) Any objection to billed charges shall be promptly reported to the Company. **N/T**

Adjustments to customer bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where any undercharge in billing of the subscriber is the result of a Company mistake, the Company may not back-bill in excess of twelve months. Where overbilling of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount overbilled unless otherwise ordereD by the Florida Public Service Commission.

If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Florida Public Service Commission in accordance with the Commission's rules of procedure. The address of the Commission is as follows: **N/T**

Florida Public Service Commission
Division of Consumer Affairs
2540 Shumard Oaks Boulevard
Tallahassee, Florida 32399-0850

(F) If service is disconnected by the Company (in accordance with Section 2.6.3 following) and later re-installed, re-installation of service will be subject to all applicable installation charges. If service is suspended by the Company (in accordance with Section 2.6.3 following) and later restored, restoration of service will be subject to the rates herein.

Issued Date: August 12, 2011 Effective Date: August 15, 2011

Issued by: Andoni Economou
COO & EVP
55 Water Street, 32nd Floor
New York, New York 10041

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.3 Discontinuance of Service for Cause

The Company may discontinue service for the following reasons provided in this Section 2.6.3. Customers will be provided five (5) days written notice prior to discontinuance unless otherwise indicated.

Upon the Company's discontinuance of service to the Customer under Section 2.6.3(A) or 2.6.3(B), the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this price list, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such services would have otherwise been provided to the Customer to be immediately due and payable.

(A) Upon nonpayment of any amounts owing to the Company, the Company may discontinue or suspend service without incurring any liability. **D**
D

(B) Upon violation of any of the other material terms or conditions for furnishing service the Company may, discontinue or suspend service without incurring any liability if such violation continues during that period.

(C) Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability.

(D) Upon the Customer's insolvency, assignment for the benefit of creditors, filing for bankruptcy or reorganization, or failing to discharge an involuntary petition within the time permitted by law, the Company may immediately discontinue or suspend service without incurring any liability.

(E) Upon any governmental prohibition or governmental required alteration of the services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue service without incurring any liability.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.3 Discontinuance of Service for Cause, (Cont'd.)

(F) Without notice in the event of fraudulent use of the Company's network. The Customer will be liable for all related costs. The Customer will also be responsible for payment of any reconnection charges.

(G) Without notice in the event of Customer use of equipment or services in such a manner as to adversely affect the Company's service to others.

(H) Without notice in the event of tampering with the equipment or services furnished by the Company.

(I) The Customer is responsible for providing adequate access lines to enable the Company to terminate all 800 Service calls to the Customer's telephone equipment. Should the Customer have insufficient access lines on which to terminate 800 Service calls, the Company reserves the right to request the Customer to add additional lines for call terminations. If, after ninety (90) days, the Customer has not made the requested change, the Company, without incurring any liability, reserves the right to terminate the Customer's 800 Service, with thirty (30) days written notice.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.6 Payment Arrangements, (Cont'd.)

2.6.4 Notice to Company for Cancellation of Service

Customers desiring to terminate service shall provide the Company thirty (30) days written notice of desire to terminate service.

2.6.5 Cancellation of Application for Service

(A) Where the Company permits the Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below.

(B) Where, prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of services ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

(C) Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred, less net salvage, may apply. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.

(D) The special charges described in 2.6.5(A) through 2.6.5(C) will be calculated and applied on a case-by-case basis.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.6 Payment Arrangements (Cont'd.)

2.6.6 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

2.6.7 Bad Check Charge

A $35.00 service charge will be assessed, in accordance with Florida law for all checks returned by a bank or other financial institution for: Insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or other financial institution.

2.7 Allowances for Interruptions in Service

2.7.1 General

(A) A credit allowance will be given when service is interrupted, except as specified In Section 2.7.2 following. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this price list.

(B) An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.7 Allowances for Interruptions in Service, (Cont'd.)

2.7.1 General, (cont'd.)

(C) If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.

(D) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

2.7.2 Limitations of Allowances

No credit allowance will be made for any interruption in service:

(A) Due to the negligence of or noncompliance with the provisions of this price list by any person or entity other than the Company, including but not limited to the Customer;

(B) Due to the failure of power, equipment, systems, connections or services not provided by the Company;

(C) Due to circumstances or causes beyond the reasonable control of the Company;

(D) During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.7 Allowances for Interruptions in Service, (Cont'd.)

2.7.2 Limitations of Allowances, (cont'd.)

(E) A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the such service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.7.3), or utilize another service provider;

(F) During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;

(G) That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and

(H) That was not reported to the Company within thirty (30) days of the date that service was affected.

2.7.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.7 Allowances for Interruption in Service, (Cont'd.)

2.7.4 Application of Credits for Interruptions in Service

(A) Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

(B) For calculating credit allowances, every month is considered to have thirty (30) days.

(C) A credit allowance will be given for interruptions of thirty (30) minutes or more. Two or more interruptions of fifteen (15) minutes or more during any one 24-hour period shall be combined into one cumulative interruption.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.7 Allowances for Interruption in Service, (Cont'd.)

2.7.4 Application of Credits for Interruptions in Service, (cont'd.)

(D) Interruptions of 24 Hours or Less

Length of Interruption	Amount of Service To Be Credited
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

(E) Interruptions Over 24 Hours and Less Than 72 Hours

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

(F) Interruptions Over 72 Hours

Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than thirty (30) days credit will be allowed for any one month period.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.7 Allowances for Interruption in Service, (Cont'd.)

2.7.5 Limitations on Allowances

No credit allowance will be made for:

(A) interruptions due to the negligence of or noncompliance with the provisions of this price list by the Customer, authorized user or joint user;

(B) interruptions due to the negligence of any person other than the Company, including but not limited to the Customer;

(C) interruptions of service during any period in which the Company is not given full access to its facilities and equipment for the purpose of investigating and correcting interruptions;

(D) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;

(E) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;

(F) interruption of service due to circumstances or causes beyond the reasonable control of Company; and

(G) that occur or continue due to the Customer's failure to authorize replacement of any element of special construction.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.8 Cancellation of Service/Termination Liability

If a Customer cancels a service order or terminates services before the completion of the term, Customer may be required by the Company to pay to Company termination liability charges, which are defined below. These charges shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in Section 2.6.2.

2.8.1 Termination Liability

Customer's termination liability for cancellation of service shall be equal to:

(A) all unpaid non-recurring charges reasonably expended by Company to establish service to Customer, plus;

(B) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus;

(C) all recurring charges specified in the applicable Service Order for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.9 Customer Liability for Unauthorized Use of the Network

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains the Company's services provided under this price list.

2.9.1 Customer Liability for Fraud and Unauthorized Use of the Network

(A) The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company calling card, if such a card is offered by the Company, or an accepted credit card, provided that the unauthorized use occurs before the Company has been notified.

(B) A Company calling card is a telephone calling card issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.

An accepted credit card is any credit card that a cardholder has requested or applied for and received, or has signed, used, or authorized another person to use to obtain credit. Any credit card issued as an renewal or substitute in accordance with this paragraph is an accepted credit card when received by the cardholder.

(C) The Customer must give the Company written or oral notice that an unauthorized use of a Company calling card or an accepted credit card has occurred or may occur as a result of loss, and/or theft.

(D) The Customer is responsible for payment of all charges for calling card services furnished to the Customer or to users authorized by the Customer to use service provided under this price list, unless due to the negligence of the Company. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public.

The liability of the Customer for unauthorized use of the network by credit card fraud will not exceed the lesser of fifty dollars ($50.00) or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.10 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties to a) any subsidiary, parent company or affiliate of the Company; b) pursuant to any sale or transfer of substantially all the assets of the Company; or c) pursuant to any financing, merger or reorganization of the Company.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.11 Notices and Communications

2.11.1 The Customer shall designate on the service order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

2.11.2 The Company shall designate on the service order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

2.11.3 Except as otherwise stated in this price list, all notices or other communications required to be given pursuant to this price list will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

2.11.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2.12 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed as separate line items and are not included in the quoted rates.

SECTION 2.0 – RULES AND REGULATIONS, (CONT'D.)

2.13 Levels of Service Quality Objectives

The Company will endeavor at all times to provide its Customers with high quality, reliable telecommunications services. However, the Company's ability to meet the stated service quality objectives is ultimately subject to the availability of any ILEC network and outside plant facilities and equipment which it utilizes, and the timeliness of the ILEC's response to Company-initiated requests for service installation and repair.

2.13.1 Limitations

Service quality objectives for installation, maintenance and repair as described herein apply only to business services. C

Emergency conditions under which service quality objectives described in this section may not be met include, but are not limited to, Acts of God, fires, floods, earthquakes, hurricanes, tornados, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; or compliance with any law, order, regulation or other action of any governing authority, agency or other third party which impairs or interferes with the Company's normal business operations.

Service quality objectives apply to services and equipment solely provided by the Company. The Company may be unable to meet these objectives due to the unavailability, failure or malfunction of equipment, facilities or services utilized or provided by third parties, including the Customer or third parties under the direction of the Customer.

The Company's liability in the event that it is unable to meet the quality objectives described herein shall be subject to the limitations of liability and credits and allowances for interruptions of service as provided in Section 2 of this Price List.

SECTION 3 - DESCRIPTION OF SERVICES

3.1 Exchange Service Areas

Local exchange services are provided, subject to availability of facilities and equipment, in areas currently served by the following Incumbent LECs: 1) BellSouth Telecommunications, Inc.; 2) Frontier–former Verizon; (C)
3) Sprint-Embarq and 4) Frontier Communications of the South. (C)

3.2 Reserved for Future Use

SECTION 3 - DESCRIPTION OF SERVICES

3.2 Reserved for Future Use (T)

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(M)

(M) Material formerly appearing on this page now appears on Original Page No. 69.2.

SECTION 3 - DESCRIPTION OF SERVICES, (CONT'D.)

3.3 Service Order and Change Charges

Non-recurring charges apply to processing Service Orders for new service, for changes in service, D for changes in the Customer's primary interexchange carrier (PIC) code. D

"Service Charges" as specified herein and in other sections of this Product Guide is defined as one time charges applying to the ordering, connecting, moving, changing, rearranging or furnishing of telephone service, miscellaneous and supplemental equipment, directory listings and other telephone facilities. N

Charges for the type of work activity may be applied on a "per order or "per line" basis. When a "per order" charge is to be applied work must be requested on the same order, for the same due date, the same premises and for the same account. Where more than one account is located at the same premises, work on each individual account will be considered separately.

Other Nonrecurring (one time) Charges
In all cases where construction or installation charges apply, such charges are in addition to the prescribed service charges; likewise, service charges do not supersede mileage charges, but apply in addition to such mileage charges. N

3.4 Maintenance Visit Charges

Maintenance Visit Charges apply when the Company dispatches personnel to a Customer's premises to perform work necessary for installing new service, effecting changes in service or resolving troubles reported by the Customer when the trouble is found to be caused by the Customer's facilities.

Maintenance Visit Charges will be credited to the Customer's account in the event trouble is not found in the Company facilities, but the trouble is later determined to be in those facilities.

The time period for which the Maintenance Visit Charges is applied will commence when Company personnel are dispatched at the Customer premises and end when work is completed. The rates for Maintenance of Service vary by time per Customer request.

SECTION 3 - DESCRIPTION OF SERVICES, (CONT'D.)

3.5 General Services

3.5.1 Services Offered

The following Network Services are available to Florida Customers: Basic Local Line Service, Calling Features and Directory and Operating Services. (T)

3.5.2 Application of Rates and Charges

All services offered in this price list are subject to rates and charges set forth in Sections 4 th (T)
(T)

SECTION 3 - DESCRIPTION OF SERVICES, (CONT'D.)

3.5 General Services, (Cont'd.)

3.5.3 Emergency Services Calling Plan

Access (at no additional charge) to the local operator or emergency services bureau by dialing 0- or 9-1-1 is offered at no charge to the Customer.

Message toll telephone calls, to governmental emergency service agencies as set forth in (A) following, having primary or principal responsibility with respect to the provision of emergency services to persons and property in the area from which the call is made, meeting the definition and criteria of an emergency call as set forth in (B) following are offered at no charge to Customers:

(A) Governmental fire fighting, Florida State Highway Patrol, police, and emergency squad service (as designated by the appropriate governmental agency) qualify as governmental emergency service agencies provided they answer emergency service calls on a personally attended (live) twenty-four (24) hour basis, three hundred sixty-five (365) days a year, including holidays.

(B) An emergency is an occurrence or set of circumstances in which conditions pose immediate threat to human life, property, or both and necessitate that prompt action be taken. An emergency call is an originated call of short duration to a governmental emergency services agency in order to seek assistance for such an emergency.

(C) 911 service will continue to be available during temporary disconnection of service for nonpayment. **C**

SECTION 3 - DESCRIPTION OF SERVICES, (CONT'D.)

3.6 Call Timing for Usage Sensitive Services

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

3.6.1 Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.

3.6.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).

3.6.3 Timing terminates on all calls when either party hangs up.

3.6.4 Calls originating during one time period and terminating during another will be billed in proportion to the rates in effect during different segments of the call.

3.6.5 All times refer to local time at the calling party's location.

3.6.6 There shall be no charges for uncompleted calls.

SECTION 3 - DESCRIPTION OF SERVICES, (CONT'D.)

3.7 Distance Calculations

Where charges for a service are specified based upon distance, the following rules apply:

3.7.1 Distance between two points is measured as airline distance between the rate centers of the originating and terminating telephone lines. The rate center is a set of geographic coordinates, as referenced in Local Exchange Routing Guide issued by Bellcore, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the rate center of the Customer's main billing telephone number.

3.7.2 The airline distance between any two rate centers is determined as follows:

Step 1: Obtain the "V" (vertical) and "H" (horizontal) coordinates for each Rate Center from the above-referenced Bellcore document.

Step 2: Compute the difference between the "V" coordinates of the two rate centers; and the difference between the two "H" coordinates.

Step 3: Square each difference obtained in step (b) above.

Step 4: Add the square of the "V" difference and the square of the "H" difference obtained in step C) above.

Step 5: Divide the sum of the squares by 10. Round to the next higher whole number if any fraction is obtained.

Step 6: Obtain the square root of the whole number result obtained above. Round to the next higher whole number if any fraction is obtained. This is the airline mileage.

3.7.3 The formula for distance calculations is:

$$\frac{\sqrt{(V_1 - V_2)^2 + (H_1 - H_2)^2}}{10}$$

SECTION 3 - DESCRIPTION OF SERVICES, (CONT'D.)

3.8 Rate Periods for Time of Day Sensitive Services

3.8.1 For time of day, usage sensitive services, the following rate periods apply unless otherwise specified in this price list:

	MON	TUES	WED	THUR	FRI	SAT	SUN
8:00 AM TO 5:00 PM*	DAYTIME RATE PERIOD						
5:00 PM TO 11:00 PM*	EVENING RATE PERIOD						
11:00 PM TO 8:00 AM*	NIGHT/WEEKEND RATE PERIOD						

3.8.2 Calls are billed based on the rate in effect for the actual time period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rates in effect in that boundary for each portion of the call, based on the time of day at the Customer location.

3.8.3 For services subject to holiday discounts, the following are Company recognized national holidays, determined at the location of the calling station. The evening rate is used on national holidays, unless a lower rate normally would apply.

New Year's	Day January 1
Memorial Day	As Federally Observed
Independence Day	July 4
Thanksgiving Day	As Federally Observed
Christmas Day	December 25

SECTION 3 - DESCRIPTION OF SERVICES, (CONT'D.)

3.9 Standard Line

The Standard Line provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to place or receive one call at a time. Standard Lines are provided for the connection of Customer-provided wiring and single station sets or facsimile machines.

3.10 Optional Calling Features

The features listed in Sections 4 through 6 are offered by the Company. (T)

SECTION 3 - DESCRIPTION OF SERVICES, (CONT'D.)

3.11 Directory Listing Services

The following rules apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records of the Company.

Only information necessary to identify the Customer is included in these listings. The Company uses abbreviations in listings. It may also reject a listing it judges to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the subscriber is legally doing business under that name. C

A name may be repeated in the white pages only when a different address or telephone number is used.

The following listings are provided at no additional charge to the Customer:

- one listing for each individual line service.

3.11.1 Directory Listing Definitions

Additional Listing - If more than one listing in the directory is requested, an additional listing may be furnished in other names when, in sole judgment of the Company, the subscriber's service is not a joint user or shared.

Non-Published Listing - A Non-Published Number will be furnished at the Customer's request. A Non-Published Number is not listed in the telephone Company's directories, or on directory assistance records. Listing information (name, address and number) on a Non-Published Number is not available to the general public.

Non-Listed Listing - A Non-Listed number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party.

SECTION 3 - DESCRIPTION OF SERVICES, (CONT'D.)

3.11 Directory Listing Services, (Cont'd.)

3.11.1 Directory Listing Definitions, (Cont'd.)

Foreign Listing – A listing in the alphabetical section of Company directories outside the subscriber's local exchange may be furnished. The listing is subject to the rates and regulations applicable to the published directory in which the listing is to appear.

