

Healthcare Solutions

Modern-day healthcare faces several critical challenges when it comes to connectivity, including fragmented legacy infrastructure, limited broadband access in rural and remote areas, and growing cybersecurity threats. As data consumption surges and the use of connected devices increases, many healthcare organizations struggle with bandwidth limitations, mobile device management, and a lack of unified, secure network solutions. These gaps not only impact operational efficiency but also put patient care and data security at risk.

MetTel Simplifies Healthcare Complexity

As a single-source provider, MetTel unifies communications and connectivity and fortifies network performance to support telehealth, remote monitoring, and mobile applications, enabling faster decision-making, improved patient experience, and more responsive, coordinated care.

Featured Solutions



POTS Transformation

Upgrade Legacy Copper Lines with Ease

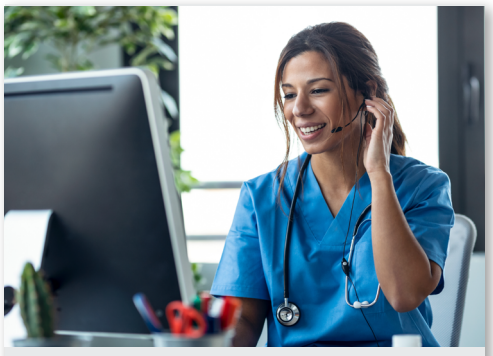
- Copper lines lines supporting safety-critical systems for security, fire, and more are quickly approaching end of life. Fax machines, which remain essential for HIPAA-compliant communication, still rely heavily on POTS lines.
- MetTel offers a turnkey, fully managed, POTS Transformation solution that can seamlessly convert analog lines to digital.



Managed Mobility

Simplify Mobile Device Management with added Flexibility

- In an increasingly mobile world, heathcare depends on reliable, secure mobile devices to capture and transmit data whether in clinic or at the patient's home.
- MetTel enables customers to expect more from their wireless carrier by providing flexible access to all the leading networks, cutting edge equipment, and full device lifecycle management with secure, easy deployment.



Contact Center as a Service

Improve Customer Experience with an AI Powered Cloud Contact Center

- An all-in-one digital customer engagement solution responds to customers using their preferred communication channel. Our end-to-end management solution features 60+ pre-built integrations and an intuitive app marketplace.
- With over 30 security certifications and guaranteed global call quality with 100% uptime, MetTel's CCaaS is easy to deploy, onboard and quick to realize value.

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Customer Success Stories



ROTECH HEALTHCARE INC.

Rotech is a national provider of ventilators, home oxygen therapy, sleep apnea treatment, and more. Rotech Healthcare struggled with paper-based workflows, outdated devices, and complex multi-carrier management. MetTel's Mobility solutions streamlined operations with paperless processes, centralized Mobile Device Management, and Enterprise Mobility Tools, resulting in a 140% increase in patient visits and significant reductions in cost and operational complexity.

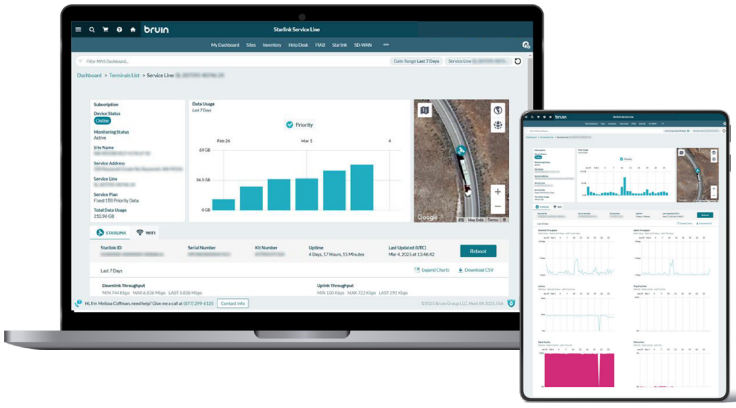


AMBERWELL HEALTH

Amberwell Health turned to MetTel to replace its aging communications systems. MetTel delivered a tailored solution with CCaaS powered by Talkdesk for streamlined call handling, UCaaS with Cloud PBX with Webex for seamless staff collaboration, SD-WAN for faster, more stable network performance, and POTS Transformation for reliable voice and safety-critical line services. The result: improved patient experience, fewer dropped calls, faster response times, and stronger connectivity across all locations.

Complete Visibility & Control

The MetTel Portal allows you to control your entire communications environment from a single interface.



- Easy Ordering
- Real-time Provisioning
- Ticketing & Integration
- Inventory Management
- Cost Management
- Proactive Monitoring
- Intelligent Actions
- Robust Reporting
- Single Bill
- APIs and Web Hooks

servicenow | workday.

About MetTel

MetTel is a global communications solutions provider for businesses and government agencies. We design and deploy tailored connectivity and networking solutions for voice, data, mobility, and IoT by leveraging our global private network and the industry's broadest portfolio of innovative technology.

MetTel®

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