

Federal Regulatory Updates:
Driving Efficiency, Reducing Costs, and Strengthening Communications Infrastructure

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Your Guide to Navigating New FCC Guidance and Maximizing Savings

In today's evolving federal landscape, agencies face mounting pressure to balance mission delivery with fiscal responsibility. This bulletin highlights recent regulatory updates, best practices, and strategic opportunities designed to help government leaders.

Modernizing Infrastructure

The FCC issued five orders in 2025 announcing measures to expedite the transition from aging copper telephone lines to modern, high-speed network infrastructures. Many federal agencies still rely on antiquated copper lines for voice and safety-critical systems like alarms, elevators, fire panels, and fax machines. With carriers rapidly decommissioning these services, agencies are facing service disruptions, skyrocketing costs, and compliance risk.



Federal CIOs and IT leaders are taking swift action to upgrade this aging infrastructure. Recently, the VA announced a contract to MetTel to modernize 15,000 telephone landlines across 1,875 locations. This comes on the heels of MetTel's recent win with the USPS across 17,000 sites nationwide, for which they won the prestigious 2024 USPS Supplier Excellence award. In both cases, MetTel's POTS Transformation solution was selected due to its turnkey deployment, system performance, broad compatibility with legacy systems, and significant cost savings.

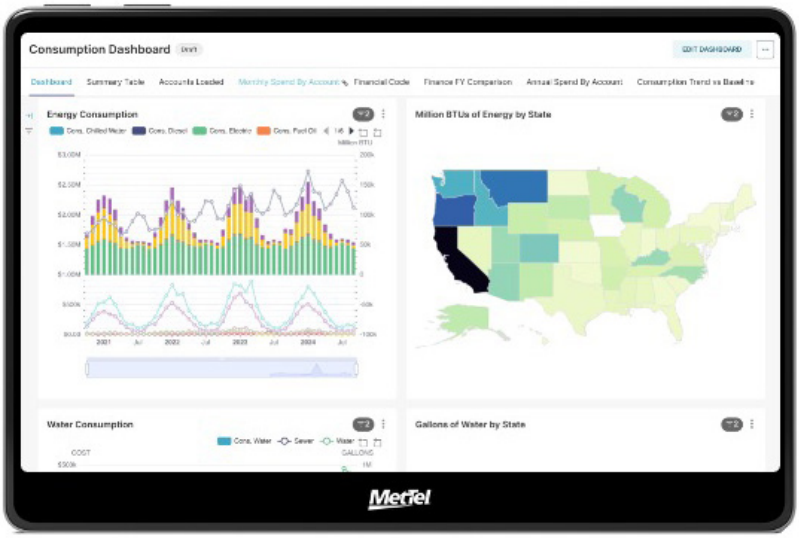


Copper line service disruptions and price hikes are only expected to increase following the recent FCC orders. Federal leaders need to plan for a transition away from traditional POTS lines as soon as possible.

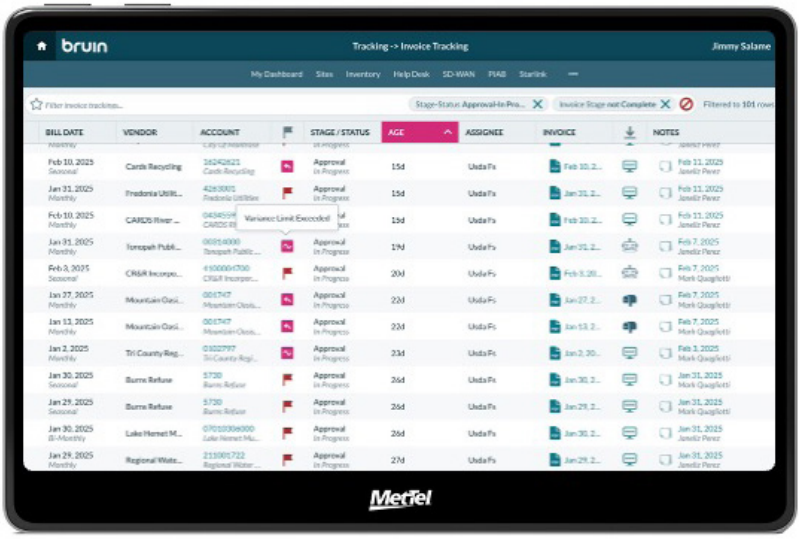
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Driving Efficiency & Reducing Costs

Utilities and telecom expense management within the federal government remain highly fragmented and inefficient, with agencies often relying on manual processes, siloed systems, and decentralized oversight. This lack of standardization and visibility leads to duplicate payments, billing errors, and unchecked vendor charges – resulting in millions of dollars in wasted taxpayer spending and avoidable administrative overhead each year.



A large US federal agency that administers a variety of nationwide programs related to industry oversight, economic support, and consumer protection struggled with billing inefficiency and errors. They leveraged the secure MetTel federal portal to aggregate, automate, and identify billing issues resulting in over 1/3 of bills being flagged for anomalies monthly. Within the first two years of using the MetTel portal to process bills, they realized $8M in savings.



Instead of dedicating staff time to manually track invoices, reconcile multiple vendors, and resolve billing discrepancies for utilities and telecom, agencies can centralize these functions with a secure, automated platform and leverage technology-driven solutions that lower long-term expenditures.

Act Now to Keep Your Agency Ahead

Avoid costly service disruptions and keep your critical communications systems connected. Plus, learn how centralized utilities and telecom expense management can offer significant savings. Click here to learn more.

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