Stylist Service Listing

A. Where available, a subscriber may request to have the assigned telephone number listed in the directory using upper case alpha characters and/or numeric characters in lieu of standard numeric characters. Use of Stylist service listing is not exclusive to any single subscriber. The letters "Q" and "Z" are not available nor may the "#" or "*" symbols be used with this service. The digit "0" or "1" may not be used to represent the letter "O" or "I" respectively in the Stylist service telephone number. The Company reserves the right to reject a Stylist service listing when, in its sole judgment, such listing is objectionable or would tend to delay or impede the use of the directory.

B. Prior to establishing a Stylist service listing, the Company reserves the right to require, when necessary in its sole judgment, satisfactory evidence from the subscriber that the subscriber is authorized to use any trade name, business name, or any other name or term, requested by the subscriber, which is copyrighted or otherwise reserved.

C. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing or not publishing a Stylist service listing in the directory shall attach to the Company. The Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such listing. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication or omission of a Stylist service listing.

Alternate Listing – An alternate listing may be provided to the subscriber for the purpose of directing calling parties to other telephone numbers subject to the following conditions: 1. Names of individuals are not permitted; 2. Text may not exceed one line. Examples:

Nights, Sundays, and Holidays
If No Answer
If Extension Is Not Known

SECTION 3 - DESCRIPTION OF SERVICES, (CONT'D.)

3.12 Directory Assistance

A Directory Assistance charge applies per local directory assistance call. The Customer may make two (2) requests for a telephone number per call. The Directory Assistance Charge applies regardless of whether the Directory Assistance operator is able to supply the requested number. Rates and charges for National Directory Assistance service are provided in Section 4.3.

SECTION 3 - DESCRIPTION OF SERVICES, (CONT'D.)

3.13 Reserved for Future Use

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3.14 IntraLATA Long Distance Services

Long Distance Services are available from the Company pursuant to terms, conditions, regulations and rates as provided for in its Florida Tariff No. 1. Service is available for use by Customers twenty-four (24) hours a day. MetTel Long Distance Service enables a User of an exchange access line to place calls to any station on the public switched telecommunications network bearing an NPA-NXX designation associated with points outside the Customer's Local Calling Area. MetTel Long Distance Service is offered for both intraLATA and interLATA calling. Customers must arrange for intraLATA and interLATA service from the interexchange carriers of their choice. Customers may choose the Company as their carrier for intraLATA calls and interLATA calls.

SECTION 3 - DESCRIPTION OF SERVICES, (CONT'D.)

3.15 Miscellaneous Services

3.15.1 Main Number Retention

Main Number Retention is an optional feature by which a Customer, who was formally a customer of another certificated local exchange carrier at the same premises location, may retain its main telephone numbers and main fax numbers for use with the Company-provided Exchange Services. Main Number Retention service is only available in areas where the Company maintains some form of number retention arrangement with the Customer's former local exchange carrier.

3.15.2 Pay Per Call Blocking/Unblocking

This service provides the option of blocking, or subsequent unblocking, all 900 and 976 calls on a per line basis. The Company will provide for per-line blocking where the Company's switching facilities permit.

SECTION 3 - DESCRIPTION OF SERVICES, (CONT'D.)

3.15 Miscellaneous Services, (Cont'd.)

3.15.3 Presubscription Services

(A) General

Carrier Presubscription is a procedure whereby a Customer designates to the Company the carrier which the Customer wishes to be the carrier of choice for intraLATA and interLATA toll calls. Such calls are automatically directed to the designated carrier, without the need to use carrier access codes or additional dialing to direct the call to the designated carrier. Presubscription does not prevent a Customer who has presubscribed to an IntraLATA or InterLATA toll carrier from using carrier access codes or additional dialing to direct calls to an alternative long distance carrier on a per call basis.

(B) Presubscription Options - Customers may select the same carrier or separate carriers for intraLATA and interLATA long distance. The following options for long distance Presubscription are available:

Option A: Customer select the Company as the presubscribed carrier for IntraLATA and InterLATA toll calls subject to presubscription.

Option B: Customer may select the Company as the presubscribed carrier for IntraLATA calls subject to presubscription and some other carrier as the presubscribed carrier for interLATA toll calls subject to presubscription.

Option C: Customer may select a carrier other than the Company for intraLATA toll calls subject to presubscription and the Company for interLATA toll calls subject to presubscription.

Option D: Customer may select the carrier other than the Company for both intraLATA and interLATA toll calls subject to presubscription

Option E: Customer may select two different carriers, neither being the Company for intraLATA and interLATA toll calls. One carrier to be the Customers' primary intraLATA interexchange carrier. The other carrier to be the Customer's primary interLATA interexchange carrier.

Option F: Customer may select no presubscribed carrier for intraLATA toll calls subject to presubscription which will require the Customer to dial carrier access code to route all intraLATA toll calls to the carrier of choice for each call.

SECTION 3 - DESCRIPTION OF SERVICES, (CONT'D.)

3.15 Miscellaneous Services, (Cont'd.)

3.15.3 Presubscription Services, (Cont'd.)

(C) Presubscription Procedures

A new Customer will be asked to select intraLATA and interLATA toll carriers at the time the Customer places an order to establish local exchange service with the Company. The Company will process the Customer's order for service. All new Customers initial requests for intraLATA toll service presubscription shall be provided free of charge.

Customers of record may initiate a intraLATA or interLATA presubscription change at any time, subject to the charges specified herein. If a Customer of record inquires of the Company of the carriers available for toll presubscription, the Company will read a random listing of all available intraLATA carriers to aid the Customer in selection.

The PIC Change Charge will not be assessed when Customers select Metropolitan Telecommunications of Florida LLC for toll presubscription.

SECTION 3 – DESCRIPTION OF SERVICES, (CONT'D.)

3.16 Bundled Services[1]

Overview

MetPak Plus Bundled Service Plan is an optional business package for (POTS Lines only) that includes unlimited local usage for a fixed monthly charge. This package is offered on a Month-to-Month, 12, 24 or 36 Month basis. Each package contains the following components on each line : T

- Business Network Access Line
- Call Management Features
- Listing (Additional or Foreign)
- Rotary Service (Hunting)

A. Available Features[2]

Call Management features associated with the Service Plan Plus option are available on each line in the package at no extra charge. The customer may choose any of the following features for each line in the package. M

1. Call Block
2. Call Forward Busy Line
3. Call Forward Don't Answer
4. Call Forward Don't Answer Ring Control
5. Call Forward Variable
6. Call Return
7. Call Selector
8. Call Tracing
9. Call Waiting
10. Caller ID Name and Number Delivery with ACR
11. Caller ID Name and Number Delivery-Multiline Hunt Group
12. Caller ID Number Delivery
13. Distinctive Ring
14. Enhanced Caller ID with ACR
15. Enhanced Caller ID with Call Mgmt. with ACR
17. Enhanced Caller ID with Call Mgmt. with ACR and Call Forwarding Don't Answer
18. Hunting
19. Message Waiting Indicator-Audible or Visual
20. Preferred Call Forwarding
21. Remote Access Call Forwarding
22. Repeat Dialing
23. Speed Calling 8
24. Speed Calling 30
25. Star 98 Access
26. Three Way Calling
27. Three Way Calling with Transfer
28. Touch-tone

[1]This offer is only available in those exchanges served by AT&T Florida formerly known as BellSouth. M
Material now appearing on this page, formerly appeared on Original Page 68.2

SECTION 3 – DESCRIPTION OF SERVICES, (CONT'D.)

3.16 Bundled Services[1], Cont'd.

B. Requirements

Customers must use MetTel as their local and regional toll carrier. These plans only apply to voice traffic for sent-paid, directly dialed calls. Calls to Internet Service Providers which are not voice traffic are not covered under the plan. The plans are not available for use with PBX Trunks, ground start lines or trunks, ISDN BRI, ISDN PRI, Digital PBX Trunks, Remote Call Forwarding, Foreign Exchange, Coin or Pay Telephone Service or for use with Dial-up Modems, Predictive Dialers, Call Center operations, Broadcast Fax, Data Transmissions or Toll Free Services. Maximum of 25 lines per location. Additional restrictions may apply.

3.16 D. Rates, per line per month* (T)

Month to Month	12 Months	24 Months	36 Months
$350.00	$180.00	$170.00	$160.00

* These plans are grandfathered effective 11/17/24 and are only available to existing customers at their current rates at existing locations. Renewals or extensions of MTM or term contract rates are no longer available. (N) | (N)

[1]This offer is only available in those exchanges served by AT&T Florida formerly known as BellSouth.

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SECTION 3 – DESCRIPTION OF SERVICES, (CONT'D.)

3.17 MetPak Advantage Plans[1]

A. Business Rules

MetPak Advantage Plans provide Businesses the opportunity to customize flat rate calling plans for their local and regional toll calling needs. The plans are only available on Business Lines. All rates are per line, per month. MetPak Advantage Plus Plans mirror the MetPak Advantage Plans, except that the following features are included for each line equipped with the offer.

Anonymous Call Rejection	Call Forwarding
Call ID with Name	Call Waiting
Unlimited *66 Repeat Dialing	Speed Dialing 8
Unlimited *69 Call Return	Three Way Calling

MetPak Advantage Plans provide a choice of unlimited calling plans for a fixed monthly fee, in addition to the monthly charge for basic dial tone service. There are two plans to choose from: (1) unlimited regional toll calling and (2) unlimited regional toll and longdistance calling. In addition, for Business Lines, the MetPak Plus Advantage Plan provides for the combination of one of the unlimited calling plans with a set of call management features.

The Unlimited Calling Plans are available to business customers, who at the time they order these plans have no more than 25 voice grade lines for all BTNs (Billed Telephone numbers) per service address. Eligible customers may order the Unlimited Plans on a aximum of 10 lines per service address. Business customers with multiple service addresses may order the Unlimited Plans subject to the preceding eligibility requirements.

Customers must use MetTel as their local, regional toll and long distance carrier in order to qualify for these plans. If a customer PIC's "None" for regional and long distance, they will still qualify for the unlimited local plan. If they PIC "None" for long distance, they will still qualify for the unlimited local and regional plan or an unlimited local and a per minute MetTel regional calling plan.

These plans only apply to voice traffic for sent-paid, directly-dialed local, regional toll and domestic long distance calls, i.e., in-state and state-to-state. Calls to Internet Service Providers, which is non-voice information access traffic, are not covered under this plan. MetTel reserves the right to terminate the MetPak Advantage Plans for customers who use the service for non-voice traffic or with services or equipment as defined in this section.

[1]This offer is only available in those exchanges served by Frontier (fVerizon) Florida. T

SECTION 3 – DESCRIPTION OF SERVICES, (CONT'D.)

3.17 MetPak Advantage Plans[1], Cont'd.

A. Business Rules, Cont'd.

These plans are not available for use with PBX Trunks, ground start lines or trunks, ISDN BRI or ISDN PRI Services, Digital PBX Trunk Services (T1s), Remote Call Forwarding Service, Foreign Exchange Service, Coin or Pay Telephone Service, or for use with Predictive Dialers, Call Center operations or for Toll Free Services. Unlimited service will not be provided to customers with PBX or Key Systems who convert their trunks to POTS lines. This plan is not intended for customers with PBXs or Key Systems.

B. Rates[2]

	Month to Month	Term Plans[3]
Unlimited Regional Toll	$34.00 **(I)**	
Unlimited Regional Toll And Domestic LD	$49.00 **(I)**	

[1]This offer is only available in those exchanges served by Frontier (fVerizon) Florida. T

[2]Advantage Plus subscribers are charged an additional $10 per line, per month

[3]12, 24 and 36 month term plans will receive discounts of 5%, 8% and 11% respectively.

SECTION 3 – DESCRIPTION OF SERVICES, (CONT'D.)

3.18 Term Plans

A. General

Business customers that agree to commitments of 12, 24 or 36 months, for applicable products and services, will be entitled to discounted rates that range between 5% to 10%.

B. Business Rules

In the event the service is terminated by the customer prior to completion of the current term commitment period, the customer shall be liable for an early termination charge. The amount of the early termination charge will be the MRC (monthly recurring charges) for the remainder of the term. For example:

MRC x # of Lines x Remainder of Term = Termination Charge.

End of Term Options. Prior to the end of the term commitment period, the customer may select one of the following options, to be effective at the end of the term:

- Renew their term commitment,
- Arrange for termination of the service
- Convert to month-to-month service

In the event the customer does not select one of the above options, the customer will be converted to month-to-month service.

Early termination charges will not be assessed under the following circumstances:

- Customer moves existing service either to a new location within the same address and/or same building (inside move) or to a new location (outside move) and maintains that service with MetTel for the remainder of the term;

- Customer attempts to move the existing service to a new location within Company's service area, but the service is unavailable;

- Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.

SECTION 3 – DESCRIPTION OF SERVICES, (CONT'D.)

3.19 Subscriber Intrastate Access Service

A. General Description

The Subscriber Intrastate Access Service provides interconnected access to the local public switched telephone network so that local exchange customers can make and receive calls to and from the customers of other carriers within the state.

B. Limitations

(1) A telephone number is not provided with Subscriber Intrastate Access Service.

(2) Detail billing is not provided with Subscriber Intrastate Access Service.

(3) Directory listings are not included with Subscriber Intrastate Access Service.

(4) Intercept arrangements are not included with Subscriber Intrastate Access Service

C. Undertaking of the Company

The Company will provide Subscriber Intrastate Access Service to each Customer that subscribes to its local exchange service.

D. Term of Service

Subscriber Intrastate Access Service shall be coterminous with the Company's local exchange service, and the Subscriber Access Charge shall apply for each telephone line or service as defined herein for all periods in which Customer subscribes to local exchange service from the Company.

E. Rate Regulations

(1) The Subscriber Access Charge shall not apply to Lifeline customers.

(2) If Customer is eligible to receive prorated credit for their associated local exchange service, such as for network outages or suspension or termination of service, the Subscriber Access Charge will be prorated or credited in the same manner consistent with the terms of this Price List and any contract. No other credits are available for Subscriber Intrastate Access Service. T

(3) When Customer is provided more than one local business exchange service in a state, the Subscriber Access Charge Multi-line Business Subscriber rates are assessed for each line.

SECTION 3 – DESCRIPTION OF SERVICES, (CONT'D.)

3.19 Subscriber Intrastate Access Service, Cont'd.

E. Rate Regulations, Cont'd.

(4) The Subscriber Access Charge, as set forth in F. following, will be billed to the end user subscriber of the associated local exchange service, including where applicable, a reseller of the associated local exchange service, in which case the reseller shall be deemed an end user for purposes of application of such charges.

(5) For each local exchange service provided as remote call forwarding business service under the Local Exchange Service Tariff or Product Guide, the Subscriber Access Charge does not apply.

F. Rates

Business Customer Service Type	ILEC AREA/OCN			
	AT&T / 5191	EMBARQ CENTRAL/UNITED OCNs 0340,0341	FRONTIER (FVERIZON GTE/ 0328	FRONTIER of the SOUTH / 4465
Single Line Local Exchange Service	7.50	7.50	7.50	7.50
Multi-line Local Exchange Service	10.20	10.20	10.20	10.20
Centrex	10.20	10.20	10.20	10.20
Trunk	10.20	10.20	10.20	10.20
PRI	51.00	51.00	51.00	51.00
(D)	(D)	(D)	(D)	(D)
BRI	10.20	8.65	8.00	8.00

SECTION 3 – DESCRIPTION OF SERVICES, (CONT'D.)

3.20 Local Telecom Surcharge

3.20.1 Rate Regulations,

(A) Telecommunications rules and regulations allows Incumbent Local Exchange Carriers to increase rates to wholesale providers in the form of a surcharge per line. As a result of these rate increases, the Company will assess the Local Telecom Surcharge on all local exchange service lines provided by the Company. See table in paragraph 3.25 following for rates.

3.21 Carrier Access Recovery Charge

3.21.1 Rate Regulations,

(A) Customers assessed a Subscriber Intrastate Access Charge as specified in paragraph 3.19 preceding will be assessed a flat-rated, monthly Carrier Access Recovery Charge (CARC). CARCs will be billed to the associated end user or reseller of the local exchange services except for those customers who participate in the Lifeline Assistance Program. See table in paragraph 3.25 following for rates.

3.22 Regulatory Recovery Fee-State

3.22.1 Rate Regulations,

(A) Regulatory Recovery Fee-State (RRF-S) is a charge assessed to recover the costs of state and local regulatory activities, including costs associated with compliance filings, payments to industry organizations for required services, legal expenses and employee salaries related to those Company regulatory activities. See table in paragraph 3.25 following for rates.

3.23 End User Port Charges

3.23.1 Rate Regulations,

(A) Certain local exchange services provided under the general and/or local exchange service tariffs are subject to End User Port Charges. These services include:
- Business Lines, Centrex Lines
- Integrated Services Digital Network (ISDN) – Basic Rate and Primary Rate
- T-1 Digital PBX Services
- PBX Trunks

See table in paragraph 3.26 following for rates.

SECTION 3 – DESCRIPTION OF SERVICES, (CONT'D.)

3.24 Local Portability Charge

3.24.1 Rate Regulations,

(A) Telecommunications rules and regulations require all local phone companies to provide "service provider number portability," which allows customers to retain their local phone number when switching companies to provide their local phone service. The Local Portability Charge (LPC) is used by telephone companies to recover the costs associated with the development, implementation, and operability of service provider number portability.

(B) The Company will assess the Local Portability Charge (LPC) on all local exchange services. The LPC, as set forth below applies to all local exchange service lines provided by the Company. See table in paragraph 3.25 following for rates.

3.25 Rate Table (LTS, CARC, RRF-S and LPC) applies to all service areas:

Monthly Per Line or Per Trunk*

Services	Business			
	Local Telecom Surcharge	Carrier Access Recovery Charge	Regulatory Recovery Fee-State	Local Portability Charge
Single Line Local Exchange Svc.	$5.00	$4.50	$4.99 (I)	$1.99 (I)
Multi-line Local Exchange Svc.	$5.00	$4.50	$4.99 (I)	$1.99 (I)
Lifeline customer	-	-	-	-
ISDN BRI	$5.00	$4.50	$499 (I)	$1.99 (I)
ISDN PRI (rates per svc.)	-	$22.50	$24.95 (I)	$89.55 (I)
Foreign Exchange–Single Line	$5.00	$4.50	$4.99 (I)	$1.99 (I)
Foreign Exchange–Multi-Line	$5.00	$4.50	$4.99 (I)	$1.99 (I)
Remote Call Forward	$5.00	-	$4.99 (I)	$1.99 (I)
Centrex	$5.00	$4.50	$4.99 (I)	$1.99 (I)
Trunks	$5.00	$4.50	$4.99 (I)	$17.91 (I)
T-1/Digital PBX (rates per svc.)	-	$22.50	$24.95(I)	$89.55 (I)

*Unless otherwise noted

SECTION 3 – DESCRIPTION OF SERVICES, (CONT'D.)

3.26 End User Port Charge Rate Table

Business Monthly Per Line or Per Trunk*

Services	End User Port Charge			
	AT&T Florida (OCN 5191)	Embarq (OCNs 0340,0341)	Frontier fVZN GTE (OCN 0328)	Frontier Comm of the South. (OCN 4465)
Single Line Local Exchange Svc.	$0.99	$0.73	-	-
Multi-line Local Exchange Svc.	$0.99	$0.73	-	-
Lifeline customer	-	-	-	-
ISDN BRI	$2.44	$0.73	$1.58	$2.68
ISDN PRI (rates per svc.)	$14.00	$3.65	$15.53	$30.05
Foreign Exchange–Single Line	$0.99	$0.73	-	-
Foreign Exchange–Multi-Line	$0.99	$0.73	-	-
Remote Call Forward	-	-	-	-
Centrex	$0.99	$0.73	-	-
Trunks	$0.99	$0.73	-	-
T-1/Digital PBX (rates per svc.)	$23.76	$17.52	$28.18	$30.05

*Unless otherwise noted

SECTION 4 – SERVICES AND RATES AVAILABLE IN BELLSOUTH EXCHANGES

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SECTION 4 – SERVICES AND RATES AVAILABLE IN BELLSOUTH EXCHANGES

4.1 Service Areas and Rate Groups (M) *

Charges for local services provided by the Company may be based, in part, on the Rate Group associated the Customers End Office. The Rate Group is determined by the total access lines and PBX trunks in the l calling area which can be reached from each End Office.

In the event that an Incumbent LEC or the Florida Public Service Commission reclassifies an exchange or Office from one Rate Group to another, the reclassification will also apply to MetTel Customers who purc services under this price list. Local calling areas and Rate Group assignments are equivalent to those areas groups specified in BellSouth Telecommunications, Inc. Florida General Subscriber Service Tariff ("GSS'

Rate Group	Exchange Access Lines In Local Calling Area - Upper Limit
1	up to 2,000
2	2,001 to 7,000
3	7,001 to 22,000
4	22,001 to 55,000
5	55,001 to 120,000
6	120,001 to 195,000
7	195,001 to 280,000
8	280,001 to 375,000
9	375,001 to 450,000
10	450,001 to 550,000
11	550,001 to 700,000
12	700,001 +

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(M) Material now appearing on this page, formerly appeared on Original Page 53.

SECTION 4 – SERVICES AND RATES AVAILABLE IN BELLSOUTH EXCHANGES (Cont'd)

4.1 Service Areas and Rate Groups (Cont'd) (M)

City	Group	City	Group	City	Group
Archer	6	Graceville	3	Old Town	2
Baldwin	9	Green Cove Springs	11	Orange Park	9
Belle Glade	3	Gulf Breeze	6	Orlando	11
Big Pine Key	4	Havana	6	Oviedo	11
Boca Raton	10	Hawthorne	5	Pace	6
Boynton Beach	10	Hobe Sound	6	Pahokee	3
Bronson	5	Holley Navarre	6	Palatka	4
Brooksville	5	Hollywood	12	Palm Coast	3
Bunnell	3	Homestead	12	Panama City	5
Cantonment	6	Islamorada	4	Panama City Beach	5
Cedar Keys	1	Jacksonville	10	Pensacola	6
Century	6	Jacksonville Beach	9	Perrine	12
Chiefland	3	Jay	6	Pierson	4
Chipley	3	Jensen Beach	5	Pomona Park	4
Cocoa (Main and Merritt)	7	Julington	9	Pompano Beach	12
Cocoa Beach	7	Jupiter	9	Ponte Vedra Beach	9
Coral Springs	12	Key Largo	4	Port St. Lucie	6
Cross City	2	Key West	4	Sanford	8
Daytona Beach	6	Keystone Heights	3	Sebastian	6
DeBary	5	Lake City	4	St. Augustine	4
Deerfield Beach	12	Lynn Haven	5	St. Johns	11
Deland	5	Marathon	3	Stuart	6
DeLeon Springs	4	Maxville	9	Sugarloaf Key	4
Delray Beach	8	Melbourne	7	Sunny Hills	3
Dunnellon	6	Miami	12	Titusville	5
East Orange	11	Micanopy	5	Trenton	5
Eau Gallie Beach	7	Middleburg	9	Vernon	3
Fernandina Beach	3	Milton	6	Vero Beach	5
Flagler Beach	3	Munson	6	Weeki Wachee Springs	5
Fort Grange	9	New Smyrna Beach	4	Welaka	4
Fort Lauderdale	12	Newsberry	5	West Palm Beach	9
Fort Pierce	5	North Dade	12	Yankeetown	4
Gainesville	6	North Key Largo	3	Youngstown-Fountain	5
Geneva	7	Oak Hill	4	Yulee	8

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(M) Material now appearing on this page, formerly appeared on 1st Revised Page 54.

SECTION 4 – SERVICES AND RATES AVAILABLE IN BELLSOUTH EXCHANGES (Cont'd)

4.2 General

4.2.1 Service Order and Change Charges

New Line Installation

	Business
First Line	$200.00
Each Additional Line	$200.00

Move Service – Different Premises

	Business
First Line	$200.00
Each Additional Line	$200.00

Telephone Number Change Charge

	Business
First Line	$48.00
Each Additional Line	$48.00

Secondary Service Charge

	Business
Per Line	$19.00

Rewire Charge, Restoral for Non-Payment, Temporarily Suspend

	Business
First Line	$48.00
Each Additional Line	$48.00

Remote Call Forwarding-Per Order	$24.00
Features-Add/Change/Delete- Per Order	$24.00
Hunting Arrangement- Per Order Added/Changed	$24.00
Change Bill Name/or Billing Address	$24.00
900 Blocking Option-Subsequent Per Line	$24.00
Listings-Add/Change	$24.00
Change of Service Charge	$50.00 (I)
Disconnect Order Charge[1]	$50.00 (I)

[1]Disconnection Order Charge: When subscriber lines and trunks are disconnected the Company incurs costs which may include other carrier related charges.

SECTION 4 – SERVICES AND RATES AVAILABLE IN BELLSOUTH EXCHANGES (Cont'd)

4.2 General, (Cont'd.)

4.2.2 Standard Flat Rate Business Line Service

(A) Monthly Recurring Charges

The following charges apply to Flat Rate Standard Line Service lines per month. (T) Rates and charges include touch-tone service for each line. The rates and charges below apply to service provided on a month-to-month basis. Nonrecurring charges apply as described in Section 3 of this price list.

RATE GROUPS	Flat Rate (T) Standard Line Business*	
1-12	$2,882.50	(I)

(B) Usage Sensitive Charges and Allowances

(1) Flat Rate Service

Customers who subscribe to Flat Rate service receive unlimited calling within their local calling area.

*Discounts of approximately 19%, 24% and 28% are applicable to 12, 24, 36 months contractual arrangements, respectively.

SECTION 4 – SERVICES AND RATES AVAILABLE IN BELLSOUTH EXCHANGES (Cont'd)

4.2 General, (Cont'd.)

4.2.2.A Measured Rate Business Foreign Exchange Service

(A) Billing of Foreign Exchange Service Provided by Multiple Companies

A. Each company will bill for the portion of the service provided by their respective service publications based on their terms, conditions, rates and charges as appropriate.

B. The charges billed by each company for the interoffice channel between exchange telephone company central offices are determined as follows:

1. The total mileage for the service is computed using the V&H coordinates set forth in the National Exchange Carrier Association, Inc., Tariff F.C.C. No. 4 (NECA No. 4).

2. A billing factor is determined from the NECA No. 4 tariff. This factor represents the percentage of the distance between exchange telephone company central offices that will be billed by each company. The billing factor is multiplied by the total charge for all of the miles to determine the amount to be billed by the Company.

3. For the fixed recurring rate element and the nonrecurring charge associated with the interoffice channel between exchange telephone company central offices, 50 percent of each company's rate will apply for each end of the interoffice channel provided. If the company does not bill for either end of the interoffice channel, then the fixed recurring charge and nonrecurring charge shall not apply.

A. Basic Rate Elements	Nonrecurring Charge		
1. Local Channel	First	Additional	Monthly Charge
(a) Primary	$543.75	$186.25	$1,786.25 (I)
(b) Secondary	$543.75	$186.25	$1,786.25 (I)

2. Interoffice Channel	Nonrecurring Charge/Channel	Fixed Monthly Charge	Monthly Charge Per Mile
(a) 1 thru 8 miles	$106.25	$35.63	$2.06
(b) 9 thru 25 miles	$106.25	$35.63	$2.00
(c) Over 25 miles	$106.25	$35.63	$1.94

3. Bridging Equipment Charge	Nonrecurring Charge	Monthly Charge
(a) Per Local Channel bridged	$37.50	$940.00 (I)

4. Exchange Access		
(a) Per line	$24.38	$3,276.25 (I)

SECTION 4 – SERVICES AND RATES AVAILABLE IN BELLSOUTH EXCHANGES (Cont'd)

4.2 General, (Cont'd.)

4.2.2.1 Business Trunks

(A) Monthly Recurring Charges

The following charges apply to Flat Rate Business Trunks for PBX equipment. Trunks may be configured for Inward, Outward or Combination calling. Combination DID (Direct Inward Dialing) require DID Ports. DID Number blocks are also in addition to Trunk and Port charges.

RATE GROUPS	PBX Trunks			
	Combination, Inward or Outward[1]	Combination DID[1]	DID Ports[1]	
1-12	$4,590.00	$4,730.00	$2,380.00	(I)

	Monthly[2]	
Two-Way Trunk Ports with Call Transfer	$3,921.25 per port	(I)
Trunks equipped with optional MF or DTMF pulsing	$1,411.25 per trunk	(I)
Identified Outward Dialing Trunk Port (Initial 50 Trunks)	$32.50 each port	
Identified Outward Dialing Trunk Port (51 plus Trunks)	$8.13 each port	

(B) DID Number Blocks

Blocks of DID numbers are subject to availability. Blocks are offered in groups of 20 numbers.

	Monthly	
Initial Block of 20 Numbers	$279.00	(I)
Each additional Block of 20 Numbers	$599.00	(I)
Reserved Blocks of 20 Numbers	$478.00	(I)
Non-Consecutive DID Number, each	$145.00	(I)
Reserved Non-Consecutive DID Number, each	$122.00	I)

[1]Rates are no longer discounted for 12, 24 or 36 month term plans. Discounts will remain in effect for existing subscribers until the expiration of their plan. See page 68.8 for applicable terms and conditions.

[2] PBX Trunk rate applies in addition to Trunk Port rates.

SECTION 4 – SERVICES AND RATES AVAILABLE IN BELLSOUTH EXCHANGES (Cont'd)

4.2 General, (Cont'd.)

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SECTION 4 – SERVICES AND RATES AVAILABLE IN BELLSOUTH EXCHANGES (Cont'd)

4.2 General, (Cont'd.)

4.2.2 Optional Calling Features

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses in some cases.

(A) Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

Optional Calling Features	**Business, per use**	(D)
Call Return	$2.00	(D)
Repeat Dialing	$2.00	(D)

SECTION 4 – SERVICES AND RATES AVAILABLE IN BELLSOUTH EXCHANGES (Cont'd)

4.2 General, (Cont'd.)

4.2.3 Optional Calling Features, (cont'd.)

(B) Features Offered on Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature. Nonrecurring charges apply as described in Section 3 of this price list.

Optional Calling Feature	Monthly - Recurring Business
Three Way Calling	$7.95
Anonymous Call Rejection	$5.95
All Call Blocking	$7.00
Call Forwarding – Busy	$5.00
Call Forwarding – No Answer	$5.00
Call Forwarding Variable	$9.05
Remote Call Forwarding – MSD.	$63.40
Remote Call Forwarding – Flat Rate	$63.40
Call Waiting	$7.95
Caller ID Deluxe w/ACR (T)	$15.00
Distinctive Ring – First DN	$10.00
Distinctive Ring – Second DN	$12.00
Speed Dial – 8	$7.00
Speed Dial - 30	$7.00
Hotline	$478.00 (I)
Call Forwarding Customer Control	$8.00
Call Forwarding Remote Access	$7.95
Call Forwarding Multipath-Cust. Control	$5.00
Call Forwarding Remote Access Multipath	$7.00
Caller ID Basic	$11.00
Call Priority/Selector	$7.00
Call Trace (Monthly Subscription)	$6.50
Select/Preferred Call Forward	$6.00
Select Call Block	$7.00
Unlimited Call Return (*69)	$8.00
Unlimited Repeat Dialing (*66)	$7.00
Enhanced Caller ID	$17.00
Hunting (Rotary Service) per Line or Trunk	$10.00

SECTION 4 – SERVICES AND RATES AVAILABLE IN BELLSOUTH EXCHANGES (Cont'd)

4.2 General, (Cont'd.)

4.2.3 Optional Calling Features, (cont'd.)

(B) Features Offered on Monthly Basis

Per Use		
Three-Way Calling	$3.00	(M)
Automatic Callback	$2.00	
Automatic Call Return	$2.00	
Call Trace	$3.50 (N)	(M)

4.3 Directory Listings

The following monthly charges apply to special listings requested by the Customer over and above those free listings provided for in this price list.

Type of Listing	**Recurring Charge, per Listing**	(M)
Non-Published Listing Business	$6.50	
Non-Listed Listing Business	$4.50	
Additional, Alternate, Foreign Listing Business	$3.10	
Special Text Listing – Stylist Service Listing	$3.50	
Designer Listings:		
Bold, Script Listing	$3.00	
Bold Plus, Script Plus, Line (Standard) Listing	$4.00	
Line Bold, Line Script	$5.00	
		(M)

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SECTION 4 – SERVICES AND RATES AVAILABLE IN BELLSOUTH EXCHANGES (Cont'd)

4.3	**Directory Assistance Services**	**Bus**	(T)
	Each Local Directory Assistance Call	$5.99	(I)
	Each National Directory Assistance Call	$5.99	(I)
	Directory Assistance Call Completion	$0.50	

4.4 Reserved for Future Use

SECTION 4 – SERVICES AND RATES AVAILABLE IN BELLSOUTH EXCHANGES (Cont'd)

4.5 Digital ISDN Basic Rate Service

Integrated Services Digital Network Basic Rate Interface (ISDN BRI) is a service that provides an integrated voice/data communications capability for the transmission of circuit switched voice and data signals. ISDN services use two 64 Kbps "B" channels to transmit any combination of Circuit Switched Voice and/or Circuit Switched Data. The "D" channel is used for signaling.

The Flat Rate Threshold Pricing plan allows up to 320 hours of use each month per Digital Service Line (DSL). Minutes of use rates will apply for all usage above the 320 hours per DSL threshold. The Basic Local Calling area for Usage Option Plan A will be the LATA boundary. Local usage under Usage Option Plan A will be recorded on originating calls terminating within the LATA. Minutes of use rates will apply for all local usage. This plan is limited to outward only service. Usage Option Plan B will have unlimited usage inside the Extended Local Calling Area. The Extended Local Calling Area for Usage Option Plan B will be the Basic Local Calling Area plus any applicable Extended Calling Area.

Access	Monthly Recurring Charge
ISDN BRI Flat Rate Business Threshold Plan-incl. 320 Hrs	$10.147.50 (I)
ISDN BRI Soft Number FR Line-No Charge	n/c
ISDN BRI Measured Rate Usage Plan A w/LATA-Wide Calling	$12,872.50 (I)
ISDN BRI Usage Plan B w/Unlimited Local & Extended Area Calling	$45,992.50 (I)
Features	
ISDN Basic Exchange AC SW Voice & Data-per B Channel.	$3026.25 (I)
ISDN BRI AC Switched Voice or Data Exc Svc	$3026.25 (I)
ISDN BRI Add'l. Call Appearance-Per Directory Num.	$4.75
ISDN BRI Call Fwd. Variable/User	$3.75
ISDN BRI Conf-Drop Hold & Transfer	$3.75

SECTION 4 – SERVICES AND RATES AVAILABLE IN BELLSOUTH EXCHANGES (Cont'd)

4.5 Digital ISDN Basic Rate Service (Cont'd)

Usage and Call Rates

Usage above 320 hours per Digital Line allowed in the Flat Rate Threshold Plan or minutes of use per Digital Line in Usage Option Plan A will be billed at the per Minute rate of user per channel in use.

Use	**Rate Per Minute of**
(a) Per Minute of Use above Threshold *Plan* Allowance	$0.0250
(b) Per Minute of Use - Usage Option A	$0.0625

Usage Outside the Expanded Local Calling Area but inside the LATA

The following charges apply per channel in use for customer dialed calls originated from and billed to a Digital Line equipped for Usage Option Plan B when calls terminate outside the Expanded Local Calling Area but inside the LATA.

	Rate Per Minute of Use
(a) Per Minute of Use	$0.1125

Non- Recurring Charges

ISDN BRI Digital Service – First Line Installation	$186.24
ISND BRI Digital Service – Additional Line Installation	$186.24

4.6 Centrex Service

Monthly Rates

	AT&T (former Bell South)	Frontier	
Flat Rate	$112.50	CentrexPak Basic Service	$153.94 (I)
		CentrexPak Basic Service w/ECS	$153.94 (I)

* Rates exclude applicable taxes applicable taxes and surcharges

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SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES T

5.1 General

This section specifies rate schedules applicable for grades and classes of local exchange service ordered by Customers located in Frontier (fVerizon) exchange areas.

Exchange rate schedules are applied according to the total number of main station lines and PBX trunks in the local service area.

Service charges are applicable to the provision of local exchange services.

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES

5.2 Rate Schedules

5.2.1 Flat Rate Schedule

The following schedule of rates is applicable for main station line service.

Rate Group	Main Station Lines and PBX Trunks	Business Flat Rate	Business Flat Rate with Extended Calling Service	Business Flat Rate w/Hunting	Business Extended Calling Service with Hunting
1	0 – 50,000	$88.75 (I)	$89.99 (I)	$92.49 (I)	$98.75 (I)
2	50,001 – 90,000	$88.75 (I)	$89.99 (I)	$92.49 (I)	$98.75 (I)
3	90,001 – 170,000	$88.75 (I)	$89.99 (I)	$92.49 (I)	$98.75 (I)
4	170,001 – 300,000	$88.75 (I)	$89.99 (I)	$92.49 (I)	$98.75 (I)
5	Over 300,000	$88.75 (I)	$89.99 (I)	$92.49 (I)	$98.75 (I)

[1]Rates are discounted by approximately 19%, 24% and 28% for term plans of 12 Months, 24 Months and 36 Months respectively. Discounts do not apply to PBX Trunks.
[2] In the event the customer terminates the service prior to the completion of the term commitment, Termination Liability may apply.

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES

5.2 Rate Schedules

5.2.2 Message Rate Schedule

The following schedules of rates are applicable for message rate main station line service. Message rates and allowances do not apply for calls made to Extended Calling Service (ECS) exchanges.

1. Business

Rate Group	Main Station Lines and PBX Trunks	Individual Monthly Line Charge[1]	Monthly Message Allowance	Additional Local Message Charge	Main Stations Arranged with Rotary Service, each[1]
1	0-50,000	$74.38 (I)	0	0.11	$75.00 (I)
2	50,001-90,000	$74.38 (I)	0	0.11	$75.00 (I)
3	90,001-170,000	$74.38 (I)	0	0.11	$75.00 (I)
4	170,001-300,000	$74.38 (I)	0	0.11	$75.00 (I)
5	Over 300,000	$74.38 (I)	0	0.11	$75.00 (I)

[1]Rates are discounted by approximately 19%, 24% and 28% for term plans of 12 Months, 24 Months and 36 Months respectively.

Discounts do not apply to PBX Trunks.

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES

5.2 Rate Schedules

5.2.3 Monthly Exchange Rates

1. General

Monthly exchange rates shown in 5.2.2 are applicable in each exchange for grades and classes of basic local exchange service offered.

2. Message Rate Service - Individual Line

A. Subscribers to business message rate service are regularly billed monthly in advance at the rate quoted in this Price List for the class of service furnished. Messages in excess of the monthly allowance are billed monthly in arrears. Local messages not used in one month are not credited to the subscriber's account for any other month service is rendered. T

B. Subscribers are entitled to the number of messages specified in 5.2.2 to all central office lines bearing the designations of exchanges listed in 5.3, Local Calling Area, for the respective exchange.

C. Business Message Rate Service Service is available in all exchanges and in all new rate groups.

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES T

5.2 Rate Schedules

5.2.3 Monthly Exchange Rates

3. Flat Rate Service – Individual Line

A. The rates specified herein entitle subscribers to an unlimited number of messages to all central office lines bearing the designation of central offices within the serving exchange and additional exchanges or portions of exchanges as shown in the Local Calling Areas Section.

Exchange	Rate Group
Bartow	4
Bradenton	5
Clearwater	5
Englewood	3
Frostproof	1
Haines City	3
Hudson	3
Indian Lake	1
Lakeland	4
Lake Wales	3
Mulberry	3
Myakka	5
New Port Richey	3
North Port	4
Palmetto	4
Plant City	5
Polk City	4
Sarasota	5
St. Petersburg	5
Tampa	
Central Area	5
North Area	5
East Area	5
South Area	5
West Area	5
Tarpon Springs	5
Venice	5
Winter Haven	4
Zephyrhills	3

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES

5.2 Rate Schedules

5.2.3 Monthly Exchange Rates

4. PBX Trunk Line Rates

A. Flat Rate

Rate Group	Main Station Lines and PBX Trunks	PBX Trunk Flat Rate	PBX Trunk Flat Rate w/Extended Calling Service
1	0-50,000	$213.74 (I)	$217.50 (I)
2	50,001-90,000	$213.74 (I)	$217.50 (I)
3	90,001-170,000	$213.74 (I)	$217.50 (I)
4	170,001-300,000	$213.74 (I)	$217.50 (I)
5	Over 300,000	$213.74 (I)	$217.50 (I)

B. Message Rate

Rate Group	Main Station Lines and PBX Trunks	PBX Trunk Message Rate	Monthly Message Allowance	Additional Local Message Charges
1	0-50,000	$51.25	0	0.11
2	50,001-90,000	$51.25	0	0.11
3	90,001-170,000	$51.25	0	0.11
4	170,001-300,000	$51.25	0	0.11
5	Over 300,000	$51.25	0	0.11

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES T

5.3 Local Calling Areas

The rates specified in Section 5.2.3 entitle subscribers to access all central office lines bearing the central office designations of the exchange or additional exchanges as shown below. The local calling area of the exchange in the left-hand column also includes the exchanges listed in the right-hand column.

Exchange	Local Calling Area Includes
Bartow	Lakeland, Mulberry, Winter Haven, Lake Wales, Ft. Meade[1]
Bradenton	Palmetto, Sarasota, Myakka
Clearwater	St. Petersburg, Tarpon Springs, Tampa-West Area
Englewood	North Port, Venice, Cape Haze[1]
Frostproof	Lake Wales
Haines City	Winter Haven, Lake Wales
- Poinciana	Kissimmee[1], West Kissimmee[1]
Hudson	New Port Richey
Indian Lake	Lake Wales
Lakeland	Bartow, Mulberry, Polk City, Winter Haven, Plant City, Ft. Meade[1]
Lake Wales	Indian Lake, Bartow, Haines City (excluding Poinciana Central Offices), Winter Haven, Frostproof
Mulberry	Bartow, Lakeland
Myakka	Bradenton, Palmetto, Sarasota
New Port Richey	Hudson, Tarpon Springs
North Port	Englewood, Venice, Port Charlotte[1]
Palmetto	Bradenton, Myakka, Tampa-South Area
Plant City	Lakeland, Tampa-All Areas
Polk City	Winter Haven, Lakeland
Sarasota	Bradenton, Myakka, Venice
St. Petersburg	Clearwater
Tampa	
- Central Area	Plant City
- North Area	Plant City, Zephyrhills
- East Area	Plant City
- South Area	Palmetto, Plant City
- West Area	Clearwater, Plant City
Tarpon Springs	New Port Richey, Clearwater
Venice	Sarasota, Englewood, North Port
Winter Haven	Polk City, Bartow, Lakeland, Haines City (excluding Poinciana Central Office), Lake Wales
Zephyrhills	Tampa-North Area, Dade City[1], San Antonio[1], Trillacoochee[1]

Note [1] Other than Frontier (fVerizon GTE) Florida Incorporated Service Area. **T**

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES T

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SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES T

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SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES

5.4 Directory Assistance Service

Directory Assistance Service is provided by the Company to assist the users of the service in obtaining telephone numbers.

The rates set forth following apply when subscribers of the company request assistance in determining telephone numbers of subscribers (1) who are located in the same Local Calling Area or (2) who are not located in the same Local Calling Area or Home Numbering Plan Area as the subscriber's serving exchange.

There will be no charge for Local Calling Area Directory Assistance calls received from customers with a physical or mental impairment rendering them unable to use the telephone directory.

Directory Assistance Service for Outside the Local/Home Numbering Plan Area is not available for Pay Telephone Service as described in this Price List.

Rates and Charges

1. Local Calling Area

   A. A charge is applicable for each call to Directory Assistance.
   B. A maximum of two numbers may be requested on each call.

2. Outside the Local/Home Numbering Plan Area

   A. A charge is applicable for each call to Directory Assistance.
   B. A maximum of two numbers may be requested on each call.

3. Rates

Each Local Directory Assistance Call	$5.99 (I)
Each National Directory Assistance Call	$5.99 (I)

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SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES T

5.6 Extended Calling Service (ECS)

5.6.1 General

1. Extended Calling Service (ECS) provides usage sensitive billing or flat rate T billing (Business Flat Rate customers only) for customer dialed or operator assisted calls to locations outside a customer's normal flat rate local calling area for the exchanges specified in Section 5.2.3.

2. ECS is provided by Frontier (fVerizon Florida) between exchanges specified T in Section 5.6.2 subject to the availability of facilities and billing capabilities.

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES T

5.6 Extended Calling Service (ECS) (Cont'd)

5.6.1 General (Cont'd)

3. ECS usage sensitive billing will apply to all business individual lines; PBX trunk lines; **T** Foreign Exchange Service; access lines provided in connection with Switched Data Service; access lines provided in connection with Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI), access lines provided in connection with Trunk Service; access lines provided in connection with Digital Facility Service; access lines provided in connection with Shared Tenant Service (STS); and access lines provided in connection with customer-provided coin telephone service.

The flat rate ECS option provides unlimited calling between the applicable ECS exchanges.

Optional flat rate ECS billing will apply to business customers meeting the following criteria:

- minimum of 3 Individual Business Flat Rate Main Station Lines (Note: not applicable for Business Message Rate Service Customers), or
- minimum of 3 Business Flat Rate Main Stations arranged with Rotary Service, or
- minimum of 3 PBX Trunks, or
- minimum of 3 DIOD Trunks, or
- a minimum combination of 3 Lines/NARS/Trunks as described above, or

Note 1: Optional flat rate ECS billing is not applicable with Business Message Rate Service, Business Message Rate Service arranged with Rotary, Message Rate NARs, Message Rate PBX Trunks, or Remote Call Forwarding.

Note 2: Flat Rate Business ECS 1- and 3-year term commitment rates apply only to BUsiness One-Party lines, Main Stations Arranged with Rotary, and/or PBX trunks.

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES T

5.6 Extended Calling Service (ECS) (Cont'd)

5.6.1 General (Cont'd)

4. Mixing of flat rate ECS and usage sensitive ECS applicable to the analog network services as described in c. above on a single billing account and customer premise is not allowed.

   Mixing of flat rate ECS and usage sensitive ECS between the analog network services as described in c. above can be provided at the customer premise on separate accounts with separate billing for each set of like services.

   If the business customer increases or decreases the number of analog network access services at the site location, flat rate ECS must be added or removed accordingly based on the number of qualifying analog network access services. If the business customer account drops below three (3) analog network access services, the customer must revert to mandatory usage sensitive ECS for its analog network access services at the site location.

   Termination Liability

   In the event the customer terminates the service prior to the completion of the term commitment, Termination Liability may apply.

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES T

5.6 Extended Calling Service (ECS) (Cont'd)

5.6.2 Extended Calling Service (ECS) Exchanges

Listed below are the ECS exchanges associated with each exchange:

Exchanges	Extended Calling Service (ECS) Exchanges
Bartow	Haines City Haines City (Poinciana)
Clearwater	New Port Richey Tampa Central Tampa East Tampa North Tampa South
Englewood	Boca Grande* Sarasota
Haines City	Bartow Celebration* Kissimmee* Lake Buena Vista* Lakeland Orlando* Polk City Reedy Creek* West Kissimmee*
Haines City (Poinciana)	Bartow Celebration* Lake Buena Vista* Lakeland Polk City Orlando* Reedy Creek*
Hudson	Brooksville* Tarpon Springs
Lakeland	Haines City Haines City (Poinciana)

* Other than Frontier (fVerizon GTE) Florida Incorporated Service Area. **T**

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES T

5.6 Extended Calling Service (ECS) (Cont'd)

5.6.2 Extended Calling Service (ECS) Exchanges (Cont'd)

Exchanges	Extended Calling Service (ECS) Exchanges
Mulberry	Plant City Tampa Central Tampa East Tampa North Tampa South Tampa West
New Port Richey	Clearwater Tampa North Tampa West
North Port	Sarasota
Palmetto	Sarasota
Plant City	Mulberry
Polk City	Haines City Haines City (Poinciana)
Sarasota	Englewood North Point Palmetto
St. Petersburg	Tampa Central Tampa East Tampa North Tampa South Tampa West Tarpon Springs
Tampa Central	Clearwater Dade City(M) Mulberry San Antonio* St. Petersburg Tarpon Springs Zephyrhills

* Other than Frontier (fVerizon GTE) Florida Incorporated Service Area. **T**

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES T

5.6 Extended Calling Service (ECS) (Cont'd)

5.6.2 Extended Calling Service (ECS) Exchanges (Cont'd)

Exchanges	Extended Calling Service (ECS) Exchanges
Tampa East	Clearwater Mulberry St. Petersburg Tarpon Springs Zephyrhills
Tampa North	Clearwater Dade City(M) Mulberry New Port Richey San Antonio* St. Petersburg Tarpon Springs
Tampa South	Clearwater Mulberry St. Petersburg Tarpon Springs Zephyrhills
Tampa West	Mulberry New Port Richey St. Petersburg Tarpon Springs Zephyrhills
Tarpon Springs	Hudson St. Petersburg Tampa Central Tampa East Tampa North Tampa South Tampa West
Zephyrhills	Tampa Central Tampa East Tampa South Tampa West

* Other than Frontier (fVerizon GTE) Florida Incorporated Service Area. **T**

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES

5.6 Extended Calling Service (ECS) (Cont'd)

5.6.3 Rates and Charges

Usage charges are applicable for all exchange services as specified below:

	Full Rate Period	
	First Minute	Each Additional Minute
Business	$0.10 (I)	$0.06

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5.8 Business Listings

5.8.1 General

1. Generally, business listings consist of a name, designation descriptive of the subscriber's business, the address at which service is rendered, and the business telephone number. Names may be those of individuals doing business as such, names or firms or members thereof, or names of corporations or officers thereof, or they may be the names of persons associated in business or registered trade names, including obsolete trade names or business, which the subscriber owns, controls or represents. Business listings may also include the names of employees of the subscriber or of persons designated as being associated in the business owned or controlled by the subscriber.

2. A name made up by adding a term such as Company, Agency, Shop, Works, etc. to the name of a commodity or service, or by combining two or more business names, is not accepted as a listing unless the subscriber is legally authorized to do business under such as a registered trade name. The Company reserves the right to reject listings which appear to be designed primarily to give publicity to the commodity or service, or which, in its judgment, are otherwise objectionable or unnecessary for identification purposes.

3. All listings in connection with service under contract with a subscriber on the same premises must bear the same address. An exception may be made in the case of off-premises extensions and outside stations of private branch exchange systems when the address may be that of the premises in which the station is located.

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES T

5.8 Business Listings (Cont'd)

5.8.2 Business Designations

The designation in a business listing consists of a word or phrase, abbreviated where necessary, that describes the general character of the subscriber's business. Designations will not be used where the name under which the subscriber is doing business indicates the character of the business. The listing of an individual, together with his title and the name of the business with which he is associated or represents, in lieu of a designation of the general character of the business, is not permitted. Likewise, the listing of the name of a firm or corporation, together with the name or name and title of an individual connected therewith, in lieu of a business designation is not permitted.

5.8.3 Special Designations

Listings of clergymen, physicians, surgeons, dentists, veterinary surgeons or other medical practitioners, professors, government officials and officers, etc., may, for the purposed of identification, include abbreviated designations of titles. Also, the titles "Mrs.," "Ms.," or "Miss" are permitted.

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES T

5.9 Listings **T**

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5.9.4 Business Designations

The designation in a business listing consists of a word or phrase, abbreviated where necessary, that describes the general nature of the subscriber's business. Designations will not be used where the name under which the subscriber is doing business indicates the character of the business. The listing of an individual, together with his title and the name of the business with which he is associated or represents, in lieu of a designation of the general character of the business, is not permitted. Likewise, the listing of the name of a firm or corporation, together with the name or name and title of an individual connected therewith, in lieu of a business designation is not permitted.

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES

5.10 Nonpublished Telephone Numbers

5.10.1 Upon request a subscriber's primary telephone number may be "nonpublished" subject to the following conditions:

1. A nonpublished telephone number is omitted from both the telephone alphabetical directory and information records available to the general public. However, when a call is placed from a telephone number associated with a nonpublished listing, the number may be disclosed if the called party has the necessary equipment for receiving and/or disclosing incoming telephone numbers.

2. Requests for nonpublished numbers will be accepted only when, in the judgment of the Company, such an arrangement will not be detrimental to the service in general.

3. Incoming calls to nonpublished numbers will be connected only when the calling party places the call by the correct number. The Company will not connect a call to a nonpublished subscriber on behalf of another caller when the caller does not furnish the nonpublished number to the Company. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the subscriber's request to refrain from publishing his telephone number in the directory does not create any relationship or obligation, directly or indirectly, to any person other than the subscriber.

4. In the absence of gross negligence or willful misconduct, no liability for damages arising from publishing a nonpublished number in the directory or disclosing said number to any person shall attach to the Company and, where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such nonpublished number. At the subscriber's request, the Company will change the nonpublished telephone number at no charge to the subscriber.

5. Telephone numbers transmitted via Caller ID are intended solely for the use of the Caller ID customer. Resale of this information is prohibited as described in this Price List. T

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES

5.10 Nonpublished Telephone Numbers (Cont'd)

5.10.2 Rates

A rate of $8.00 a month applies for each nonpublished telephone number. (I)

5.10.3 Exceptions

1. The rate for nonpublished and nonlisted services does not apply to the following:

   A. Customer with a Published Listing

      If a customer has both published and nonpublished/nonlisted listings for the same address and class of service, the nonpublished/nonlisted monthly recurring charge will not apply

   B. Customer with a Nonpublished/Nonlisted Listing

      If a customer has a nonpublished/nonlisted listing, only one monthly recurring charge will be applied for any nonpublished and/or nonlisted listing for the same customer with the same class of service at the same address. If the customer has a combination of nonpublished and nonlisted listings at the same address, the nonlisted monthly recurring charge will apply

   C. Pay Telephone Service

   D. Special Reversed Long Distance Service

   E. Foreign Exchange/Zone Service

   F. Temporary Service (service provided for a period not more than 30 days)

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES T

5.10 Nonpublished Telephone Numbers (Cont'd)

5.10.3 Exemptions (Cont'd)

G. Special services such as teletypewriters or data services provided for customer with impaired hearing having a limited requirement for voice communication.

H. Local Exchange Service for customers living in a hotel, hospital, retirement complex, or boarding house provided the customer is listed under the telephone listing of the establishment.

I. New listings provided to a customer because of unusual circumstances, such as harassing calls, threat, or other acts adversely affecting the health, welfare, security or service of the customer (service provided for a period not more than 30 days).

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES T

5.11 Nonlisted Telephone Numbers

5.11.1 Upon request a subscriber's primary telephone number may be "nonlisted" subject to the following conditions:

1. Nonlisted telephone numbers are not listed in the Company's alphabetical directory, but are maintained on information records and will be furnished upon request of the calling party.

2. Request for nonlisted telephone numbers will be accepted only when, in the judgment of the Company, such an arrangement will not be detrimental to the service in general.

3. The acceptance by the Company of the subscriber's request to furnish a nonlisted telephone number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.

4. In the absence of gross negligence or willfull misconduct, no liability for damages arising from publishing or a nonlisted telephone number in the directory shall attach to the Company and, where such a number is published in the directory, the Company's liability shall be limited to and satisfied by a refund of any monthly charges which the Company may have made for such nonlisted telephone number.

5. The subscriber indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a nonlisted telephone number.

5.11.2 Rates

	Monthly Rate
Each Nonlisted telephone number (RNL)	$7.50 (I)

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES T

5.11 Nonlisted Telephone Numbers (Cont'd)

5.11.3 Exceptions

The rate for nonpublishd and nonlisted services does not apply to the following:

1. Customer with a Published Listing

   If a customer has both published and nonpublished/nonlisted listings for the same address and class of service, the nonpublished/nonlisted monthly recurring charge will not apply.

2. Customer with a Nonpublished/Nonlisted Listing

   If a customer has a nonpublished/nonlisted listing, only one monthly recurring charge will be applied for any nonpublished and/or nonlisted listing for the same customer with the same class of service at the same address. If the customer has a combination of nonpublished and nonlisted listings at the same address, the nonlisted monthly recurring charge will apply.

   C. Pay Telephone Service

   D. Special Reversed Long Distance Service

   E. Foreign Exchange/Zone Service

   F. Temporary Service (service provided for a period not more than 30 days)

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES T

5.11 Nonlisted Telephone Numbers (Cont'd)

5.11.3 Exceptions (Cont'd)

G. Special services such as teletypewriters or data services provided for customer with impaired hearing having a limited requirement for voice communication.

H. Local Exchange Service for customers living in a hotel, hospital, retirement complex, or boarding house provided the customer is listed under the telephone listing of the establishment.

I. New listings provided to a customer because of unusual circumstances, such as harassing calls, threat, or other acts adversely affecting the health, welfare, security or service of the customer (service provided for a period not more than 30 days).

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES

5.12 Additional Listing Charges

5.12.1 General

1. The subscriber to the service assumes responsibility for all charges for additional listings associated with his service. Additional (paid) directory listings are accepted for a minimum chargeable period of the life of the directory issue in which the listing first appears. In case the additional listing does not appear in the directory, the minimum chargeable period is for one month. Listing charges date from the day the directory assistance records are posted and are payable monthly in advance. Directory Assistance records are posted at the time the application for the listing is made or at any time to and including the closing date of the directory as the subscriber may desire.

2. Listing charges are automatically discontinued upon termination of the main contract for service, or in case the listed party becomes a subscriber to exchange service, similar in classification as that under which such party already is listed, or in case of the death of the listed party. Listing charges may also be discontinued at the expiration of the initial contract period upon request of the subscriber in advance of the closing date of the directory. In the latter charge, the minimum listing charge to be collected is that for one directory period.

5.12.2 Rates

Additional name listings in excess of those permitted without extra charge, directional calling information and listings for Shared Tenant Service operations and additional line matter, where permitted, are furnished at the following monthly rates:

Business	Monthly Rate
Additional, Duplicate	$35.00 (I)
Foreign Directory Listings	$12.50

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES

5.12.3 Advanced Business Services

PBX Trunk Ports and DID Numbers

Direct Inward/Outward Dialing (DIOD) Port Service[1]	**Per Port**
Rate Groups 1 - 5	$10.00
Identified Outward Dialing (IOD) Service[1]	
Rate Groups 1 - 5	$38.50
Blocks Of DID Numbers	**Monthly**
<80 Numbers – First Trunk group and 20 DID Numbers	$100.00
Each additional group of 20 DID Numbers	$100.00
<200 Numbers – First 100 DID Numbers	$440.00
2nd Group of 100 Numbers	$357.50
Multiples of 20 DID Numbers	$80.00

[1]Port Rates are in addition to charges for PBX Trunks

MetPath® ISDN BRI (Basic Rate Interface) SERVICE	**Monthly**
ISDN BRI Single Line Measured Rate plus Digital Access[1]	$17,756.21 (I)
ISDN BRI Single Line Measured Rate plus Digital Access w/400 Hr. Block of Time[1]	$17,884.78 (I)
[1]ISDN Single Line Service is comprised of a Business Line and ISDN Access.	
Circuit-Switched Usage for Measured Rate BRI Lines	Per Minute
Local Circuit Switched Voice & Data Calls	$0.0250
LD Circuit Switched Data Calls	
Intrastate Rate - per min	$0.1390

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES

5.13 Service Charges

5.13.1 General

1. The term "Service Charge" as specified and used herein and in other sections of this Price List is defined as the charge or charges applying to the ordering, connecting, moving, changing, rearranging or furnishing of telephone service, miscellaneous and supplemental equipment, and other telephone facilities. T

2. A service charge results from one or more of the work functions necessary to perform a service connection, move or change.

3. The total service charge applicable for work performed by the Company in response to a subscriber's request is the sum of the charges for each work function necessary to provide the requested service, except as provided hereinafter.

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES T

5.13 Service Charges

5.13.2 Description of Work Functions

1. Network Access

   A. The network access function is the work performed by the Company in connection with the receiving, recording, and processing of subscriber requests for service.

   B. Network access work associated with the connection of main station service and other services requiring central office line connection work is identified as network access establishment work. In addition, network access work associated with changing account responsibility on an existing service is identified as network access establishment work.

   C. The network access work associated with connecting, moving or changing supplemental items of service and equipment where there is no central office line connection work, is identified as network access change work.

2. Central Office Line Connection

   The central office line connection function is the work associated with the line extending from the servicing central office to the subscriber's premises. This includes, but is not limited to, establishing or changing connections in distribution facilities, including necessary cross connections and line and station transfers, and connecting to the station protector, building cable terminal, or adjacent to the building cable terminal as required.

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES

5.13 Service Charges (Cont'd)

5.13.2 Description of Work Functions (Cont'd)

3. Premises Visit

Premises work performed by a Company representative on a customer's premises exclusive of work required to establish network access. Examples of premises work include rearrangement of a drop wire protector and/or network interface.

4. Telephone Number Change

Telephone number change work is associated with the central office work required for the change of a telephone number. This includes but is not limited to Exchange Access Lines, Trunks, and CENTREX numbers where specific charges for number changes are not specified elsewhere in this Price List. T

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES

5.13 Service Charges (Cont'd)

5.13.3 Application of Service Charges

1. General

   Except as provided hereinafter, a charge is applicable for each separate work function performed in connection with the provision of service.

2. Network Access Charge

   Generally, the network access charge is applicable on a "per order" basis and is applicable for receiving, recording, and processing a customer's order for installation, moves or charges. Where more than one account is located at the same premises, work on each individual account will be considered separately. The network access charge varies according to the type of activity involved. However, where two network access charges may be appropriate, the higher charge is applied.. D
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3. Flat Rate to Message Rate Service or Vice Versa

   The network access change charge will apply in connection with changing from message rate service to flat rate service, or vice versa, in addition to a charge equivalent to the telephone number change charge, except that service charges will not apply in connection with changing from flat rate residential service to residential message rate service.

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES T

5.13 Service Charges (Cont'd)

5.13.3 Application of Service Charges (Cont'd)

4. Transfers of Service

A. Transfers of telephone equipment from one premises to another of from one location to another on the "same premises," involving a break in the continuity of service and resulting in the cessation of local service charges, are not classified as moves but as new service.

1. Such transfer may be provided by either the execution of:

(a) a new contract and the payment of the proper service charges; or

(b) with reasonable advance notice by the subscriber, the continuation of any existing contracts, and the payment of charges based on costs.

2. In the event (b) is elected by the subscriber, such election is binding once work is begun by the Company.

B. The transfer of extension stations or private branch exchange extension stations to different main station lines or private branch exchange main station lines is subject to regularly applicable service charges for the connection of a main station.

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES

5.13 Service Charges (Cont'd)

5.13.3 Application of Service Charges (Cont'd)

5. Changes in Class of Service

A. Changes in Class of Service not involving private branch exchange service are subject to the following service charges for the new class of service. C

(1) When all facilities are reused in place with no changes, the network access change charge applies.

(2) When existing items of service are moved or changed or new items of service are added, service charges for such moves, changes or additions apply.

6. Change of Number or Service Arrangement

The telephone number change charge applies to each change of telephone number or change of service arrangement requiring a telephone number change made at the request of a subscriber and is in addition to the network access change charge.

7. Move of Drop Wire and/or Protector

For the removal and replacement of drop wire and/or protector, the network access change charge, central office line connection charge, applicable to the main station or PBX trunk, as appropriate will apply

A. Where the change is temporary because of remodeling or other purposes, service charges will apply only once.

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES

5.13 Service Charges (Cont'd)

5.13.3 Application of Service Charges (Cont'd)

8. Location Destroyed

When service is established at a location which has been destroyed or made untenable by a disaster such as a hurricane, tornado, fire, flood, etc., service charges to not apply when the service is reestablished within a reasonable time. If the subscriber desires service at a new location for a temporary period, no service charge will apply for the establishment of service at the temporary location, and no service charge will apply when service is reestablished at the former location. If the subscriber desires service established at a new and permanent location, then the service charge will apply

A. Changes in location of existing stations to points outside the premises occupied by the subscriber are considered as new service connections at new locations.

9. Suspension of Service

The customer shall be assessed a Seasonal Service Establishment Charge per number stablished upon requesting a Suspension of Service period as specified in this Price List. T

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES T

5.13 Service Charges (Cont'd)

5.13.3 Application of Service Charges (Cont'd)

10. Records Work Only
Service charges will not apply for the following subscriber requests:

A. The addition, deletion, or change of an additional directory listing.

B. The substitution of the name of another member of the family for that already listed in the directory.

C. The correction of an address in the directory.

D. Change made in the directory because of changes in wording in corporate, firm or other names where the same firm or persons are involved before and after the change.

E. A manual bill date change.

11. Company-Initiated Work
Service charges will not apply for changes in telephone numbers made at the initiative of the Company.

12. Other Nonrecurring Charges
In all cases where construction or installation charges apply, such charges are in addition to the prescribed service charges; likewise, service charges do not supersede mileage charges, but apply in addition to such mileage charges.

13. Charges Based on Costs
Charges based on costs do not include the cost of new or duplicate equipment, such charges shall not exceed the sum of any termination charge applicable for the existing service and the service charges that would apply for establishing the entire service new, except as subsequently provided.

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES T

5.13 Service Charges (Cont'd)

5.13.4 Payment of Service Charges

Except as provided below, service connection charges are required to be paid at the time of application for service.

1. Service may be established in advance of payment of service charges for additions to the service of existing subscribers and for any service provided for the use of departments, administrations, or agencies of the federal, state, county or municipal governments.

2. Service charges may be paid in equal monthly installments over a period of at least three (3) months, not to exceed a total of more than six (6) months.

3. If such additional charges are incurred while a balance is due on previous charges, the above treatment will apply separately to the new charges.

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES

5.13 Service Charges (Cont'd)

5.13.5 Restoration Charge

1. When service has been suspended for nonpayment, a restoration charge will be made and collected, along with payment of service due, in advance of restoration of service.

2. In its discretion, the Company may restore or reestablish service which has been suspended or discontinued for nonpayment of charges without payment of all charges due. Such restoration or reestablishment shall not be construed as a waiver of any rights to suspend or discontinue service for nonpayment of any such or other charges due and unpaid, or for the violation of the provisions of this Price List, nor shall the failure to suspend or discontinue service for nonpayment of any past-due account or accounts operate as a waiver to suspend or discontinue service for nonpayment of such account or any other past due account. T

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES

5.13 Service Charges (Cont'd)

5.13.6 Schedule of Charges

In accordance with the foregoing provisions, service charges are applicable as follows:

New Line Installation	Business
First Line	$200.00
Each Additional Line	$200.00
Move Service – Different Premises	Business
First Line	$200.00
Each Additional Line	$200.00
Telephone Number Change Charge	Business
First Line	$41.00
Each Additional Line	$9.00
Rewire Charge-Change svc type/class	Business
First Line	$77.00
Each Additional Line	$45.00
Restoral for Non-Payment	Business
Per Account	$48.00
Maintenance of Service Charge - Per Line	Business
Dispatch & No Trouble in Network	$350.00 (I)
Inside Wire Work	Business
First 1 Hour & Minimum	$299.00 (I)
Ea. Additional 1 Hour or thereof	$149.00 (I)
Outside Business Hours - First Hr	$450.00 (I)
Outside Business Hours - Ea.Addl Hr	$225.00 (I)
Hunting Arrangement	
First Line	$77.00
Add'l. Lines	$45.00

5.13.7 Additional Service Connection Charges

Disconnection Order Charge: When subscriber lines and trunks are disconnected the Company incurs costs which may include other carrier related charges.

Change of Service Charge: Requests to change service of a line or trunk will be billed a Change of Service Charge.

Change of Features: Requests to add/change or delete features, including hunting will be charged on a per order basis.

	Per Line or Trunk	Per Order
Disconnection Order Charge	$50.00 (I)	
Change of Service Charge	$50.00 (I)	
Change of Feature Charge		$24.00

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES T

5.14 Calling Features

5.14.1. Description

1. Call Forwarding

This service feature permits a subscriber to arrange to have all incoming calls to his telephone automatically transferred to another dialable telephone number during any period in which this feature is activated. Calls may be transferred to long-distance telecommunications points, subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. Where a charge (local or long distance) is applicable for a call between the subscriber's telephone and telephone to which calls are to be forwarded, such charge is applicable to the subscriber on every call forwarded to and answered at that telephone. Call Forwarding shall not be used to extend calls on a planned and continuing basis to intentionally avoid the payment in whole or in part of message toll charges that would regularly be applicable between the station originating the call and the station to which the call is transferred. This service may be provided to a group of individual lines arranged for rotary hunting, where network switching facilities will permit.

2. Multipath

This feature allows a Call Forwarding customer the capability to specify the number of calling paths to be made available to forward calls simultaneously to the destination directory number. This allows customers who are forwarding calls intended for a group of lines arranged in a hunt group to control the number of simultaneous calls that can be forwarded to a target number. In order to use the Multipath feature, the "call forward to" number must be in a hunt group.

Multipath is available only as an enhancement to Call Forwarding.

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES T

5.14 Calling Features (Cont'd)

5.14.1. Description (Cont'd)

3. Three-Way Calling
This feature permits a subscriber to add a third party to an already-established connection without the assistance of an operator.

At the customer's request, the "per activation" service will be blocked on all lines at no charge.

4. Call Waiting/Cancel Call Waiting
Call Waiting provides a tone signal to indicate to a subscriber who is using his telephone that another party is attempting to call him. It also permits the subscriber to answer the incoming call while holding his original call.

Cancel Call Waiting allows a subscriber with Call Waiting to inhibit the operation of Call Waiting for one call. During this call, Call Waiting shall be inactive so that anyone calling the Call Waiting subscriber will receive a normal busy signal, and no call waiting tones will interrupt the subscriber's call.

5. Speed Dialing
This service permits a subscriber to call certain other predetermined telephone numbers by dialing an abbreviated code rather than the entire seven- or ten-digit telephone number. The two arrangements available are an 8-number capacity (8-code) and a 30-number capacity (30-code).

6. Distinctive Ring
This service allows coded ringing to be applied to an individual line where each of the two directory numbers would have a uniquely coded ring for customer identification.

7. Remote Call Forwarding
This service resides inside the Company central office and only offers inbound call capability. Calls are automatically directed to a pre-assigned telephone number and line which terminates at the location of the customer's service address.

SECTION 5 – SERVICES AND RATES AVAILABLE IN FRONTIER (fVERIZON) EXCHANGES

5.14 Calling Features

5.14.2. Rates

The following rates and charges are for calling services features and packages only and are in addition to the applicable service charges, monthly rates, and nonrecurring charges for the exchange access line and other services with which it is associated.

	Business
Feature, per line equipped	
Anonymous Call Rejection	$6.50
Call Forwarding	$10.99
-Busy	$9.50
-No Answer	$9.50
-Busy/No Answer	$9.50
Multipath	$6.25
Call Waiting	$27.00 (I)
Call Waiting/ Cancel Call Waiting	$27.00 (I)
Call Waiting ID Deluxe	$4.50
Caller ID	$32.35 (I)
Distinctive Ring	$13.00
Enhanced Call Forwarding – Existing Number	$10.00
Enhanced Call Forwarding – Personal Number	$28.00
Select/Preferred Call Forward	$6.00
Speed Dialing (8-Code)	$5.00
Speed Dialing (30-Code)	$5.50
Remote Call Forwarding – Initial and Additional Paths	$55.00
Three-Way Calling	$10.99
- Per Activation	$3.00
Call Trace	$7.00
Unlimited Call Return	$7.75
- Per Activation	$3.00
Unlimited Repeat Dialing	$6.75
- Per Activation	$3.00

SECTION 6 – SERVICES AND RATES AVAILABLE IN EMBARQ FLORIDA, Inc. d/b/a CENTURYLINK T

6.1 General

6.1.1 Exchange rate schedules are applied according to the total number of lines and PBX trunks in the local service area.

6.1.2 Selections of Local Exchange Services

1. All systems (PBX and multi-functional) that permit connections to access lines through an operator, dial access, or systems that maintain within their operating capabilities features that permit dial access will be billed the PBX trunk rate.

3. When system connection access lines is achievable other than as described above, the PBX trunk rates will not apply. Instead, a different class of service will be selected as is appropriate to the needs of the customer being served. When hybrid Key Systems are used by the customer, the Company will provide access lines at business rates if the customer certifies that there is no use of shared trunks and/or dial access arrangements. In the absence of such certification, orally or in writing, the customer using hybrid Key Systems will be charged for system connection ace
4. ss lines at PBX trunk rates.

SECTION 6 – SERVICES AND RATES AVAILABLE IN EMBARQ FLORIDA, Inc. d/b/a CENTURYLINK

6.1 General (Cont'd)

6.1.3 Definitions

1. EAS – Extended Area Service – Telephone service provided under Price List whereby subscribers of a given exchange may complete calls to and receive calls from one or more exchange without incurring toll charges. See Dialing Plans for a complete explanation of this service. T

2. $.20 EAS (Central Telephone exchanges only) – A type of Extended Area Service where calls from the referenced exchange to any exchange listed will be charged at $.20 per completed call of unlimited duration for residence; and $.20 per call up to a total of 60 minutes per message with usage exceeding the 60 minutes being charged for at the long distance message rates for business. See Dialing Plans for a complete explanation of this service.

3. ECS – Extended Calling Scope – A type of extended local calling which provides an alternative to toll message rates on routes between specified exchanges. Consists of three plans: C

   Plan A: All calls, are rated at $.25 per call for unlimited duration.

   Plan B: All business calls are rated at $.10 for the first minute and $.06 for each additional minute.

   Plan C: All calls are rated on a usage-sensitive basis of $.10 for the first minute of use and $.06 for each additional minute of use.

   See Dialing Plans for a complete explanation of this service.

SECTION 6 – SERVICES AND RATES AVAILABLE IN EMBARQ FLORIDA, Inc. d/b/a CENTURYLINK T

6.1 General (Cont'd)

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SECTION 6 – SERVICES AND RATES AVAILABLE IN EMBARQ FLORIDA, Inc. d/b/a CENTURYLINK T

6.2 Company-Wide Rate Groups

6.2.1 Rate Groups

The following schedules of rate groups are appropriate for the furnishing of flat-rate service. The groupings are based on access lines and PBX trunks in the local service areas.

Group	Upper Limit
1	12,500
2	85,000
3	200,00
4	550,000
5	Over 550,000

SECTION 6 – SERVICES AND RATES AVAILABLE IN EMBARQ FLORIDA, Inc. d/b/a CENTURYLINK

6.2 Company-Wide Rate Groups (Cont'd)

6.2.2 Exchange Rate Group Classifications and Calling Areas (Cont'd)

Exchange	Rate Group	Additional Exchanges
Apopka	5	East Orange*, Lake Buena Vista*, Montverde, Orlando, Reedy Creek, Windemere, Winter Garden, Winter Park, Celebration
		Mount Dora
Arcadia	2	Port Charlotte, Zolfo Springs, Wauchula
Astor	3	Clemont, Eustis, Groveland, Howey-in-the-Hills, Lady Lake, Leesburg, Montverde, Mount Dora, Tavares, Umatilla, Weirsdale
Avon Park	2	Sebring
		Lake Placid, Spring Lake Wauchula
Belleview	4	Citra*, Dunnellon*, Forest, McIntosh*, Lade Lake, Ocala, Ocklawaha, Orange Springs*, Salt Springs, Silver Springs Shores, Weirsdale
		Wildwood
Beverly Hills	3	Crystal River, Dunnellon*, Inverness
Boca Grande	1	Cape Haze Port Charlotte, Punta Gorda, Englewood*
Bonifay	2	Reynolds Hill, Westville, Chipley*, Graveville*, Vernon*
		DeFuniak Springs, Ponce de Leon
Bonita Springs	4	Fort Myers, For Myers Beach, Naples, North Naples
Bowling Green	1	Wachula, Solfo Springs
		Fort Meade
Bushnell	2	Wildwood
		Howey-in-the-Hills, Leesburg

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*Other than Embarq Florida, Inc. service area.

SECTION 6 – SERVICES AND RATES AVAILABLE IN EMBARQ FLORIDA, Inc. d/b/a CENTURYLINK

6.2 Company-Wide Rate Groups (Cont'd)

6.2.2 Exchange Rate Group Classifications and Calling Areas (Cont'd)

Exchange	Rate Group	Additional Exchanges
Cape Coral	4	Fort Myers, Fort Myers Beach, North Cape Coral, Sanibel-Captiva Islands, Punta Gorda
		Lehigh Acres
Cape Haze	2	Englewood*
		Boca Grande, Port Charlotte, Punta Gorda
Cherry Lake	1	Greenville, Madison
Clermont	5	Astor, Eustis, Groveland, Howey-in-the-Hills, Lady Lake, Lake Buena Vista*, Leesburg, Montverde, Mount Dora, Orlando*, Reedy Creek, Tavares, Umatilla, Windermere, Winter Garden, Celebration*, Weirsdale
Clewiston	1	Moore Haven, LaBelle, Belle Glade*
Cottondale	2	Marianna, Chipley*, Graceville*
		Greenwood, Sneads
Crawfordville	4	Alligator Point*, Carrabelle*, Saint Marks, Tallahassee
Crestview	2	Laurel Hill*, Destin, Fort Walton Beach, Shalimar, Valparaiso
		DeFuniak Springs
Crystal River	2	Beverly Hills, Inverness, Yankeetown*
Dade City	2	Brooksville*, San Antonio, Trilacoochee, Zephyrhills*
		Tampa-Central and North*
DeFuniak Springs	2	Freeport, Glendale, Paxton*, Ponce de Leon, Santa Rosa Beach, Seagrove Beach, Destin, , Valparaiso, Fort Walton Beach, Shalimar
		Bonifay, Reynolds Hill, Westville, Crestview

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*Other than Embarq Florida, Inc. service area.

SECTION 6 – SERVICES AND RATES AVAILABLE IN EMBARQ FLORIDA, Inc. d/b/a CENTURYLINK

6.2 Company-Wide Rate Groups (Cont'd)

6.2.2 Exchange Rate Group Classifications and Calling Areas (Cont'd)

Exchange	Rate Group	Additional Exchanges
Destin	3	Fort Walton Beach, Santa Rosa Beach, Shalimar, Seagrove Beach, Baker, Crestview, DeFuniak Springs, Freeport
		Glendale, Ponce de Leon
Eustis	3	Astor, Clermont, Groveland, Howey-in-th-Hills, Lady Lake, Leesburg, Montverde, Mount Dora, Tavares, Umatilla, Weirsdale
Everglades	3	Naples
Forest	3	Belleview, Citra*, Dunnellon*, McIntosh*, Ocala, Ocklawaha, Orange Springs*, Salt Springs, Silver Springs Shores, Weirsdale
Fort Meade	3	Bartow*, Lakeland*
		Bowling Green
Fort Myers	4	Bonita Springs, Cape Coral, Fort Myers Beach, Lehigh Acres, North Cape Coral, North Fort MyersSanibel-Captiva Islands, Punta Gorda
		Immokalee LaBelle, Naples, North Naples
Fort Myers Beach	4	Bonita Springs, Cape Coral, Fort Myers, Sanibel-Captiva Islands
		Naples, North Naples
Fort Walton Beach	3	Destin, Holley-Navarre*, Santa Rosa Beach, Shalimar
		Baker, Cresview, Seagrove Beach
		Freeport, DeFuniak Springs
Freeport	2	DeFuniak Springs, Seagrove Beach, Fort Walton Beach, Destin, Santa Rosa Beach,
		Glendale, Ponce de Leon

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*Other than Embarq Florida, Inc. service area.

SECTION 6 – SERVICES AND RATES AVAILABLE IN EMBARQ FLORIDA, Inc. d/b/a CENTURYLINK

6.2 Company-Wide Rate Groups (Cont'd)

6.2.2 Exchange Rate Group Classifications and Calling Areas (Cont'd)

Exchange	Rate Group	Additional Exchanges
Glendale	1	DeFuniak Springs
		Destin, Freeport, Paxton*, Ponce de Leon, Santa Rosa Beach, Seagrove Beach
Greenville	4	Cherry Lake, Madison, Monticello, Tallahassee
Greenwood	2	Graceville*, Marianna
		Cottondale, Sneads
Groveland	5	Astor, Clermont, Eustis, Howey-in-the-Hills, Lady Lake, Leesburg, Montverde, Mount DOra, ORlando*, Tavares, Umatilla, Weirsdale, Windermere, Winter Garden
Howey-in-the-Hills	3	Astor, Clermont, Eustis, Groveland, LadyLake, Leesburg, Montverde, Mount Dora, Tavares, Umatilla, Weirsdale
		Bushnell, Wildwood
Immokalee	1	Fort Myers, Naples
		LaBelle
Inverness	2	Beverly Hills, Crystal River
Kenansville	3	Kissimmee, Saint Cloud, West Kissimmee
Kingsley Lake	1	Lawtey, Raiford*, Starke
Kissimmee	4	Kenansville, Orlando*, Saint Cloud, West Kissimmee, Celebration*
		Reedy Creek, Haines City*, Winter Park

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*Other than Embarq Florida, Inc. service area.

SECTION 6 – SERVICES AND RATES AVAILABLE IN EMBARQ FLORIDA, Inc. d/b/a CENTURYLINK

6.2 Company-Wide Rate Groups (Cont'd)

6.2.2 Exchange Rate Group Classifications and Calling Areas (Cont'd)

Exchange	Rate Group	Additional Exchanges
LaBelle	1	Clewiston, Immokalee, Fort Myers
Lady Lake	4	Astor, Belleview, Clermont, Eustis, Groveland, Howey-in-the-Hills, Leesburg, Montverde, Mount Dora, Tavares, Umatilla, Weirsdale, Wildwood
		Ocklawaha, Silver Springs Shores
Lake Placid	2	Sebring
		Avon Park
Lawtey	1	KingsleyLake, Raiford*, Starke
		Brooker*, Waldo* Gainesville*
Leesburg	3	Astor, Clermont, Eustis, Groveland, Howey-in-the-Hills, Lady Lake, Montverde, Mount Dora, Tavares, Umatilla, Weirsdale
		Bushnell, Wildwood
Lehigh Acres	3	Fort Myers
		Cape Coral
Madison	1	Cherry Lake, Greenville, Lee
		Monticello, Tallahassee
Marco Island	4	Naples, North Naples
Marianna	2	Altha*, Cottondale, Graceville*, Greenwood, Sneads
Monticello	4	Greenville, Tallahassee
		Madison
Montverde	5	Apopka, Astor, Clermont, East Orange*, Eustis, Groveland, Howey-in-the-Hills, Lady Lake, Lake Buena Vista*, Leesburg, Mount Dora, Orlando*, Reedy Creek, Tavares, Umatilla, Windermere, Winter Garden, Winter Park, Celebration*, Weirsdale

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*Other than Embarq Florida, Inc. service area.

SECTION 6 – SERVICES AND RATES AVAILABLE IN EMBARQ FLORIDA, Inc. d/b/a CENTURYLINK

6.2 Company-Wide Rate Groups (Cont'd)

6.2.2 Exchange Rate Group Classifications and Calling Areas (Cont'd)

Exchange	Rate Group	Additional Exchanges
Moore Haven	1	Clewiston
Mount Dora	3	Astor, Clermont, Eustis, Groveland, Howey-in-the-Hills, Lady Lake, Leesburg, Montverde, Tavares, Umatilla, Weirsdale
		Apopka, Winter Park, Orlando*
Naples	4	Bonita Springs, Everglades, **Immokalle** Marco Island, North Naples
		Fort Myers, Fort Myers Beach
North Naples	4	Bonita Springs, Marco Island, Naples
		Fort Myers, Fort Myers Beach
Ocala	3	Belleview, Citra*, Dunnellon*, Forest, McIntosh*, Ocklawaha, Orange Springs*, Salt Springs, Silver Springs Shores, Weirsdale
		Williston, Wildwood
		Williston
Oklawaha	3	Belleview, Citra*, Dunnellon*, Forest, McIntosh*, Ocala, Orange Springs*, Salt Springs, Silver SPrings Shores,Weirsdale
		LadyLake
Okeechobee	2	Sebring
Orange City	3	DeBary*, Deland*, DeLeon Springs*
		Sanford*, Winter Park, Daytona Beach*, New Smyrna Beach*, Oak Hill*, Pierson*

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*Other than Embarq Florida, Inc. service area.

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SECTION 6 – SERVICES AND RATES AVAILABLE IN EMBARQ FLORIDA, Inc. d/b/a CENTURYLINK

6.2 Company-Wide Rate Groups (Cont'd)

6.2.2 Exchange Rate Group Classifications and Calling Areas (Cont'd)

Exchange	Rate Group	Additional Exchanges
Ponce de Leon	1	DeFuniak Springs
		Bonifay, Destin, Freeport, Glendale, Reynolds Hill, Santa Rosa Beach, Seagrove Beach, Westville, Valparaiso
		Graceville*
Port Charlotte	3	North Port*, Punta Gorda
		Cape Haze, Arcadia, Boca Grande
Punta Groda	4	Cape Coral, Port Charlotte, Fort Myers
		Boca Grande, Cape Haze
Reedy Creek	5	Apopka, Clermont, East Orange*, Lake Buena Vista*, Montverde, Orland*, West Kissimmee, Windermere, Winter Garden, Winter Park, Celebration*
		Kissimmee, Haines City*
Reynolds Hill	1	Bonifay, Graceville*, Westville
		Ponce de Leon, DeFuniak Springs
Saint Cloud	4	Celebration*, Kenansville, Kissimmee, Orlando, West Kissimmee
		WinterPark
Saint Marks	4	Alligator Pint*, Crawfordsville, Tallahassee
Salt Springs	3	Belleview, Citra*, Dunnellon*, Forest, McIntosh*, Ocala, Ocklawaha, Orange Springs*, Silver SPrings Shores, Weirsdale
San Antonio	2	Brooksville*, Dade City, Trilacoochie, Zephyrhills*
		Tampa North & Central*

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SECTION 6 – SERVICES AND RATES AVAILABLE IN EMBARQ FLORIDA, Inc. d/b/a CENTURYLINK

6.2 Company-Wide Rate Groups (Cont'd)

6.2.2 Exchange Rate Group Classifications and Calling Areas (Cont'd)

Exchange	Rate Group	Additional Exchanges
Sanibel-Captiva Islands	4	Cape Coral, Fort Myers, Fort Myers, Beach
Santa Rose Beach	3	Destin, DeFuniak Springs, Fort Walton Beach, Seagrove Beach, Freeport
		GLendale, Ponce de Leon
Seagrove Beach	2	DeFuniak Springs, Destin, Freeport, Santa Rosa Beach Fort Walton Beach, Valparaiso
		Glendale, Ponce de Leon
Sebring	2	Avon Park, Lake Placid
		Okeechobee, Wauchula
Shalimar	3	Destin, Fort Walton Beach, Crestview, DeFuniak Springs
Silver Spring Shores	3	Belleview, Citra*, Dunnellon*, Forest, McIntosh*, Ocala, Ocklawaha, Orange Springs*, Salt Springs, Weirsdale, Lady Lake, Wildwood
Sneads	2	GracevilleMarianna
		Cottondale, Greenwood, Chattahoochee*
Starke	2	Keystone Heights*, Kinsley Lake, Lawtey, Raiford* Brooker*, Lake Butler*, Waldo*, Gainesville*
Tallahassee**	4	Alligator Point*, Bristol*, Carrabelle*, Chattahoochee*, Crawfordville, Greensboro*, Greenville, Gretna*, Havana*, Hosford*, Monticello, Quincy*, Saint Marks
		Madison
Tavares	3	Astor, CLermont, Eustis, Groveland, Howey-in-the-Hills, Lady Lake, Leesburg, Montverde, Mount DOra, Umatilla, Weisdale

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*Other than Embarq Florida, Inc. service area.

SECTION 6 – SERVICES AND RATES AVAILABLE IN EMBARQ FLORIDA, Inc. d/b/a CENTURYLINK

6.2 Company-Wide Rate Groups (Cont'd)

6.2.2 Exchange Rate Group Classifications and Calling Areas (Cont'd)

Exchange	Rate Group	Additional Exchanges
Trilacoochee	2	Brooksville*, Dade City, San Antonio, Zephyrhills*
Umatilla	3	Astor, Clermont, Eustis, Groveland, Howey-in-th-Hills, Lady Lake, Leesburg, Montverde, Mount Dora, Tavares, Weirsdale
Wauchula	1	Bowling Green, Zolpho Springs
		Plan B: Avon Park, Sebring, Arcadia
Weirsdale	4	Astor, Belleview, Clermont, Eustis, Forest, Groveland, Howey-in-the-Hills, Lady Lake, Leesburg, Montverde, Mount Dora, Ocala, Ocklawaha, Salt Springs, Silver Springs Shores, Tavares, Umatilla
		Plan A: Wildwood
West Kissimmee	4	Kenansville, Kissimmee, Orlando*, Reedy Creek, Saint Cloud, Celebration*
		Lake Buena Vista*, Haines City*, Winter Park
Westville	2	Bonifay, Graceville*, Reynolds Hill, Vernon*
		DeFuniak Springs, Ponce de Leon
Wildwood	2	Bushnell, Lady Lake
		Weirsdale, Belleview, Howey-in-the-Hills, Leesburg, Ocala, Silver Springs Shores

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*Other than Embarq Florida, Inc. service area.

SECTION 6 – SERVICES AND RATES AVAILABLE IN EMBARQ FLORIDA, Inc. d/b/a CENTURYLINK

6.2 Company-Wide Rate Groups (Cont'd)

6.2.2 Exchange Rate Group Classifications and Calling Areas (Cont'd)

Exchange	Rate Group	Additional Exchanges
Williston	3	Archer*, Bronson*, Gainesville*
		McIntosh*, Ocala
Windermere	4	Apopka, Clermont, East Orange*, Groveland, Lake Buena Vista*, Orlando*, Montverde, Reedy creek, Winter Garden, Winter Park, Celebration*
Winter Garden	5	Apopka, Clermont, East Orange*, Groveland, Lake Buena Vista*, Monteverde, Orlando*, Reedy Creek, Windermere, Winter Park, Celebration
Winter Park	5	Apopka, East Orange*, Geneva, Lake Buena Vista*, Montverde, Orlando*, Oviedo*, Reedy Creek, Sandford*, Windermere, Winter Garden, Celebration
		Mount Dora DeBary*, Kissimmee, Orange City, Saint Cloud, West Kissimmee
Zolfo Springs	1	Bowling Green, Wauchula
		Arcadia

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*Other than Embarq Florida, Inc. service area.

SECTION 6 – SERVICES AND RATES AVAILABLE IN EMBARQ FLORIDA, Inc. d/b/a CENTURYLINK

6.3 General

6.3.1 Service Order and Change Charges

New Line Installation	Business	
First Line	$200.00	
Each Additional Line	$200.00	
Move Service – Different Premises	Business	
First Line	$200.00	
Each Additional Line	$200.00	
Telephone Number Change Charge	Business	
First Line	$68.75	
Each Additional Line	$46.25	
Rewire Charge-Change svc type/class	Business	
First Line	$68.75	
Each Additional Line	$46.25	
Restoral for Non-Payment,	Business	
Per Account	$42.50	
Features – Add/Change/Delete	Business	
Per Order	$24.00	
Change of Service Charge	Business	
Per Line Disconnected	$50.00	(I)
Maintenance of Service Charge Per Line	Business	
Dispatch & No Trouble in Network	$350.00	(I)
Inside Premises Wire Work	Business	
First 1 Hour & Minimum	$299.00	(I)
Ea. Additional 1 Hour or thereof	$149.00	|
Outside Business Hours - First Hr	$450.00	|
Outside Business Hours- Ea. Addl Hr	$225.00	(I)

SECTION 6 – SERVICES AND RATES AVAILABLE IN EMBARQ FLORIDA, Inc. d/b/a CENTURYLINK T

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6.4 Monthly Exchange Rates – Basic Services

The rates specified herein entitle the subscribers to an unlimited number of messages to all stations bearing the designation of central offices within the service exchange and additional exchanges or portions of exchanges as shown preceding.

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6.4.6 Business

Services which is primarily or substantially of a business, professional, institutional or otherwise occupational nature or where the listing required is such as to indicate business use.

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6.4 Monthly Exchange Rates – Basic Services (Cont'd)

6.4.7 Business, Key Line

Individual access lines terminating in CPE capable of multiple access line terminations.

6.4.8 Business, Centrex Line

Individual access lines provided with central office based Centrex software.

6.4.9 Business – Rotary

Individual access lines arranged for rotary, level hunting or similar service which allows completion of an incoming call to a line that is called but in use, to another line, by utilizing central office equipment, will have a rate as specified following applicable to each line so arranged. This rotary rate is not applicable on PBX trunks, nor will it apply to access lines arranged for the Call Forwarding feature of Customer Calling Service, unless the line is also arranged for rotary service.

6.4.10 Business, Key Line – Rotary

Individual access lines configured in central office provided rotary hunting and terminating in CPE capable of multiple access line terminations.

6.4.11 Business, Centrex Line – Rotary

Individual access lines provided with central office based Centrex software configured in central offices provided rotary hunting.

6.4.12 Trunks

1. PBX flat rate trunks are provided as inward, outward, or two-way.

2. Central Telephone – Eglin AFB – one way trunks used for the completion of incoming toll calls to Eglin AFB will be provided at the rate found following.

6.4.13 Trunks, Message Rate

PBX message rate trunks are provided to hotels, motels, apartment houses or convalescent homes. In connection with message rate trunks, the management may separately contract for any form of business service for administrative use. Message usage is accumulated on a group basis.

SECTION 6 – SERVICES AND RATES AVAILABLE IN EMBARQ FLORIDA, Inc. d/b/a CENTURYLINK

6.4 Monthly Exchange Rates – Basic Services (Cont'd)

6.4.14 Rates and Charges

1. The rates specified herein entitle subscribers to an unlimited number of messages, unless otherwise specified to all stations bearing the designation of central office within the service exchange and additional exchanges or portions of exchanges as shown preceding. Touch-Tone Service is included in these rates.

	Rate Groups				
	1	2	3	4	5
Business, Flat Rate	73.13 (I)	73.13 (I)	73.13 (I)	73.13 (I)	73.13 (I)
Business, Key Line	73.13 (I)	73.13 (I)	73.13 (I)	73.13 (I)	73.13 (I)
Business, Centrex Line - Digital	60.00	60.00	60.00	60.00	60.00
Business, Rotary, Flat Rate	73.13 (I)	73.13 (I)	73.13 (I)	73.13 (I)	73.13 (I)
Business, Rotary, Key Line	73.13 (I)	73.13 (I)	73.13 (I)	73.13 (I)	73.13 (I)
Business, Rotary, Centrex Line 1) United Telephone	ICB	ICB	ICB	ICB	ICB
Trunks, Flat Rate	53.75	53.75	53.75	53.75	61.25

SECTION 6 – SERVICES AND RATES AVAILABLE IN EMBARQ FLORIDA, Inc. d/b/a CENTURYLINK

6.4 Monthly Exchange Rates – Basic Services (Cont'd)

6.4.14 Rates and Charges (Cont'd)

Trunks, Message Rate

First Trunk, including 100 messages per month

Orange City exchange only	$53.75
Winter Park exchange only	$61.25

Each additional trunk

Orange City exchange only	$53.75
Winter Park exchange only	$61.25

Messages in excess of allowance, each

Orange City and Winter Park	$0.0875

PBX Trunk Ports and DID Numbers

The following charges apply to Combination DID (Direct Inward Dialing) Ports. DID Port Rates and number blocks are in addition to Trunk charges.

Direct Inward Dialing (DID) Port Service	Per Port
Rate Groups 1 - 5	$43.75

DID Number Blocks

Blocks of DID numbers are subject to availability. Blocks are offered in the following groups

Monthly – Individual Non-Consecutive Numbers	$1.88 (N)
Monthly –Block of 20 Numbers	$12.50
Monthly – Group of 100 Numbers	$62.50

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6.5. Directory Assistance

6.5.1 General

Directory Assistance Service is provided by the Company to assist the users of the service in obtaining telephone numbers.

The rates set forth following apply when subscribers of the company request assistance in determining telephone numbers of subscribers (1) who are located in the same Local Calling Area or (2) who are not located in the same Local Calling Area or Home Numbering Plan Area as the subscriber's serving exchange.

There will be no charge for Local Calling Area Directory Assistance calls received from customers with a physical or mental impairment rendering them unable to use the telephone directory.

Directory Assistance Service for Outside the Local/Home Numbering Plan Area is not available for Pay Telephone Service as described in this Price List.

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6.5.2 Rates and Charges

1. Local Calling Area

   A. A charge of $6.99 is applicable for each call to Directory Assistance. (I)
   B. A maximum of two numbers may be requested on each call.

2. Outside the Local/Home Numbering Plan Area

   A. A charge of $6.99 is applicable for each call to Directory Assistance. (I)
   B. A maximum of two numbers may be requested on each call.

3. In locations where the customer has the technical capability to direct dial Directory Assistance but places the call by dialing "0" Operator Assisted Station-to-Station charges will apply, in addition to the Directory Assistance Service Charge.

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6.8 Custom Calling Features

6.8.1 Definitions

Call Forward Features permit the forwarding of incoming calls under a variety of conditions to another telephone number either by dialing an activation code or via preprogramming by the Company. Calls may be forwarded to any number subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. The customer subscribing to this service is responsible for applicable usage charges.

Call Forward Busy will allow incoming calls to be routed to another telephone number when a busy condition is encountered.

Call Forward Don't Answer will allow incoming calls to be routed to another telephone number when the called line is unanswered.

Three-Way Calling Service - This service permits an existing call to be held, and by dialing, a second telephone call can be established and added to the connection. Three-Way Calling is available on a flat rate or a usage sensitive basis. The usage sensitive option is only available to business single line customers. C
Under the usage sensitive option, the customer will incur an activation charge on a completed call. The provision of this service on a usage sensitive basis is subject to technical limitations and is provided on a where available basis.

Call Waiting Service - This service provides a tone signal to indicate to a customer who is using his/her telephone that another party is attempting to call him/her. It also permits the customer to answer the incoming call while holding the original call.

Enhanced Call Waiting - This service combines the features of call waiting and the cancel call waiting feature which allows the customer to defer the call waiting feature to prevent call waiting tones from interrupting calls or disrupting data transmissions. Cancel call waiting can be activated before or during a call by dialing an access code and the cancellation stays in effect for the duration of the call. Incoming calls receive a busy signal while cancel call waiting is in effect.

Speed Calling Service (Abbreviated Dialing Service) - This service permits a customer to call certain other predetermined telephone numbers by dialing an abbreviated code rather than the entire 7 or 10 digit telephone number. The arrangement available is an 8-number capacity (8-code).

SECTION 6 – SERVICES AND RATES AVAILABLE IN EMBARQ FLORIDA, Inc. d/b/a CENTURYLINK

6.8 Custom Calling Features (Cont'd)

6.8.2 Rates

	Business
Anonymous Call Restriction	$7.50
Call Forward	$18.75 (I)
Busy	$13.75 (I)
Don't Answer	$13.75 (I)
Three-Way Calling Service	
Monthly	$11.25 (I)
Per Use	$2.50
Three-Way Calling with Transfer	$17.50 (I)
Call Waiting	$20.63 (I)
Call Waiting/Cancel Call Waiting	$20.63 (I)
Speed Calling Service	
8 Number	$11.25 (I)
30 Number	$8.75
Caller ID with Name and Number	$25.63 (I)
Caller ID with Number	$19.38 (I)
Distinctive Ring – Initial Line	$12.50 (I)
Distinctive Ring – Additional Line	$25.00 (I)
Unlimited Call Return	$17.50 (I)
Per Use	$2.50
Unlimited Repeat Dialing	$17.50 (I)
Per Use	$2.50
Hotline	$13.13 (I)
Inside Wire Maintenance Plan	$8.50
Special Call Acceptance	$17.50 (I)
Call Intercept/Privacy Manager	$9.69
Call Waiting ID (additional to Call Waiting)	$8.13
Call Trace – Per Activation	$11.00
Call Priority	$11.25 (I)
Ultra Forward	$17.50 (I)
Select/Preferred Call Forward	$7.50
Remote Call Forwarding (Initial, and addl path)	$41.88 (I)
Toll Restriction (all options)	$17.50 (I)

SECTION 6 – SERVICES AND RATES AVAILABLE IN EMBARQ FLORIDA, Inc. d/b/a CENTURYLINK T

6.9 Directory Listings

6.9.1 Definitions

Nonpublished Service Nonpublished numbers will not be furnished upon request of a calling party. However, when a call is placed from a telephone number associated with a nonpublished listing, the number may be disclosed if the called party has the necessary equipment for receiving and/or disclosing incoming telephone numbers. Incoming calls to nonpublished telephone numbers will be completed by the Company only when the calling party places the call by number. The Company will not complete a call to a nonpublished subscriber on behalf of another caller when the caller does not furnish the nonpublished number to the Company. The Company will adhere to this practice notwithstanding any claim of emergency the calling party may present. The acceptance by the Company of the subscriber's request to furnish a nonpublished number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.

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Nonlisted Service A nonlisted telephone number is one for which no listing appears in the alphabetical section of the directory. The number is listed in the directory assistance records and is given out upon request. The acceptance by the Company of the subscriber's request to furnish a nonlisted telephone number does not create any relationship or obligation, direct or indirect, to any person other than the subscriber.

Vanity Listings - Where available, a subscriber may request to have the assigned telephone number published in the telephone directory in upper case alpha form, i.e., "333-THIS", rather than 333-8447. Use of Vanity Listings is not exclusive to any single subscriber. The letters "Q" and "Z" are not available nor may the "#" or "*" symbols be used with this service. The numbers "0" or "1" may not be used to represent the letters "O" or "I", respectively, in a Vanity Listing. Prior to establishing a Vanity Listing, the Company reserves the right to require, when necessary in its sole discretion, satisfactory evidence from the subscriber that the subscriber is authorized to use any trade name, business name, or any other name or term, requested by the subscriber, which is copyrighted or otherwise reserved.

Additional name listings in excess of those permitted without extra charge, reference listings, alternative (directive) listings, temporary listings, foreign exchange listings, listings for clients of Shared Tenant Service, Mobile Carriers, and Pay Telephone Service (PATS) operations and additional line matter, where permitted, are furnished at the following monthly rates:

SECTION 6 – SERVICES AND RATES AVAILABLE IN EMBARQ FLORIDA, Inc. d/b/a CENTURYLINK

6.9 Directory Listings (Cont'd)

6.9.2 Rates

	Monthly Rate
Non-listed Service	$15.00
Non-published Service	$15.00
Foreign exchange listing	$14.38 (I)
Additional listings	$20.63 (I)

SECTION 6 – SERVICES AND RATES AVAILABLE IN EMBARQ FLORIDA, Inc. d/b/a CENTURYLINK

6.10 Digital ISDN Basic Rate Service

Integrated Services Digital Network Basic Rate Interface (ISDN BRI) is a service that provides an integrated voice/data communications capability for the transmission of circuit switched voice and data signals. ISDN services use two 64 Kbps "B" channels to transmit any combination of Circuit Switched Voice and/or Circuit Switched Data. The "D" channel is used for signaling.

Access	Monthly Recurring Charge
ISDN BRI Digital Line incl. Flat Rate CSV/CSD	$43.75
Features	
ISDN BRI Additional Call Offering (ACO)	$6.25
ISDN BRI Additional Directory Number (each)	8.75
ISDN BRI Automatic Callback (Repeat Dial) .	7.50
ISDN BRI Call Forwarding	13.75
ISDN BRI Call Pickup (per member)	10.00 (I)
ISDN BRI Calling Number ID/Calling Name ID	25.63 (I)
ISDN BRI Feature Package 1	13.74
ISDN BRI Flexible Calling	6.25
ISDN BRI Multi-line Hunt Group	3.75
ISDN BRI Six-Way Conference Calling	6.81
Usage	
Regional Data, per Minute	$0.0488
Installation	
ISDN BRI Digital Service, First Line	$250.00
ISDN BRI Digital Service, Each Additional Line	$250.00

SECTION 7 – SERVICES AND RATES AVAILABLE IN FRONTIER COMMUNICATIONS OF THE SOUTH

7.1 General

7.1.1 Exchange rate schedules are applied according to the total number of lines and PBX trunks in the local service area.

7.1.2 Selections of Local Exchange Services

1. All systems (PBX and multi-functional) that permit connections to access lines through an operator, dial access, or systems that maintain within their operating capabilities features that permit dial access will be billed the PBX trunk rate.

2. When system connection access lines is achievable other than as described above, the PBX trunk rates will not apply. Instead, a different class of service will be selected as is appropriate to the needs of the customer being served. When hybrid Key Systems are used by the customer, the Company will provide access lines at business rates if the customer certifies that there is no use of shared trunks and/or dial access arrangements. In the absence of such certification, orally or in writing, the customer using hybrid Key Systems will be charged for system connection access lines at PBX trunk rates.

SECTION 7 – SERVICES AND RATES AVAILABLE IN FRONTIER COMMUNICATIONS OF THE SOUTH

7.2 Exchange Rate Group Classifications and Calling Areas

Exchange	Rate Group	Additional Exchanges
Walnut Hill	1	Atmore, Huxford, McCullough, Clear Springs in Alabama and Walnut Hill, Molino Cantonment, Century, and Pensacola in Florida.
Molino	2	Clear Springs in Alabama and Walnut Hill, Molino, Cantonment, Century, and Pensacola in Florida.

SECTION 7 – SERVICES AND RATES AVAILABLE IN FRONTIER COMMUNICATIONS OF THE SOUTH

7.3 Service Order and Change Charges

New Line Installation	Business	
First Line	$200.00	
Each Additional Line	$200.00	

Move Service – Different Premises	Business	
First Line	$200.00	
Each Additional Line	$200.00	

Telephone Number Change Charge	Business	
First Line	$63.75	
Each Additional Line	$26.25	

Rewire Charge-Change svc type/class	Business	
First Line	$63.75	
Each Additional Line	$26.25	

Restoral for Non-Payment,	Business	
First Line (N)	$75.00	
Each Additional Line (N)	$37.50	

Features – Add/Change/Delete	Business	
Per Order	$24.00	

Change of Service Charge	Business	
Per Line Disconnected	$50.00	(I)

Maintenance of Service Charge	Business	
Dispatch & No Trouble in Network per Line	$350.00	(I)

Inside Premises Wire Work	Business	
First 1 Hour & Minimum	$299.00	(I)
Ea. Additional 1 Hour or thereof	$149.00	|
Outside Business Hours - First Hr	$450.00	|
Outside Business Hours - Ea. Addl Hr	$225.00	|
Inside Wire Repair 1st Hr/Each Addl Hr	$299.00/$149.00	(I)

SECTION 7 – SERVICES AND RATES AVAILABLE IN FRONTIER COMMUNICATIONS OF THE SOUTH

7.4 Monthly Exchange Rates – Basic Services

	Rate Groups	
	1	2
Business, Flat Rate Line	$39.94	$39.94
Business, Flat Rate Line with Hunting	42.75	42.75
Business, Flat Rate Key Trunks	47.44	47.44
Business, Flat Rate PBX Trunks	132.38 (I)	146.13 (I)

SECTION 7 – SERVICES AND RATES AVAILABLE IN FRONTIER COMMUNICATIONS OF THE SOUTH

7.5 Directory Assistance

7.5.1 General

Directory Assistance Service is provided by the Company to assist the users of the service in obtaining telephone numbers.

The rates set forth following apply when subscribers of the company request assistance in determining telephone numbers of subscribers (1) who are located in the same Local Calling Area or (2) who are not located in the same Local Calling Area or Home Numbering Plan Area as the subscriber's serving exchange.

There will be no charge for Local Calling Area Directory Assistance calls received from customers with a physical or mental impairment rendering them unable to use the telephone directory.

Directory Assistance Service for Outside the Local/Home Numbering Plan Area is not available for Pay Telephone Service as described in this Price List.

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7.5.2 Rates and Charges

Local	$5.99
National	$5.99

SECTION 7 – SERVICES AND RATES AVAILABLE IN FRONTIER COMMUNICATIONS OF THE SOUTH

7.6 Custom Calling Features - Rates

	Business	
Anonymous Call Rejection	$7.50	
Call Forward	$10.31	
Busy	$10.31	
Don't Answer	$10.31	
Busy/Don't Answer	$10.31	
Multipath – per path	$13.75	
Three-Way Calling Service		
Monthly	$11.56	
Per Use [1]	$4.00	
Call Waiting	$6.50	
Call Waiting/Cancel Call Waiting	$11.88	
Speed Calling Service		
8 Number [3]	$6.44	
30 Number	$6.44	
Caller ID with Name	$17.50	
Caller ID Number Only [3]	$13.44	
Distinctive Ring – Each Dependent Number	$6.56	
Unlimited Call Return	$7.77	
Per Use [1]	$4.00	
Unlimited Repeat Dialing	$8.74	
Per Use [1]	$4.00	
Inside Wire Maintenance Plan	$8.50	
Special Call Acceptance	$6.56	
Call Trace – Per Activation [2]	$9.75	
Call Priority	$6.56	
Ultra-Forward	$6.44	
Select/Preferred Call Forward	$6.56	
Toll Restriction	$3.75	
Remote Call Forwarding – per Path	$45.00	(I)
Call Transfer [3]	$3.75	
Warm Line [3]	$3.75	

Remote Call Forwarding Measure Rate Usage*	Initial Minute	Additional Minutes
All Mileage Bands (N)	$0.2138	$0.1013

* Evening Periods are discounted 25% and Night Periods are discounted 50%.
[1] Maximum charge per month is $15.00. (N)
[2] Maximum charge per month is $32.50. (N)
[3] Service is limited to existing subscribers at their existing locations.

SECTION 7 – SERVICES AND RATES AVAILABLE IN FRONTIER COMMUNICATIONS OF THE SOUTH

7.7 Directory Listings - Rates

	Monthly Rate
Non-listed Service	$9.38
Non-published Service	$10.00
Foreign exchange listing	$12.50
Additional listings	$35.00 (I)

SECTION 8 – MISCELLANEOUS T

8.1 Reserved for Future Use T

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SECTION 8 – MISCELLANEOUS

8.2 Presubscription Services

After a Customer's initial selection for a presubscribed toll carrier and as detailed above, for any change thereafter, a presubscription change charge, as set forth below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

Nonrecurring Charges:

BellSouth	$5.00	
Frontier (fVerizon)	$5.00	
Embarq	$5.00	(R)
Frontier of the South	$5.00	(R)

SECTION 8 – MISCELLANEOUS T

8.3 Promotional Offerings T

The Company may make promotional offerings which may include reducing or waiving applicable charges fo the promoted service. No individual promotional offering will exceed six months in duration, and an promotional offering will be extended on a non-discriminatory basis to any customer similarly classified wh requests the specific offer.

8.4 Individual Case Basis (ICB) Arrangements T

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer o prospective Customer to develop a competitive bid for a service offered under this price list. Rates quoted i response to such competitive requests may be different than those specified for such services in this price list ICB rates will be offered to the Customer in writing and on a nondiscriminatory basis.

8.5 Special Assembly T

The Company may provide a unique intrastate service arrangement for a customer where no such service exists The unique service can be provided via a Special Assembly.

8.6 Telecommunications Relay Service T

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount rela services calls by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that were eith the calling or called party indicates that either party is both hearing and visually impaired, the call shall b discounted 60 percent off of the otherwise applicable rate for a voice nonrelay call. The above discounts app only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credi card surcharge.

SECTION 8 – MISCELLANEOUS (T)

8.7 Special Rates For The Handicapped (T)

8.7.1 Directory Assistance

Subscribers who have applied for and received Company certification as being unable to u telephone directory due to a visual or physical disability which can be confirmed by a physi appropriate group, or agency shall be eligible to make up to fifty (50) Directory Assistance call s billing cycle at no charge. The Company shall charge the prevailing price list rates for every Direc Assistance call in excess of fifty (50) within a billing cycle. Written confirmation must be provid the Company for this exemption to apply. Application procedures may be obtained by calling the business office.

8.7.2 Hearing and Speech Impaired Persons (T)

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rate evening and night calls.

SECTION 8 – MISCELLANEOUS (T)

8.8 Telecommunications Service Priority (TSP) System (T)

8.8.1 Description

The following rates and charges are for calling services features and packages only and are in addition to the applicable service charges, monthly rates, and nonrecurring charges for the exchange access line and other services with which it is associated.

The Telecommunications Service Priority (TSP) System is a structured coding scheme that prescribes the order in which National Security Emergency Preparedness (NSEP) telecommunications services are installed or restored. TSP service is limited to qualifying state and local governments, the federal government, foreign governments and certain private industry telecommunications services. The Company can only accept orders for TSP service from holders of valid TSP Authorization Codes. TSP Authorization Codes are administered by The Manager, National Communications System (TSP Program Office), Washington, D.C. 20305-2010. The TSP System was developed to support the requirements of the U. S. Government and applies only to NSEP telecommunications services to which the Company is able to apply priority treatment. It requires and authorizes priority action by the Company.

Conditions of emergency or crises that cause invocation of NSEP treatment can only be declared by authorized officials of the Federal Government or other officials (Federal or non-Federal) specified by the Manager - National Communications System (NCS) on behalf of the Executive Office of the President of the United States.

8.8.2 Service Limitations (T)

Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's Rules and Regulations.

In addition, TSP System service shall be provided in accordance with the guidelines set forth in "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual" (NCS manual 3-1-1 dated July 9, 1990) and "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" (NCS manual 3-1-2 dated July 9, 1990).

The customer for the TSP System service must also be the same customer for the underlying Exchange Service with which it is associated.

SECTION 8 – MISCELLANEOUS (Cont'd) (T)

8.8 Telecommunications Service Priority (TSP) System (Cont'd) (T)

8.8.2 Service Limitations (Cont'd) (T)

The Company will arrange for the installation and/or restoration of TSP System service upon receipt of the proper certification as specified in A. preceding.

It is the responsibility of the TSP user to provide the TSP Authority Code to the Company with each service request.

When performing Priority Installation or Priority Restoration (repair) on TSP-designated services in compliance with the Rules and Regulations cited in A. preceding, the Company may not be in a position to notify the customer regarding additional labor charges if additional labor is required. The customer recognizes that quoting charges and obtaining permission to proceed with the installation or restoration of service may cause unnecessary delays and grants the Company the right to quote charges after the installation or restoration has been completed.

8.8.3 Priority Installation or Repair (T)

1. When a customer for TSP System service requests that service be installed or repaired on an expedited or emergency basis in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's Rules and Regulations, the customer will be required to bear the excess costs of providing service on an expedited basis.

2. The calculated excess costs would be in addition to all other service and installation charges normally applicable.

8.8.4 Rules and Regulations (T)

Under certain conditions, it may be necessary to preempt one or more customer services with a lower (or no) restoration priority in order to install or restore NSEP telecommunications service(s). If preemption is necessary and if circumstances permit,the Company will make every reasonable effort to notify the preempted customer of the action to be taken.

No charge applies when a TSP designation is discontinued.

SECTION 8 – MISCELLANEOUS (Cont'd) (T)

8.8 Telecommunications Service Priority (TSP) System (Cont'd) (T)

8.8.4 Rules and Regulations (Cont'd) (T)

With the exception of credit information, a customer obtaining TSP System service acknowledges and consents to the provision of certain customer service details by the Company to the Federal Government to allow for the proper maintenance and administration of the TSP System. That information includes but is not necessarily limited to:

- Confirmation of completed TSP service orders directly to the Manager, National Communications System (NCS);
- Verification of installation and/or restoration priority level assignment(s) with the Manager, NCS;
- Reconciliation of TSP service information with the Manager, NCS, or the customer (prime service vendor).

8.8.5 Definitions (T)

National Communications System (NCS)
The NCS is established under the Executive Office of the President of the United States and is responsible for the day-to-day operations of the TSP System. This includes maintaining a twenty-four hour point-of-contact to handle emergency provisioning requests, assigning priority levels and Authorization Codes and maintaining data on TSP assignments.

National Security Emergency Preparedness (NSEP) Services
NSEP services are telecommunications services that are used to maintain a state of readiness or to respond to and manage any events or crises (local, national or international) which causes or could cause injury or harm to the population, damage to or loss of property, or degrade or threaten the NSEP posture of the United States.

Prime Vendor
The service vendor from whom the service user or its authorized agent orders service.

Priority Installation (PI)
Provisioning, on a priority basis, of a new TSP service authorized as so urgent that it must be provided earlier than the Company's standard provisioning interval.

Priority Restoration (PR)
Restoration, on a priority basis, of an existing TSP service for which any interruption would have serious adverse impact on the supported NSEP function.

SECTION 8 – MISCELLANEOUS (Cont'd) (T)

8.8 Telecommunications Service Priority (TSP) System (Cont'd) (T)

8.8.5 Definitions (Cont'd) (T)

Subcontractor
The service vendor from whom the prime vendor obtains service for the completion of the prime vendor's end-to-end service.

Telecommunications Service Priority (TSP) System
TSP is a structured coding scheme that establishes the order in which NSEP services are to be installed or restored in the event of an emergency. The TSP System was developed to ensure priority treatment of the nation's most important telecommunications services.

TSP Authorization Code
A twelve character code that identifies an NSEP TSP service and denotes the order in which that service is to be provisioned (installed) and/or restored.

TSP Rate Categories

There are two basic rate categories which apply to TSP System service:
1. Priority Installation
2. Priority Restoration
- Level Implementation
- Level Change
- Maintenance/Administration

Certain activities associated with the TSP System are included in the rate elements as follows:

1. Priority Installation includes order coordination.
2. Priority Restoration includes system development, verification and confirmation.

SECTION 8 – MISCELLANEOUS

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(M) Material previously appearing on this page has been moved to page 147.